IN THE MATTER OF:	
JACKSON COUNTY TOURISM DEVELOPMENT AUTHORITY,	)

Board Meeting
September 18, 2013

The above-entitled cause came on for hearing at the Jackson County Recreation Center, Cullowhee, North Carolina, commencing at 1:00 o'clock p.m.

Reported by:

Cathy Walker, CSR

SPERLING & BARRACO, INC.
Registered Professional Reporters
53 Orange Street
Asheville, NC 28801
(828) 253-2744

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1	Page 2		Page 4
1 2	APPEARANCES	1	where there was questions on the minutes that we were
3	Board Members:  Clifford Meads, Chairman	2	taking and so this was a step that, hopefully, nullified
4	Vick Patel Merrily Teasley	3	that. And it's hard to be part of a meeting and
5	Cherie Bowers Bob Dews	4	contributing to a meeting and keeping accurate minutes.
6	Stephanie Edwards Jim Hartbarger	5	MS. TEASLEY: Sure, sure.
7	Robert Jumper Alex Bell	6	MR. MEADS: So maybe there's something in between.
8	Julie Stockton Debby Hattler	7	I'll check on it.  MS FOX: Well I have telled to the auditors.
9	Mary Lanning Julie Spiro	8	<b>MS. FOX:</b> Well, I have talked to the auditors, we're in the process of doing the audit this week and
10	Darlene Fox, Finance Director	9 10	next week, and they seem to find it's a little much for
11	Also Present:	11	minutes.
12	Vickie Greene, County Commissioner	12	MR. MEADS: All right, I'll do that.
13	Press Members	13	Any additions or deletions on the minutes? If not,
14		14	do we have a motion to approve?
15		15	MR. HARTBARGER: So moved.
16		16	MR. MEADS: Thank you, Jim. A second?
17		17	MS. LANNING: I second.
18		18	MR. MEADS: Any discussion on them, other than what
19		19	we just had? All right, all in favor say aye. All
20		20	opposed like sign.
21		21	(Motion carried by unanimous vote.)
22		22	<b>MR. MEADS:</b> All right, thank you.
23		23	Ms. Fox has a financial report.
24		24	MS. FOX: The report is for the month of August.
25		25	The cash balance is 353,946.79. We have 154 units
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that was returned and was for the Sapphire Valley Resort grant, and Stephanie had already turned in advertising costs for that grant so next month you'll see a credit back for that.

MS. EDWARDS: I did have a question on that. Because I had understood that the board wanted the funds paid directly to the media outlet. And for instance, I just sent out the one for the Village Green, and I haven't looked at your list here so I don't know whether they were funded initially or not, but how would you like it sent in the future?

**MS. FOX:** I'd like, you know, it turned in directly to me. Because, I mean, I took exactly what was in the grant application that was Board approved to process those.

**MS. EDWARDS:** Well, are those -- for instance, Village Green was, I believe, a thousand and they only submitted for 858. That was what the magazine actually sent in for advertisement.

And Robert, this is kind of what was done on the budget committee before, you may have some particular interest.

I just want to make sure -- like in that case, that was paid twice and he was nice enough to come in and tell us. Effectively he was paid twice. Because I had

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process the 858 and then they can keep the 1200.

It's just a procedural question that I think in the future we need some more clarification.

So do you want me to have him just pay this directly?

**MR. MEADS:** Do you want to ask a procedural question so everybody's clear?

MS. EDWARDS: Well, my specific question, as it relates to that grant would you like me to, first of all, have any communications with them? Maybe the budget committee would prefer to communicate with them directly. But we were facilitating it. Would you like me to instruct the Village Green to pay their own advertising expense and keep the 1,200-dollar check? And if that's the case, I'd just send it to Cathy this week, because I just got the invoice, and she can discard that.

And then of course the procedure is what do you want to do in the future.

**MS. FOX:** I think that would probably be up to the finance committee how they want the grants processed.

**MR. JUMPER:** We'll take a look at that. During TDA we never had that issue, it was always --

**MR. MEADS:** We paid the vendor for what we agreed we were going to do, whether it was for billboards or

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whatever it may be, we paid them directly, and we never cut, whether it's Village Green or whether it's the Dillsboro whatever, we never cut that agency a full

**MR. BELL:** I mean, it just covered from the grant (inaudible).

MS. HATTLER: When we met with the finance committee that what was in place, that they were not -- they were to go directly to the agency for billboards or radio or whatever it was to get paid directly through that. And that was how we had it in place to do. Or thought we did.

**MR. MEADS:** Okay.

MS. HATTLER: Darlene, I have a question.

On the Anglers & Appetites for the Dave Zelski, the checks you've written to him so far, on Page 8, there's a check for 92.50 and a check for 625. My question to you is -- well, I have a couple of questions, but the 625, is that for the production for the TDA ad spot?

MS. FOX: I'll have to get you the details on that. I don't have it with me.

**MS. HATTLER:** Perfect. Because the reason I'm asking is that there's four partners in this county that have asked to participate in Anglers for a commercial and they're going to be spending a thousand dollars,

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processed directly through the media outlet so we weren't funding it through the groups so we knew they were going specifically for the advertising purposes.

MR. MEADS: That's correct.

MS. EDWARDS: So -MS. SPIRO: I think it should have been covered under grants. I think that's what happened.

MS. EDWARDS: That's what I put it under.

already given him instructions that I understood it

MS. EDWARDS: That's what I put it under.
MS. FOX: I mean it was for advertising.
MS. SPIRO: I think that's what happened, maybe.

