

Guidelines for Reopening



Enhanced Cleaning

Hotels will follow governmental and brand regulations on enhanced cleaning procedures for all guest accommodations and all areas such as lobbies, meeting space, restaurants, elevators, offices, and other high-traffic areas. This includes increasing the frequency of cleaning and disinfecting in all areas as well as employing appropriate cleaning and disinfection protocols and products. Signage reminders will communicate the procedures at appropriate location.



Health Screenings

Health screenings on employees will be performed in compliance with the current health and brand guidelines. These recommendations are subject to change as the guidance evolves.



Enhanced Protective Measures

Hotels will follow CDC recommendations along with governmental regulations on the use of face coverings, hand washing, and sanitizing stations. These enhanced protective measures will be communicated via reminders at appropriate locations.



Minimize Contact Touchpoints

Whenever possible, cashless options will be encouraged at guest registration as well as the points of sale for food & beverage, merchandise, business services, and parking.



Flexible Capacity Meeting Rooms

Based on CDC recommendations along with governmental and brand regulations, hotels will offer flexible space layouts that provide reasonable accommodations to allow for Physical Distancing in all meeting areas, including pre-function areas, meeting rooms, exhibit halls, common areas, and any other space people gather.



Education & Communication

In conjunction with the hotel brands, hotels will communicate new health and safety protocols and expectations to guests and employees before arrival and on-site. In concert with the hotel brand, the hotel will continue to monitor local, regional, and national authorities for updated recommendations and communicate changes to these guidelines to guests and employees as needed.