



TBMP Hotline Year Over Year

	April	May	June	July	August	September	October	Season
2000								
Cruise Ship Noise	0	3	7	4	4	2	0	20
Cruise Ship Emissions*	0	12	19	34	13	7	0	85
Flightseeing	0	18	35	26	15	10	0	104
Vehicles	0	13	6	4	5	6	0	34
Other	0	3	0	2	0	0	0	5
Total Calls	0	49	67	70	37	25	0	248
2001								
Cruise Ship Noise	0	1	2	2	3	0	0	8
Cruise Ship Emissions*	0	4 (10)	5 (24)	7 (39)	4 (17)	0	0	20
Flightseeing	0	23	23	24	13	1	0	84
Vehicles	0	9	17	14	10	1	0	51
Other	0	6	3	5	1	2	0	17
Total Calls	0	39	45	45	27	4	0	180
2002								
Cruise Ship Noise	0	2	4	4	3	2	0	15
Cruise Ship Emissions*	0	1 (4)	1 (10)	1 (6)	-3	-2	0	3
Flightseeing	0	6	8	12	9	3	0	38
Vehicles	0	2	6	2	6	1	0	17
Other	0	2	1	2	6	0	0	11
Total Calls	0	13	20	21	24	6	0	84
2003								
Cruise Ship Noise	0	5	9	3	3	2	0	22
Cruise Ship Emissions*	0	0	1	1	0	0	0	2

Flightseeing	0	5	22	11	7	5	0	50
Vehicles	0	6	11	8	4	2	0	31
Other	0	2	5	3	3	1	0	14
Total Calls	0	18	48	26	17	10	0	119
2004								
Cruise Ship Noise	0	1	2	3	1	0	0	7
Cruise Ship Emissions*	0	5	2	0	2	0	0	9
Flightseeing	0	22	36	40	44	1	0	143
Vehicles	0	5	6	6	6	4	0	27
Other	0	7	4	2	1	1	0	15
Total Calls	0	40	50	51	54	6	0	201
2005								
Cruise Ship Noise	0	0	4	2	2	2	0	9
Cruise Ship Emissions*	0	2	0	0	0	0	0	3
Flightseeing	0	8	17	22	18	4	0	69
Vehicles	0	10	14	12	13	0	0	49
Other	0	3	0	1	3	0	0	7
Total Calls	0	23	35	37	36	6	0	137
2006								
Cruise Ship Noise	0	0	1	1	0	0	0	2
Cruise Ship Emissions*	0	0	0	1	0	0	0	1
Flightseeing	0	10	13	15	4	1	0	43
Vehicles	0	12	4	11	6	1	0	34
Other	0	1	2	5	0	1	0	9
Total Calls	0	23	20	33	10	3	0	89
2007								
Cruise Ship Noise	0	2	(1other)7	0	3	0	0	12
Cruise Ship Emissions*	0	3	0	2	1	0	0	6
Flightseeing	0	6	5	6	7	5	0	29
Vehicles	0	11	13	7	7	3	0	41
Other	0	4	2	1	2	1	0	10
Total Calls	0	26	27	16	20	9	0	98

2008								
Cruise Ship Noise	0	2	5	** 0	1	1	0	9
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	4	6	7	4	1	0	22
Vehicles	0	7	6	11	5	3	0	32
Other	0	1	1	6	0	0	0	8
Total Calls	0	14	18	24	10	5	0	71
2009								
Cruise Ship Noise	0	1	1	0	1	4	0	7
Cruise Ship Emissions*	0	3	1	0	0	0	0	4
Flightseeing	0	1	6	7	2	1	0	17
Vehicles	0	6	25	17	9	3	0	60
Other	0	1	2	2	2	0	0	7
Total Calls	0	12	35	26	14	8	0	95
2010								
Cruise Ship Noise	0	0	0	0	1	1	0	2
Cruise Ship Emissions*	0	1	1	0	0	0	0	2
Flightseeing	0	1	1	4	0	0	0	6
Vehicles	0	7	8	4	5	1	0	25
Other	0	4	0	0	0	1	0	5
Total Calls	0	13	10	8	6	3	0	40
2011								
Cruise Ship Noise**	0	9	0	0	1	0	0	10
Cruise Ship Emissions*	0	1	1	0	0	0	0	2
Flightseeing	0	3	3	0	0	0	0	6
Vehicles	0	4	4	6	11	1	0	26
Other	0	2	1	0	1	1	0	5
Total Calls	0	19	9	6	13	2	0	49
2012								
Cruise Ship Noise	0	0	0	0	2	1	0	3

Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	8	0	3	5	0	0	16
Vehicles	0	8	4	6	7	7	0	32
Other	0	1	1	2	1	0	0	5
Total Calls	0	16	5	11	15	8	0	56
2013								
Cruise Ship Noise	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	3	3	1	0	1	0	8
Vehicles	0	2	3	2	8	2	0	17
Other	0	1	1	3	3	1	0	9
Total Calls	0	6	7	6	11	4	0	34
2014								
Cruise Ship Noise	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	1	0	0	0	0	0	1
Vehicles	0	3	2	1	5	1	0	12
Other	0	2	7	6	1	1	0	17
Total Calls	0	6	9	7	6	2	0	30
2015								
Cruise Ship Noise	0	1	1	0	0	0	0	2
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	3	0	2	0	0	0	5
Vehicles	0	3	4	5	3	0	0	15
Other	0	3	2	1	5	0	0	11
Total Calls	0	10	7	8	8	0	0	33
2016								
Cruise Ship Noise	0	0	0	0	0	0	0	0
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Flightseeing	0	4	0	3	6	1	0	14
Vehicles	0	5	7	5	3	1	0	21

Vehicles	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Other: Whale Watching	0	0	0	0	0	0	0	0
Kudos	0	0	0	0	0	0	0	0
Total Calls	0	0	0	0	0	0	0	0
2021****								
Cruise Ship Noise	0	0	0	2	0	0	0	2
Cruise Ship Emissions*	0	0	0	0	0	0	0	0
Aircraft	0	1	0	1	0	0	0	2
Vehicles	0	2	0	4	2	2	0	10
Other	0	0	0	0	2	1	0	3
Other: Whale Watching	0	0	0	0	0	0	0	0
Kudos	0	0	0	0	0	0	0	0
Total Calls	0	3	0	7	4	3	0	17

2022	April	May	June	July	August	September	October	Total
Cruise Ship Noise	0	7	8	4	3	4	0	26
Cruise Ship Emissions*	0	4	0	0	2	0	0	6
Aircraft	0	5	4	4	4	3	1	21
Vehicles	1	8	12	16	10	1	0	48
Other	0	3	4	1	2	2	0	12
Vessel: Whale watching	0	7	3	4	1	0	0	15
Kudos	0	0	0	0	0	0	0	0
Total Calls	1	34	31	29	22	10	1	128
* As of 2001 callers were asked to report emission concerns directly to the Alaska Department of Environmental Conservation (DEC). Calls left on the message line were								
** In May 2011 Disney Cruise Line's Disney Wonder called in Juneau for the first time and was unfamiliar with the TBMP noise guidelines as they applied to the Gastineau								
***2020 season was cancelled due to Coronavirus pandemic and no cruise ships called in SE Alaska or in Juneau that summer.								
****2021 season still constricted in visitor volume by pandemic. Only 7-9 large and small ships called in Juneau during the course of the season bringing only around 120,000 visitors.								