







#### 2016 Year in Review

## MeetAC

 Meet AC is a tourism economic development agency whose primary goal is to attract meetings, conventions and group motorcoach to enhance Atlantic City's economy.



## TAP Report

Period Ending July 31, 2014

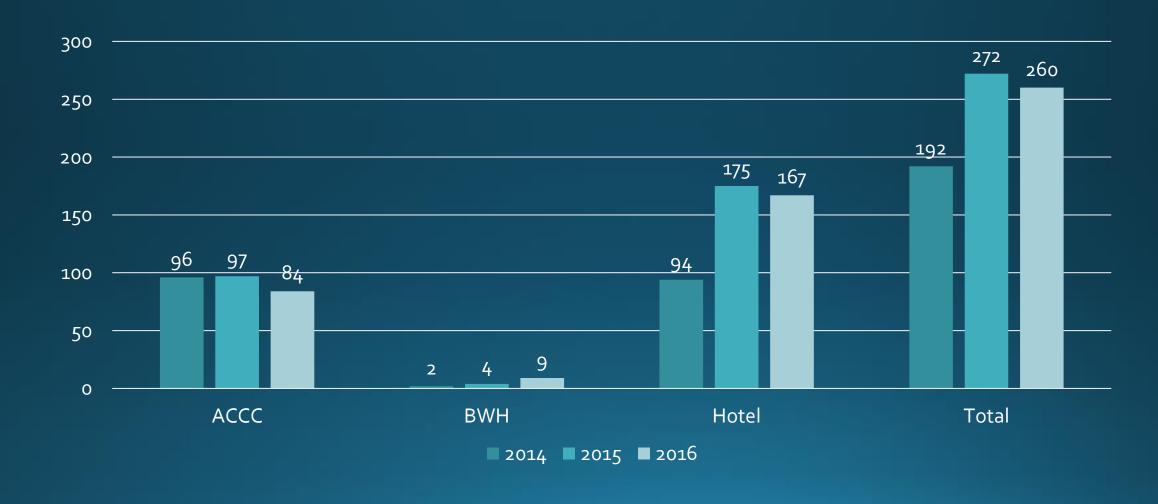
Atlantic City Room Nights	2014	2015	2016	2017	2018	2019	2020	2021	Total
Definite Room Nights	119,667	69 <b>,</b> 088	24,729	0	3 <b>,</b> 913	0	0	3 <b>,</b> 913	221,310
Pace Targets	103,689	43 <b>,</b> 918	18,128	9,288	3,299	1,646	1,590	1,076	182,634
Variance	15,978	25 <b>,</b> 170	6,601	(9,288)	614	(1,646)	(1,590)	2,837	38,676
Consumption Benchmark	111,096	111,096	111,096	111,096	111,096	111,096	111,096	111,096	888,768
Pace Percentage	115%	157%	136%	0%	119%	0%	0%	364%	121%
Total Demand Room									
Nights	335,593	260,433	137,901	60,256	48 <b>,</b> 613	13,324	0	3,913	86o <b>,</b> o33
Lost Room Nights	215,926	191,345	113,172	60,256	44,700	13,324	0	0	638,723
Conversion Percentage	36%	27%	18%	0%	8%	0%	0%	100%	26%
Tentative Room Nights	13,256	89,351	106,454	64,815	56,909	45,801	28,535	6,885	412,006

