

eXplore Lawrence Board Meeting Agenda Wednesday 3/4/2024

11 A.M Carnegie Building Conference Room

- 1. Approval of Minutes
- 2. Financials
- 3. Staff Reports
- 4. Executive Director Report



Present: Ivan Simac (chair), Kim Anspach, Executive Director, Mike Logan, Drew Gaschler, Anthea Scoffas, Tina Tourtillott, Amber Sellers

Staff: Allison Calvin, Director of Marketing, Ruth DeWitt, Sales Manager

Ivan called the meeting (held on zoom) to order at 11:06

MINUTES/FINANCIALS:

The board approved the minutes of the December meeting without changes.

Anthea presented the financial report. Kim reminded the board the financials are on an accrual basis, and we are still waiting on some invoices to come in from 2023. Kim felt as though the final budget stayed very close to the original budget approved by the board, with one exception being an increase in rent at the visitor's center. Kim will look more into what's driving that.

The financials were approved.

STAFF REPORTS:

Marketing Budget Reallocation:

All staff reports are in the packet. Members are encouraged to look over them on their own, to allow time for Allison's presentation.

Allison presented the 2024 marketing plan for the board (attached for detail). The 2024 plan was adopted by the board prior to Allison's hire. It set a plan to increase engagement by 5% year-over-year in 5 years. This goal was greatly surpassed in the first year.

In 2023 we saw:

- Huge increases in website traffic (over 100,000 page views), social media engagement (up 3x over last year), in passport programs, and digital advertising engagement (click throughs), and increased distribution of visitor guides.
- Increases in visitor spending on food and beverage, lodging, recreation and entertainment, retail, and transportation.
- Increases in community engagement with tourism ambassadors, monthly e-newsletters, and arts roundtable.

Allison requested the board revise the goals for 2024 – as a 5% increase over the large increases from 2023 might prove difficult and unsustainable.

Allison went through the spending plan for 2024, and requested a reallocation of the marketing budget to better align with her priorities, but the total amount budgeted for marketing would remain the same.

The board voted to allow Allison to reallocate the marketing budget, based on her expertise, and urged her to create a budget aligned with her priorities. The motion was approved unanimously by the board.

EXECUTIVE DIRECTOR'S REPORT:

Placer AI demonstration:

Kim used her time for a full board presentation by Jordan from PlacerAl, a software tool used to measure foot traffic, trends, and visitor data for assets in Douglas County and Lawrence. (The executive committee had already had a demo previously).

Jordan presented the board with a customer demo about how Placer AI works. Using cell phone data and geo-fencing on various sites, he showed visitor behavior using the Booth Memorial Stadium as an example.

He also demo'd reports the staff can create for the board, businesses, and the city to provide important data information for decision-making. He discussed it as a both a marketing and sales tool for EL.

Kim raised how this information will also be helpful for non-profits in the community in their grant-writing process.

The board asked various questions around accuracy, reporting, students, visitor data, and staff interest. Amber raised the question about Kim developing some data-sharing agreements, and urged her to develop a process about how data is shared among various constituencies who are going to be very interested in this information. David noted all the local applications and the advantages this could bring to the team.

Kim discussed further how it can be used as a sales tool noting the ability to track the visitor behavior from an event and whether or not it is a lead worth pursuing or even incentivizing.

Kim explained to the board she has worked with the sales team to identify \$30K in software they are not currently using, and other programs that will be unnecessary with the implementation of Placer AI. Kim and Allison have also worked to identify funding in the marketing budget that will share the expense cost between those departments.

Placer AI has extended last year's pricing and Kim negotiated a discount allowing Explore Lawrence to enter into a one-year contract without going over in budget expenses.

Anthea moved to enter into the Placer Al contract, David seconded. The motion passed with full board support.

Staff Retreat and Economic Impact Report:

The staff retreat and economic impact report items were tabled to the February meeting, as the demo and discussion went over time.

ADJOURNMENT:

Ivan adjourned the meeting at 12:27.

EXPLORE LAWRENCE INC Statement of Financial Position

As of January 31, 2024

	Jan 31, 24
ASSETS	
Current Assets Checking/Savings	
1020 · US Bank Checking	369,920.14
1030 · US Bank Money Market	48,057.39
1050 · Reserve Fund 1060 · Petty Cash	309,994.27 215,00
Total Checking/Savings	728,186.80
Other Current Assets	,
1420 · Prepaid Expenses	4,345.00
Total Other Current Assets	4,345.00
Total Current Assets	732,531.80
Fixed Assets	
2200 Leasehold Improvement	107,174.01
2500 · Accumulated Depreciation	-27,240.10
Total Fixed Assets	79,933.91
Other Assets 1225 · Deposits	0.400.00
	3,100.00
Total Other Assets TOTAL ASSETS	3,100.00
	815,565.71
LIABILITIES & EQUITY Liabilities	
Current Liabilities	
Accounts Payable	
3000 ⋅ Accounts Payable	77,044.26
Total Accounts Payable	77,044.26
Credit Cards 2109 · Credit Card - US Bank 2981	4.007.00
Total Credit Cards	1,627.76
	1,627.76
Other Current Liabilities 3100 · Payroll Liabilities	
3105 · Accrued Payroll	10,845,70
3110 · Federal & FICA Payable	829.70
3111 · KS Withholding Payable 3112 · FUTA Payable	688.00
3113 · KS SUTA Payable	200.99 427.92
3114 · Health Insurance Payable	-3,922.72
Total 3100 · Payroll Liabilities	9,069.59
3300 · Sales Tax Payable	9.87
Total Other Current Liabilities	9,079.46
Total Current Liabilities	87,751.48
Total Liabilities	87,751.48
Equity	
4100 · Beginning Fund Balance Net Income	840,084.86 -112,270.63
Total Equity	727,814.23
TOTAL LIABILITIES & EQUITY	815,565.71

EXPLORE LAWRENCE INC Profit & Loss Budget Performance

January 2024

Accrual Basis

1:29 PM 02/20/24

	Jan 24	Budget	Jan 24	YTD Budget	Annal Budget
Ordinary Income/Expense Income 5000 · Guest Tax	0.00	115,916,67	000	118 016 67	A 304 AAAAAAA
5100 · Visitors Guide	25,333.00	2,083.34	25,333.00	2,083.34	25,000.00
5200 · Merchandise Sales 5500 · DMI	106.13	833.34	106.13	833.34	10,000.00
5600 · Co-Op Marketing 5660 · DTN	000	833.34	0.00	833.34	12,000.00
5670 · Bid Fund 5700 · Miscellaneous Income	00.0	8,250.00 116.67	0.00	8,250.00	00.000,000,000,000,000,000,000,000,000,
Total Income	25.439.13	129.533.36	25,439 13	10.01	00.004
Cost of Goods Sold 6100 · Merchandise Cost	0000	833.34	00.00	00.000,000	1,554,400,00
Total COGS	0.00	833.34	00:0	833.34	10,000,00
Gross Profit	25,439.13	128,700.02	25,439.13	128,700.02	1,544,400.00
Expense 7000 · Payroll Expense 7081 · Payroll 7083 · Acressed Payroll Expense	33.961.14	37,758.33	33,961.14	37,758.33	453,100.00
7260 - Retirement Plan 7065 - Health Insurance 7070 - Incentive Program	1,095.02 1,095.02 2,575.65 0.00	1,916.67 3,250.00 1,500.00	2,416.31 1,095.02 2,575.65 0.00	1,916.67 3,250.00 1,500.00	23,000.00 39,000.00 18,000.00
Total 7000 · Payroli Expense	40,048.12	44,425.00	40,048.12	44,425,00	533.100.00
7100 · Payroll Tax Expense 7100.1 · FICA Expense 7100.2 · FUTA Expense 7100.3 · SUTA Expense	2,782,89 200.99 427.91		2,782.89 200.99 427.91		
Total 7108 · Payroll Tax Expense	3,411.79	A. C.	3,411.79		
7600 · Programs 7601 · Advertising 7601.4 · Public Relations 7601.6 · Visitor Guide Distribution	356.32 3,990.00	2,641.67 2,016.67	356.32 3 990 00	2,541.67 2 nak sz	30,500.00
7601.8 · Digital 7601.9 · Partner Media Buy Program	7,360.26	20,401.67	7,360,26	20,401.67	244,820.00
7601.10 · Magazine	2,745.00	1,472,50	2,745.00	333.33 1,472.50	4,000.00 17,670.00
7601.14 · Outdoor	950.00 0.00	833.33 1,250.00	950.00	833.33	10,000.00
7601.15 · COOP Marketing Expense 7601.19 · Publications	2,169.14	A16 67	2,169.14	00:007()	ממימממימים ב
7601.2 Design	0000	1,159,17	00.00	415,6/ 1,159,17	5,000,00 13,910,00
7601.22 · Tracking	0.00	2,500,00 1,666.67	0.00	2,500.00 1 666 67	30,000.00
7601.24 - New Technology 7601.25 - Event Sponsorships	0.00	833,33 1,833.33	0.00	833.33 1.833.33	22,000.00 10,000.00 22,000.00
Total 7601 · Advertising	17,570.72	37,258.34	17,570.72	37,258.34	447,100.00
7619 · Incentive Travel 7619.0 · General Fund	0.00	166.67	0.00	166.67	000000
7619.1 · Committed Incentives 7619.2 · New Business	0.00	1,250.00 2,083.33	0.00	1,250.00	15,000.00 25,000.00
Total 7619 · Incentive Travel	00'0	3,500.00	0.00	3,500.00	42,000.00
7625 - Simpleview Data Base 7641 - Promotional Materiais	0.00	1,416.67 2,500.00	0.00	1,416.67 2,500.00	17,000.00 30,000.00

