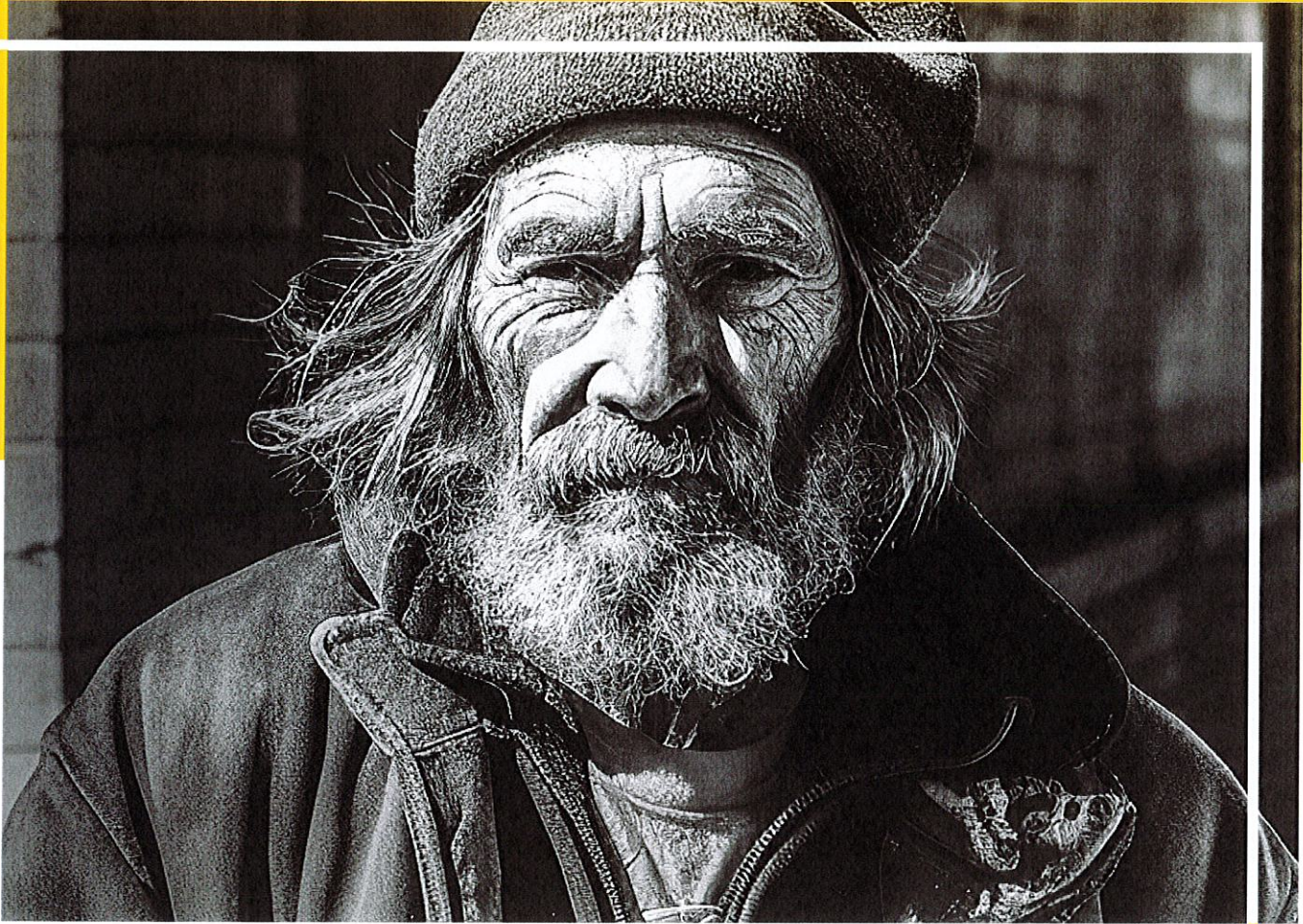


HOMELESSNESS: A NATION IN CRISIS



There's no easy fix for the worsening crisis of homelessness in the United States. Reducing homelessness requires us to understand how people become homeless in the first place. Do you know the facts about homelessness in the U.S.? Read on to learn the truth... and what you can do to help change this difficult reality.

HOMELESSNESS: A NATION IN CRISIS

HARD FACTS:

The National Statistics

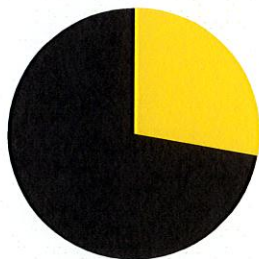
In the U.S., on a single night in 2023,

650,000+ people were homeless

That's **1 in every 500 PEOPLE**,
a 12% increase from 2022.

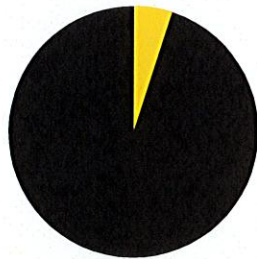


■ SHELTERED ■ UNSHELTERED



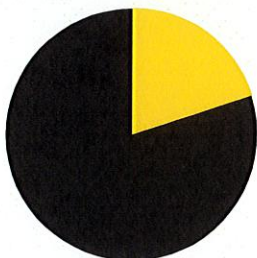
28%

were part of a family
with children.



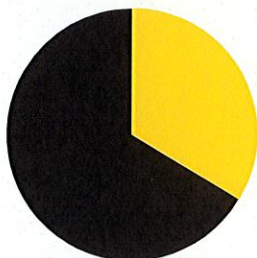
5%

were unaccompanied
youth (younger
than 25).



20%

were age 55
or older.



31%

identified as
chronically homeless.

BUT HOW?:

The Reasons Behind Homelessness

Income and Cost Of Living

Low income households struggle to afford food, clothing, transportation and a home.

Physical and Mental Health

Unexpected injury and untreated mental health struggles (including addiction) can often lead to homelessness.

Threat of Violence

Many survivors of domestic violence are forced into homelessness when they flee dangerous living situations.

Racial Disparity

Most minority groups in the U.S. experience above-average rates of homelessness and make up a disproportionate share of the homeless population.

THE CRISIS AT HOME:

Homelessness in Tennessee



10,567 people were homeless on a given night in 2022.



15 per 10,000 of the population experience homelessness.



42% of people who are homeless have a bed available to them on a given night.



475 beds on average are empty, while 5,093 people sleep outside.

With the support of our community, Knox Area Rescue Ministries provides safe shelter – the first step on the journey to overcome homelessness!

TRANSFORMATION:

From Homelessness to Hope

At Knox Area Rescue Ministries, the journey from homelessness to a new life and a bright future starts with shelter and care. Along the way, a holistic approach addresses each person's unique needs, to end the cycle of homelessness permanently:



Safe Shelter

allows for restful sleep.



Nourishing Meals

strengthen their bodies.



Faith-Based Counseling

helps them find peace.



Showers and Toiletries

make guests feel at home.



Bible Study and Chapel

open hearts to God's love.



Job Training

equips them with skills.

A NEW LIFE:

Lori escaped homelessness



"Before I came to KARM, I had given up. I thought I was too old to recover and make my life worth anything. Now I have a new life and I have hope." -Lori

IT STARTS WITH YOU:

Help More Neighbors Like Lori Today

Inspired to take the next step? Learn more about KARM's resources and programs that help weary neighbors escape homelessness permanently. Donate today to provide real help and proven solutions that save lives!



Restoring Lives in Jesus' Name

karm.org | (865) 673-6540

**WANT TO ELIMINATE YOUR DEBT OF
COURT COSTS AND/ FINES? BECOME A
PARTICIPANT IN THE KNOX COUNTY
CRIMINAL COMMUNITY SERVICE
PROGRAM.**

**Benefits for becoming a participant of the
KCCC/Community Service Program**

- Repay your court costs by positively impacting your community
- Demonstrate and engage in a commitment to a cause while bringing fulfillment to your life
- Maximize your strengths and/or have an opportunity to enhance your talents
- Develop new job skills and/or gain experience

**For more information, please feel free to contact
Elizabeth White (865)215-4087**

Criminal Court Clerk App

The Criminal Court Clerk App serves as a new way for the Clerk's Office to connect with individuals seeking information on Knox County Courts and Clerk Services from a mobile device.



KnoxCourtPay

KnoxCourtPay is an intuitive digital experience that provides users secure, quick, and efficient means to make payments.

New Website with Interactive Map

The Criminal Court Clerk's Office launched an updated website in 2023 with an optimized user experience and new features aimed to assist individuals with coming to court and seeking information on the office's services.



Find out more about the Criminal Court Clerk's Programs and Services



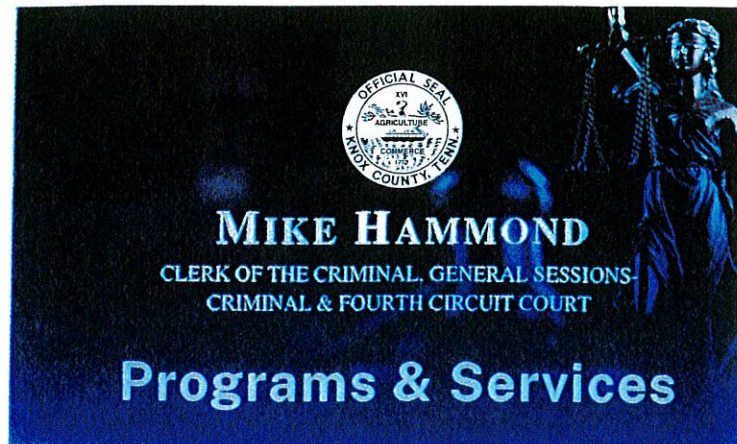
(865) 215-2375



criminalcourt.knoxcounty.org/



City County Building | 400 Main Street SW
Suites 149 | M84 | M15 | Knoxville, TN 37902



Driver's License Specialist Program

The Driver's License Specialists assist individuals reinstate their driver's licenses. Since the program started, over 2,500 people are now legally driving citizens.



Community Service Program

The Community Service Program is an initiative for qualifying individuals to satisfy their court costs through community service.

Expungement Screenings

The Criminal Court Clerk's Office partners with the District Attorney General's Office to offer Expungement Screenings every Thursday from 3:00 - 4:15 pm.

