Visit Knoxville **TOURISM DASHBOARD** YTD January-June 2021





YTD January through June 2021

Hotel Occupancy Rates measure the ratio of booked hotel rooms to available supply. This measurement is another important key performance indicator used to determine the health of Knoxville's hotel industry.

Hotel Occupancy is up 43.9% over the same period last year.



Hotel RevPAR (Source Smith Travel Research)

\$89.06 \$53.19

YTD January through June 2021

Hotel Revenue Per Available Room (RevPar) is an important key performance indicator that gauges the strength of hotel rooms booked and visitor spending. This indicator measures the hotel room revenue divided by hotel rooms available. Average Daily Rate (ADR) is a measure of the average rate paid for rooms sold, calculated by dividing room revenue by rooms sold. Hotel ADR is up 9.5% and RevPAR is up 57.6% over the same period last year.





Hotel Rooms Sold (Source Smith Travel Research)



YTD January through June 2021

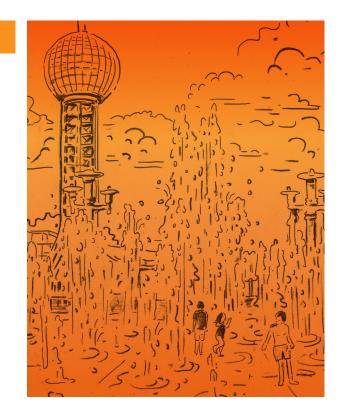
Number reflects County-Wide Hotel rooms sold in Knox County during the time period. Hotel Rooms Sold is up 41.4% over the same period last year.

BOOKING DATA

YTD January through June 2021 VK's digital ad placement and organic website visitation generated the following:

33,256 BOOKINGS 77,802 ROOM NIGHTS \$9,329,418 REVENUE

ADARA tracks a 60 day booking window. The booking data above is current as of 7-19-21



TOP 5 BOOKING MARKETS

YTD January through June 2021

Atlanta *Knoxville **Memphis** Nashville Indianapolis

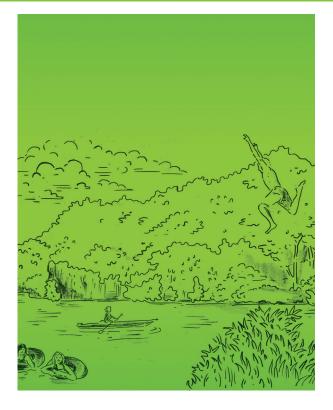
*The Knoxville DMA (Designated Market Area) consists of 22 counties within East Tennessee and Southeast Kentucky

Source: ADARA

2020 Overnight Visitors HOTEL 5.3 Million

Based on Most Current Data Available (Source: Longwoods International, STR, Visit Knoxville)





2019 Knox County Economic Impact of Travel

Based on Most Current Data Available. (Source: Tennessee Dept. of Tourist Development/U.S. Travel Association)



Travel-Generated Spending: \$1.22 Billion



Local Travel-Generated Tax Revenues:

\$28.6 Million





State Travel-Generated **Tax Revenues:**





Visit Knoxville Tourism Dashboard • YTD January-June 2021

Social Media Referrals 19,229

YTD January through June 2021

A large focus of Visit Knoxville's social media efforts is to drive traffic to VisitKnoxville.com. This is accomplished through events to links, blogs, stories and more. **Social Media Referrals are down 53.6% over the same period last year.**

Website Sessions **736,829**

YTD January through June 2021

VisitKnoxville.com is the one of the primary tools in our marketing program and consistently achieves high traffic and engagement numbers. Advertising directs consumers to this website for more information on Knoxville. This number reflects users actively engaged with our website. **Website Sessions is up 31.8% over the same period last year.**



VK App YTD January through June 2021

Downloads...996 Sessions.....3,942 Time Spent..7:20

eNewsletter Open Rate

YTD January through June 2021

Visit Knoxville's eNewsletter is a direct connection to consumers wanting to know more about activities and events in Knoxville. Monitoring open rates of the consumer eNewsletter helps determine the engagement and effectiveness of this communications tool.

Visitors Guides Distributed

13.58%

73,087

YTD January through June 2021

The Knoxville Visitors Guide is an important resource used to inspire travel to Knoxville. This metric monitors the number of guides Visit Knoxville has distributed via individual and bulk requests. Distribution for 2020 YTD through June was 52,357. Visitors Guide are estimated and have a margin of error of 10%