EXPLORE LAWRENCE INC Profit & Loss Budget Performance

January 2024

1:29 PM 02/20/24 Accrual Basis

	Jan 24	Budget	Jan 24	YTD Budget	Annual Budget
7642 - Trade Shows 7642.0 - General Fund 7642.1 - Trade Show Travel	0.00	1,260.00	0.00	1,250.00 583.33	15,000.00 7,000.00
Total 7642 · Trade Shows	0.00	1,833.33	0.00	1,833.33	22,000,00
7643 · Website Hosting 7644 · Printing and Reproduction	9,500.00 306.15	2,500.00 666.67	9,500.00 306.15	2,500.00 666.67	30,000.00 8,000.00
7049 · Special Projects 7645.0 · Special Projects General Fund 7649 · Visitors Guide	0.00 54,305.94	8,250,00 4,168.67	0.00 54,305.94	8,250.00 4,166.67	99,000.00 50,000.00
Total 7645 · Special Projects	54,305.94	12,416,67	54,305.94	12,416.67	149,000.00
Total 7600 · Programs	81,682,81	62,091.68	81,682.81	62,091.68	745,100.00
7629 • Meeting programs 8209 • Admin and General	0.00	2,500.00	00'0	2,500.00	30,000.00
8202 · Accounting 8203 · Rent	600.00	1,250.00	600.00	1,250.00	15,000.00
8204 · Software	81.00	250.00	3,745.30	250.00	3,000.00
8206 - Hardware 8210 - Technology Repair & Mainfanance	0.00	416.67	0.00	416.67	5,000.00
8214 · Bank Service Charges	20.00	83.33	26.95	1,250.00	15,000,00 1,000.00
6218 · Cash Over/Short	3.51		3,51		
8225 · Board Expenses	00.0	333.33	0.00	333.33	4,000.00
8230 · Dues/Subscriptions/Memberships	2,745.22	416.67	385.04 2,745.22	416.67 1,666.67	5,006.00 20,000.00
8234 · Insurance	859,68	1,000.00	859.68	1,000.00	12,000.00
8238 • Utilities 8242 • Legal	392.85	375.00 446.67	392.85	375.00	4,500.00
8244 - January Cleaning	442.00	458.33	442.00	4 16.67 458.33	5,560.00
8247 · Office Supplies	0.00	183.33 500.00	0.00	183.33	2,200.00
8250 - Storage and Delivery	0.00 196.75	583.33 208.33	0.00	583.33 208.33	7,000.00 7,000.00 2.500.00
8251 · Misc. Office General 8282 · Travel & Meetings	200.00	1,666.67	200.00	1,666.67	20,000.00
8282.10 · Professional Development 8282.11 · EL Hosted Events	608.00	1,166.67 250.00	0.00	1,166.67	14,000,00
8282.12 · Staff Travel 8282.13 · Meetings 8282.14 · Staff Employee Benefits	0.00 40.94 0.00	583.33 291.67 208.33	0.00 40.94 0.00	683.33 291.67 208.33	7,000.00 3,500.00 2,500.00
Total 8282 · Travel & Meetings	648,94	2,500.00	648.94	2,500.00	30,000.00
8283 · Telephone/Internet	924.55	958.33	924,55	958.33	11,500.00
Total 8200 · Admin and General	13,213.37	19,683.33	13,213.37	19,683.33	236,200.00
Total Expense	138,356.09	128,700.01	138,356.09	128,700.01	1,544,400.00
Net Ordinary Income	-112,916,96	0.01	-112,916.96	0.01	0.00
Other Income/Expense Other Income 9920 - Interest Income	1 092 89		4 000 80		
Total Other Income	200000		60.786.1		
Total Other meonie	1,092.89		1,092.89		

EXPLORE LAWRENCE INC Profit & Loss Budget Performance

January 2024

1:29 PM 02/20/24 Accrual Basis

	*				
	Jan 24	Budget	Jan 24	YTD Budget	Annual Budget
Other Expense					
9510 · Depreciation	446.56		446.56		
Total Other Expense	446,56		446.56		
Net Other Income	646.33		646.33		
Net Income	-112,270.63	0.01	-112,270.63	0.01	0.00

Board Report for January 2024 – SALES

GOALS

-	Currently sitting at 4 of 65 (goal) new leads YTD	6%
_	Currently sitting at \$542,190 of 3 Million (goal)	18%

Sales Department Out and About

- Chamber Legislative meeting
- TIAK Huddle up
- NE Kansas Tourism Q1 Meeting
- Colliers Real Estate outlook meeting
- Chamber Annual Meeting
- Senate Ways and Means Committee presentation (FIFA)
- City Cultural Arts Commission Meeting
- Arts Round Table
- DLI Journal World presentation
- Staff Retreat
- Site Tours
 - New Bus Station
 - o Rugby Fields
 - New Skate Park
 - o SPL
 - KU Crossing
 - o YSI
- 11th and Mississippi Conference Calls

Work in Progress

- National Fishing League
- North American Chinese Basketball Association
- Recovering Football Weekends
- Miniature Jr. Herford Nationals
- Kansas Association of Dietary Managers
- Chamber of Commerce Executives
- Cuttin up Barber Shop



JANUARY MARKETING REPORT

JANUARY MARKETING SUMMARY

Our January marketing campaigns focused on ending the Winter Wonder Pass, live music, events, and Lawrence Restaurant Week. The Winter Wonder Pass ended with a very successful campaign. Our social media focused on promoting Lawrence Restaurant Week, live music events, our events calendar, Kansas Day, Final Fridays, and the wrap-up of the MET&L Prairie Pour Tour. This was an extremely successful January, reaching more users than ever in the first month of the year.

EXPLORELAWRENCE.COM

Total website users for January were 49,714, up 60.8% from last year. Over 46,000 of the users in January this year were first-time visitors to the site. Each user averaged almost 29 "events" on the site (up 39.5% from last year), including page views, scrolls, link clicks, video views, etc. Page views were 31.9% higher than las year, totaling 380,608. The most viewed content in January was the Events Calendar, Kaw Valley Craft Pass, Home Page, Winter Wonder Pass, Restaurants, and more.

Total users

49,914

1 61.5%

New users

47,524

Event count

1,437,241

123.2%

Event count per user

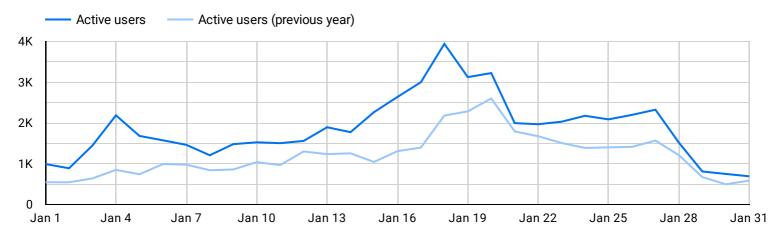
29.27

± 38 9%

Views

380,617

\$ 31.9%

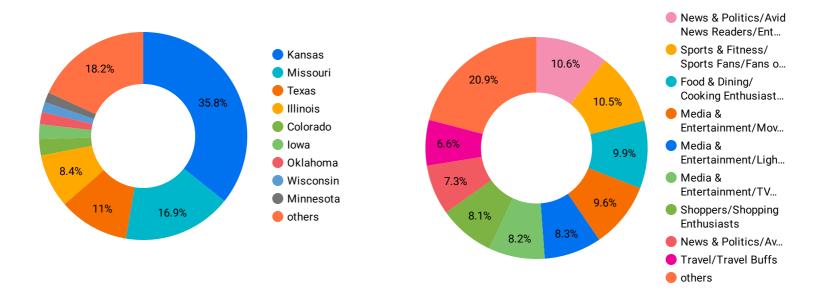


Event name *	Event count	% ∆
widget_interaction	62	-
view_search_results	232	10.0% 🛊
view_item	20	-
video_start	79	88.1% 🛊
video_progress	146	55.3% 🛊
video_complete	11	-15.4%
vg_request	104	-
user_engagement	145,295	-33.8%
session_start	73,043	53.1% 🛊
scroll	517,370	888.2

Page title	Views ▼	%Δ
Lawrence Restaurant Week Save the	141,009	-
Lawrence Restaurant Week	13,754	-87.7
Eat - Unmistakably Lawrence	13,539	48.0
Events Calendar - Unmistakably Lawr	10,875	-7.5%
715	6,433	9.9% 🛊
Merchants Pub & Plate	6,405	34.9
Bon Bon Lawrence	5,772	-
Mass Street Fish House & Raw Bar	5,088	17.4
Kaw Valley Craft Pass	5,047	478.1
Winter Wonder Pass	4,767	-

EXPLORELAWRENCE.COM USERS

In January, the states users visited explorelawrence.com the most from were Kansas, Missouri, Texas, Illinios and Colorado. There were slightly more female than male users. The majority of users were between the ages of 25-54, although we do seem to be seeing an uptick in users ages 18-24. Users share interests in news, sports, movies, TV, cooking, travel, technology, and shopping.



EXPLORELAWRENCE.COM ACQUISITION

The leading traffic channels were paid search, organic search, organic social, direct traffic, and display. The top traffic sources were Google, Facebook, Lawrence Restaurant Association, and Spectrum. It's encouraging to see the increase in organic traffic compared to last year.