MS. EDWARDS: Well, I just want to make sure what the process is and who they should direct them to. I mean, if you want us to -- well, I'm not sure I'm understanding the process.

Village Green, I've just submitted one to -directly to the magazine. So if you prefer to go to them I can have them send us an invoice or if you -- I don't see them marked here, you know, so I'm not sure. And actually, they were approved -- maybe it was not done.

MR. MEADS: Yeah, they got 1200.

MS. EDWARDS: Well --

MS. FOX: I'll pull those out.

MS. EDWARDS: I can let Wes know if you want to not

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- 1 which will come -- that's probably -- they're spending 2 \$16,000 for this commercial. The \$4,000 that they're
- going to be paying will be -- help the TDA, so the funds 3
- should fall that way. This will help us down to 12,000. 4
- 5 But the production cost of 625 is to be paid directly to
- 6 Dave. So I just want to know how you want me to handle 7
  - MS. FOX: I'll tell you, when you approve a contract I need to know what that is and actually what the funding sources are for that.
  - MS. HATTLER: Okay. Well, the funding sources we didn't know until we went out to the members and they were able to come up with a commercial. So when you get the money back, I guess we'd have to pay the full contract and then this money would come back as a -- I don't know how you want me to submit that.
  - MS. FOX: We'll have to set up a revenue account
  - MS. HATTLER: Perfect. Thank you. And then you'll let me know that because --
- MS. FOX: I will. 21

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MR. JUMPER: Question. And again, this is a new-by question; I just need to have some clarification. But once the TDA board approves a line item budget, for example, Julie and Stephanie's Chamber expenditures,

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Darlene's report?

MR. JUMPER: So moved.

MR. MEADS: Second?

MS. LANNING: Second.

**MR. MEADS:** All in favor say aye? Opposed? (The motion carried by unanimous vote.)

Thank you, Darlene.

All right, now we're on the committee reports. Mr. Bell.

**MR. BELL:** Yeah, I was not able to get in touch with Mr. Luker. And he and Ms. Spiro is on the committee, and since one of the things we were going to do was look at contracts I thought it wise to not make a unilateral decision on that.

MR. MEADS: No. it's --

MR. BELL: We will wait until Mr. Luker is available.

**MR. MEADS:** Okay. What about the attendance? **MR. BELL:** Yeah, I've got the sheets. But there again there was no governance committee meeting.

**MR. MEADS:** Okay.

MR. BELL: But we've got the attendance record for all the previous meetings. So we can go over them. I mean, obviously we've had some people who have missed way more than what we originally talked about, the three

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- 1 once that's received they spend out of that fund based
- on their need for the Chamber. Is the marketing 2 3 committee in the same -- are they doing -- has money
- been allocated to the marketing committee or through a 4
- 5 line item that has --
  - MR. MEADS: Yes?
  - **MR. JUMPER:** There has, okay. All right.
  - **MR. MEADS:** All those line items, even though we can still juggle back and forth, to a certain extent, the line items have been submitted or voted on.
    - **MS. FOX:** For that purpose.
    - **MR. MEADS:** For that purpose.
    - MR. JUMPER: And then my next question would be, based on the knowledge that you have a media plan, have all the funds that are going to be expended in the media plan through this fiscal year been encumbered for a purpose?
    - **MR. MEADS:** That's why we have to go back and double-check.
      - MR. JUMPER: All right.
- 21 **MS. FOX:** And they have not. I commend you for 22 that.
  - MR. JUMPER: Thank you.
- 24 **MR. MEADS:** All right. Anybody else have some 25 questions for Darlene? Would somebody like to approve

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times excused and all, and, you know, if we're going to do this, then we need to have someone be willing to be at the meetings and attend and participate. So we'll just make an official letter once we have a chance to meet and notify the Board and that person.

**MR. MEADS:** And the commissioners.

**MR. BELL:** Right. Well, I mean, it's up to the commissioners ultimately because they have to approve the board members. So, you know, we could certainly make a recommendation. But it's their jobs, it's their

**MR. MEADS:** If you would do me a favor and try to fast forward and get with Mickey.

What we're talking about is we've got a draft for the Chambers, like a service agreement, that I wanted the governance committee to go through line by line. Also, I have sent a copy of it to Jay Coward and I asked him when I saw him down in Dillsboro last week if he would take a look at the legal language in it and make sure that it is what the county is comfortable with.

So he's doing that concurrently, and then if we want to change, add, delete, whatever, at least that process is underway so we can get that behind us.

**MR. BELL:** Because I was hoping he would be at the meeting today and that could take place.

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MS. EDWARDS: Could we get a copy of the draft, you know, just to provide some feedback, at least be aware of it? And I can then also take it to my board in the interim and have them be prepared.

MR. MEADS: Let's let Jay finish his deal. Because basically what we did was took your initial thing that you sent out and modified it and put it in a little different format. And let's have them take a look at it, Jay can take a look at it, and then we can send it out. I hate to send it three or four times because it will get confusing.

**MS. EDWARDS:** Sure. Or maybe we can be at your governance meeting at that time when you're going to review it.

MR. BELL: Sure.

COMMISSIONER GREENE: Mr. Chairman, I believe the

TDA members had one year of service, is that correct? So their appointments will be coming up -- or any appointments will be coming up in December, and I don't think it's too early for those folks with just a one-year appointment to decide if they want to do it again.

