When the school year is over and you survived 12 weeks of homeschooling



When he finds out all you needed was food to get rid of that attitude









Coronavirus Trave Sentiment Index

Presentation of Findings Week of June 7th



Destination Analysts is a market research company that offers businesses a breadth of insights, from the comprehensive understanding of target audiences and customer profile development, to ROI analysis and economic forecasts.

Clients seek us out for unique and more deeply thoughtful analysis, our actionable storytelling of data, high quality and defensible findings, and progressive and open approach to research methodologies.





Research Overview & Methodology

- Weekly tracking survey of a representative sample of adult American travelers in each of four U.S. regions
- **Designed to track traveler sentiment and** generate insights into when tourism businesses can expect demand to return and from whom
- Week 13 data (fielded June 5th-7th) will be presented today
- 1,200+ fully completed surveys collected each wave
- **Confidence interval of +/- 2.8%**
- Data is weighted to reflect the actual population of each region



U.S.Regions





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IMPORTANT

The data and findings presented here are from our **independent research**, which is unique in that it is not sponsored, conducted or influenced by any advertising or marketing agency. This means that you can trust that it is not serving any agenda other than to provide you **reliable information** upon which to base decisions for your organization's or tourism community's future.

	Destination 🔶 Analys



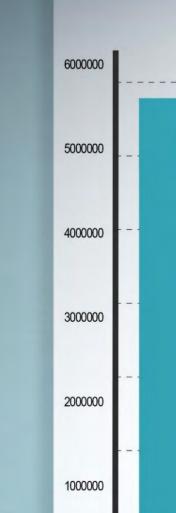


TODAY

Overview of This Week's Findings

Travel Marketing Potential Influence Index

North Carolina/The Outer Banks







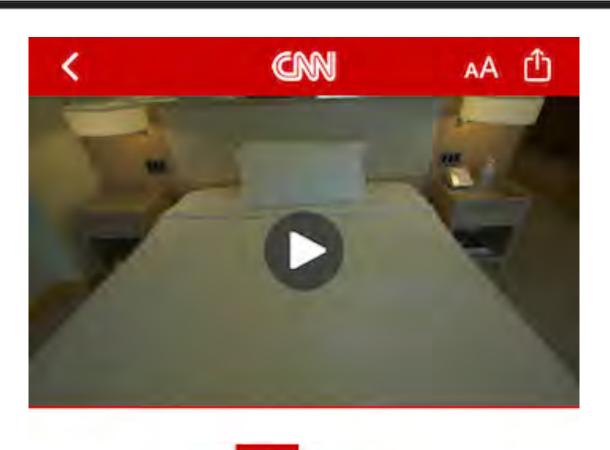
109,192





(MEL D. COLE / GETTY / THE ATLANTIC)

After months of deserted public spaces and empty roads, Americans have returned to the streets. But they have come not for a joyous reopening to celebrate the country's victory ----- the contractions to see all some after a



Summer vacation: What are the risks?

In this new normal where everything is a calculation, summer vacation presents a whole host of questions.



Marnie Hunter, CNN

Updated 8:21 AM EDT June 4, 2020



New York, New York

New York City Begins To Reopen, 100 Days After Its First Case

As many as 400,000 workers can begin returning to their jobs on Monday.

June 8, 2020



21,058 likes

nytimes New York City, which weathered extensive hardship as a center of the worldwide coronavirus... more

View all 199 comments



...

How Safe Americans Feel about Travel



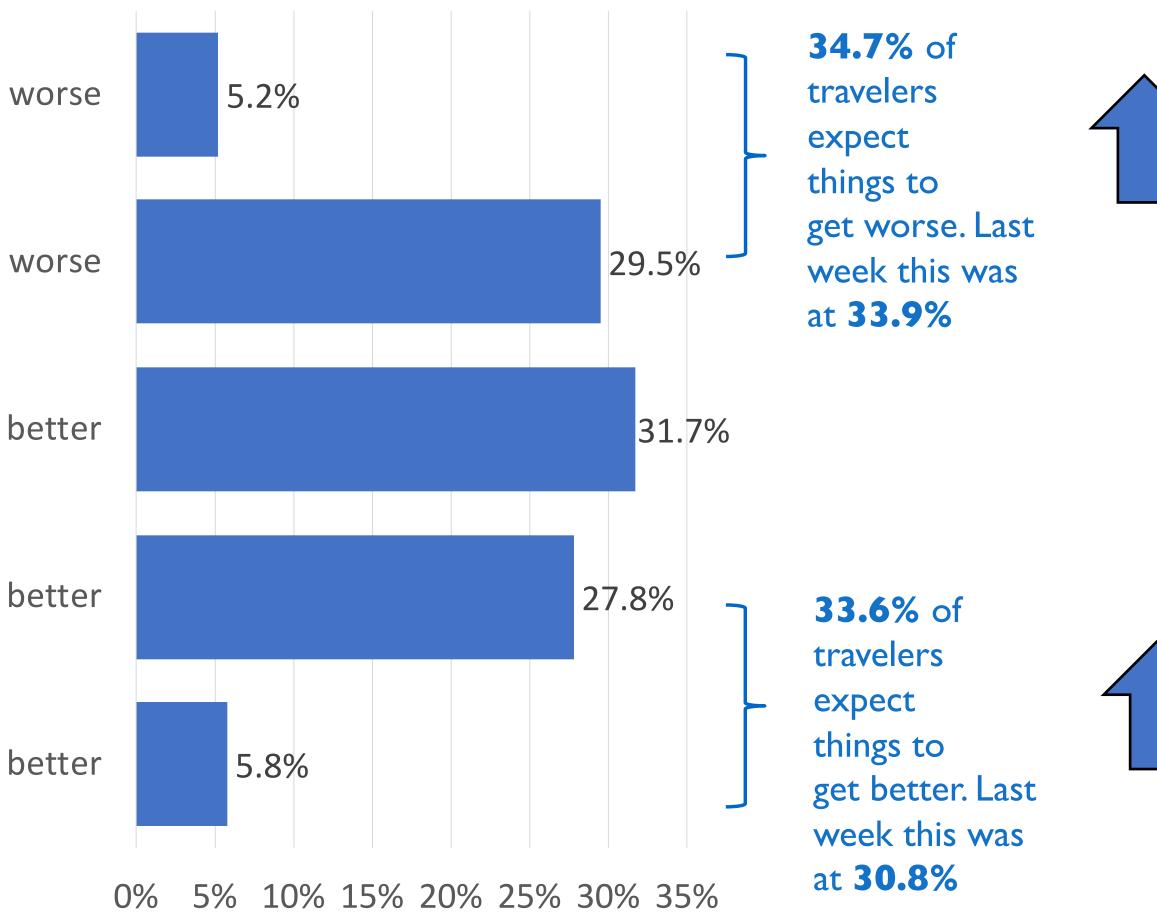
Expectations for the Coronavirus Outbreak

Question: In the NEXT MONTH, how (if at all) do you expect the severity of	Get much w
the coronavirus situation in the United States to change? (Select one)	Getw
In the next month the coronavirus situation will	Neither worsen nor get b
	Get b

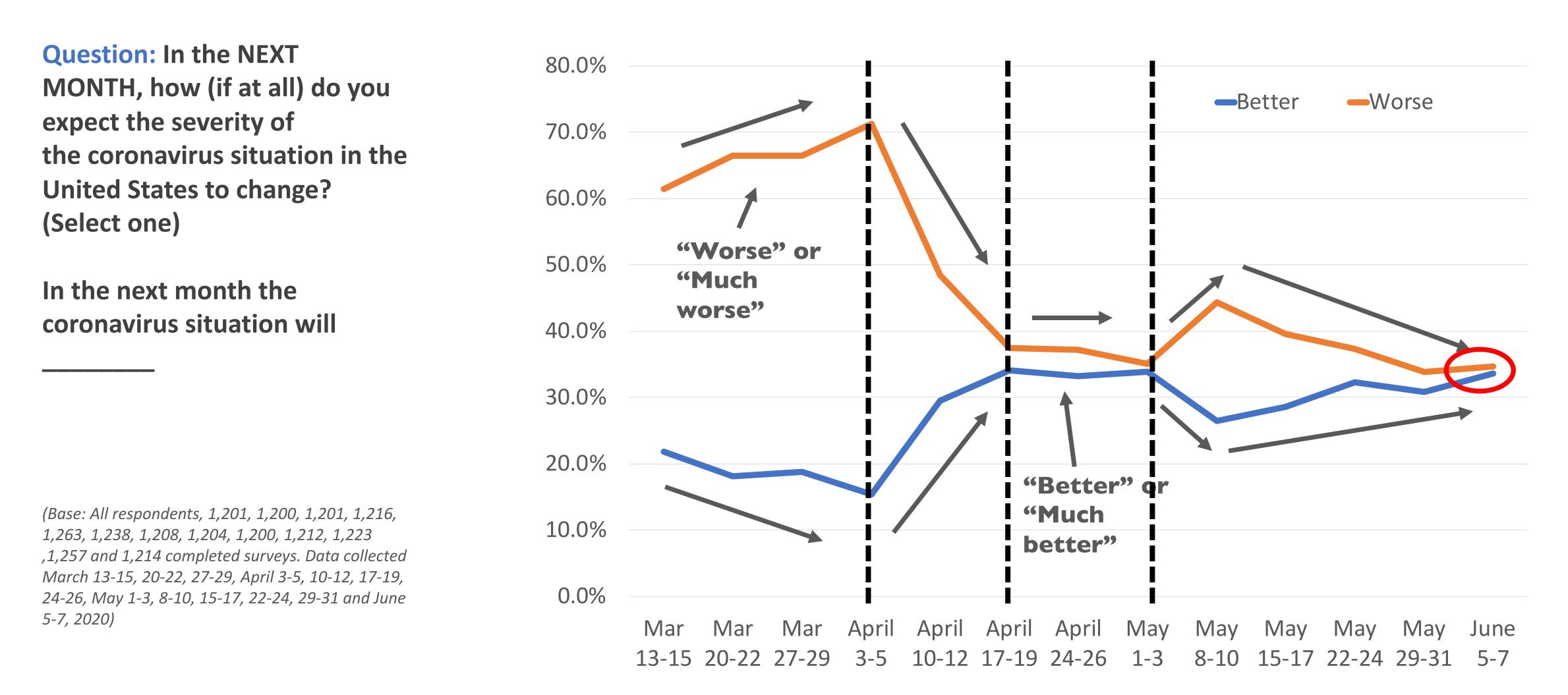
(Base: All respondents, 1,214 completed surveys. Data collected June 5-7, 2020)

Get much better





Expectations for the Coronavirus Outbreak

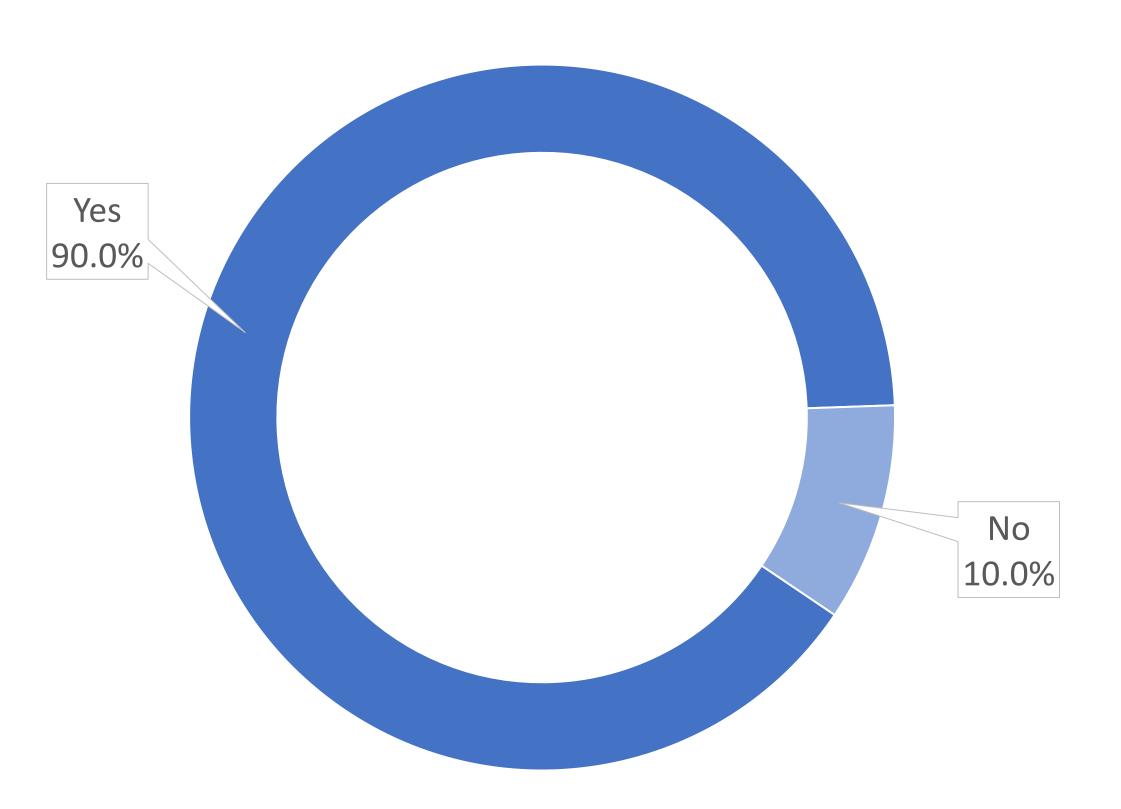




Question: Has the social unrest (protests, etc.) happening in the country right now contributed to your expectation that the **Coronavirus situation will get** worse in the next month?



(Base: All respondents expecting the coronavirus situation to worsen this month, 407 completed surveys. Data collected June 5-7, 2020)



Personal Health Concerns

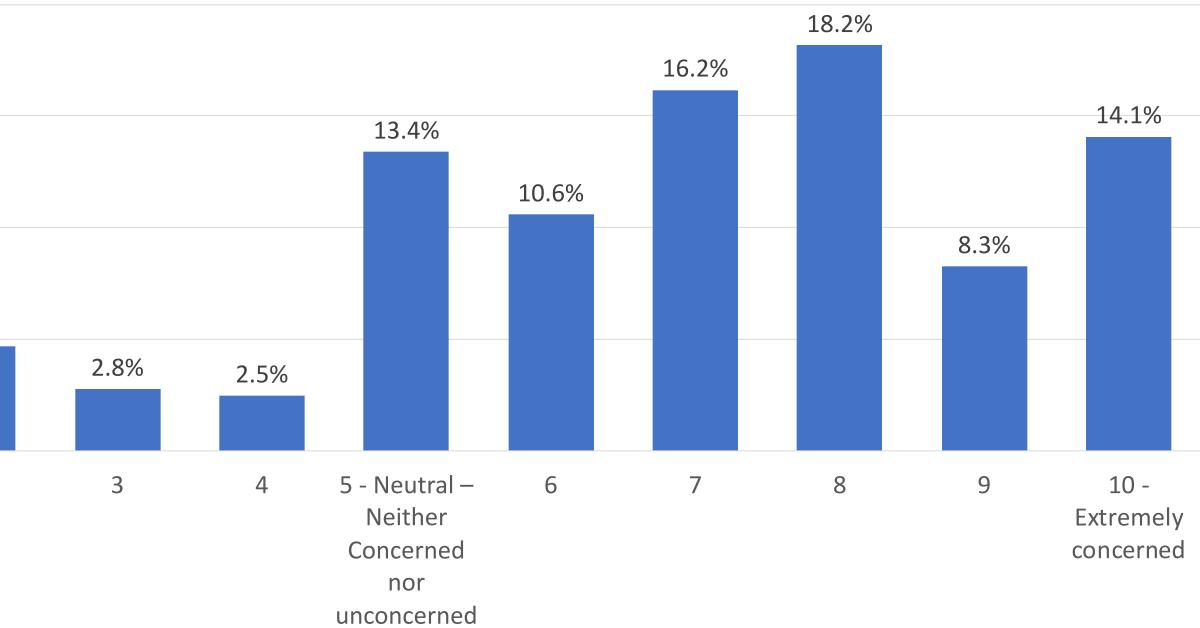
Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU PERSONALLY about contracting the virus? (Please answer using the scale below)

(Base: Wave 13 data. All respondents, 1,214 completed surveys. Data collected May 5-7, 2020)

30%			
5070	Wave 13	3 (June :	5-7)
25%			
20%			
15%			
10%			
5%	5.6%	3.7%	4.7%
0%	0 - Not at all concerned	1	2



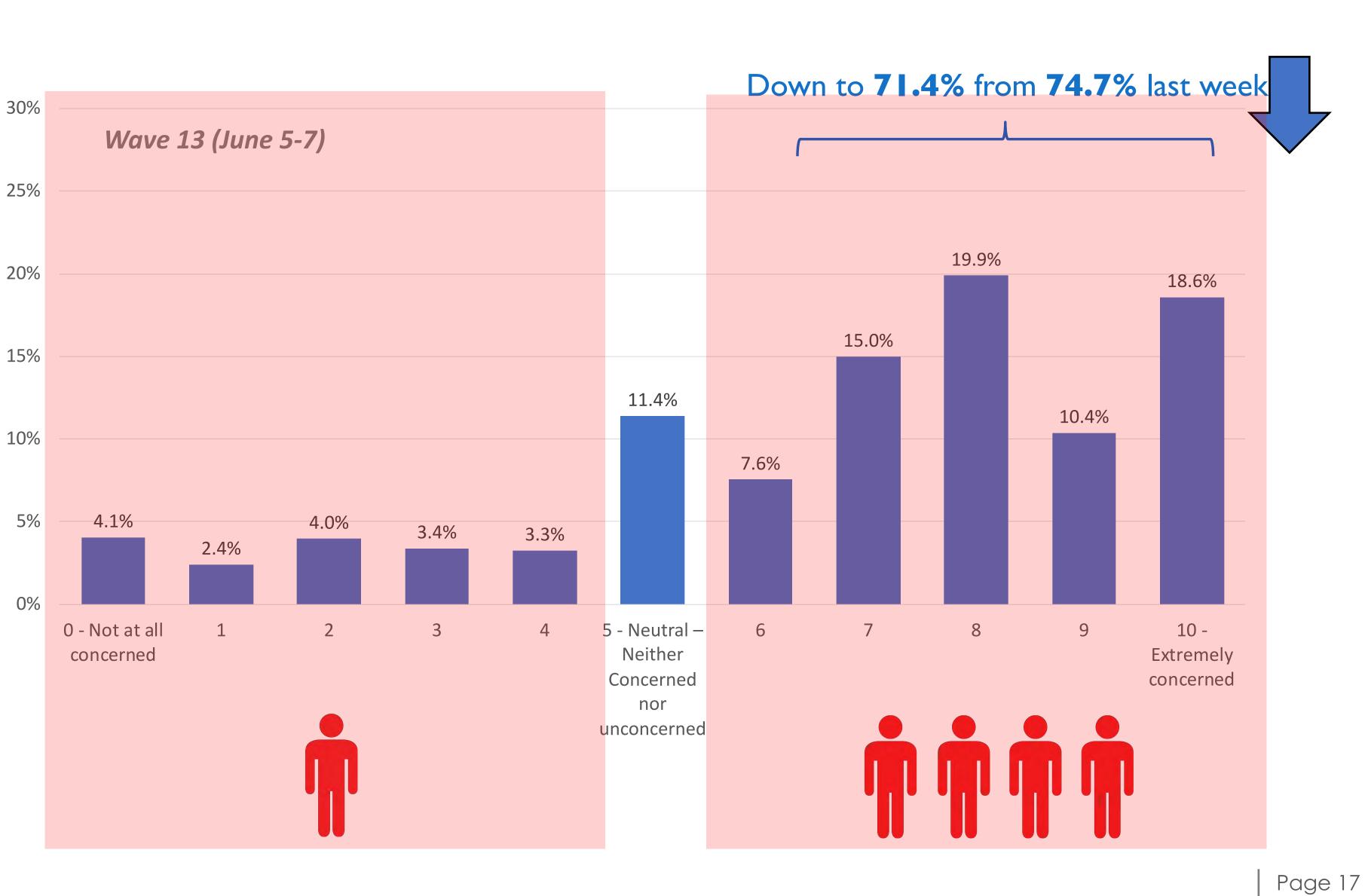




Health Concerns (Family & Friends)

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

(Base: Wave 13 data. All respondents, 1,214 completed surveys. Data collected May 5-7, 2020)

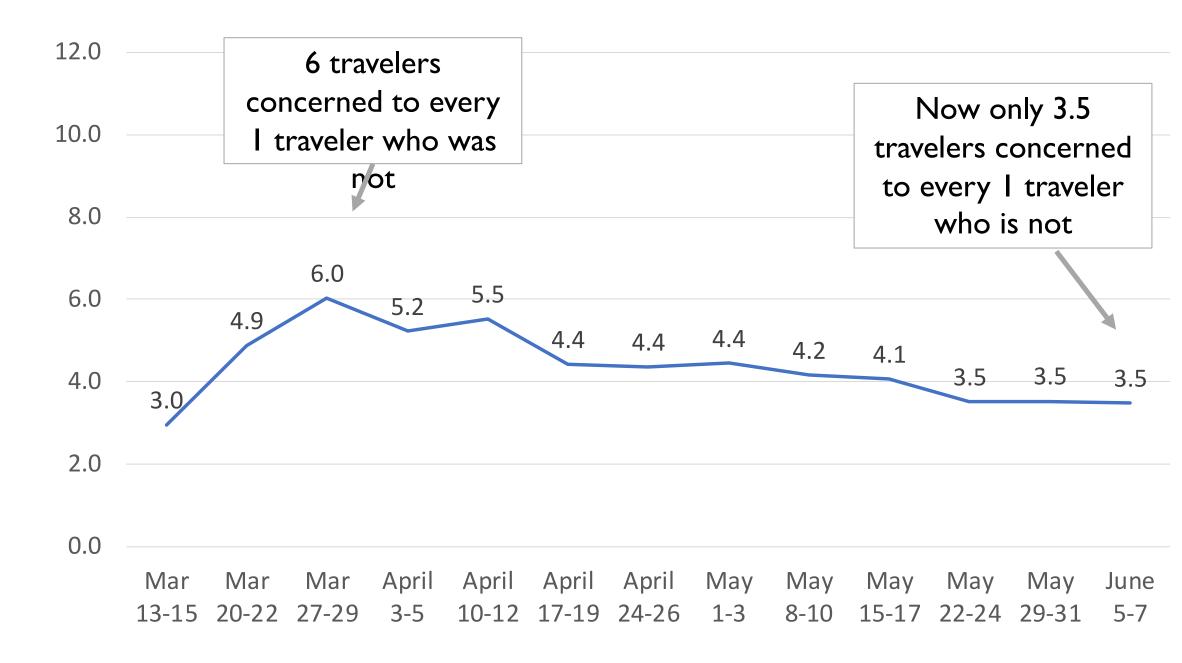




Ratio of Concerned to Unconcerned Travelers: Safety

Personal Safety

Ratio of concerned (10-6) to unconcerned (0-4) on 11-point scale)

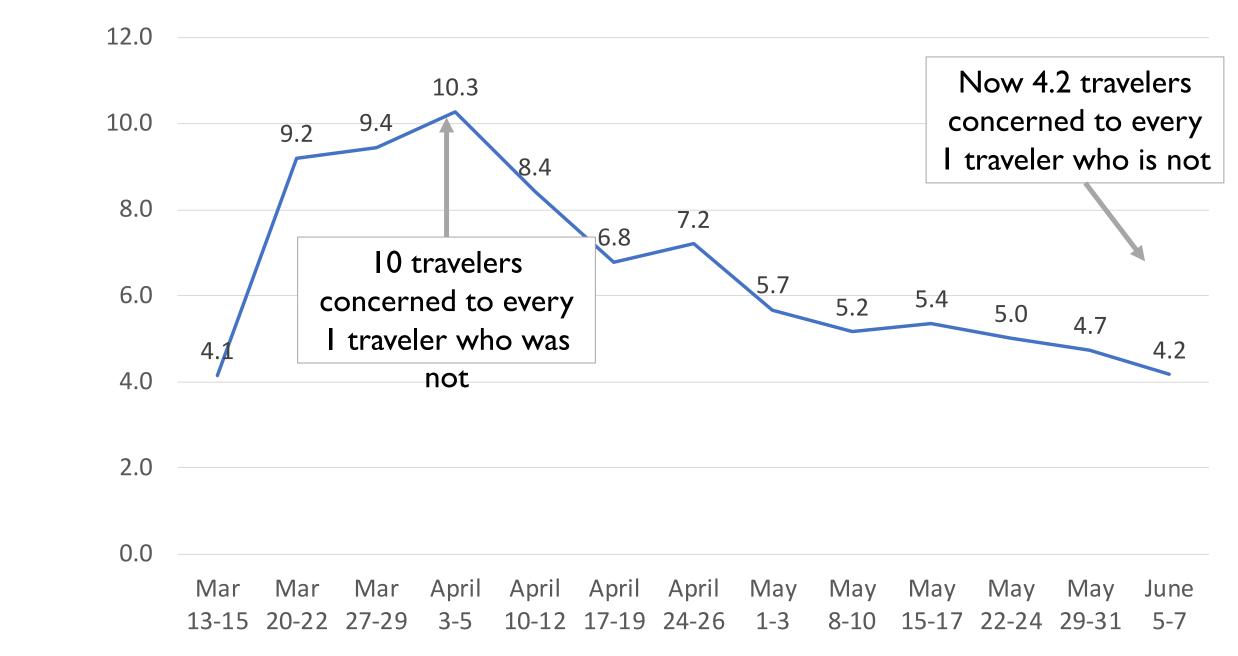


Question: Thinking about the current coronavirus situation, in general, how concerned are you **Question:** Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below) **PERSONALLY** about contracting the virus? (Please answer using the scale below)

> (Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



Safety of Friends and Relatives Ratio of concerned (10-6) to unconcerned (0-4) on 11-point scale)

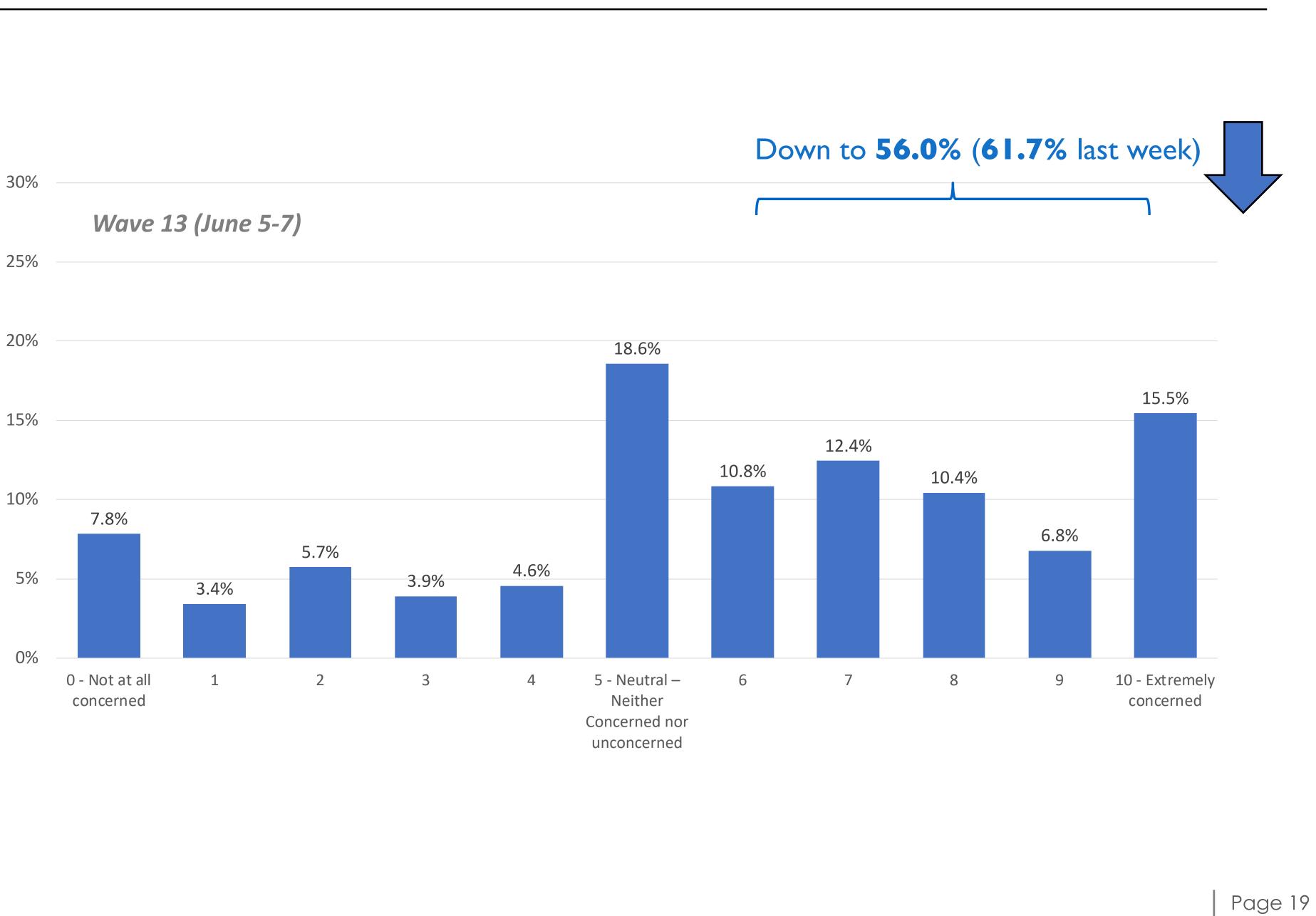




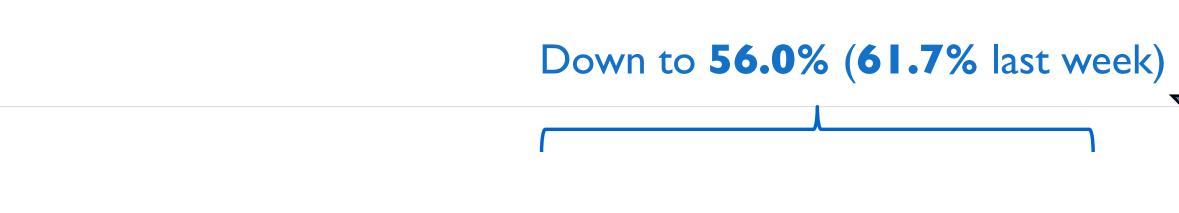
Concerns About Personal Finances

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your **PERSONAL FINANCES?** (Please answer using the scale below)

(Base: Wave 13 data. All respondents, 1,214 completed surveys. Data collected May 5-7, 2020)







Concerns About National Economy

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?