Criminal Background Check Packages

The Criminal Court Clerk's Office provides a convenient, complete, and local criminal history search package for \$15.00.

**If you are unable to
pay your court costs,
ask the Criminal
Court Clerk's Office
about satisfying your
court costs through
the Community
Service Program**

”

“The Community Service Program helped me obtain a position with KARM as well as introduced me to very caring people there. I am very appreciative for the program because I could not have paid the excessive fines I'd incurred. I feel very blessed.”

- M.S.



MIKE HAMMOND

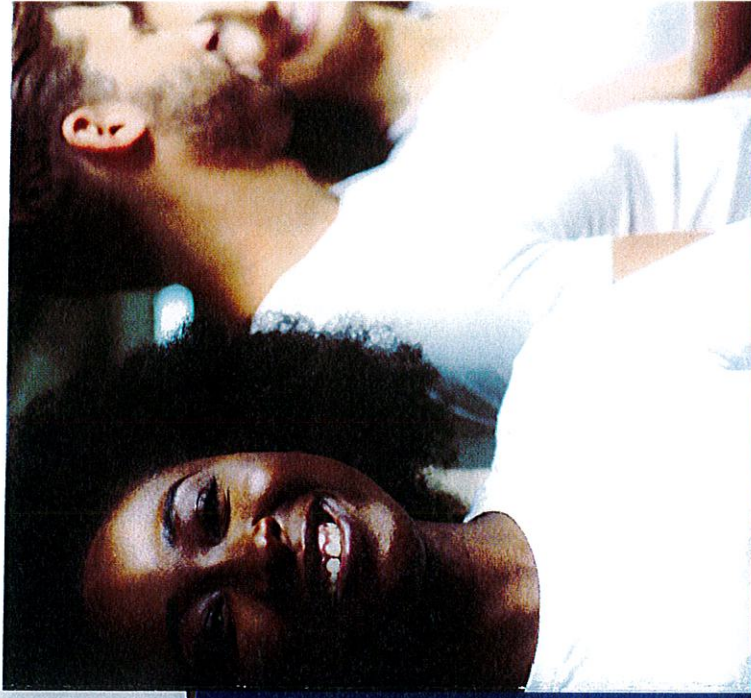
CLERK OF THE CRIMINAL, GENERAL SESSIONS-
CRIMINAL & FOURTH CIRCUIT COURT

Ready for More Information?

Please scan the QR Code to visit
the Community Service Program
Website and to complete the
Contact Us Form



[https://criminalcourt.knoxcounty.org/
services/community-service](https://criminalcourt.knoxcounty.org/services/community-service)



Community Service Program

**Pay your court costs through
community Service**

About the Program

The Community Service Program is an initiative for qualifying individuals to satisfy their court costs through community service. The program works by connecting participants to Community Partners. Participants then complete a designated number of community service hours based on their court costs owed.

Offering an alternative method of satisfying court costs reinforces the belief that everyone deserves a second chance while positively impacting the community.

Why Participate?

Reduce Court
Costs

Maximize
Skills

Develop New
Job Skills

Engage with
Community

Compensation Structure

Costs will determine compensation vs. community service hours performed. For example, four hours of service equals \$100 off fees. Please visit the Criminal Court Clerk's website by scanning the QR code to review the entire compensation structure and for more detailed information.

Eligible Participants

The program is available for individuals who owe court costs in Knox County and are indigent. Some charges may exclude individuals from participating in the program. Please contact the Program Director for more information.

FAQs

What are the Rules and Requirements?

The rules are listed in the Program Rules and Requirements in the Program Guide. The Program Rules and Requirements are used to maintain the highest standard of conduct expected and deserved by our Program Partners. This enables these organizations to continue to offer services required by those in need.

Where can I complete my service?

The Community Service Program has partnered with several local agencies in Knox County to complete service hours. Please contact the Program Director to review and determine which approved Community Partner is right for you.

Contact Us



(865) 215-4087



elizabeth.white@knoxcounty.org



www.knoxcounty.org/criminalcourt



City County Building
400 Main Street, M84
Knoxville, TN 37902



**The Driver's License
Specialist Program
has helped over
2,500 people
reinstate their
license and is now a
nationally
recognized program.**

Ready for More Information?

For more information or
to contact a specialist,
please scan the QR code

”

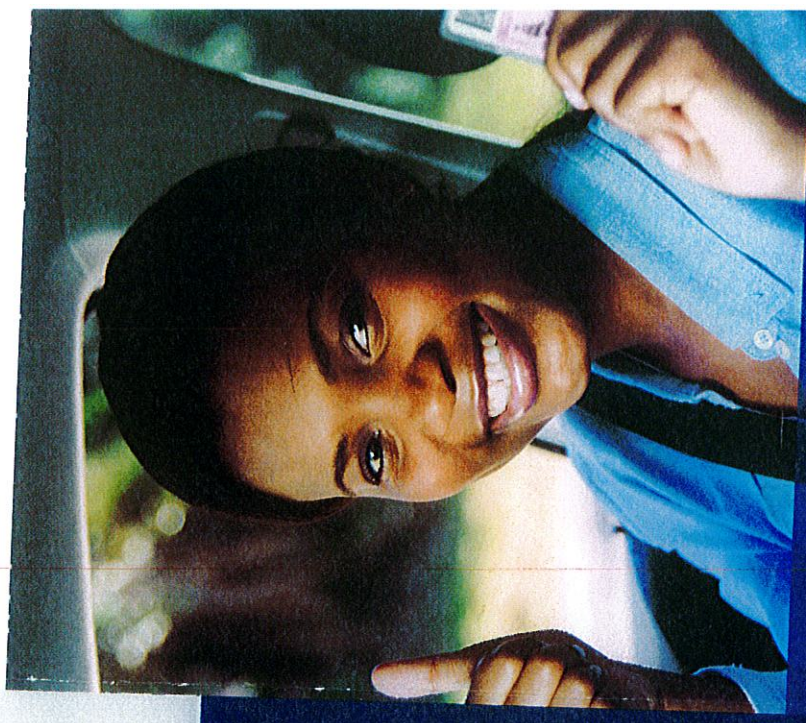
“It has been 18 years since I have had a driver's license. Thanks to the program I am now legally driving with a Tennessee drivers license. The feeling of doing the right thing and doing it legally gives me such a proud feeling of myself. The driver's license specialist is there to help you become a legal driving citizen.”

- D. G.



MIKE HAMMOND

CLERK OF THE CRIMINAL, GENERAL SESSIONS-
CRIMINAL & FOURTH CIRCUIT COURT



Driver's License Specialist Program

Reinstate your driver's license with help
from the Criminal Court Clerk's Office



<https://criminalcourt.knoxcounty.org/services/drivers-license>

About the Program

The Driver's License Specialists are a team of Deputy Clerks available to assist individuals trying to reinstate their driver's license.

Program Services

- Provide contact information for partner agencies.
- Provide notarized affidavits.
- Schedule court appearances to review fines and fees with court (if applicable).
- Provide copies of reinstatement requirements.

Contact Us

To work with a Criminal Court Clerk's Driver's License Specialists, please call, email, or visit the Driver's License Specialists in person at the City County Building on the mezzanine level.



(865) 215-2375



crim.dlservices@knoxcounty.org



knoxcounty.org/criminalcourt



City County Building
400 Main Street | M84
Knoxville, TN 37902

FAQs

What if I have court fines and fees?

You may be eligible for a driver's license payment plan. Please speak with our driver's license specialist to determine if you qualify.

How long does the process take?

Depends. Every person's case is unique. It may take as little as an hour to three days to provide your information. The process to reinstate your license typically takes longer and varies per individual.

How much does it cost?

The reinstatement fee is determined by department of safety and homeland security. Your reinstatement requirement cost will vary. The Clerk's Office does not charge a fee for their service assisting individuals with the reinstatement process.

Do I have to live in Knox County or be a resident to use your services?

No, you do not need to be a resident of Knox County or currently live in Knox County to use our service.

Can you help people with their commercial driver's license?

Yes, we can!



R. E. A. C. H.

(Resources Extended to Assist Chronically Homeless)

What We Do:

- Street outreach to individuals who live on the streets, camps, vehicles, and/or under bridges
- Case Manage: evaluate needs of potential clients, identify any services that are needed, and create plan for integrated care
- Assisting clients with obtaining housing
- Bus passes, Food cards, Gas cards, etc.

Where We Are Located:

2247 Western Ave. Knoxville, TN 37921

865-546-3500

Helping Hands
Community Outreach



CAC

Homeward Bound Program

2247 Western Ave

Knoxville, TN 37950

865-546-3500

DeWayne Britt

Street Outreach Case Manager

Assist with:

Obtaining Housing

Deposits

Birth Certificate

Transportation

Employment



REACH is a street outreach and case management program for individuals who stay on the streets, camps, vehicles, and under bridges.

