

Additional Government COVID-19 Risk Management Measures

Reopening the Borders

- **When were borders re-opened to visitors?**
 - As of June 15, 2020, the Jamaican borders are open to visitors. Controlled entry will be facilitated by registration and approval.
- **Is Jamaica prepared to handle resurgence in COVID cases? What has been done to prepare?**
 - We are working hand in hand with the Ministry of Health & Wellness as well as with health facilities on rapid response protocols to implement when a COVID-19 case is identified. Arrangements are in place for extended hotel stays, and medevac if needed.
 - All of our protocols are intended to be dynamic which is consistent with the government's approach of evaluating the COVID -19 global situation. As we learn more about the virus, as medical advancements occur, or as the risk profile changes, we will make any necessary and appropriate revision to our protocols. Part of being resilient is being agile, and in a crisis this is more important than ever.

Entry Screening and Testing

- **I'm a Jamaican national. Do I still need to have a test before boarding my flight in Jamaica?**
 - As of March 4, 2021, ALL travellers to Jamaica, 12 years of age and over, regardless of nationality, will be required to present a negative COVID-19 PCR or Antigen test result in order to board a flight to Jamaica.

- All visitors are required to complete the online questionnaire when doing the Travel Authorization, submission must be made within 7 days of the intended travel date. This requirement has not changed and there is no need to upload test results during the process. For more information on travel entry requirements, please go to <http://www.visitjamaica.com/travelauthorization>.
- **When do I need to get a test to travel to Jamaica?**
 - Testing must take place no more than 3 days before your flight to Jamaica.
- **What types of tests are accepted?**
 - The Ministry of Health And Wellness has expanded the list of acceptable tests. Accepted are antigen or PCR tests that are approved by the United States Food and Drug Administration (FDA) under an Emergency Use Authorization (EUA) or meet the standards of the World Health Organization (WHO), and must be performed by a College of American Pathologists (CAP) accredited, Clinical Laboratory Improvement Amendments (CLIA) registered or ISO 15189 certified laboratory.)
 - Accepted test types are: Antigen, PCR, NAA or RNA
- **What information should be on my COVID test certificate?**
 - Name of individual tested (***must be same on application, lab test report and passport or other travel documents***)
 - Date of birth of individual tested (***must be same on application, lab test report and passport or other travel documents***)
 - Name and address of testing laboratory
 - Laboratory credentials
 - Date of sample collection
 - Type of test
 - Type of sample
 - Test result
- **Who is a business traveller?**

- Business travellers are non-residents travelling to conduct business on behalf of a company or organization.
- Business purposes do not include funerals, weddings or other personal activities.
- **If I am a business traveller, will I need to upload my test results when applying for Travel Authorization?**
 - All travellers, including business travellers are to present their negative Covid test result at check in. Travellers are no longer required to upload a test result.
- **For how long will my tests result be valid?**
 - Tests must be conducted within 3 days of the travel date.
- **What if I recently recovered from COVID-19?**
 - ALL travellers ages 12 and up regardless of having recently recovered from COVID-19, are required to show proof of a negative COVID-19 Rapid Antigen test or a molecular (PCR, NAA, RNA) test performed by an accredited lab for which the sample was collected within 3 days of the travel date.
- **What if I have had a COVID-19 vaccine, do I still need a negative COVID-19 test**
 - All air passengers traveling to Jamaica, including those who have received one or both vaccination dosages, are required to provide a negative COVID-19 test result.
- **Who will check my test?**
 - The airline will confirm a COVID-19 negative test result for all passengers before boarding. Personal identifiers (name and birth date) on your negative test result must match the personal identifiers on your passport or other travel documentation.
 - Cruise ship passengers' tests will be checked by the cruise operator.

- **What happens if I don't take a test before my flight?**
 - If a passenger chooses not to provide a test result, the airline will deny boarding to the passenger.

- **What happens if I test positive?**
 - You will be required to isolate and delay travel if symptoms develop or a pre-departure test result is positive.
 - Airlines will refuse to board anyone who does not provide a negative test result for COVID-19

- **Do the current testing orders apply to all flights or just commercial flights?**
 - The current testing orders apply to all flights, including private flights and general aviation aircraft (charter flights).
 - All passengers traveling by air into Jamaica are required to have proof of testing regardless of flight type.

