





GROUP MARKETING CAMPAIGN GUIDE Overview

The purpose of this guide:

- Inform destination partners on how to get involved with MCCVB's programs
- Share examples of MCCVB's current marketing campaign

 Ensure MCCVB and hotel partners are conveying unified messaging about our destination to meeting planners



SURVEY SAYS...

Meeting Planners Prefer Destinations That Work Together to Provide a Seamless Meeting Experience.



Over 77% of meeting planners agree that they would benefit from hotel sales offices working closely with local CVBs.*

*Source: Destination Analysts, The CVB and the future of the meetings industry 2018



MONTEREY MEETINGS BRAND POSITIONING

Monterey County is the premier West Coast destination for inspired and invigorating meetings that result in transformative outcomes.



GROUP MARKETING APPROACH

Don't Book a Meeting. Book a Transformation.

You can have a meeting anywhere. It's time for a destination that inspires transformation.

In Monterey County, beaches transform into boardrooms and vineyards into breakout sessions. In turn, attendees transform themselves, their teams, their organizations ... and the bottom line.





GROUP MARKETING APPROACH

Why Transformation?

- Transformation is a competitive differentiator: Many destinations are branding themselves as inspirational. Yes, we have that but what does a meeting in Monterey County offer that they don't? *Transformation*.
- Destinations that share experiences that attendees can't create on their own engage planners. --Client Advisory Board January, 2019

Make your interactions with people transformational, not just transactional.

— Patti Smith —

2019-20 AD PLACEMENTS

Building Brand and Destination Familiarity



- Paid search and social (Facebook, LinkedIn): Ongoing, Sept. - June
- Custom targeted planner eblasts: Oct. June
- Silicon Valley Business Journal print: Sept.
- CA Meetings & Events print and digital: Oct. -March
- Skift eblasts: Oct Dec.
- MPI digital: Oct. June
- SF Travel Guide print: Nov. June
- Northstar print and digital: Nov. June
- Smart Meetings print and digital: January -March
- CALSAE print and digital: Jan. April
- ASAE Buyers Guide: June





PUBLIC RELATIONS AND EARNED MEDIA COVERAGE

Building Brand and Destination Familiarity



Focus on transformational messaging in addition to trending topics:

- New Meeting Space/Renovations
- Transformative Experiences & Venues
- Bleisure Offerings
- Seasonal Opportunities (Holidays, Galas, Reunions)
- Culinary Offerings
- Eco-Tourism
- Monterey 250 Anniversary

Example Press Coverage Highlight

MEETINGS

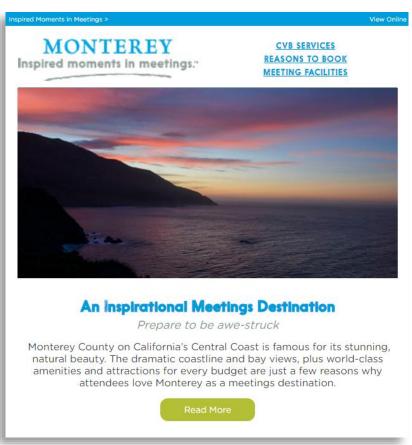
Monterey: California's Coastal Enclave



PROSPECTING PROGRAMS

Targeted Business Development Outreach





- Trade Shows & Client Events
- Partnerships
- Custom Site Inspections & FAMs
- Client Services Outreach
- Eblasts, Meeting Planner Quarterly Newsletters
- Business Development Outreach & Direct Mail
- Sales Calls and Client Office Presentations
- Paid search / social







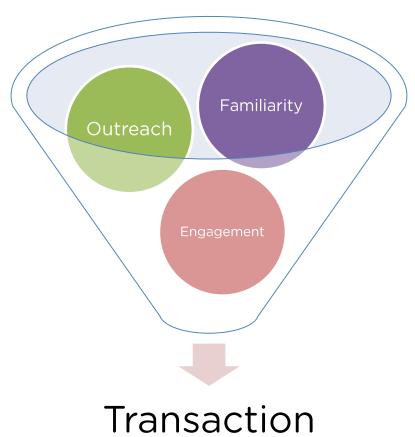






DRIVING BOOKINGS AND DELIVERING ON THE BRAND PROMISE

Focused Business Development Programs



- Engagement to Action to Transaction with High Community Participation
- More Visible Presence at Shows (IMEX, IPW)
- Captivating In-Market Events
- Engaged/Personalized Sites & FAMS
- Personalized Service Options for Groups
- Customized Recommendations & Extensive Destination Knowledge













"CVBs need to have an awareness campaign. Many meeting professionals are not even aware that CVBs exist, or that they offer a free service for smaller meetings and events."

Example digital banner ads and print ad placement.

