VISIT OMAHA

PARTNER EXTRANET TRAINING GUIDE: MANAGE PROFILE

Questions, Comments, Concerns

Hotels: Bryan Schlotterbeck 402-444-1624 or <u>bschlotterbeck@visitomaha.com</u> All other Partners: Erin O'Brien 402-444-1764 or <u>eobrien@visitomaha.com</u>

LOGIN SCREEN

Omaha CVB - Extranet

Password

Visit Omaha

LOGIN

Forgot Password?

MANAGE PROFILE



Clicking the **Profile** icon displays a partner's information, such as contacts, account details and information about interactions with Visit Omaha (same as the **See All** link in the **At A Glance section**).

PROFILE - ACCOUNTS

6	Accounts		
	 Filters (0) Status is one of: 	🌣 Manage Filters	
	APPLYFILTERS		
	Actions Account		Page 1 of 1 S Go to Page: 1 S
	Visit Ornaha		
	Manage Amenitles Manage Meeting Space		🔇 Page 1 of 1 👂 Go to Page: 1 👂

After you click the **Profile** icon and then **Accounts**, you will be presented with your account name and various actions you can perform. If you see multiple account names, this is due to your business being associated with another business. The pencil icon will allow you to edit your business's information. By clicking the eyeball icon, you can view your business information. The down arrow icon will allow you to view and edit your amenity and meeting space details (if applicable).

PROFILE-ACCOUNTS(CONT'D)

Update Account

SAVE	Account Information					
CANCEL	Website:	Email:				
Sections:	http://www.visitomaha.com					
Account Information	Account:					
Phone Information Social Media Visit Omaha						
	Phone Information					
	Primary:	Alternate:				
	(402) 444-4660 Ext	Ext				
	Toll Free:	Fax:				
		(402) 444-4511 Ext				
	L					

When you view or edit your business's information, you can quickly scroll to a section on the page by clicking the links on the left of the page. If you are viewing the account, the top left will display an **Edit** button. If you are editing the account, the top left will display a **Save** button. *You must click the Save button before changes are applied!*

PROFILE - CONTACTS

Contacts

Filters (0)		🌣 Manage Filters		
Contact Type is one of: CHOOSE -	Account is one of: CHOOSE -			
Department contains:	Security Access is one of: CHOOSE -			
ADD CONTACT				Page 1 of 3 So to Page: 1
Actions Full Name	Account	Title	Email	Contact Type
Cathy Keller	Visit Omaha	Director of Sales	Ckeller@visitomaha.com	Active
Jasmyn Goodwin	Visit Omaha		Jgoodwin@visitomaha.com	Active

After you click the **Profile** icon and then **Contacts**, you will be presented with a list of all the contacts associated with your business. On this page you can **add**, **edit**, **view**, or **clone** (i.e. duplicate) a contact depending upon your extranet permissions.

PROFILE-CONTACTS(CONT'D)

Upd te Contact

SAVE							
CANCEL	Account: <a>Required		First Name: <require< td=""><td>ed</td><td></td><td></td><td></td></require<>	ed			
ections:	Visit Omaha	v	Cathy				
Contact Information	Last Name: Required		Full Name: <a>Require	d			
Address Information Phone Information	Keller		Cathy Keller				
Additional Information General	Department:		Title:				
	Sales		Director of Sale	es			
	Contact Type: <required< td=""><td></td><td>Preferred Contact M</td><td>lethod: <a>Required</td><td></td><td></td><td></td></required<>		Preferred Contact M	lethod: <a>Required			
	Active	T	Email				•
	Emall: <required< td=""><td></td><td>? Send Email:</td><td></td><td></td><td></td><td></td></required<>		? Send Email:				
	Ckeller@visitomaha.com		•	YES	0	NO	

When you view or edit a contact, you can quickly scroll to a section on the page by clicking the links on the left side of the page. If you are viewing a contact, the top left will display an **Edit** button. If you are editing a contact, the top left will display a **Save** button. *You must click the* **Save** button before changes are applied!

<u>IMPORTANT NOTE</u>: If a contact has left your business please notify Visit Omaha and/or change their contact type to "Inactive."

PROFILE – MY BENEFITS



After you click the **Profile** icon and then **My Benefits**, you will be presented summary reports based on Visit Omaha's interaction with your business. The information you see on this page is specifically related to your business.

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FIND MORE TRAINING GUIDES UNDER "PARTNER BULLETINS"

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