

IMPORTANT JAMAICA CARES UPDATE: DISCHARGE PROTOCOLS FOR PERSONS WHO HAVE TESTED POSITIVE FOR COVID-19

Dear Valued Partners,

Thank you, as always, for your outstanding support in selling Jamaica! We understand you may have clients with questions on our industry-leading Jamaica CARES program. In particular, what is the procedure if they test positive on the island? Please see below:

What is the departure requirements from Jamaica :

Canadian Traveller:

Per Canadian regulations, All travellers from Canada, 5 years of age or older must provide proof of a COVID-19 negative molecular test (PCR) result taken within 72 hours prior to departure to enter Canada OR proof of a previous positive test result taken between 11 and 180 days ago effective as of January 15, 2022.

What does a client do who tests positive?

Visitors to the island who have tested positive are required to be isolated to help reduce the chance of infection spread. Accommodations for isolation can be arranged with their hotel. For those clients who do not have travel insurance, or whose insurance does not cover additional nights accommodations and meals, these must be arranged and paid for through the hotel depending on each hotel's policy.

When can clients be released from isolation?

Release from isolation can be approved according to the rules of their country of destination and the airlines, provided that the person is symptoms free and goes straight from isolation to the flight utilizing transportation and airport protocols that are put in place to decrease risk of exposure to other passengers, staff, and the general population.

For a Canadian traveller, per Canadian regulations, all travellers to Canada, 5 years of age or older are required to isolate for 11 days and be released from isolation if you are symptoms free or mild and improving. And starting January 15, 2022, present the previous positive test result taken between 11 and 180 days ago from a reputable lab. For updates click [here](#) or <https://travel.gc.ca/travel-covid/travel-restrictions/flying-canada-checklist/covid-19-testing-travellers-coming-into-canada>

Please see additional important reminders for clients:
Pre-entry requirements for Jamaica

Canadians:

- Persons 12 years and older will need to provide a negative COVID-19 test (PCR or Antigen), which was conducted **within 72 hours prior to date of travel** at check-in for their inbound flights.
- Fully vaccinated travellers who have a negative PCR test taken within 72 hours of travel will not be required to quarantine on arrival outside of the resilient corridors.
- Unvaccinated travellers staying outside the resilient corridors are required to quarantine for 14 days.
- All persons intending to travel to Jamaica must apply for and obtain approval for a Travel Authorization before arrival in Jamaica. Apply online at www.visitjamaica.com

For more information on entry protocols for Jamaica, please see our list of Frequently Asked Questions [here](#).