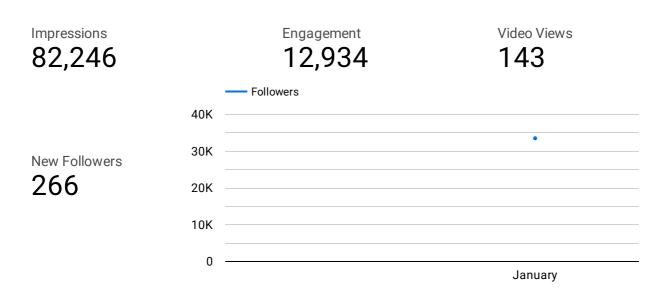
•		

Session default channel group	Sessions •	%Δ	Session source	Sessions *	% ∆
Paid Search	22,114	475.0	google	46,010	113.0
Organic Search	20,396	9.0% 🛊	(direct)	9,877	-8.0%
Organic Social	12,274	20.5%	m.facebook.com	7,630	110.0
Direct	9,877	-8.0% 🖡	l.facebook.com	2,480	9.1% 🛊
Display	4,509	229.4	lawrencerestaurantassociation.com	983	8,091
Referral	3,093	24.3%	facebook.com	696	-68.1
Email	452	152.5	bing	659	10.6
Unassigned	181	1.7% 🛊	lm.facebook.com	653	-43.6
Organic Video	2	100.0	spectrum	497	-
			l.instagram.com	459	-31.4

SOCIAL MEDIA

January's social media activity on Facebook, Instagram, Twitter, and TikTok resulted in X new fans, over 150,000 impressions, 27,9034 post engagements, and over 11,000 video views. Popular content included welcoming the launch of the Winter Wonder Pass, upcoming Holiday events, Kaw Valley Craft Pass, a Football game day guide, win an epic football weekend, live music, and Final Fridays.

Platform	Impressions •	Engagement	Video Views	New Followers
Facebook	72,350	11,049	0	118
Instagram	7,689	1,739	0	130
Twitter	1,990	0	0	0
TikTok	217	146	143	18
-	-	-	-	-



ENEWS

The January e-blast was sent to 6,393 recipients. 2,587 recipients opened the email, and there were 279* clicks on links within the email.

6,393	
Opens 2,587	
Clicks 279	

Recipients

Link	Clicks ▼
Lawrence Restaurant Week	193
January Blog	64
Things To Do Art Murals	28
Events	24
Winter Wonder Pass	23
Lawrence Restaurant Week Facebook Event	18
College Sports Calendar	16
Lied Center Mean Girls Event	15
Theatre Lawrence Dead Man's Cell Phone Event	11
Lawrence Restaurant Week Facebook Page	10

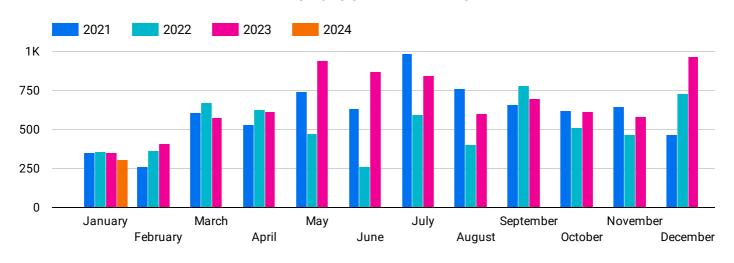


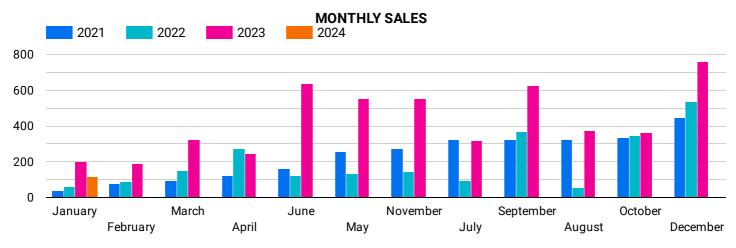
January 2024 VISITOR CENTER REPORT

JANUARY VISITOR CENTER SUMMARY

January was a quiet month with the visitor count at 310. This was a significant decrease from 968 visitors in December. The gross retail sales for January came to \$116.00, which was also a decrease from \$758.50 in December. Although theses numbers are quite different from last month's, this data is still comparable to January visits and retail sales in past years.

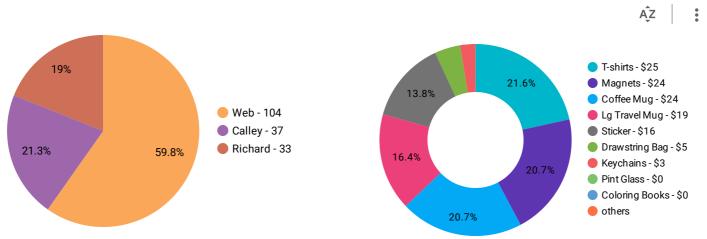
VISITORS CENTER WALK-INS





CALENDAR OF EVENT ENTRIES

PRODUCT SALES



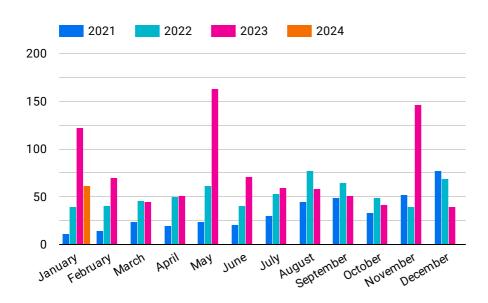
VISITORS CENTER PARTNER REFERRALS

	Account Name •	January
1.	Amy's Attic Interiors and Antiques	1
2.	Black Jack Battlefield and Nature Park	2
3.	Black Stag Brewery	1
4.	Brits	2
5.	Free State Brewing Co.	2
6.	Haskell Cultural Center	2
7.	John Brown's Underground	1
8.	Lawrence Antique Mall	2
9.	LIMESTONE PKB	3
10.	Papa Keno's Pizzeria	1
11.	Reclaimed by Michele	1
12.	Rudy's Pizzeria	2
13.	Swansons	1
14.	Watkins Museum of History	4
15.	WheatFields Bakery & Café	3

WEBSITE INQUIRIES

The Visitors Center fulfills requests for Visitors Guides that come through the website. There were 62 website inquiries for Visitors Guides and e-newsletter sign-ups in January. Visitors are asked about their interests when they request information. The most popular interests in January were Events, Food, Arts & Culture, History, Shopping, and Recreation.

WEBSITE INQUIRIES (Visitors Guide Requests & E-news Sign-ups)



WEBSITE INQUIRIES - INTERESTS

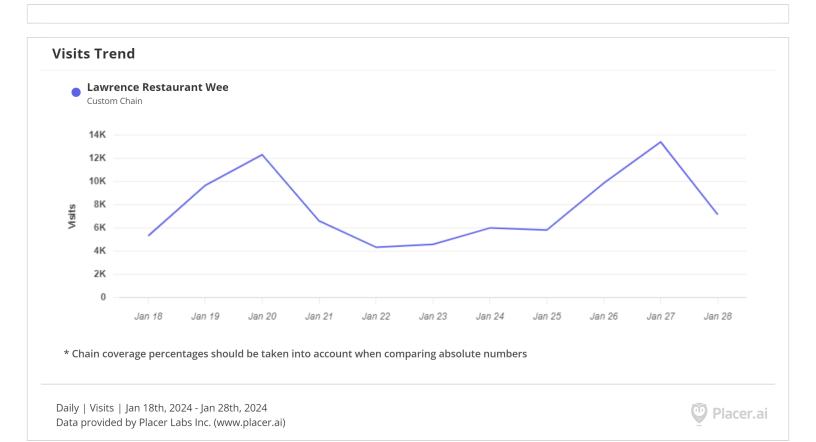
	Interest	Count ▼
1.	Events	50
2.	Food	47
3.	Arts/Culture	46
4.	History	40
5.	Shopping	38
6.	Haunted	30
7.	Family	28
8.	Recreation	27
9.	Universities	26
10.	Wellness	22
11.	Agri-Tourism	19
12.	Basketball	18

1 - 12 / 12

Metrics Lawrence Restaurant Wee Custom Chain Avg Visit/Venue Visits # of Venues Coverage Lawrence Restaurant Week 2024 / Custom Chain 1.77K 84.98K 48 N/A

Total | Jan 18th, 2024 - Jan 28th, 2024 Data provided by Placer Labs Inc. (www.placer.ai)





Baseline Trend Lawrence Restaurant Wee **Custom Chain** 200% 150% % of Change 100% 50% 0% -50% Jan 18 Jan 19 Jan 20 Jan 21 Jan 22 Jan 23 Jan 24 Jan 25 Jan 26 Jan 27 Jan 28

Daily | Jan 18th, 2024 - Jan 28th, 2024 Data provided by Placer Labs Inc. (www.placer.ai)



Ranked Venues

Lawrence Restaurant Week
 Custom Chain

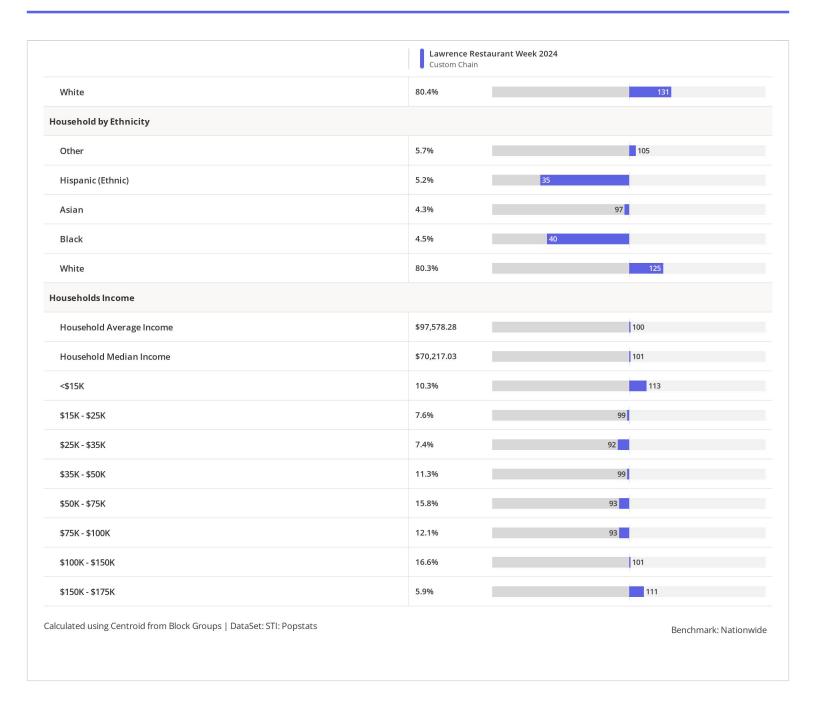
Lawr	ence Restaurant Week 2024 / Custom Chain	
Rank	Name	Total Visits
1	Oread Hotel & Bird Dog Bar / Oread Ave, Lawrence, KS	15.4K
2	Johnny's Tavern / N 2nd St, Lawrence, KS	8.9K
3	Johnny's Tavern / Wakarusa Dr, Lawrence, KS	8.1K
4	Dempsey's Burger Pub / Vermont St, Lawrence, KS	7K
5	Merchants Pub & Plate / Massachusetts Street, Lawrence, KS	6.3K
6	23rd Street Brewery / Clinton Pkwy, Lawrence, KS	6.3K
7	Six Mile Chop House and Tavern / W 6th St, Lawrence, KS	6K
8	Jefferson's / Wakarusa Dr, Lawrence, KS	5.8K
9	The Basil Leaf / Massachusetts St, Lawrence, KS	5.3K
10	The Burger Stand at The Casbah / Massachusetts Street, Lawrence, KS	3.9K

