



Erin Graham
Destination North Myrtle Beach



Krystal Woodard Miles Partnership

Destination North Myrtle Beach



Cheryl Y. Kilday, CDME

President & CEO



Erin Graham *Marketing Director*



Wimberly Hubert

Destination Services

Manager



Pierce Edge

Digital Communications

& CRM Manager



Randy Davies
Sr. Director of Community
Relations & Advocacy



Nick FalconeBusiness Development
Director



Charlene Lynam
Visitor Services
Coordinator

Partnerships













IVIE PARKER

CONSULTING, LLC

Your Miles Team



Lauren Bourgoing
Vice President,
Account Director



Lauryn Peterson

Account Supervisor



Krystal Woodard

Project Manager



Samantha Davis Senior Media Planner



Justin Gibbs Director of Strategy & Insights, SEO



Content Director



Melissa Conley
Content Manager



Melissa Juneau

Art Director



Melissa Bartalos

Content Strategist



- Year to Date Review
 - Brand Campaign
 - Website Component Refresh
 - Media Review
- OVG 2024 & Upcoming 2025
- Looking Forward
 - Destination Master Plan & Strategic Plan





Timeless



UPDATED COLOR SCHEME















Genuine, unpretentious, Southern, warm, friendly

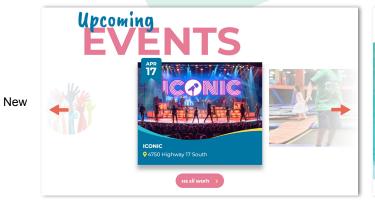
Website Component Updates

Old













Website - Year in Review (July 2023 - April 15 2024)

2,322,000

Pageviews (up 53% YOY)

1,273,013

Sessions (up 49% YOY)

52.11%

Engagement Rate

Note: GA4 reports on Engagement Rate not Bounce Rate



User Traffic By Location

- North Carolina
- 2. South Carolina
- 3. Georgia
- 4. Florida
- 5. Virginia
- 6. Pennsylvania
- 7. Ohio
- 8. Michigan
- 9. Illinois
- 10. New York







SEO & Organic Traffic Review (July 2023 - April 15 2024)

239K+

Organic Sessions

27.4%

Increase YOY

56s

Average Engagement Time, up 7% YOY

170K+

External Partner Website Visits





Email Marketing - Year in Review (July 2023 - April 2024)







Delivery Rate

100%

Open Rate

50.45%

22.68% Above Industry Average

Click Rate

2.61%

2.42% is Industry Average





Current PR efforts to date

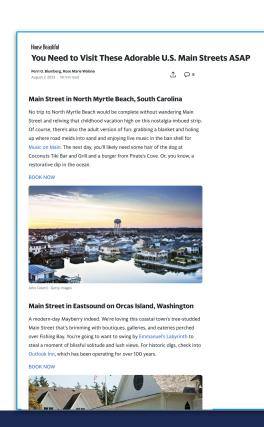
119

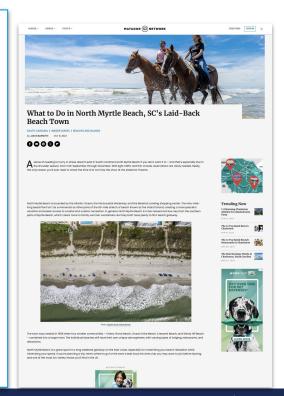
Mentions

3.84B+

Reach

\$2.2M+









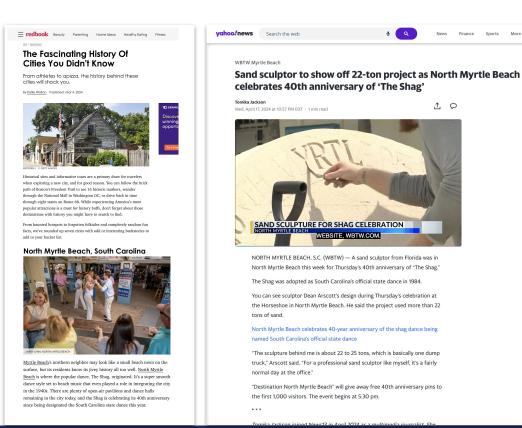
Current PR Efforts to Date

867M+

Reach

\$498,959

Media Value









Shag Celebrations







FY23-24 Media Partners

ConnectedTV Streaming Audio Social Prospecting Display/Native

Paid Social Paid Search Display/Native

Website Retargeting Lookalike Modeling & Travel Intenders Social (Conversions)