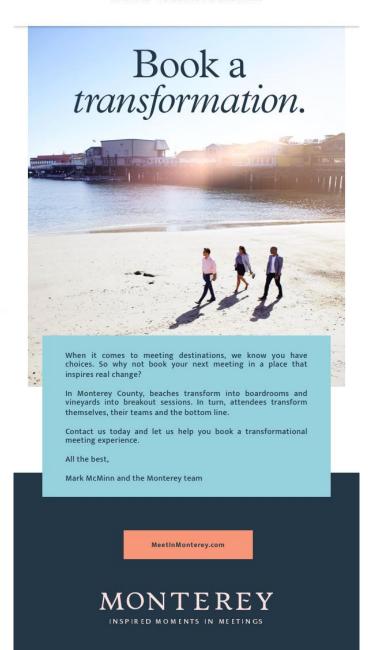


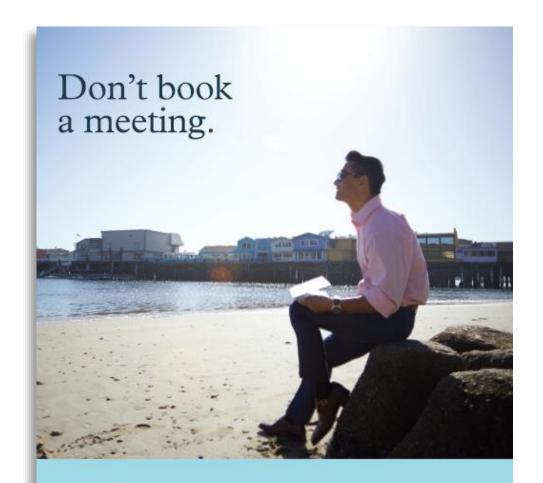
Example email blast, landing page, blog post.



MONTEREY

INSPIRED MOMENTS IN MEETINGS

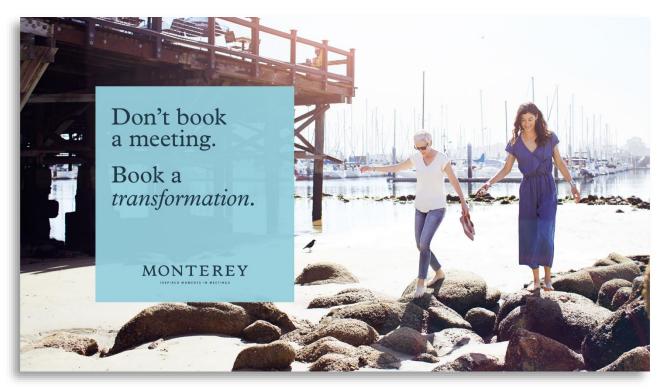




Book a transformation.

You can have a meeting anywhere, It's time for a destination that inspires transformation.

Here, beaches transform into boardrooms and vineyards into breakout sessions. In turn, attendees transform themselves, their teams, their organizations ... and the bottom line.



Example print ad placement and social media post.

INSPIRED MOMENTS IN MEETINGS

HOST A TRANSFORMATIVE MEETING IN MONTEREY COUNTY, CA

Posted on: Friday, October 4, 2019 9:00 AM



We've all heard the phrase, "location, location, location," but what does that mean for the success of your team and your business? In today's world, colleagues can meet just about

Example blog content

Back to the Meetings Blog

MONTEREY MEETINGS BLOG

If you want everyone to "think big," the setting needs to inspire that. Imagine contemplating new ideas overlooking the expanse of the Monterey Bay or the rolling vineyards of the **Salinas Valley**. Picture bonding as an organization that feels motivated to work harder together, on a beach instead of a boardroom. If you want to create real transformation that impacts your business' bottom line, you want to host your next meeting in Monterey County California.



THE BEST OF BOTH WORLDS

Meetings in Monterey County are unlike anywhere else. The state-of-the-art Monterey Conference Center is newly renovated, with two adjoining hotels to accommodate all your team's needs. Gathered in a professional setting, your team or clients can take inspiration from the stunning views of the sea, just steps away from the modern building.

Whether sitting by the window, or exploring outside during breaks, meeting attendees will stay positive and refreshed surrounded by the famous **Monterey Bay Aquarium**, awardwinning **Salinas Valley Vineyards**, and white sands of **Carmel Beach**.



MORE OPTIONS, MORE IDEAS

A breakout session is intended to inspire creative thinking. If you want to expand the minds of your team members, why not leave the conference room and conduct a brainstorm at a vineyard or on the greens of **Pebble Beach**?







The Basics

How We Talk About Our Destination to Meeting Planners

THE BASICS

How We Talk About Our Destination To Meeting Planners



Why Monterey?

