5. Impact Report 01/15/202

#### **Impact Report Summary**

**Understand how your destination is progressing toward your goals.** These insights show performance over time. You will see historical performance over the most recent 12-month period, as well as last month compared to the previous month and the previous year.

These insights are based on a device count sample size of 386,695 and a cardholder count sample size of 302,456.

The date filter will not change these insights.

### **Hotel Occupancy Trend**

Source: Zartico Lodging Data

Track lodging occupancy by month to define seasonal trends, peak periods, and periods of low demand. Use your knowledge of these trends to make informed decisions about tourism development, such as investment in hospitality infrastructure.

Hotel Occupancy Last Month

34%

Hotel Occupancy Change from Month Prior

-29%

Hotel Occupancy Change from Same Month Last Year

-4%



### **Hotel Average Daily Rate Trend**

Source: Zartico Lodging Data

Monitor the month-to-month trends in lodging rates to strategically position your destination and attract visitors who are a good economic match for the types of stays you have to offer.

Hotel Average Daily Rate Last Month

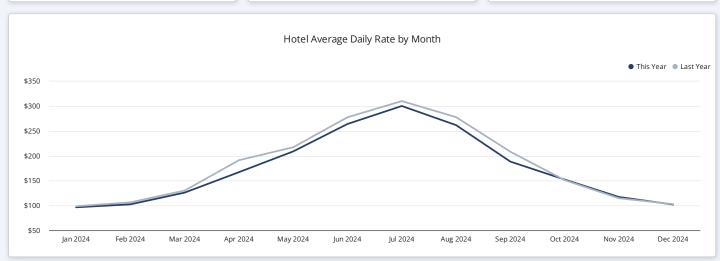
\$102

Hotel Average Daily Rate Change Month Prior

-13%

Hotel Average Daily Rate Change from Same Month Last Year

-1%



### **Hotel Stay Value Trend**

Source: Zartico Lodging Data

The cost of lodging has a significant impact on overall visitor spending. Tracking average stay value in your destination can help you understand visitor economy patterns and inform future targeting and tactics.

Hotel Average Stay Value Last Month

\$195

Hotel Average Stay Value Change Prior Month

-16%

Hotel Average Stay Value from Same Month Last Year

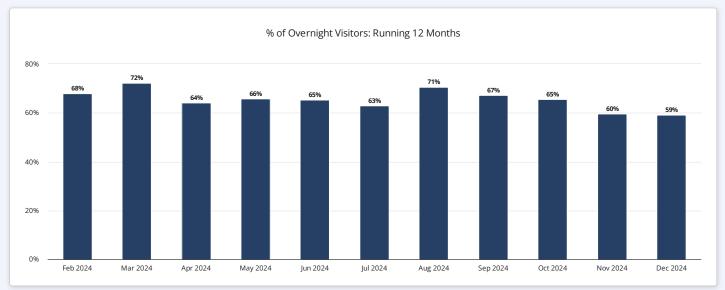
-8%



#### **Share of Overnight Visitors**

Source: Zartico Geolocation Data

Overnight visitors are strong contributors to your economy. Monitoring monthly changes in overnight visitation helps define strategies during key periods and mitigate the impact of seasonal changes.



#### **Origin Market Trend**

Source: Zartico Geolocation Data

Knowing where your visitors come from allows you to make better marketing decisions. Out-of-state visitors tend to stay longer in destination and spend more.

% of Out-of-State Visitors Last Month

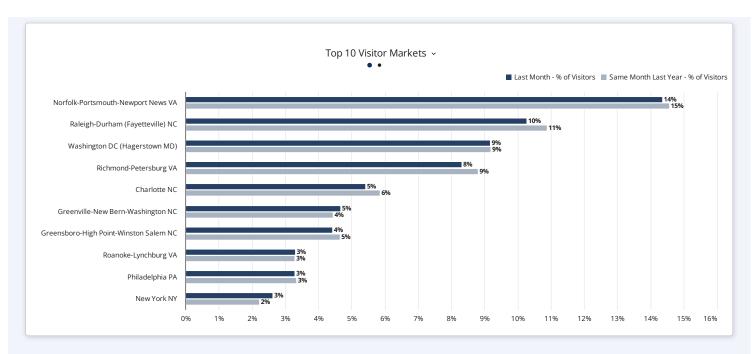
71%

% Change from Prior Month

+3%

% Change from Same Month Last Year

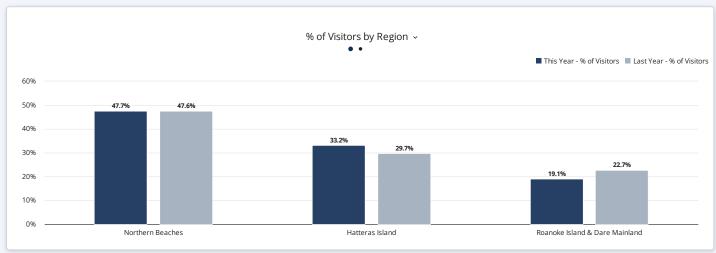
+3%



### **Regional Visitation Trend**

Source: Zartico Geolocation Data

Understanding where visitors go in your destination allows you to see opportunities to influence future visitor movement.



