



August 25, 2025

Subject: Important Update: Accommodation Tax Reporting System Launch Date

Dear Property Owner,

We are writing to give you a status update for the launch of Granicus, Muskegon County's new accommodation tax management system. The system is now scheduled to go live for property owners on or around **December 3, 2025**.

Late fees and penalties will continue to be waived until Granicus is online.

In the meantime, owners may submit accommodation tax payments manually. Taxpayers are asked to bring accommodation tax payments through September 2025 current by October 15, 2025. The temporary manual filing form is available online at www.visitmuskegon.org/about-us/partner-resources/short-term-rentals

We understand transitions can raise questions and encourage owners and property managers to visit the site above for the latest updates and information. If you have any questions or need assistance, please don't hesitate to reach out.

Thank you for your patience during this transition time and for being an active member of tourism and economic development in Muskegon County.

Sincerely,

Amber Mae Petersen

Visit Muskegon Marketing & Operations Manager ambermae@visitmuskegon.org (231) 402-1721 (call or text)