



# HOUSING SERVICES

## KNOWLEDGE

Our staff has knowledge from both the Housing Bureau and hotel side. This enables us to be better partners to both our groups and hotels, and we can explain some hotel housing decisions to our customers.

## EXPERIENCE

We have experience working with a wide range of events, with groups from 500 to 67,000 attendees. Our local team manages deadline reminders and wait lists to maximize inventory. We are bi-lingual (English and Spanish).

## HOSPITALITY

Indy is recognized for Hoosier Hospitality, and it extends to our housing services. We aren't an impersonal call center — we know about our hotels and the city and can offer more than just booking a room.

## SERVICE

We offer online, mobile, and live assistance via email and phone. Our hotels are familiar with the Passkey booking system, making reservation transfers from our system to theirs a seamless transition. We are PCI/GDPR compliant.

## FEES

Our housing fee is lower than most third-party housing providers. Our housing fee is 3% which is invoiced to the hotels and not the group.

## TEAM

### CONTACT:

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