- **Will I be assessed at the airport upon arrival to Jamaica?**
 - On arrival in Jamaica, travellers will undergo a health screening and risk assessment and may still be required to be tested at the airport or designated facility, if, for example, they are exhibiting symptoms despite presenting a negative COVID-19 test certificate to board their flight. In this case, travellers would await their test result in their hotel room. If the test is negative, they would leave the confines of their hotel room and continue their stay in Jamaica under the "Stay in Resilient Corridor" control measure.
 - If the result of the test is positive, they would be isolated either at the hotel/resort or in a government facility as determined by the health authorities.
 - Jamaican nationals and non-nationals ordinarily resident in Jamaica, may be subject to testing if assessed as high-risk as a result of exhibiting symptoms, exposure to persons who have tested positive, belonging to a high-risk group or other risk factors. High-risk groups include cruise ship workers, involuntarily returned migrants and health care workers.

- **Do I have to quarantine when I arrive to Jamaica?**
 - Quarantine measures are dependent on the category of the traveller and their vaccination status. If the traveller is a tourist or a Category 2 traveller, meaning the traveller is staying in an approved resort along the resilient corridor, the traveller may enjoy the amenities on property and would be permitted to leave to visit approved attractions and restaurants via JTB licensed transportation. You may find a list of these approved attractions, resorts and Transportation Companies under 'Resources' on our website here:
<https://bit.ly/3yFmewp>
 - If the traveller is a Category 4 traveller meaning staying at a private residence or at a resort outside of the resilient corridor, the traveller would be required to quarantine for 14 days, however if the traveller is fully vaccinated the quarantine time is reduced to 8 days. Category 4 travellers who are fully vaccinated do have the option to do a PCR test upon arrival and upon receipt of a negative test result would be released from quarantine. Effective November 18, 2021, fully vaccinated travelers that present a negative PCR test taken within 3 days of departure to Jamaica will not be required to quarantine on arrival.
 - Business travellers (Category 3) are required to remain at their intended address, whether a hotel or private home, until they receive a negative Covid-19 PCR test result conducted on arrival into the island. Effective November 18, 2021, fully vaccinated business travelers that present a negative PCR test taken within 3 days of departure to Jamaica will not be required to quarantine on arrival. They are then able to conduct their business as described in their travel application while observing all the infection prevention protocols applicable in Jamaica such as wearing a mask in public

places and complying with the physical distancing rule. They must also minimize any interactions with the general public.

- Effective November 18, 2021, fully vaccinated travelers (that is, they have received both doses of a vaccine required to be administered in two doses or one dose of a vaccine required to be administered as a single dose AND at least 14 days have passed since they received the last dose of the vaccine) that present a negative PCR test taken within 3 days of departure to Jamaica will not be required to quarantine on arrival.
- Cruise passengers will participate in tours in the COVID-19 resilient corridors and therefore will not have to quarantine per the “Stay in Resilient Corridor” control measure.
- **What happens if my flight is delayed and it goes over the 3-day limit for testing?**
 - If your flight to Jamaica is delayed before departure, you will need to get re-tested if the delay causes your test to fall outside of the 3-day pre-departure testing period requirement.
- **What if I forget the paper copy of my test results? Can I print them at the airport?**
 - Air travellers who forget physical copies of their test results will be permitted to show electronic copies.
- **If my flight is delayed and I then require re-testing, am I responsible for the cost of the second test?**
 - Yes, travellers are responsible for re-testing.
- **If I am staying at a private residence will I be placed in quarantine for 14 days even if my test result is negative?**
 - fully vaccinated travelers (that is, they have received both doses of a vaccine required to be administered in two doses or one dose of a vaccine required to be administered as a single dose AND at least 14

days have passed since they received the last dose of the vaccine) that present a negative PCR test taken within 3 days of departure to Jamaica will not be required to quarantine on arrival.