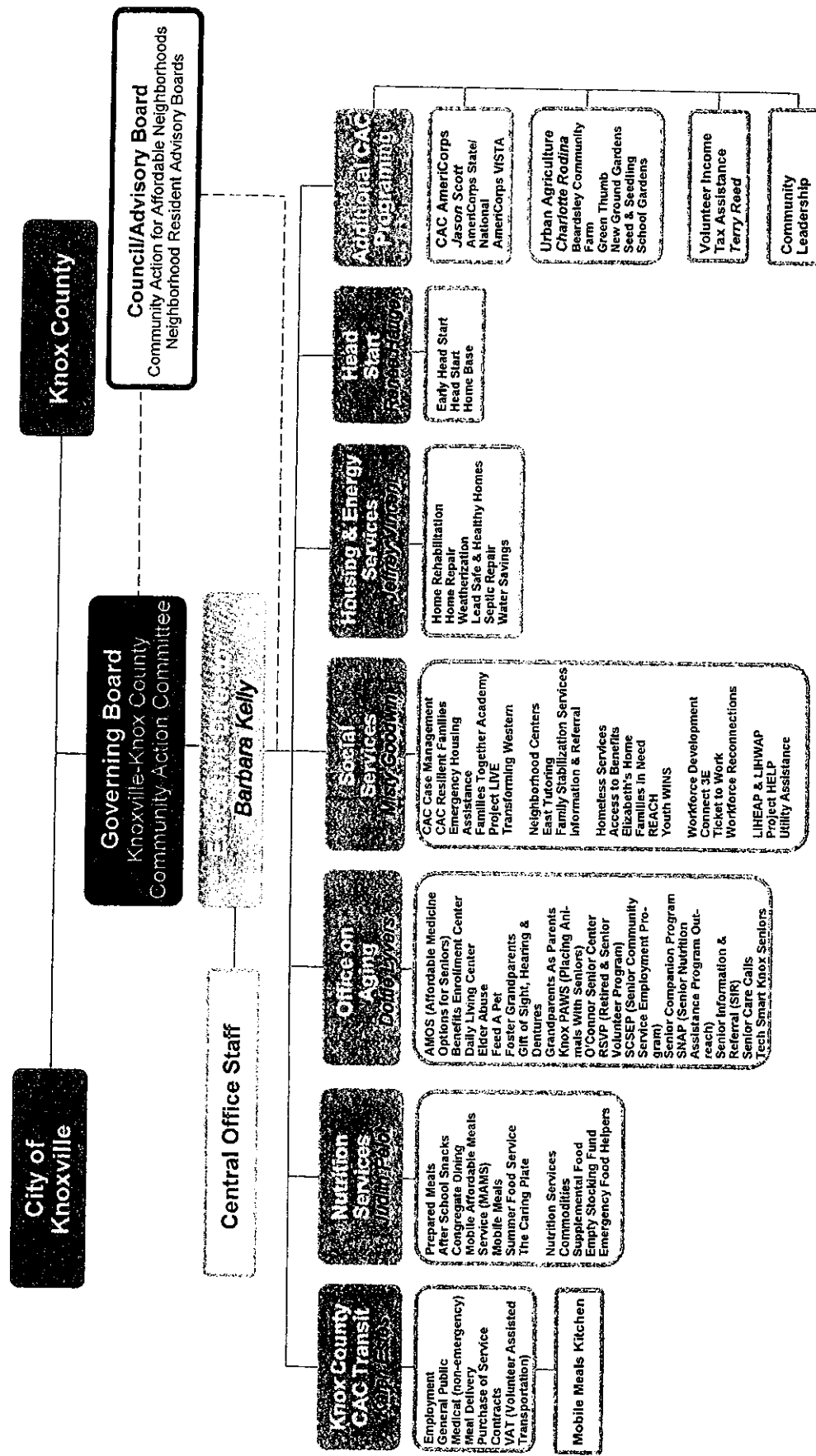
If you are interested in our assistance, you can reach us at:

865-546-3500 or visit us at the:

Ross Building 2247 Western Avenue, Knoxville, TN.

Knoxville-Knox County Community Action Committee

Organizational Chart



Phone: (865) 546-3500 Website: www.knoxcac.org



Serving our *community*

2023 Impact Report

123,491

Transportation

rides provided that covered 1,304,462 miles throughout Knoxville-Knox County

123,225

Capacity Building

hours that AmeriCorps and AmeriCorps Seniors members and volunteers provided to multiple area non-profits, local government, schools, and the Great Smoky Mountains National Park

64,000

Food Security

pounds of Beardsley Farm fresh produce donated to individuals and area non-profits

13,830

Utility Assistance

households were provided utility assistance to maintain safe housing

3,750

Office on Aging

seniors benefited from more than 22 different programs addressing isolation and improving quality of life, including a variety of activities at the O'Connor Senior Center

2,566

Tax Preparation

tax returns filed and accepted by the IRS, helping bring \$2,390,418 into our community

1,920

Eviction Prevention

households were connected to rental assistance programs

1,887

Senior Nutrition

homebound seniors were provided Mobile Meals, with a total of 6,000 meals prepared weekly by the Mobile Meals Kitchen

668

Early Learning and Kindergarten Readiness

children ages 0 to 5 received quality early learning at 6 Head Start centers

376

Homelessness to Housing

households secured safe, permanent housing



www.knoxcac.org

Homeward Bound

Families and youth experiencing homelessness are provided supportive services and case management so they can obtain or retain housing and achieve sustainable stability and eventual self-sufficiency. Services include housing placement, education and employment assistance, advocacy, and connection to resources.

Families in Need

This HUD-funded case management program offers re-housing services to families with children who live in shelters, streets, hotels paid for by charitable organizations, cars or other places not meant for human habitation.

REACH

HUD-funded street outreach and case management assists the chronically homeless living in camps, vehicles, and under bridges to access emergency shelters and/or safe housing.

Elizabeth's Home

This HUD-funded re-housing program offers financial support and case management to families as they transition from homelessness to permanent housing.

Youth WINS

Unaccompanied youth ages 18-24 (including those in high school) who struggle with housing insecurities or homelessness are provided outreach and comprehensive guidance to help them access housing, education and job resources.
YAB sponsor.

Youth Action Board (YAB)

Empowering youth through leadership and engagement, YAB members who have experienced homelessness advise community leaders on the diverse challenges homeless youth face and impact community change.

Emergency Solutions Grant

This federal grant helps CAC to better serve its unsheltered program participants. Assistance regularly includes payment of housing deposits, first month's rent, utility deposits, and other supportive services.

Resilient Families

Whole-family approach case management helps selected families with children move from crisis to stability and long-term, financial self-sufficiency by offering comprehensive assistance addressing employment, education, childcare, transportation, and more.

CAC Social Services—865-544-5200

Project LIVE

Senior residents 60 and older facing housing insecurities and/or homelessness are assisted in finding or maintaining safe and secure housing. Case management offers connection to resources so they may continue to live independently. Eligibility guidelines apply.

Case Management Project

Case management services are provided to residents of three local high-rise apartment buildings to help prevent eviction. Services are offered in partnership with City of Knoxville and KCDC properties, including Cagle Terrace, Guy B. Love and Isabella Towers.

Neighborhood Centers

Located in East, South and West Knoxville neighborhoods, individuals and families are helped to achieve and maintain self-sufficiency through connection to community resources.

Access to Benefits

Individuals already working with CAC Case Management staff may be assisted with SSI/SSDI. Eligibility guidelines apply.

Families Together Academy

Free, family-oriented, on-site and/or virtual classes vary monthly, and include Knox County court-approved certification classes, such as Anger Management and Parenting. Schedules may be requested from susan.bradford@knoxcac.org.

Tutoring

K-8th Graders are offered tutoring in Mathematics and English Language Arts at the East Neighborhood Center. Classes meet on site. Eligibility guidelines apply.

Workforce Development

Employment specialists assist those in search of employment:

Workforce Connections

Workforce Connections provides a comprehensive set of employment services tailored to the needs of job seekers.

Re-Connections

Re-Connections assists justice-involved job seekers obtain and maintain employment by helping them overcome barriers.

Connect 3E

Connect 3E provides employees rides to jobs in Knox County and in some cases surrounding counties using CAC Transit.

Ticket to Work

Ticket to Work supports career development for people ages 18-64 who receive Social Security disability benefits (SSDI/SSI) and want to work to improve earning potential.



**ADDRESS: 104 Lakeside Street
Knoxville, TN 37914**

PHONE: (865) 415-2450/office

EMAIL: NewDirectionHCS@gmail.com

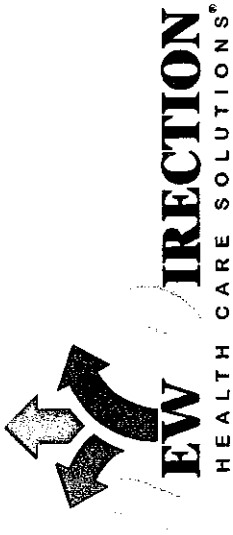
WEBSITE: newdirectionhealth@gmail.com

Since 2017, New Direction Health Care Solutions, a minority-led 501(c)(3) non-profit based in Knoxville, TN, has been your compass to **ALL THINGS HEALTH**. With our dedicated board of directors and an advisory committee, we guide our community toward wellness, emphasizing support for people of color. We provide a wide array of health care services, programs, and educational models aimed at reducing urban health disparities and promoting equity in health outcomes for heart health, mental well-being, cancer, and diabetes management.



“HOW TO TALK TO YOUR DOCTOR”

- ✓ **Bring family or interpreter, if needed.**
- ✓ **Have questions and concerns written and prioritized.**
- ✓ **Come prepared with information on current prescribed and herbal medications, test results, symptom and side effects log.**
- ✓ **Be concise—stick to key facts rather than long stories.**



“HOW TO TALK TO YOUR DOCTOR”

- ✓ **Follow doctor’s instructions for taking medications as prescribed.**
- ✓ **Take thorough notes on the doctor’s advice, next steps, prescriptions, etc.**
- ✓ **Ask about a follow up appointment if there is not time to address all issues.**



“HOW TO TALK TO YOUR DOCTOR”

- ✓ **Clarify anything you don’t understand before leaving.**
- ✓ **Request handouts, websites, or apps for more information on meds and diagnosis.**
- ✓ **Recap/check that you have all details right by reading back from your notes.**



Knoxville's Weekly Food Pantry Resources

Sunday

- **Magnolia United Methodist Church**
 - 2700 E Magnolia Ave, Knoxville, TN 37914
 - every Sunday 3-5 pm
- **Fresh Market**
 - 1917 Bethel Ave, Knoxville, TN 37915
 - every Sunday 1-4 pm
- **Care Cuts**
 - 519 Williams St, Knoxville, TN 37917
 - every Sunday 9:30 am- 2 pm

Monday

- **Magnolia United Methodist Church**
 - 2700 E Magnolia Ave, Knoxville, TN 37914
 - every Monday 11 am- 12:30 pm
- **Beaver Ridge UMC**
 - 7753 Oak Ridge Hwy, Knoxville, TN
 - Every Monday, 1-2 pm
- **Powell UMC**
 - 323 W. Emory Rd., Powell, TN
 - Every Monday 9-10 am
- **Mt. Olive Baptist Church**
 - 1601 Dandridge Ave., Knoxville, TN
 - Monday-Friday 9-4:30
 - Second Saturday, Pantry

