

# WHAT is the Cooperative Marketing Program?

In a nutshell, it provides **marketing and advertising** support for statewide tourism destinations & attractions:

Through

FUNDING

MARKETING + MEDIA EXPERTISE &

POWERFUL BRAND ASSOCIATION

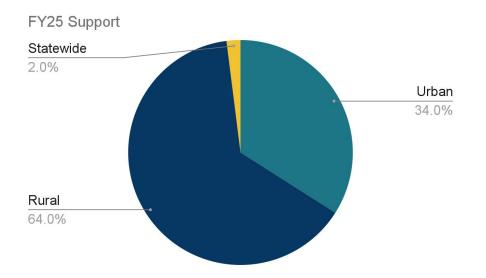
To **grow the tourism economy**for the entire state of New Mexico
by **joining forces** and **combining resources** 



"A rising tide lifts all boats"

# WHO is it for?

- Local and Tribal Governments
- Tourism-related IRS **Non-Profit** organizations & attractions
- **Destinations of all sizes,** urban and rural, with all budget levels





<sup>\*</sup>Events (through TEGS - Tourism Events Growth & Sustainability Program)

# WHY is it helpful?

#### **FUNDING:**

Triple the impact of your marketing budget with up to a 2-to-1
 dollar match\* on awarded initiatives

#### **POWERFUL BRAND ASSOCIATION:**

 New Mexico True is a brand with a 13 year proven track record of attracting visitors and growing our State's tourism economy

#### **EXPERTISE:**

- Customized marketing/advertising plans and expert assistance
- Proven results with robust performance measurement, including a custom dashboard, real-time digital optimization and quarterly reporting



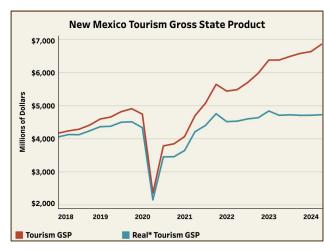


## **New Mexico True's Proven Success**

The New Mexico True Brand, since its inception in 2012, has been a **reflection of the authenticity** of the Land of Enchantment, promoting its unique appeal of "Adventure Steeped in Culture."

#### THE BRAND IS:

- Nationally recognized
- Award-winning
- Proven driver of record-setting growth in visitation and visitor spending
- Consistent in showing year-over-year success



The Proof is in the Numbers:
Direct visitor spending reached an all-time record high in 2023: \$8.6 billion



## **Scaled Brand Investment That Works for your Destination**



#### **NM TRUE BRAND**

Builds awareness of NM at large: Who we are & what we stand for

#### **CORE NMTD MARKETING**

Plants the idea of New Mexico as a tourist destination with diverse experiences

#### **COOP MARKETING**

Your audience moves through the funnel: From initial awareness about your destination, to inspiring travel and ultimately visiting your destination.

Carries the strength of NM
TRUE BRAND and CORE
NMTD MARKETING
to drive visitors
to your
destination

You are here

# WHY

# **Hear it from your Industry Peers**



"Grants like this...are a game changer." -- Dana Koller, Bernalillo Farmhouse Ale Event



"I don't know how I would be keeping up if I did not have participation in this grant program and working with the New Mexico True Team."

- Christy Germscheid, Ski New Mexico





# **Strategic Marketing Menu to Meet your Goals**

Content/Organic Social	Content/Paid Digital	Digital	Digital OOH	Print/Digital
Social Content & Starter + Boost  Photo + Video Production	NM Mag Custom Written Article + Digital Distribution  Content Creator Paid Ads Packages	Managed Search  Digital Packages  Package Add-Ons:  NM Travel Intender, FB	Programmatic Digital Out-of-Home	NM True Adventure Guide NM Magazine Texas Monthly
Micro-Influencer Initiatives	Social Content Extension (Display)	Video A la Carte: Meta Static, Sponsored Content		Denver 5280 Magazine Dallas - D Magazine Phoenix Magazine



## **Customized Menu to Meet Your Priorities**





# WHY

## Flexible Branding Requirements for 1/3 of Menu





- Still Photos
- Social Media Ads
- Social Content Creation
- InfluencerMarketing
- Managed Search
- Custom ArticleCreation







SPONSOR CONTI



#### Miles of Wild & No Crowds

What would do with 3 million acres of wilderness to explore? Let's find out.