LODGING VARIETY With over 220 lodging facilities and over 12,000 rooms, you will find a wonderful variety of venues for all budgets and service levels.

YEAR-ROUND ATTRACTIONS

Attendees can enjoy whale watching, the Monterey Bay Aquarium, 21 public and private golf courses, including world-renowned Pebble Beach Golf Links, and several world-class annual golf, automotive, music and culinary events

AWARD-WINNING FOOD & WINE

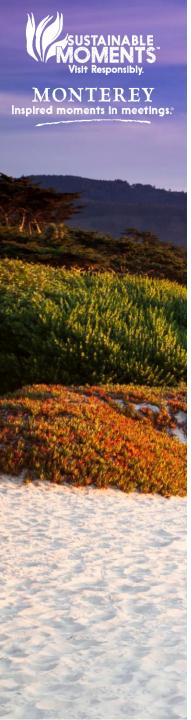
Enjoy farm-to-table sustainable produce, fresh seafood and wines from more than 175 vineyards, over 60 wineries and tasting rooms and 32 varietals **STUNNING LANDSCAPE** The land is marked with extraordinary natural beauty from Pinnacles National Park to the rugged Big Sur coastline.

MILD WEATHER With a consistently mild climate, an average temperature of 65° F, you can plan your event with confidence that the weather will cooperate.

SUSTAINABLE DESTINATION We take personal responsibility to protect Monterey County's natural assets and can provide CSR opportunities for your group as well.

DESTINATION EXPERTS Whatever your need or desire, our team will work with you to craft your most inspirational meeting yet.





THE BASICS

How We Talk About Our Destination To Meeting Planners

Large Meeting Facilities

Monterey County has a variety of meeting facilities, from conference centers to hotels with meeting space to unique offsite locations sure to wow your attendees. The lodging properties listed here can accommodate meetings of 200 or more people.

total indoor sq. footage		rooms
Monterey Conference Center Complex* (includes Hotel Pacific, Marriott Monterey and Portola Hotel & Spa)	40,000 (85,000+ w/ hotels)	825
	40,000	379
*Monterey Marriott	16,500	341
	1,777	105
Hyatt Regency Monterey Hotel and Spa	40,000	550
	17,310	312
Monterey Plaza Hotel & Spa	17,000	290
	16,500	269
Embassy Suites Monterey Bay-Seaside	14,921	234
InterContinental The Clement Monterey	12,500	208
	6,241	204
	9,700	196
The Lodge at Pebble Beach	10,000	191
	9,411	181
	3,775	171
	6,670	165
	6,180	94
	4,937	75
	4,000	73



Inspiring Offsite Venues

Monterey County has meeting and offsite facilities that will accommodate groups from 10 to 3,000. Enhance your meeting with breakouts and meals at a variety of offsite venues. The area has restaurants offering large group facilities as well as other types of unique venues available for food and beverage functions, meetings or gatherings.



Whether your attendees prefer planes, trains or automobiles, it's easy to get to Monterey County for your next meeting and event.

Monterey County is situated on California's central coast approximately 100 miles south of San Francisco and 300 miles north of Los Angeles.

Monterey Regional Airport (MRY) is convenient and easier to get to than you think! With daily service from San Francisco, Los Angeles, San Diego, Las Vegas, Phoenix, Dallas and Denver, MRY has reach to over 95 domestic and international destinations with just one connection!



Example Map

THE BASICS

Monterey County Has a Proud Legacy of Inspiration and Innovation

A LEGACY OF INNOVATION

Since California's first constitution was written in Monterey in 1849, Monterey County has always been a destination for great minds to come together and gain perspective. It has been a retreat and meeting place for scientists, thinkers, artists, musicians, inventors, business barons and venture capitalists alike. Follow in the footsteps of Steve Jobs, John Steinbeck, Jimi Hendrix and many others when you meet here.

Create your own Path of History tour and peruse some of the area's oldest landmarks, such as California's First Theatre and Royal Presidio Chapel. The area is also home to three of California's iconic missions, including Mission San Carlos Borromeo in Carmel.

NATURALLY INSPIRING

Where land meets sea is great for your next meeting. Monterey County's fresh air leads to fresh thinking. Its open space inspires bigger ideas, and the consistently mild weather makes it a great place to host your business getaway year-round. And when you take a minute to get back to nature — on the trail, by the ocean or deep in the redwoods — there's no telling what will transpire.