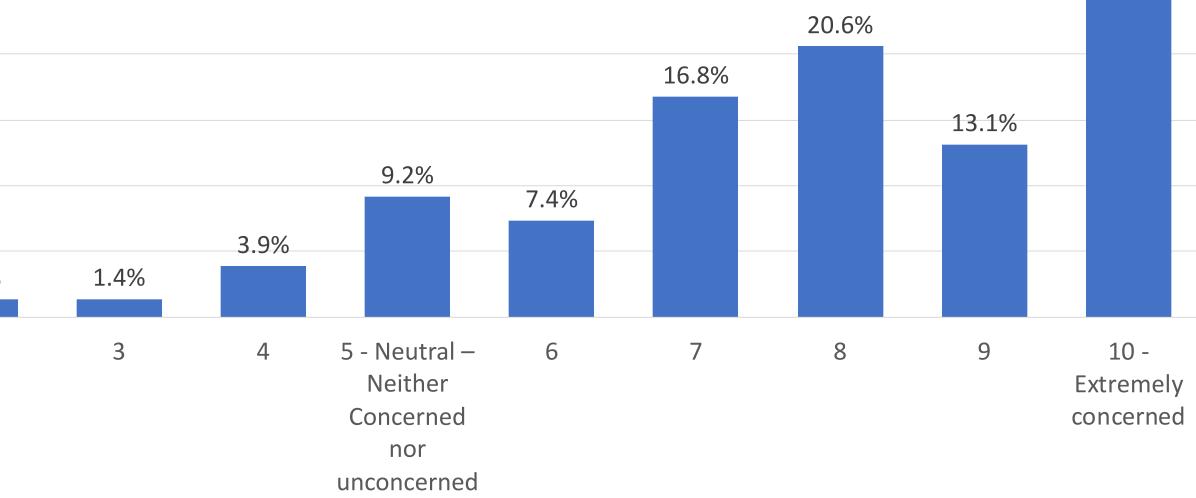
(Base: Wave 13 data. All respondents, 1,214 completed surveys. Data collected May 5-7, 2020) Wave 13 (June 5-7)

50%			
45%			
40%			
35%			
30%			
25%			
20%			
15%			
10%			
5%			
	1.3%	0.8%	1.4%
0%	0 - Not at all concerned	1	2



The vast majority (82.0%) continue to be concerned about the impact on the economy, down from 84.9% last week

24.1%

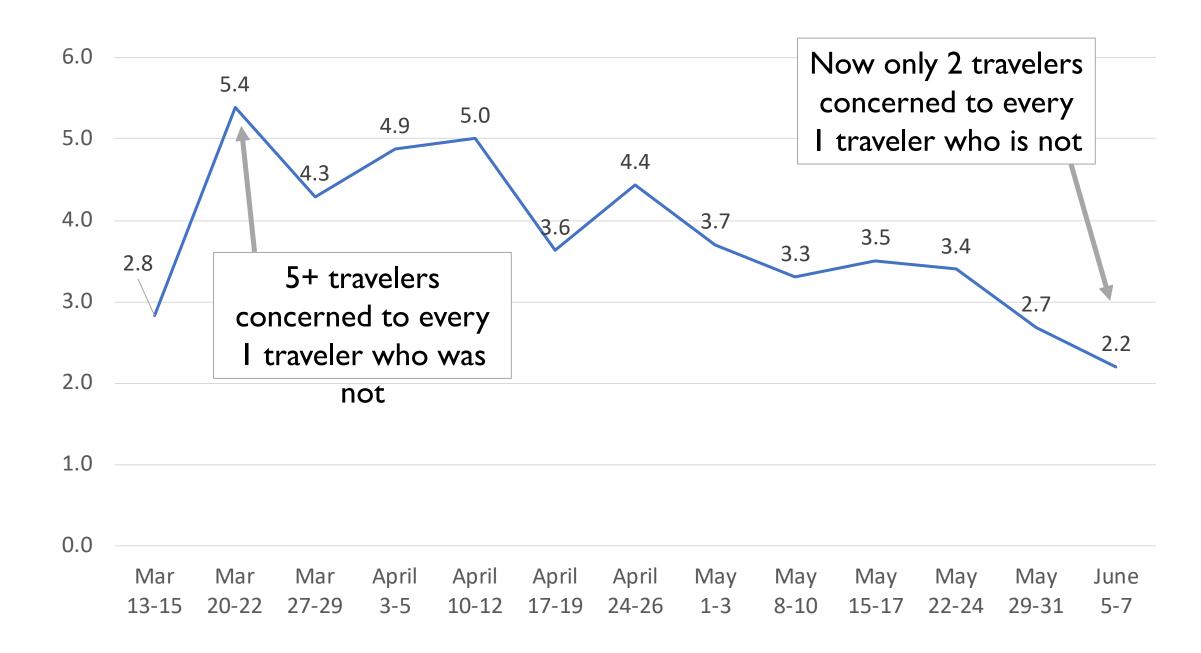




Ratio of Concerned to Unconcerned Travelers: Economic Concerns

Personal Finances

Ratio of concerned (10-6) to unconcerned (0-4) on 11-point scale)



Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your PERSONAL FINANCES? (Please answer using the scale below)



20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)

National Economy Ratio of concerned (10-6) to unconcerned (0-4) on 11-point scale)

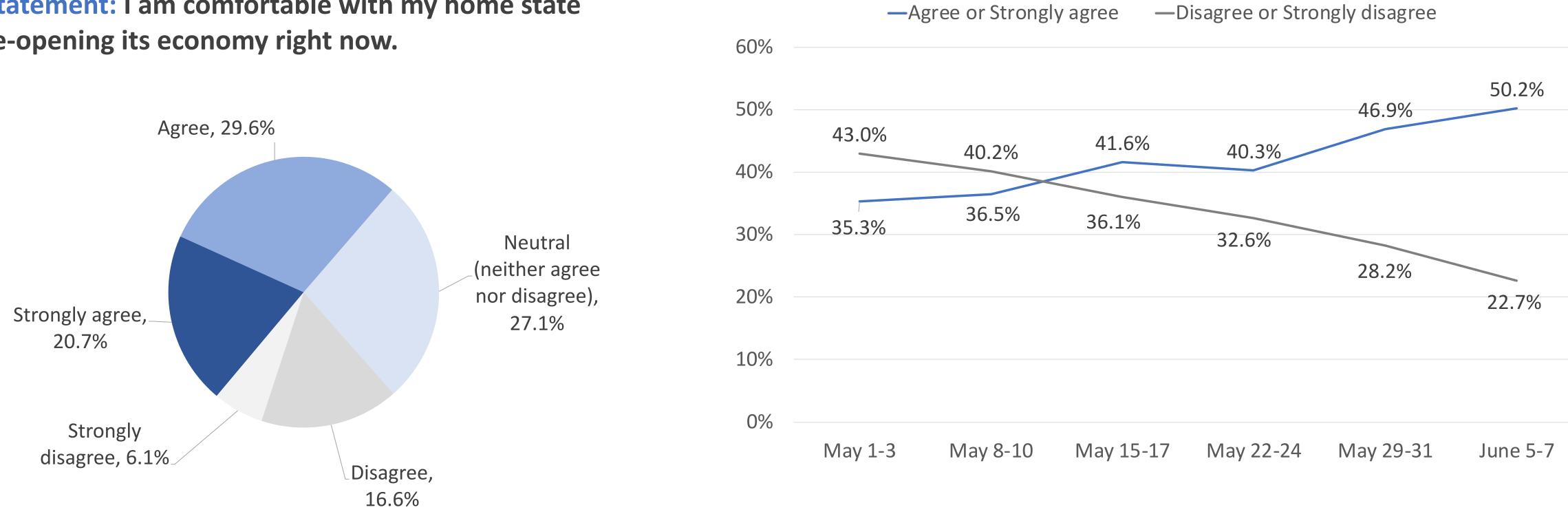


Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?

Comfort with Home State Re-Opening

How much do you agree with the following statement?

Statement: I am comfortable with my home state re-opening its economy right now.



(Base: All respondents, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)

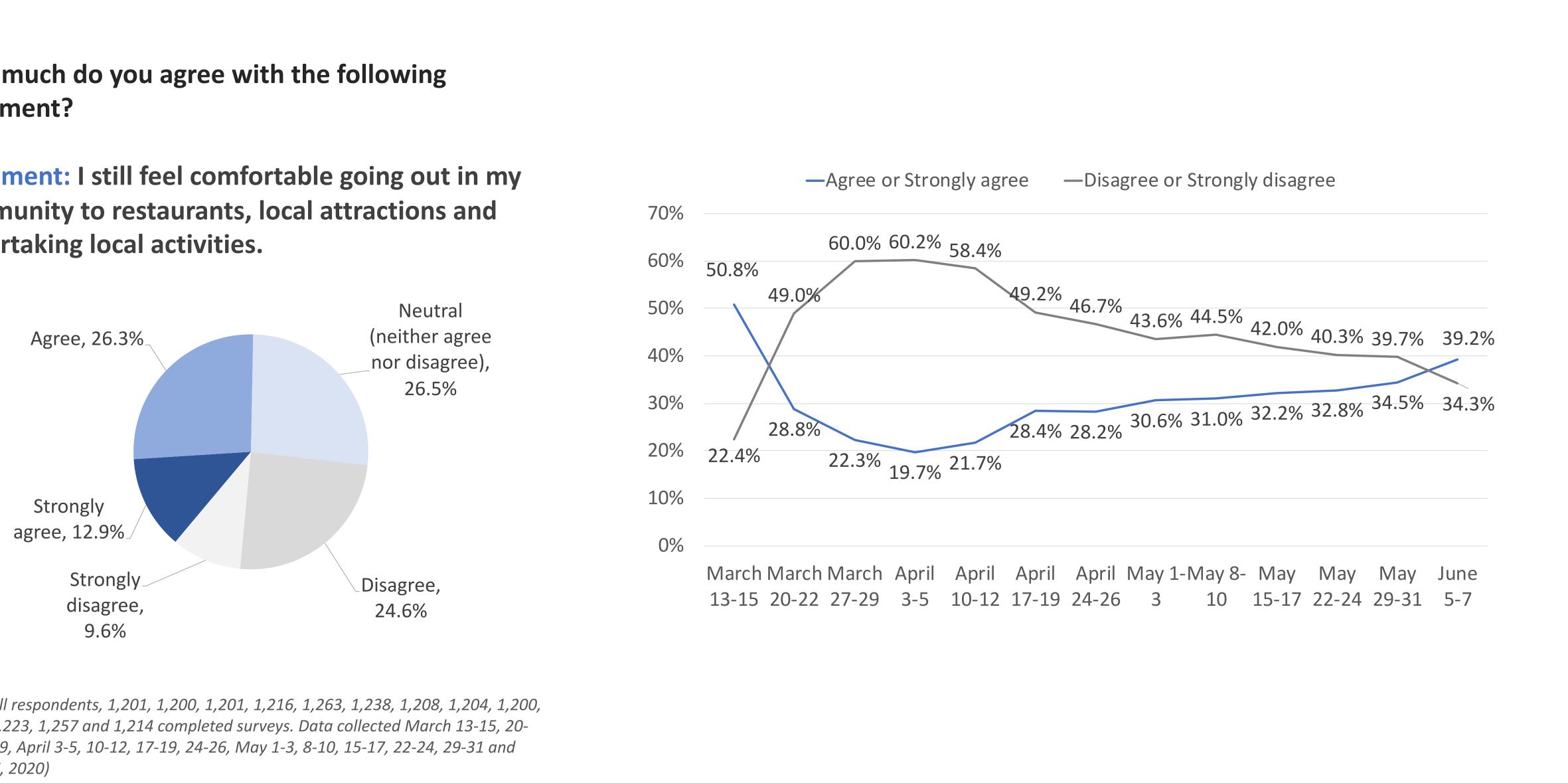




Comfort Enjoying Home Community

How much do you agree with the following statement?

Statement: I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.



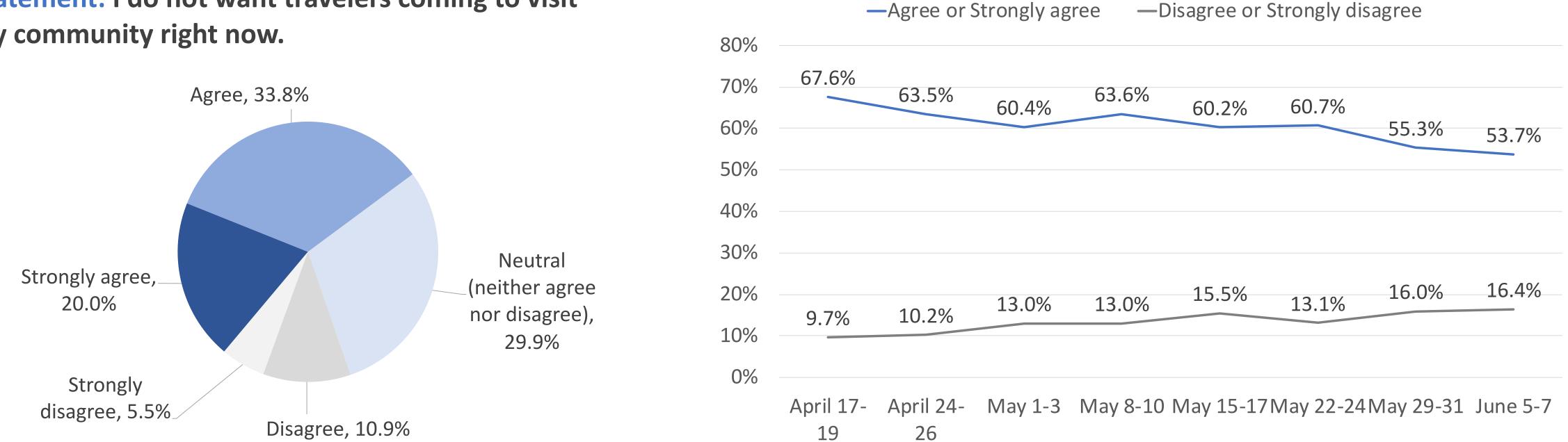
(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



Travelers in Community are Unwanted

How much do you agree with the following statement?

Statement: I do not want travelers coming to visit my community right now.



(Base: All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected April 17-19,24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



Perceived Safety of Travel Activities (Wave 13)

Question: At this

moment, how safe would you feel doing each type of travel activity?

(Base: Wave 13 data. All respondents, 1,214 completed surveys. Data collected May 5-7, 2020)

Traveling on a cruise line Intercity bus travel (Greyhound, Bolt, Megabus, etc.) Traveling by bus or motor coach on a group tour Traveling outside the United States Attending a conference or convention Sporting events - Large venue Attending a performance (music show, theater, movie, etc.) Go to a casino Train travel (intercity travel - e.g., AMTRAK) Sporting events - Small venue Traveling in a taxi/Uber/Lyft Traveling on a commercial airline Visiting amuse. park, zoo, gardens, parks or outdoor attractions Traveling for business reasons Staying in an Airbnb or home rental Visiting a museum, aquarium, landmarks or other indoor attraction Dining in a restaurant Staying in a hotel Going shopping Visiting friends and relatives Non-team outdoor recreation (biking, hiking, etc.)

Taking a road trip

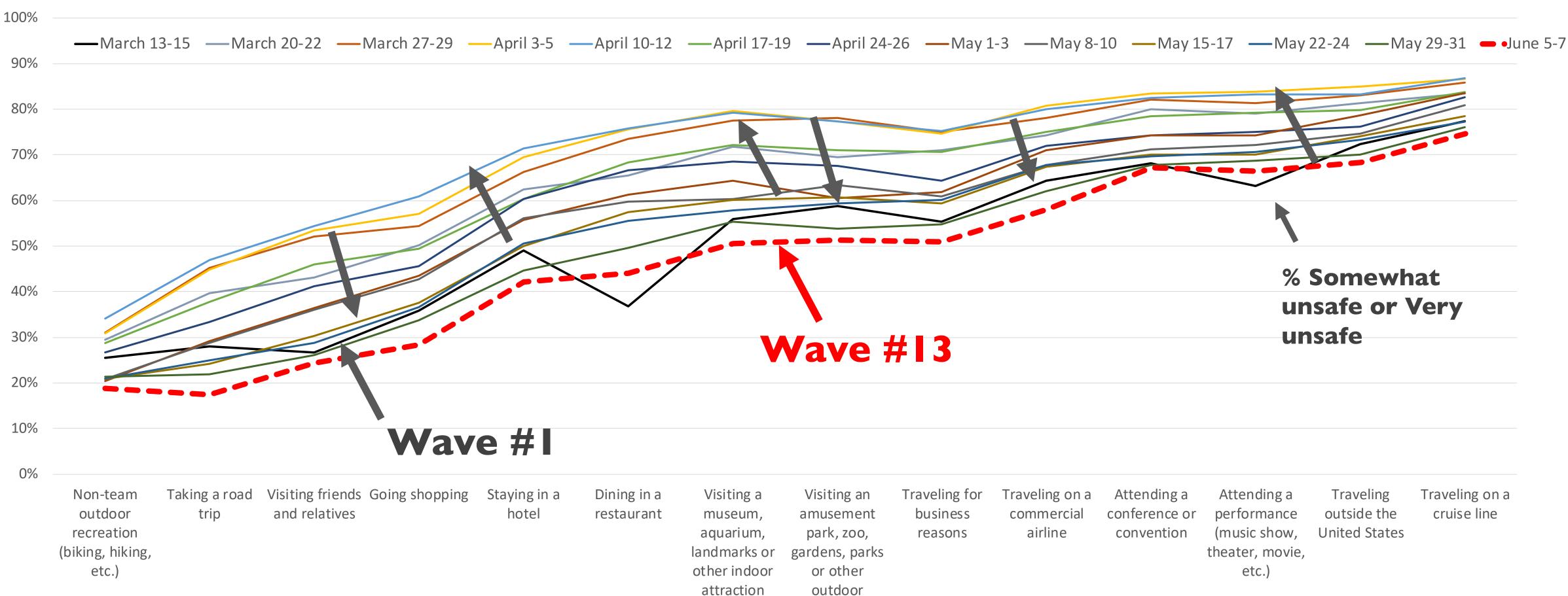


Wave 12 (Collected May 29-31)

19.6% 个			55.0%	ó ↓		
29.4%		41.7%				
29.4%		39.7%				
27.3% 个		41.1% ↓				1
28.2%			38.99	% ↓		
23.3%		43.7% 🗸				
29.0% 个			37.5	% 🗸		
26.7% 个			39.5%	\checkmark		
31.7%			30.1%	\downarrow		
28.1%			33.7% 🗸	,		
30.4%			29.0%			
27.8%			30.3% 🗸			
27.3%		24.2	1% ↓			
26.8%		24.1				
28.0%		22.5	5%↓			
29.9%		20	.6% ↓			
28.7%		15.4%				
26.1%		16.1% 🗸		Somewhat	unsafe Ver	y unsafe
21.9% 🗸	6.6% ↓					
18.6% 🗸	5.8% ↓					
10.3% 8.5% 1						
11.6% ↓ 5.9% ↓						
0% 10%	20%	30%	40%	50%	60%	70%



Perceived Safety of Travel Activities (Waves 1-13 Comparison)



Question: At this moment, how safe would you feel doing each type of travel activity?

attractions

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)

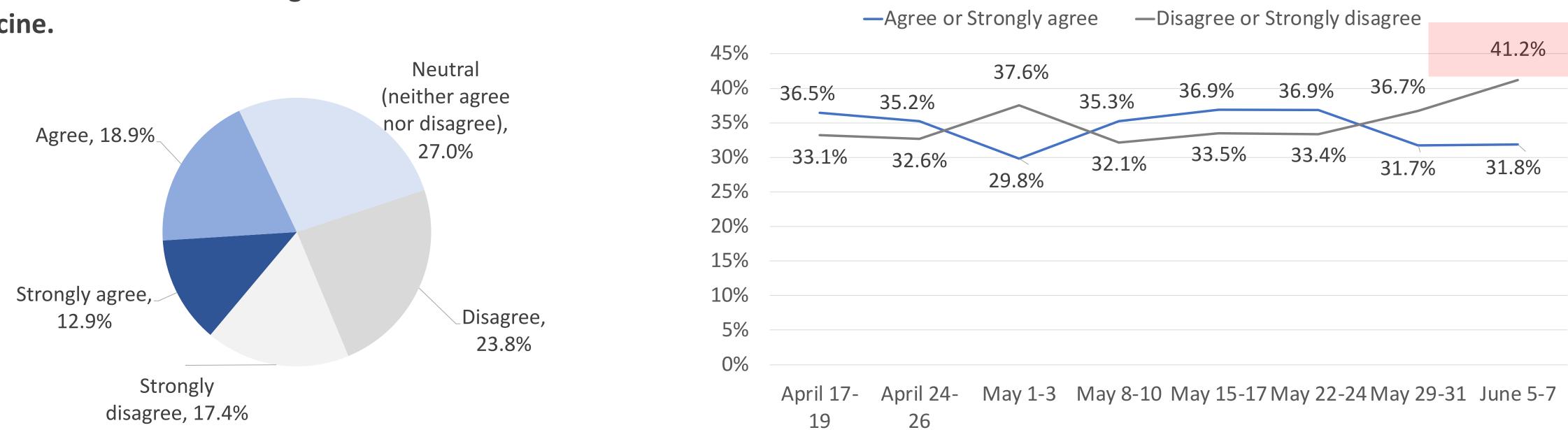
outdoor

e 26

Won't Travel Without Vaccine

How much do you agree with the following statement?

Statement: I'm not traveling until there is a vaccine.



