Explore Lawrence Board Minutes October 5, 2022 4:00pm Carnegie Building

Members Present: Mike Logan, Drew Gaschler, Sally Zogry\*, Heidi Champagne, David Hoyab, Amber Sellers\*, Kathy Gerstner\*, Peter Bobkowski.

Anthea Scouffas present via zoom.

Members Absent: Ivan Simac

Staff: Kim Anspach, Calley Vance

Meeting began at 4:05 pm at the Carnegie.

- 1. Approval of Minutes- September Board Meeting
  - Heidi moved, David second
- 2. Financial Report Heidi Champagne
  - EIDL loan repayment due in December
- 3. Staff Reports
  - Bucket list update: 427 signups, 180 check-ins, 29 partner offer redeemed, and 10 people eligible for the prize. Will be working on strategies to increase our percentage of check-ins.
  - Laurel is producing great content, and engagement on social media is increasing. This allows Andrea to work on '23 strategy, and reengage our industry partners.
  - Tourism Ambassador Program Reboot. Testing a new strategety, will start training wait staff at RGB to become ambassadors.
  - Begun work on the Kaw Valley Craft Pass and will start with breweries and wineries.
  - Visitor Center: Dashboard has been added for yearly comparisons. 403 walk-ins in August. Calley is getting operations standardized and adding events and listings to website. New retail products have been added to inventory. Ready to hire and train part-time staff.
  - Sales: Laura starts Monday. Will focus on CRM training and getting out to hotels and meeting spaces. Will attend KS Tourism Conference. Will be with Sports KS at the TEAMS conference.
- 4. Executive Director Report
  - Review Strategic Plan implementation. Working on Regional connections and Operational goals.
  - Awarded marketing grant from KS tourism to develop and promote an Ale trail with Manhattan, Emporia, & Topeka. (METL Ale Trail)
  - Worked with The Watkins Museum on a humanities grant for the Lawrence 1970's project. Watkins will develop the program and do admin work for grant, EL will market the exhibit.
  - TGT Collections: we are within 200,000 of last year's total collections.
  - STR: Occupancy is 1% above last year, ADR is 22.9% over and revenue is 26.5% over. Football is selling out hotels this month.

 Staff will be attending the KS Tourism Conference in October. We have submitted for several marketing awards. We are working on a bid for future conferences for 2025 and on.

## 5. Employee Manual Updates

- A revised manual has been provided after having legal review. It still needs reformatting and fine-tuning before distribution.
- Adding Juneteenth as a paid holiday, changing the carryover of vacation from 48 to 80 hours, and dress code changes have been approved.
- The board will ratify the finalized employee manual with a vote at the next meeting.
- A signature authority was recommended so only the Executive Director can sign contracts.

## 6. Operating Agreement

- Will look into separate guidelines for Bid Fund. With \$48,500 in '23 that could be used up very quickly with tournament incentives at SPL.
- There is a recommendation to remove the 180 day agreement, potentially remove the services agreement and remove "our goal" language.
- A committee has been formed to assist Kim with finalizing the agreement. David, Mike and Kathy have volunteered. Amber will help with procedural items.

## 7. TGT Grant Process Update: Peter

 Applications are due Oct. 20<sup>th</sup> through Nov. 20<sup>th</sup>. Three minute presentations will be Dec. 1<sup>st</sup>.

Next meeting will be held on October 26<sup>th</sup>. There will be a vote on the revised employee manual. There will also be an executive session to have a review of the Executive Director.

Adjourn 5:16 pm: Heidi motions, Peter seconds.