- fully vaccinated travellers who did not take a PCR test (but chose to do another test), will be quarantined for 8 days or the duration of their trip
 - Unvaccinated travellers will be placed in quarantine for 14 days at your intended address during which time your movements and interaction with others will be limited. This is applicable even if your test result is negative.
 - You will be able to leave your residence once per day to attend to the necessities of life, for example to get food supplies or to go to the pharmacy.
- **Will a non-resident guest who tests positive while on the island and their immediate travelling party be quarantined for 14 days regardless of their original length of stay?**
 - If one member of a travelling party tests positive for COVID-19 on arrival, the person who tested positive will be isolated in a public health facility, hotel or residence for a minimum period of 10 days, or until they may leave isolation earlier for the sole purpose to return home, if they have met the travel requirements of the receiving country.
 - The other members of the travelling party will be required to “stay in place” at the accommodation facility and have a daily check in with an assigned public health Official until the end of their scheduled stay, at which time they may check out and return home.
- **Where is the Resilient Corridor?**

- The Resilient Corridors comprise two (2) parts:
 - Part 1: A Northern segment stretching from Negril in Westmoreland across the northern coastline to Port Antonio in Portland.
 - Part 2: A South Coast segment running from Milk River in Clarendon westward to Negril in Westmoreland
 - In addition to accepting Business Travelers, effective July 1, 2021, JTB licensed accommodations and attractions within the Kingston Resort Area that are certified as COVID-19 protocol compliant, are also able to accept leisure travellers.
- **Can I leave my hotel if I am staying within the Resilient Corridor?**
 - Visitors staying at Resilient Corridor hotels may visit any approved COVID-19 Resilient attraction, restaurant or duty free shopping mall. A full list of COVID-19 Resilient attractions can be found at <https://www.visitjamaica.com>.
- **Can I stay at multiple hotels within the Resilient Corridor?**
 - Yes. Under the current orders visitors can stay at multiple accommodation facilities within the Resilient Corridors.

Travel Authorization

- **What is the purpose of the travel authorization?**
 - The Jamaican government, through the Ministry of Health and Wellness, has an obligation to assess and monitor the health risks of all travellers to the island.
 - The travel authorization provides a first line of risk management for travellers to the island.
 - The Travel Authorization for each traveller will indicate whether the traveller meets preliminary health requirements.

- **Who needs to register and get approval to enter the island?**
 - All persons intending to travel to Jamaica are required to get the pre-approval. This includes both Nationals and Non-nationals.

- **Do Jamaicans have a different pre-approval process?**
 - No, the path taken will depend on the responses to the questions.

- **How and where do I get pre-approval to travel to Jamaica?**
 - Registration and approval will be done online at <https://travelauth.visitjamaica.com/>

- **What kind of information is needed for the Travel Authorization application process?**
 - The questions will relate to your passport information, your possible exposure to COVID-19 and your intended place of stay in Jamaica.

- **When can I request the Travel Authorization?**
 - The Jamaican health regulations require that the Travel Authorization be submitted within 7 days of intended travel date to Jamaica.

- **How long does it take to obtain the Travel Authorization?**
 - A response will be generated within minutes of receipt of the submission.

- **For how long is the Travel Authorization valid?**
 - The Travel Authorization is valid for 10 days from the date of approval.

- **What if I do not get approval before I travel?**
 - If you do not have the approved Travel Authorization, you will not be allowed to board your flight.

- **Can I check in on-line through my airline's website with my approved Travel Authorization or will I have to check-in at the airport?**
 - On arrival at the airport, an Airline Representative will ask to see your Travel Authorization before you are allowed to board the aircraft.

- **What if I provide false information on the travel authorization application?**
 - Providing accurate information is a legal requirement. Any false information supplied may have consequences under Jamaican law.

- **Where will this data reside? Will my data be used for marketing purposes?**
 - The data resides on the Jamaica's EGov system, a secure platform. The use of this information is to assist with the health risk assessment of all travellers to Jamaica.

- **Is a printout of my Travel Authorization required? What if I forgot my approved certificate when I go to the airport or lose it during my travel to Jamaica?**
 - You will be required to show the Travel Authorization at check-in whether in print or on an electronic device.
 - The Travel Authorization can be saved electronically on your phone / tablet or can be printed and presented with your travel documents.

- **What if I am denied approval? How long do I need to wait to apply again?**
 - You may re-apply 14 days after the date of denial.

- **If I am not approved, will the airline be required to rebook me?**
 - Your ability to rebook will be dependent on the restrictions on the air ticket purchased.