Tuesday

- **F.I.S.H Hospitality Pantry**
 - 122 W Scott Ave, Knoxville, TN 37917
 - every Tuesday and Thursday 10 am- 1 pm
 - 4th Saturday 10am-1pm, East Knoxville
- **St Luke's Episcopal Church**
 - 600 S Chestnut St, Knoxville, TN 37914
 - 9 am -12 pm every Tuesday
- **Powell UMC**
 - 323 W Emory Rd, Powell, TN
 - Every Tuesday 9-10 am
- **Lennon Senney UMC**
 - Every 4th Tuesday 5-6pm

Wednesday

- **Morningside Gardens Apartment Veggie Truck**
 - 1800 Linden Ave, Knoxville, TN 37917
 - 12-1 pm every Wednesday
- **Battlefield Farms**
 - 624 Boyd's Bridge Pike, Knoxville, TN
 - Every Wednesday 1-4 pm

- **Powell UMC**
 - 323 W. Emory Rd., Powell, TN
 - Every Wednesday 9-10 am
- **Love Kitchen**
 - 2418 MLK, Jr. Ave., Knoxville, TN
 - Every Wednesday and Thursday 12:30-1:30 pm
- **Roseberry Baptist Church**
 - 2920 Roseberry Rd., Mascot, TN
 - Every Wednesday 5-5:30 pm

Thursday

- **Ladies of Charity**
 - 120 W Baxter Ave, Knoxville, TN 37917
 - every Thursday and Tuesday 9-12:30pm
- **Greater Warner AME Zion Church**
 - 3800 MLK, Jr. Ave., Knoxville, TN
 - 3rd Thursday, 3-5pm
- **Love Kitchen**
 - 2418 MLK, Jr., Ave, Knoxville, TN
 - Homebound meals, call to register at (865) 546-3248
- **Compassion Ministries**
 - 12813 Kingston Pike, Farragut, TN
 - Every other Thursday
- **New Hope Baptist Church**
 - 7602 Bud Hawkins Rd., Corryton, TN
 - 4-5:30 pm, 3rd Thursday
- **Corryton Hospitality**
 - 7815 Corryton Rd., Corryton, TN
 - 9am-12pm, 2nd and 4th Thursday
 - Except November and December
- **Powell UMC**
 - 323 W. Emory Rd. Powell, TN
 - 9-10 am every Thursday

Friday

- **F.I.S.H Hospitality Pantry**
 - 201 Ogle Ave. (inside Sustainable Future Center building)
 - every Friday and Wednesday 10 am- 1 pm
- **Powell UMC**
 - 323 W. Emory Rd., Powell, TN
 - 9am-10am every Friday

Saturday

- **New Beginnings Baptist Church**
 - 8518 Thompson School Rd., Knoxville, TN
 - 1st and 3rd Saturday
- **Powell UMC**
 - 323 W. Emory Rd., Powell, TN
 - 3rd Saturday
- **Foster Chapel Baptist Church**
 - 2101 Ault Rd., Knoxville, TN
 - Saturday after 3rd Monday



Correction

Probation / Parole
with state

TDOC Community Resource Center

We know reentry can be stressful.

Let us point you in the right direction!

All Services are Free of Cost

The CRC offers the following assistance for justice-involved individuals in the community:

- Adult Education
(College or Trade School)
- Adult Education (HiSet)
- TANF/Families First
- Anger Management Classes
- Budgeting/Financial Classes
- Child Support
- Childcare Assistance
- Disability
- Driver's License Reinstatement
- Employment Assistance
- Energy Assistance
- Expungement Services
- Fatherhood Classes
- Food Stamps
- Health Insurance
- Housing Guidance
- Job Readiness Classes
- Life Skills Classes
- Mental Health
- Physical Healthcare
- Parenting Classes
- Veteran's Services
- Vocational Rehab

CONTACT US



Allison Spurlock

Community Resource Center Coordinator

c: 865-340-0728

o: 865-403-1636

allison.spurlock@tn.gov



**EASTSIDE
SUNDAY MARKET
IS OPEN EVERY
SUNDAY 1-4 PM**



2020 Walter Hardy Park Martin Luther King Jr. Ave.

June 23, 2024

Is

Children Day at Market

Bring your child/ children to the market on Sunday sponsored by Nourish Knoxville. They will receive a \$5.00 Nourish Buck and a \$5.00 Eastside Market Buck to spend at the market.

Allison Entertainment Presents

Funny in the park featuring comics:

Julia Pope and -Headlining Andrew McAffry

Host Lena Allison

Local vendors with: produce, meat, tea, and other products.



DOUBLE YOUR SNAP DOLLARS
on locally grown produce



BUY \$1

GET \$1

When customers spend their SNAP or P-EBT benefits at participating farmers markets and farm stores, they can receive up to \$20 per-day in Double Up Food Bucks to spend on locally grown fresh fruits and vegetables.



TDOC Community Resource Center

VOLUNTEER OPPORTUNITIES

Would you or your agency like to assist with offender reentry?

The Tennessee Department of Correction has multiple volunteer opportunities available within our facilities! We are always looking for agencies who can assist our offenders in the following areas:

**Mental Health
Physical Health
Legal Assistance
Housing
Family Reunification
Life Skills
Employment
Education
Peer Mentoring
And more!**

If you or your agency is interested in volunteering or providing services to justice involved individuals, please reach out to our Volunteer Coordinator!

Kenny Griffin, Volunteer Coordinator

8417 Kingston Pike , TN 37919

Cell: 865-309-0195

Email: Kenny.Griffin@tn.gov

THINGS TO KNOW:

- Lifeline benefits are limited to a single line of service per household. You may not receive multiple Lifeline discounts. You may apply your Lifeline discount to either one landline or one wireless number, but you cannot have the discount on both.
- You must use your service once every 30 days to keep your service active.
- You are required to annually re-certify your Life Wireless account. Life Wireless will contact you via text when your account is due for recertification.
- **To complete the activation process you must power on your phone and place a call to 770-200-1000.**
- If you have further questions or concerns, Life Wireless Customer Service is ready to help. Monday-Friday: 9AM - 6PM EST and Saturday-Sunday: 10AM - 7PM EST. From your Life Wireless phone, dial 611 for Customer Service (this does not use your minutes) or from any land line phone, dial 1-888-543-3620.

IMPORTANT: consumers who willfully make a false statement in order to obtain the LifeLine benefit can be punished by fine or imprisonment or can be barred from the program.

Forms of documentation may be necessary for enrollment. All subscribers will be required to demonstrate eligibility based at least on (1) Household income at or below 135% of Fed Poverty guidelines for a household of that size, or the percentage guideline for your State; OR (2) the household's participation in one of the federal assistance programs. Acceptable documentation to prove participation in a qualifying federal assistance program includes: (1) - current or prior year's statement of benefits from a qualifying state, federal or Tribal program; (2) a notice or letter of participation in a qualifying state, federal or Tribal program; (3) program participation documents (e.g.: consumer's proof of participation in SNAP or Medicaid); (4) other official document evidencing the consumer's participation in a qualifying state, federal or Tribal program. Acceptable documentation to prove income eligibility includes: Prior Year's state, federal or Tribal tax return; current income statement from an employer or paycheck; Social Security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/ Worker's comp statement of benefits; Federal or Tribal notice letter of participation in General Assistance; Divorce decree, child support award, or other official document containing income information for at least three (3) months' time. Life Wireless will NOT retain a copy of this documentation.



As a Life Wireless Customer you will receive UNLIMITED Minutes.* You must use your service once every 30 days to keep your service active.

FEATURES INCLUDED:

- Nationwide Calling
- Unlimited Text Messaging
- Call Waiting
- Caller ID
- International Long Distance
- Affordable Recharge Plans
- Free 911 Service
- No roaming charges
- Three-way calling
- No charge for domestic long distance calls

CHOOSE A PLAN*:

	TALK	TEXT	DATA
LIFELINE ONLY	Unlimited	Unlimited	4.5 GB

Terms and Conditions:

Customers will receive 4.5 GB of high-speed data in a monthly cycle. After 4.5 GB data is used, customers will receive unlimited data at up to 256 kbps until expiration of monthly plan. Life Wireless offers government assisted wireless services to low-income families and individuals. Qualified customers receive Free cell phone service. Certain residents may be eligible for a Free cell phone. We offer Lifeline discounts to qualified subscribers who meet certain eligibility requirements, such as government subsidies or a household income that is at or below 135% of the Federal Poverty Guidelines. Your Free Lifeline benefit is limited to one per household and cannot be combined with any other Lifeline offer. Lifeline benefit is non-transferable. For more information about Lifeline eligibility and service go to <https://www.lifewireless.com/plans> or call us at 1-888-543-3620.

*Plans vary by state. Please check our website for more details.

CareCuts Ministries

519 Williams Street
Knoxville, TN

Carecutsknox.org

Tuesday, Wednesday, Saturday, Sunday 9am-1pm

Services include:

Mail services

Medication help

Laundry services

Breakfast (Cereal and milk)

Bus passes for doctor appointments, job interviews, etc.

Clothing

Interview clothing

Work-related clothing such as boots (must have a job letter)

Hygiene items

Computer use (for job applications, etc.)

Vouchers are available for TN ID's, TN birth certificates, etc.

Cell Phones + Cell Phone charging

Help to obtain wheelchairs, walkers, dentures, etc. (when available)

Healthcare referrals

Social Security attorney access

Housing referrals

Saturday Morning - Bible Study 9am-10:30am

SUNDAY ONLY - Haircuts, Showers, Onsite Doctor and Nurse services

2.1.1

Get Connected. Get Help.™

Get connected to the help you need.

FIND HELP

- Food
- Clothing
- Shelter
- Rent assistance
- Utility assistance
- Health care services
- Dental care
- SNAP eligibility
- Senior services
- Domestic violence services
- Support groups
- Legal services
- Counseling services
- Community career services
- Adult education/eligibility
- Tax preparation assistance
- Veteran services

GIVE HELP

- Volunteer opportunities
- Donation items

Call 2-1-1 or 865.215.4211

www.211tn.org

Monday-Friday 8-4



Food:

1st Baptist Church: Mondays 8:00am-1:00pm
Free Coffee; Tuesday night at 5:00pm 510 W.
Main St.