(Base: All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected April 17-19 ,24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)







KEY TAKEAWAYS

- American travelers' feelings about their health, financial and travel safety from coronavirus continue to improve
- Still, these metrics remain at abnormally high levels
- Recent social unrest worsens the near-term outlook for some



Feelings on Travel Readiness

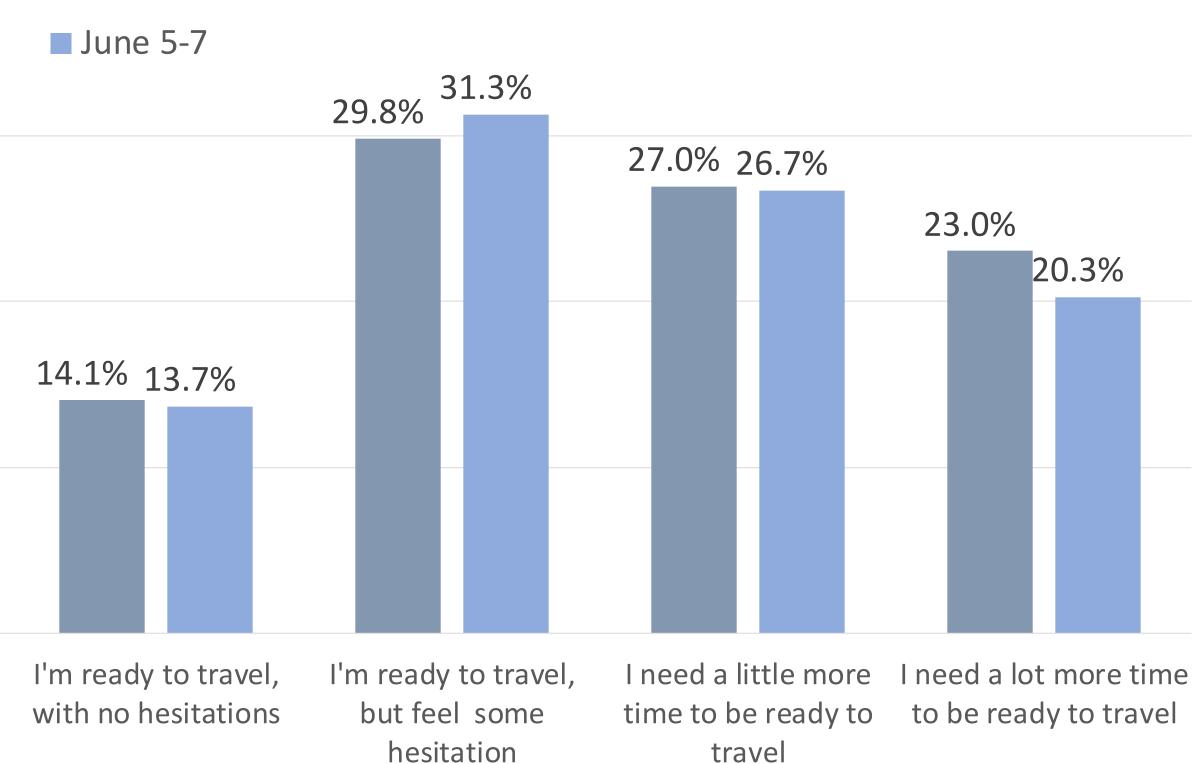
Current State of Mind Regarding Travel

Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)

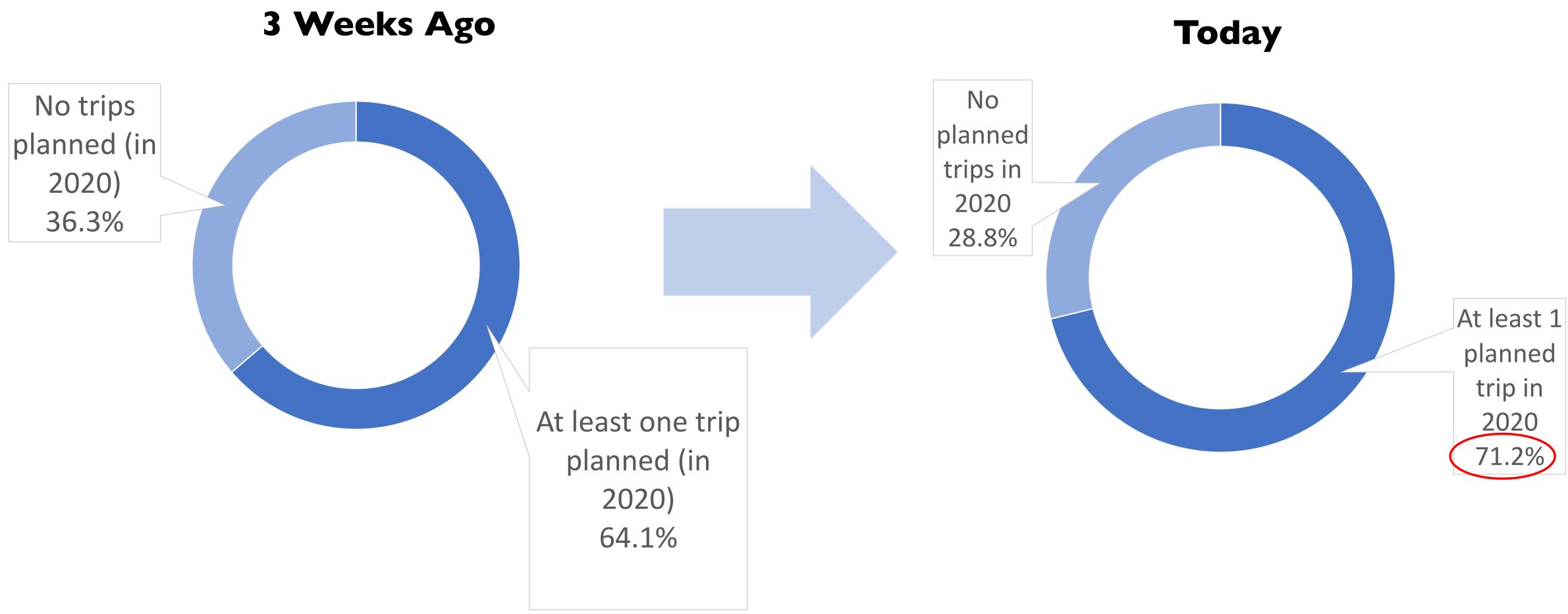
(Base: All respondents, 1,257 completed surveys. Data collected May 29-31, 2020)

40%	
1070	
	May 29-31
30%	
3070	
20%	
10%	8.0%
	6.1%
0%	
	I'm already traveling





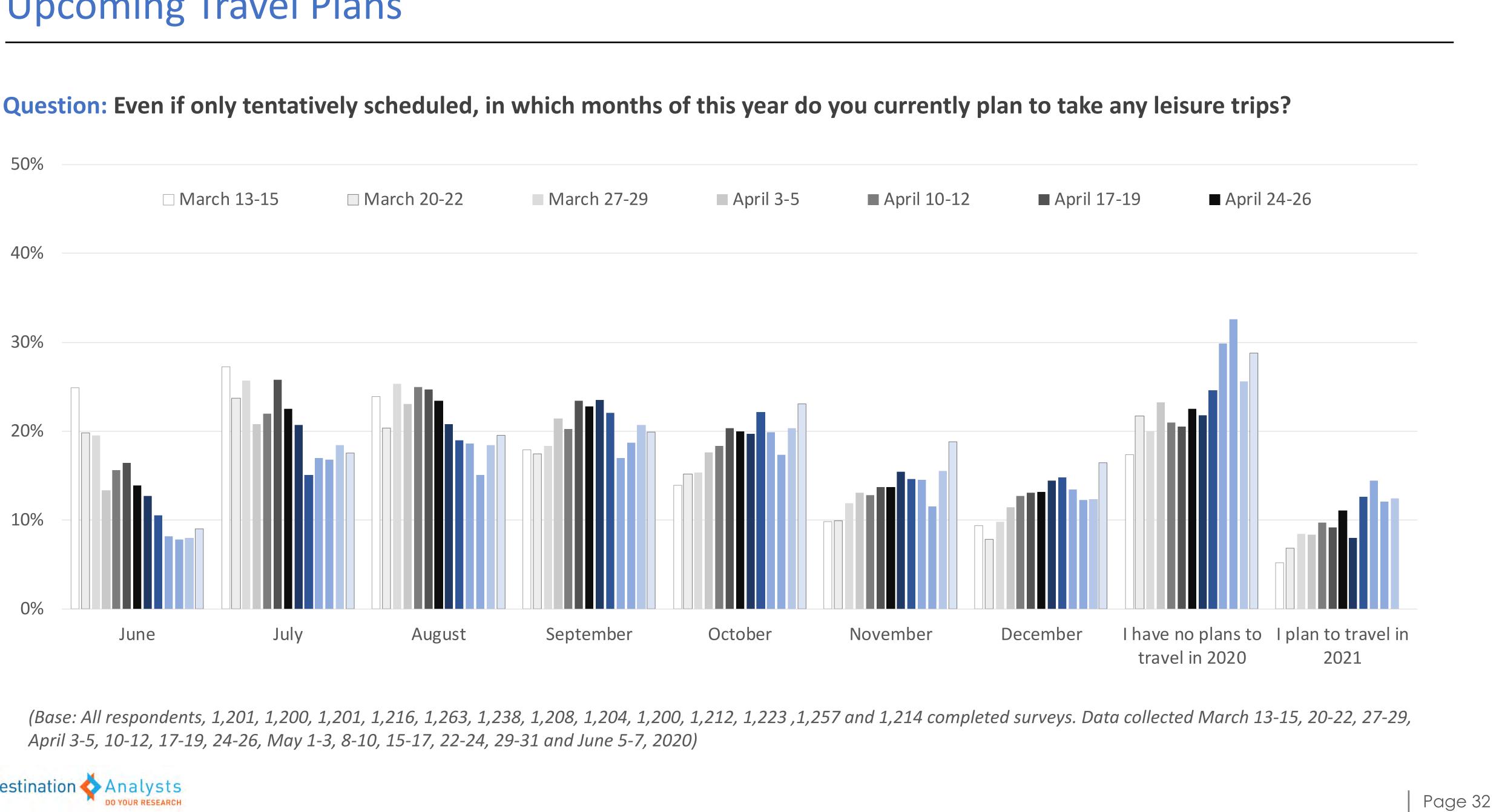
Question: Even if only tentatively scheduled, in which months of this year do you currently plan to take any leisure trips?







Upcoming Travel Plans

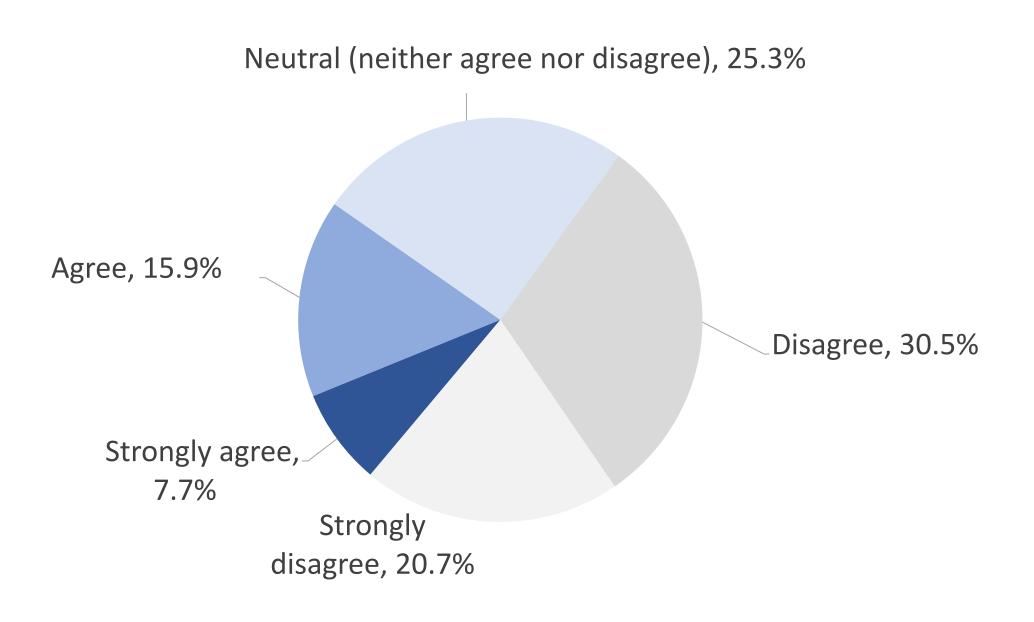




Expectations for Fall Travel Season

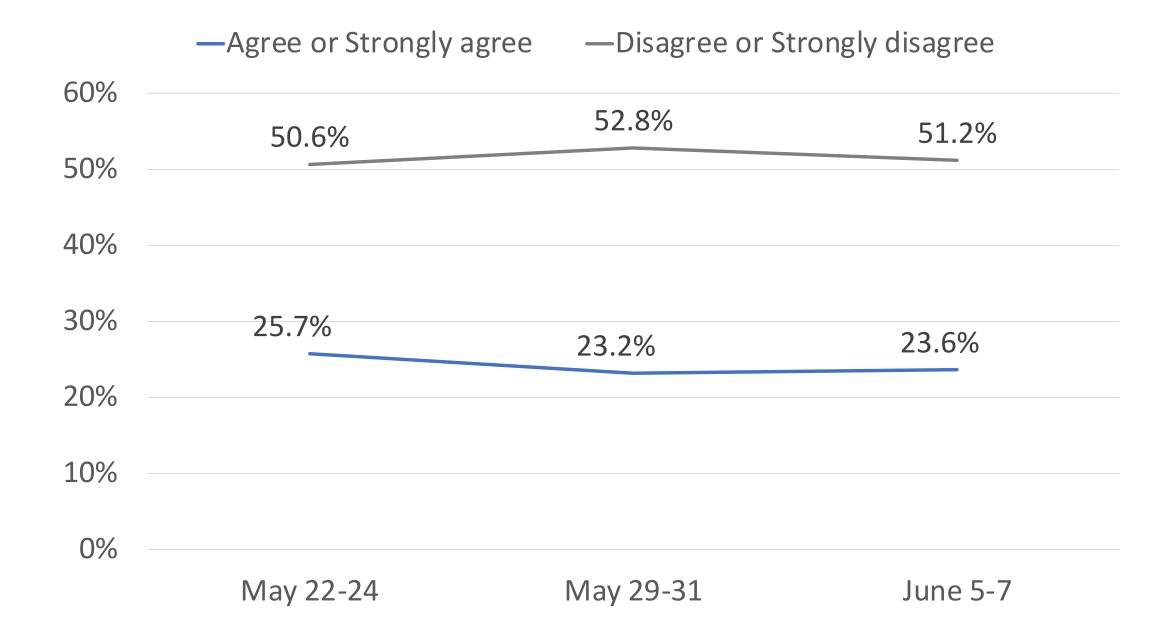
How much do you agree with the following statement?

Statement: I expect the coronavirus situation will be resolved before Fall begins.



(Base: All respondents, 1,223, 1,257 and 1,214 completed surveys. Data collected, May 22-24, 29-31 and June 5-7, 2020)

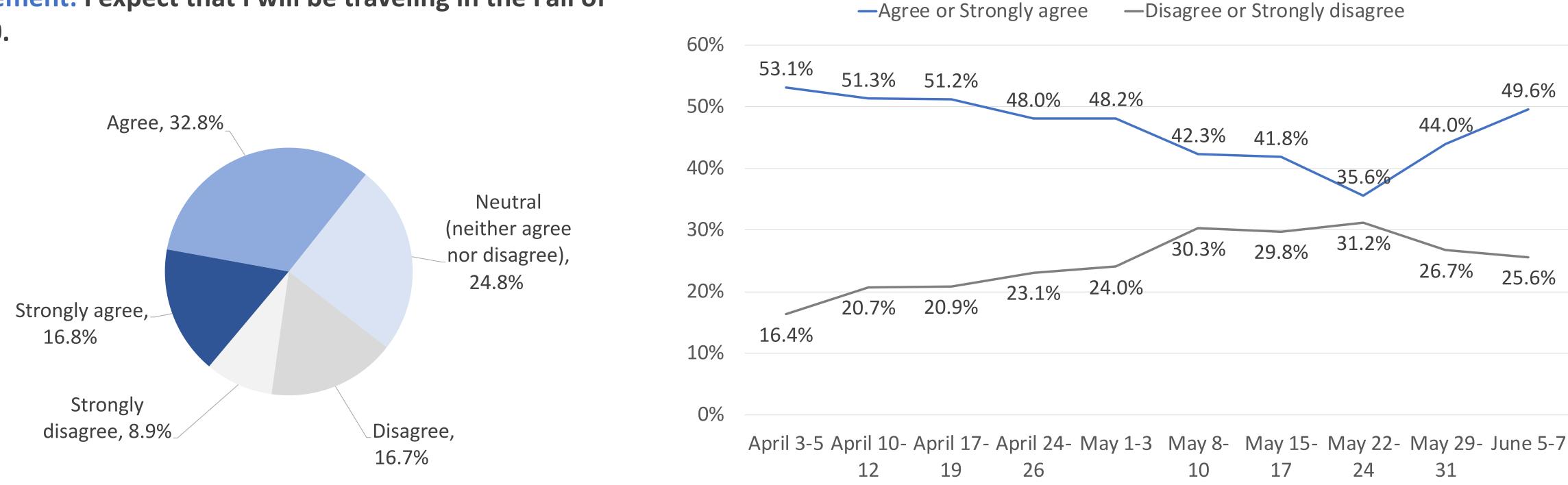




Expectations for Traveling in the Fall

How much do you agree with the following statement?

Statement: I expect that I will be traveling in the Fall of 2020.



(Base: All respondents, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)

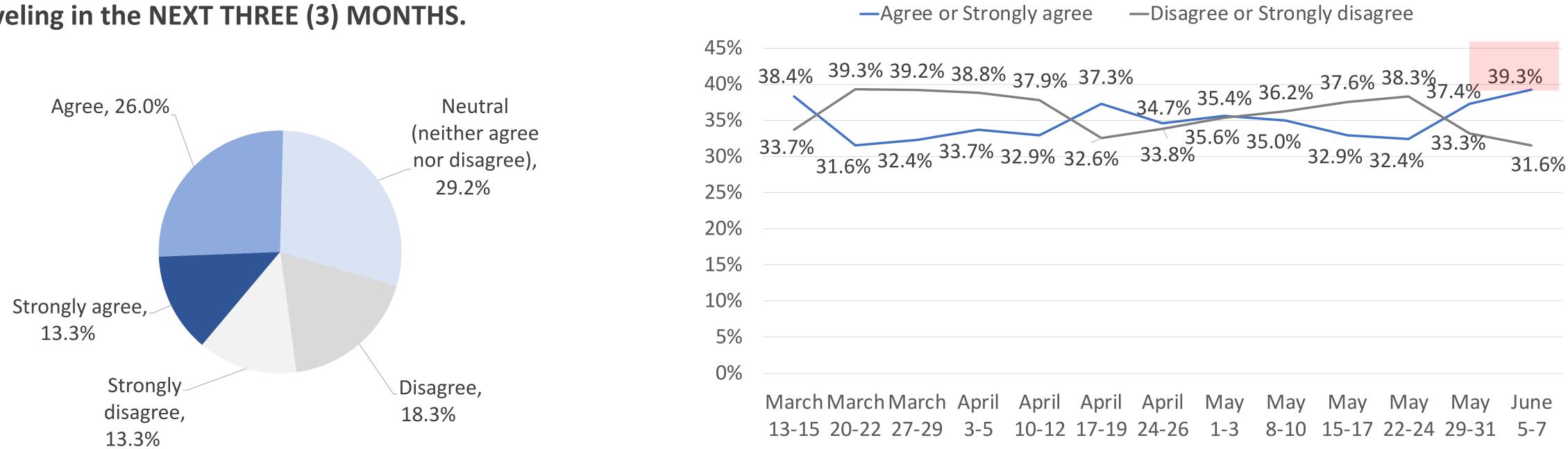




Discounts and Price Cuts

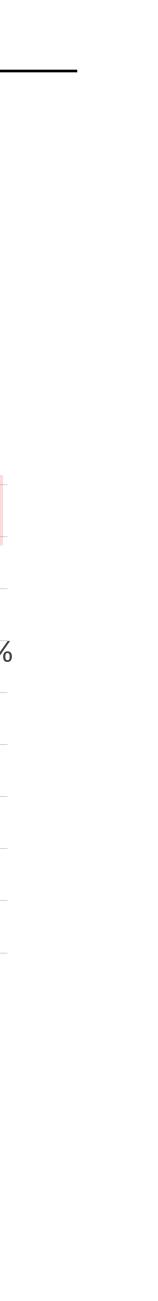
How much do you agree with the following statement?

Statement: The coronavirus has led many travel providers to cut their prices. These discounts and price cuts (airline, hotel, etc.) make me more interested in traveling in the NEXT THREE (3) MONTHS.



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)

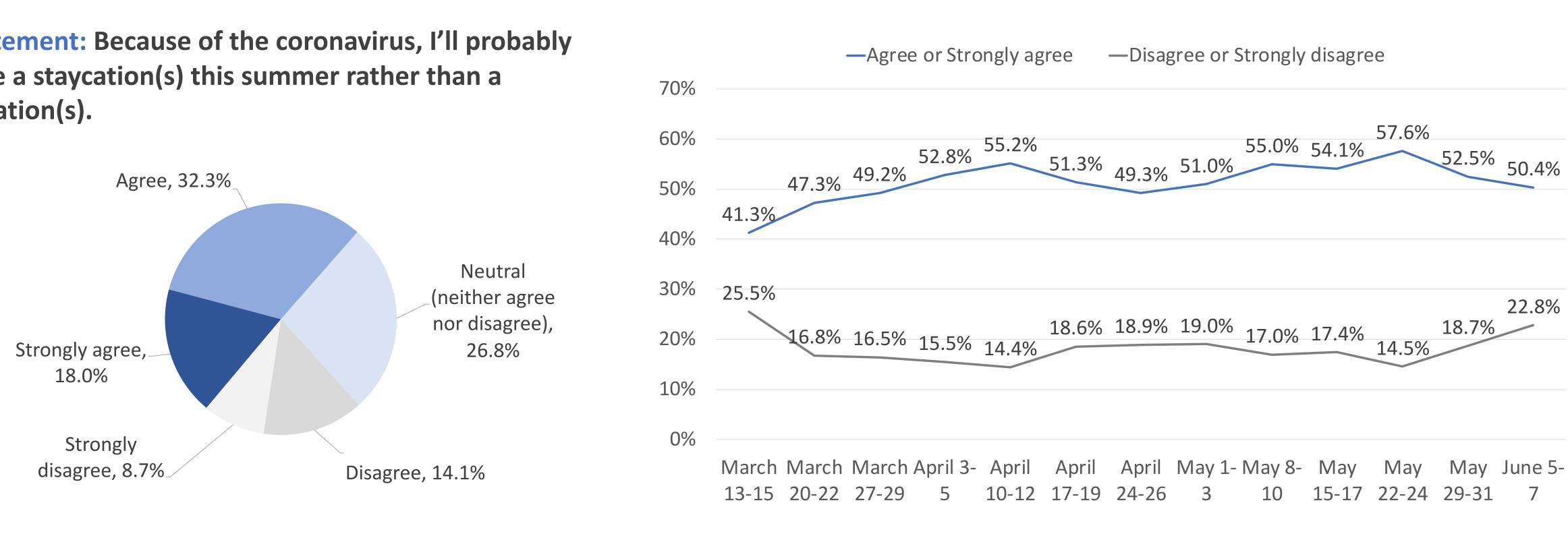




Staycations as a Replacement for Vacations

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll probably take a staycation(s) this summer rather than a vacation(s).



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



Avoiding International Travel

How much do you agree with the following statement?

Statement: I will be unlikely to travel outside the 90% United States until the coronavirus situation is 80% resolved. 70% 60% Strongly agree, 48.2% 50% \checkmark 40% Agree, 24.7% 30% 20% 10% Neutral 0% (neither March March March April April April April May May May May June Strongly agree nor 13-15 20-22 27-29 3-5 10-12 17-19 24-26 1-3 8-10 15-17 22-24 29-31 5-7 disagree, disagree), Disagree, 4.3% 17.2% 5.5%

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



	<u> </u>	Agree d	or Stror	ngly agr	ee	—Disa	gree or	Strong	ly disag	gree		
75.6%		82.1%	81.9%	81.4%	81.0%	77.8%	78.2%	76.1%	76.4%	74.9%	75.4%	72.9%
8.8%	4.8%	4.9%	6.3%	6.3%	5.9%	6.7%	6.8%	8.9%	8.4%	9.4%	8.6%	9.8%



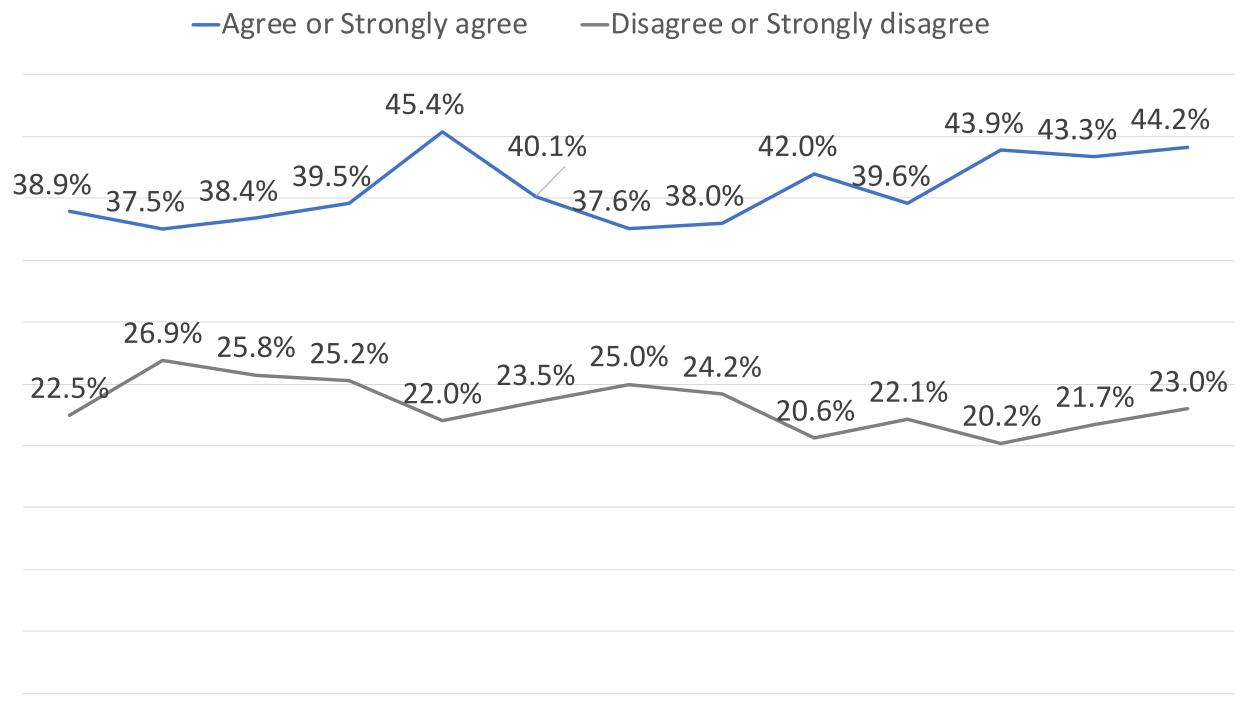
Replacing Air Travel With Road Trips

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll 50% probably be taking more road trips this year to 45% avoid airline travel. 40% 35% Agree, 32.3% 30% Neutral 25% (neither agree nor disagree), 20% 32.9% 15% Strongly 10% agree, 11.8% 5% Strongly 0% disagree, Disagree, 8.0% 15.0%

(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



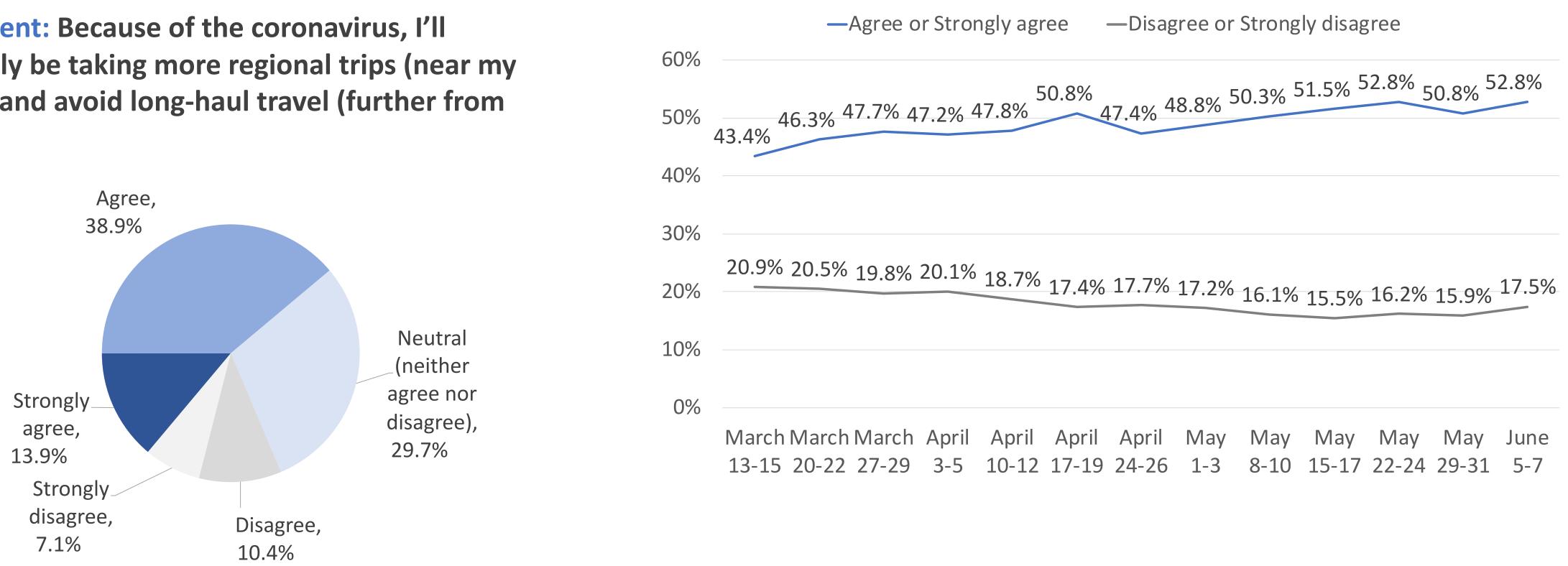


March March March April April April April April May 1-May 8- May May May June 5-13-15 20-22 27-29 3-5 10-12 17-19 24-26 3 10 15-17 22-24 29-31 7

Replacing Long-Haul Travel with Regional Trips

How much do you agree with the following statement?

Statement: Because of the coronavirus, I'll probably be taking more regional trips (near my home) and avoid long-haul travel (further from home).