VISITATION











FY23-24 Markets



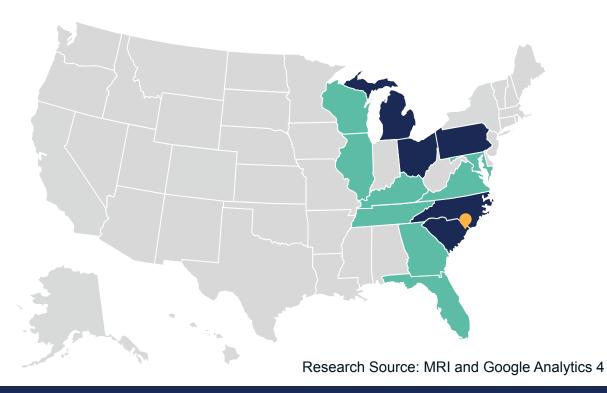
Primary

North Carolina South Carolina Ohio Pennsylvania Michigan



Secondary

New Jersey Wisconsin Kentucky Tennessee Georgia Virginia Illinois Florida







Brand Campaign

11.1M+

Impressions

111.1K+

Landing Page Views

128% YoY

Increase in Site Traffic

July - September 2023

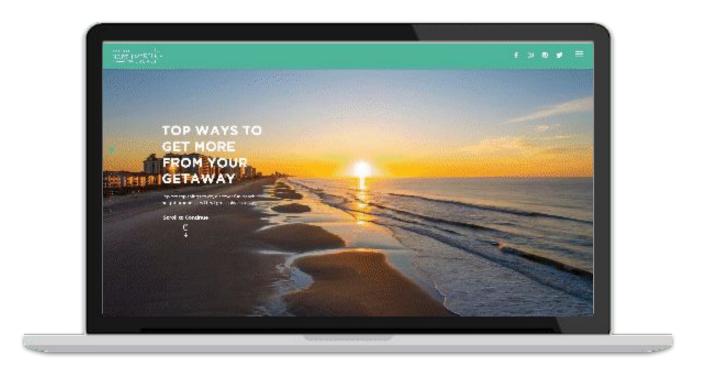








Brand Campaign Landing Page





Creative Examples

Always on















Creative Examples

Winter Stay















Headline Escape Winter's Chill Unk Description Plan Your Visit



Book Cozy Lodging

Link Description

Plan Your Visit



Headline Soak Up the Season Link Description Plan Your Visit



Find Coastal Fun For All
Link Description
Plan Your Visit





Holiday



Magic at North Myrtle

Promoted By

North Myrtle Beach







Create memories this holiday season with dazzling lights, live shows and festive fun for all.

NORTH MYRTLE BEACH See over two million sparkling lights and 500 displays at The Great Christmas Light Show.







Promoted By

North Myrtle Beach

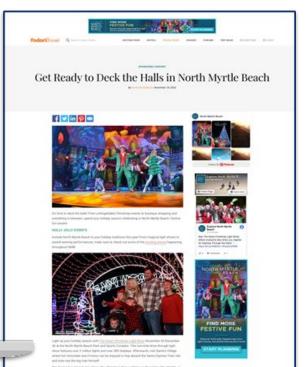






Holiday Undertone & Nativo









Music on Main

Irish Italian Festival Shag Fall Safari

#ExploreNMB

OD Music Fest

Spring













Reactions

Comments

Post Link Clicks

Other Post Clicks

Shares

Shag 40th Anniversary











Paid Media - Year in Review (July 2023 - April 15 2024)

87M+ Total Impressions

20% Average Engaged Visitor Rate (Industry Benchmark 15%)

SEM

1.96M+

Total Impressions

278K+

Total Clicks

14.12%

CTR

(Industry Benchmark 4.7%)

Digital

65.2M+

Total Impressions

0.25%

Landing Rate (Industry Benchmark 0.10%)

20.32%

Engagement Rate (Industry Benchmark 15%)

Meta

15.2 M+

Total Impressions

689K+

Total Clicks

4.45%

CTR

(Industry Benchmark 0.90%)

Pinterest

4.5M+

Total Impressions

22K+

Total Clicks

0.49%

CTR

(Industry Benchmark 0.28%)





Nativo - Year in Review (July 2023 - April 2024)

10,728,047

Impressions

71,055

Pageviews

40 seconds

Average Time spent (30s benchmark)

4.32%

CTA Rate (2.5-3.25% benchmark)









Undertone - Year in Review (July 2023 - April 2024)

7,511,805

Impressions

944 Hours

Engaging with NMB PageGrabber

2.73%

CTR

(Industry Benchmark 1-2%)

4.37%

Interaction Rate (Industry Benchmark 1.5-2%)







Sojern Results (Aug 1, 2023 - Apr 16, 2024)



9,167

Confirmed Travelers

\$645

Average Spend per Traveler

For every \$1 spent on Media, \$136.14 is spent by visitors!

