For many years, and especially throughout the COVID-19 pandemic, Jamaica has prioritized and celebrated resilience. We have reinvented international tourism to successfully allow for the resumption of travel, and we are truly at the forefront of international recovery. We have coined this destination-wide response: JAMAICA CARES.

Currently, through JAMAICA CARES, we are focused on welcoming GEN-C travelers. GEN-C – the Covid generation – shares the collective mindset of living through the COVID-19 pandemic. We are all a part of GEN-C.

GEN-C travelers are eager to get back to exploring the world. Those who are planning trips are focusing on the destinations that can help them navigate new travel requirements while also prioritizing their health safety. Through JAMAICA CARES, we can assuage these GEN-C concerns, instilling confidence for booking and ensuring seamless implementation of our extensive health protocols and safety measures.

This communication provides the latest JAMAICA CARES updates for travellers, partners and tourism workers. We will refresh this content on an ongoing basis, as circumstances continue to evolve.
JAMAICA CARES is about...

- Jamaicans.
- Fun.
- Health and safety.
- Innovation.
- Resilience and nimble response to the evolving travel landscape.
- Instilling confidence in consumers, travel specialists, and trade partners.
- Delivering a seamless and coordinated COVID-secure traveller experience.
- Cross-island collaboration that strengthens the engagement of Jamaica’s tourism workforce.
- Ensuring travellers have access to health resources in case of an emergency.
Jamaica is recognized as one of the most COVID-19 resilient destinations in the world.

COVID-SECURE
Jamaica has architected a new normal for the GEN-C traveller, delivering an authentic, relaxing, and COVID-secure travel experience.

AUTHENTIC
Jamaica’s resilience is unparalleled and has enabled the country to successfully and safely reopen for international visitors.

RESILIENT
Active engagement and collaboration with stakeholders and partners have enabled Jamaica to aggressively and successfully create a new normal GEN-C travellers.

ENGAGED
Seamless and safe travel experiences for our international visitors remain Jamaica’s highest priority.

SEAMLESS
JAMAICA CARES galvanizes our tourism response, not only to the current pandemic, but to any kind of tourism industry disruption.

The program is embodied by our comprehensive approach paired with a destination-wide laser-like focus on delivering the highest levels of health safety for visitors, tourism workers and local communities.

The ongoing programmatic implementation of JAMAICA CARES will allow us to continue welcoming visitors safely, fueling the country’s important tourism economy.

A few recent and relevant examples:

- Our extensive health and safety protocols, developed in conjunction with international authorities across health and tourism, were among the first to receive the World Travel & Tourism Council’s Safe Travels recognition.
- Close collaboration with partners and ongoing COVID training for hospitality workers ensures that our protocols and safety measures are enacted seamlessly for maximum impact.
- Our Resilient Corridors are effective at mitigating the transmission of COVID-19 by allowing travellers to explore within our key resort regions using only approved transportation. The Corridors also allow for rapid medical response in case of emergency.
- The creation and implementation of a simple Travel Authorization process makes entry into Jamaica turnkey for international travellers.
- Increased testing capacity (see following section) has readied us for continued international entry mandates.

What is JAMAICA CARES?
TESTING CAPACITY

Aggressive testing processes have been a meaningful part of our pandemic tourism response since reopening for travellers in June. Recently, the Ministry of Tourism worked closely with the Ministry of Health and Wellness to significantly expand testing capacity, bringing the island into readiness with new rules and testing requirements for many international travellers.

Currently, 42 hotels and resorts are providing on-site COVID-19 testing for their guests. A full list of participating properties can be found on the following page.

Travellers staying at other locations can procure testing at any of the mobile testing facilities within the Resilient Corridors, or through one of the on-island approved testing labs. A full list of approved labs can be found on the following pages.

Testing resources have also been added at Sangster International Airport and Norman Manley International Airport.