Church St. United Methodist Church: Free
lunch Thursdays 11:00am-12:00pm 900 Henley
St.

Knox Area Rescue Ministries: Breakfast
6:15am; Lunch 11:00am-12:45pm; Dinner:
4:15pm-5:45pm

A Place at the Table: Every Monday night at St.
John's Lutheran Church 5:30pm. 544 N.
Broadway, Knoxville TN, 37917.

Wesley House: MUST CALL FIRST Food Pantry
open 8:00am-5:30pm Monday through Friday.

Shelter-Non-Case Management or Application:

Knox Area Rescue Ministries: Doors open at
4:30pm and close at 6:30pm.

Outreach Services:

CAC: Reach Program helps with Housing Search,
Deposit Assistance, Rental Assistance,
Housekeeping Supplies, Transportation for
Employment, Housing Search and Education;
Phone Number: 865-546-3500. 2247 Western
Ave. Monday through Friday 8am-4:45pm

VMC: Walk in office hours: Thursday 2-4pm
(CHAMP ASSESSMENT).

Looking for a New Way to Live?

Oxford House Recovery Homes
may be the answer you are looking for!

The Three Principles of Oxford House

1) Drugs and/or Alcohol are strictly forbidden.

At Oxford House of Knoxville, we are a behavior-based group that discourages the use of mood and mind-altering substances (unless prescribed by a licensed doctor).

For years we have poisoned ourselves but now, as addicts in recovery, it is our responsibility and duty, to our sobriety and for those around us, to be aware and make good choices about what we put in our bodies.

2) We utilize the Democratic Process.

There are no bosses in Oxford House of Knoxville!

We offer leadership through a collective of experience, strength, and hope.

Like any group there are guidelines and expectations that all members of Oxford House of Knoxville are to abide by.

Whether you have been with us 10 minutes or 10 years, your voice and vote matter.

At Oxford House of Knoxville accountability is paramount.

3) We all are financially self-supporting.

At Oxford House of Knoxville, individual members, houses, and chapters are all to be independently self-supporting.

Each member of Oxford House of Knoxville is required to have their own source of income.

And each house is responsible for paying its own bills.

At Oxford House of Knoxville
we require everyone to actively work a program of recovery.

Working together in a family setting, we support each other to become productive, law-abiding members of society. While rebuilding those individual family ties we have often damaged with our past actions.

Oxford House Recovery Homes *of Knoxville*

Men's Houses:

<i>Oxford House Anderson</i>	<i>(865) 951-1762</i>	<i>Oxford House Reaves</i>	<i>(865) 474-9320</i>
<i>Oxford House Emerald Place</i>	<i>(865) 766-2888</i>	<i>Oxford House Rocky Top</i>	<i>(865) 247-7984</i>
<i>Oxford House Ferrous</i>	<i>(865) 377-7985</i>	<i>Oxford House Stone Manor</i>	<i>(865) 337-5530</i>
<i>Oxford House Fortem</i>	<i>(865) 851-8740</i>	<i>Oxford House Titan</i>	<i>(865) 444-2951</i>
<i>Oxford House Hard Knox</i>	<i>(865) 312-9085</i>	<i>Oxford House Volens</i>	<i>(865) 253-7366</i>
<i>Oxford House McClain</i>	<i>(865) 474-9209</i>	<i>Oxford House Volunteer</i>	<i>(865) 394-6709</i>
<i>Oxford House Monroe II</i>	<i>(865) 281-3028</i>	<i>Oxford House Wintergreen</i>	<i>(865) 347-2166</i>
<i>Oxford House Pontem</i>	<i>(865) 249-6563</i>	<i>Oxford House Tenn-Acious</i>	<i>(865) 444-1605</i>
<i>Oxford House Gravitass</i>	<i>(865) 500-8167</i>		

Women's Houses:

<i>Oxford House Covenant</i>	<i>(865) 288-3866</i>	<i>Oxford House Knoxville</i>	<i>(865) 474-1053</i>
<i>Oxford House Epperly (WC)</i>	<i>(865) 219-1908</i>	<i>Oxford House Metropolis</i>	<i>(865) 240-3154</i>
<i>Oxford House Fortis</i>	<i>(865) 444-3795</i>	<i>Oxford House Pilleum</i>	<i>(865) 247-5951</i>
<i>Oxford House Gibson Lodge</i>	<i>(865) 249-7473</i>	<i>Oxford House Tatum (WC)</i>	<i>(865) 253-7808</i>
<i>Oxford House Knights Trail (WC)</i>	<i>(865) 347-2603</i>	<i>Oxford House Sweetbriar</i>	<i>(865) 249-6172</i>
<i>Oxford House Sunsphere</i>	<i>(865) 240-4654</i>		

For the most up-to-date contact info and availability visit us at:

www.OxfordVacancies.com

HELP **FIRST** RECOVERY; HELP. FAITH. **HOPE.** FAITH **HOPE**



- * Peer Support/ Recovery Coaching
- * Tuesday women's all recovery open share group at 12pm.
- * Tuesday men's all recovery open share group at 5pm.
- * Wednesday Speaker meeting at 7 pm.
- * Thursday Family support open share at 6pm.
- * Referral's to vetted treatment and sober living.
- * Prevention, advocacy, and anti- stigma education.
- * Connection to community resources including housing, employment, harm reduction.
- * Faith or Secular services available.



FIRSTCHURCH
FIRST UNITED METHODIST CHURCH OF OAK RIDGE
1350 OAK RIDGE TURNPIKE OAK
RIDGE, TN 37830 WWW.FUMCOR.ORG
865-483-4357
MHOLDER@FUMCOR.ORG
cnewman@FUMCOR.ORG

FIRST RECOVERY; HELP. FAITH. **HOPE.**

GET BACK EVERYTHING DRUGS STOLE FROM YOU

GROUPS MAKES RECOVERY EASIER

Quick access to Suboxone | Virtual treatment options
Insurance & Medicaid accepted | Just one hour per week

Appointments always available.
Call to schedule yours: 865-366-0490

groups
recover together

groups
Start your recovery:
865-366-0490

groups
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865-366-0490

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865-366-0490

Information

Steps House is a non-profit organization located in South Knoxville. Our program is dedicated to helping men in recovery or men experiencing homelessness. We offer two different programs at Steps House: the Residential Recovery Program and the Veterans Program.

Here at Steps House, we aid our clients with relapse prevention, 24/7 staff, assistance with employment, transportation, finding housing, and life skills.

Mission Statement

Our purpose is to help those transition back into life after incarceration, homelessness, or substance use. Chemical dependency and mental health issues are not a prerequisite for our program. However, most of the men admitted suffer from these problems. We provide a safe, drug-free, therapeutic environment. We hope to encourage independence and responsibility and to prepare our clients to return as active members of society. Our concern is not what you have done in the past but what you want to do for your future and how we can help you plan and prepare.

STEPS HOUSE

Veterans Contact

Phone: (865) - 474 - 1812

Fax: (865) - 951 - 1156

2301 Davenport Road

Knoxville, TN 37920

—

Residential Contact

Phone: (865) - 573 - 7152

Fax: (865) - 394 - 6801

712 Boggs Avenue

Knoxville, TN 37920

—

admissions@stepshouse.org

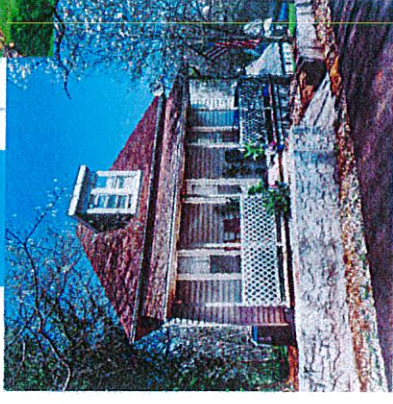
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CEO

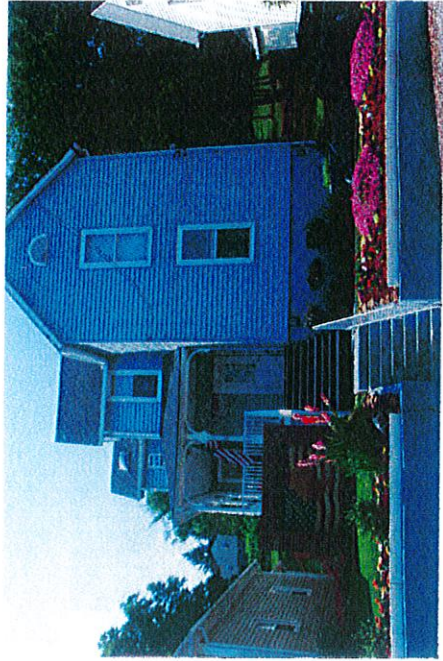
Jody McClurg

jodymcclurg@stepshouse.org

Est.
November
1991



STEPS HOUSE



Residential Recovery Program

The Steps House offers 90 beds for their residential recovery program for men recovering from alcohol and drug use.

The Residential Program is TN Department of Corrections approved and is able to receive Reentry Housing Program funding for men coming from prison or jail. We provide case management services and have licensed counselors to provide 12 Step Meetings and Release Prevention Groups.

We coordinate with local community providers for employment, Narcan training, nutrition education, employment assistance mental and physical healthcare. Our Program consist of 2 phases: Phase 1- Intake, Orientation, Day Program, Early Stabilization, and Employment/Life Skills and Phase 2- life skills implementation and stabilization in recovery.

Admission Criteria: Males 18 or older, able to work a full-time job and/or assume financial responsibility, abstain from alcohol or drug/illegal substance use, and follow the program's rules.