## TAP Report

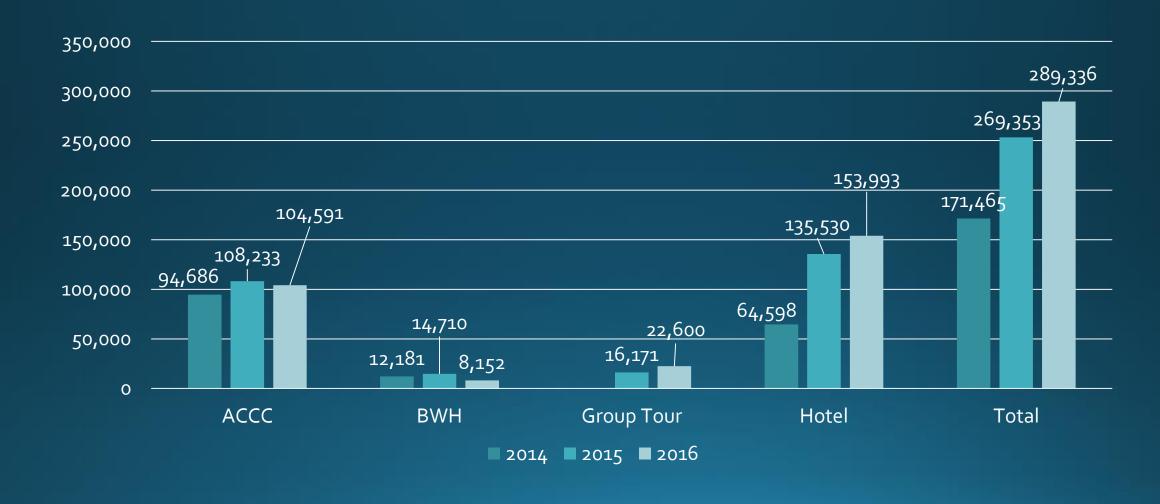
Period Ending November 30, 2016

Atlantic City Room Nights	2016	2017	2018	2019	2020	2021	2022	2023	Total
Definite Room Nights	199,380	105,137	38,578	6 <b>,</b> 840	3,138	8,106	5,862	7,510	374,551
Pace Targets	172,752	97,458	35,919	16,444	8 <b>,</b> 388	4,866	4,040	2,390	342,257
Consumption Benchmark	173,270	173,270	173,270	173,270	173,270	173,270	173,270	173,270	1,386,160
Pace Percentage	115%	108%	107%	42%	37%	167%	145%	314%	109%
Total Demand Room Nights	472,563	362,055	178,215	92,098	32 <b>,</b> 132	38,989	5 <b>,</b> 862	11,030	1,192,944
Lost Room Nights	273,183	256,918	139,637	85,258	28,994	30,883	0	3,520	818,393
Conversion Percentage	42%	29%	22%	7%	10%	21%	100%	68%	31%
Tentative Room Nights	3,185	142,386	200,842	113,195	101,833	96,719	49,609	23,872	731,641