Jan 18 - Jan 28, 2024

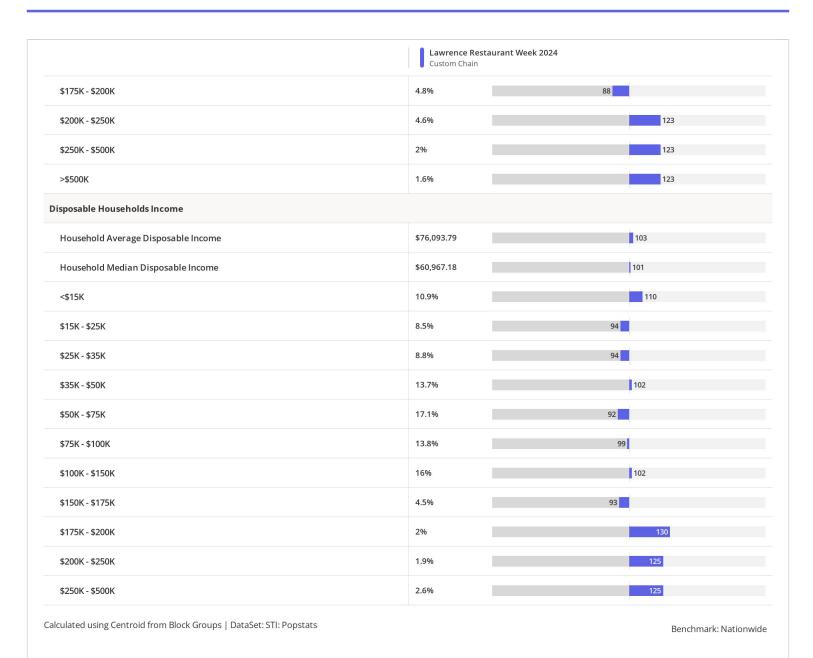


Audience Profile Lawrence Restaurant Week 2024 / Custom Chain Lawrence Restaurant Week 2024 Custom Chain Overview 2.4 Persons per Household Household Median Income \$70,217.03 Household Median Disposable Income \$60,967.18 101 Household Median Discretionary Income \$43,834.22 102 Median House Value \$409,731.03 15.1% Households in Poverty Household Median Wealth \$77,236.98 Households with Children 24% High School Graduate or Higher 95.9% Bachelor's Degree or Higher 51.2% **Population** 2.4 Persons per Household **Ethnicity** Other 5% Hispanic (Ethnic) 6.1% Asian 4.3% Black 4.2% Calculated using Centroid from Block Groups | DataSet: STI: Popstats Benchmark: Nationwide

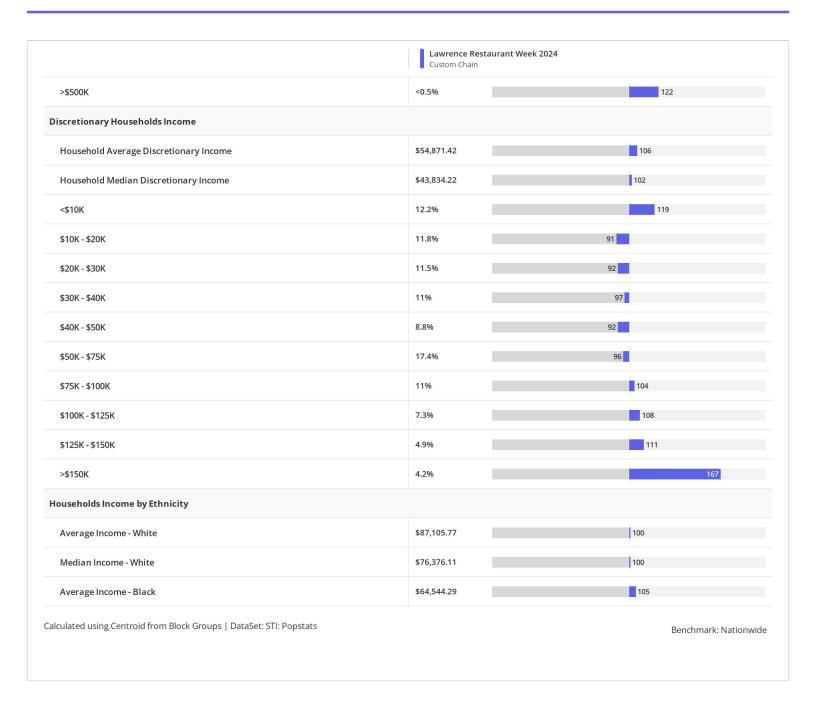








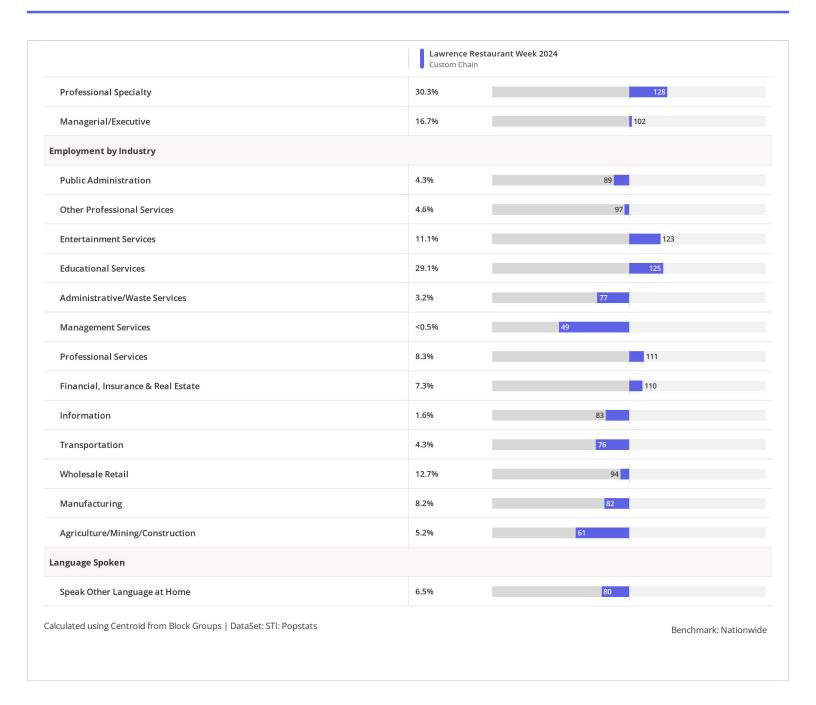




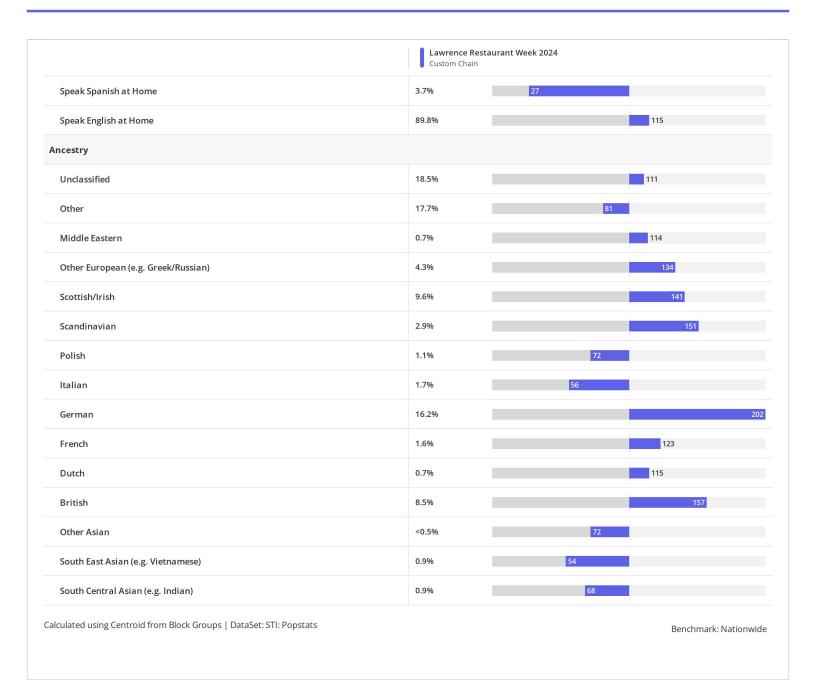


	Lawrence Restaurant Week 2024 Custom Chain
Median Income - Black	\$50,891.23
Average Income - Asian	\$75,676.76
Median Income - Asian	\$56,773.95
Average Income - Hispanic	\$67,476.74
Median Income - Hispanic	\$54,969.02
Average Income - Other	\$67,981.68
Median Income - Other	\$54,113.48
nployment by Occupation	
Production & Transportation	9.6%
Construction	5.7%
Farming, Fishing & Forestry	<0.5%
Office Admin	10.6%
Sales	9.2%
Personal Care	3.8%
Building Maintenance & Cleaning	2.7%
Food Preparation & Serving	6.9%
Protective	1.8%
	2.4%