Sponsored By Grant County, New Mexico



## ANGEL FIRE Cool Times, Hot Summer Events

Revered as a cozy mountain ski town, <u>Angel Fire</u> brightens to green in the warmer months, creating a summer playground with activities, events

with activities, events, restaurants, and shops ideal for

a weekend getaway or vacation stay. While the small-town vibe keeps families coming back, the summer celebrations are far from qualif. From June Through September, Frontier Park plays host to the Cool Summer Nights concert series on Friday rights and the Farmers' and Artisan Market on Sundays. Over Father's Day weekend, plots for and across New Moxico and beyond gather for Balloons. Over Angel Fire. 'It's just a special place,' says Bill Lee, the balloon melster in charge of the event. 'It's very, very sconic.'



# Full Service Support to Get Your Ads in Market











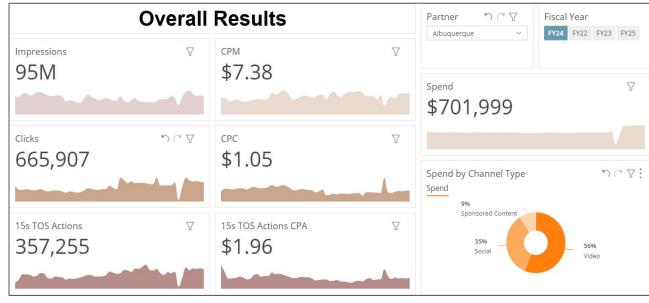






## **Robust Performance Measurement**

Our data team works behind the scenes throughout the fiscal year and delivers reports that cover big-picture, **key takeaways and ROI**, as well as **granular level** metrics





## **Collaborative Planning Process**

Our **360 Plan** is a customized tool gives each partner access to a full circle view of their annual CoOp marketing. It provides expert knowledge & tools you need to ensure your tourism marketing efforts are grounded in sound strategy and planning.







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#### **Performance Measurement**

#### **Future Implications**

Targeting Messaging Industry Trends Purpose Built Content

Data Analytics Optimizations Insights

Marketing Mix Investment Planning Grant Application

# HOW

# **Next Steps/Timeline**



1. February 3 - February 26
Complete mandatory <u>FY26</u> <u>CoOp</u>
Pre-Application Survey

Week of March 10 Receive customized Smart Select Marketing™ menu and schedule marketing consult

3. March 11 - April 8
Finalize menu requests and Submit final application

Find info & links at NMTrueCoOp.org

PRE-APPLICATION SURVEY

CUSTOM SMART SELECT MARKETING™ MENU

> MEDIA CONSULT

MENU REQUESTS AND APPLICATION



## **Choose Your Path**

Choose from your Custom Media Menu options **and/or** FLEX fund requests for "Do-it-Yourself" Initiatives:

## Media Menu Plan (MMP)

- Initiatives on your Smart Select Marketing<sup>TM</sup> Menu, customized based on your specific priorities and needs
- Only Partner Share (⅓ total \$\*)
   due to NMTD upfront
- CoOp Team manages planning, negotiation, execution, trafficking creative, and reporting

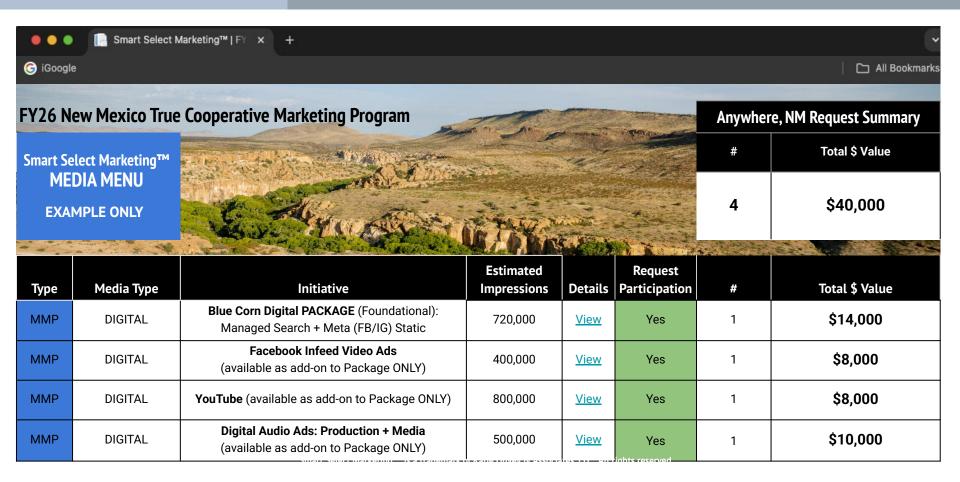
#### **FLEX**

- Off-menu marketing initiatives (see appendix for specifics on eligible/ineligible expenses)
- 100% Partner Funded to Vendor Upfront (Reimbursement of eligible expenses post-execution)
- Partner handles all marketing planning, execution, and reporting