### Impact of Visitor Spending on the Local Economy

Source: Zartico Spend Data

Visitors make an impact on your economy across all categories — not just accommodations and attractions. This shows the visitor share of total spending overall and by category, illustrating the full value of visitors to your destination and stakeholders.

% of all Spend that came from Visitors Last Month

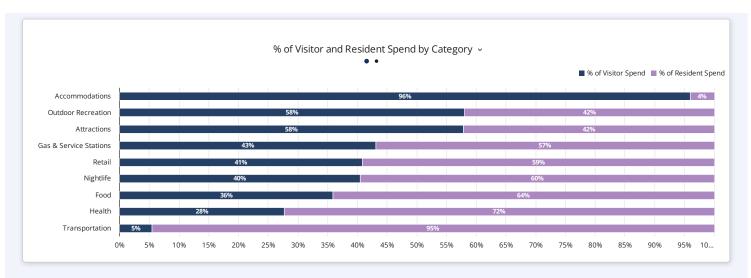
43%

% Change from Prior Month

-19%

% Change from Same Month Last Year

-7%



#### **Visitor Spending Trends**

Source: Zartico Spend Data

Understand average visitor spending and how visitors spend by category in your destination.

Avg. Visitor Spend Last Month

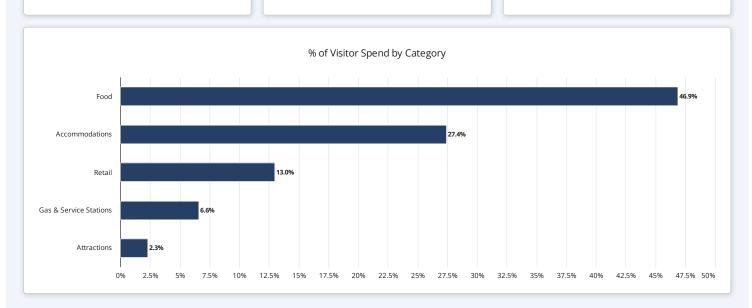
\$165

% Change from Prior Month

-8%

% Change from Same Month Last Year

-37%



### **Sample Size Reference**

These metrics provide a reference for the number of unique visitor devices (Zartico Geolocation Data) and cardholders (Zartico Spend Data) used in the insights above and are controlled by the filters selected at the top. If these show yellow or red values, the insights should be treated as directional but less precise, owing to a smaller sample size. In these cases, expanding your filter criteria at the top will increase the sample size.

Visitor Cardholder Count

7,154

Visitor Device Count

16,343

Spend data loaded through:

2024-12-31

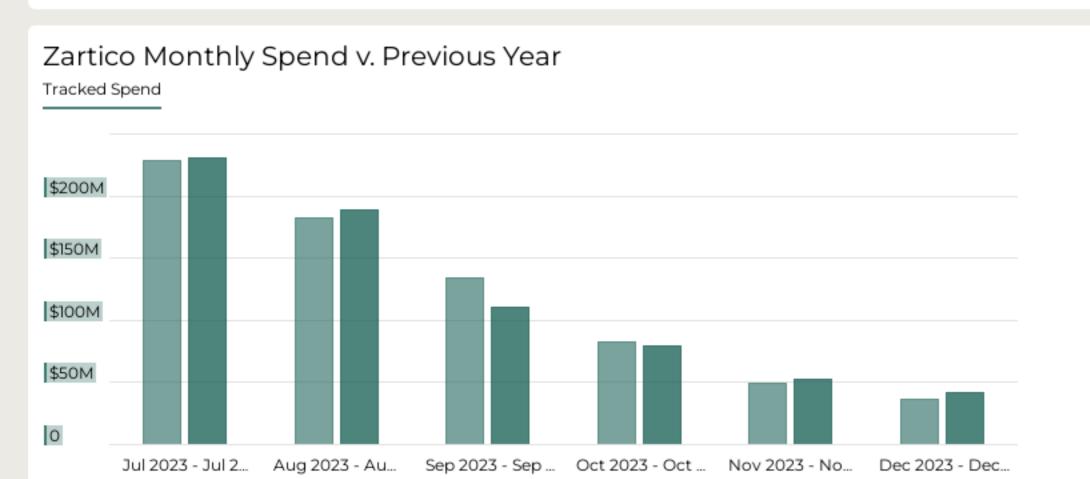
Geolocation data loaded through:

2024-12-31

## Tracked Domestic Visitor Spend

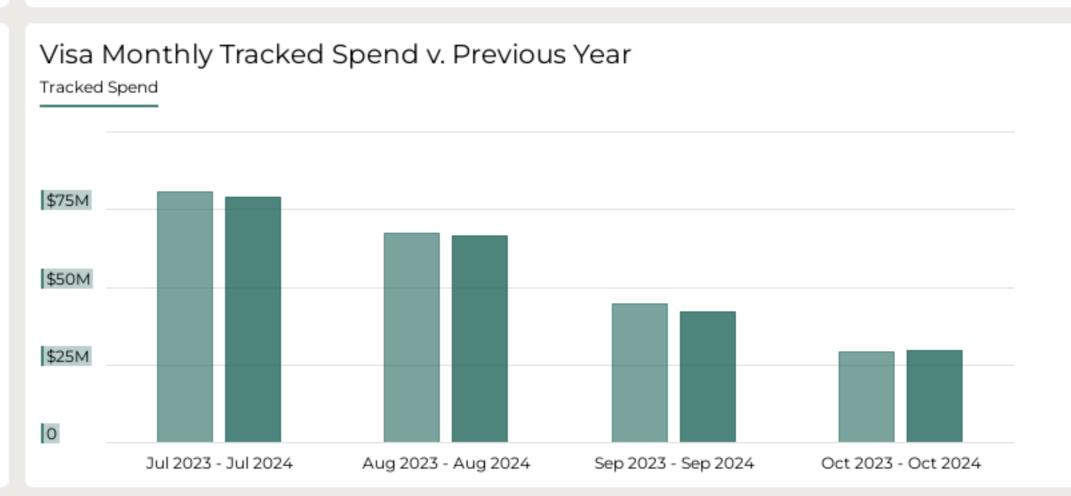
FYTD: Zartico Normalized Visitor Spend

\$703,764,261 --1% (Custom Range: \$712,630,369)



FYTD: Visa Tracked Spend

\$216,933,922 \*-2% (Custom Range: \$221,462,161)



Tracked spend data has a 14-30 day lag in reporting, data will be continuously updated for past months as new data processes - see notes above for reporting dates included in each report.

### KeyData Rental Data

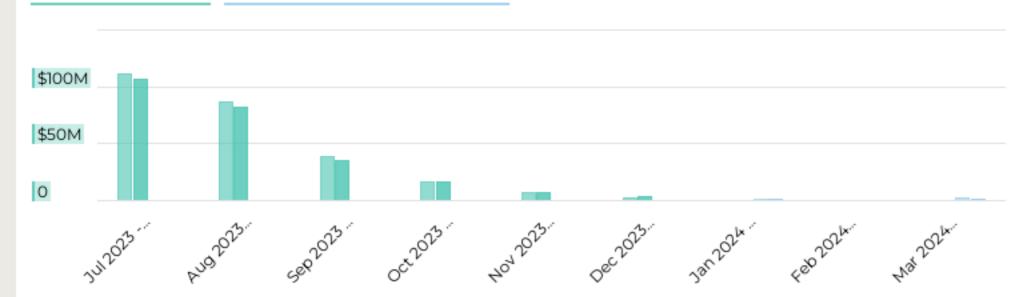
### Short Term Rentals

FYTD: Total Revenue (Nightly)

\$249,426,914 \*-5% (Custom Range: \$263,065,981)

## Monthly Total Revenue (Nightly) v. Previous Year

Total Revenue (Actual) 3-mo. Forecast as of 1/7/25 vs. 1/9/24



FYTD: Adj. Paid Occupancy %

64 % -4% (Custom Range: 67 %)