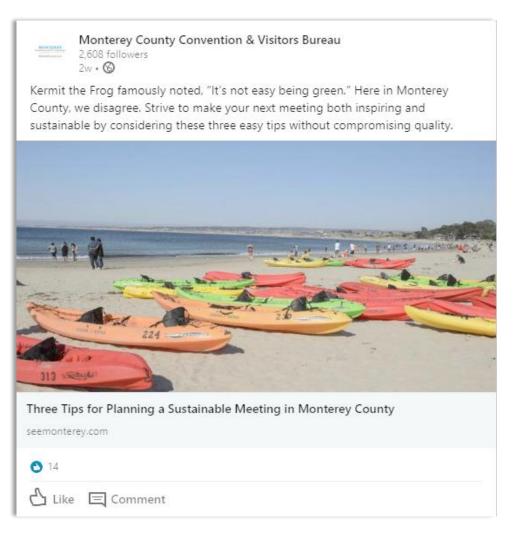
Hop on a whale watching tour and catch a rare glimpse of one of the largest mammals on earth, check out 150-year-old redwoods at Pfeiffer Big Sur State Park and sample wines from vineyards planted by Franciscan Friars over 200 years ago.





GREEN MEETINGS

Showcasing Sustainable Venues, Practices and Programs



PLAN GREEN!

Monterey County and the MCCVB take personal responsibility to protect our destination's incredible natural assets and pristine landscape, recognizing the importance of sustainability and giving back to the community. This mindset extends to how we conduct our events and conferences.







GREEN MEETINGS ARE EASY IN MONTEREY

There are a number of green event services we are happy to connect you with, including:

- 7ero Waste Event Services
- Carbon Offset Programs
- Swag, tchotchke & signage repurposing
- Local and sustainable F&B sourcing
- Environmental & Social Volunteer Group Projects
- LEED and certified green businesses

With agriculture as our number one industry, we use the freshest locally-grown food and wine in our catering choices, reducing the carbon footprint. The Monterey Bay Aquarium's Sustainable Seafood Watch program sets standards around the country for responsible seafood menus. Area businesses lead the industry in sustainable business practices. The Monterey Regional Waste Management District that has the highest displacement percentage in the country, so you can feel good knowing your event was low waste or had zero landfill impact.

GREEN MEETING RESOURCES

Here is a list of local resources for your next green meeting and event in Monterey County.

- Monterey Regional Waste Management District: to learn how to reuse, recycle, and repurpose in Monterey County
- Monterey Bay Aquarium's Seafood Watch: information on choosing seafood that's good for you, and good for the
- Monterey County Vintners and Growers Association: buy local wines for your event and reduce your carbon footprint
- The Offset Project: make your event Zero Waste! The Offset Project can create recycling and composting programs for your Monterey County meeting and event
- Pass It On Please: keeping corporate trade show swag out of our landfills and into the eager hands of our schools and those in need.
- Monterey Bay Green Business Partnership: Our list of members who have been certified by the MBGBP.

Example social post and landing page



Example Copy and Verbiage

- Bring your clients to a destination where breathtaking vistas are part of every breakout session. Where bucket-list experiences like Big Sur and Pebble Beach fall between keynote speakers. And where inspiration doesn't have to be scheduled. We make it easy--you book the meeting — we'll take care of the rest.



Example Copy and Verbiage

- You could have a meeting anywhere. What you need is a destination that inspires real change for the attendees, the organization and yourself. Surrounded by breathtaking scenic beauty, Monterey County is a place where inspiration comes naturally. Where attendees of all backgrounds feel compelled to collaborate and where everyone leaves feeling invigorated--and more than that, they feel transformed, in ways they didn't think possible.



Example Copy and Verbiage

- Meetings in Monterey County are unlike anywhere. Where else can you have a meeting overlooking a world famous aquarium, amongst lush vineyard vines or on a sandy white beach watching the sun set (or rise!). And in Monterey County, all of those meetings are possible in a single day! Not that you'd want to rush it. Monterey County's inherent beauty evokes inspiration. That inspiration often results in transformative experiences—for you, your attendees and their bottom line.



Example Copy and Verbiage

- In Monterey County, inspiration comes in many forms - it could be the cliffs of Big Sur, the greens of Pebble Beach, or the satisfaction of seeing your group come together as a team. Here, inspiration is a given—it's the magic that powers transformation for the attendees, the organization ... and yourself.





Connecting the dots

We are most successful when we all work together...

- Want to get involved?

- We want to hear what your team is doing!

Contact us at Marketing@SeeMonterey.com





GET INVOLVED!

WHERE TO CONNECT, FIND RESOURCES AND MORE...

- Visit <u>MeetInMonterey.com</u> to learn more about MCCVB's 19-20 Group Marketing Campaign
- Visit <u>SeeMonterey.com/Members/Tools/</u> for a full list of items and information that can help you maximize your membership.
- Visit <u>SeeMonterey.com/RSVP/</u> to view upcoming marketing co-ops and trade shows/events
- Your online toolkit includes materials to help market the destination: SeeMonterey.com/Meetings/Promote/