Select Flex initiatives will be awarded at a maximum 1:1 \$ match. See FY26 FLEX: Eligible and Ineligible Expenses detail. **Both** MMP & Flex require all NM True brand creative to **meet brand standards and be approved** by NMTD

# **HOW**

## **Indicate Your Requests on an Easy-to-Use Online Platform**



# Improvements Based on Your Feedback

# **NEW in FY26**

#### **YOU** said:

Your marketing priorities are often **not finalized** by February, when the pre-application survey is due



WE took action:

You now have the opportunity to **update your** *FY26 CoOp Pre-Application Survey* responses before you submit your application in April

You are interested in participating in CoOp while growing **your own tourism brand** 



A co-branded logo is **no longer required** on your website, and initiatives not requiring co-branding are marked on MMP one pagers. *Now, 1/3rd of initiatives are logo lockup optional* 

**Website development** is a challenge and you need help with prioritizing site improvements



**New menu item** offers expert assessment, recommendations, and built-in Flex award funds for reimbursement of eligible web development efforts

Using **Survey Monkey Apply** for the application is cumbersome and difficult to navigate



We have switched to **Submittable**, which is more userfriendly, provides customer service directly to applicants, and allows for a more streamlined application experience



## We Are Here For You!



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#### **Your CoOp Partner Service Team**



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# Appendix



## FY26 FLEX: Eligible and Ineligible Expenses

#### What's In (Eligible)

- Any media placement not specifically offered in the MMP menu
- Any media vendor of partner's choice, including MMP vendors
- Website development/enhancement (site must meet New Mexico True guidelines)
- Leisure and Group Travel Marketing initiatives
- Consumer Trade Show exhibits and booth rentals\*
- Production/Content Creation\*
- SEO/SEM\*\*
- NM Gross Receipts Tax (GRT)

#### What's Out (Ineligible)

- In-kind partner contributions
- Printed collateral and branded merchandise
- Agency commissions and fees
- Ad design fees
- Meetings & Convention Travel
   Marketing initiatives
- Fulfillment costs (direct mail or collateral distribution costs)
- Earned Media/PR, including press releases, FAM tours (media events)
- Strategic planning and research
- Product development
- Office supplies

- Attendance/Individual registration fees for educational conferences, trade shows, & advocacy programs
- Subscriptions and membership dues
- Shipping costs, travel expenses, food, and any beverages
- Purchases or rentals of equipment and supplies
- Employee salaries, personnel costs or hours; contractor hours or consulting fees
- Infrastructure, including construction of facilities or modification of eligible historic structures
- Lobbying

\*NEW for FY26: NMTD Award \$ for Consumer Trade Shows, Creative Production/Content Creation, and Social Media will be limited to a maximum 1:1 match of NMTD:Partner \$

\*\*NEW for FY26: NMTD Award \$ for SEO/SEM will be limited to a maximum of 10 months of services

## **FY26 FLEX Initiatives:** COOPERATIVE ROLES

#### **PARTNER:**

- Negotiate programs with media vendors (estimates must be uploaded and submitted as part of CoOp application)
- Manage production process and secure NMTD creative
   approval through Brand Resource Hub
- Deliver all assets and traffic ads to vendors
- Handle media vendor payments
- Complete Flex reimbursement request within 30 days of in-market date for each initiative.
- Complete required reporting to NMTD by July 15, 2025

#### **COOP TEAM:**

- Facilitate creative approvals
- Facilitate reimbursement request process
- Issue reimbursements per Flex award, once proof of creative approval, placement, and

payment is received

## FY26 MEDIA MENU PLAN Initiatives: COOPERATIVE ROLES

#### **COOP TEAM:**

- Handles all interactions with media vendors,
   including payment and creative trafficking
- Supplies Partner with production specs and requirements in a practical format
- Facilitates all production processes and creative approvals
- Keeps Partners informed on launch dates and deadlines
- Tracks and optimizes live media as needed.
- Provides comprehensive reporting to Partners

#### **PARTNER:**

- Remit payments to NMTD on time
- Deliver assets/creative on time & to spec.
- Respond in a timely manner to reviews and approvals.
- Complete year-end Tracking & Impact report
  with additional local data to complement MMP
   vendor reporting.