- **Does the Travel Authorization have any length of stay requirement or restrictions?**
 - No. Whether you are staying overnight or longer does not matter. You will still need the travel authorization.
 - Travellers who are connecting in Jamaica will also need a Travel Authorization

- **Who will enforce the Travel Authorization?**
 - Three sets of persons will enforce the Travel Authorization. The Airline will need to see the approval before you are allowed to board the aircraft.
 - Officers of the Ministry of Health and Wellness will also use it in their risk assessment.
 - Immigration Officers will also see it before you are landed.

Tourism Protocols

- **Will these protocols keep hospitality workers safe?**
 - Our robust protocols are carefully designed to prevent transmission of COVID-19 and include health screening before entry and upon entry, the wearing of masks in public spaces for visitors and workers, PPE for workers based on job description, frequent use of sanitizers and hand washing stations, and physical distancing.

- **What are these protocols?**
 - We have designed an extensive set of operational protocols to manage risks to workers, communities and travellers across the lifecycle of prevention, detection and response. Safety is paramount to a resilient and sustainable tourism sector and the following measures are in place:
 - ✓ Sanitization for all workers, visitors and surroundings; face masks and PPE for workers and visitors in public places;

- ✓ Physical distancing, allowing people to be together but physically apart; frequent communications and messaging to ensure transparency;
 - ✓ Enhanced digital enablement across the industry, to allow for more contactless transactions;
 - ✓ Real-time health monitoring and reporting in conjunction with the Ministry of Health, including solutions for quick isolation and containment as needed;
 - ✓ Rapid response in the event of a positive test;
 - ✓ Training to ensure workers and communities can implement protocols properly and thoroughly.
- **Where can we find the protocols? Are they available online?**
 - The Tourism Protocols are available on <https://itbonline.org>. The Airport Protocols are also housed in the same space.
 - **Is Jamaica prepared to house people within hotel properties if there is a breakout?**
 - Each accommodation facility is required to have safety protocols and regulations in place and properly train all staff. To detect cases which might develop, we have included temperature checks, ongoing health screening, trained onsite medical professionals or COVID-19 Safety Point Persons at each property, isolation areas at each property, and risk-based testing as appropriate.
 - The Ministry of Health and Wellness will collaborate with hotels for ongoing monitoring and assessment. If there are suspected or confirmed cases of the virus, persons will be isolated and managed.

- **What if I am traveling via cruise ship?**
 - Visitors arriving to Jamaica on a cruise must provide evidence of negative results from a Covid-19 test taken within 3 days of sailing.
 - Unvaccinated cruise passengers visiting Jamaica must provide evidence of a negative PCR test. All cruise passengers, vaccinated or unvaccinated, will be given an Antigen test on embarkation.
 - Antibody tests will **NOT** be accepted
 - Cruise ship passengers' tests will be checked by the cruise operator.
 - Cruise passengers may participate in tours in the Covid-19 resilient corridors and therefore will not have to quarantine per the "Stay in Resilient Corridor" control measure.

PCR Testing in Jamaica for CANADIAN TRAVELLERS

The following information applies to Canadian residents visiting Jamaica for tourism purposes. For additional information about Jamaica's on-island testing services and entry guidelines, please [click here](#).

- **How do I book a PCR test in Jamaica?**
Tourists can book their pre-departure PCR test online through two accredited laboratories:
 - Baywest Wellness Clinic: <https://getwellnow.io/covidtesting>
 - Technology Solutions Limited (TSL): <https://www.tsitech.com/pcr-test-canada/>
- **When should I schedule my test?**
 - As per Canadian government guidelines, PCR tests for re-entry into Canada must be performed **within 72 hours** of your scheduled flight departure time.

- **Where will my PCR test be performed?**

The location of your PCR test is determined by the type of accommodation you are staying at during your time in Jamaica.

- Tourists who are staying at a licensed hotel in Jamaica's Resilient Corridors may be able to schedule a PCR test on property via a concierge service. Click [here](#) for a list of approved accommodations for in-hotel PCR testing.
- Visitors staying in a private villa, guest house or residence can book an in-person lab appointment at the closest Baywest Wellness Clinic or Technology Solutions Limited (TSL) location.

