

## 2018 Traveler Profile

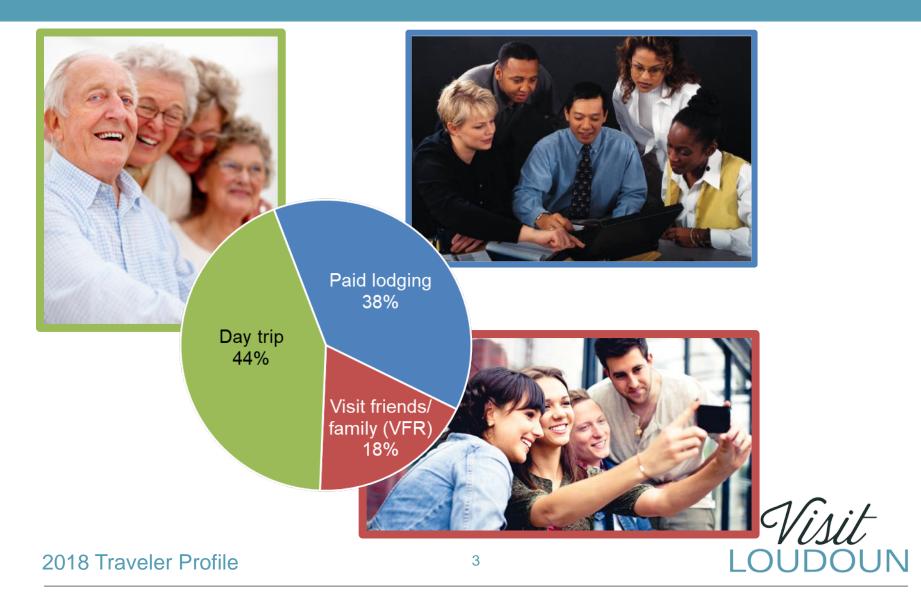
Denise Miller Strategic Marketing & Research Insights

VisitLoudoun.org

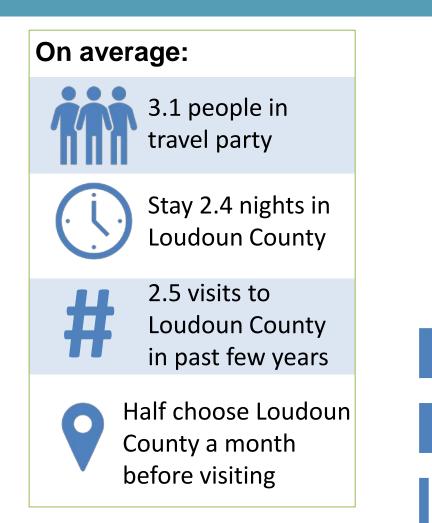
### **Research Objectives**

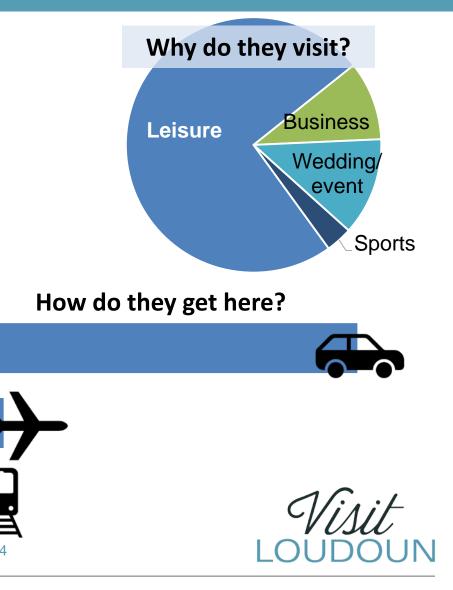


### **Visitor Demographics**

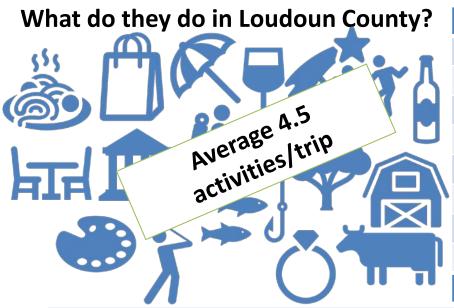


## Visitors who stay in Paid Lodging





### Visitors who stay in Paid Lodging



How much do they spend in Loudoun County?				
Lodging	\$327			
Meals/food/groceries	\$176			
Shopping	\$148			
Wineries, vineyards + tours/products	\$87			
Transportation within Loudoun County	\$55			
Arts & culture	\$34			
Breweries + related tours/products	\$30			
Other	\$29			
Total	\$885			