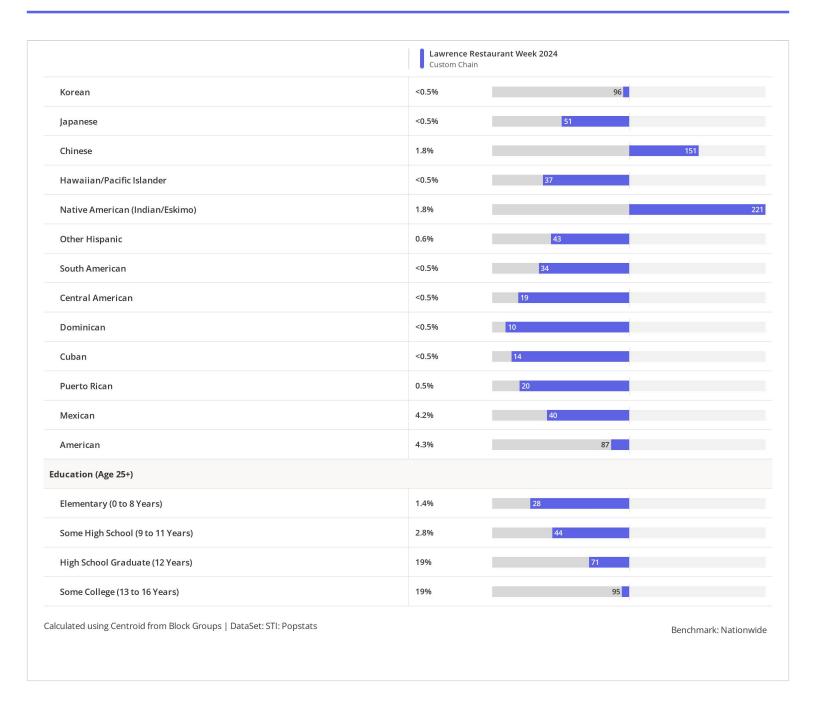




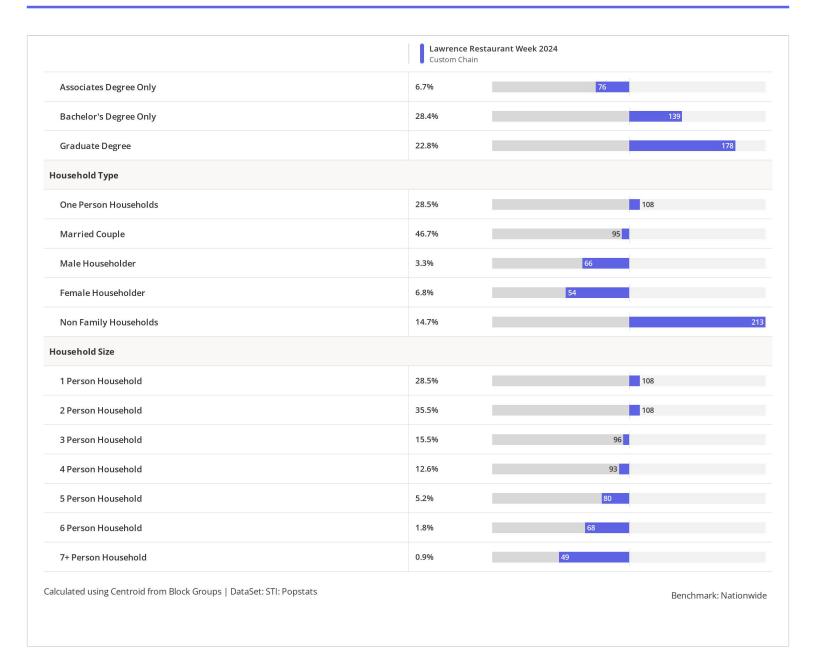




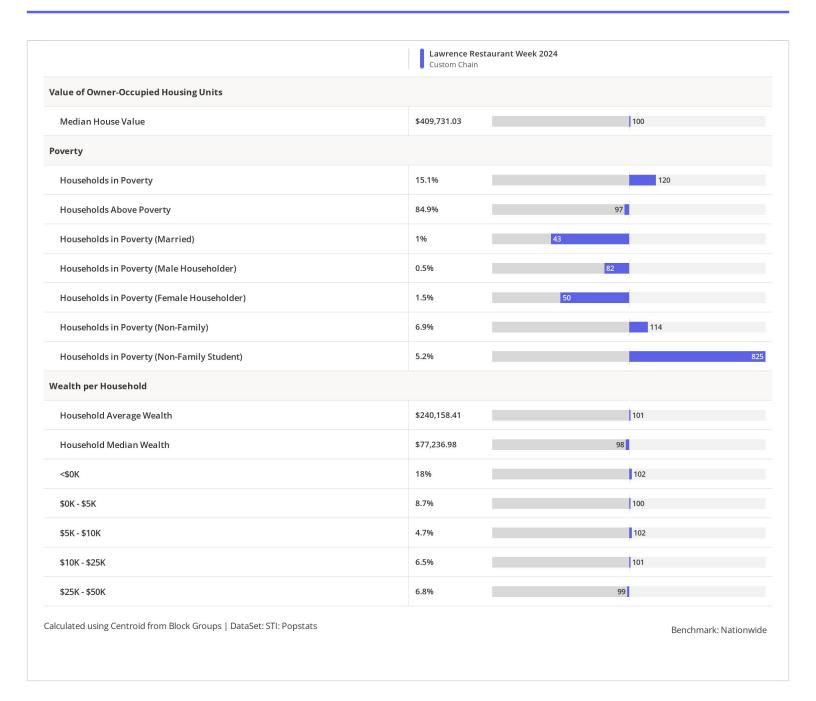




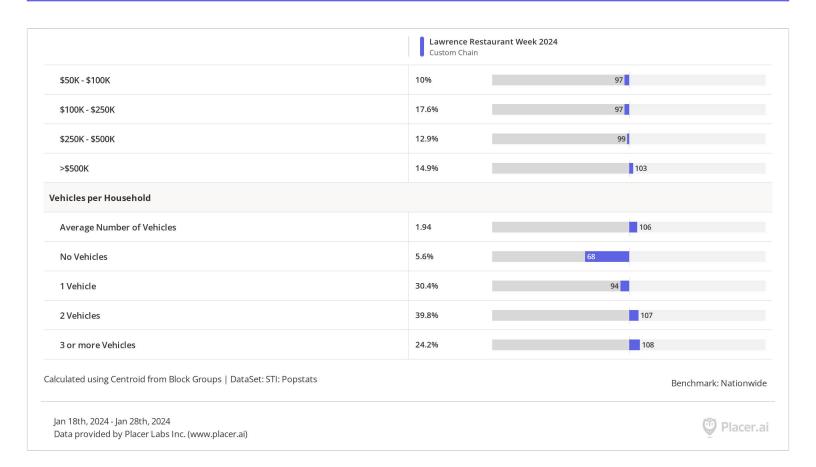














JANUARY 2024 LODGING REPORT

eXplore Lawrence has contracted with STR, Inc., a leading lodging industry research company, to provide monthly and annual lodging data for Lawrence, Kansas. The following report provides an analysis of the city.

There are six major areas of analysis contained in this report:

- 1) Occupancy Percent: Reflects the percentage of rooms occupied
- 2) Average Daily Rate (ADR): Reflects the average rate paid for rooms sold
- 3) RevPAR: Reflects the revenue per available room
- 4) Room Supply: Reflects the number of rooms available
- 5) Room Demand: Reflects the number of rooms sold
- 6) Room Revenue: Reflects the amount of revenue collected