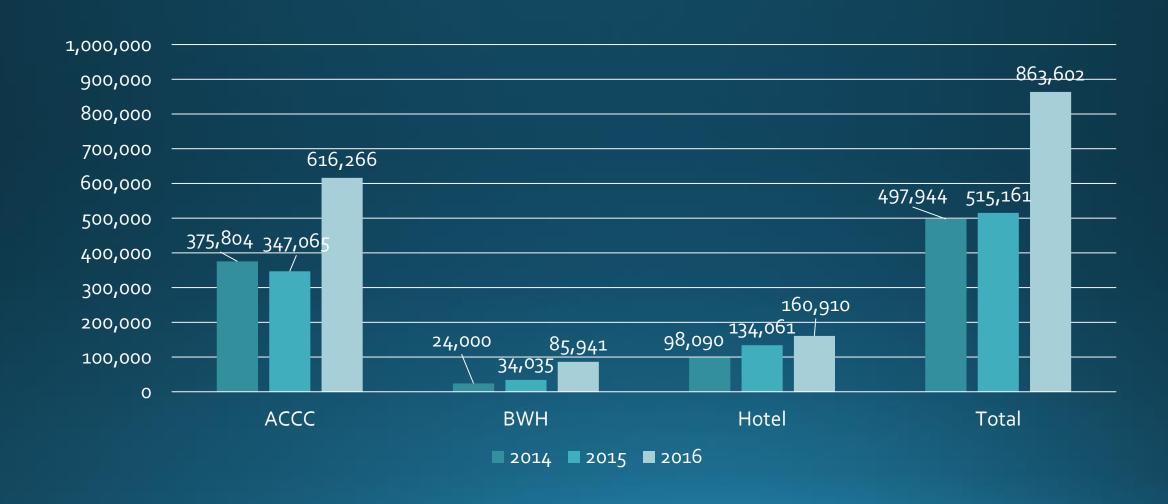
### M&C Bookings



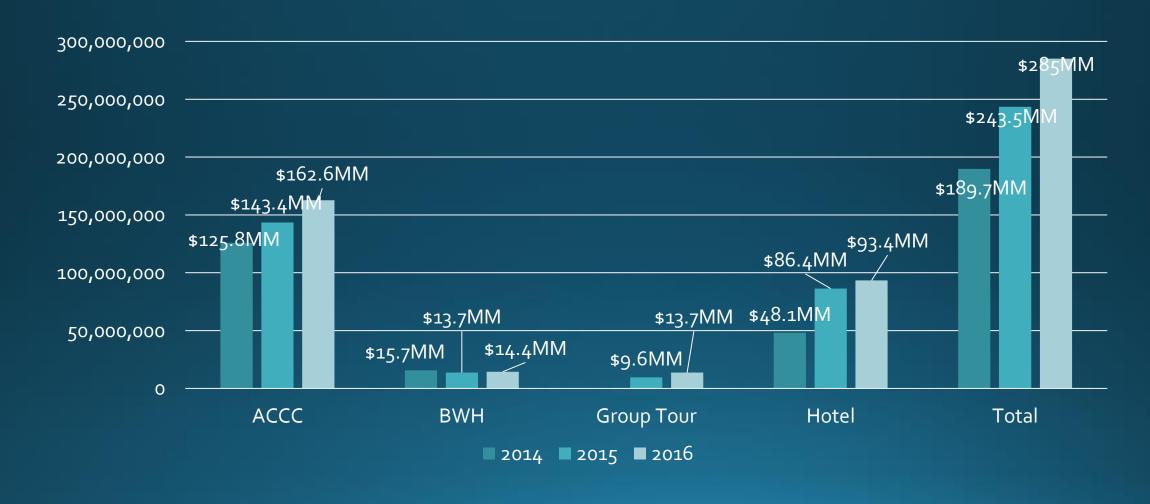
### M&C Room Nights



#### Convention Delegates



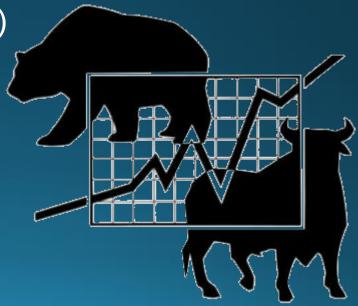
### Projected Delegate Spending



#### Economic Impact Results & Analysis

In three years Meet AC has produced the following:

- 689,970 booked hotel room nights
- \$735,575,593 in projected economic impact
- \$18 Million in hotel bed tax (Luxury Tax)





#### Economic Impact Results & Analysis

• In 2016, for every **\$1.00** invested in luxury tax revenue, Meet AC is returning approximately \$35.14 back to the local Atlantic City economy.

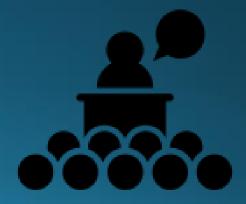
• For every one million dollars of luxury tax invested, Meet AC is returning approximately \$35,140,000 back to the local Atlantic City

economy.



#### 2017 M&C Trends - National Outlook

- Stronger Competition
- Traditional Marketplace is expanding to include international destinations
- Allowing demand to catch up with supply
- Meeting Professionals requesting more space for less money





## 2017 M&C Trends - Professional Meeting Planners Outlook

# American Express 2017 Meeting Predictions via Smart Meetings

- Safety at Public Events
- Spending will remain relatively flat to 2016 levels
- Further Integration of Technology into meetings
- Slight turndown to the # meetings and # of attendees per meeting



# Professional Convention Management Association (PCMA)

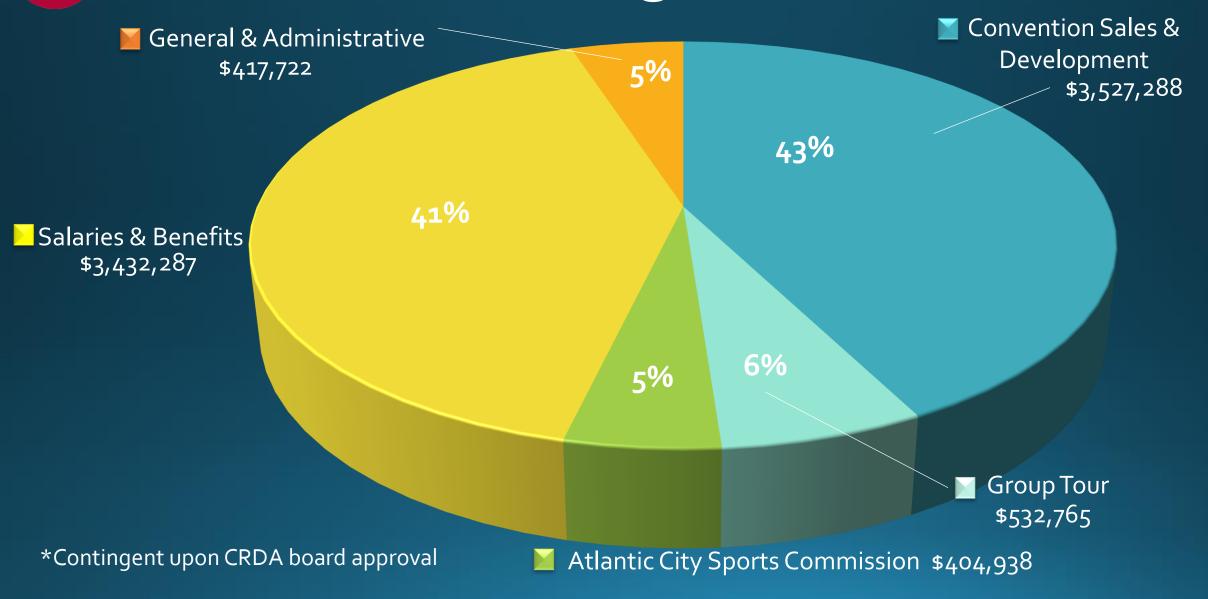
- The definition of meeting space will evolve
- What's outside of the convention center will matter even more.
  Planners now look at the whole city as the venue.
- Meeting Planners are faced with greater ROI challenges
- Healthier meal and concession options: "Each attendee's appetite will factor into their F&B decisions."

