

MINUTES – COMMUNITY ENGAGEMENT COMMITTEE

IRVING CONVENTION CENTER

Friday, October 13, 2020

Those in attendance: Committee Chair Bob Bourgeois, Board Vice Chair Karen Cooperstein, Debbi Haacke, Julia Kang, Board Chair Rick Lindsey – Committee; Bob Bettis, Clem Lear - Board members; Carol Boyer, Maura Gast, Diana Pfaff, Susan Rose and Carol Stoddard – ICVB Staff.

Committee Chair Bob Bourgeois called the meeting to order at 11:32 a.m.

Bourgeois asked for any citizen comments and there were none.

The Committee reviewed the recommendation of Richard G. Stewart, Jr. for the High Spirited Citizen. The nomination form was reviewed, and discussion was held on his presence in Irving and continued support of the ICVB. The Committee agreed to make the recommendation and present to the full Board for approval on October 23.

Bourgeois asked for a motion to approve the nomination of Stewart for the High Spirited Citizen award. On a motion from Board member Clem Lear, and a second from Board Vice Chair Karen Cooperstein, the motion was approved unanimously.

It was noted that High Spirited Citizen nominees Sammy Romero and Carolyn Weinzirl are in the que for City Council meeting proclamation presentations.

Discussion was held on the option to participate in the City Holiday Parade for this year. The parade will be a virtual event due to the pandemic.

ACTION ITEM: Assistant Executive Director Marketing and Communications Diana Pfaff to put together a slide presentation with music showing the ICVB and High Spirited Citizen parade participants and horse-drawn carriage riders over the past years.

Bourgeois recommended the Committee read the articles that are included in the Committee meeting and the Board meeting packets. He noted it is good for sharing conversations and the Board must be rock solid and engaged as a whole and this is a good time to build that muscle. He noted that times are different, and conversations are limited with people and information from new sources is going out to the community.

The Committee discussed the ICVB Industry Hospitality Annual Meeting. The meeting is postponed until May during the National Travel and Tourism Week and City Council meeting. Staff is moving forward with the Spirit of Irving awards. Cooperstein noted this is an opportunity to have a voice in the first couple of months of 2021 as an online presence to hear about what the industry is doing and a reminder to the community the importance of tourism and the ICVB. It was suggested to have industry experts and peers as speakers rather than a Keynote Speaker as a cost saving. A teambuilding virtual event could kick off the meeting. A spotlight of the ICVB Adrian Awards for celebration was suggested as program item. Also identifying the phases of Recovery and Resilience can be added as an item to magnify to City Council

during the National Travel and Tourism Week. It was noted Irving's State of the City event will be a virtual event this year.

ACTION ITEM: Staff to research industry experts/peers as possible speakers.

ACTION ITEM: Staff to research cost effectiveness of digital platform from ad agency.

ACTION ITEM: Staff to review Spirit of Irving award categories and possible recipients.

The Committee brainstormed some items for future focus:

- Projects to help staff and industry during the upcoming holiday season.
 - Staff meal fundraiser at El Centro College
 - Possibility of an event on a smaller scale of the Piehole Project with pie auction benefitting ICC staff, housekeeping crew and in-house vendors.
- App program roll-out "Irving on the Rocks" – a cocktail/mocktail tour in the Urban Center with participating restaurants to raise awareness and loyalty.
- Possibility to partner with local restaurants to participate with discount meal during the Irving Arts Center concert series.

ACTION ITEM: Staff to discuss with ICC General Manager Tom Meehan opportunities to assist ICC furloughed staff and what might be needed.

A correction to the January 14, 2020 minutes was made to take out "Via Zoom" in the minute header. A correction to the March 10 minutes was made to note Bourgeois as Committee Chair. Bourgeois asked for a motion to approve the January 14 and March 10 minutes as corrected. On a motion from Board Chair Rick Lindsey, and a second from Board member Debbi Haacke, the motion was approved unanimously.

The next Committee meeting will be scheduled after Board Committees are established for the 2020-21 year. Lindsey thanked Bourgeois for his leadership of the Committee and Pfaff for her guidance during the past year.

Bourgeois adjourned the meeting at 12:49 p.m.

Respectfully submitted,



Maura Allen Gast, FCDME
Executive Director