## Visitors who stay with Friends/Family

### On average: 2.8 people in travel party Stay 2.7 nights in Loudoun County 4.7 visits to Loudoun County in past few years Half choose Loudoun County within 2 weeks of visiting

## Why do they visit? **Business** Leisure Wedding/ event Sports How do they get here?

### Visitors who stay with Friends/Family

#### What do they do in Loudoun County?



How much do they spend in Loudoun County?				
Meals/food/groceries	\$102			
Shopping	\$83			
Transportation within Loudoun County	\$36			
Wineries, vineyards + tours/products	\$32			
Arts & culture	\$10			
Breweries + related tours/products	\$8			
Other	\$15			
Total	\$288			



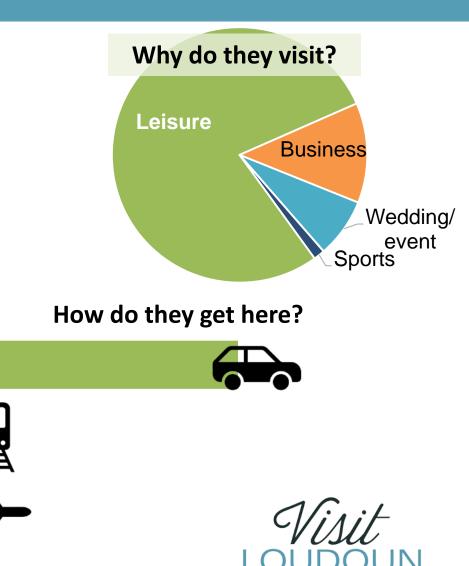
### **Day Trip Visitors**

#### On average:

2.7 people in travel party

6.8 visits to Loudoun County in past few years

Over half choose Loudoun County within a week of visiting





### **Day Trip Visitors**

#### What do they do in Loudoun County?



How much do they spend in Loudoun County?				
Shopping	\$60			
Meals/food/groceries	\$45			
Transportation within Loudoun County	\$21			
Wineries, vineyards + tours/products	\$20			
Breweries + related tours/products	\$4			
Arts & culture	\$4			
Other	\$8			
Total	\$163			



### Wine Traveler

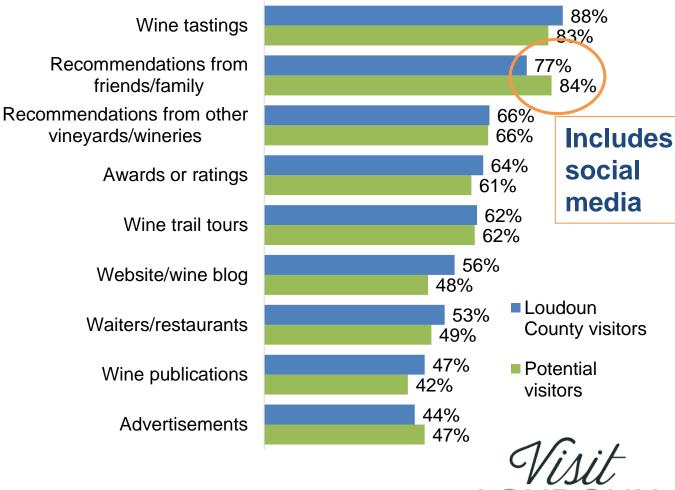
Visit

VisitLoudoun.org

# Who or what influences which wineries/vineyards you choose?







### Wine Visitors

	Nearly half stay in paid lodging	How much do wine visitors spend in Loudoun County?		
		Lodging	\$188	
	Wine visitors are		Meals/food/groceries	\$130
		ely to stay	Wineries, vineyards + tours/products	\$88
	in high-end hotels and B&B's	Breweries + related tours/products	\$25	
			Arts & culture	\$20
Trip spending by age group		ge group	Shopping	\$121
\$638	\$799		Transportation within Loudoun County	\$47
	\$433	Other	\$26	
			Total	\$646
18-34	35-54	55+		



