

## SEPTEMBER 2022

DEPARTMENT OF TOURISM & BUSINESS DEVELOPMENT

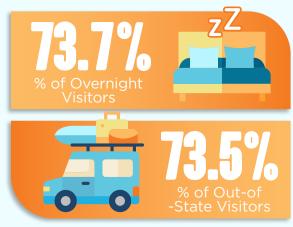


### **SEPT 2022 TOURISM REPORT**

## OGEAN GITY VISITOR PROFILE

This visitor device must spend a minimum of 2 hours in Ocean City and visit one of the 283 points of interest Zartico mapped out in Ocean City.







2021 Tax Collection: \$5,415,394

2021 Tax Collection: \$317,976.03



### **TOURISM TAX**

Rental of hotel, motel or any short term rental is subject to the Worcester County 5% Room Tax. The food and beverage tax is one-half percent (.5%) of the taxable price of the sale of food and beverages. These taxes are collected by Worcester County and later remitted to Ocean City.

# HOTEL OCCUPANCY

in Aug 2022

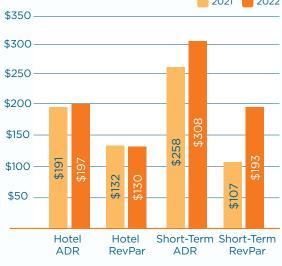
69.9% in 2021



OCCUPANCY in Aug 2022

> **57.0**% **I** in 2021





**ADR:** Average Daily Rate RevPar: Revenue per Available Room

#### DEPARTMENT OF TOURISM & BUSINESS DEVELOPMENT

Ocean City uses Zartico to uncover intelligence and insights into visitor movement. This data assists Ocean City's Tourism and Business Development Department in better understanding and anticipating where, when and how people move throughout a destination. The monthly visitor profile uses near data to capture visitor flow. Near data is anonymized mobile location data representing, on average, 5% of all visitor devices. A visitor is defined as a device with a home OR work location (to exclude commuters) more than 30 miles from Ocean City.

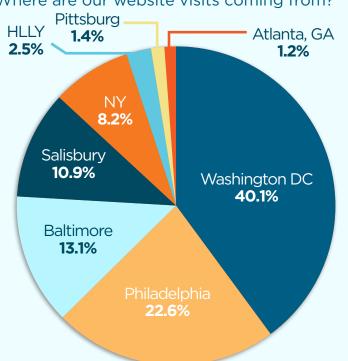


### **SEPT 2022 TOURISM REPORT**

**SESSION DURATION** 

# OCEAN CITY 289,247 MARKETING SUMMARY

Where are our website visits coming from?\*



\*Top 8 Visitor DMA's shown

### **MARKETING INSIGHTS**

September delivered

**62 MIL+**IMPRESSIONS

Digital Out of Home and High Impact Ads accounted for half.

0.20% OVERALL GTR

Display Native Campaign exceeded the benchmark of 0.10% goal. Paid Social generated

16 MIL+
IMPRESSIONS
21 NON+

link clicks.



Most impressions were on **Pinterest** with **Tik Tok** having the most engagement. Videos fared the best.

Our fall video ad was the top performer creatively with a 0.41% CTR. Summer creative follows with a 0.16% CTR. Enjoy Fall creative delivered the most impressions with over 4.9 million and 4,600+ conversions.



# **TOP LOCATIONS**

**Out-of-State Visitors Visitors** 38.6% 51.0% 10.3% 13.9% NORTHSIDE PARK 13.1% 6.5% 9.8% 8.4% 5.8% 5.8% MARTY'S PLAVIA 5.5% 5.7% 4.4% 4.6% FAGER'S ISLAND 4.3% 3.5%

## **TOP SOCIAL POST**



REACH

**NEW USERS** 

**362,810** Views

### ENGAGEMENT

3,807 Likes363 Comments657 Shares

### DEPARTMENT OF TOURISM & BUSINESS DEVELOPMENT

Ocean City's "Enjoy" Campaign encourages visitors to Lighten Up. Live it Up. And ENJOY OCMD! Our marketing plan concentrates on seven primary markets, making up 78% of Ocean City's total visitation. We also pursue high-propensity audiences wherever they are within a wider radius. This information is driven by intent data, interest in OC and competitive beach destinations, and content consumption that would indicate vacation planning mindset. Our campaign tactics (from paid social to streaming video) target new and returning visitors, while also developing a proprietary market model to establish priority and regional markets.