- **What is the cost of a PCR test in Jamaica?**

- Canadian tourists booking their PCR tests through Baywest or TSL's dedicated online booking platforms will be charged a reduced fee of \$75 USD (tax included) for the service. Please note, clients who visit the lab for a walk-in appointment may not be eligible for this discounted rate.

- **How do I pay for my PCR test?**

- Payment will be processed online via credit card at the time of booking.

- **What information will I need to provide when booking my PCR test?**

- You will need to provide basic personal information, contact details, and the reason for testing when booking your PCR test through Baywest and TSL's online booking platforms.

- **When will I receive my results?**

- The PCR test results will be sent directly to you via the email address provided when booking. Results will be emailed between 24 to 48 hours from when the sample was collected.

- **Who do I contact if I have additional questions about PCR testing in Jamaica?**

- Baywest Wellness Hospital

Phone: 1-876-615-8375

Email: info@baywestwellnesshospital.com

- Technology Solutions Limited

Phone: 1-876-632-3245

Email: biz.info@tsltech.com

COVID-19 Testing in Jamaica for INTERNATIONAL TRAVELERS ENTERING THE U.S

The following information applies to international travelers visiting Jamaica for tourism purposes. For additional information about Jamaica's on-island testing services and entry guidelines, please [click here](#).

Q: When should I schedule my test for travel to the U.S.?

A: As per new U.S. government requirements, travelers must present a negative result from an approved antigen or PCR COVID-19 test taken **within 24 hours** of their scheduled departure flight for entry or re-entry into the U.S. You may also schedule your return test in advance once you know your travel dates.

COVID-19 Testing in Jamaica for INTERNATIONAL TRAVELERS ENTERING THE UK.

The following information applies to international travellers visiting Jamaica for tourism purposes. For additional information about Jamaica's on-island testing services and entry guidelines, please [click here](#).

Q: When should I schedule my test for travel to the UK.?

A: As per new UK government requirements, travellers must present a negative result from an approved antigen or PCR COVID19 test taken no earlier than **two days prior to** your scheduled departure flight for entry or re-entry into the UK. You may also schedule your return test in advance once you know your travel dates.

General COVID-19 Testing Information

Q: Where will my test be performed?

A: The location of testing is determined by the traveler, who can opt for testing: at a nearby approved local lab; on-site at their licensed hotel, resort, villa, guest house; or at Montego Bay or Kingston airport prior to their flight.

You can also book your **antigen or PCR test at the following** accredited laboratories:

- Get Well Labs: <https://getwellnow.io/globaltesting>
- TSL: <https://www.tsltech.com/covid-19-registration/>
- Hospiten:
<https://forms.office.com/Pages/ResponsePage.aspx?id=qESRb6QLzEu1zE4tSsJ7GmjEJX1N9H1BuYjRVXwYg-pUQjQ1RIQ3NExRVU9SM1IWSFBJRUxQSVJHQS4u>

Q: What information will I need to provide when booking my test?

A: You will need to provide basic personal information, contact details, and the reason for testing when booking your test through online booking platforms.

Q: When will I receive my results?

A: Test results will be sent directly to you via the email address provided at the time of booking. Results will be emailed within 24 hours from when the sample was collected. Results from in-airport antigen testing will be provided immediately after the test has been completed in order for guests to board their flights.

Q: What is the cost of A COVID-19 test in Jamaica?

A: Costs vary depending on the performing lab.

Q: How do I pay for my test?

A: For tests booked online, payment will be processed online via credit card at the time of booking. Otherwise, payment is arranged with the individual testing laboratory. Most take credit cards. Travelers should confirm form of payment before scheduling.

Q: Who do I contact if I have additional questions about testing in Jamaica?

A: Contact your accommodations provider or you may contact the following approved labs directly.

Get Well Labs

Phone: 1-876-615 8375, 1-876-676-7385

Email: wecare@getwellnow.io

Technology Solutions Limited (TSL)

Phone: 1-876-632-3245

Email: biz.info@tsltech.com

Hospiten

Montego Bay

Phone: 1-876-618-4455, 1-876-618-1077

Email: montegobay@hospiten.com

Falmouth

Phone: 1-876-622-4494, 1-876-618-4455

Email: appointmentsfalmouth@hospiten.com

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