

WE MADE THE PROMISE



The Indiana hotel industry has an outstanding track record of protecting our employees and guests. To ensure everyone's safety as we welcome you back into our hotels, we ask that we make the following promises to each other:

OUR PROMISE TO YOU

- We will continue to be a leader in safe sanitation practices with all staff members completing a COVID-19 training class before returning to work and wearing the appropriate PPE as per state, county, and CDC guidelines.
- All staff will pass a health check or complete a health survey prior to each shift.
- All hotel public spaces, restaurants, and meeting spaces will comply with the social distancing according to local jurisdiction guidelines.
- Hand sanitizer or hand washing stations will be available upon entry and exit and placed in all high-traffic areas.
- We will clean and sanitize common areas and high guest-touch-point areas on a regular basis.
- All guest rooms, restaurants, meeting spaces, and public spaces will be disinfected utilizing chemicals approved by the EPA for killing the COVID-19 virus.
- Food and beverage place settings, utensils, menus, and condiments will either be single-use or will be cleaned and sanitized after every use.
- We will post the Hoosier Hospitality Promise at our entrances so everyone understands the steps we must all take to keep our communities safe.

YOUR PROMISE TO US

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (including a fever, cough, or shortness of breath), please help us keep everyone safe by staying home and recovering safely.
- If you have underlying health conditions or are otherwise concerned about contracting COVID-19, ask about our reduced-contact options.

If you have any questions about the Hoosier Hospitality Promise, please ask for a manager who will be happy to assist you.

More about the Hoosier Hospitality Promise:

In partnership with health officials across the state, Indiana Restaurant & Lodging Association, Indiana Destination Development Corporation, Indy Tourism Recovery Task Force, hotel owners and operators make the commitments above to earn this endorsement during the COVID-19 recovery period. When guests see this endorsement, they can be certain that the hotel is taking all necessary steps to protect their employees and guests and is committed to playing a leadership role in protecting our communities. For more information:

VisitIndy.com/indianapolis-planner-back-on-track or **VisitIndiana.com/promise**