“The home of unconditional love”

Steps House Currently Receives Funding from the following:

Residential Program:

TN Department of Mental Health & Substance Abuse Services

- Addiction Recovery Program (ARP)
- Creating Housing Initiative 3.0 Grant for Permanent Supportive Living*

TN Department of Corrections

Veterans Program:

Department of Veterans Affairs

Steps House is a
501(c) (3) Non-Profit
Organization

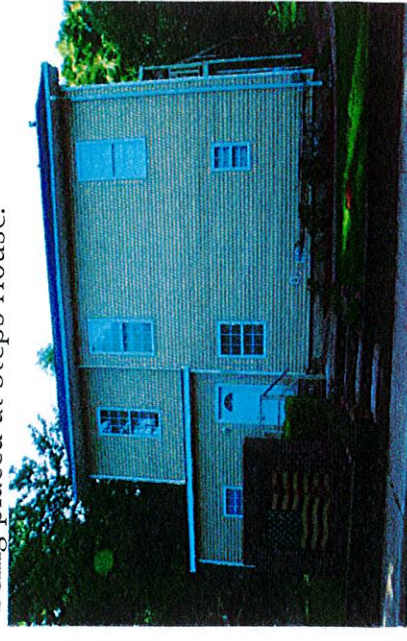
*Coming in 2023- 10 permanent supportive living
beds

Veterans Program

Steps House has 45 beds dedicated to providing stable housing for Veterans experiencing homelessness. We aid in Veteran services, disability cases, legal interventions, and working with the State of Tennessee parole and probation agencies. Coordination of care with local Knoxville Veteran Outpatient Clinic, Safety Net providers for mental health care, and James H. Quillen Veterans Affairs Medical Center in Mountain Home, TN.

We work with our Veterans to obtain employment, transportation, recovery, counseling, and life skills. Our Veterans are eligible for aftercare case management services free of charge for 6 months. We are currently working on creating long-term transitional housing for some clients who wish to remain at Steps House after the complement of the program.

Admission Criteria: Applicants must be a male Veteran experiencing at least one day of homelessness a qualifying discharge status and be willing to participate in the program. The Veteran goes through a screening with Veterans Liaison before being placed at Steps House.



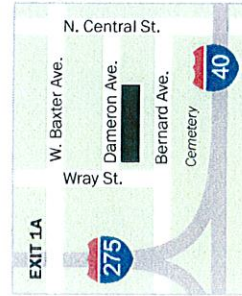
General Information

Hours of operation: 8 a.m. - 4:30 p.m.

Note: Days and hours may vary by department.

- All KCHD offices and clinics open late on the first Wednesday of the month (except August) for staff in-service. The main location opens at 10 a.m., with the West Clinic opening at 10:30 a.m.
- Clinics also open at 10 a.m. (Main location), and 10:30 a.m. (West Clinic) on these Wednesdays:
 - January 18
 - April 19
 - July 19
 - September 20

Health Department Locations



Main Location
140 Dameron Ave.
865-215-5000
Call 865-215-5000 for appointments



West Clinic
1028 Old Cedar Bluff Rd.
Call 865-215-5320 for appointments

Unless specified otherwise, all services listed in this brochure are available at the main location. Appointments preferred, walk-ins accepted.

These services are offered at our West Clinic:

- Women's health and family planning services
- Most adult and childhood immunizations
- Newborn screening tests as needed
- STI checks
- Hepatitis C testing

Some clinical services require a fee which may be based on income, diagnosis and/or eligibility. Proof of income may be required. KCHD may bill insurers, based on coverage. Call specific clinic for more information.



KNOX COUNTY
TENNESSEE
HEALTH DEPARTMENT

Programs and Services

KNOX COUNTY
TENNESSEE
HEALTH DEPARTMENT



Mission:

To encourage, promote and support the development of an active, healthy community through innovative public health practices.

Phone: 865-215-5000

Online: knoxcounty.org/health

Follow us on Facebook,
Twitter and Instagram.



Knox County
Health Department



@KnoxCoHealthTN



@knoxcountyhealthdepartment

2023-2024

Academic Health Department 865-215-5284

- Program for students to apply classroom knowledge to challenges in the field in a practice setting

Air Quality Management 865-215-5900

- Industrial air contaminant permits
- Open burning permits
- Compliance inspections
- Ambient air monitoring network

Centers of Excellence (COE)** 865-215-5080

- HIV case management
- HIV medical care and nutritional counseling

CHANT – Community Health Access and Navigation Tennessee 865-215-5190

Provide support for families with children (prenatal – age 21) in the following ways:

- Provide linkage to medical resources for all family members
- Provide parenting education and developmental screenings for children
- Children's Special Services (CSS) provides financial assistance for children from birth to age 21, who have chronic illnesses or disability needs (subject to family income requirements)

Communicable Disease Clinic (CDC)** 865-215-5370

- Tuberculosis (TB) risk assessment, testing and treatment
- Confidential sexually transmitted infection (STI) testing and treatment
- Confidential HIV testing and treatment referral
- Confidential and confirmatory testing and case management for hepatitis C

Community Health 865-215-5170

- Adolescent pregnancy prevention
- Baby & Me-Tobacco-Free Program
- Breastfeeding promotion
- Chronic disease prevention
- Fetal/Infant Mortality Review and Prevention
- Healthy Weight Program
- Minority health outreach
- Safe Routes to School
- Senior falls prevention
- Tobacco use prevention
- Violence prevention
- Worksite wellness

Dental Clinic** 865-215-5110

- Emergency dental care
- Routine dental services
- School-based dental preventive services

Emergency Preparedness 865-215-5093

- Public health preparedness and response to infectious disease outbreaks

Environmental Health 865-215-5200

- Groundwater protection, enforcement, and permits
- Subsurface sewage disposal system (SSDS) file search form
- Restaurant and grocery store inspections and permitting
- Online food safety training and certification
- Swimming pools, hotels, tattoo and piercing studios, schools and child care inspections and permitting
- Vector control
- Rabies vaccination certificates

Epidemiology Program 865-215-5093

- Compile valid and reliable data pertaining to the health status of the Knox County population
- Infectious and notifiable diseases outbreak investigations
- Chronic diseases data collection, interpretation and dissemination

Harm Reduction 865-215-5355

- Non-judgmental access to alcohol/drug detox and treatment services
- Overdose prevention and referrals to harm reduction resources
- Client-centered relapse prevention support

Immunization Program 865-215-5150

- Immunization records
- Vaccines For Children Program

*Some clinical services require a fee which may be based on income, diagnosis and/or eligibility. Proof of income may be required. KCHD may bill insurers, based on coverage. Call specific clinic for more information.

Parents as Teachers (PAT) 865-594-1159

- Evidence-based early childhood home visiting model that provides services to pregnant women and families with children from birth through kindergarten.
- Grow parent knowledge of early childhood development
- Provide early detection of developmental delays and health issues
- Increasing children's school readiness and success
- Help reduce Adverse Childhood Experiences (ACEs)

Substance Misuse Response 865-215-5549

- All4Knox community initiative to address substance misuse
- Overdose Fatality Review
- Substance misuse outreach and education

Travel and Immunization Clinic** 865-215-5070

- Adult and childhood vaccines
 - Immunizations for travel outside the U.S. (Appointment only)
 - Newborn screening tests as needed
- (Walk-in availability for immunizations and newborn screenings.)

Vital Records 865-215-5100

- Birth certificates for births anywhere in Tennessee; Fee: \$15
- Death certificates for deaths anywhere in Tennessee; Fee: \$15

Women, Infants, and Children (WIC) Program 865-215-5030 (Information) 865-215-5016 (Appointments)

makemywicappointment@knoxcounty.org

- WIC serves pregnant women, breastfeeding women up to 1 year postpartum, non-breastfeeding women up to 6 months postpartum, infants and children up to age 5.
- Nutrition education
- Breastfeeding support
- Food benefits

Women's Health Clinic** 865-215-5320

- Family planning and pregnancy testing
- Well Woman Care (including breast and cervical cancer screenings)
- By appointment only (Walk-ins for birth control pill refills and follow-up Depo injections welcome.)



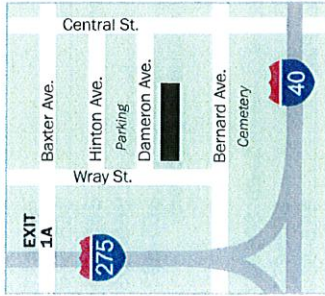
**KNOX COUNTY
TENNESSEE**
HEALTH DEPARTMENT



**KNOX COUNTY
TENNESSEE**
HEALTH DEPARTMENT

Contact:

Harm Reduction Navigator
865-215-5355



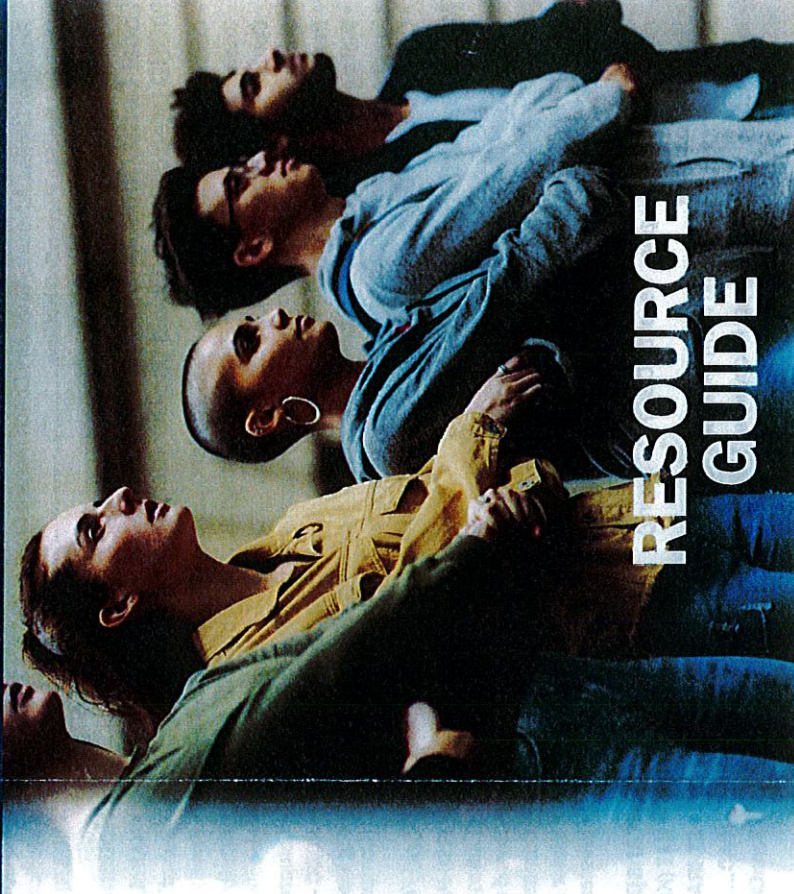
Main

140 Dameron Avenue
865-215-5000
Communicable
Disease Control Clinic –
CDC Clinic
865-215-5370
Centers of Excellence
865-215-5080