**MR. MEADS:** Okay.

COMMISSIONER GREENE: And also for the Board to be

aware of who's missed how many meetings, which to me,

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wanted to have a co-op in the commercial spots for that
production.
So I think that's going well. We are on target to
get one out in October. We're going to hope to get it

So I think that's going well. We are on target to get one out in October. We're going to hope to get it out by -- I said the 15th but we're going to try to get it out a little bit earlier.

& Appetites to remind them of the deadline if they

And in that we are going to focus again on co-ops that's become available and also Visit NC dot com and all the opportunities that are available for every member to have a link at no charge under accommodations, or whatever they are. And it's a great resource for everyone. I don't think everyone really knows about it. Stephanie is the point person in Cashiers and Julie in Sylva.

And they're also, of course, where you can hyperlink, bold and do all that. And that's an extra cost but that's up to the individual company. So that's a very nice resource.

And Julie brought this back to me yesterday on the tourism for the State of North Carolina, which is changing.

So that went out and went well.

We are still -- I talked to Dave Zelski with Anglers & Appetites, and he's the one that's doing the

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unless there's a good excuse, would be an indication of interest and continuing service.

**MR. MEADS:** That's right, we've got that.

COMMISSIONER GREENE: Okay, good. Thank you.

**MR. MEADS:** Why don't you come up and join us? I didn't realize you were sitting back there.

COMMISSIONER GREENE: I'm happy sitting back here with the press.

**MR. MEADS:** Alex, have you got anything else to report?

MR. BELL: No, sir.

MR. MEADS: All right, Ms. Hattler, marketing.

**MS. HATTLER:** Good afternoon, everyone. On the marketing front, I'm sure you all saw the

quarterly newsletter came out. I want to thank Stephanie and her staff for getting that out for us. It went out e-mail and it also went out via United States Post Office. We wanted to make sure that everybody got their first copy of it.

We've gotten tremendous feedback from all of our partners paying occupancy tax that they were very happy to find out what was going on with the TDA and especially the opportunity to start some co-oping with the advertisement. So we're really pleased with that.

A second letter -- e-mail went out for just Anglers

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fly fishing trail program for us, and we have six spots, two taken by TDA, four spots already taken by the newsletter that went out, and I talked to Dave yesterday, they have three spots -- they have six spots for themselves, they've sold three, so there are three additional spots for a commercial if anybody's interested or if you want to go back and speak to anybody. They're a thousand dollars for the spot on the commercial and if you want them to do production of your commercial it's \$625.

So please let me know as soon as possible.

The fly fishing segment of it will be filmed on the 19th and 20th of October. The eating and resort and waterfalls and all the different shots of the county will be done on the 26th and 27th of October, commercials shot on the 27th. And if there are more and they don't have time, they're going to shoot on the 13th of October. So that's the timeframe that's available.

Also, Stay and Play in the Smokies is on line now. There's co-op opportunities for that, Seasons magazine, and many different things that will be in the newsletter. So we're very excited about things going on there.

Also, we still -- we've met and had another meeting

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with the two agencies that we're looking at, the BCF and the Brandon agency. We had a meeting right before this one, a marketing meeting, and we've decided to go back to them and have some questions answered.

So we're going to do that and hopefully have that completed in the next couple of weeks so we feel, I don't know, more responsible. Because this is a huge decision about which company we're going to move forward with.

And then we are also working with PR firms to get a PR firm. Greg Distl has sent a proposal. He is merging with Deborah Stone, of Pineapple, and Wit, and they have proposed a PR proposal. We didn't have time at the meeting to go through it, but we will, and look at that. And I want to get with Darlene and Stephanie and Robert so we can look at the funds. Because it is double the budget that we have in place right now.

**MS. EDWARDS:** Debbie, I apologize I forgot to ask during the marketing meeting, are we going to do a RFP for the public relations or --

**MS. HATTLER:** Yes, absolutely. We're going to continue until we got something in place.

**MR. BELL:** Which part was double the budget? **MS. HATTLER:** The PR, the PR firm. They were originally receiving 2,000 a month for PR and now it's

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ground. And the thought was you're feeding this market probably 20 times more than what we would have gotten before through the Atlanta contacts and that kind of thing through Pineapple and through the State through Wit Tuttell. And Craig would still be working on the fly fishing trail and kind of coordinating between those two entities and folks coming through.

And it hasn't been fleshed out completely and probably hasn't been completely thought out, but we were tittering on the point of not having Craig at all, and this seemed to be a reasonable stop-gap for us to consider anyway, knowing that we're going to get 15 times more people coming through being sent here from the State, from Pineapple and from Craig than we ever would.

So we've got to massage the whole PR thing.

**MR. BELL:** So have we opened up to other PR firms to make submittals as well?

**MR. MEADS:** Well, right now we still have just Craig. They haven't done anything.

MS. HATTLER: This just happened yesterday. MR. BELL: Well, I know, but we're talking about doing something.

**MS. HATTLER:** Yeah, but this would be just a stop-gap and then we would absolutely go back and reach

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going to be 4,000 a month.

But it's a larger firm, and we knew that the costs were probably going to go up. Because they were basically doing just the Sylva area, and then we're going to start doing the Cashiers area. So we knew there was going to be more cost involved.

**MR. BELL:** Who would be the lead person on that, do we know? Would it still be Craig or --

MS. HATTLER: It's going to be broken down. I don't know. I know that Craig is still going to be working northern Jackson County and Deborah Stone from Pineapple is going to come in and handle the south portion of Jackson County. And I guess Wit -- I have no idea.