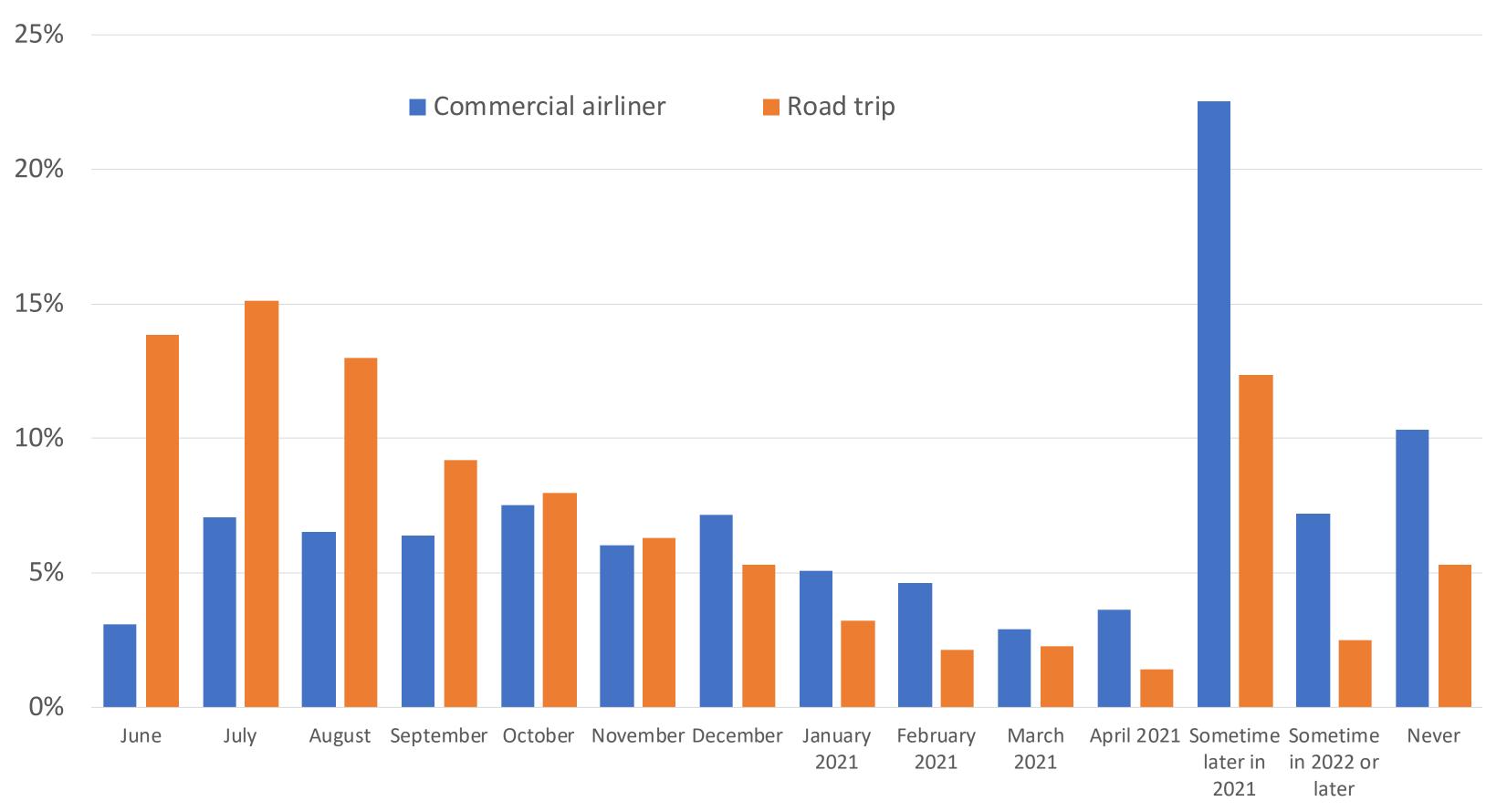


(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



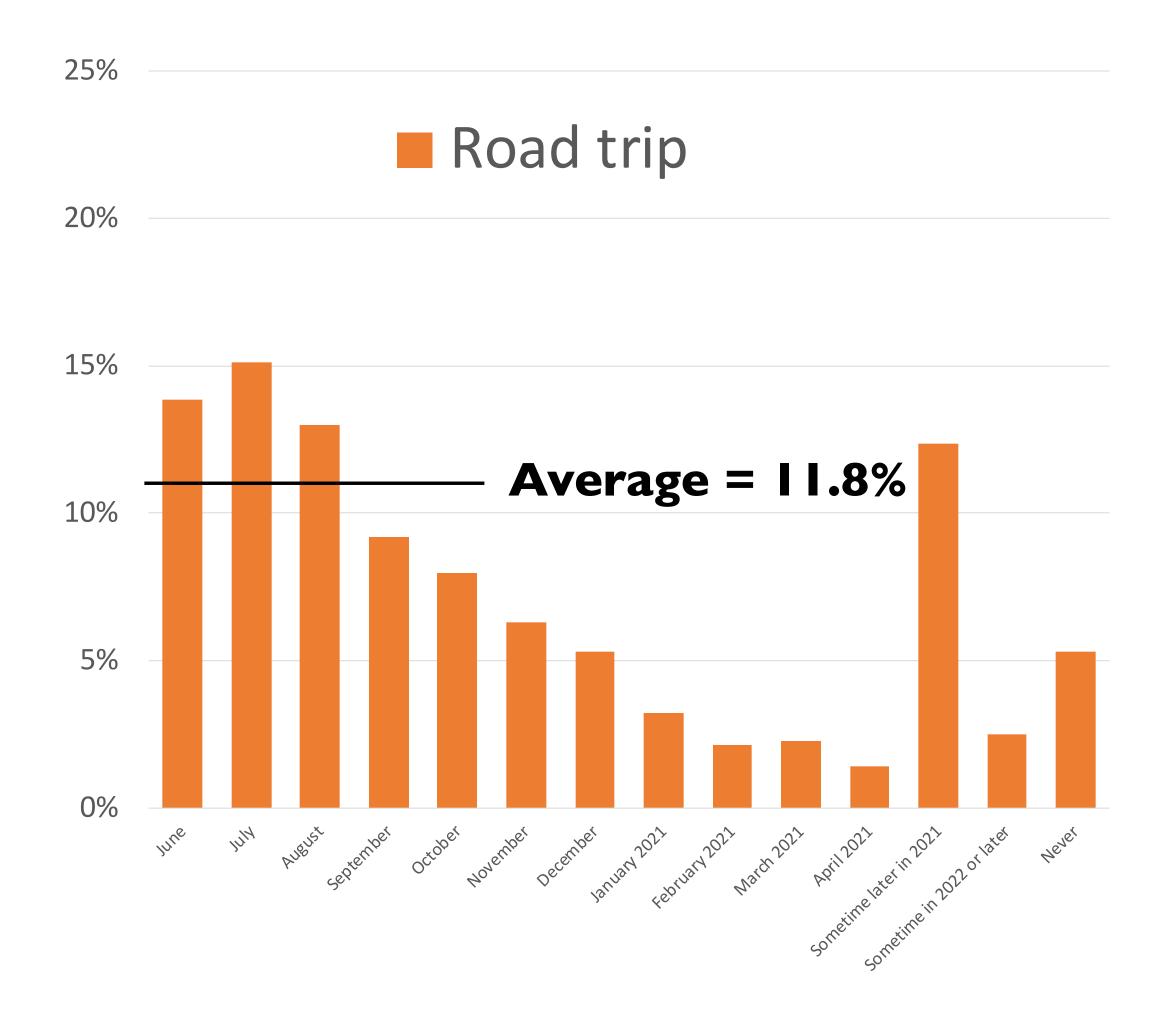
Month of Next Road and Commercial Airline Trip

Question: In what month do you expect you will take your **NEXT TRIP on a commercial** airline? **Question:** In what month do you expect you will take your **NEXT ROAD TRIP (Traveling in** a personal automobile)? (Base: Wave 13. All respondents, 1,214) completed surveys. Data collected June 7-9, 2020)

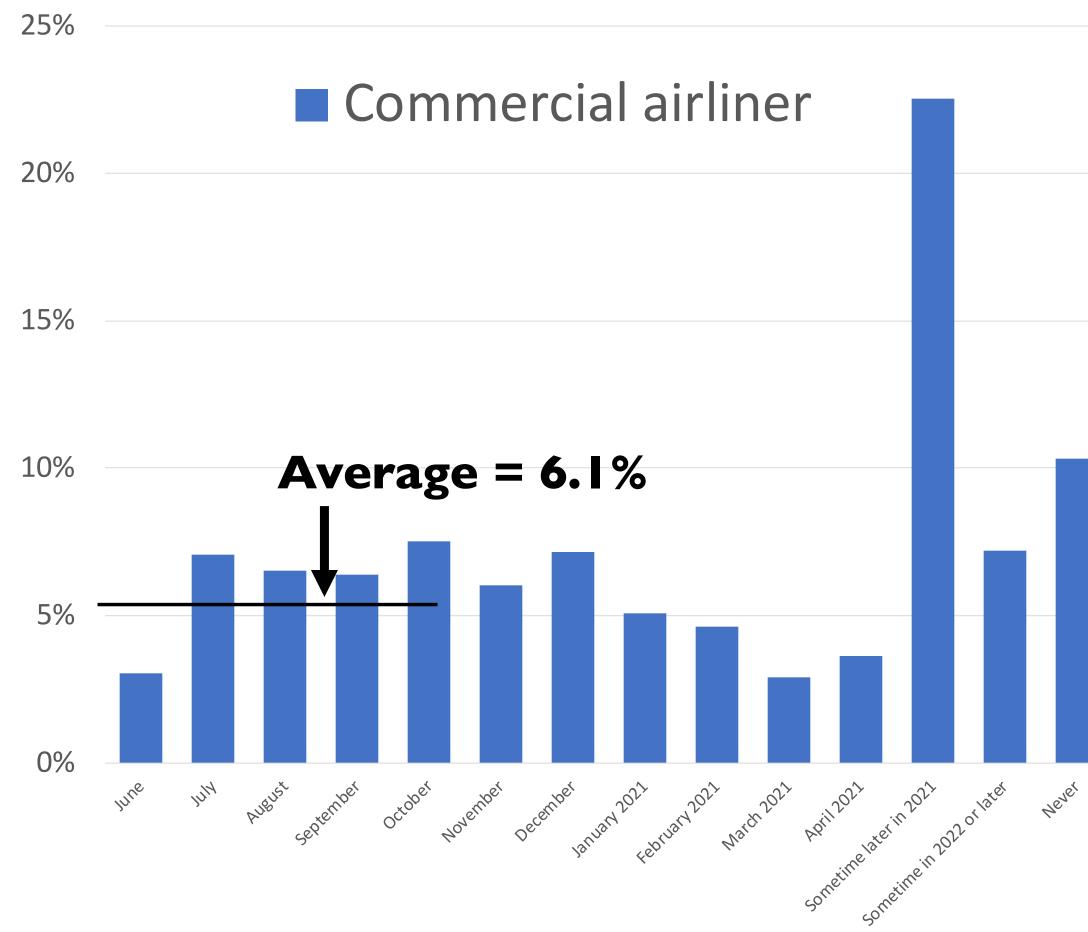




Road vs. Air: Deconstructed





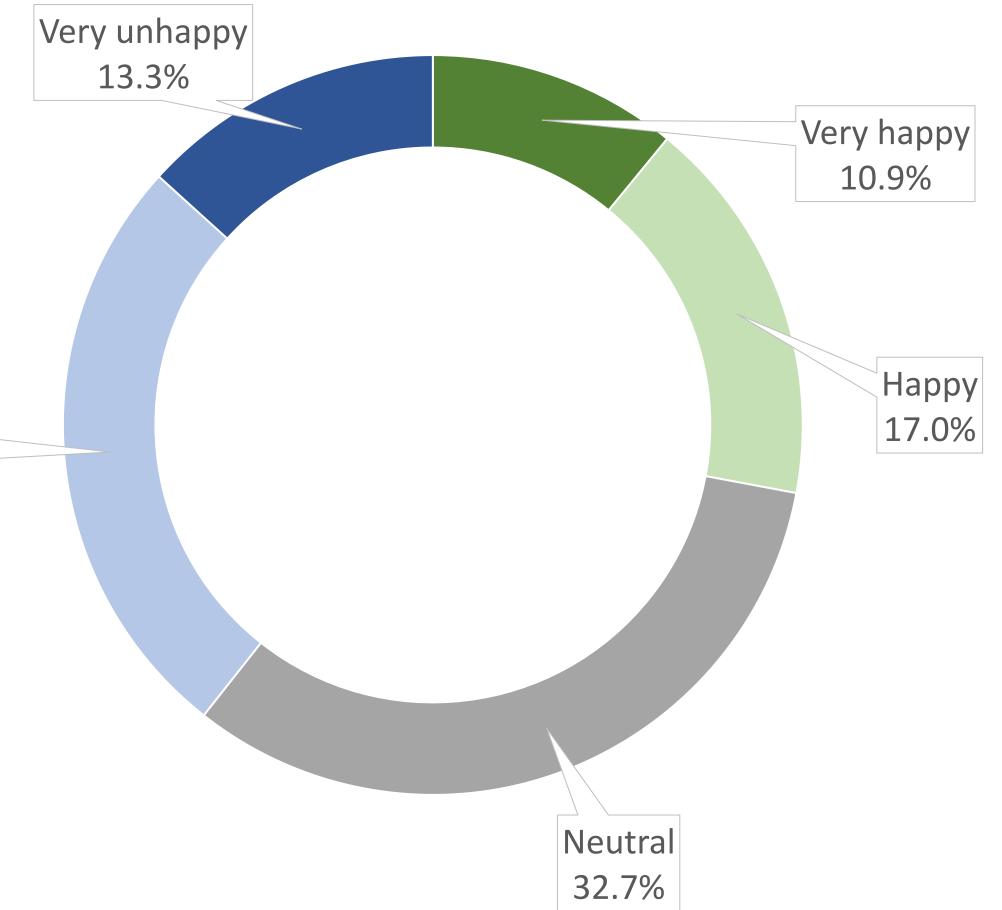




Feelings About Friends/Family Traveling by Air in Current Environment

Question: How would you feel if a close friend or family member told you they had just purchased airline tickets for a trip some time in June?

(Base: All respondents, 1,214 completed surveys. Data collected June 5-7, 2020)









KEYTAKEAWAYS

- **Increasing numbers of Americans report** they are already traveling or ready to travel
- Over 70 percent will take at least one leisure trip in the remainder of 2020
- Half expect to be traveling in the Fall
- Lessening numbers expect to staycation and avoid international travel
- The majority of Americans still exhibit some hesitation around air travel, largely putting it off until later and opting for road trips this summer













Profile of Americans' Next Leisure Trips



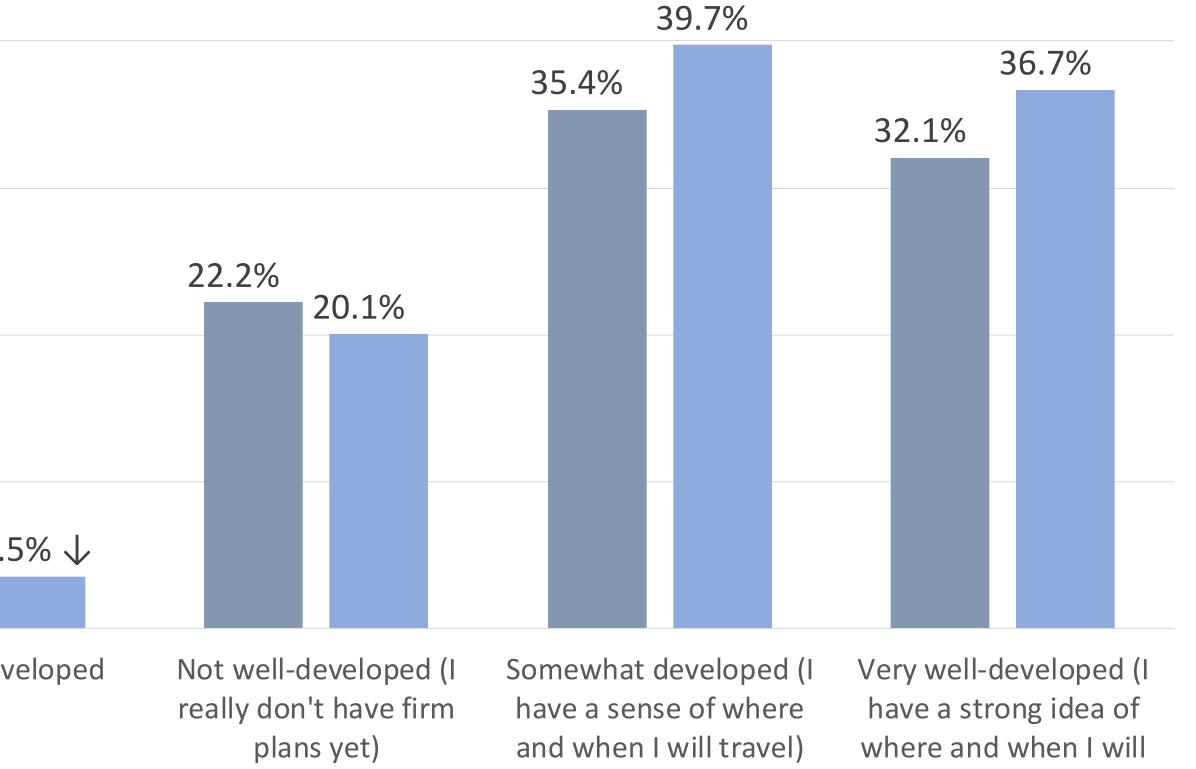
How Well-developed is Their Trip Plan?

Question: Right now, which best describes HOW WELL-DEVELOPED the idea of this next leisure trip is in your mind? (Select one)	50%	May 15
(Base: Respondents with a trip at	4070	
least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)	30%	
	20%	
	10%	10.4% 个 3.
	0%	Not at all dev





5-17 June 5-7



travel)

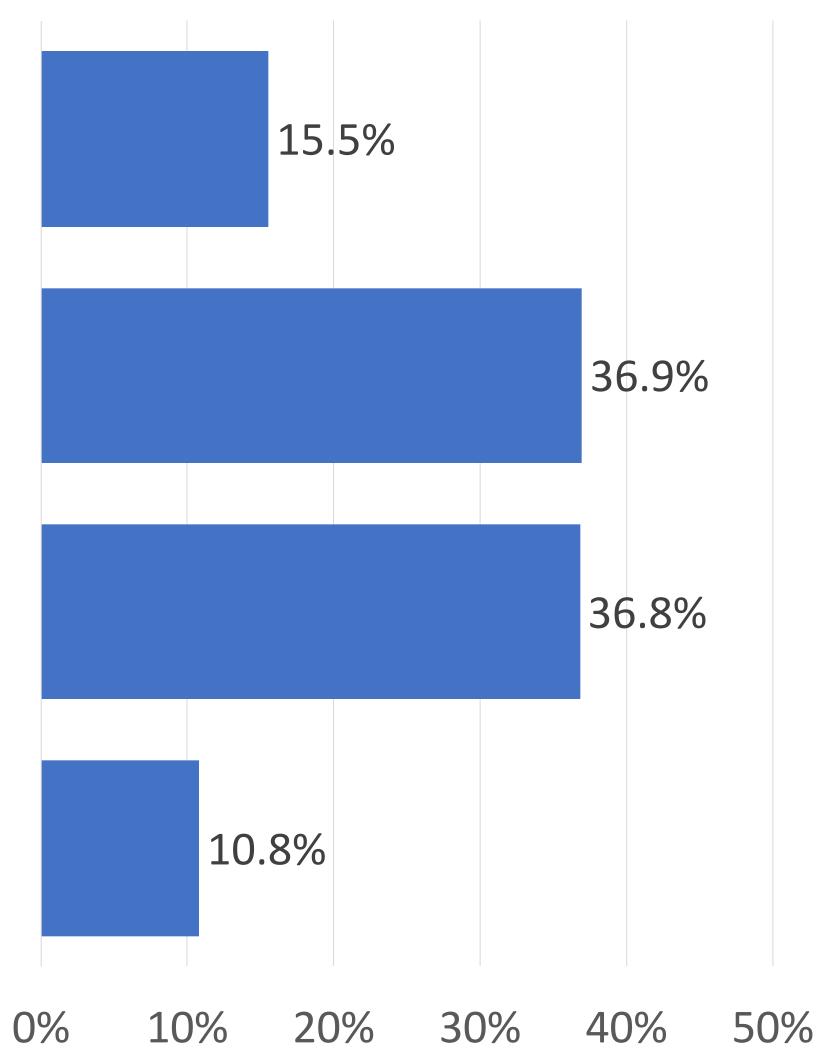
Opinions on Trip Cancellations

Question: What are the chances that you still might cancel this next leisure trip due to the Coronavirus situation?

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)



- No chance I'm going no matter what
- Slight chance It's possible I'll cancel but very unlikely
 - Some chance It's possible, but I believe I'm probably going
- High chance I'm not at all confident I will take this trip



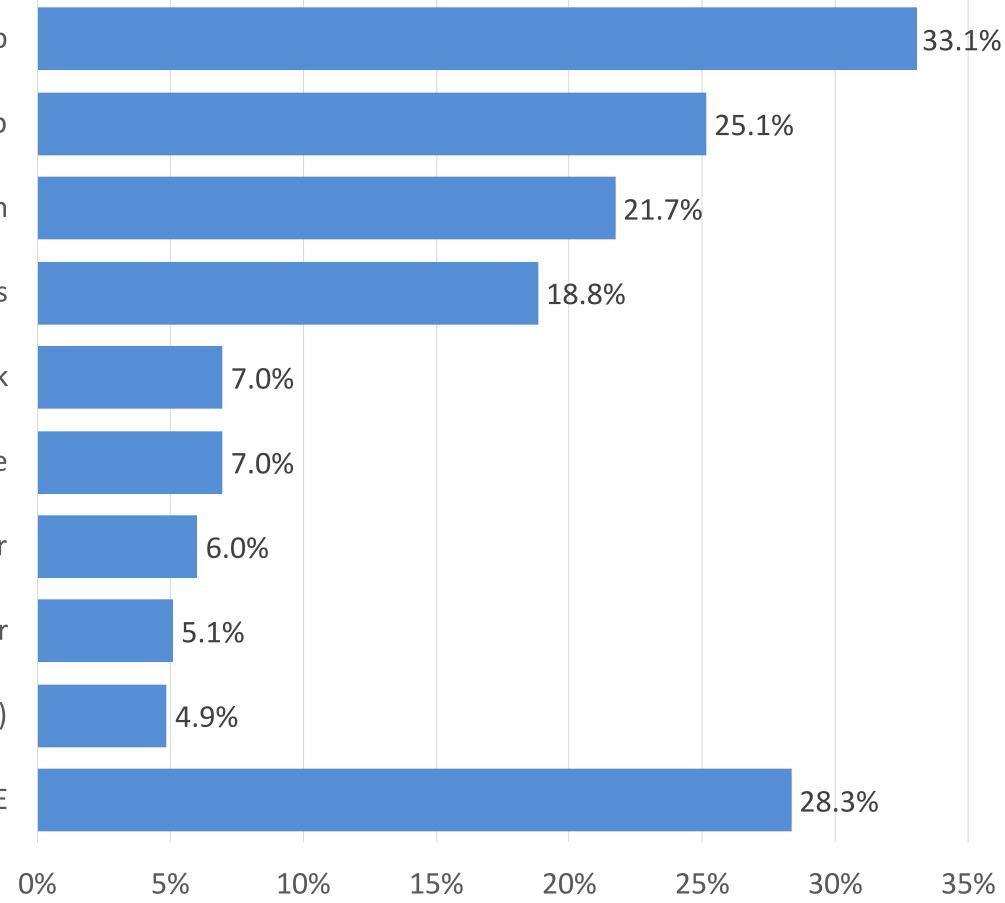
Trip Preparations Already Completed

Question: Have you already done any of the following in preparation for your NEXT **LEISURE TRIP?**

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Talked to any friends or relatives about the trip Researched things to see and do on my trip Booked a hotel, motel or inn Bought plane tickets Bought tickets to an attraction or theme park Bought tickets to a event or performance Booked a sightseeing tour Booked passage of a cruise liner Purchased train tickets (e.g., AMTRAK) NONE OF THESE

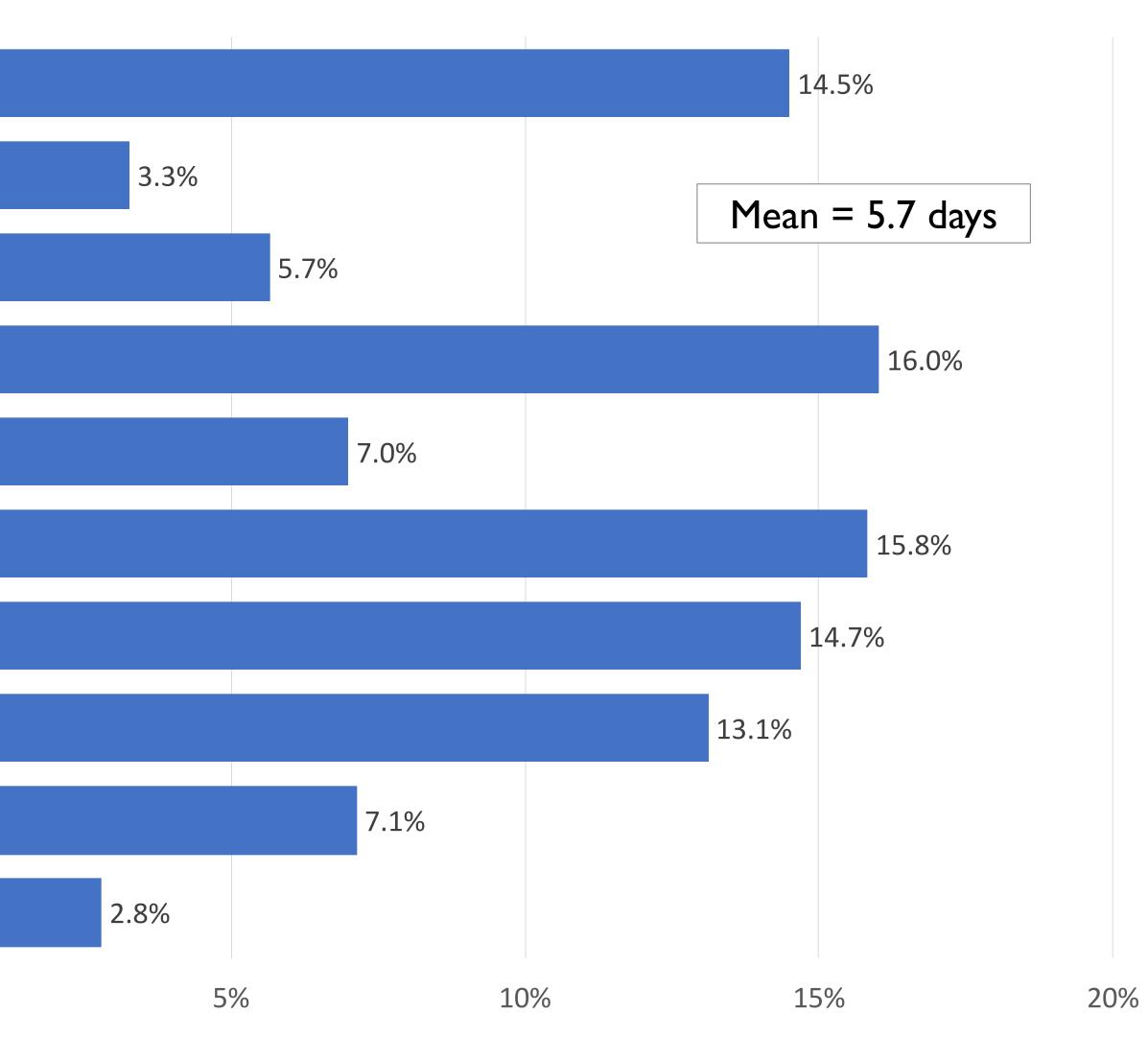




Expected Length of Trip

Question: How many days away from home will you spend on this trip?	10 or more	
(Select one)	9	
(Base: Respondents with a trip at least tentatively planned in 2020,	8	
853 completed surveys. Data collected June 5-7, 2020)	7	
	6	
	5	
	4	
	3	
	2	
	1	
	С)%





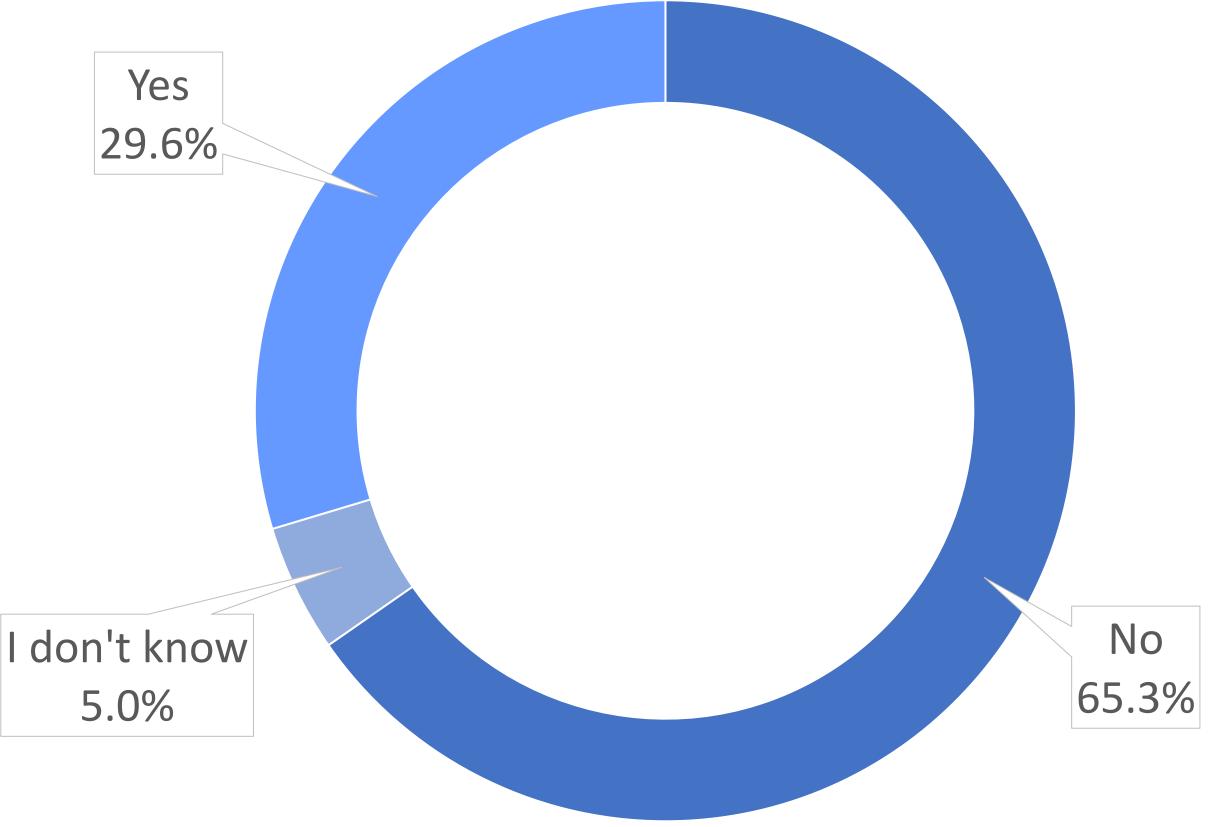


Expanding Social Networks for Travel

Question: Will there be anyone in your travel party who does not currently live in your household?