West Clinic

1028 Old Cedar Bluff Road
865-215-5950



**RESOURCE
GUIDE**

6/30/2023

Alcohol/Drug/Mental Health Treatment

HOTLINES:

- **Tennessee REDLINE**, www.taadas.org/Redline.htm 800-889-9789
- **Outreach Link**, www.linktorecovery.com 865-374-5465
(Provides referral and linkage for addiction and mental health)
- **Mobile Crisis/Crisis Stabilization** 865-539-2409/865-541-6958
- **Regional Lifeline Advocate/Recovery Coach** (Ashlee Crouse) .. 865-410-9527
- **National Suicide Prevention Hotline**..... 800-273-8255
- **McNabb Center** (Mental health)..... 800-255-9711

Local Detox/Inpatient/Outpatient/ MOUD (Medication for Opioid Use Disorder)

- **Cherokee Health Systems**, Knoxville (Outpatient)..... 866-231-4477
- **Cherokee Wellspring** (MOUD, PrEP, Pep, STI testing)..... 866-231-4477
- **CenterPointe**, Knoxville (Detox, inpatient)..... 865-523-4704
- **Stepping Stone to Recovery** (Detox, inpatient/outpatient) 865-259-0678
- **Peninsula**, Knoxville (Outpatient/inpatient) 865-970-9800
- **Buffalo Valley**, Hohenwald, TN (State-funded) (Detox/inpatient) .. 800-447-2766
- **Susannah's House** (Outpatient for women with children)..... 865-200-4759
- **Comprehensive Community Solutions** (Detox, inpatient) 423-765-2653

Harm Reduction

- **Metro Drug Coalition (MDC)**..... 865-588-5550
Recovery coaching, naloxone (Narcan), recovery-based assistance
- **Lifeline** peer coordinator..... 865-321-7107
- **Regional overdose prevention specialist** 865-440-5598
- **Choice Health Network**..... 865-208-7356
(Syringe services program, hepatitis C and HIV testing)
- **Next Step Initiative** 865-437-8358
(Outreach, food, support, and harm reduction advocate services)
- **InTheRooms** (Social media app) Recovery streaming services
..... www.InTheRooms.com

Support Groups

- **Flat Iron Club III**, 5925 Chapman Hwy., Knoxville, TN 37920... 865-579-5854
- **Narcotics Anonymous**, www.naknoxville.org 844-409-3762
- **East TN Alcoholics Anonymous**, www.etiaa.org 865-522-9667
- **SMART Recovery**, www.smartrecovery.org
- **Celebrate Recovery**, www.celebraterecovery.com
- **Refuge Recovery**, www.recoverydharma.org/location/lotus-light-center
- **Medication-Assisted Recovery** www.mara-international.org
- **LGBTQ+** <https://www.gayandsober.org/meeting-finder-tennessee>

Housing/Shelter

- **KARM**, 418 N. Broadway..... 865-673-6540
- **Salvation Army** 409 N. Broadway..... 865-525-9401
- **Family Promise** (Organized by local churches) 865-584-2822
- **Family Crisis Center** (Domestic violence)..... 865-637-8000
- **Housing Assistance CAC Homeward Bound**..... 865-546-3500
- **Volunteer Ministry Center**, 515 N. Broadway 865-524-3926
- **KCDC – Public Housing**..... 865-403-1100
- **Fig Tree Ministries**, 9919 Kingston Pike 865-693-0353
(Computers, internet, restrooms, laundry facilities, and showers)

Food/Clothing

- **FISH Pantry**, East: 865-522-3474; **North**: 865-971-4000; **South**: 865-577-9600
- **Ladies of Charity**, 120 W. Baxter Ave..... 865-474-9348
- **Bread of Life Ministries**, 8833 Middlebrook Pike 865-690-0031
- **Community Chest**, 122 W. Scott Ave..... 865-971-4417
- **Water Angel Ministries**, 907 University Ave. 865-522-2193
- **Western Heights Baptist Center**, 1230 W. Scott Ave 865-693-9097

Transportation

- **KAT** (Knoxville Area Transit)..... 865-637-3000/865-215-7850
- **ETHRA** 865-251-0098
- **CAC**..... 865-524-0319
- **TennCare Transportation** (Direct contact number on back of insurance card)



Community Health

Circle of Support

Please let us know if we can support you by providing a connection to the resources below at no cost to you.

- ☐ Food_____
- ☐ Clothing_____
- ☐ Water_____
- ☐ Safety_____
- ☐ Education_____
- ☐ Employment_____
- ☐ Legal_____
- ☐ Housing_____
- ☐ Disability_____
- ☐ Anxiety, Depression, Loneliness etc., _____
- ☐ Assistance with Recovery Services_____

These questions are kept completely confidential.

Please place this form in drop box.

Our Community Health Worker will confidentially respond soon.

If you have any questions, please call our Community Health Worker Team.

865-546-7330 or 865-422-7877.

Name (or Initials)_____ Phone # _____

(En español del otro lado)



InterFaith
Health Center

**Comprehensive
Affordable
Care**



Medical



Dental



Mental Health



Prescription
Assistance

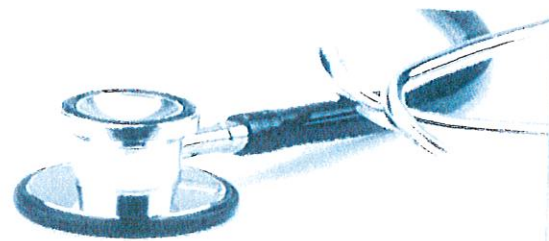


InterFaith Health Center provides medical, dental, mental health care, and prescription assistance to working uninsured or underserved members of the greater Knoxville community.



☎ 865-546-7330 ✉ info@interfaithhealthcenter.org

InterFaithHealthCenter.org



How to Reach Us

Medical & Mental Health Services

315 Gill Avenue
Knoxville, TN 37917

Dental Services

2607 Kingston Pike
Suite 185
Knoxville, TN 37919

Hours

Mon-Fri 8am-5pm
(Appointments Required)

Contact

865-546-7330
info@InterFaithHealthCenter.org

How to Become a Patient

You may qualify for InterFaith's services if you do not have health insurance coverage. Call 865-546-7330 to be prequalified over the phone. Please be prepared to provide your annual household income and household size during this call.

How to Support Us

InterFaith Health Center is a 501(c)3 nonprofit that has provided healthcare to uninsured and underserved individuals in East Tennessee since 1991. Patients pay a small portion of their healthcare costs, and the rest is raised through charitable sources. To find out how you can support the Center's mission, visit InterFaithHealthCenter.org or scan the code to make a donation.



@interfaithhealthcenter



InterFaith
Health Center
Comprehensive. Affordable. Care.

Patient Guidelines

-Provide proof of income.

Acceptable documents: 1040 form OR three recent paycheck stubs, OR a notarized document from someone willing to attest to patient's employment.

-Must meet income criteria.

Call 865-546-7330 to find out if you qualify based on your household size and annual income.

-Cannot have any type of health insurance.

-Provide proof of address and picture ID

Acceptable documents: utility bill OR gas bill, OR mail that has patient's name connected with the address they are using.

-Provide proof of each person being counted in the household.

Acceptable documents: 1040 form or social security cards for members of the household.

****Patients must requalify on an annual basis****

Printing is supported by the Tennessee Department of Health under Award Number NH23IP922617. The content is solely the responsibility of the authors and does not necessarily represent the official views of the Tennessee Department of Health.



 Medical

 Dental

 Mental Health Services

 Prescription Assistance

Affordable healthcare for working, uninsured or underserved individuals in our community.

865-546-7330

315 Gill Avenue
Knoxville, TN





TENNESSEE CHILD SUPPORT EMPLOYMENT &
PARENTING PROGRAM

Who is eligible?

Anyone ordered to pay child support in a TCSEPP covered county who is able to work and has no warrants.

TCSEPP is here to help!

TCSEPP's goal is that participation will increase employment and earnings and promote positive parenting practices, enabling the parent to pay child support.

What does TCSEPP do?

TCSEPP helps participants overcome barriers enabling them to become the self-sufficient parent they want to be.

If you are interested in learning more about TCSEPP, please contact us.

Phone: 865-946-2020

Email: tcsepp@utk.edu

Web: sworps.org

T TCSEPP PROVIDES A SHOULDER WHEN THERE IS NOWHERE ELSE TO TURN.

Coordinators

The ultimate key to TCSEPP's success is the ability of coordinators to connect with participants, spend quality one-on-one time, to be a support, and to help them learn to take responsibility for their lives.

Support

TCSEPP connects parents with resources that lead to employment, greater self sufficiency and more parental and financial involvement in the lives of their children.

Partnerships

TCSEPP collaborates with local organizations who work to give parents the resources, services and tools they need to be the parent they want to be. TCSEPP also provides a "warm hand-off" referrals and information specific to what the parent needs.

Did you know?

TCSEPP participants who have had their driver's licenses suspended or who are subject to license suspension for nonpayment of child support have the opportunity to regain driving privileges.

TCSEPP provides support to help parents:

- ♦ Overcome personal obstacles
- ♦ Reduce stress level
- ♦ Create an employment portfolio
- ♦ Address health concerns: physical, dental, and mental
- ♦ Resolve transportation issues
- ♦ Assess criminal background
- ♦ Examine housing stability
- ♦ Obtain proper identification

This program is funded through a partnership between the TN Department of Human Services and UT SWORPS.



Human Services



SWORPS

The University of Tennessee, Knoxville, is an EEO/AAE/The VI/Title IX/Section 504/ADA/ADEA institution in the provision of its education and employment programs and services. All qualified applicants will receive equal consideration without regard to race, color, national origin, religion, sex, pregnancy, marital status, sexual orientation, gender identity, age, physical or mental disability, or covered veteran status. Project #22007



The McNabb Center employs four community-based employment specialists who focus on helping individuals with a substance use disorder obtain employment. Each individual in the program will receive an in-depth assessment of their employment goals and needs. They will be linked to local employers, assisted with the application process and supported once hired.