**MR. BELL:** He'll do whatever the third was. **MS. HATTLER:** Exactly.

And the last thing is that we're working with Robert and Darlene to make sure that all the financials for marketing and advertising blend with our budget and see what we have to go forward.

That's it. Any questions?

**MR. MEADS:** The thought process on the PR, the difference between what Craig was doing is that Wit Tuttell, from North Carolina, would bring a lot to the table and Craig would be more of the boots on the

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out to others and come back and do --

**MR. BELL:** So we're talking about just a quarterly contract? Or three or four months?

MS. HATTLER: That would be my suggestion. MR. MEADS: Maybe to the end of the year. And maybe we can stay the same way we are if Craig agrees to do that. It's just that it looked like we were going to lose him, for a number of reasons, and I think at the last marketing meeting I was asked to talk to him and see what we could do to hold onto him, and this is kind of an outcome of that conversation, which actually is a lot stronger. A lot stronger.

**MS. HATTLER:** I did -- to your point, Clifford, I did speak with Craig today. We received this proposal yesterday. I mean, so it's new.

It came up in the last marketing meeting that Craig -- Mr. Meads asked us, that there was a problem, not to contact Craig, he'd find out, that he would handle it. And we did not know that he wasn't happy.

I spoke with Julie today, and the problem -- I asked him directly what was the issues that we have and he said, "No, there's no issues, everything just got kind of blown out of proportion." But Julie told us today that he felt uncomfortable because we hadn't done the budget and he didn't have a way to get paid. Even

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though he got paid. So that was Julie's comment.

Craig was really looking forward to working with both sides of the county and I said, "Please let me know if there's any problem, anything we've done, anything I can do to help," you know. And he said no, he just wants more pictures, more high resolution pictures, which we know is a problem, and that's why we're trying to meet with the photographer now and correct that.

**MR. BELL:** My only concern, obviously, was who was going to be the boots on the ground you were talking about. If it wasn't going to be Craig, Wit's a great resource statewide but he's also --

MR. MEADS: In Raleigh.

**MR. BELL:** Yeah, in Raleigh. And, you know, North Carolina kind of ends at Asheville if you live in Raleigh. So I just wanted to make sure, you know, somebody was going to be here.

**MR. MEADS:** Correct. And the way I read it it was going to be Craig, was the way I read it.

So, I mean, we just got the proposal, and we'll reach back out to him again.

**MS. HATTLER:** Yes, it says the three of us have formulated a plan which Deborah would be the point person for Cashiers and the southern Jackson County. Wit would be the point person for Sylva, Dillsboro and

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e-mail, and also he's holding up some.

MR. MEADS: I'll send these around.

**MS. SPIRO:** I'll pass them around. How about that, just look at them and pass them around to different --

**MR. MEADS:** I'm hopeful that we're at a point where we can make a decision on a logo. I'm hopeful.

And I think you know we've been talking about this logo and we've seen it in many, many different forms and we've kind of whittled it down and then we asked for black and white and then we asked for color. And I'd just like to open up the floor for discussion.

**MS. HATTLER:** Has everybody seen it? There's two logos with two different -- this is just one logo but it's just in two different forms. There must be another one going around.

**MR. DEWS:** The same thing?

MS. HATTLER: The same thing.

**MR. DEWS:** Well, no, different.

**MR. BELL:** Yeah, if I can see them in black and white and color forms.

**MR. MEADS:** Jim, let's start with you.

MR. HARTBARGER: I'm inclined to go along with what Robert said in the marketing meeting: It's too important to be in a hurry. And I surmised that you all thought maybe we weren't ready to have an agency of

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the northern end of the county --

MR. BELL: That's a little different than Craig.
MS. HATTLER: -- and I would coordinate with them
and coordinate PR efforts for both ends of the county.
Additionally I would continue my successful PR efforts
for the WNC fly fishing trail.

**MR. PATEL:** How long are we going to be doing this until?

**MS. HATTLER:** We haven't decided. We haven't signed anything yet. This just came in yesterday.

**MR. PATEL:** Just FYI, this whole thing got together because we didn't want to have two separate divisions of the county.

**MS. HATTLER:** Right.

**MR. PATEL:** I wouldn't want it created because there's no point in it if you're going to be going that route.

MS. HATTLER: Good point.

So we'll get back with you once we hash it all out.

20 MR. MEADS: Is that --

MS. HATTLER: That's it. Thanks.

MR. MEADS: Okay, thank you.

All right, agency and logo discussion. We printed out some of those color copies, right?

MS. SPIRO: Yes. We e-mailed this to you in your

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record.

All this discussion goes back with all the things that you said in this meeting, the things that I surmised, and you know a whole lot more about it than I do because -- I'm quiet because this is new to me; I'm trying to learn a part of something that I don't know anything about. And I've had people ask me about it and I tell them it's in progress of what we're doing.

And I think there's a whole lot of concern -- not concern but anticipation of what we're going to do. And I think we ought to get it done right and I don't think it needs to be in a hurry.

**MR. MEADS:** Is that relating to the logo?

**MR. HARTBARGER:** Uh-huh. Well, what we discussed in the marketing meeting.

**MS. HATTLER:** I think the marketing meeting was more on the marketing plan.

MR. HARTBARGER: Yes.

MR. MEADS: Right.

**MS. HATTLER:** This is different than the logo. We've already decided on "Play On" and then the last meeting, I wasn't at the last meeting, but I think everybody voted for these two forms of the logo?

