

ACTIONABLE RECOMMENDATIONS

***For LGBTQ+ safety & Inclusivity
at the 2024 Paris Olympic
Games***

Hospitality Guide



1

Create a Welcoming Environment

- Ensure comprehensive and inclusive property descriptions, highlighting amenities relevant to LGBTQ+ travelers.
- Train staff to provide welcoming and respectful service to LGBTQ+ guests.
- Highlight proximity to LGBTQ+ friendly establishments in promotional materials.
- Ensure rooms are adaptable for guests with different needs, including those with disabilities.



IGLTA
FOUNDATION



2

Be Visible

- Display visible **symbols** of support for the LGBTQ+ community in common areas.
- Diverse **staff representation** can help promote empathy and understanding.
- Clearly state a commitment to inclusivity and non-discrimination in policies.
- Partner with local non-profit organizations focused on LGBTQ+ rights.



IGLTA
FOUNDATION



Build Protocols and Training

- Establish **protocols** for interacting with LGBTQ+ travelers to ensure they feel respected and valued.
- Train staff to **avoid making assumptions** about guests' genders or relationships.
- Provide **gender-neutral restroom facilities** and educate staff on respectful communication and pronoun usage.