This program assists individuals with accessing transportation, clothing, uniforms and tools as needed for employment. The program utilizes the evidence-based model of Individual Placement and Support and focuses on helping people quickly obtain employment.

Services Provided:

- Community-based contacts with client
- Rapid job search and ongoing job support
- Community-based contacts with local employers
- Creates network of employers

Qualifications:

- Individuals with substance use diagnosis
- Interested in obtaining or stabilizing employment

Payments accepted:

- TennCare or uninsured



WELL MIND, WELL BEING

mcnabbcenter.org

526 Lamar St. | Knoxville, TN 37917



Basics of Individual Placement and Support:

- Focus on competitive employment
- Eligibility based on client choice
- Integration of rehabilitation and behavioral health services
- Attention to client preferences
- Personalized benefits counseling
- Rapid job search
- Systematic job development
- Time unlimited and individualized support

Counties Served:

- Anderson
- Blount
- Hamblen
- Hamilton
- Knox
- McMinn
- Sevier

For more information, contact:
(865) 544-3841 ext. 4120



Department of
**Mental Health &
Substance Abuse Services**

This project is funded under an grant contract with the State of Tennessee, Department of Mental health and Substance Abuse Services

Workforce-supported employment program for anyone with a past or current use of substance abuse funded by SAMSHA thru Oct 2025.

- Assist with employment services only.
- All referrals routed to supervisor in Centricity or by e-mail. Self-referrals can call the supervisor directly as the # is located on the brochure.
- Will pay for work tools, shoes, clothes etc...
- Resume creation or update
- Creating e-mails for employment
- Assist with applying for jobs online (career search)
- Interviewing support/mock interviews
- If already employed will assist with employment barriers.
- Assist with identifying support systems, assist with education resources
- Connections with benefits counselor if receives disability and would like to work to be educated on how their check and or insurance could be affected.
- Currently serve Knox, Blount and Sevier counties
- Based on the client's employment preference

Additional information about the program...

- The program doesn't pay for ID's or transportation of any kind.
- Will need at least 3 weeks to complete paperwork and build rapport to explore career options before job seeking.
- Meet weekly with worker until employed for 1 month then will taper off as needed.
- Will provide support for as long as the client needs it.
- Will assist with seeking new employment if necessary.
- Clients can receive up to \$90 total for incentives if they complete the GPRA assessment during the 3, 6 and 9 month.
- We are not a temp agency and don't have jobs already lined up and there are no contracts with companies.
- We are not a ride to work program but will assist with seeking possible transportation like ETHRA, CAC etc...
- No insurance needed for this program.

Contact Person: Toshia Weston-865-544-3841 x 4120

Email address: Latoshia.weston@mcnabb.org

Community Resources

"Big Three":

- Vitalchek.com
- Social Security Office: (866) 331-9091
- DMV
 - Straw Plains: (865) 594-6399
 - City County Building: (865) 215-2000
- Water Angels: (865) 524-5194

Housing:

- KCDC: (865) 403-1100
- Section-8:
 - 400 Harriet Tubman Street
Knoxville, TN 37915
Phone: (865) 403-1234
Fax: (865) 594-8790
- VMC: 865) 524-3926
- Helen Ross McNabb-PATH: For individuals with severe mental health; (865) 637-9711, ext 3087
- CAC Homeward Bound: (865) 546-3500
- Knox County Housing Authority: (865) 637-7942
- Urban League: (865) 524-5511

Disability:

- Social Security Office: (866) 331-9091

Safety Net:

- Cherokee: Sharon Hatcher; Phone: (865) 934-6721; fax: (865) 934-6804
- Helen Ross McNabb: (865) 637-9711

Indigent Care:

- Cherokee: (865) 544-0406

CoverRx:

- Cherokee: (865) 544-0406

Health Insurance Enrollment Assistance:

- Cherokee Health Systems: 1-866-672-1979

Food Stamps:

- Department of Human Services: (865) 594-5685

Clothing:

- Salvation Army: (865) 525-9401. Monday, Wednesday and Friday between 9 am and 2 pm.

Hygiene Items:

- Ladies of Charity: (865) 474-9348. Toilet paper, shampoo and conditioner, toothpaste, etc.

Phone:

- Access Wireless: 1-888-900-5899 or 1-866-534-3644
- Safe Link: safelinkwireless.com or 1-800-378-1684
- Assurance Phones: 1-888-898-4888

Prescriptions: All of these discount prescription cards can be found at Cherokee.

- GoodRx: 1-888-799-2553
- SingleCare: 1-888-454-4525
- CoverRx: 1-888-987-0688
- Belew: (865) 525-4189; fax: (865) 525-9456

Bikes:

- KickStand: (865) 229-6395

Women:

- A Hand Up For Women: (865) 219-0104
- Knoxville Women's Center (Employment Assistance): (865) 546-1873
- Shelters
 - Family Crisis Center: (865) 637-8000
 - Salvation Army (Joy Baker Center): (865) 522-4637
 - Serenity Shelter: (865) 971-4673
 - Tammy Otter, BSSW Care Coordinator
-P: 865.673.6551,

Community Resources

Prison-Reintegration Programs:

- Connect Ministries. 3615 MLK Ave. Knoxville, TN - 37914. (865) 851-8005. Knox County. ...
- Focus Ministries Reentry Program. 815 N. Broadway St. Knoxville, TN - 37917. (865) 694-3837. ...
- Midway Rehab Center Knoxville Residential Reentry. 1515 E. Magnolia Ave. Knoxville, TN - 37917. (405) 752-8802.

Veterans:

- Volunteers of America:
 - 511 N. Broadway Knoxville TN 37917
 - (865) 524-3926; ext: 260, 261 or 262
- VA:
 - Knoxville: Outpatient Clinic
 - 8033 Ray Mears Blvd.
 - Knoxville TN 37917
 - (865) 545-4592
 - Vet Center:
 - 2817 E. Magnolia Ave.
 - Knoxville, TN 37914
 - Johnson City: Mountain Home VA Medical Center
 - (865) 423-926-1171
- Stand Down:
 - David.Pope@tn.gov
 - Phone: (865) 594-2084
- Veteran Crisis Line: 1-800-273-8255

Elderly:

- Samaritan's Place (865) 684-1880
- Elder Abuse: Adult Protective Services: (865) 594-5685
 - Online:
<https://reportadultabuse.dhs.tn.gov>

English as a Second Language:

- Cedar Springs Presbyterian Church: (865) 315-6688
 - Contact Diane Westover or Mike Ballast
- Tennessee Adult Education; English for Speakers of Other Languages: (865) 594-0320

Substance Abuse: See Community Health Worker

Furniture:

- Angelic Ministries: (865) 523-8884. Referral can be faxed to (865) 637-1883. Referral must be on professional letterhead and must include name, social security number and detailed list of items requested. They can supply one bed, 2 large furniture pieces, 2 small furniture pieces, a food box, a kitchen box, a cleaning box and linen if available.

Immigration/Refugee:

- Bridge Refugee: 865-540-1311
- Catholic Charities of East TN: (865) 971-3550
- Volunteer Immigrant Defense Advocates: (865) 410-8432
- Hispanic Outreach Program/Cherokee Health Systems: (423) 587-7337.

Financial Assistance (Rent, utilities, etc.):

- Urban League: (865) 524-5511
- CAC General Assistance:
 - South (Wed. Only): (865) 577-7591
 - East: (865) 546-5125
- Catholic Charities: (865) 524-9896
- KUB, Social Work Department: (865) 594-7243
- Compassion Coalition: (865) 251-1591

Community Resources

Job/Education:

- American Job Center: (865) 594-5500 or (865) 594-0320
- Tennessee College of Applied Technology: 1-844-323-7323; Free High School Equivalency Diploma preparation classes
- Disability Resource Center: (865) 637-3666
- Families First: (865) 862-0366
- GATE (Gaining Access to Training and Employment): (865) 524-2786
- Job Placement Service and Economic Development: (865) 524-7483
- Job Training Partnership/Private Industry Council: (865) 544-5200
- Project Succeed: (865) 546-3500
- Urban League: (865) 524-5511
- Job Service: (865) 594-6409
- JOBS (Job Opportunity and Basic Skills): (865) 544-5257
- UT (Career Counseling): (865) 974-4466

Payee:

- Benevolent Client Services: (865) 985-0750

Developmental Disabilities:

- D&S Community Services: (865) 977-1845
 - Offers in-home care, transitional housing with intellectual and developmental disabilities
- Sertoma; apply through Tennessee Division of Intellectual Disabilities Services (865) 588-0508

Mental Health:

- Cherokee Health: (865) 525-2104
- Helen Ross McNabb: (865) 637-9711, Adult Center on Springdale Avenue
- Peninsula (865) 970-9800; Medical Records P: (865) 374-5269; F: (865) 374-2038
- TMHCA: (865) 281-3683. Provides mental healthcare including anger management and grief counseling.
- Knox Area Rescue Ministries Counseling Center: 865-673-6540
- Florence Crittendon: Mental Health Evaluations (865) 602-2956
- Centerpointe Crisis Stabilization Unit (CSU): (865) 523-4704.

If you are considering suicide, please call the number above (CSU) to speak to someone who cares.

Single-Mothers:

- Serenity Ministries: (865-673-6540). Knox Area Rescue Ministries. Cynthia Russell
- Restoration House: (865) 200-5406
 - Through supportive transitional housing, ally teams, and family advocacy, TRH walks alongside low-income single-mother families, helping them break harmful cycles and regain hope and a future.
 - Must be 25 years old and have full custody of at least one child. (Other eligibility requirements can be found on therestorationhouse.net)
- Family Promise: (865) 584-2822
 - Provide non-emergency housing to families with children who have lost their homes.
- Susannah's House: (865) 200-4759
 - Susannah's House, an alcohol and drug treatment program for mothers in recovery, is a faith-based organization that exists to serve the spiritual, physical, and emotional needs of mothers and their children.

Parenting Classes: See Community Health