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Yes



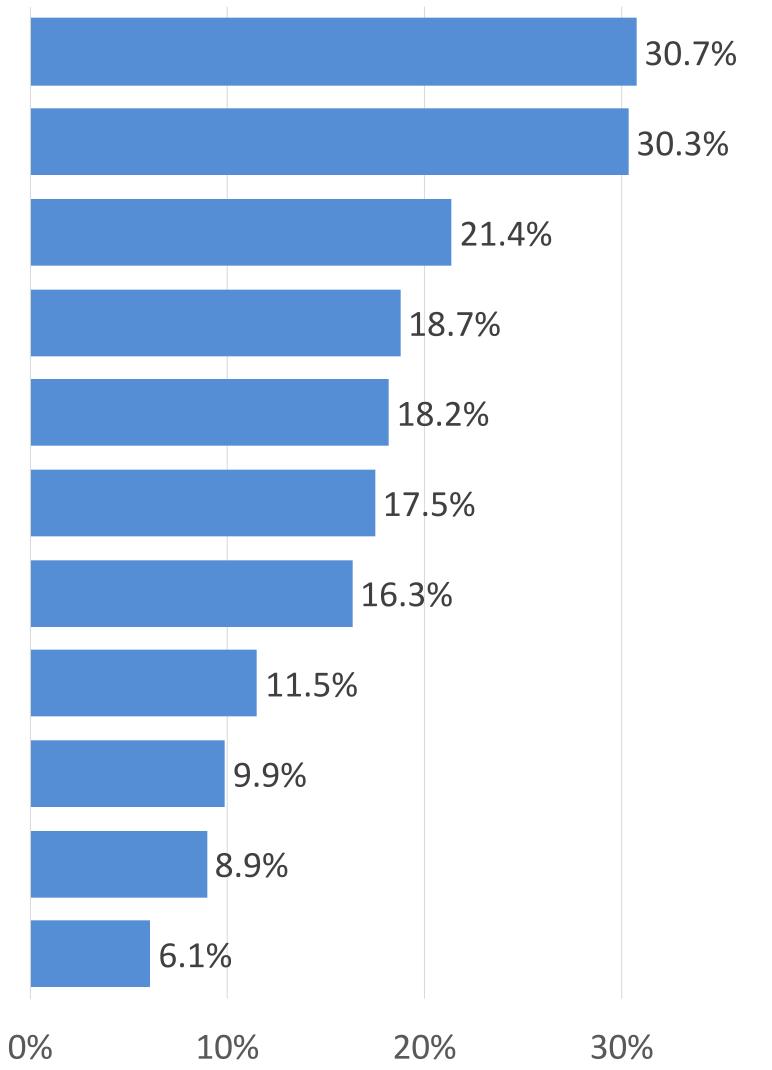


Destination Types

Question: Which of the following will	Beach
you be likely to visit on your NEXT LEISURE TRIP? (Select all that apply)	The hom
	Small towns, villages or rural o
(Base: Respondents with a trip at least tentatively planned in 2020,	
853 completed surveys. Data collected June 5-7, 2020)	Citie
	State
	Mountain
	Destinations ou
	Desert



ch destinations or resorts me of a friend or relative destinations/attractions National Park es or metropolitan areas ate, local or regional park in destinations or resorts Casinos outside the United States rt destinations or resorts NONE OF THESE





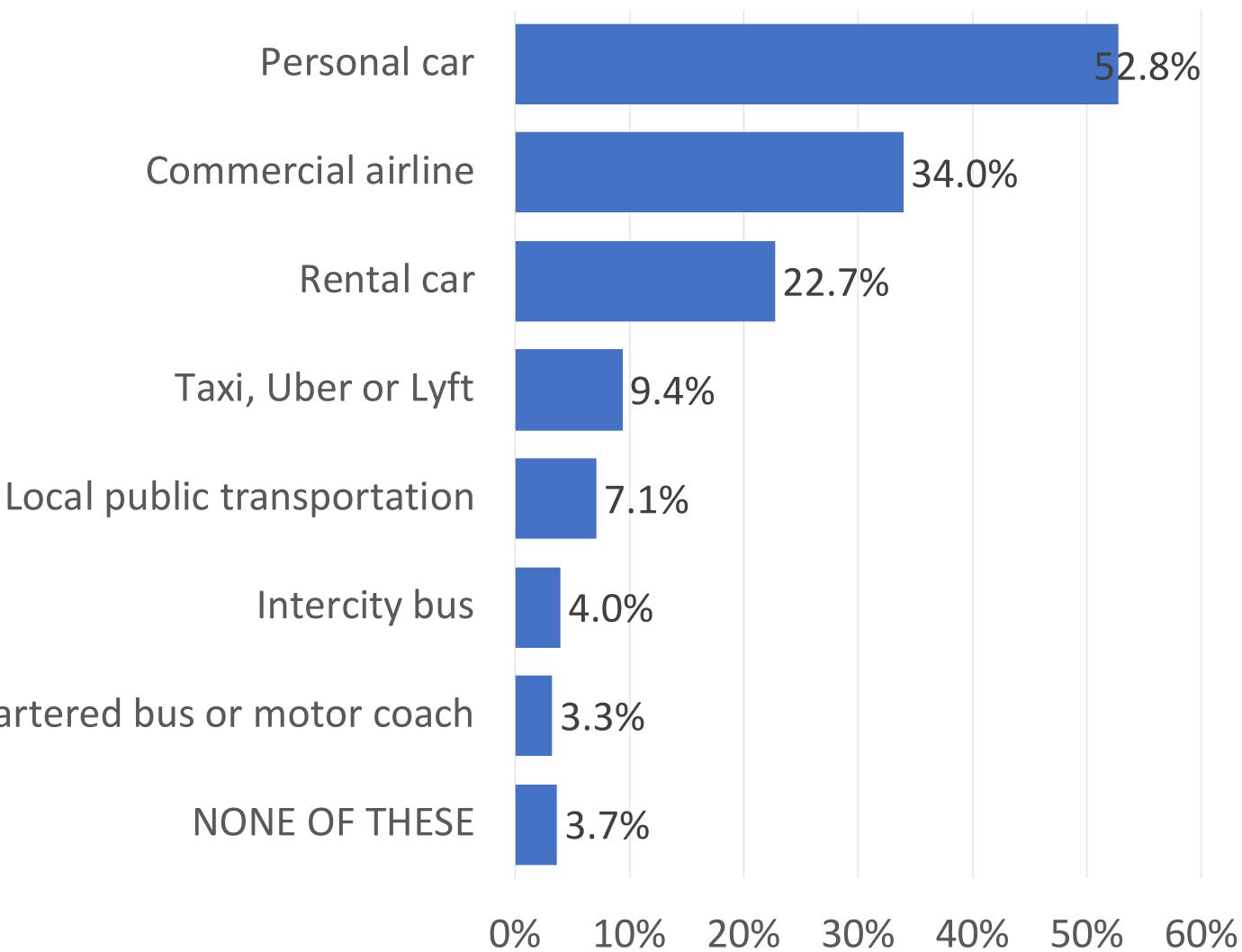
Modes of Transportation Used

Question: Which modes of transportation are you likely to use of this trip?

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Chartered bus or motor coach





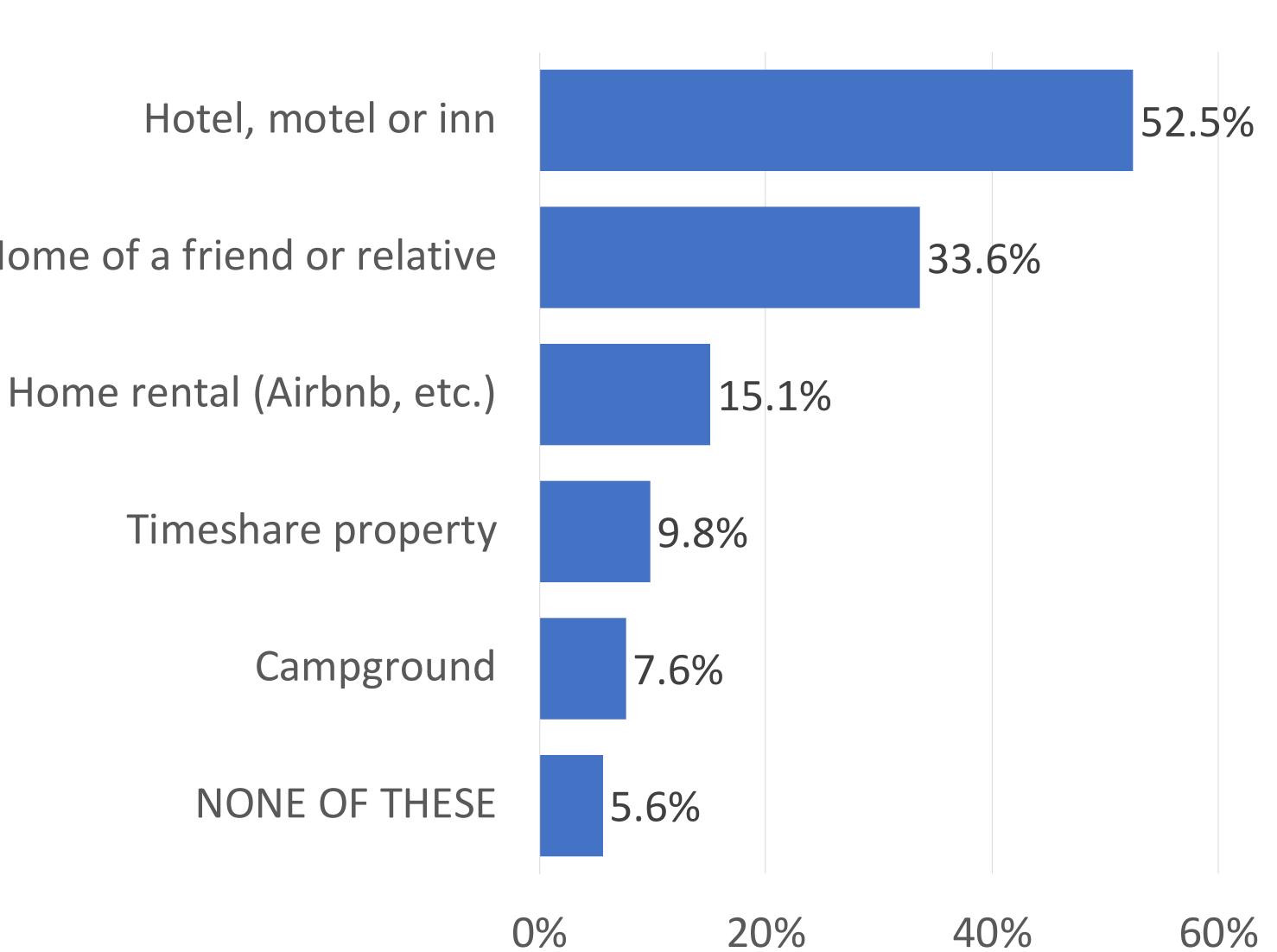
Place of Stay

Question: Where are you likely to stay overnight on this trip?

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Home of a friend or relative





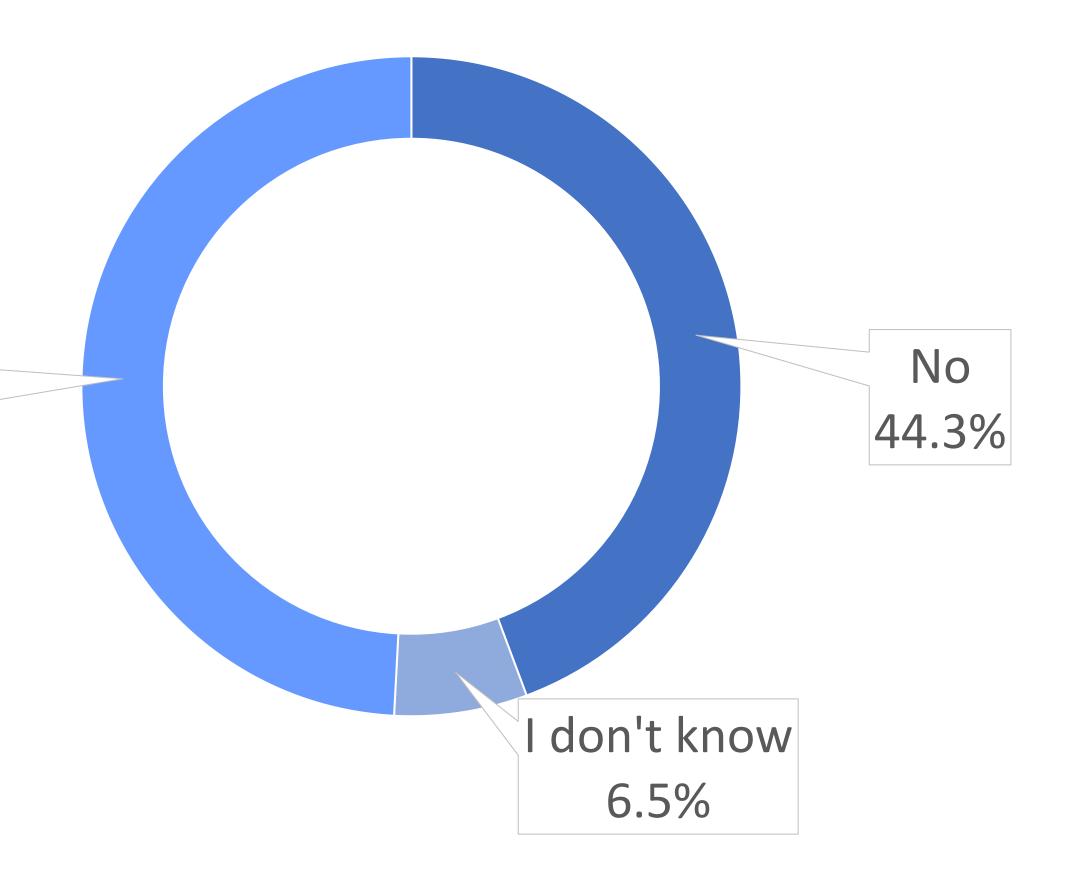
Role of Personal Safety in Destination Selection

Question: Did your personal safety (or that of your travel party) play any role in SELECTING THE DESTINATION(S) YOU WILL VISIT on this next leisure trip?

(Base: Respondents with a trip at least tentatively planned in 202, 853 completed surveys. Data collected June 5-7, 2020)

Yes 49.2%

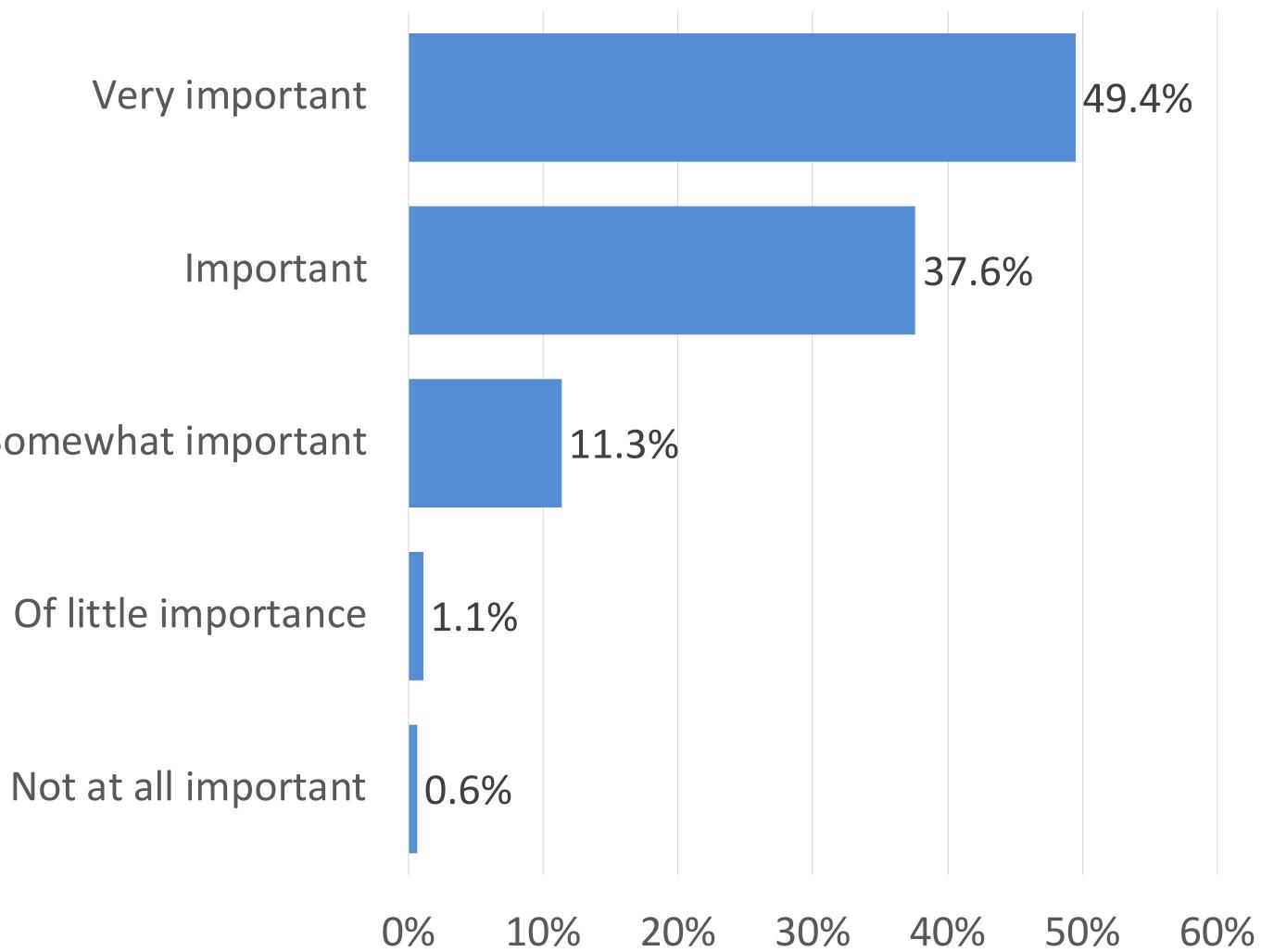




Importance of Personal Safety in Destination Selection

Question: How important was your personal safety (or that of your travel party) in SELECTING THE DESTINATION(S) YOU WILL VISIT on this next leisure trip?	Very i
(Base: Respondents saying personal safety played a role in destination selection, 418 completed surveys. Data collected June 5-7, 2020)	Somewhat i

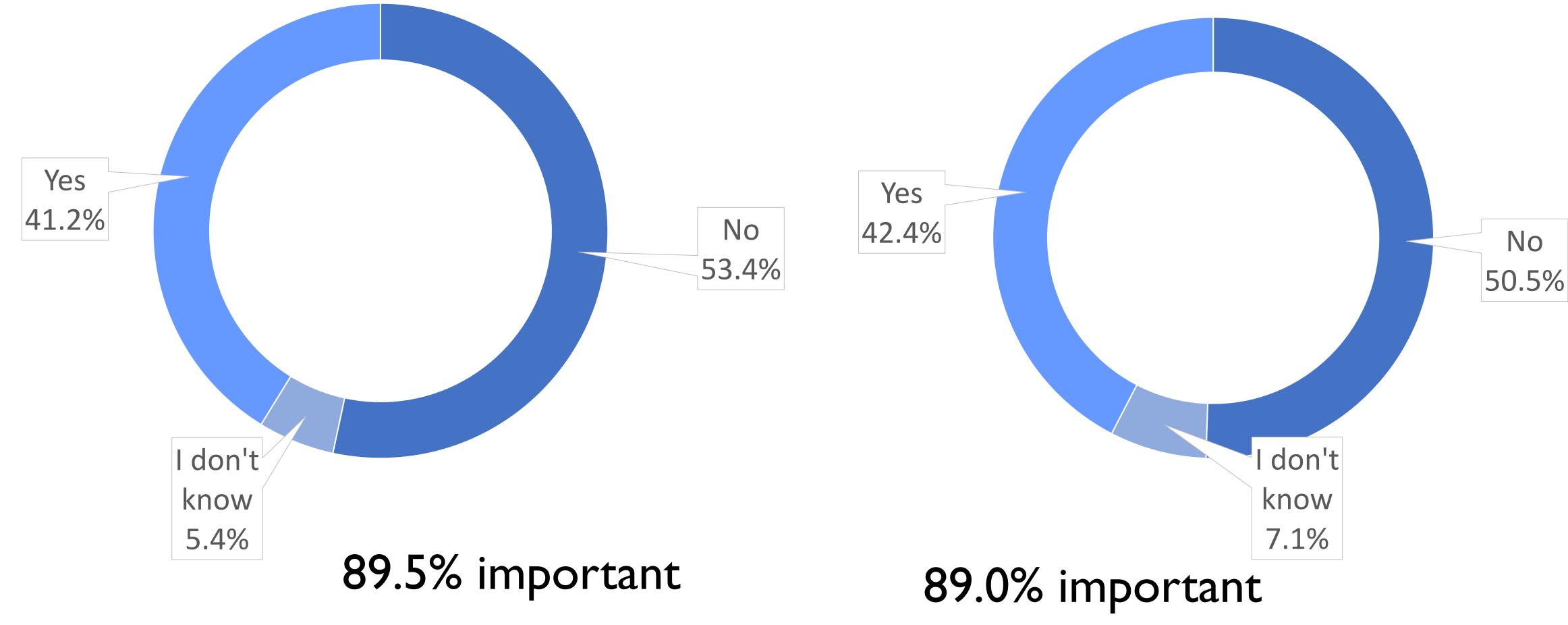






Role of Personal Safety in Transportation Mode Selection

Question: Did your personal safety (or that of your travel party) play any role in selecting the MODES OF **TRANSPORTATION you will use on this next leisure trip?**





(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Question: Did your personal safety (or that of your travel party) play any role in selecting the ACCOMMODATIONS you will use on this next leisure trip?