HOTELS & RESORTS OFFERING COVID-19 TESTING ON-SITE

AC Hotel Kingston
Azul Sensatori
Bahia Principe Hotel
Beaches Negril
Beaches Ocho Rios
Coco La Palm
Couples Sans Souci
Couples Swept Away
Courteigh Hotel & Suites
Deja Resorts
Grand Palladium
H10 Ocean Coral Spring
Half Moon
Hilton Rose Hall Resort & Spa
Holiday Inn Resort Montego Bay
Hyatt Zilara
Hyatt Ziva
Iberostar Resorts
Jamaica Inn
Jamaica Pegasus
Jewel Grande
Jewel Paradise Cove
Knutsford Court Hotel
Moon Palace
Negril Palms
R Hotel
RIU Montego Bay
RIU Ocho Rios
RIU Palace
Round Hill
Royal Decameron
Royalton Negril
Royalton Whitesands
Sandals Montego Bay
Sandals Negril
Sandals Ochi Beach Resort
Sandals Royal Caribbean
Sandals Royal Plantation
Sandals South Coast
Secrets
Strawberry Hill
Tensing Pen
Trident Hotel
Tryall Club
**APPROVED LABORATORIES FOR COVID-19 TESTING**

The Government of Jamaica has approved local private laboratories to conduct COVID-19 testing on the island. Additional laboratories may be added to the list, as new approvals are sought and accredited. Please refer to the website of the Ministry of Health for up-to-date information on further lab accreditations.

### PCR TESTING

- **Baywest Wellness Hospital**
  - Website: https://baywestwellnesshospital.com
  - Email: drgermainespencer@gmail.com
  - For appointments: https://tptquiklabs.com/
  - Phone: 876-953-8986 / 7, 876 899-0570

- **Hospiten Montego Bay**
  - For appointments: frontdesk@hospiten.com
  - Phone: 876-618-4455

- **I-DOC Urgent Care**
  - Website: https://idocwellness.com/covid-19-pcr-test/
  - Phone: 876-632-3245, 876-632-3217

- **Technological Solutions Limited**
  - Website: http://www.tsltech.com
  - Phone: 876-225-5152, 876-225-4904

- **SureTime Emergency Medical Services**
  - Phone: 876-906-7873

- **Tomlinson’s Medical & Child Health Centre**
  - Phone: 876-974-2610, 876-974-0558

- **Winchester Surgical and Medical Institute Laboratory**
  - Website: http://winchestersurgmed.com/laboratory
  - Email: info@winchestersurgmed.com
  - Phone: 876-929-3486/8812

### ANTIGEN TESTING

- **Andrews Memorial Hospital Laboratory**
  - Website: www.amhosp.org
  - Email: info@amhosp.org
  - Phone: 876-920-7618

- **Baywest Wellness Clinic**
  - Located at Sangster International Airport
  - Phone: 876-302-4881, 876-302-4901

- **Caledonia Medical Lab**
  - Website: www.biomedicaljm.com
  - For appointments: https://biomedicaljm.com/appointments/
  - Email: customerservice@biomedicaljm.com
  - Phone: 876-926-4191, 876-940-1063, 876-684-9306

- **Central Medical Laboratories**
  - Website: https://cmlabsja.com
  - Phone: 876-968-4139

- **Hospiten Montego Bay**
  - For appointments: frontdesk@hospiten.com
  - Phone: 876-618-4455

- **I-DOC Urgent Care**
  - Website: https://idocwellness.com/covid-19-pcr-test/
  - Phone: 876-530-0060

- **MD Link (Kingston)**
  - Website: https://themdlink.com
  - Email: info@themdlink.com
  - Phone: 876-537-8478

- **MD Link (Ocho Rios)**
  - Website: https://themdlink.com
  - Email: info@themdlink.com
  - Phone: 876-974-2610, 876-974-0558

- **Micro Labs Jamaica**
  - Website: www.microlabs.limited
  - Email: info@microlabs.limited
  - Email: sars-cov-2@microlabs.limited
  - Phone: 876-926-6168, 876-952-5628, 876-956-3834

- **Omega Medical**
  - Website: https://omegamedicalservicesltd.com/book-appointments/
  - Phone: 876-957-3440, 876-957-9223

- **Tomlinson’s Medical & Child Health Centre**
  - Phone: 876-974-2610, 876-974-0558

- **Winchester Surgical and Medical Institute Laboratory**
  - Website: http://winchestersurgmed.com/laboratory
  - Email: info@winchestersurgmed.com
  - Phone: 876-929-3486/8812

- **UWI Diagnostic Lab**
  - Website: http://swabtostatus.com
  - Phone: 876-801-0989, 876-796-5351
We are prepared, nimble, resilient, and look forward to welcoming you.

Please contact us with questions and concerns:
info@visitjamaica.com