

22.3%

May 2023



Insights

May 2023 Key takeaways

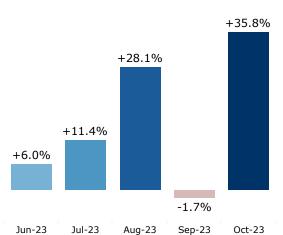
- Demand for Milwaukee County hotels came in just shy of 245K room nights during May, a -1.5% YOY decrease. Combined with supply growth, occupancy was down -2% YOY, running at 58.3% for the month.
- However, ADR was \$129, a May record in the data going back to 2014, pushing revenue north of \$31.6M which was 3% higher than May 2022.
- Visit Milwaukee owned social media performed well during May, generating 3.6 million impressions led by the Instagram and Facebook pages. Engagements continued to outperform historical trends during 2023, coming in at 192K for the month with a 5.7% engagement rate, good for a 2.7% increase against prior year.
- US hotel performance held competitive with the previous year occupancy was just below May 2022 (-0.2%), while ADR and RevPAR for the US were both ahead by +3.8% and +3.7%, respectively.
- Headline inflation across the US managed to fall below 5% for the first time in two years (relative to the previous year) - however, targeted 2% inflation is not expected to be reached in the near future.

Key Metrics 2022 2023 May 2023 Employment trends and leading indicators for travel MOM YOY Organic Facebook 231.2K ▼ -56.2% **▼** -12.3% **Impressions** Organic Web 113.9K **▲** 18.1% **▲** 11.5% Sessions Leisure & 79.7K **▲** 7.1% **▲** 2.3% **Hospitality Jobs**

Future Bookings Variance

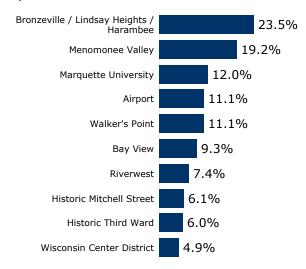
Hotel Demand

Total hotel room nights booked vs. STLY As of June 11, 2023



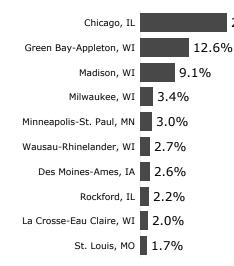
Top 10 POIs Visited

May 2023



Top 10 Origin MSA

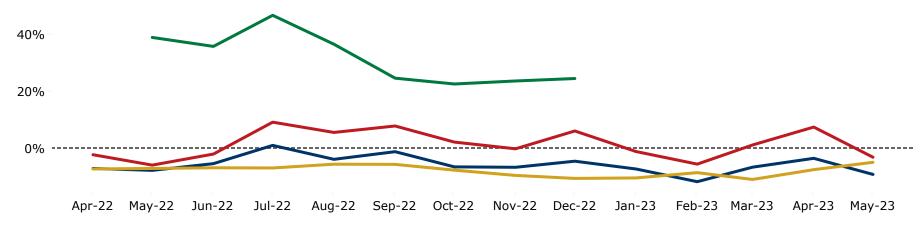
Overnight Trips in May 2023



Recovery Indicators

Leisure & Hospitality Jobs

% change relative to same month in 2019



Hotel Revenue

Source: STR, Facebook Business, Google Analytics, Near, TravelClick and BLS * BLS job numbers for Milwaukee-Waukesha-West Allis, WI