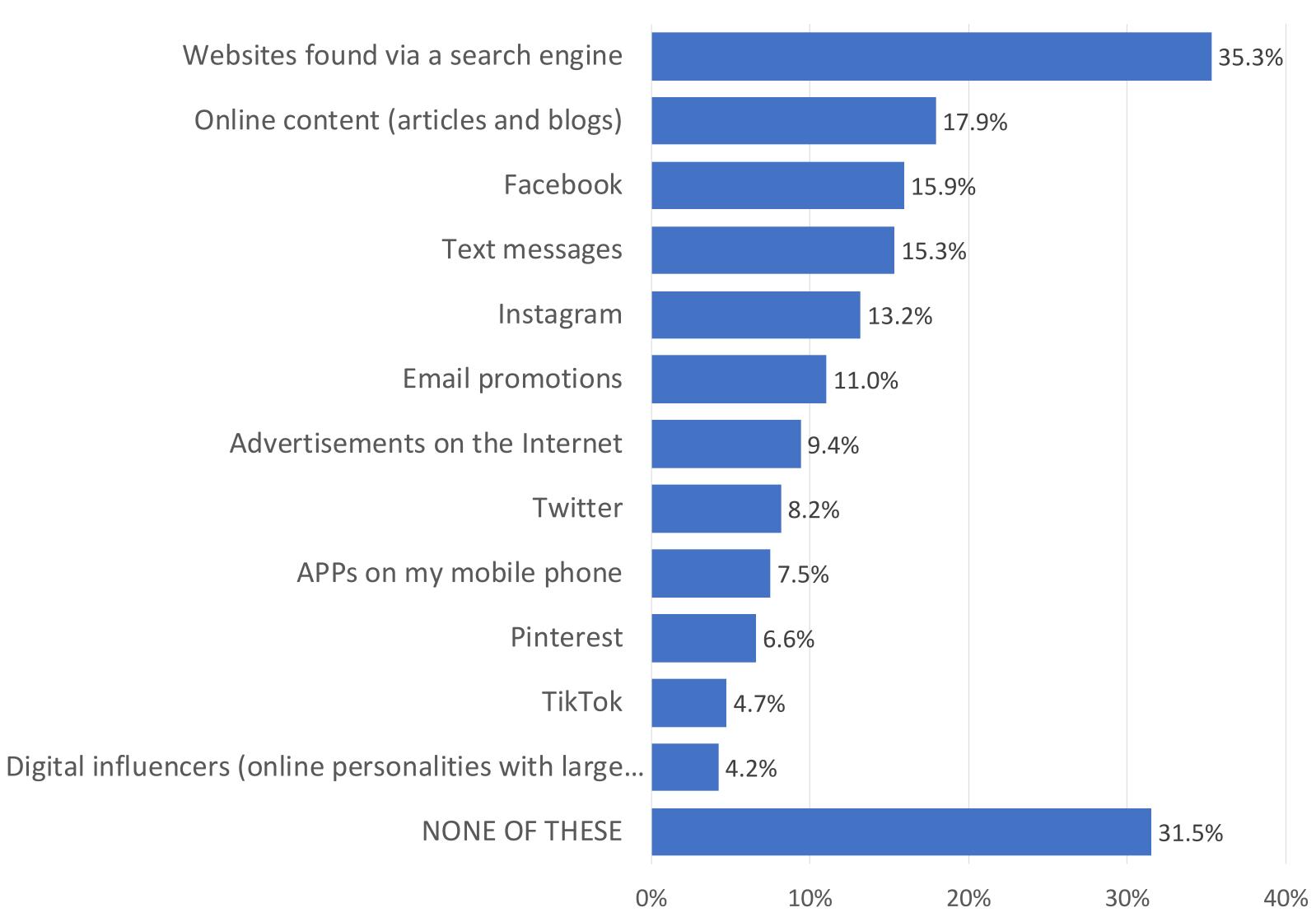




Planning Resources Used

Question: Please think about the planning you have done (or will do) for this upcoming trip. Which of these have you used (or will you use) to gather information for this trip? (Please select all that apply)	Websites fou Online cont
(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data	Advertise
collected June 5-7, 2020)	APF





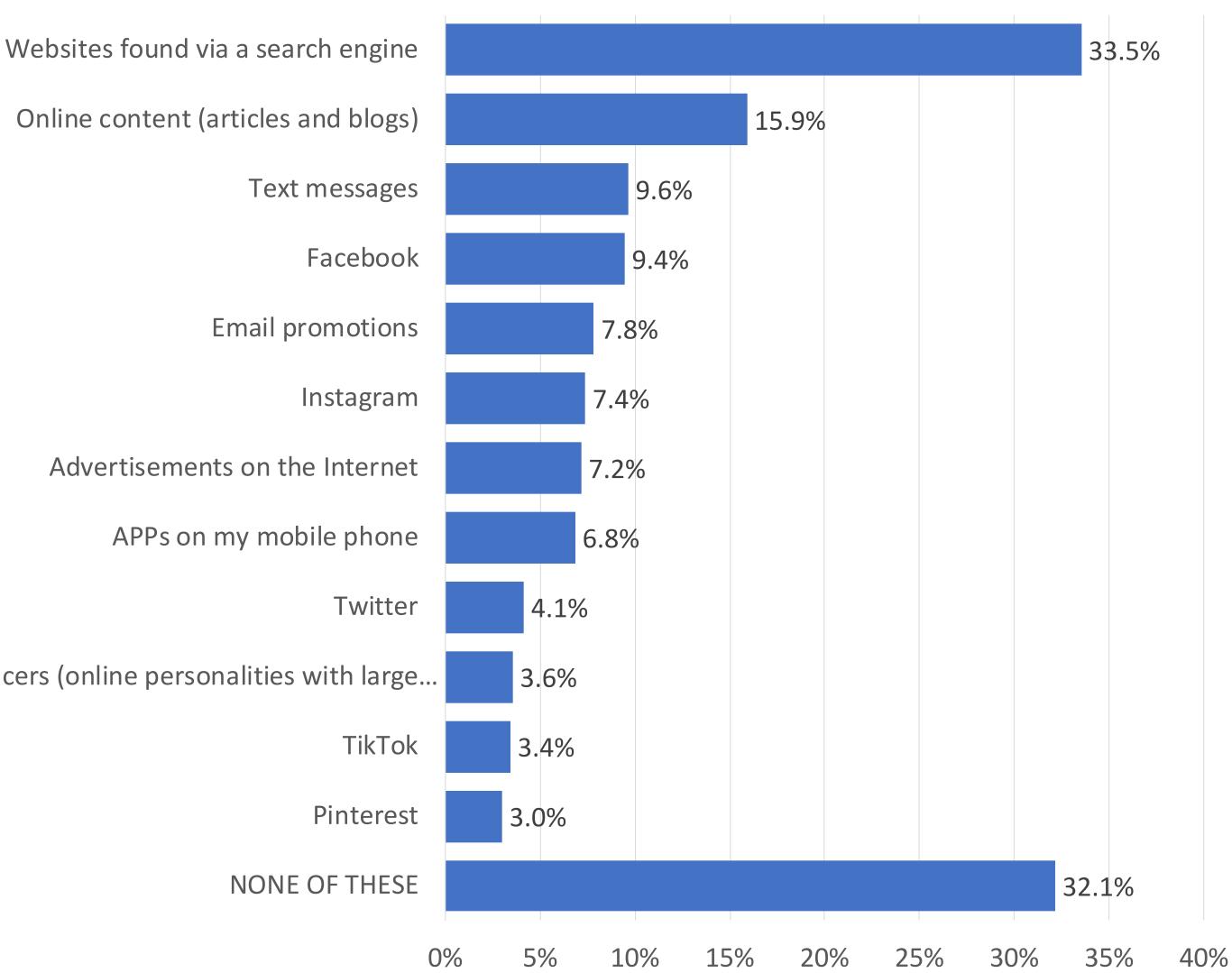
Most Important Planning Resources

Question: Which do you expect to be **MOST IMPORTANT in your travel** planning? (Select as many as three)

(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Digital influencers (online personalities with large...





Online Resources Used

Question: Which of these **ONLINE RESOURCES will you be** likely to use to plan this trip?

Online review websites (Tripadvisor.com, Yelp.com, etc.)

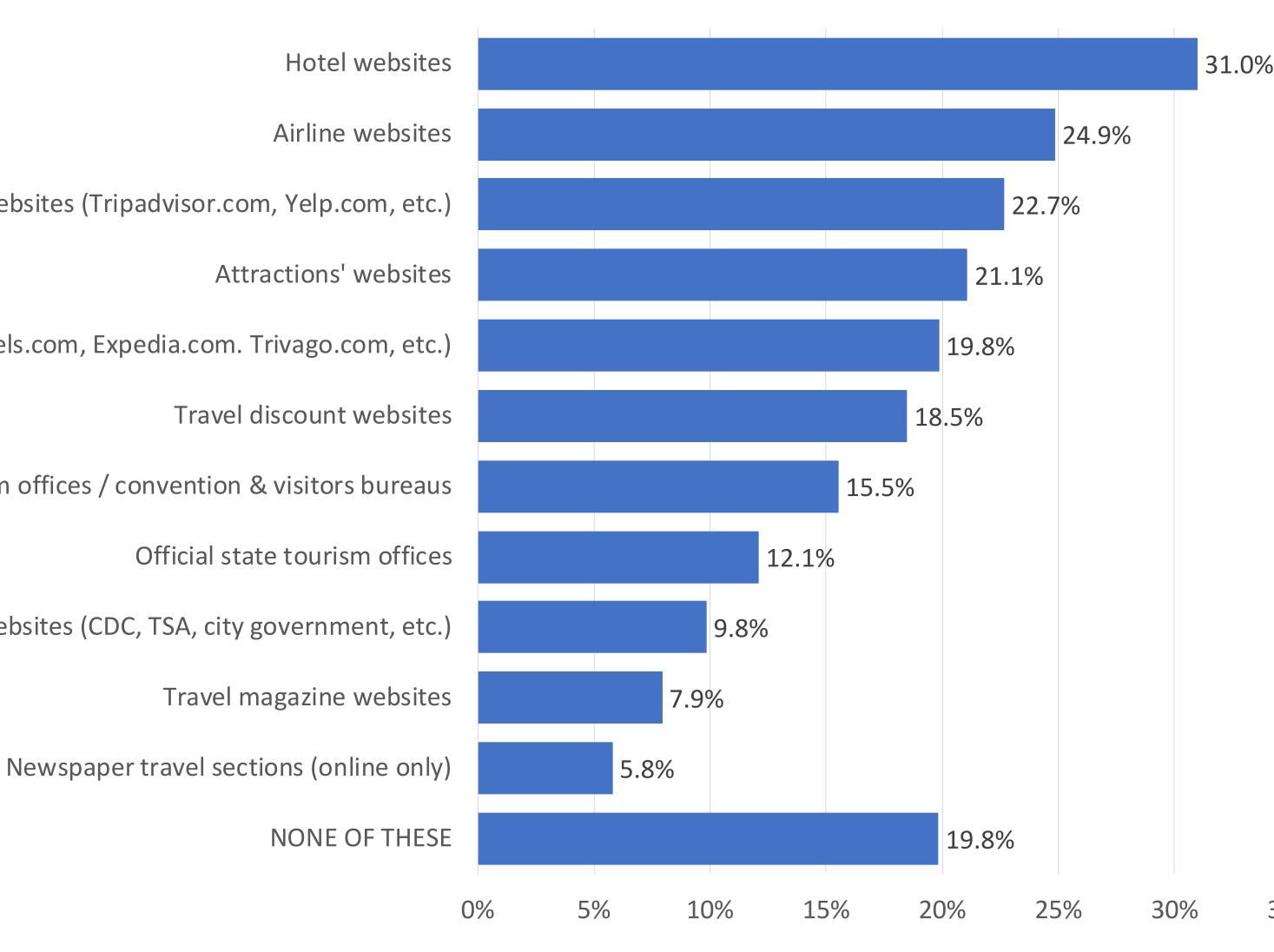
(Base: Respondents with a trip at least tentatively planned in 2020, 853 completed surveys. Data collected June 5-7, 2020)

Online travel agencies (Hotels.com, Expedia.com. Trivago.com, etc.)

Official local tourism offices / convention & visitors bureaus

Government websites (CDC, TSA, city government, etc.)



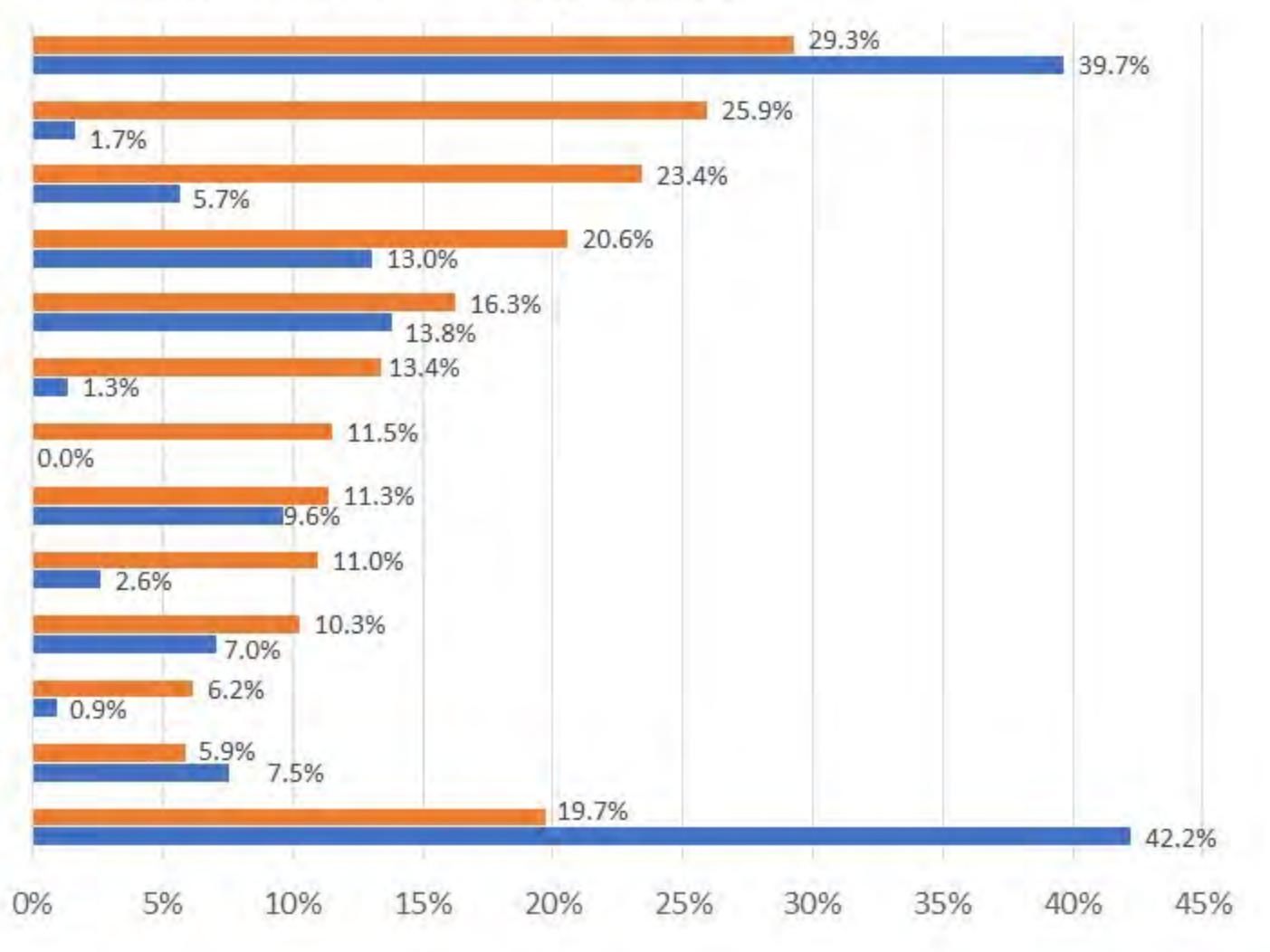






MEANS OF TRAVEL RESEARCH FOR NEXT LEISURE TRIP

Millennials/GenZ



Websites found via a search engine Instagram Facebook Online articles and blogs Text messages Twitter TikTok Email promotions Pinterest Ads on the Internet **Digital influencers** Apps None of these

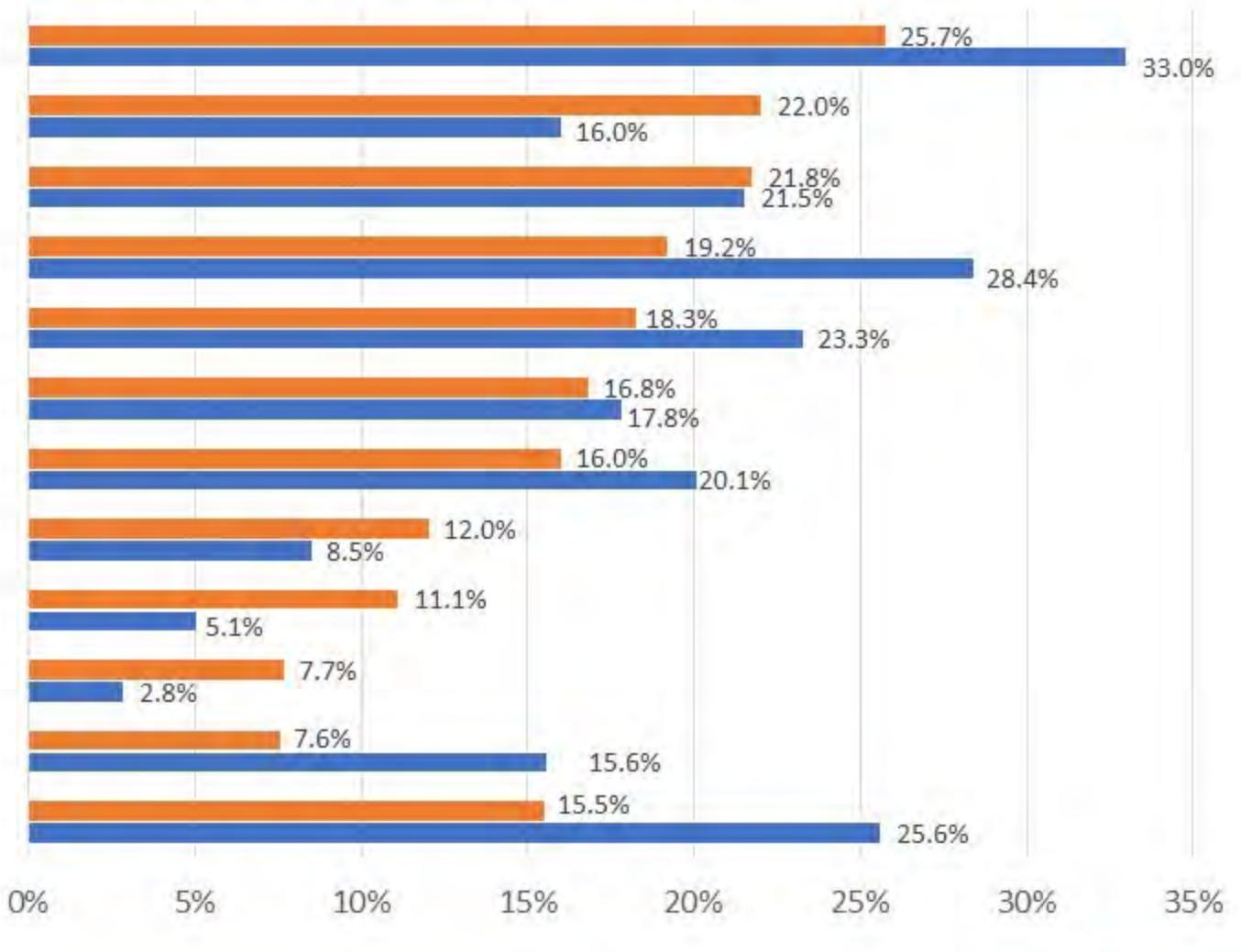






LANNING RESOURCES FOR NEXT LEISURE TRIP TRIP P

Millennials/GenZ



Hotel websites Online travel agencies **Online review websites** Airline websites Attractions' websites Official local tourism offices Travel discount websites Government websites (CDC, TSA, etc.) Travel magazine websites Newspaper travel sections (online) Official state tourism offices None of these

Baby Boomers







KEY TAKEAWAYS

- Most "next" trips expected this year have moved beyond the dreaming phase, with many travelers having their trip concepts substantially developed. Still, room for influence exists
- Personal safety considerations loom large, and will greatly impact destination selection, lodging choice and modes of transportation used
- American travelers continue to opt for beach, and outdoor type experiences for their next leisure trips
- **Travel-related websites and social media will** likely be the focus of travel decision-making in the coming months



The Continuing Impact of the Pandemic

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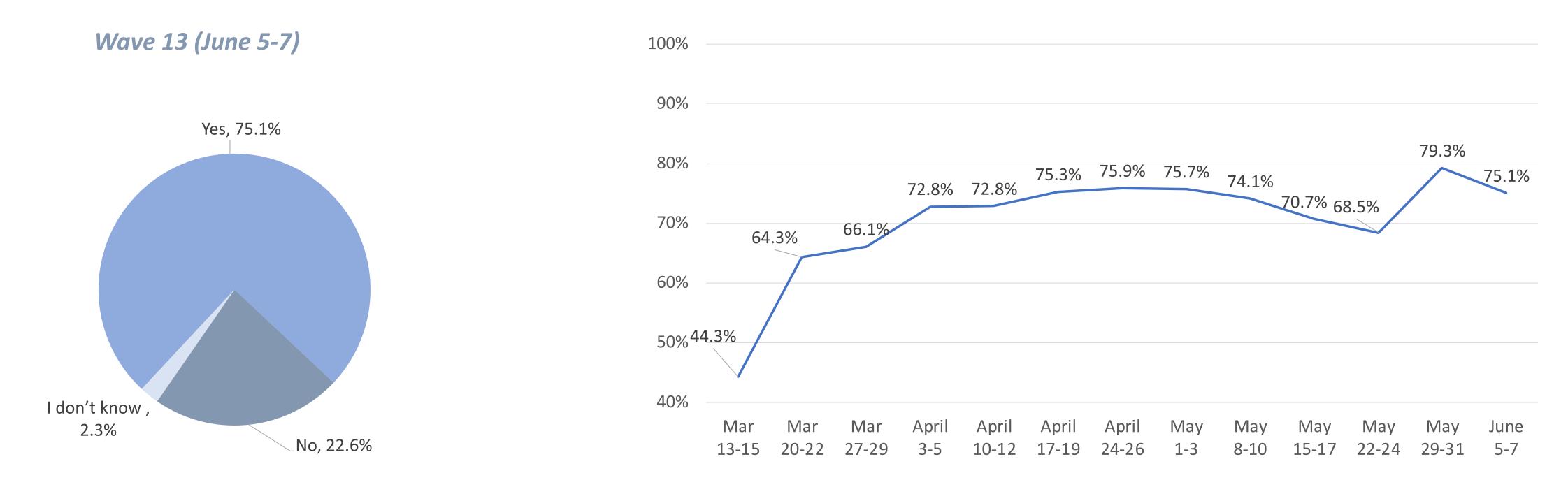
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Impact of the Coronavirus on Travel

Question: Has the current coronavirus situation affected your travel in any way? (Please consider all your travel--leisure, business, group meeting, etc.)



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)







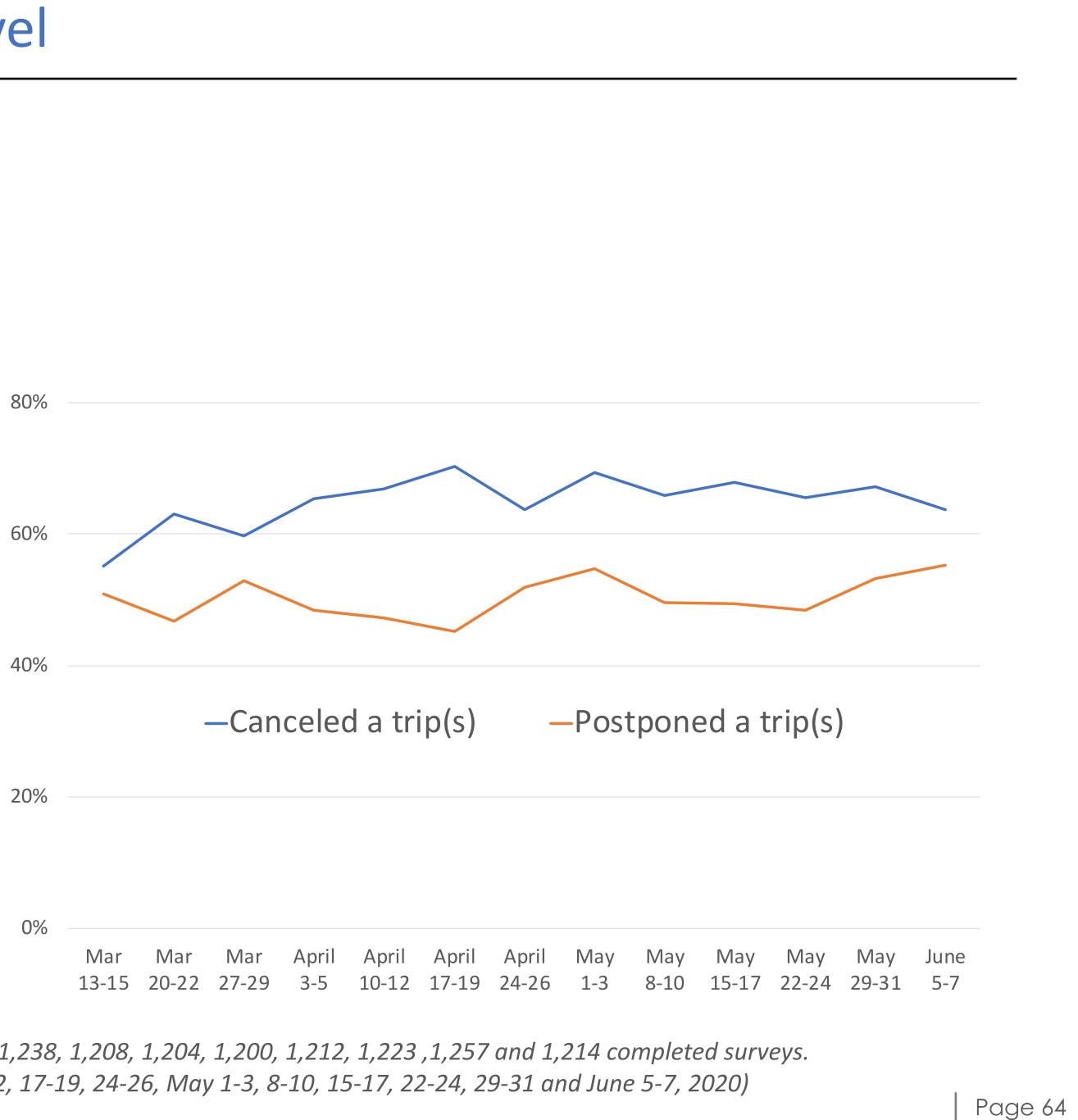
How the Coronavirus has Impacted Travel

Question: How has the coronavirus situation affected your travel? (Select all that apply)

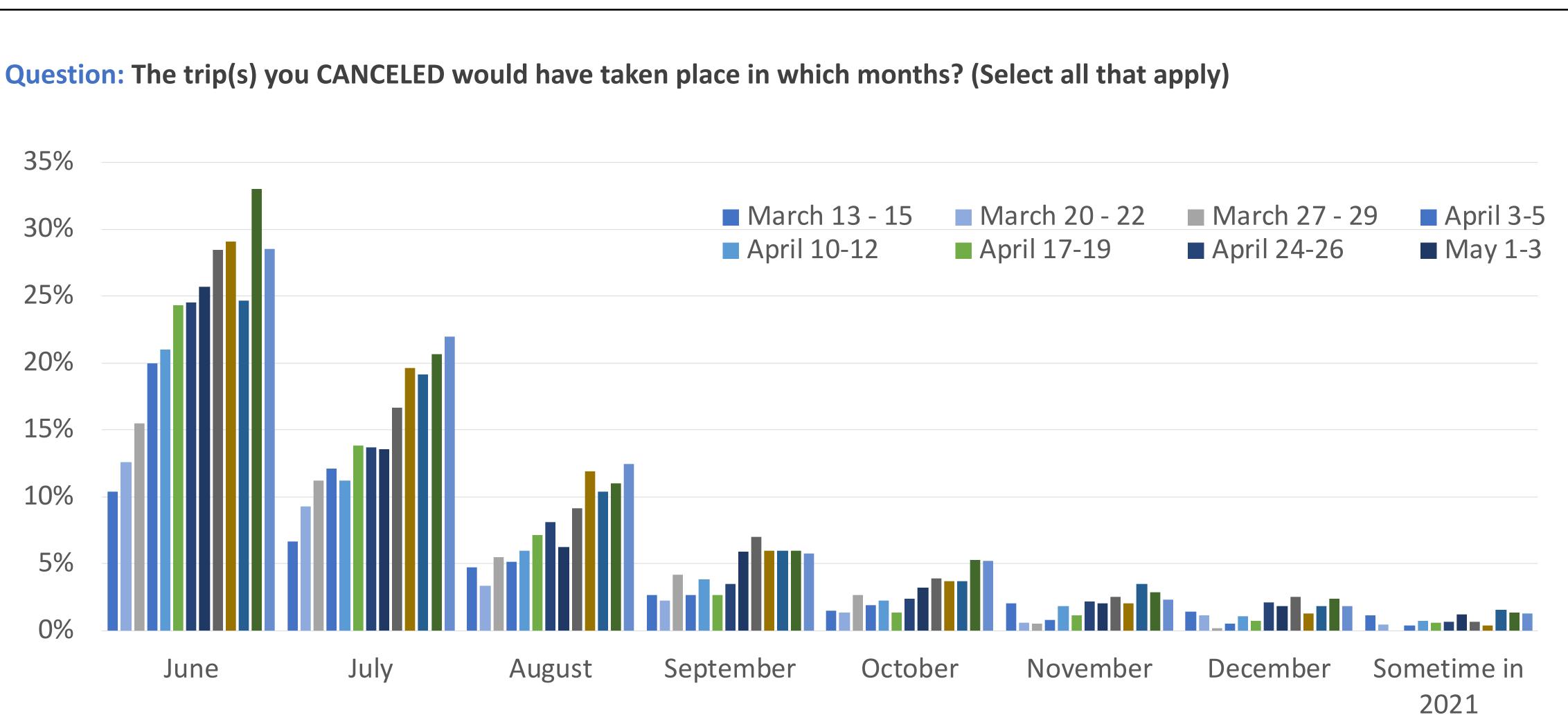
Due to the coronavirus situation, I have_



(Base: All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257 and 1,214 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19, 24-26, May 1-3, 8-10, 15-17, 22-24, 29-31 and June 5-7, 2020)



Month of Trip Cancellation



24-26 May 1-3, 8-10, 15-17, 22-24, 29-31 and June 7-9, 2020. Note: Data purposefully excluded from this chart for readability.)