MR. MEADS: Yes.

UNIDENTIFIED SPEAKER: We narrowed it down.

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**MS. HATTLER:** Narrowed it down to those two forms. So now I think it's up to us to decide between those two logos.

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MR. DEWS: Should we do that today right now at this meeting?

MR. MEADS: I would like to have it happen. But that doesn't mean that it has to happen.

**MR. DEWS:** What's the reservation for not making it happen? Just maybe making the wrong choice?

**MR. MEADS:** The reservation is not making the wrong choice because I think either one could work for us --I've got a personal opinion on one stronger than the other -- but it just -- it's just another no action item.

MS. EDWARDS: Clifford, how would it be used initially? I mean, if it were approved today, what's the next step in terms of production?

**MR. MEADS:** We could take some of the ads that -this is just me talking out loud so that doesn't mean it's got to be, but I would submit that we would take the ads that we're already placing and have Towns convert it so at least the logo is on the bottom of it and we can get it out on the street. Because we've got to move forward.

**MR. DEWS:** Well, we're six months out and we always

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1 talk about that on placing ads and things, and we're into spring of next year. 2 3

MR. JUMPER: Well, and --

MR. DEWS: That's what he's saying.

**MR. JUMPER:** If I may, to Jim's point, this part has already been kind of set and sealed. We've done the research, all of the stuff behind it has been done, and I think we're to a point now where we can -- I mean the logo part of this large -- larger picture is not static. Everything else probably is a little static but this particular piece, the logo, I think it's been vetted, researched and looked at until it's probably faded off the page.

So, you know, this particular portion of it I think we're ready to -- we need to --

**MR. DEWS:** You're ready to spit on something? **MR. JUMPER:** We need to -- yeah.

**MR. DEWS:** If we have it narrowed down to the two, is there any reason why we can't move forward with figuring out which one of the two?

**MR. MEADS:** I think that's what this is all about.

22 MR. DEWS: Because I saw more than two floating 23

MR. MEADS: Well --24

25 MS. TEASLEY: It's color and black and white.

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MR. MEADS: Yeah.

MR. BELL: So basically what you would do would be to decide on one and then you could use it as color or black and white, whichever the ad --

**MR. DEWS:** Yeah, depending on the ad.

MR. BELL: Why don't we just somebody stand up, hold one in one hand and one in the other and we'll just vote?

**MR. DEWS:** Well, I mean, has there -- now that we see it in here, has there anybody that's changed their mind or thought on -- I mean everybody's probably got a pretty good idea in their head. Is there any of this seeing it in actual print swayed anybody differently

MS. TEASLEY: What I'd like somebody to do is hold them up at a distance and see how well they show at a distance.

**MR. MEADS:** I'll tell you what would be good for me, Bob, is just to keep the conversation going. It reconfirms that the original one I think has the look of what we intended it to have.

Now, I've passed around the office today those things, and four out of four picked the original one without me saying anything. Because it was more fun.

MR. DEWS: You didn't do this (indicating) then?

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MR. MEADS: No. No, I didn't.

**MS. TEASLEY:** Did everybody see them at a distance to see how they might be a bumper sticker or something?

**MR. BELL:** The only thing I would say is I could live very easily with either one of those. I think we've narrowed that process down for that. So it would be my hope that whatever one we decide on, then we would just -- everybody get behind it and don't say, well, I really wanted this one but they decided on --

**MR. MEADS:** Absolutely.

**MR. BELL:** -- that one. You know, we need to be in consensus and everybody's --

**MR. MEADS:** Absolutely.

MR. BELL: -- a hundred percent behind it, whatever is chosen.

MR. JUMPER: I'll second that.

**MR. MEADS:** Yeah, that's very true. I actually

MR. HARTBARGER: Well, let's move on with it. MR. DEWS: So here we are. So do we do a little secret vote, everybody tear up a piece of paper?

**MR. PATEL:** We just pick one and see how many people.

MR. MEADS: Okay, I've got the original and the second one. Vick, which one do you like?

