



## **Stadium Operations Intern**

### **About the Smokies:**

Tennessee Smokies is the proud Double-A Affiliate of the Chicago Cubs. The Smokies play inside Smokies Stadium, Americas Friendliest Ballpark, located 20 minutes east of Knoxville, Tennessee. The Smokies are operated by Boyd Sports, LLC. Boyd Sports recently received the honor of being nominated as a 2021 Best Employer in Sports by Front Office Sports.

### **Description:**

This internship plays an important role in the success of the Tennessee Smokies organization. The selected candidate will learn from our Assistant General Manager of Stadium Operations and will gain experience and knowledge on what it takes to maintain and operate a multi-use facility on a day-to-day basis. The stadium is of upmost importance for the overall fan experience. The selected candidate will become well versed in all stadium operations and become knowledgeable of all building systems. This internship pays a monthly stipend and is open to students enrolled in a post-high school educational curriculum.

### **Responsibilities:**

Specific responsibilities include but are not limited to, the following:

- Assist with all stadium and office maintenance.
- Assist with cleanliness of seating bowl, concourse, perimeter, group and hospitality areas, suite level, high traffic areas, etc.
- Overall preparation for each event held at Smokies Stadium, including outside events.
- Receive stadium shipments and keep storage areas organized.
- Administer superior customer service for all Smokies Stadium guests.
- Become familiar with general stadium knowledge, policies, layout, etc.
- Ability to work evenings and weekends.
- Other duties as assigned.