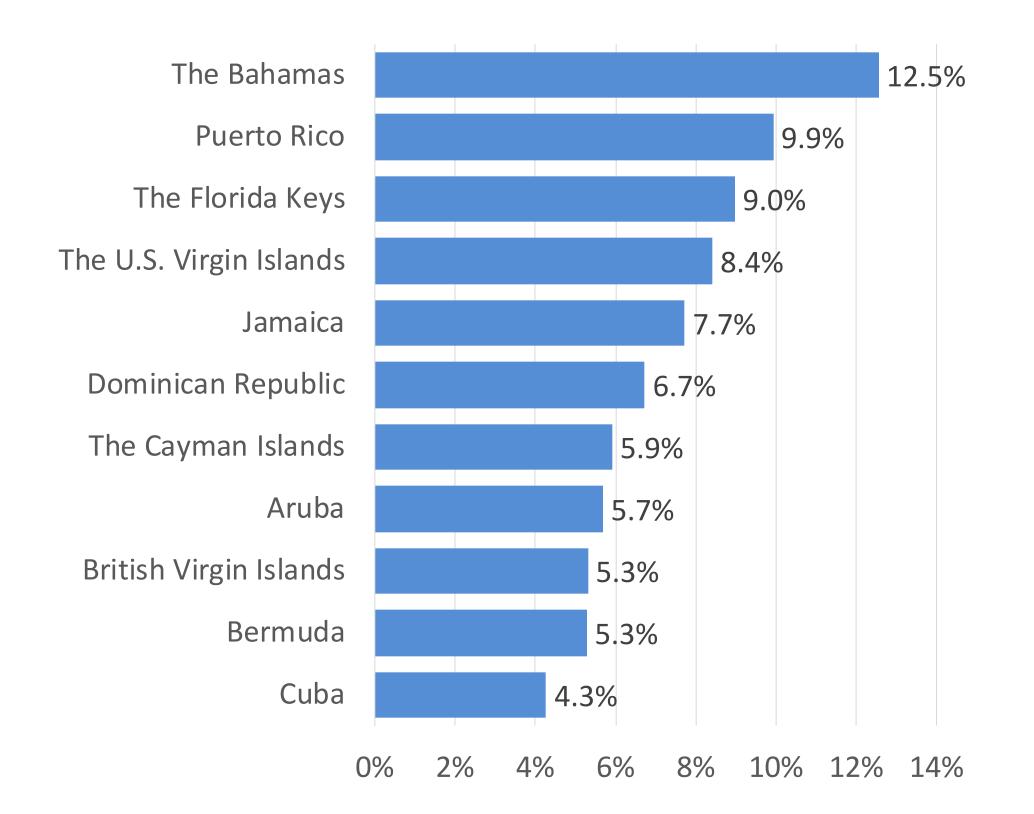
(Base: Cancelling trips, 292, 477, 506, 580, 623, 643, 582, 640, 605, 582, 554, 651 and 616 completed surveys. Data collected March 13-15, 20-22, 27-29, April 3-5, 10-12, 17-19,

Health Screenings in Paradise Would mandatory pre-trip screenings be a deal breaker for travelers?



Past and Likely Future Visitation: Selected Islands

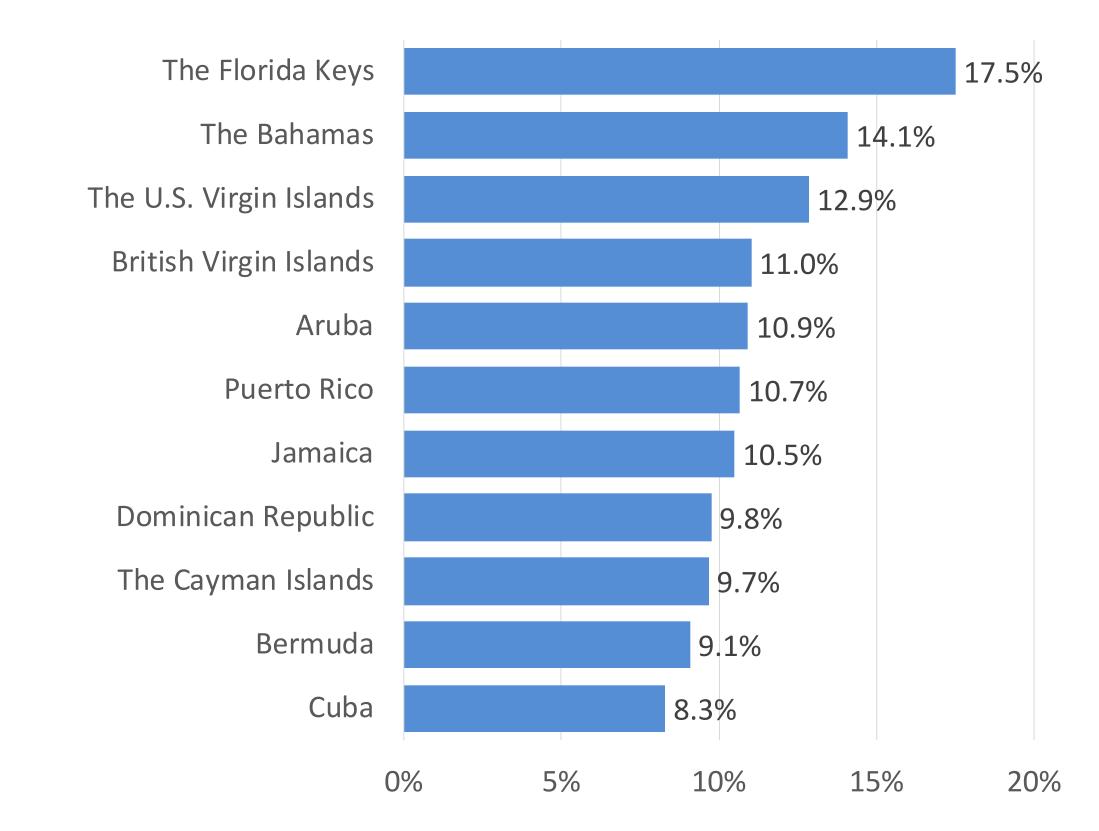
Past 3 Years



Question: Which of these islands have you visited (or traveled within) in the PAST THREE (3) YEARS?

Destination Analysts DO YOUR RESEARCH (Base: All respondents, 1.214 completed surveys. Data collected June 5-7, 2020)





Question: Which of these islands will you be likely to visit (or travel within) in the NEXT THREE (3) YEARS?)

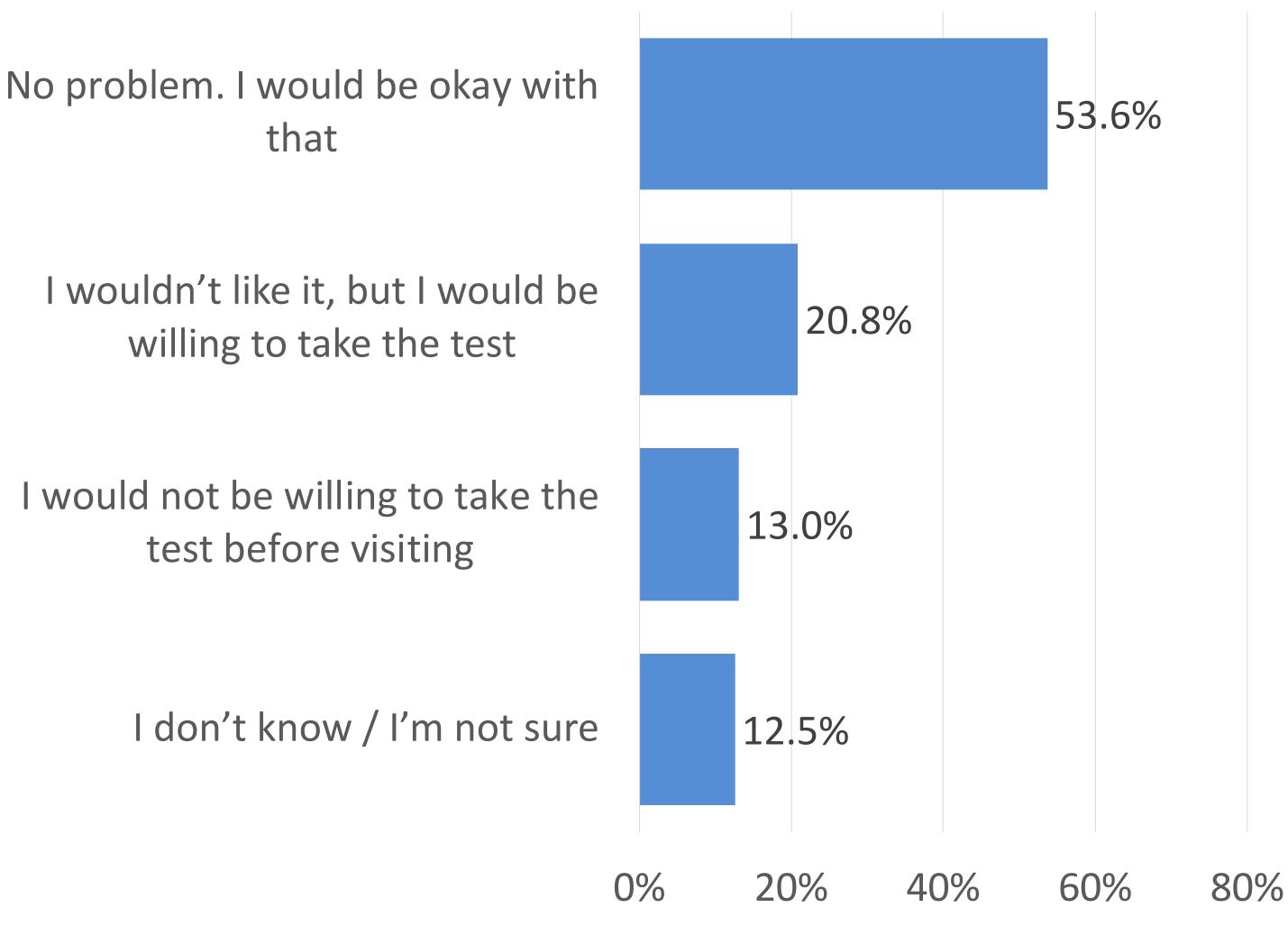
If one of the islands mentioned above required visitors to have a Coronavirus test 2-4 days prior to visiting, as a traveler how would you feel? (Select the one that best describes you)

No problem. I would be okay with that
I wouldn't like it, but I would be willing to take the test
I would not be willing to take the test before visiting
I don't know / I'm not sure

Question: If one of the islands mentioned above required visitors to have a Coronavirus test 2-4 days prior to visiting, as a traveler how would you feel? (Select the one that best describes you)



(Base: All respondents, 1.214 completed surveys. Data collected June 5-7, 2020)

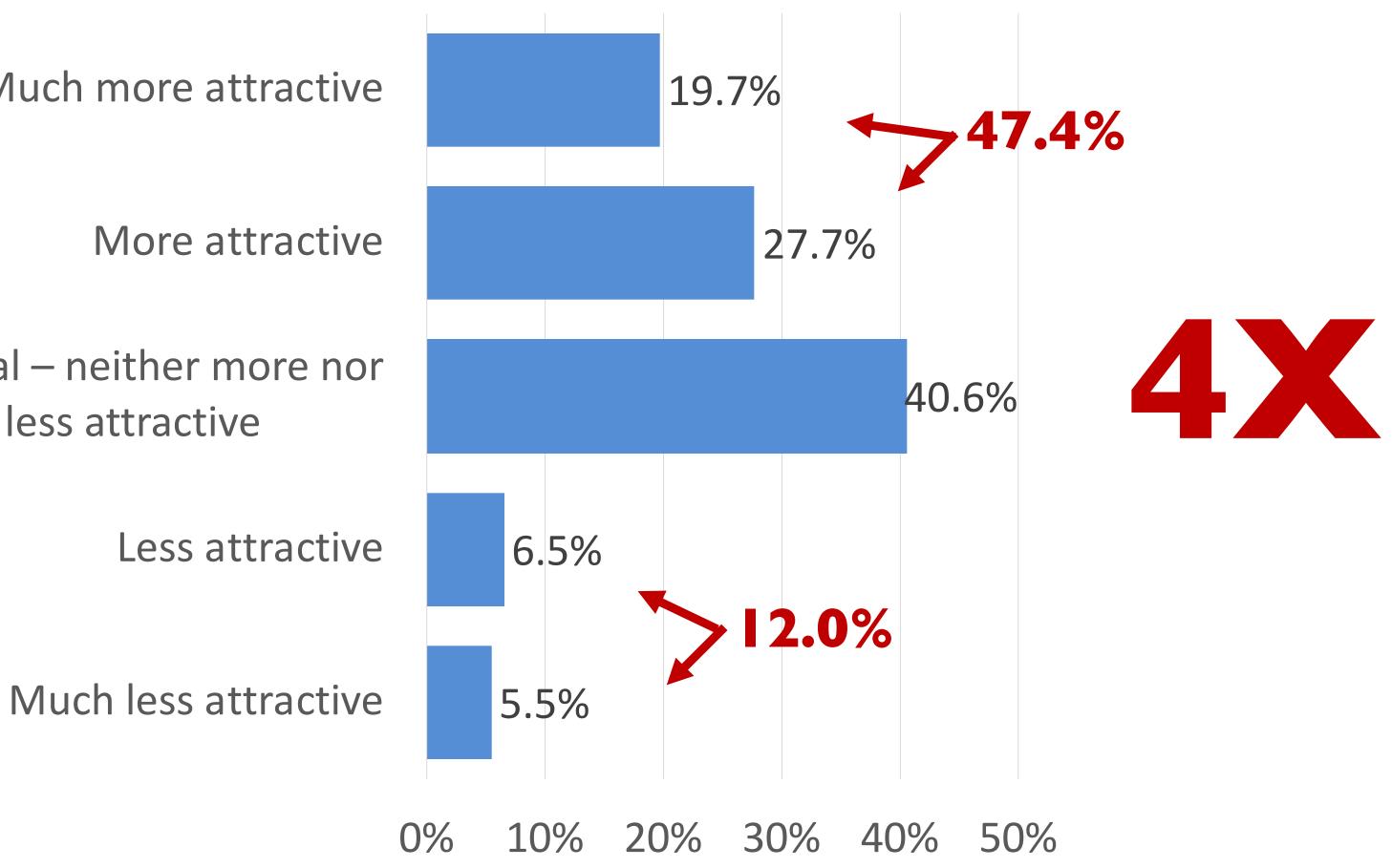


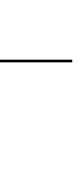
Impact on Destination Appeal

Question: If one of the islands mentioned above required visitors to have a Coronavirus	Much more
test 2-4 days prior to visiting, would that make the island a MORE OR LESS ATTRACTIVE	Mor
place to visit? (Select one to fill in the blank)	Neutral – neithe less attra
This requirement makes the islandas a place to visit	Les



(Base: All respondents, 1.214 completed surveys. Data collected June 5-7, 2020)









KEY TAKEAWAYS

- The pandemic continues to adversely impact travel
- Testing programs will likely have a net positive benefit for island and other destinations



Coronavirus Travel Sentiment Index Measuring the Potential Influence of Travel Marketing

Highlights from the Week of June 1st



What is a Predictive Index?

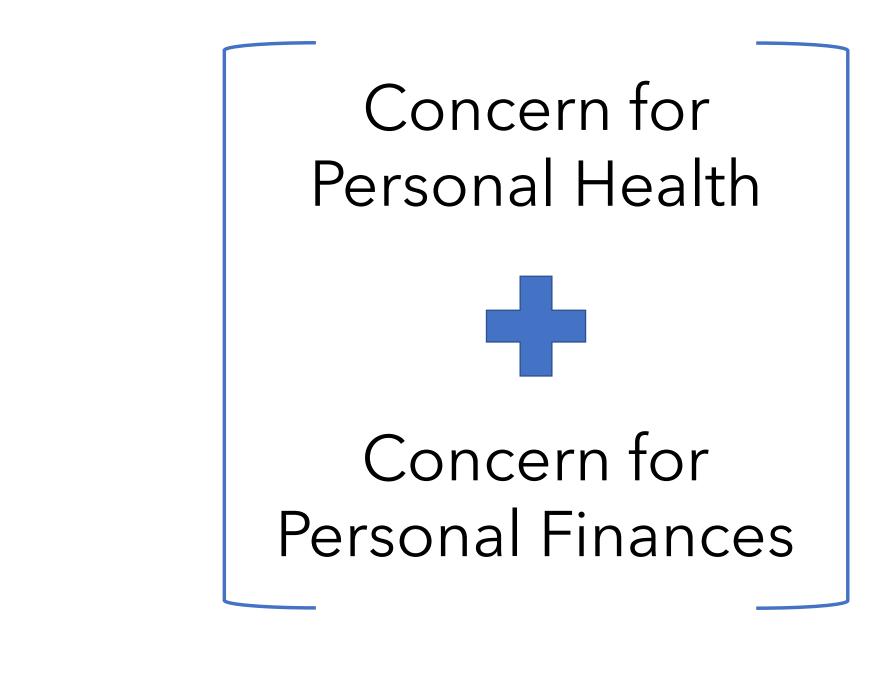
Indexing is the practice of compiling data into one single metric.

A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make datadriven predictions.

The goals are to identify:

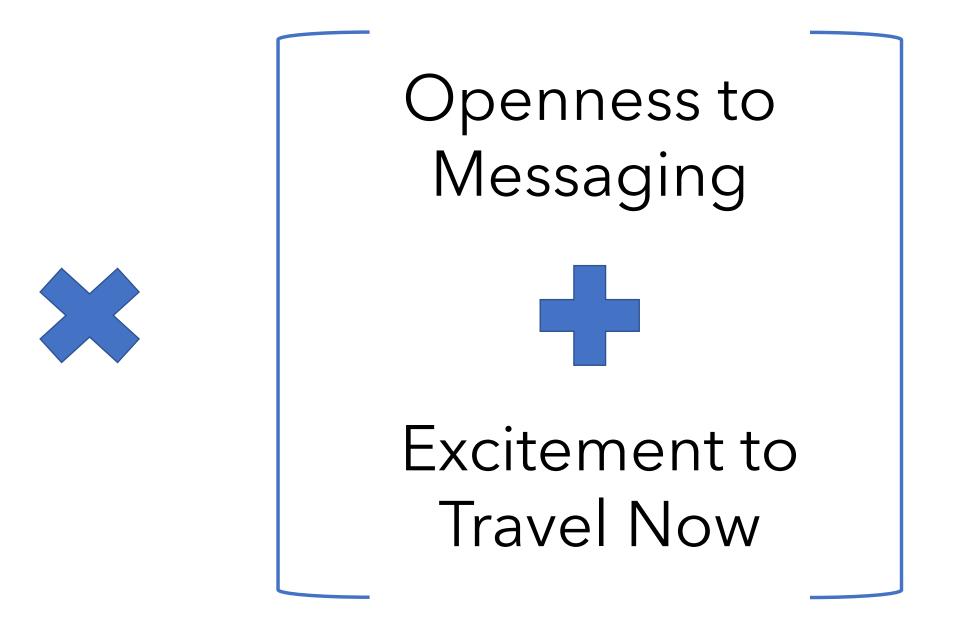
- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel

Predictive Index Formula

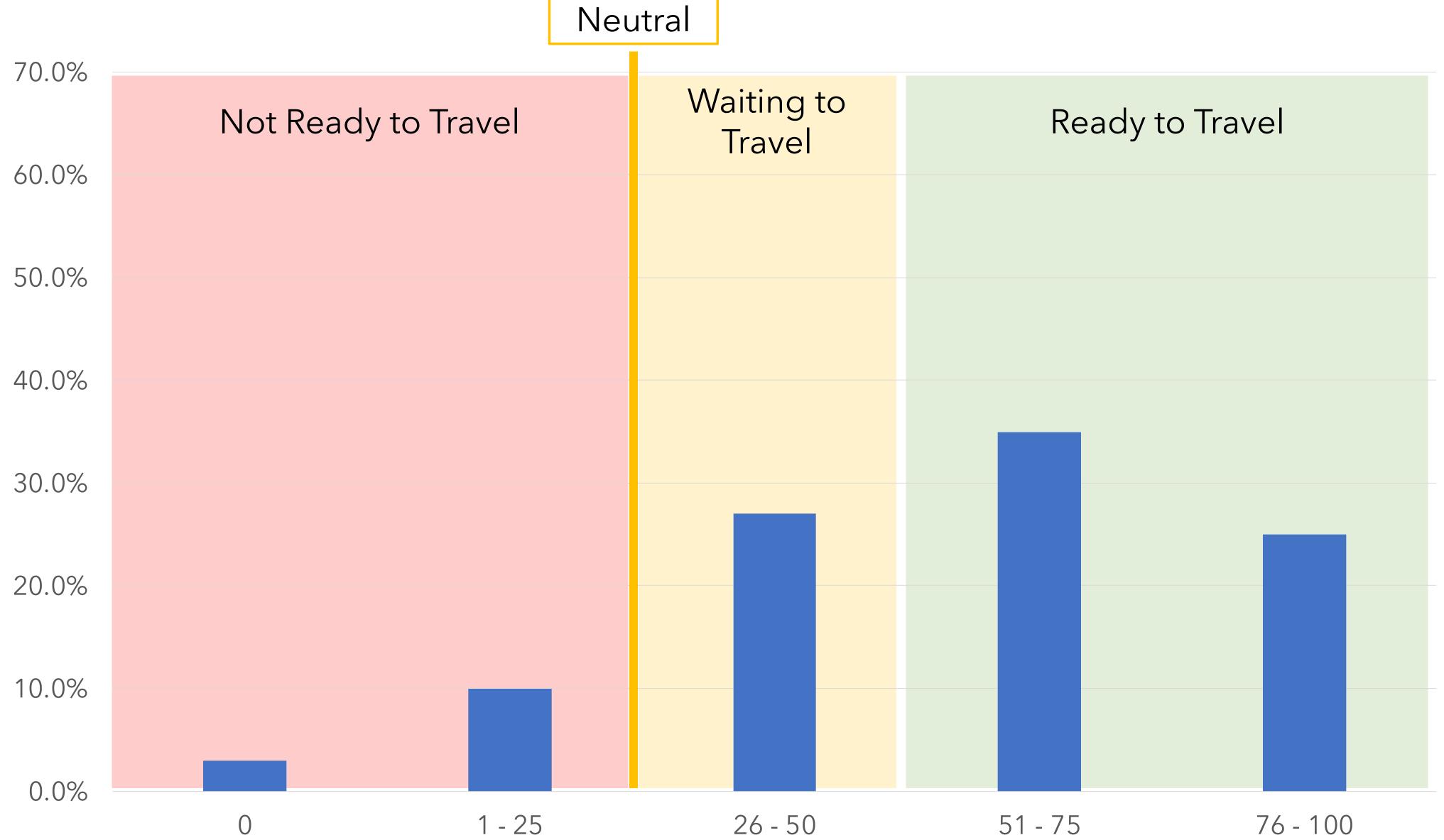


*Normalized to a 100pt scale



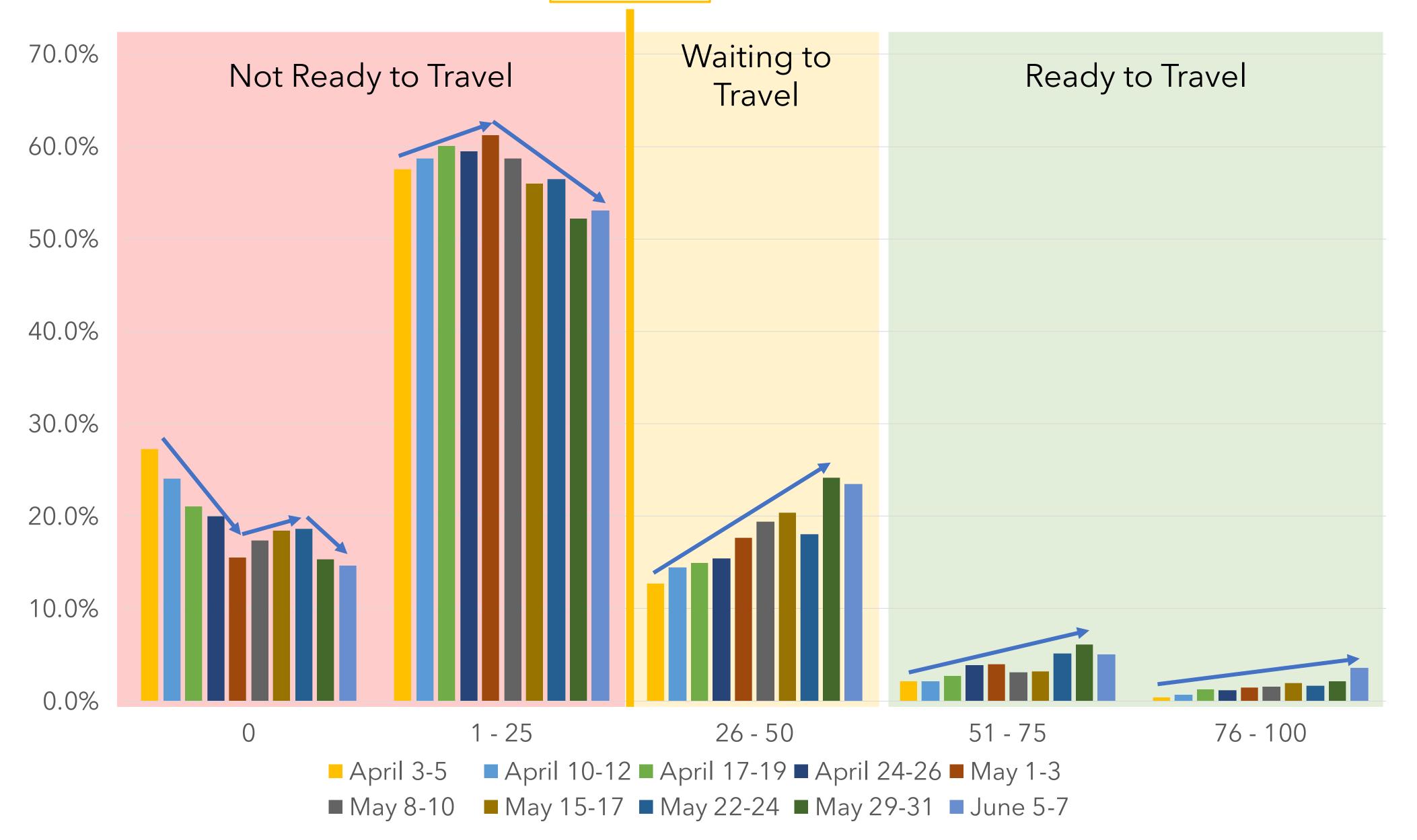


Healthy Travel Outlook



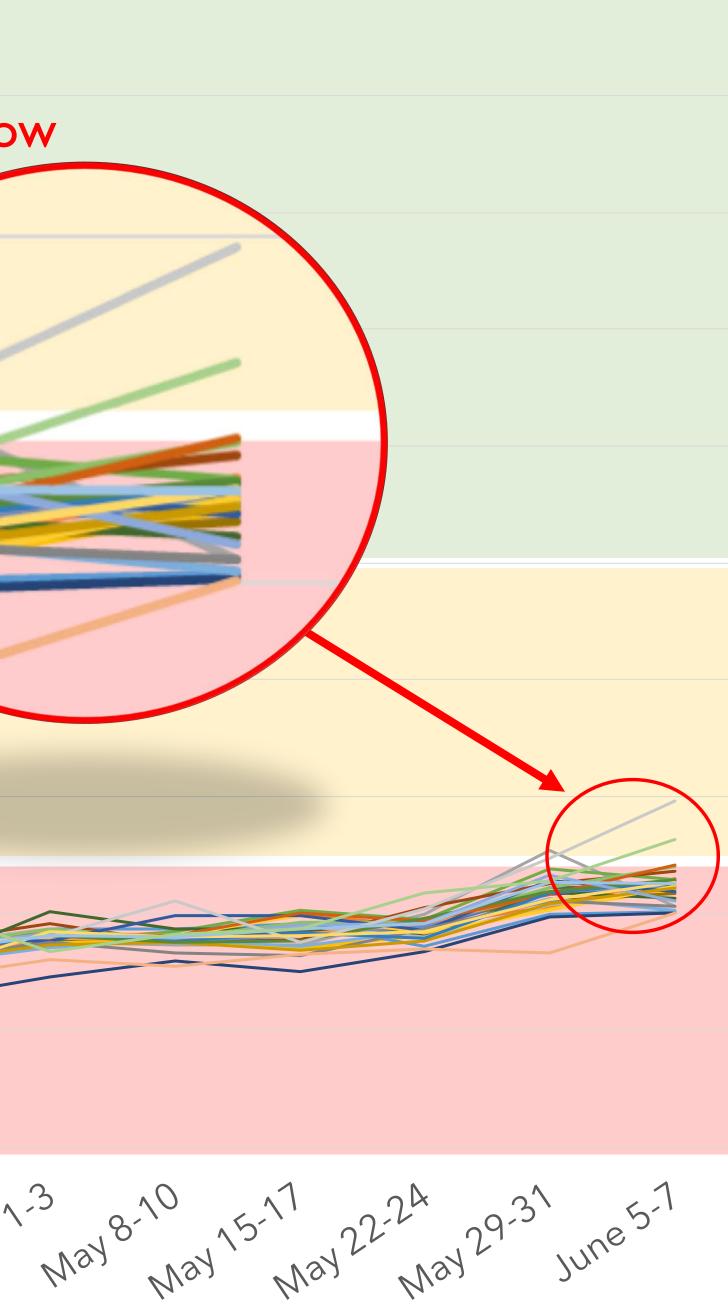
I High Travel







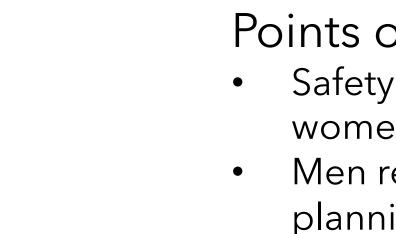
90.0 Rural residents continue to sh 80.0 the highest Index 70.0 autitudity 60.0 autitudity 50.0 autitudity 40.0 autitudity 30.0 autitudity 20.0 autitudity 10.0 autitudity 0.0 autitudity	100 0	
Rural residents continue to sh the highest Index 70.0 60.0 50.0 40.0 50.0 40.0 20.0 10.0 20.0 10.0 0.0	100.0	
60.0 50.0 40.0 20.0 10.0 10.0 0.0 0.0	90.0	
60.0 50.0 40.0 20.0 10.0 10.0 0.0 0.0	80.0	the highest Index
60.0 50.0 40.0 20.0 10.0 10.0 0.0 0.0	70.0	ady to
 40.0 Not Ready to Travel 0.0 0.0 	60.0	₿ B
40.0 30.0 20.0 10.0 10.0 0.0	50.0	
20.0 Not Ready to 10.0 0.0	40.0	ting to
10.0 Vot Keady t Und Keady t 0.0	30.0	Ξ Ξ S
0.0	20.0	t to
0.0	10.0	ot Read Travel
$h^{3-15}h^{20-22}h^{21-29}h^{13-5}h^{10-12}h^{1-19}h^{24-26}h^{3}$	0.0	
Warr, Warr	March	13-15 20-22 21-29 April 3-5 10-12 17-19 24-26 May 1- March 20-22 April 3-5 April 10-12 April 24-26 May 1-