Page 30 Page 32 1 **MR. PATEL:** The black and white or it doesn't 1 used, where it could be used to get the best coverage 2 matter? 2 and one general plan by TDA is to roll it out, announce **MR. MEADS:** No, it doesn't matter. 3 it with this --3 **MR. PATEL:** The second. MR. MEADS: Right. 4 4 5 MR. MEADS: Merrily? 5 **MS. TEASLEY:** I'm curious. I know these are the 6 **MS. TEASLEY:** The second one. 6 colors that are chosen but this looks wonderful white on green this black and white. 7 **MR. MEADS:** All right. 7 MS. HATTLER: I don't think the colors were chosen, **MS. BOWERS:** The second. 8 8 **MR. DEWS:** The second one, I guess, if that's the 9 I think the logo was chosen, correct? 9 10 second one. 10 **MR. MEADS:** The logo was chosen and --MS. TEASLEY: So you could use the white on green, **MR. MEADS:** That's the second one. 11 11 12 **MR. HARTBARGER:** I guess the second one. 12 or not? MR. JUMPER: The first one. MR. DEWS: So what do we do about colors? Because 13 13 MR. BELL: The first. 14 color variation --14 MS. TEASLEY: Now, the colors on this one I guess 15 MS. STOCKTON: The first. 15 MS. HATTLER: Second. would show. 16 16 MS. LANNING: The first. **MR. MEADS:** That is the color one that we selected, 17 17 18 MR. MEADS: Okay, it's 6 to 4 without mine. I 18 with the brown. would have gone with the first. So it's 6 to 5, the 19 19 MS. TEASLEY: But if do black and white could you 20 second one. 20 do green and white, or whatever it is you're doing and MR. BELL: Excellent. pair it with green? Well, like that. That's an ad 21 21 22 MS. HATTLER: Super. 22 where the white is on another surface, it's not brown. **MR. BELL:** Mark something off the list. 23 **MR. MEADS:** Let me ask them about that. 23 MR. DEWS: Yeah, check it off. MS. TEASLEY: I wish you would. Because I think 24 24 MR. MEADS: All right. Then I will get that -- I that makes a difference. If you're going to put it in 25 25 SPERLING & BARRACO, INC. SPERLING & BARRACO, INC. Page 31 Page 33 will get that in several formats and we'll get that up 1 the corner of your own stuff, you should have your own to Towns and I'll get it to BCF and whatever format we stuff under there, it shouldn't be this --2 2 3 can use and --3 **MR. DEWS:** If you have a logo printed, a color, MR. PATEL: Can you get it out so we can start logo, you have set PMS colors. 4 4 MR. MEADS: That's exactly right. 5 using it too? 5 MR. MEADS: Yeah. MS. TEASLEY: No, what I'm saying --6 6 COMMISSIONER GREENE: It would be a great bumper 7 7 **MR. DEWS:** With that, if you choose to use it in a 8 sticker. 8 single color, usually a single color is not a problem on MS. TEASLEY: I think it would too. any kind of variation. It's when you have the 9 9 COMMISSIONER GREENE: I'd even put that on my car. combination of colors that you have to have PMS colors 10 10 **MS. TEASLEY:** I would put it on my car and I don't 11 to go on there. 11 MS. TEASLEY: Okay. 12 ever put a bumper sticker on. 12 13 I think if we had them in our gift shops and in our 13 MS. EDWARDS: But I do think we should have a various places we would see it (unintelligible). standard for that. 14 14 MR. DEWS: Absolutely. **MR. MEADS:** All right. Well, we have that 15 15 opportunity now that we've finally made up our mind. 16 **MS. EDWARDS:** You see the IBM logo in different 16 17 **MS. HATTLER:** Is this something that we can use, 17 colors. 18 like I could use it on my website? 18 MS. TEASLEY: I wasn't talking about changing the MS. EDWARDS: Well, I would strongly encourage colors, I was just talking about using the image on our 19 19 (unintelligible) it's just like everything, so that own ad. If your ad happened to be blue --20 20 MR. DEWS: Okay. Well, before we go printing up a 21 folks understand that you can take this logo but these 21 22 are the colors that are be used so that there this is 22 bunch of stuff -consistency, only Pantone color codes. If not -- I MS. TEASLEY: That's what I'm asking about. 23 23 would expect a lot of variation. But also to encourage **MR. DEWS:** -- we ought to have more standards. 24 24 25 them to give them guidelines for where it should be MR. MEADS: Yeah, we'll have --25 SPERLING & BARRACO, INC. SPERLING & BARRACO, INC.

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- **MR. DEWS:** A couple more meetings.
- 2 MR. MEADS: We'll have guidelines.
  - **MS. TEASLEY:** A couple more? About 15 meetings.
- MS. HATTLER: Would that be something that BCF sets up the guidelines or is it something --
  - **MR. MEADS:** That's what I'm going to ask them. I mean, let me tell you, that "Virginia is for Lovers" they've got all kinds of guidelines.
  - **MR. DEWS:** They probably have a standard that the logo --
- MS. TEASLEY: Well, they've done it themselves.
   MR. MEADS: They probably have who can use it and who can't.
- MR. DEWS: Yeah.

- MR. MEADS: Sir?
- MR. JUMPER: With regard to this what sounds like
   carte blanche use of this logo, what happens if a
   pornographer decides to set up shop in Jackson County?
   We're letting all businesses use the logo.
- MR. DEWS: Are you coming up with ideas?
- 21 MR. JUMPER: Are you not going to ask them --
- MR. MEADS: That's a good point.
- MR. BELL: I'd tell them to go through finance.
- MR. MEADS: That's what I'm saying, let me get with
- BCF. Because they've got a lot of experience in logos

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be published to catch up with that.

Labor Day we had another great event that was actually funded through our grant, through the TDA grant. That was the Fireworks Extravaganza at the park that Village Green put on and Alex was involved in, and there was -- the estimate that I heard was about 1300 people. So that was a nice opportunity to carry over the fireworks for the July 4th when it was soggy. Bob knows well.

We also had the Rotary Arts and Crafts Festival, which we had about 4,000 visitors come through. So that was well attended and the weather cooperated for that, thank goodness.

Last weekend in an effort to promote regionally this destination as a sports enthusiasts attraction we sponsored the Cashiers Trail Mix, which is the first trail run held in Jackson County. And it was combined with a teen adventure run also up at Chinquapin Community. For those of you that might not be familiar with that, it's off Cedar Creek and Breedlove to the east of Cashiers.

Very well attended. We've already gotten press in the Atlanta area and lots of interest and expectation that that will be carried forward next year.

And the organizers specifically planned and

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and branding and what are reasonable guidelines and
what --

**MR. DEWS:** Authorized use.

**MR. MEADS:** They've done it for Gatlinburg, they've done it for Aspen, they've done it for Virginia. They can lower our learning curve real fast.

