

# WELCOME

destination  
**madison**<sup>™</sup>

We can't wait to welcome you to Madison. Our site inspection policies have been designed and thoroughly reviewed to ensure everyone's safety and comfort during these times. We've put procedures in place for every step of the journey, including your travel to and within Madison, at venues and the hotel and at meal times, to provide you with as safe an experience as possible. We've outlined the most important steps below and would be happy to provide you with our full SOPs if you'd like. Additional details specific to each venue and activity will also be shared with you once the itinerary is confirmed.

To start, we'd like to know how you're feeling about your visit to Madison.

**We know there are a lot of different comfort levels regarding traveling right now. What's yours?**

- I'm excited and feel comfortable traveling as long as proper safety protocols are in place
- I'm torn – want to travel but worried about the risks
- I'm feeling pretty anxious

**From fried cheese curds to Friday night fish fry, Madison is a foodie city, even in current times. Restaurants are open for outdoor dining as well as indoor dining at 25%, takeout and delivery. How would you prefer to get your taste of Madison?**

- I prefer to do patio or outdoor dining with a Destination Madison team member, weather permitting (current guidelines limit indoor dining to only members of the same household)
- I prefer to eat alone but would like to eat at the restaurant
- I prefer to eat alone with takeout or delivery options

**How will you be getting to Madison?**

- Flying (please provide flight details when available for itinerary planning)
- Driving
- Other \_\_\_\_\_

**Let's figure out how you'll be getting around town. When possible we'll walk instead, both to minimize time in the car and to show how walkable Madison is.**

- I'll be driving my own car
- I prefer a rental car. If traveling with anyone else from my organization, we'll determine if we're comfortable sharing a rental car or will need an additional option.
- I prefer to ride with a Destination Madison team member. I'm ok riding in the back passenger seat and wearing a mask at all times within the vehicle

Per Public Health Madison & Dane County, face coverings are required indoors at all times, as well as outdoors when distancing of 6 feet or more can't be maintained. The Destination Madison team will have masks available if you forget yours or need an extra.

**To keep everyone safe, we ask that you please comply with the following guidelines. Destination Madison staff will follow these guidelines as well.**

- Do not participate in the site visit if you have any active symptoms of COVID-19
- Do not participate in the site visit if you have tested positive for COVID-19, even if you are asymptomatic, unless at least 10 days have passed since your first positive COVID-19 diagnosis and you have not developed any other symptoms
- Do not participate in the site visit if, in the last 14 days, you have been exposed to someone who has tested positive for COVID-19
- Maintain physical distancing of at least 6 feet whenever possible and do not shake hands
- Wear a mask or face covering per the Public Health Madison & Dane County requirements
- Temperature checks will be done for all participants at the start of each day of the site visit, as well as before any meetings with facility and hotel contacts.

By attending a site inspection, you are acknowledging that an inherent risk of exposure to COVID-19 exists in any public place where people are present. As such, you voluntarily assume all risks related to exposure to COVID-19 and agree not to hold Destination Madison or any of their destination partners liable for any illness or injury.

Please sign below to indicate that you have read and understand this document and agree to comply with all listed guidelines.

Name (please print) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_



**JOHN LEINEN**

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## AT THE AIRPORT

The Dane County Regional Airport (DCRA) is committed to providing a safe and clean outlet for passengers to begin traveling again. DCRA has worked around the clock to make our airport one of the cleanest in the country. When you fly out of DCRA, you can trust that every touched surface in the airport is clean and sanitized.

### Safety Measures

- All touched surfaces are cleaned at least once a day. This includes escalators, seats, tables and water fountains. High touch areas like handrails, bathrooms and baggage belts are cleaned multiple times a day.
- We have acquired the most effective cleaning technology in the industry. This includes fogging machines and sanitizer sprayers that provide thorough cleaning throughout the terminal.
- We have touchless soap dispensers and faucets in all our restrooms.
- We have implemented numerous hand sanitizer stands throughout the terminal allowing you to sanitize after every touchpoint of your airport journey.
- We have implemented signage on our flight information displays and at each entrance reminding passengers to social distance, wear a face covering, cover coughs and sneezes and wash their hands frequently.
- All airlines are cleaning each airplane before every flight.
- All airlines are requiring passengers to wear masks to board a flight.
- All restaurant and gift shop employees wear masks.
- All rental car companies are performing a deep clean of their vehicles after every use.
- All gift shop, airline, and rental car companies have implemented or are in the process of implementing counter shields.

## AT THE HOTEL

If you'll be staying overnight, detailed safety and sanitation information for your hotel will be sent with the confirmed itinerary. Please visit <http://www.visitmadison.com/hotel-sanitation-policies> to view the safety and sanitation guidelines for all Madison area hotels.

## AROUND MADISON AND DANE COUNTY

Public Health Madison & Dane County has implemented the [Forward Dane](#) plan and additional orders to guide the reopening process.

### At this time:

- Masks or face coverings are required indoors at all times, except when seated at a restaurant table. Masks are also required outdoors if distancing of at least 6 feet can't be maintained.
- Restaurants are open for indoor dining at 25% capacity. The "Streatery" Restaurant Recovery Program has allowed many restaurants to expand outdoor dining onto sidewalks, on-street parking areas or parking lots to safely increase outdoor capacity.
- Retail, attractions and recreational facilities may be open at reduced capacity, with documented sanitation policies in place.



Have a little free time while you're here? We invite you to [Explore Outdoor Madison](#). Discover our city and the surrounding area safely with a variety of parks, walking and biking paths, lake activities and even picnic spots!