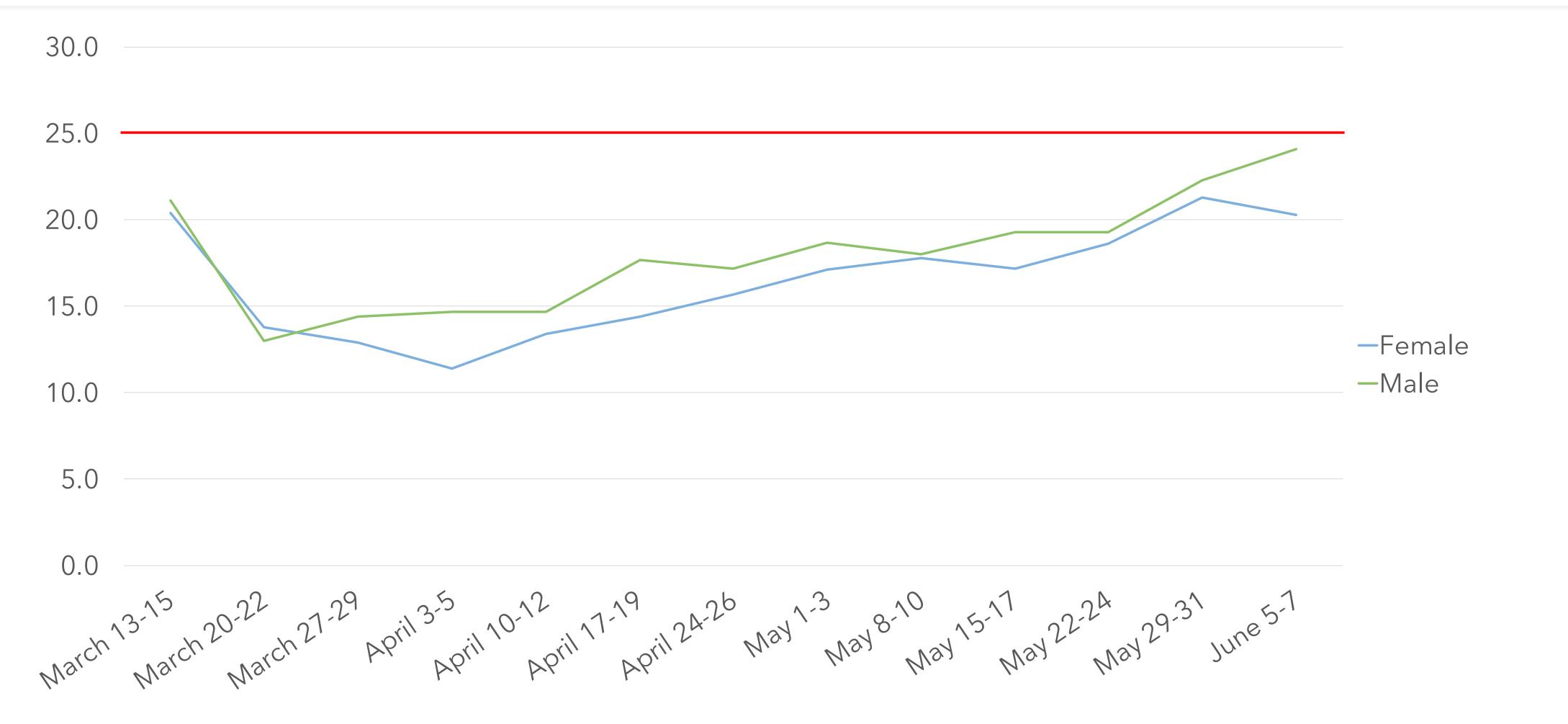
—Total

- -Millennials or younger
- —Gen X
- -Boomer or older
- -WEST
- -MIDWEST
- -NORTHEAST
- -SOUTH
- -Commercial Lodging Travelers
- -International Travelers
- -Air Travelers
- -Cruise Travelers
- -Leisure Travelers
- -VFR Travelers
- -Business Travelers
- -Convention Travelers
- -Female
- -Male
- —Affluent Over \$125K
- **—**\$80K \$125K
- —Under \$80K
- -City Travelers
- -Beach Travelers
- -US National Parks Travelers
- —Suburban area
- -Large city (urban area)
- -Rural area
- —Luxury hotel
- —Non-luxury Hotel
- -Peer-to-peer lodging

lers



Gender



Points of Interest:

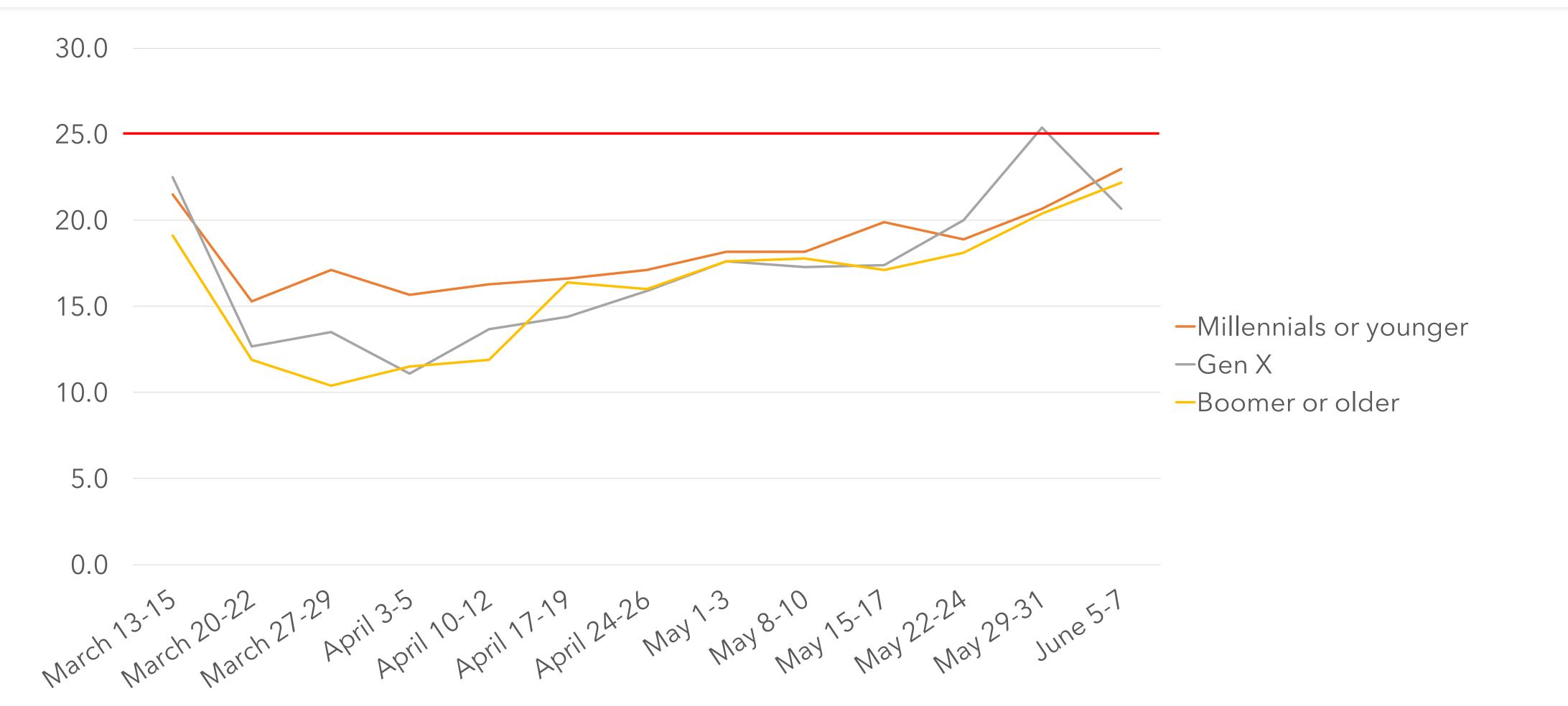
Safety and financial concerns dropped for Men this week, while concerns for women largely remained consistent with previous weeks.

Men reported a significant drop in the agreement with the statement, "I'm planning to avoid travel until the Coronavirus situation blows over"

Points of Interest:

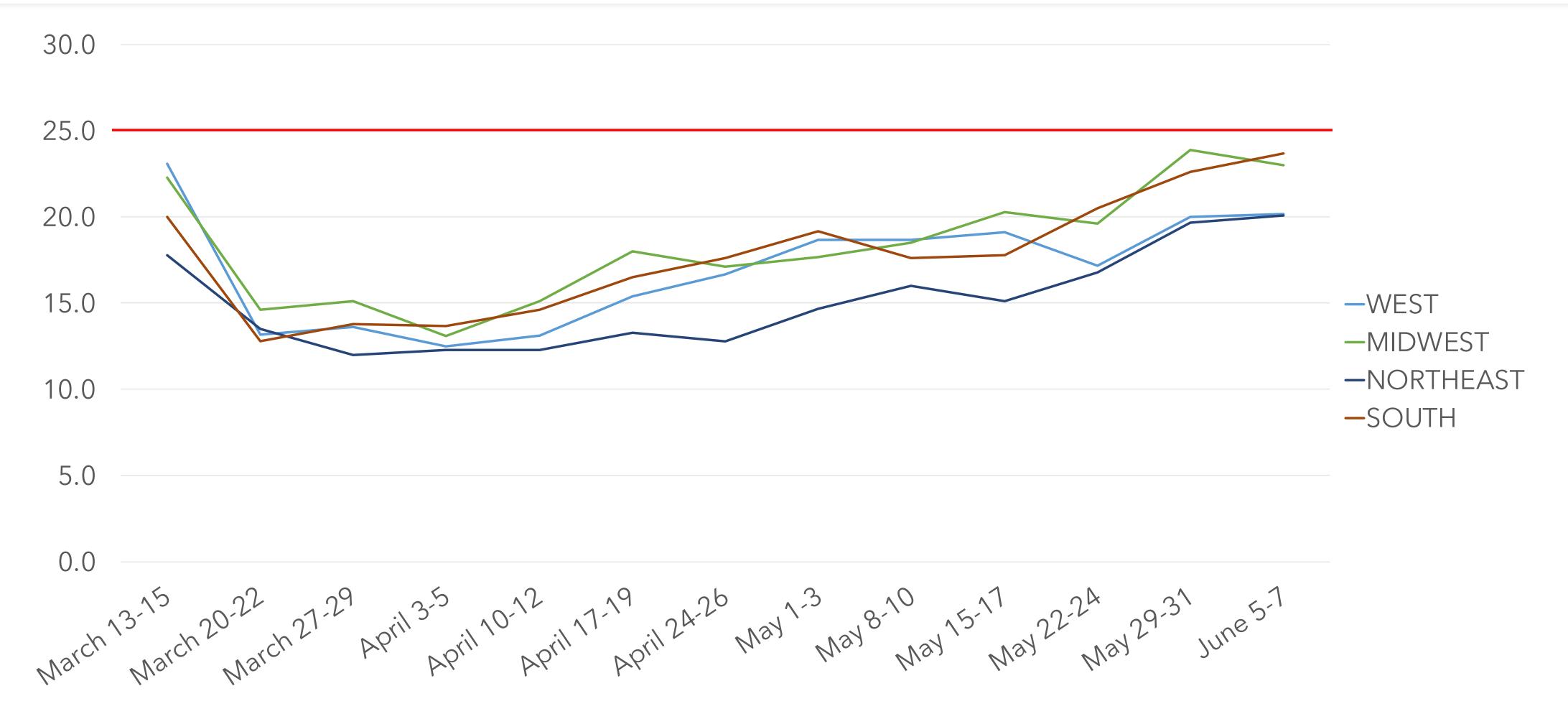
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Generation



Gen X safety concerns went back up this week (6.5 out of 10, up from 6.1 last week) while Millennials and Boomers showed modest drops in concern for safety. Millennials showed a slight rise in openness to travel messaging while both Gen X and Boomers saw slight drops.

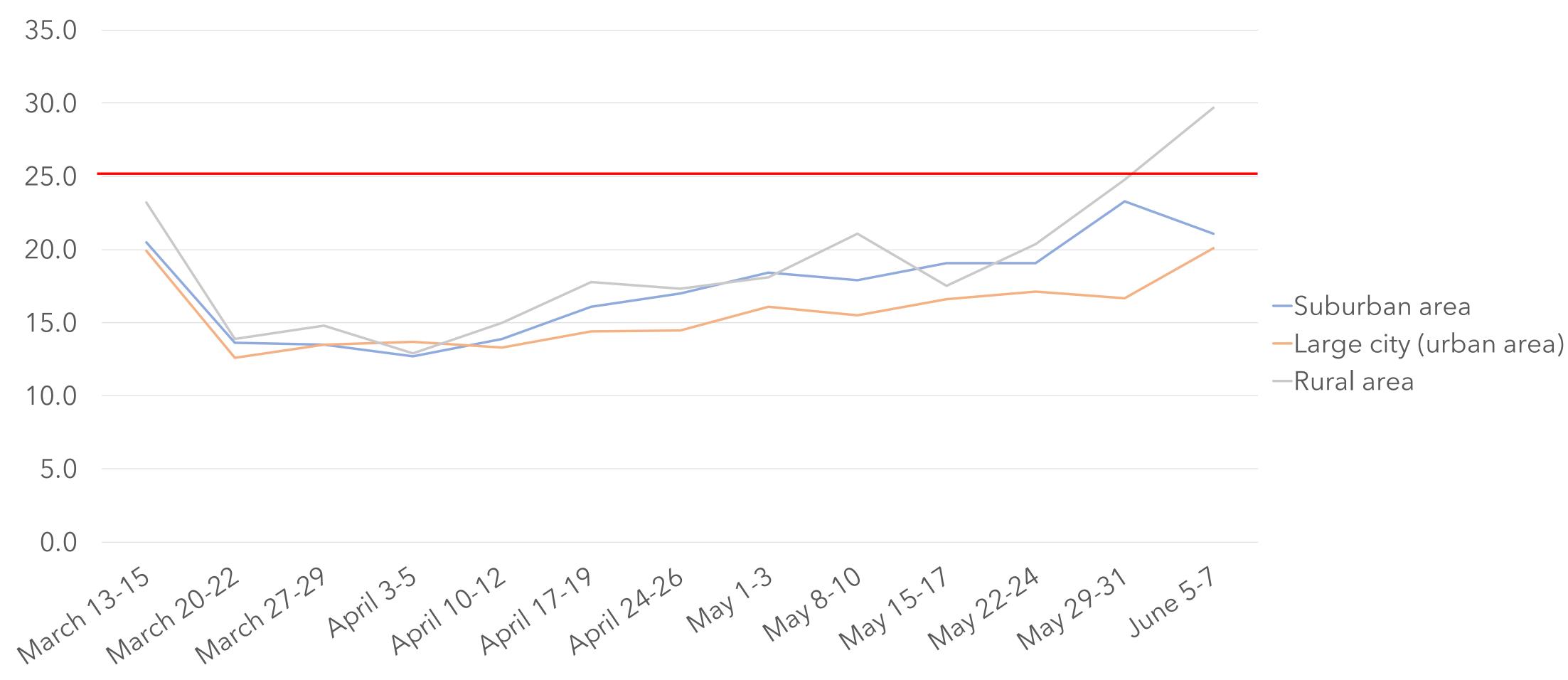
Points of Interest: Safety concerns in a while financial concerns in a concerns in a while financial concerns in a while financoncerns in a while financial concerns in a while financin a whi



Safety concerns in all regions except the Midwest showed slight drops this week while financial concerns showed drops most significantly in the South. Among all regions the Northeast again showed the most optimism about the coronavirus situation improving in the next month (44.4% up from 34.8% last week think the situation will get better or much better in the next month).



Type Of Residence

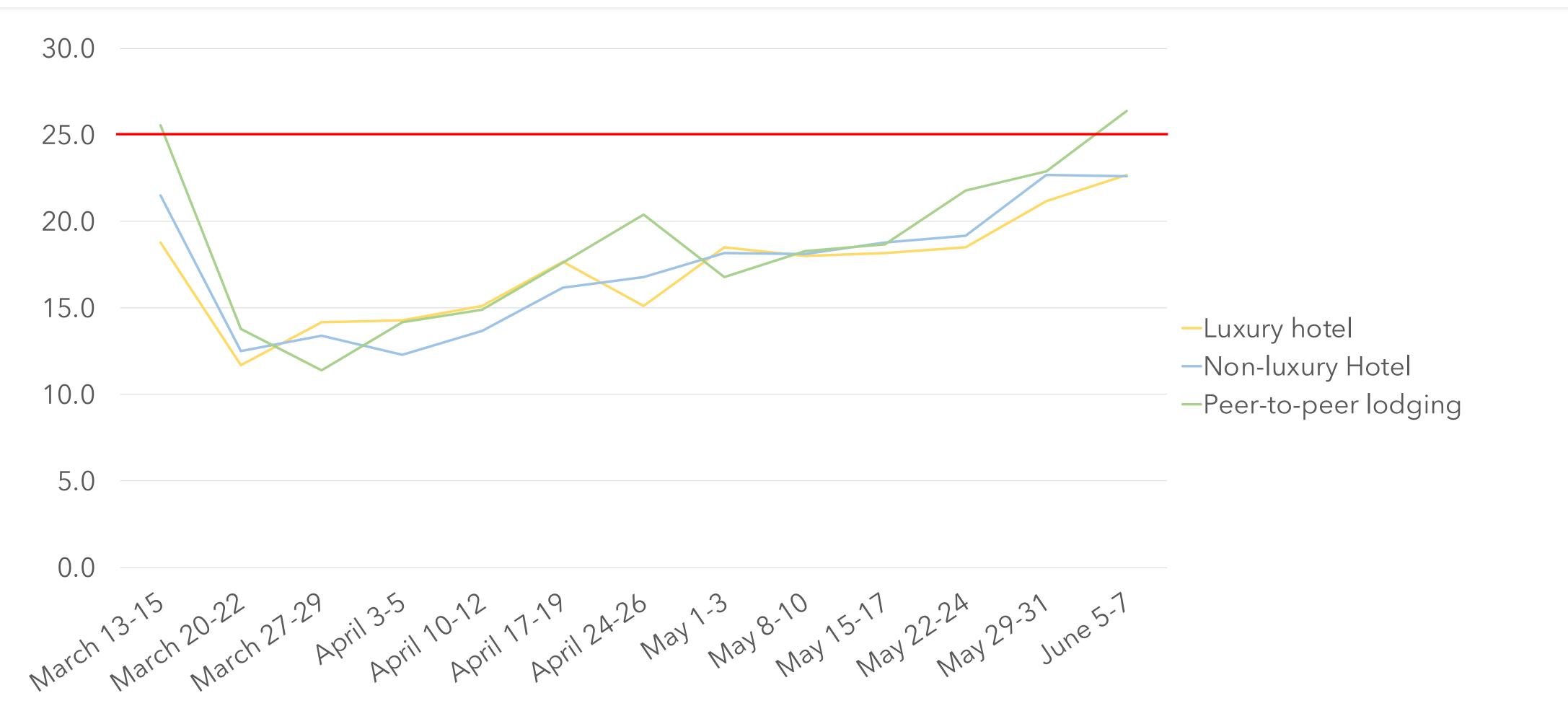


Points of Interest Impacting Index Scores:

- Safety concerns grew again among Suburban respondents this • week while showing drops for Urban and Rural respondents.
- Rural respondents reported modest growth in openness to ● travel messaging and the relatively highest levels of excitement to travel now.



Lodging Type Used in last 2 years



Points of Interest:

- Peer-to-peer lodging travelers showed a significant decrease in concerns for personal safety this week (5.9 out of 10, down from 6.6 last week).
- Luxury hotel travelers were most likely to report they planned to travel before the end of 2020.



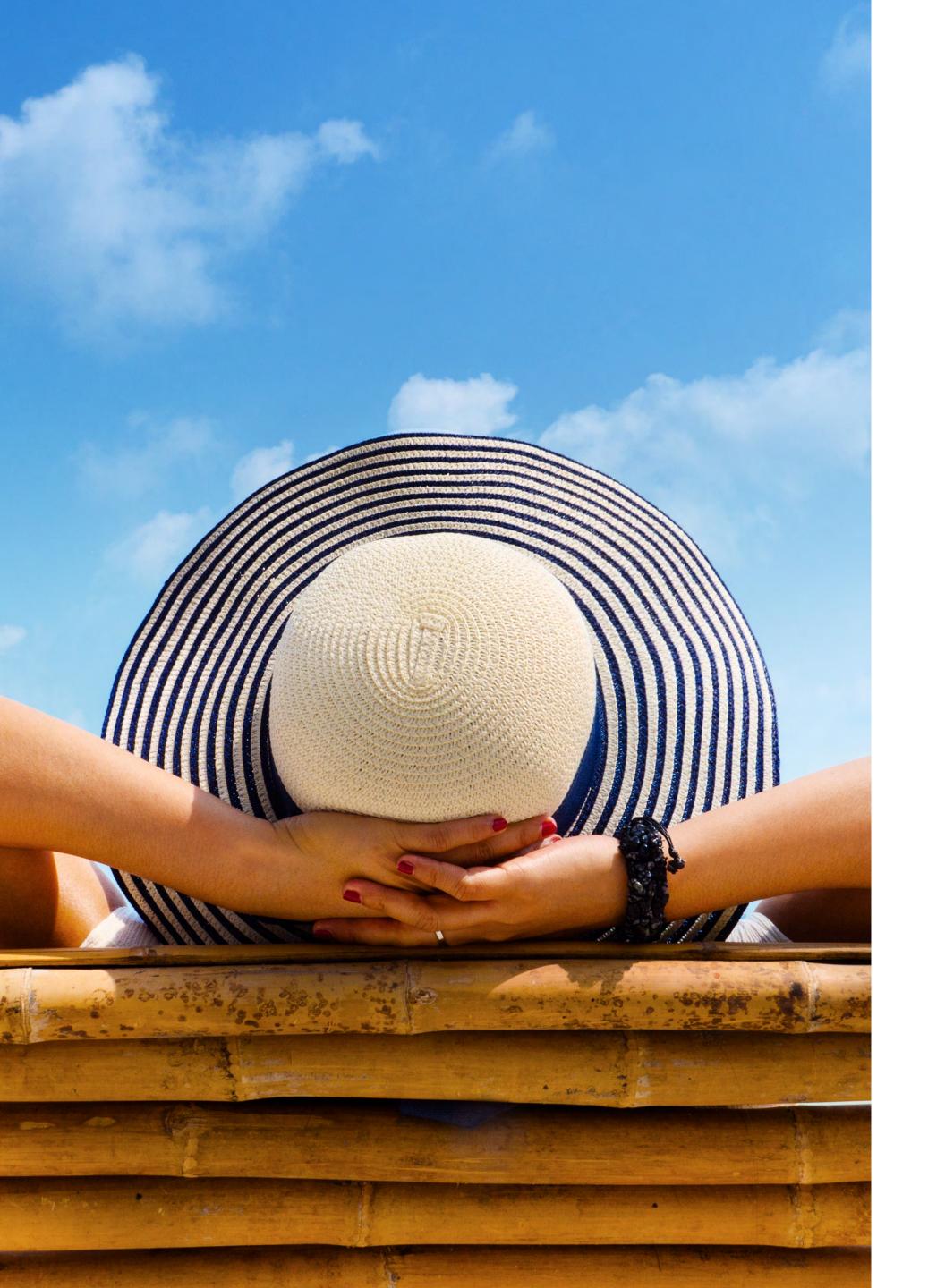
- Affluent, primarily identify as Caucasian and one-in-five have children under 18
- Are comfortable with their home state reopening its economy right now
- Feel comfortable going out into and experiencing their community
- Are more open to having travelers come to their community

THOSE WHO ARE READY TO TRAVEL:



- **Expect the coronavirus situation in the U.S. to** get better in the next month
- Would feel happy if a friend or family member told them they purchased airline tickets for a June trip
- **Disagree with the statement that they will not** travel until there is a vaccine
- **Expect that they will be traveling this Fall**
 - Say that discounts and deals make them more interested in traveling in the next three months
- Found doing online searches related to travel and travel apps. Likelier to be looking at attraction and airline websites right now

THOSE WHO ARE READY TO TRAVEL:



- Have leisure trips planned in the summer months of June, July and August. In fact, onethird expect that their next road trip will take place this month
- Have a good picture of what their next leisure trip will look like. Nine-in-ten describe their next leisure trip as somewhat or very well-developed
 - Are likely to report that their personal safety did NOT play a role in decisions for their next leisure trip
 - Are the likeliest to say that there is no chance that they might cancel their next leisure trip due to the coronavirus situation. They're going no matter what

THOSE WHO ARE READY TO TRAVEL:

North Carolina + The Outer Banks



NC-Oriented Travelers

- •More excited about and open to traveling than the average American traveler
- Higher expectations to be traveling this Fall and plan to take more road trips
- •More likely to consider taking a vacation to an important way to prioritize relaxation in their lifestyle





- Vacation rental travelers are more ready to travel and feel safer about these types of accommodations
- Family travelers are feeling relatively readier to take trips
- Americans are desiring destinations with beaches, outdoor experiences that allow them to avoid crowds
- Destinations that don't require air travel are more attractive for near-term travel
- Americans say they will be more likely to visit destinations that were quick to institute social distancing practices and were not hard-hit by the coronavirus
- Americans desire a destination that makes them feel like they have a control over their safety and is taking their safety seriously



Next/Ongoing Updates

- Key Findings to Know released via email every Monday morning
- Complete Report of Findings sent (and dashboard updated) by each Tuesday morning
- Online Presentation of Findings every Tuesday at 8:00am PST/11:00am EST
- Shareable infographics and gifs on social media





RESEA





Do you have a survey topic you want us to explore?

Info@DestinationAnalysts.com & **Myha@DestinationAnalysts.com**

Send suggestions or requests for questions to:



