

Brand Manual

Rules and guides for the design elements of our brand

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Introduction

One of the key priorities for a successful brand is a consistent presentation which everybody recognizes straight away. Irrespective of where and when someone encounters the brand, be it a consumer or business partner, in print, mailing or catalogue, he/she must always feel the same way:

"it can only be Johnston County."

It will take discipline and consistency, but it will pay off for the destination.

The brand – as idea, promise and experience – must fulfil 5 standards:

- 1. It must be relevant to a real or projected need.
 - 2. It must be deliverable.
 - 3. It must be credible.
 - 4. It must be differentiating.
 - 5. It must be both inspired and inspiring.

The identity comprises of a very simple kit of parts which used together carefully with the correct relationships will form the distinctive visual expression of the Johnston County brand. This document outlines the components, their structure and their relationships which will help you to apply the Johnston County brand consistently across all communications. Every detail of the Johnston County brand identity has been created to ensure that it is expressive of the brand and its values. The identity is designed to meet the future challenges of a competitive destination, and to connect naturally with our visitors and tourism partners.

If you have any questions along the way, please e-mail: Eric Dean, Creative Director at edean@johnstoncountync.org or call 919-989-8687.

"To be successful in destination marketing, you must always and consistently be true and authentic to the community brand. When you do, your tourism partners will thrive and visitors will gain the travel experiences that make lasting impressions."

Donna Bailey-Taylor, President/CEO

WE ENGAGE IN A COMPETITIVE MARKET TO ATTRACT VISITORS TO JOHNSTON COUNTY THROUGH DIRECT MARKETING CAMPAIGNS.

Our Brand

We believe in an entrepreneurial spirit to develop unique packages and experiences for the success of our tourism partners and the enjoyment of all those that visitor Johnston County.

Our Mission

The mission of the Johnston County Visitors Bureau is the marketing and development of the destination's brand experiences to targeted visitor markets for economic growth and quality of place.

Our Vision

Johnston County Visitors Bureau is the recognized and influential community tourism leader through its successful productive and technology savvy marketing, development and advocacy partnerships.

Core Values

Our brand values reflect our core ideologies and drive the decisions we make. They act as a reality-check which helps us to ensure that design, photographic and written communications express the unique character of Johnston County. Every piece of work needs to encapsulate and express something of each value, and should not contradict these values under any circumstances.

These values statements reflect what we must live, breathe and reflect in all our daily activities. They are the guidelines for driving every associates' day-to-day decision making and are the tools to help bring the brand to life.

We exist to keep our visitors satisfied; our tourism partners & collaborators happy; our staff fulfilled and motivated; our management proud and celebrated; our brand competitive and progressive.

To achieve the above, we pride ourselves on these Values:

Integrity

We keep our promises: we are honest, trustworthy and ethical in our all actions.

Team Work

We work together to achieve more. We commit to achieving common goals. We support one another.

Competence

We are research driven: we give reliable information that help visitors make the decision to visit us.

Prompt delivery

We are quick to act and respond to visitors needs and we perform our duties without delay.

Quality Client

Our visitors and partners are the driving force of our existence; keeping them satisfied is the reason.

Versatility

We are professional and adaptable to the varied needs of our visitors: we provide exceptional services.

Tone of Voice

Developing a distinct tone of voice is about reflecting your personality as a destination. This will be present in both verbal and written communication; how you greet people, your email sign-off, your social media posts, and even your celebratory phrase of choice when promoting the destination. When it comes to writing a destination ad, there are various parts of the message to get across

The facts

These are the destinations features, the event, and experience.

The appeal

What are the stand out features and benefits of the destination attraction or experience? Is it unique, the largest, the only or the best experience? These key points are often what you'll bring out into your headline.

The ideal audience

Your target market is often implied by your tone of voice.

Are they seasonal or niche visitors most interested in the featured attraction or experience?

Know your audience

Take the time to understand your audience and learn their vocabulary, so you can speak in a tone of voice that they can relate too.

Developing your unique tone of voice is an opportunity to put your own flair into things and it can even form part of your point of difference as an destination marketing organization.

Between the ages of 30 and 65

They are loyal to mid-range hotel brands.

They travel the I-95 and I-40 corridors in NC.

They are interested in recreation activities.

They are interested in outlet shopping, heritage sites and culinary experiences.

They travel within North Carolina within 50-mile radius and 3 hour drive of Johnston County

Visitors Bureau & Destination Logo

Name, company logo, colors, typeface: these are pillars of the visual identity of the Visitors Bureau.

Their characteristics ensure an individual and consistent image of the Visitors Bureau on the market.

The graphic of the definitive logo is very stylized, essential, strong and emphasizes the values of the brand of JoCo. The logo is a graphic comprised of the wordmark (logotype) and figurative mark (symbol).

The lettering is created using the unique typeface, and the stylized JoCo is inseparable.

The logo should be always produced from the master artwork.

The only time you should use the symbol alone is on the website or social media channels where there are other supporting elements to ensure the user recognizes the brand.

Respect the brand.

Any use you make of JCVB Logo must not confuse consumers or be used in any manner that is false or misleading. You may not use the JCVB Logo in a manner that falsely implies an endorsement or sponsorship, partnership by, or an affiliation with, the JCVB if no such relationship exists. You may not use the JCVB Logo in a manner that may diminish, harm, or otherwise damage the reputation of the JCVB or the goodwill associated with the JCVB Logo.

You may not use a trademark, domain name, or logos that imitates or could be confused with the JCVB logo or falsely suggests affiliation with the JCVB. Please respect the JCVB Logo and do not associate our Marks with any vulgar, obscene, indecent or unlawful materials.







PANTONE 715 C

C0 M55 Y87 K0 R223 G140 B55 Hex #df8c37 PANTONE 327 C

C100 M17 Y60 K03 R0 G130 B117 Hex #008275 Black

C0 M0 Y0 K100 R31 G30 B33 Hex #1f1e21





with 35% tint



PANTONE 327 C 35%

_

C100 M17 Y60 K03 R0 G130 B117 Hex #008275 PANTONE 327 C

-

C100 M17 Y60 K03 R0 G130 B117 Hex #008275





with 35% tint



PANTONE black C 35%

—
C0 M0 Y0 K35

R186 G187 B189

Hex #babbbd

Black

—
C0 M0 Y0 K100

R31 G30 B33

Hex #1f1e21

Brand Color Palette

Our company colors are professional and modern, expressing who we are. Pantone 327 C is the main color of the Johnston County identity so it has the strongest presence on our brand. Pantone 715 C is complementary creating balance and making the palette more distinctive and sophisticated. Pantone black C provides the outline to define and distinguish the mark from its surrounding thus increasing demand for visual attention. Alternative colors should not be introduced into the mark as they would reduce the impact of our color palette. The Johnston County logotype can be produced only from these colors.

You should always try to use the positive (main) version of the logo. However, when the situation requires, an alternate version of the logo with a white border instead of black is appropriate.

The secondary (1-color) versions both positive or reversed may be used in when required for applications such as screen or pad printing, charts, diagrams, and watermarks.

PANTONE 715 C

Co M55 Y87 Ko
R223 G140 B55
Hey #df8c27

PANTONE 327 C

—
C100 M17 Y60 K03
R0 G130 B117
Hex #008275

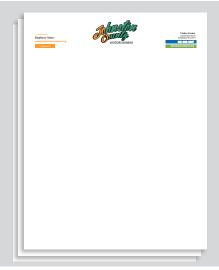
Black
—
Co Mo Yo K100
R31 G30 B33
Hex #1f1e21

Secondary Brand Colors



PANTONE 293 C PANTONE 2767 C PANTONE 377 C PANTONE 7500 C C96 M88 Y36 K40 C61 M21 Y100 K03 C15 M17 Y39 K0 C100 M79 Y0 K0 R32 G44 B76 R129 G151 B36 R218 G207 B166 R223 G140 B55 Hex #202c4c Hex #819724 Hex #dacfa6 Hex #003fa2

Corporate Stationary Application Details



eLetterhead

Logo:

Centered top, Visitor Bureau Tag Version: JCVB-logo-xerox.ai

Name:

Typo Slab bold, 10 pt

Email:

MADE GoodTime Grotesk, 8 pt

Title/Position:

Myriad Pro Italic, 8 pt

Address:

Myriad Pro, 7.5



Business Card

Paper:

14pt white matte
3.5x2 inches 80# Cover paper

Colors:

Process 4/4

Front:

Name: Typo Slab bold, 10 pt Email: MADE GoodTime Grotesk, 8 pt Title/Position: Myriad Pro Italic, 8 pt

Address: Myriad Pro, 7.5 pt

Url: MADE GoodTime Grotesk, 10.5 pt Tel: Typo Slab, 13 pt, reversed with .25 pt stroke and .45 pt stroke outside

Back:

Photograph full bleed Tel: Sophia Script STAY: Beautiful Bloom Hashtag: MADE GoodTime Grotesk, 8 pt Towns: Skia Regular, 6.5 pt, .2pt stroke

Envelope #10, 11, #10 window

Paper:

#11 Regular US Letter 28# Bond paper smooth white

Colors:

One color PMS 327

Logo:

Top Left with Visitors Bureau Tag

Address:

Font: Myriad Pro, 7.5 pt

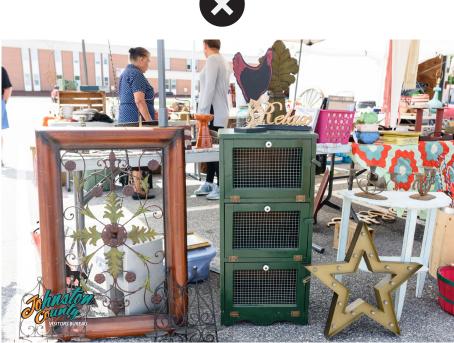
Indecia:

Top right

Font: Arial Narrow, 9pt

Logo on Photographs





When the image is too crowded, use a background rectangle to make the logo stand out.











Care must be taken to create well balanced and considered compositions: photography is a key part of the identity and the use of color should always feel complimentary to the image. When placing the logo over photography please choose an area of the image to maintain sufficient stand out.











A reversed logo may be used (but not preferred) over the color. When placing the reversed logo over photography please choose an area of the image to maintain sufficient stand out.















The Endless Yard Sale Logo is to be reproduced in full color whenever possible. A grey scale version is available for monochrome applications if necessary.





The Beer Wine and Shine Trail logo is to be reproduced in full color whenever possible.

A one-color version is available for specific applications if necessary.

PANTONE 327 C100 M17 Y60 K03 R0 G130 B117 Hex #008375 PANTONE 144 C0 M55 Y100 K0 R217 G137 B24 Hex #F89838 PANTONE 7722 C92 M50 Y56 K35 R40 G80 B82 Hex #004F51 PANTONE 208 C35 M96 Y54 K28 R119 G35 B66 Hex #8AJE41 PANTONE 306 C80 M0 Y4 K0 R75 G177 B224 Hex #00B2E3 PANTONE BLACK C100 M0 Y0 K0 R0 G156 B221 Hex #008375





The Girls Weekend logo should be reproduced in full color whenever possible, however it may be reproduced using the two-color version, and a one-color version (without gradients) is available for specific applications if necessary.

PANTONE Rhodamine Red C10 M91 Y0 K0 R195 G07 B144 Hex #c40e91 PANTONE BLACK 50% C0 M0 Y0 K50 R155 G156 B158 Hex #9b9c9e





The Sip & Stay logo is to be reproduced in full color whenever possible.

A one-color version is available for specific applications if necessary.







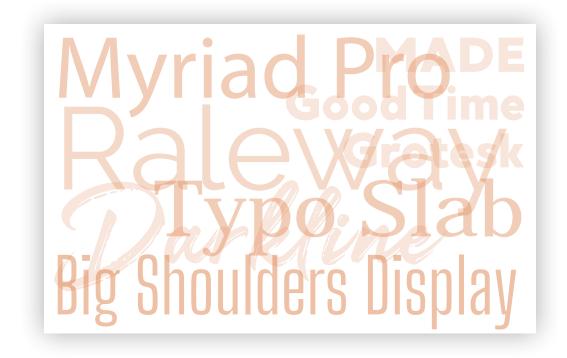
The JoCo Grows and JoCo Grows Agriculture are registered trademarks managed by the JCVB and is to be logo is reproduced in full color whenever possible. It may be used with or without the "agriculture" tag line as well as with the ".org" web domain identifier.

A one-color version is available for specific applications if necessary.

PANTONE 349 C100 M17 Y60 K03 R0 G130 B117 Hex #008375 PANTONE 360 C0 M55 Y100 K0 R217 G137 B24 Hex #F89838 PANTONE 1505 C92 M50 Y56 K35 R40 G80 B82 Hex #004F51

Typography

Typography is a powerful tool in the development of a creative identity and is a key element to create a cohesive look across all communications. Using a typeface consistently makes it recognizable; it pulls together communications and makes them more distinctive. The style of type we use to bring our communication to life sets the tone of our brand: clean, modern, stylish, distinctive and legible. Selected fonts are a great combination between serif and sans-serif:



Big Shoulders Display

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrsutvwxyz 0123456789 .,?!(@+=/*)\$%&

Thin
Light
Regular
Medium
Semibold
Bold
ExtraBold
Black

Regular

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county. Johnston County leads the nation in production of cash crops, including tasty sweet potatoes. Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, on-farm tours, promoting local products with pick-your-own operations, and even becoming wedding venues.