**MR. JUMPER:** And I'm saying I think that there needs to be some scrutiny as to what businesses and what organizations can use the logo.

MR. MEADS: Okay.

**MS. TEASLEY:** T-shirts would be good too.

**MR. DEWS:** I hadn't even thought about that until you brought it up.

**MR. MEADS:** That's good. That's some progress. Stephanie, activities.

MS. EDWARDS: Sure. Thank you.

I missed the August meeting so I'll give a brief report on the Roddick event. When it was uncertain whether Craig Distl was going to continue to support the TDA, we used an outside agency to do that post-event coverage. And I will say we received tremendous coverage, both on the electronic side and on the print side and they're to provide us a formalized media summary by the end of this month. We're waiting for some of the Lifestyle magazine and things like that to

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targeted the regional audience so that we could --

**MR. BELL:** How many participants participated in that?

**MS. EDWARDS:** Pardon?

**MR. BELL:** How many participants?

**MS. EDWARDS:** We had -- I think there were about 130 that actually ran in the race.

MR. BELL: That's good.

MS. EDWARDS: And there were probably another hundred or more that just came for the music and festival and such. We had folks from as far away as Orlando and also from Atlanta.

And the running, the 5-mile aspect of it that was a mountain trail run is a purist activity. I mean it's a purist event for the runners. And it was just -- they were bowled over by the beauty of the run and the condition of the trails. So very positive.

And then probably topping the list of everything, for those of you who may not be aware we have the USGA Senior Amateur Championship that kicks off tomorrow at Wade Hampton, and there's been tremendous cooperation with that. Obviously it's to a national audience with the broadcast but we'll receive regional coverage from the media as well.

And the economic impact, the estimate that I saw,

and I may be off, I think it was around 7 million. It may have been more. That's just for a week -- a week's period here.

So that's a great example of targeting an audience, having, of course, Wade Hampton step up and contributing considerably financially to that, and we'll benefit from that as well.

So we have a busy week in Cashiers.

Oh, and I also have our inquiry reports and I'll distribute that.

If anybody has any questions, I'm more than happy to respond.

MR. MEADS: All right, thank you. Ms. Spiro. MS. SPIRO: I'm passing around an inquiry report for the month of August. The one thing I would just want you to make note of is on the back of the front page you see a column for newspaper and you see the Number 250 in there, that's the number of phone calls or e-mails that we received from one article that was produced the first week of August by Craig in the Atlanta Journal on the fly fishing trail.

**MR. MEADS:** Which one was that? I'm sorry. **MS. SPIRO:** That was the newspaper column on the back side of this first page and it says 250. That's the number of phone calls and inquiries we received.

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That is not including the number of people who went directly to fly fishing trail dot com and downloaded the map themselves or got the information that they needed on their own.

Alex might expand on that a little bit. I know he had some additional feedback from that article.

**MR. BELL:** Yeah, it was very well received. I mean, I got several phone calls specifically about it. And I had spoken to several fly fishing clubs, one in Marietta and one in Atlanta, and several of those members contacted me directly and said that they'd seen it in the paper. So it was good.

**MS. BOWERS:** Is that the one I was in? I don't know.

**MS. SPIRO:** Yes. Yes, you were on it. There were several accommodations that were listed there in the side bar of the article. So that's good; I'm glad you got some business from it.

Walk-in traffic continues to be very good at our visitors center downtown and in Dillsboro. September will be, I expect, a little bit lower, especially in Dillsboro, because the train is not running in Dillsboro at this time.

Your name cards are for a seasonal event. So I would like for you to take that back with you.

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I want to remind you about the Pottery Festival coming up in November, and prior to the Pottery Festival we have ColorFest in Dillsboro on October 5th. It's a wonderful street festival in downtown Dillsboro which consists of artists doing their craft right on the street and a taste of Dillsboro where there are different vendors involved providing food products and things that you can taste right on site. It was very successful last year and it's grown this year and we have even more vendors this year and we're expecting a very good turnout.

And coming up in December, I have some brochures for Hard Candy Christmas. And I'm giving those to you in advance so that hopefully you will go and disburse those to your guests and customers as well.

Hard Candy Christmas takes place just down the street in the Ramsey Center. This is its, I believe, seventh year at the Ramsey Center. It has been in business much longer than that but at a different location.

So the Ramsey Center is very successful to that event and it occurs the day after Thanksgiving and two days after. People are up here buying trees and thinking about Christmas.

MS. TEASLEY: And what is it?

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MS. SPIRO: It is a craft festival. She has a hundred crafters that come in every year. And it's not specifically only a Christmas craft, it might be something else, or art, but many people shop and are in town those two days and get a tree, there are tree growers there as well. So it's a great place to go and get something made right in the mountains.

MS. TEASLEY: You have a rack card or brochure? MS. SPIRO: Yes. They're right over here.

May I answer any questions?

**MR. BELL:** Can -- we've got the LEAF Festival coming up.

**MS. EDWARDS:** Oh, I apologize.

**MR. BELL:** No, I --

MS. EDWARDS: I should have mentioned that. MR. BELL: It's only because you mentioned that.

LG called me this morning and I know that they had 110 vendors signed up. So it will -- and that's

October 12th, 11th and 12th.