eXplore Lawrence

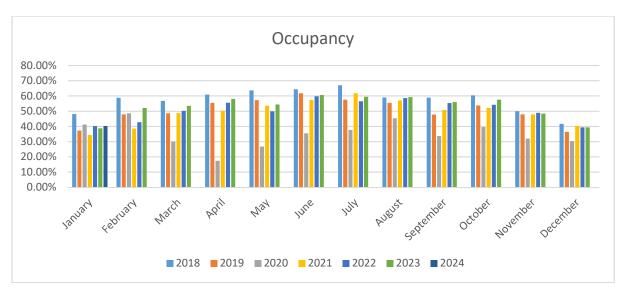
For the month of: January 2024

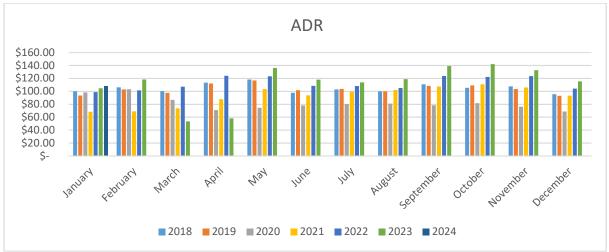
				Curr	ent Month - J	anuary 202	4 vs Jan	uary 20	23							Yea	ır to Date - Ja	nuary 2024	l vs Janı	ıary 2023						Parti	cipation	
	Осс	%	ADI	R	RevP	AR	P	Percent (Change fr	om Janu	ary 2023		Ос	c %	AD	R	RevP	AR		Percent	Change	from YTE	2023		Prop	erties	Roor	ms
										Room	Room	Room										Room	Room	Room				
	2024	2023	2024	2023	2024	2023	Осс	ADR	RevPAR	Rev	Avail	Sold	2024	2023	2024	2023	2024	2023	Осс	ADR	RevPAR	Rev	Avail	Sold	Census	Sample	Census	Sample
Kansas State	42.9	45.6	94.39	91.08	40.47	41.54	-6.0	3.6	-2.6	-3.0	-0.4	-6.4	42.9	45.6	94.39	91.08	40.47	41.54	-6.0	3.6	-2.6	-3.0	-0.4	-6.4	714	437	47947	37122
Emporia, KS+	41.7	48.8	94.17	87.61	39.23	42.79	-14.7	7.5	-8.3	-8.8	-0.5	-15.1	41.7	48.8	94.17	87.61	39.23	42.79	-14.7	7.5	-8.3	-8.8	-0.5	-15.1	12	10	608	549
Lafayette, IN+	52.9	51.5	93.38	90.11	49.40	46.43	2.7	3.6	6.4	6.4	0.0	2.7	52.9	51.5	93.38	90.11	49.40	46.43	2.7	3.6	6.4	6.4	0.0	2.7	26	25	2234	2154
Lincoln, NE+	38.4	41.3	90.97	90.73	34.97	37.45	-6.9	0.3	-6.6	-6.7	-0.0	-6.9	38.4	41.3	90.97	90.73	34.97	37.45	-6.9	0.3	-6.6	-6.7	-0.0	-6.9	66	50	5326	4545
Iowa City, IA+	45.6	41.2	103.13	104.21	46.99	42.91	10.7	-1.0	9.5	9.5	0.0	10.7	45.6	41.2	103.13	104.21	46.99	42.91	10.7	-1.0	9.5	9.5	0.0	10.7	12	10	1244	1120
Stillwater, OK+	35.0	39.3	85.01	83.65	29.72	32.84	-10.9	1.6	-9.5	-0.6	9.8	-2.2	35.0	39.3	85.01	83.65	29.72	32.84	-10.9	1.6	-9.5	-0.6	9.8	-2.2	19	14	1542	1220

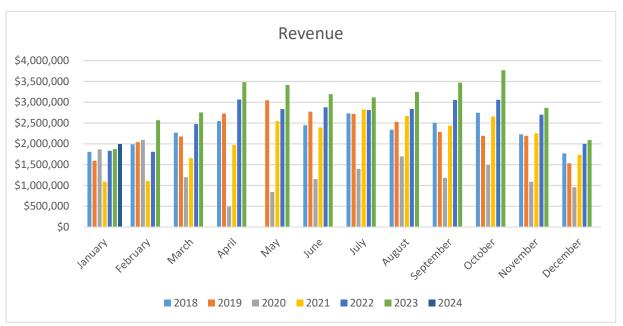
A blank row indicates insufficient data.

2024 © CoStar Group. This STR Report is a publication of STR, LLC and STR Global, Ltd., CoStar Group companies, and is intended solely for use by paid subscribers. The information in the STR Report is provided on an "as is" and "as available" basis and should not be construed as investment, tax, accounting or legal action. If you have received this report and are NOT a subscriber to this STR Report, please contact us immediately. Source: 2024 STR, LLC / STR Global, Ltd. trading as "STR".

Year over Year comparison. For internal use only.



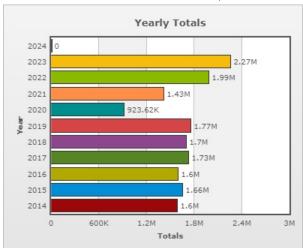


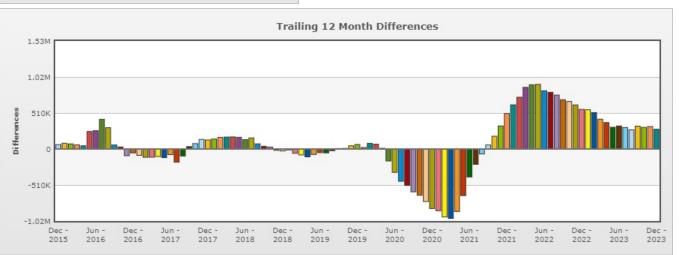




Month	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2023/2024 % change
January	65,431	73,828	101,382	93,738	98,184	118,323	95,446	41,690	111,162	174,977	80,181	-54.18%
February	46,262	77,086	99,205	94,007	113,533	84,797	115,542	58,116	108,425	119,220	0	
March	71,663	95,280	105,298	116,791	132,019	123,763	103,118	61,061	158,537	162,399	0	
Qtr 1	183,356	246,194	305,885	304,536	343,736	326,883	314,106	160,867	378,124	456,596	80,181	-54.18%
April	109,986	124,152	124,594	134,997	147,412	133,185	61,358	87,896	151,582	167,214	0	
May	308,157	126,642	147,762	152,491	152,041	184,797	37,870	116,471	199,887	217,061	0	
June	215,298	183,250	161,930	183,216	171,487	185,634	38,022	154,237	180,085	224,361	0	
Qtr 2	633,441	434,044	434,286	470,704	470,940	503,616	137,250	358,604	531,554	608,636	0	
July	97,830	37,085	138,574	133,188	152,087	168,245	58,308	127,254	174,977	200,428	0	
August	139,165	211,166	164,378	204,992	161,411	149,099	78,147	154,104	190,619	193,987	0	
September	95,602	235,022	128,957	155,957	148,506	170,578	102,374	161,468	154,860	200,813	0	
Qtr 3	332,597	483,273	431,909	494,137	462,004	487,922	238,829	442,826	520,456	595,228	0	
October	211,198	197,756	156,868	157,890	148,412	140,822	83,871	150,112	191,637	216,140	0	
November	88,345	177,325	142,512	167,915	147,600	164,907	93,603	167,993	193,553	231,109	0	
December	146,836	119,115	131,421	136,028	130,316	142,582	55,963	145,672	171,800	173,543	0	
Qtr 4	446,379	494,196	430,801	461,833	426,328	448,311	233,437	463,777	556,990	620,792	0	
Year Totals:	1,595,773	1,657,707	1,602,881	1,731,210	1,703,008	1,766,732	923,622	1,426,074	1,987,124	2,281,252	80,181	-54.18%

^{**} Transient Guest Tax increased from 5 to 6% in January of 2010

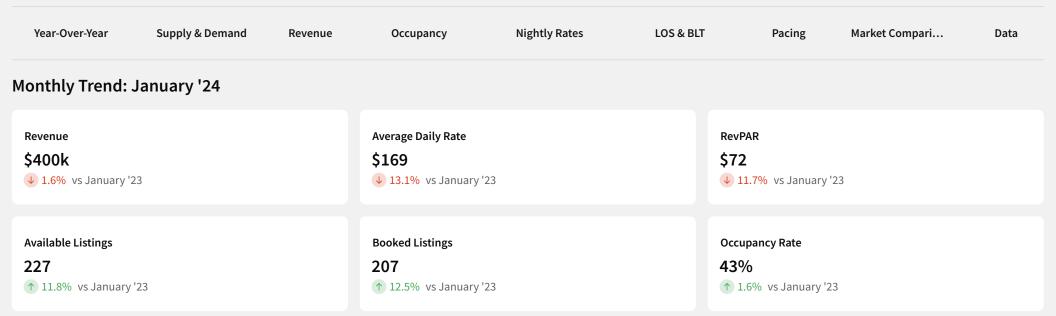




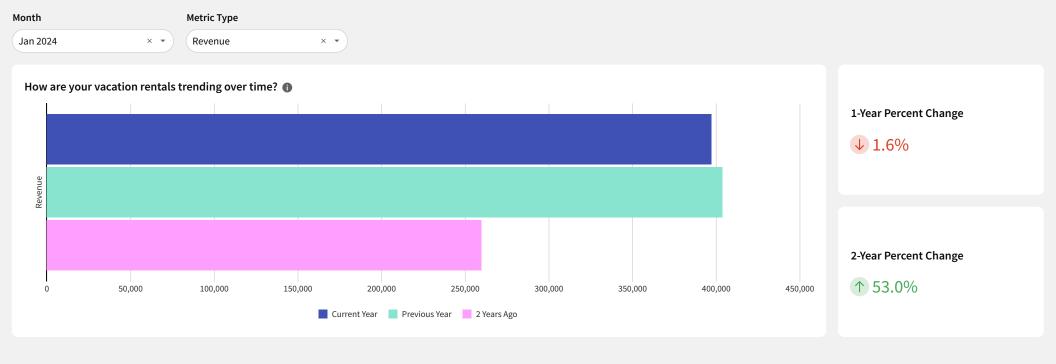


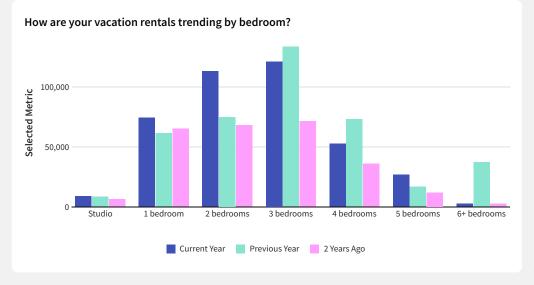
Vacation Rental Overview: Lawrence, Kansas

