

COVID-SAFE PRACTICES: SKI AREAS

The following COVID-Safe Practices apply to the operation of ski resorts and areas. Certain facilities may be required to remain closed. Operators should consult the state Public Health Order for specific prohibitions.

Required

- Adhere to COVID-Safe Practices for All Employers (p. 9).
- Adhere to COVID-Safe Practices for Retail Establishments (p. 11). Strictly enforce all applicable maximum occupancy limits per the Public Health Order. All publicly accessible indoor spaces, such as lodges, lobbies, and warming areas, are considered “retail space” under the Public Health Order.
- Operations shall not exceed 25% of the daily maximum uphill capacity based on operational lifts. Post signage daily indicating maximum allowable capacity. Patrons must be turned away if capacity has been reached.
- All food and beverage services must adhere to COVID-Safe Practices for Restaurants (p. 12) and maximum occupancy limits and seating restrictions per the Public Health Order.
- All places of lodging must adhere to COVID-Safe Practices for Hotels, Resorts & Lodging and maximum occupancy limits per the Public Health Order (p. 26).
- Group transportation, such as shuttles, must adhere to seating and social distancing requirements in the COVID-Safe Practices for Tour Operators (p. 31). Maximize the use of open-air transportation to the greatest extent possible.
- Child Care operations must adhere to COVID-Safe Practices for [Child Care Centers and Early Childhood Professionals](#).
- Require patrons to wear face coverings as a condition of entry and patronage.
- Special events may not exceed the mass gathering limit per the Public Health Order.
- Discontinue self-serve indoor locker rooms and other indoor areas where patrons may congregate. Where lockers are publicly accessible, monitor access to enforce maximum occupancy restrictions and social distancing.



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- Chairlifts and Other Aerial Transportation
 - Ensure patrons do not ride with others not in their travel party. Traveling party may ride together and non-traveling party members must ride alone.
 - Maximize the use of open-air chairlifts to the greatest extent possible. Enclosed lifts, such as gondolas, must operate with all windows opened to maximize circulation.
 - Utilize signage and employ additional staff to monitor queues for the purpose of maintaining social distancing.
- Group lessons, such as ski school, may not exceed the mass gathering limit per the Public Health Order, including instructors. Groups must not intermingle. Operators must record names, date and time of training, and contact information for each participant.
- Access and Ticketing
 - Access must be strictly monitored to maintain capacity and social distancing standards.
 - Group reservations may not exceed the mass gathering limit per the Public Health Order.
 - Arrange for contactless scanning or checking of tickets.
- Create a COVID-Safe Practice operating plan and make it publicly available online. Plans must address at minimum the following:
 - Calculating and enforcing daily maximum uphill lift capacity
 - Arranging for and enforcing social distancing and mask wearing
 - Managing and enforcing indoor occupancy restrictions
 - Preparing for social distancing during weather emergencies when patrons are more likely to seek shelter indoors



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Best Practices

- To support contact tracing, provide all customers who visit the establishment the opportunity to record their name and phone number or email address, along with the date and time of their visit, and retain such records for no less than four weeks from the date of collection.
- Accept patrons on a reservation-only basis.
- Employ a greeter to communicate safety restrictions and protocols.
- Install large plexiglass sneeze guards where regular interaction is common.
- Arrange for contactless payment and receipt options to the greatest extent possible.
- Screen employees and customers with a no-contact thermometer; individuals with a temperature reading above 100.4°F should be denied entry.

Additional Resources

- National Ski Area Association: [Ski Well, Be Well: Ski Area Operating Best Practices](#)