**MS. EDWARDS:** 11th and 12th, right.

**MS. TEASLEY:** Where is that?

**MS. EDWARDS:** It's at the Village Green right at the crossroads.

Yeah, and the festival, the aspect of it I think is really positive, we had over 80 -- more than 80 at the

But the thing that's most important for the press to know is, the chief, the vice chief and the chief of police have all agreed to participate in a little election during that fair. The one that gets the most votes -- and the way you vote is to give one dollar to a charity, the Madison Hornbuckle Foundation -- the one who wins will kiss a pig on stage. And I think it will be big news if the chief kisses a pig on stage at the amphitheater in Cherokee.

So just come and have some fun with us October 1st through the 5th in Cherokee.

Julie, when is the unveiling of the mural?

MS. SPIRO: On the 5th, October 5th.

**MR. JUMPER:** On the 5th?

games for that time.

**MS. SPIRO:** In association with the ColorFest.

MR. HARTBARGER: I saw it. The mural is beautiful.

MR. MEADS: October 16th is our next meeting at 1 o'clock, and I guess it will be up in Cashiers. We've still got work to do.

Hopefully -- will you copy me on your questions

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Mountain Inn." I said okay.

MS. HATTLER: Sure.

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I guess it is, at 7:30.

want to add?

(unintelligible)

please?

MR. BELL: Sure.

MR. JUMPER: Three things. One is a question. The National Kayaking happened, what, the 3rd through the 8th, something like that. How were you all affected? How were the establishments? Did you see any lift at all from that event?

Rotary, most of whom are from outside the area.

Sorry; it's all coming back to me now.

MS. HATTLER: Could I ask --

**MR. MEADS:** Yes, ma'am.

**MR. BELL:** There's a concert the night of the 12th,

**MS. EDWARDS:** And that actually -- if I may.

MS. EDWARDS: They're also a grant recipient, which

**MR. MEADS:** All right. Anybody got anything they

**MS. HATTLER:** -- Julie and Stephanie a question,

I know I get some e-mail from the both of you

regarding articles that Craig wrote, I don't know. But

every time, anything that you see, if you would tell me,

because it would be great to put in the newsletter.

didn't come through him but happened too?

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**MS. TEASLEY:** Do you want to know things that

**MS. TEASLEY:** Like we got an article in the

Nashville, Tennessee, arts magazine last week.

(unintelligible) She said, "I think I'll do Balsam

I think is worth noting, for that particular event.

MR. PATEL: Zero.

**COMMISSIONER GREENE:** There's a good article, Robert, in this week's Smoky Mountain Times about who was positively affected by it. Some -- whatever that motel is as you come down Veterans Boulevard saw no change; it was like a typical week in September. But some of the restaurants, I remember specifically Anthony's and one other, said that they really hadn't been impacted by the increased crowd. But look on the Smoky Mountain Times website and you'll see that.

**MR. JUMPER:** All right, I will do that. But I was curious. Especially since you guys are connected on the ground, I wanted to know what kind of impact that had.

The second thing is, thank you all very much for your thoughts and prayers for my wife. She is recovering. It's a long recovery when you break an ankle. It's difficult, but we are getting through it. She's moving around a little bit. So thank you for that.

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that you have for BCF and the other ones? And then I'll try to get some responses so we don't have to wait a another whole month to do what we should have been

**MR. DEWS:** I think the priority there is to nail down the color, literally.

MR. MEADS: Well, no, I'm talking about the writing of the marketing plan between Brandon and BCF. I'll get that done.

MR. DEWS: Yeah, we need to nail that down so we can start using it.

**MR. BELL:** If you do that, you just send that around. We've already done the voting.

MR. MEADS: Exactly.

**MS. HATTLER:** I don't think we should use it until we have the detailed plan of how it should go out. Is that what we decided?

MR. DEWS: Yeah, the usage Robert brought up, now I'll never forget, but --

**MR. JUMPER:** But I think internally we can blast

MS. TEASLEY: Is it allowable for the chambers to produce stuff to sell like T-shirts and bumper stickers?

**MR. MEADS:** That will be in the guidelines, I'm sure.

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          MS. TEASLEY: I hope so. Because someway they
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       ought to be available.
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          MR. MEADS: We need to have everybody use it the
       way it's going to be designed to be used. Because
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      that's our brand, that's our calling card and, you know,
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       it's only going to be as effective if I'm using it,
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       you're using it, they're using it, within certain
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       guidelines of how you use it.
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          MS. TEASLEY: But I would love to see it in its own
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      purity with nothing else with it on T-shirts and bumper
       stickers that we can buy and use.
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          MR. MEADS: Yeah.
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          MR. DEWS: That's why I wanted to know the colors.
          MS. TEASLEY: Because the "Virginia is for Lovers"
14
       is on T-shirts and things like that.
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          MR. MEADS: Those are the ones -- the guys that did
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      it.
          MS. TEASLEY: Oh, I know that.
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          MR. MEADS: So they can make the guidelines.
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          All right, motion to adjourn?
          MS. TEASLEY: So moved.
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          MR. JUMPER: Second.
          (The meeting was concluded at 2:00 p.m.)
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                                                   Page 47
 1 STATE OF NORTH CAROLINA
    COUNTY OF BUNCOMBE
 3
              I, CATHY J. WALKER, CSR, a notary public in and
 5 for the State of North Carolina, do hereby certify that the
 6
   foregoing pages constitute a true and correct transcription
   of my stenographic record of the proceedings had in the
 8
    aforementioned cause; that I am not related to any of the
 9
    parties to said cause or their counsel, and that I am not
10
    interested in the event thereof.
11
               WITNESS my hand this 26th of
12
   September, 2013.
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