#### Proposed 2017 Meet AC Budget

Our 2017 line item budget\* is supported by a detailed Marketing Plan. The budget supports sales, marketing & communications, convention services and administration:

- \$3,472,754 Convention Sales & Development
- \$3,431,821 Salaries & Benefits
- \$532,765 Group Tour & Film Commission
- \$467,722 General & Administrative
- \$409,938 Atlantic City Sports Commission
- \$8,315,000 Total

#### 2017 Meet AC Budget





### 2017 Sales & Marketing Strategies



#### 2017 Print & Digital Advertising



MEET SPACE, MEET STYLE, MEET AC.

MEET

The Atlantic City Convention Center features over 600,000 square feet of meeting space, 45 meeting rooms and is conveniently located within a few hours' drive of nearly 1/3 of the nation's population. There are over 16,000 hotel rooms in Atlantic City

To Learn About Our incentive Plans and Book Your Convention call 1-844-855-6338











### Marketing Communications







Press Conferences



Video Podcasts



Promotional

STAY CONNECTED



Facebook



Twitter



YouTube



LinkedIn



Instagram



# Marketing & Advertising Strategy – Atlantic City Convention Center

- \$370,000 Print Advertising Campaign in 21 trade publications
- \$315,000 Digital Media Campaign including social media, retargeting, Google Adwords & e-mail marketing
- Direct Mail & Telemarketing Campaign
- Pitch ACCC in Advertorial Opportunities
- M&C Journalist FAM's

# Strategy #1 – Increase Atlantic City Convention Center Sales/Events

- Continued emphasis on increasing ACCC bookings
- Increase top line revenue in the ACCC
- Emphasize multi-year ACCC contracts
- Greater emphasis on prospects & tentative bookings
- Increase client incentive funding
- Partner with Spectra on building related matters
- Test new partnership-based approaches to attracting new shows
- Increase overall flexibility & competitiveness
- Assign room night & event goals to Meet AC sales team
- Focus on conventions requiring 75,000 sq. ft. or greater of exhibit space

# Strategy #2 – Increase Atlantic City's Hotel's M&C Business

- Grow hotel room nights
- Attract more single property meetings and conventions
- Grow more sports related events
- Support AC Special Events
- Continue supporting a dynamic sales environment

# Strategy #3 – Execute the 2017 Sales & Marketing Plan

- Host client Board meetings
- Attend industry shows
- Execute sales calls, sales missions, client events, etc.
- Utilize AC entertainment to host prospective clients
- Greater emphasis on the vertical markets that are producing for AC
- Build upon the growing multicultural market segment
- Target Third Party Organizations

### MEET

### Strategy #4 – Group Motorcoach

- Facilitating NJ State DMO Grant
- Capitalize on 2 new websites, touratlanticcity.com & atlanticcityfilm.com
- Continued partnership with NJ DMOs
- Maximize AC's international brand awareness
- Cooperative sales and marketing partnerships
- Attending industry shows
- Educating travel agencies & tour operators on AC's attributes
- Partner with NJ Film Commission

# Strategy #5 – Improve Atlantic City's Image

- Aggressively market AC to offset this past year's negative press
- Develop positive Atlantic City content
- Perception of AC must change to help book future business
- Clients are asking "When will we hear some positive news about Atlantic City?"

# Strategy #6 – Development of a Five Year Strategic Plan

- Identify new long term funding sources with industry support for Meet AC
- Increase sales & bookings for ACCC
- Leisure marketing initiatives
- Targeted consumer marketing
- Create Destination Development Plan
- Rebranding Migration from Meet AC to Visit Atlantic City

### Meet AC Reports

• www.Meetac.com/reports











### ThankYou