# **REFERENCE: FY26 Cooperative Marketing Program Summary**

Eligible Entities	Tourism-related IRS non-profits + tribal and local governments				
Application Process	STEP 1: Complete Partner <b>FY26 CoOp Pre-Application Survey</b> STEP 2: Review customized Smart Select Marketing ™ Plan & Identify any gaps for which to request Flex Funding STEP 3: Upload Flex Requests with MMP Smart Select Marketing ™ request confirmation via <b>Submittable</b>				
Support Available	Partner Service Representative (PSR) + Media Planning Consults				
Application Due Date	FY26 CoOp Pre-Application Survey: Closes Feb 26 MMP Selects & Flex Fund Requests: Due April 8				
NMTD Funding	2:1 \$ Match for ALL partners* (Consider local collaborations - up to 49% of Partner \$ from private sources - for greater impact)				
Brand Standards	<ul> <li>→ All creative must meet New Mexico True brand standards</li> <li>→ All creative must be reviewed &amp; approved by NMTD prior to trafficking</li> </ul>				
	Media Menu (MMP) Initiatives FLEX Fund Initiatives				
Funding Process	<ul> <li>→ Partner pays only Partner portion of MMP media cost (directly to NMTD or through partner's ad agency**, if applicable)</li> <li>→ First partner payment due 7/10/25 with remainder due 12/1/25</li> <li>→ NMTD pays vendors</li> <li>→ Partner fronts 100% of cost to vendors</li> <li>NMTD reimburses awarded Flex funds to Partner after Reimbursement Request received with proof of placement, proof of payment, proof of NMTD creative approval. Partner Reporting required.</li> </ul>				
Execution Process	NMTD CoOp Team provides:       → Vendor negotiations       → Media planning and Vendor negotiations         → 1:1 marketing consult (w/ ad agency, if applicable)       → Insertion orders and Vendor Payments         → Custom production timelines & instructions       → Creative trafficking to media vendors         → Insertion orders & Creative trafficking to media vendors       → Applying for reimbursement within 30 days of in-market date         → Reporting				

<sup>\*\*</sup> If partner's ad agency leads media planning and buys MMP media directly from NMTD on partner's behalf, any commissions on partner portion of MMP media is based solely on agreement between partner and their ad agency

\* \$ Awards pending funding outcomes of 2025 Legislative Session. Select Flex initiatives will be awarded at a maximum 1:1 \$ match. See 'FY26 FLEX: Eligible and Ineligible Expenses' supporting document for details

# FY26 Cooperative Marketing Summary: FLEX Funding

Marketing Planning Consultations

FY26 CoOp Pre-Application Survey: Closes Feb 26

**Eligible Entities** Tourism-related IRS non-profits + tribal and local governments

STEP 1: Complete **FY26 CoOp Pre-Application Survey** 

**Application Process** 

Support Available

NMTD Funding\*

**Application Due Date** 

**FLEX Funding Process** 

Execution Process\*\*

**Brand Standards** 

MMP Selects & Flex Fund Requests: Due April 8 2:1 \$ Match\* (Consider local collaborations - up to 49% of Partner \$ from private sources - for greater impact)

Partner fronts 100% of cost to vendors  $\rightarrow$ NMTD reimburses awarded Flex funds to Partner after Reimbursement Request received with proof of placement/launch, proof of

payment, proof of NMTD creative approval. Reimbursement Requests will not be processed before proof of placement or before

initiative is live/in-market. Reporting from Partner required.

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Partner handles:

Vendor negotiations Insertion orders  $\rightarrow$ Vendor payments

All creative must meet New Mexico True brand standards

All creative must be reviewed & approved by NMTD prior to trafficking

\* \$ Awards pending funding outcomes of 2025 Legislative Session. Select Flex initiatives will be awarded at a maximum 1:1 \$ match. See 'FY26 FLEX: Eligible and Ineligible Expenses' supporting document for details

STEP 2: Review customized Smart Select Marketing™ Menu MMP & Identify any gaps that may be addressed with Flex Requests STEP 3: Upload Flex Requests and vendor estimates with MMP Smart Select Marketing™ request confirmation via **Submittable** 

Any web development/enhancement Flex project funded by CoOp must feature partner's New Mexico True logo lockup above the fold

Applying for reimbursement within 30 days of in-market date

Creative trafficking to media vendors

Reporting