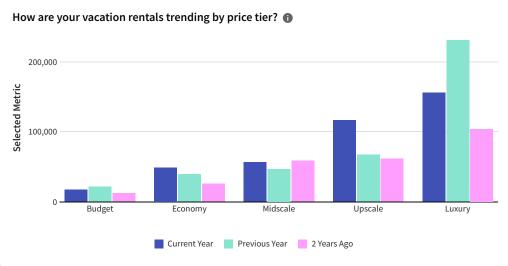




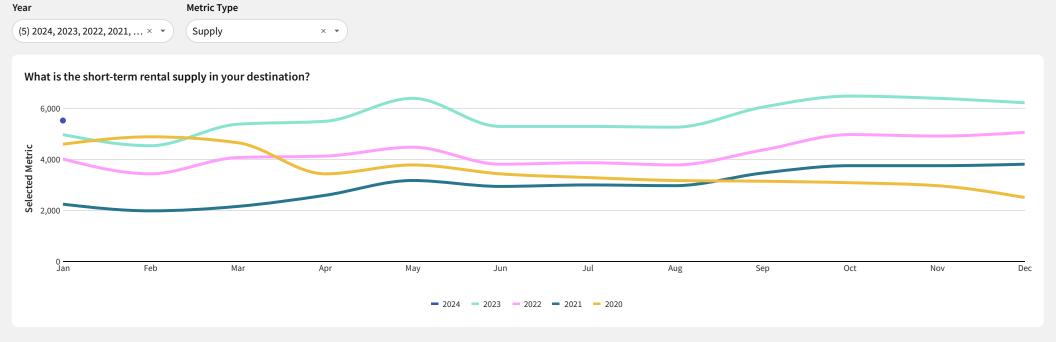
Year-Over-Year Change

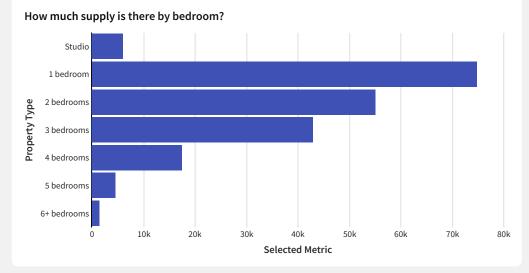


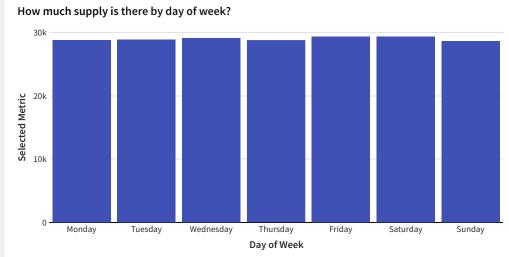




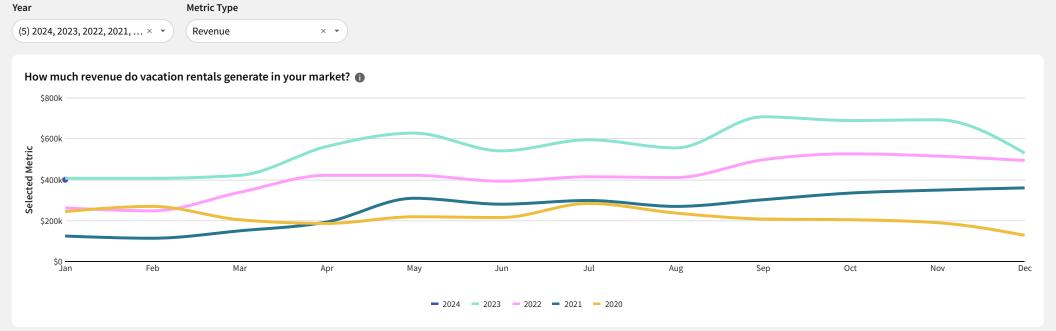
Supply & Demand

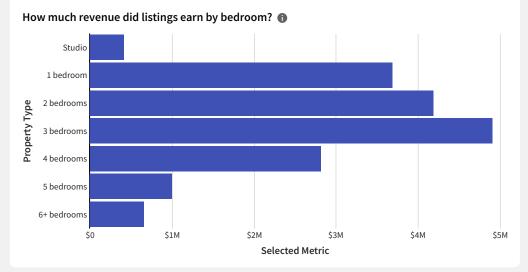


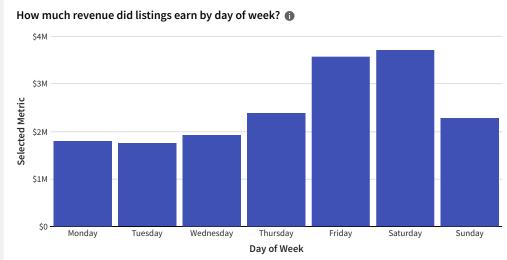




Revenue



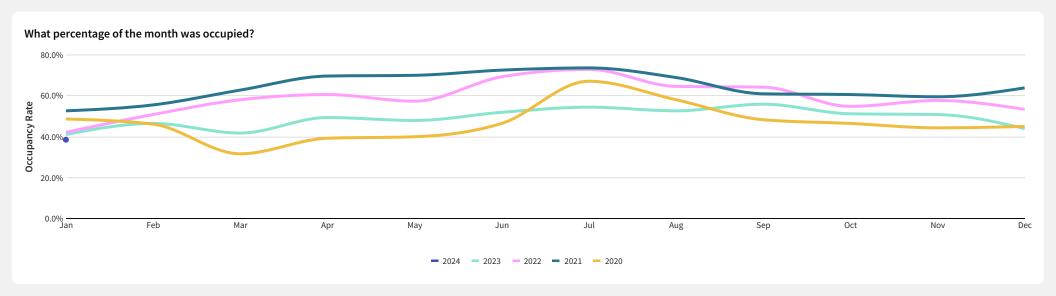


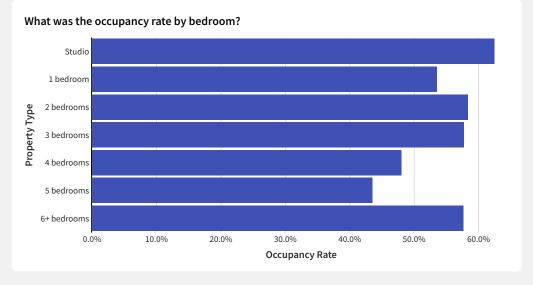


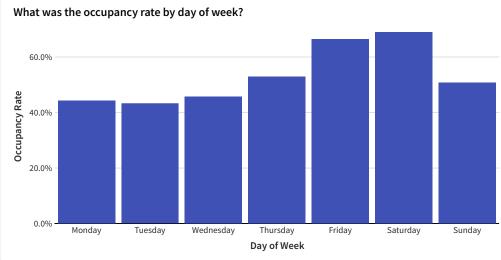
Occupancy

Year

(5) 2024, 2023, 2022, 2021, ... × 🔻



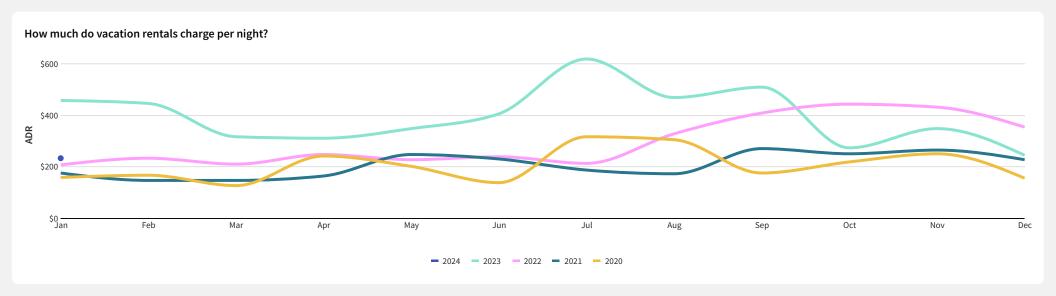


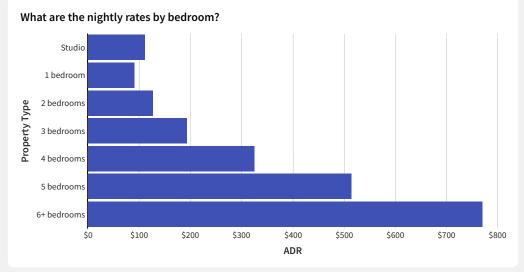


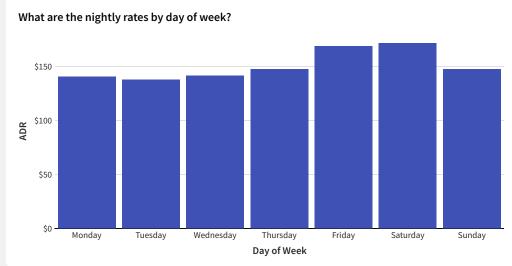
Nightly Rates

Year

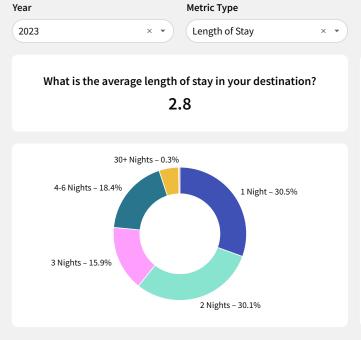
(5) 2024, 2023, 2022, 2021, ... × 🔻

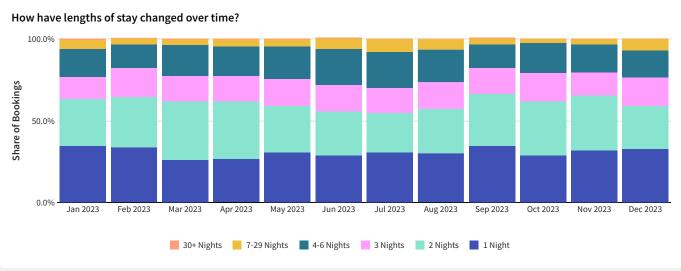






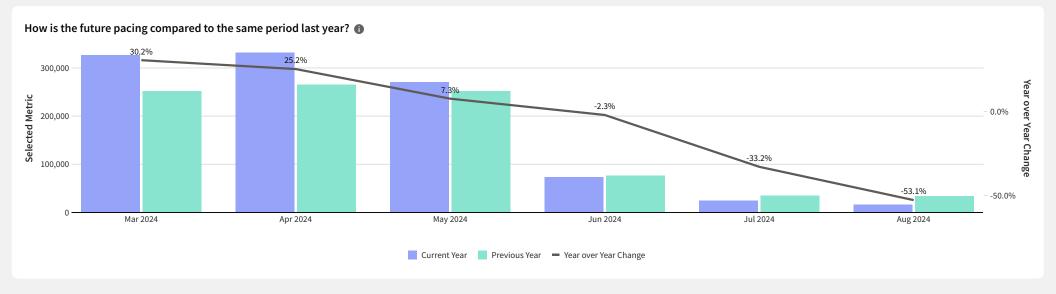
Length of Stay & Booking Lead Time





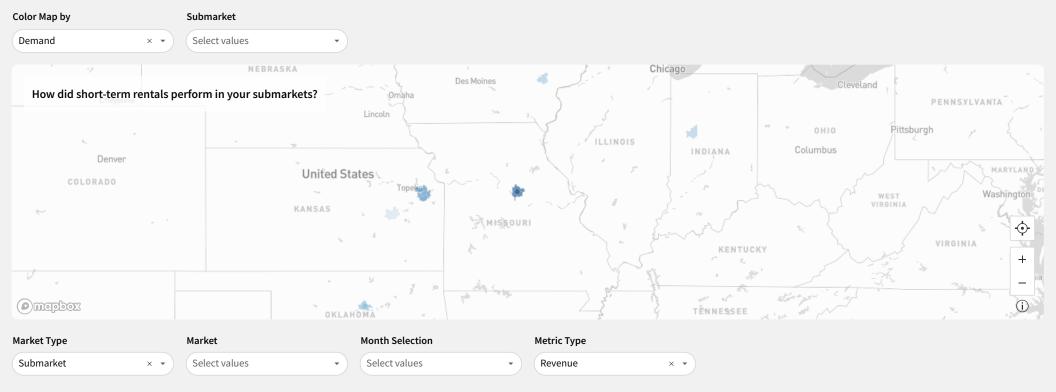
Pacing





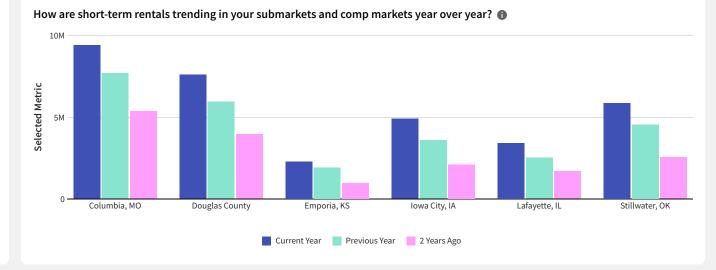
Pacing last updated: Feb 01, 2024

Market Comparison



How did short-term rentals perform in your submarkets an...

Name	Available Listings	Booked Listings	Supply
Columbia, MO	391	359	109,331
Douglas County	262	247	76,969
Emporia, KS	91	81	23,909
Iowa City, IA	155	145	42,636
Lafayette, IL	150	141	40,796
Stillwater, OK	280	257	79,111



Data

How are your vacation rentals trending by market over time?

Period Market Type	Market	Supply	Demand	Revenue	ADR	RevPAR	Available Listings	Booked Listings	Occupancy Rate	Length of Stay
Jan 2024 Competitive Market	Fayetteville, AR	15,896	5,353	\$1,021,980	\$191	\$64	667	544	34%	2.9
Jan 2024 Competitive Market	Johnson County	14,341	5,477	\$946,649	\$173	\$66	603	524	38%	2.9
Jan 2024 Competitive Market	Lawrence, Kansas	5,514	2,350	\$397,336	\$169	\$72	227	207	43%	3.0
Jan 2024 Submarket	Douglas County	6,262	2,594	\$455,336	\$176	\$73	260	234	41%	3.0
Jan 2024 Competitive Market	Manhattan, KS	5,603	1,763	\$289,319	\$164	\$52	256	205	31%	2.7
Jan 2024 Submarket	Columbia, MO	8,266	2,902	\$429,242	\$148	\$52	362	286	35%	3.0
Jan 2024 Competitive Market	Wichita, KS	11,452	3,955	\$536,104	\$136	\$47	484	407	35%	2.9
Jan 2024 Submarket	Stillwater, OK	6,051	1,738	\$220,922	\$127	\$37	278	201	29%	3.3
Jan 2024 Competitive Market	KCK	3,275	1,353	\$207,756	\$154	\$63	148	125	41%	3.0
Jan 2024 Competitive Market	Topeka, KS	2,562	1,113	\$141,763	\$127	\$55	108	99	43%	3.3
Jan 2024 Submarket	Emporia, KS	1,656	402	\$131,212	\$326	\$79	71	58	24%	2.4
Jan 2024 Competitive Market	Salina, KS	1,072	462	\$62,189	\$135	\$58	42	37	43%	3.2
Jan 2024 Submarket	Lafayette, IL	3,199	1,199	\$192,740	\$161	\$60	154	126	37%	2.9
Jan 2024 Competitive Market	Lubbock, TX	20,351	7,459	\$1,191,163	\$160	\$59	941	736	37%	2.9
Jan 2024 Submarket	Iowa City, IA	3,347	1,132	\$233,268	\$206	\$70	140	127	34%	2.9
Dec 2023 Submarket	Stillwater, OK	7,291	2,575	\$501,056	\$195	\$69	322	274	35%	3.3
			^ ^=^	A	^^^	^	700	~	2221	^ ^

Metric Glossary

Last updated: Jan 31, 2024



Staff Retreat

Friday, January 12, 2024 9:30 am – 3:30 pm 10th & Mass - LAC Attendees: Kim Anspach, Laura Carbrey, Allison Calvin, Ruth DeWitt, Laurel Nagengast, Calley Vance

I. Welcome and Introductions

- Executive Director
 - o Plans for the Day; Sorting exercise
- Facilitator
 - Why is the work of eXplore Lawrence important?
 - What is one fun thing you love about your job?
 - Calley: Our work is a community Service. Loves answering random visitor questions
 - Ruth: Economic Development side of the work and creating a cycle of prosperity
 - Laura: Community and opening up of her perspective.
 Fun is putting the puzzle together and overcoming a NO
 - Allison: Economic impact of our work and supporting businesses. Building the message of community support. Loves that every day can be different.
 - Laurel: Loves sharing Lawrence with people and being the neutral entity that can uplift diverse voices and help makes difference.
 - Kim: the community impact of our work. The serious work of economic development discussed as fun.
 Loves seeing the team grow and develop and succeed.

II. Great Team for a Great Year

- Personality Strengths and Work Styles
 - o Strength Deployment Inventory (SDI)
 - o Similarities, Differences, and Conflict sequences
- SDI Communication and teamwork

- SDI discussions at Staff Meeting. This can help us communicate and deploy ourselves more effectively.
- Adding a post Change/Delta discussion after large projects and events:
 - O What went well and would do again
 - O What do we need to do differently next time
 - Put these in notes for this event on our shared folder for the next time
 - Frame the future in a positive way.

III. Five Focus Areas

- Team and Self
 - 1. Clarity
 - 2. Protecting bandwidth
 - 3. Using our resources and tools
 - 4. Proactive thinking
 - 5. Review and refine process
- What does that mean to us?
 - 1. Clarity: defining priorities in a given situation.
 - Understanding our purpose and eXplore Lawrence's role in the community
 - Clear and concise goals as team. Are our individual goals helping the entire team?
 - O Defining success for 2024. How do we asses next year if this was a good year?
 - 2. Protecting our Bandwidth
 - a. Saying no to projects that don't align with our priorities and goals.
 - b. Use our strategic plan to be able to say no to a really good idea because it doesn't align to our goals.
 - c. Organization and regular check ins with annual goals.
 - d. No yearend scramble
 - e. Reevaluating the projects we agreed to and if we want to continue with them and how to structure it so they are less taxing.
 - f. Self-preservation on physical and time demands.
 - g. Reasonable and manageable workload.
 - h. Picking projects that are actually doing what we need as an organization.

3. Using our resources and Tools

- a. Resource audit. What programs do we use? Why do we use them? Do we need them? What can we cut and what do we need?
- b. What tools are the most robust, what ones have you never heard of?
- c. How do we fully leverage the tools at our disposable?
- d. Can we save money and cut these?
- e. Chunk this out and address a few at a time and not all at once.

4. Proactive Thinking

- a. Thinking about events and what past struggles we've had and addressing them before they occur again
- b. After action debriefs. Schedule a time to go over.
 - i. Plus/delta debrief
- c. Anticipate things
- d. Give things enough time and space to prepare and debrief
- 5. Review and refine process
 - a. Sales team needs to build a process from scratch for the sales life cycle.
 - b. What is known to work?
 - c. Who is going to do what?
 - d. Build around one another's strengths.
 - e. Create what works for us.

IV. Strategic Goals and Priorities

- Successes in 2023
 - o Retail Sales at the Visitors Center best ever.
 - Increased follower counts on social and organic traffic to website and organic engagement.
 - Sales department 6 difference conferences in 2023 and made a log of good connections.
 - o Landed new event from the trade show.
 - We have expanded our knowledge base and working relationships in the Sales department and campus.
 - o Winter Wonder Pass development and success
 - Allison hired
 - We are viewing the challenges in our road as opportunities and working on plans to address the issues. Not feeling defeated by these things, but approaching with optimism and

- opportunity mindset.
- o Conveners of the community.
- o Final Fridays at the VC
- o Crushing the Sale Goals
- o Ruth hired.
- Launched and promoted 4 separate passes. Winter Wonder Pass Blew away previous benchmarks of success
- o Blew away our website goals
- Best visitation on record at VC
- Board goals 2024-2026
 - o Debriefing the Board Retreat
 - Board is strong
 - Good rapport
 - Diverse Board in sector representation
 - Good access to decision makers and direct line to chancellor through David.

-

- 2024 Staff priorities
 - What is my role?

V. Next Steps

- Staff Retreat follow-up: Mapping 2024 priorities to strategic plan
- Deploying SDI strengths

LOCAL FRIENDLY PROUD

BEALOCAL EXPERT

UNMISTAKABLY
LAWRENCE TOURISM
AMBASSADOR CLASS



MARCH 26 9:00 AM - 12:00 PM **SPENCER MUSEUM**

1301 MISSISSIPPI ST