# What do you consider the best U.S. wine regions?



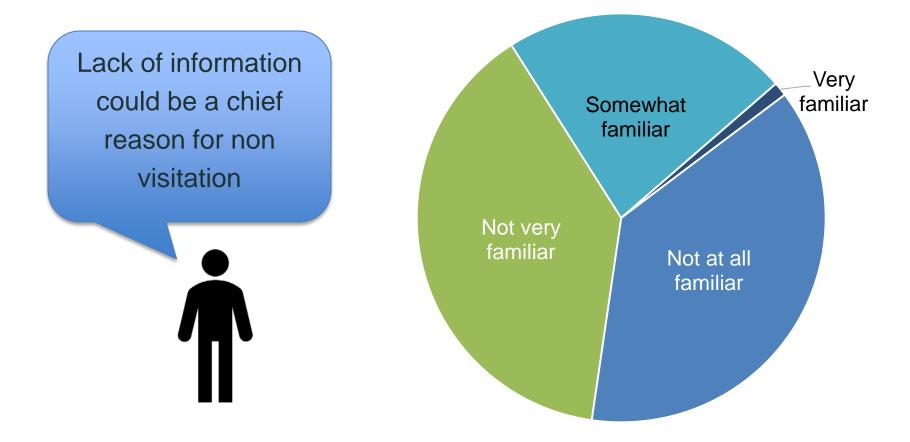




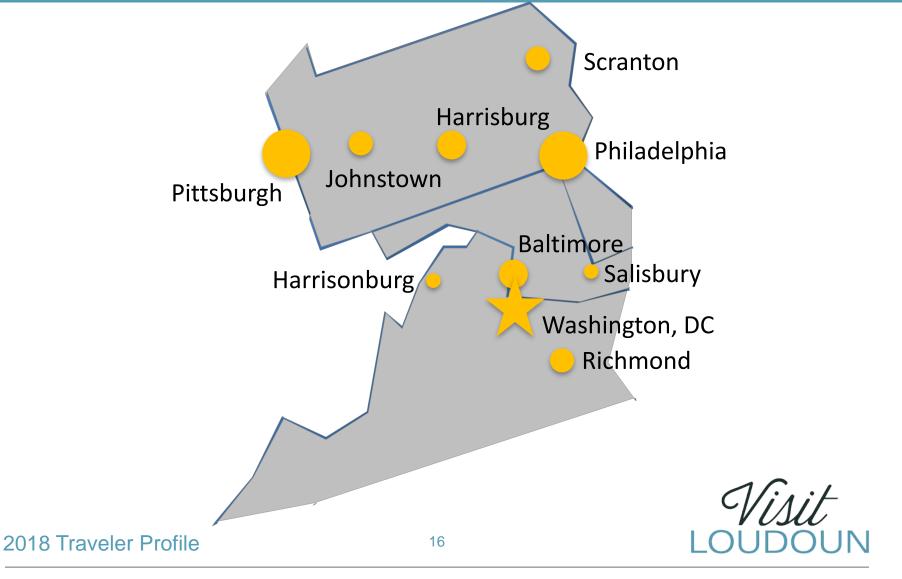
# **Potential Visitors**

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# Potential visitors are not familiar with Loudoun County



### Where to advertise to reach Potential Visitors

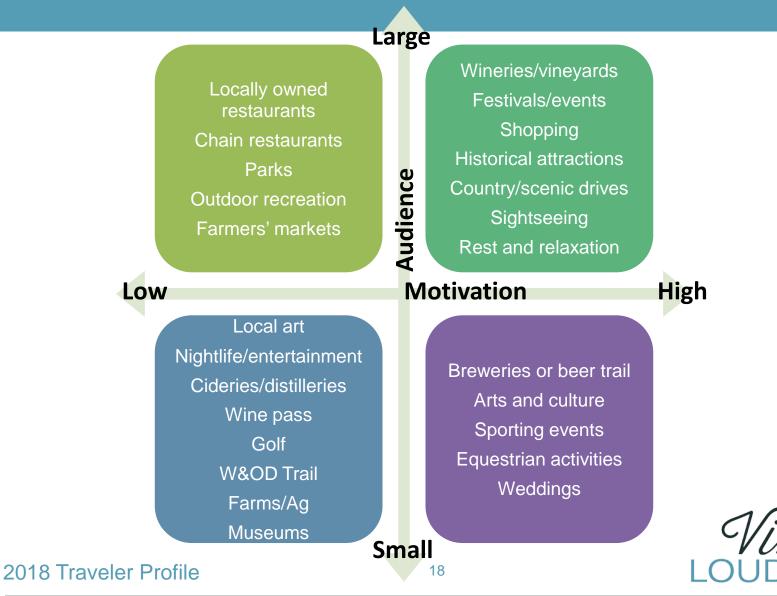


## Insights & Recommendations

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### Activities to Promote...

