## visit knoxville TENNESSEE

## WHAT TO EXPECT DURING YOUR VISIT TO KNOXVILLE

We are so excited to once again host site visits for clients and groups considering our wonderful destination! For your safety, the safety of our partners, and our safety, see below for what you can expect from us and our suppliers during the visit.

- We will be excited to see you, however we won't be shaking hands, hugging or elbow bumping. We have instructed our partners to follow suit.
- The Knox County Board of Health has mandated mask wearing county-wide in indoor public spaces. Visit Knoxville staff and our partners will be wearing masks and practicing physical distancing (6 ft. or more) at all times. We will supply you with a mask if you don't have your own.
- While we won't be able to entertain you for meals, we will be happy to offer suggestions, arrange reservations, and provide a gift card to the restaurant(s) of your choice for select meals.
- While we won't be able to provide transportation to and from each tour, we will be happy to reimburse you for a rental car so that the VK Staff Member and client may caravan between appointments. In some cases, walking between downtown hotels can be an option.
  We can also reimburse for rental car transportation for to and from airport, if needed.
- The Visit Knoxville office has space for a physically distanced meeting for up to 8 people. Should this space be needed for an in-person meeting during the site visit, all who enter the building will be required to answer Covid-19 screening questions, wear a mask, and take part in a digital temperature check.
- Instead of our typical welcome packet, you will be receiving destination information and materials digitally, via email. We are encouraging our partners to do the same, including floor plans, proposals, menus, etc. Please let us know if you prefer printed packets upon arrival rather than digital.

For more information regarding current state and local guidelines visit <a href="https://www.knoxtogether.com">www.knoxtogether.com</a>

- #KnoxRocks Safe Site Visits -