Regular

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county. Johnston County leads the nation in production of cash crops, including tasty sweet potatoes. Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, on-farm tours, promoting local products with pick-your-own operations, and even becoming wedding venues.

Black

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Raleway

ABCDEFGHIJKLMN
OPQRSTUVWXYZ
abcdefghijklmn
opqrsutvwxyz
0123456789 ,?!(@+=/*)\$%&

Thin
Extra Light
Light
Medium
Semibold
Bold
ExtraBold
Heavy

Regular

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Bold

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Heavy

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county. Johnston County leads the nation in production of cash crops, including tasty sweet potatoes. Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, onfarm tours, promoting local products with pick-your-own operations, and even becoming wedding venues.

Myriad Pro

ABCDEFGHIJKLMN

OPQRSTUVWXYZ

abcdefghijklmn

opqrsutvwxyz

0123456789 .,?!(@+=/*)\$%&

Condensed

Condensed Italic

SemiBold Condensed

Bold Condensed

Bold Condensed Italic

Regular

Italic

SemiBold

SemiBold Italic

Bold

Bold Italic

Black

Black Italic

Regular

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county. Johnston County leads the nation in production of cash crops, including tasty sweet potatoes. Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, on-farm tours, promoting local products with pick-your-own operations, and even becoming wedding venues.

Bold

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Black

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Typo Slab

ABCDEFGHIJKLMN OPQRSTUVWXYZ abcdefghijklmn opqrsutvwxyz 0123456789,?!(@+=/*)\$%&

Light
Regular
Italic
Bold
BoldItalic

Light

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county Johnston County leads the nation in production of cash crops, including tasty sweet potatoes Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, on-farm tours, promoting local products with pick-your-own operations, and even becoming wedding venues

Regular

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Bold

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MADE Good Time Grotesk

Light
Regular
Italic
Bold
BoldItalic

ABCDEFGHIJKLMN
OPQRSTUVWXYZ
abcdefghijklmn
opqrsutvwxyz
0123456789,?!(@+=/*)\$%&

Regular

Agritourism and farming heritage is truly our strength, as it defines many of the visitor experiences available in the county Johnston County leads the nation in production of cash crops, including tasty sweet potatoes Area farmers have expanded their operations to sustain the family farm, offering agritourism activities, on-farm tours, promoting local products with pick-your-own operations, and even becoming wedding venues

Darkline ABCDEFGHIOKIMNOPQRSTUVWXYZ

Abbreviations and Terminology

Hours

Spell out days

Lower-case am/pm

Separate with -

Only space between days and hours

Separate different days with a comma

For 12 noon use 12N

Example:

Monday, Friday 10am-5pm,

Saturday 10am-3pm

Directions

Abbreviate before and after the address,

use period after N. - North

S. - South

E. - East

W. - West

Highways

US Hwy 70, Bus. W. or E.

NC Hwy 42 E. or W.

US Hwy 301 N. or S.

NC Hwy 50 N. or S.

Street names

Spell out proper names of the street

Example:

First, Second, Third.

Use period after Abbreviations:

Ave. - Avenue

Blvd. - Boulevard

St. - Street

Rd. - Road

Dr. - Drive

Ct. - Court

Ste.- with comma on same line as address

Phone numbers

(919) 989-8687

Abbreviations

(for after company name)

Inc.

HC.

Corp.

Dept.

Assoc.

North Carolina

As a proper name of a client should be spelled out

For government Departments

abbreviate NC

And

is spelled out as a proper name.

Use &

if the business uses it as such

The

goes in front of the IP name if it is part of the proper name

PO Box

no periods between letters

Bright Leaf

is two words (google has it as one)

sweet potatoes

is two words

hot dogs

is two words

hush puppies

is two words - except House-Autry, one word due to how they spell on their packing

sign up

as a verb is two words

sign-up

as noun or adjective is hyphenated signup is incorrect

u-pick

is the correct spelling for web

picking

is correct (not pickin')

Wi-Fi

is correct spelling

(not all caps and hyphenated)

reenactor

is correct spelling

reenactment

is correct spelling (no hyphenated)

Café

should have the e accented

barbecue

is correct spelling

BBQ

is correct abbreviation

(if using in H1 titles, check for readability)

crossroads or xrds

both are correct

Live@The Rudy

correct spacing

Agritourism

correct spelling, no hyphen

Contacts & Resources

Please visit johnstoncountync.org for additional resources and information that we think you will find useful.

- Johnston County brand photo library
- Key contacts
- Logotype artwork
- Links and information

For additional information please contact our office at:

234 Venture Drive Smithfield, NC 27577 919.989.8687 info@johnstoncountync.org johnstoncountync.org



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