Short Term Rental Demand



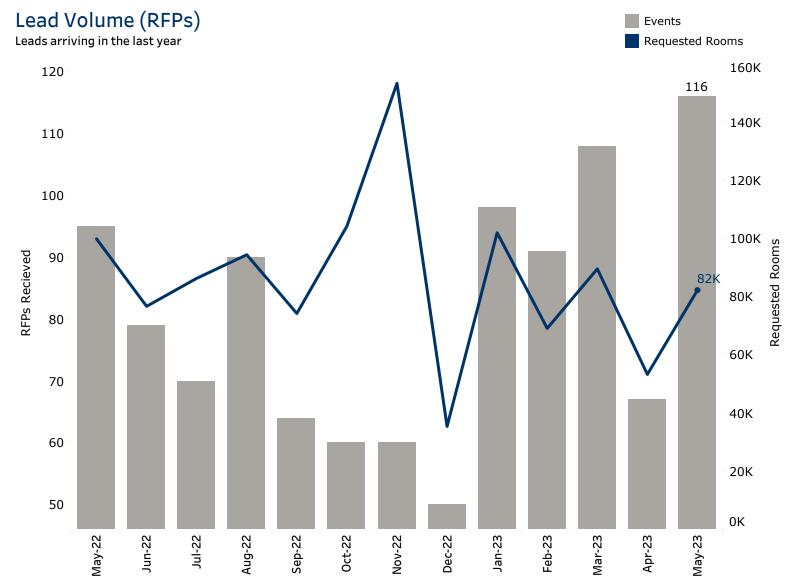
Events Turned Definite May 2023

Events Turned Definite YTD (January - May 2023)								
Events	Requested Rooms	Show & Room Attendees						
172	147,047	138,477						
YOY	YOY	YOY						
▲ 93.3%	▲ 220.0%	▼ -31.6%						

Top Events Turned Definite May 2023

By Requested Rooms

,				
		Requested Rooms	Requested Peak Room	Show & Room Attendees
Republican National Committee	Jul 2024	80,322	13,998	50,000
Cru - Campus Crusade for Christ International	Jul 2025	13,233	1,688	6,000
Republican National Committee	Jul 2024	10,548	1,998	2,000
Simpleview, Inc.	Apr 2024	3,608	1,098	1,100
Cru - Campus Crusade for Christ International	Jul 2025	2,070	198	500
Federal Bureau of Investigation	Aug 2023	1,348	448	450
Rockwell Automation, Inc.	Aug 2023	598	198	200
SC Johnson & Son Inc.	Sep 2023	423	194	250
Marquette University	May 2023	398	98	2,400
Navy Office of Community Outreach	Jul 2023	358		60





Brew City Beer Pass | Koozie Prize

Visit Milwaukee Experiences

Milwaukee Deals

Sessions



183,549

YOY

MOM

▼ -6.3% **▼** -6.3%

Pages per Session



2.08 pages

MOM YOY

▲ 18.3% ▼ -25.8%

Avg. Session Duration



122.3 sec

MOM YOY

▲ 14.5% ▼ -2.1%

Bounce Rate



18.7%

MOM

▼ -5.7%

▼ -1.7%

YOY

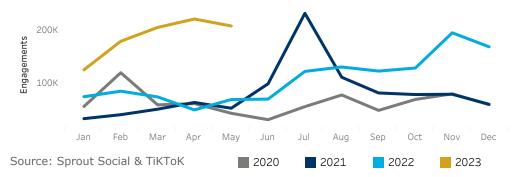
Social Media Summary

May 2023

	Total Audience	Impressions	Engagements	Engagement Rate
Total	295,385	3,600,003	208,995	5.8%
Instagram	134,484	2,247,355	139,475	6.2%
Facebook	89,304	728,818	34,174	4.7%
Twitter	48,972	332,593	4,669	1.4%
LinkedIn	11,569	75,447	13,695	18.2%
TiKToK	11,056	215,790	16,982	7.9%