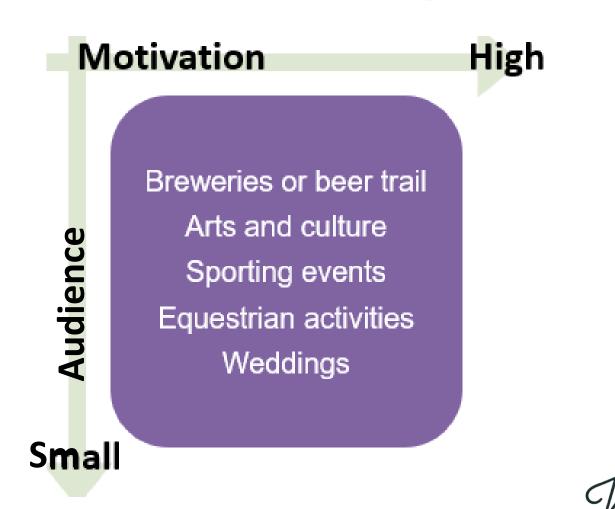


### Activities to Promote in Paid Media

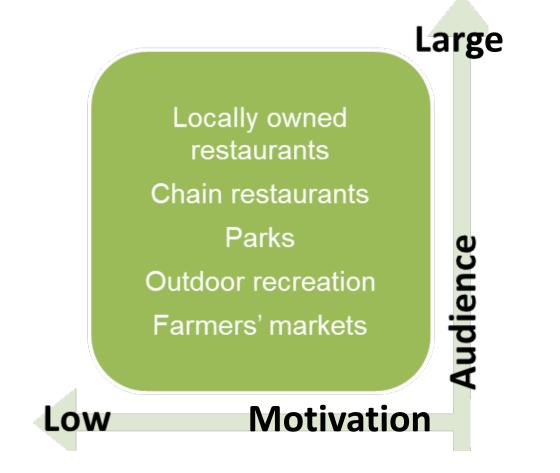
Large Wineries/vineyards Festivals/events Shopping Historical attractions Audience Country/scenic drives Sightseeing Rest and relaxation Motivation High



### Activities to Promote through Partner Niche Marketing

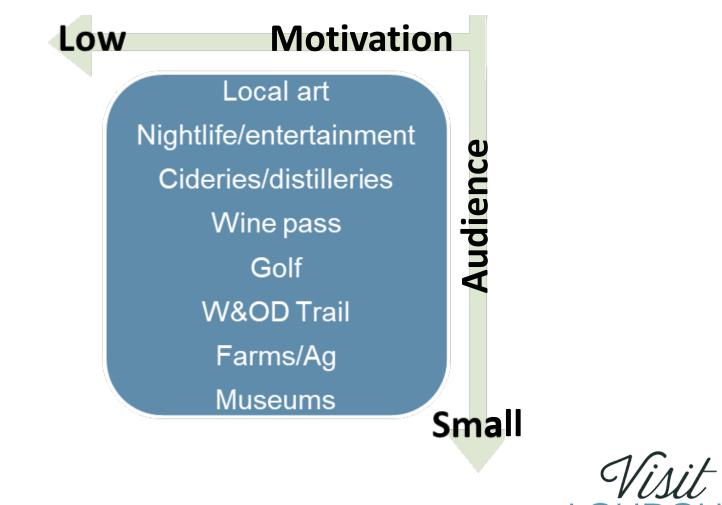


### Activities to Promote through In-Destination Marketing





### Activities to Promote through In-Destination Niche Promotion



### Insights & Recommendations

Identify ways to increase overnight visitation



Wine is a key element of the county's leisure experience and should be a main focus of marketing.

Incentivize people to recommend Loudoun County – reward locals who bring in visitors to the wineries

#loveloudoun

**Events** are a niche that works and brings in visitors



Philadelphia and Pittsburgh are promising markets for expanded advertising



Word of

mouth is

critical