Confirmed Travelers **x** Average Spend per Traveler **=**

\$5,912,715

Estimated Economic Impact

\$43,430

Media Spend to Date



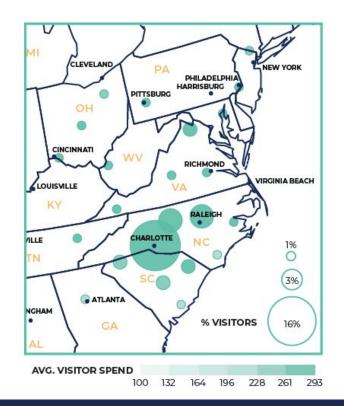




Zartico Results from NMB

SNAPSHOT OF TYPICAL NORTH MYRTLE BEACH VISITOR

87 %	are from Out-of-state; this map illustrates their point of origin
49%	of Cardholders are age 25 – 54
26%	of Cardholders earn more than \$100k
52 %	of Cardholders have children in their household





Visitor Impact on Local Economy



96%

of money spent on accommodations was paid by visitors





85%

of total spending at attractions with an **average of \$110**





58%

of all restaurant receipts are paid by visitors with an average of \$113





14%

of all retail sales are purchases made by visitors with \$139 average spend







ZARTICO



Zartico Results from NMB

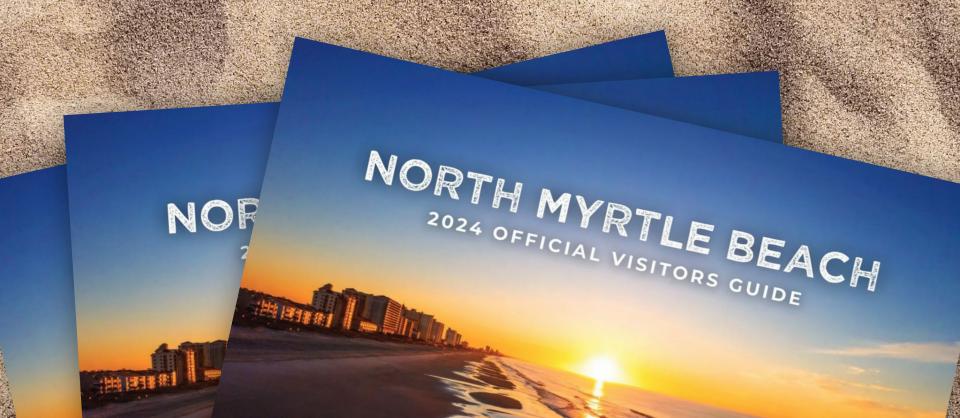
AVERAGE VISITOR SPEND

Average & Benchmark

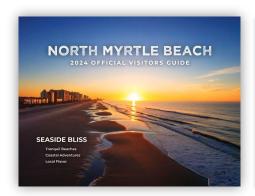








2024 Guide Updated Look and Feel







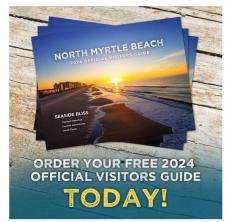




2024 Visitor Guide Facts



Discover blissful experiences and uncover hidden gems in North Myrtle Beach. Order your FREE 2024 Visitors Guide today!



explorenorthmyrtlebeach.com
Order Your Free 2024
Visitors Guide

Order now

🗘 🔾 👺 2.7K

104 comments 218 shares

2024 Visitor Guide Conversion Ad resulted in **8,196 OVG orders** at a cost per guide order of **\$0.70**.

This is extremely efficient as the average cost per guide order is closer to \$5!

The OVG Ad had a **5.93**% engagement rate, well above the 2% industry average and **2.41% CTR**, above the 0.90% industry average.

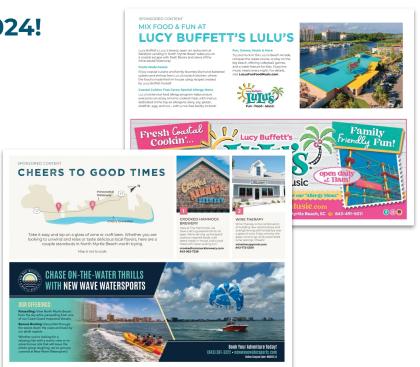




2025 OVG Advertising Opportunities

Early Bird Discount through June 1, 2024!

- Front & Back Cover Opportunities, Spread, Full page, Half page, Quarter page
- 12 Co-op advertising opportunities spotlight businesses affordably and effectively.
- Full page & Half page Advertorials (enhance your ad with content)
- Extended reach through the digital version of the guide available on explorenorthmyrtlebeach.com and social channels.







Accessibility

















Starting July 1, join North Myrtle Beach in saying goodbye to single-use plastic bags

EMBRACE REUSABLES







Hospitality Training



Customer Service

OR





Looking Ahead

- AI in Travel
- 2024 Election Impacts
- The Cookie Depreciation