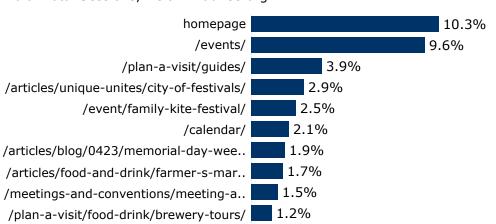
Social Media Engagements Trend

July 2019 - May 2023; Network: All



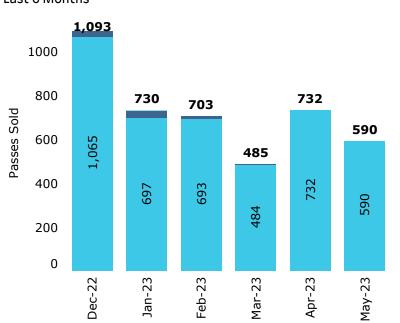
Top Website Landing Pages

% of Total Sessions, visitmilwaukee.org



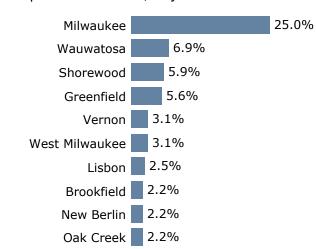
Source: Google Analytics

All Passes Sales Trend Last 6 Months



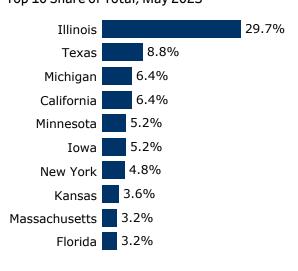
In-State Pass Sales by City

Top 10 Share of Total, May 2023



Out-of-State Pass Sales

Top 10 Share of Total, May 2023



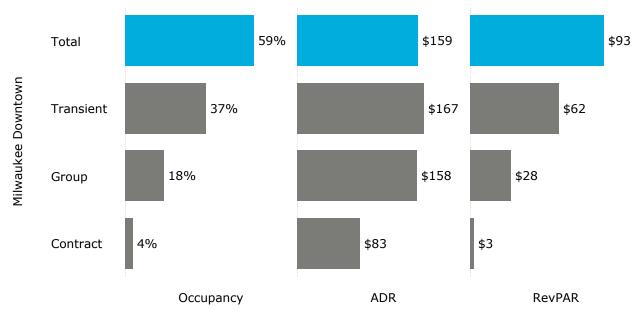
Source: Bandwango

Benchmarking May 2023



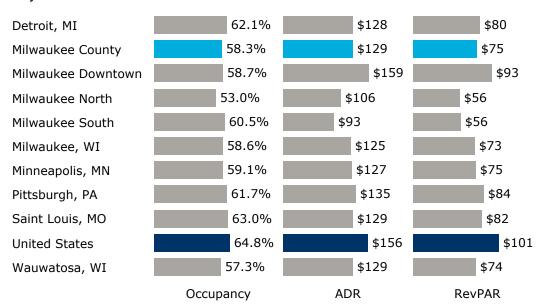


May 2023



Submarket Hotel KPIs

May 2023



Source: STR

Job Losses Since Feb-20

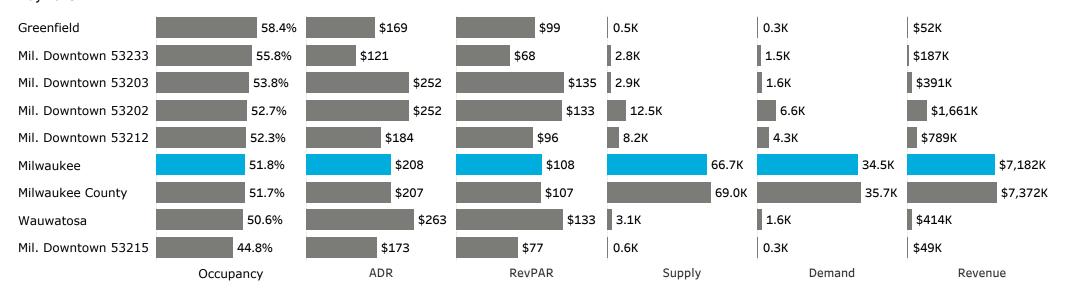
Milwaukee-Waukesha-West Allis, WI, % difference compared to Feb-20



Source: BLS

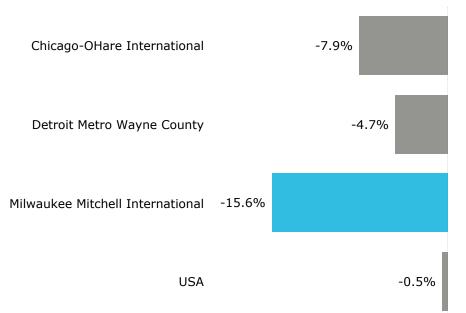
Short Term Rental KPIs

May 2023



TSA Throughput

% Change vs. 2019



Source: AirDNA