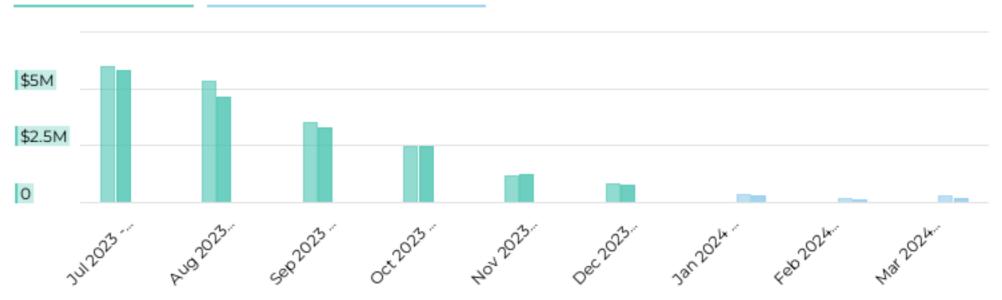
### Hotels

FYTD: Total Revenue

\$18,210,420 (Custom Range: \$19,265,841)

### Monthly Total Revenue v. Previous Year

Total Revenue (Actual) 3-mo Forecast as of 1/1/25 vs. 1/2/24



FYTD: Paid Occupancy %

65 % -2% (Custom Range: 67 %)

### Monthly Adj. Paid Occupancy % v. Previous Year

Adj. Paid Occupancy % (Actual) 3-mo. Forecast as of 12/10/24 vs. 12/12/23



### Monthly Paid Occupancy % v. Previous Year

Paid Occupancy % (Actual) 3-mo Forecast as of 12/4/24 vs. 12/6/23



## Domestic Geographic Data

Total Rent (KeyData), Organic Search Traffic (GA4) & Tracked Spend (Zartico) Month Of v. Previous Year

<b>S</b> State	# KeyData STR	△ Diff	# Organic Sessions	△ Diff	# Tracked Spend (Zartico) $\downarrow$	∆ Diff
Virginia	\$1,557,470	<b>83</b> %	11,755	<b>1</b> 4%	\$15,561,834	▲ 0%
North Carolina	\$1,135,571	<b>12</b> %	9,654	<b>-</b> -11%	\$14,450,482	<b>▲ 7</b> 1%
Maryland	\$241,175	<b>67</b> %	1,592	<b>-</b> -14%	\$2,313,833	<b>▲</b> 38%
Pennsylvania	\$241,615	<b>~</b> 61%	3,453	<b>-</b> -18%	\$1,806,211	<b>-</b> -4%
Florida	\$31,425	<b>-</b> -9%	2,499	<b>-</b> -14%	\$1,094,199	<b>-</b> -6%
New York	\$139,945	<b>-</b> -21%	4,970	<b>-</b> 3%	\$1,060,531	<b>▲</b> 64%
New Jersey	\$73,851	<b>5</b> 0%	686	▼ -25%	\$803,187	<b>-</b> -42%
South Carolina	\$95,802	<b>-</b> -56%	704	<b>-</b> -46%	\$622,539	<b>23</b> %
District of Columbia	\$29,854	<b>-</b> 34%	425	<b>-</b> -20%	\$430,896	<b>-</b> -35%
Ohio	\$63,899	<b>12</b> %	2,360	<b>-</b> -48%	\$385,974	<b>1</b> 4%
Georgia	\$62,834	<b>182</b> %	3,778	<b>-</b> -21%	\$335,202	<b>▲</b> 64%
California	\$7,509	<b>-</b> -23%	1,302	<b>2</b> %	\$306,003	<b>-</b> -2%
Kentucky	\$17,417	<b>132</b> %	430	▼ -59%	\$272,813	<b>▲</b> 38%
Tennessee	\$34,930	<b>-</b> -24%	693	<b>-</b> -42%	\$250,103	<b>▲</b> 26%
Delaware	\$23,078	<b>-</b> -5%	147	<b>-</b> -38%	\$211,861	<b>▲</b> 119%
West Virginia	\$36,252	<b>93</b> %	358	<b>-</b> -59%	\$205,982	<b>~</b> 21%
Connecticut	\$7,795	<b>-</b> -29%	346	<b>-</b> -32%	\$178,355	<b>▲</b> 62%
Washington	\$7,155	<b>227</b> %	472	<b>12</b> %	\$177,596	<b>▲</b> 89%
Texas	\$34,970	<b>46</b> %	1,585	<b>-</b> -5%	\$174,086	▼ -84%
Vermont	\$1,370	<b>-</b> -79%	94	<b>-</b> -59%	\$136,092	<b>▲</b> 833%
Oregon			116	<b>-</b> -31%	\$125,280	<b>▲</b> 228%
Massachusetts	\$10,224	<b>325%</b>	1,493	<b>~</b> 11%	\$124,934	<b>▲</b> 22%
Indiana	\$2,345	<b>135%</b>	786	<b>-</b> -56%	\$112,261	▼ -26%
Alabama	\$7,456	<b>~</b> 311%	210	<b>-</b> -35%	\$79,923	<b>▲</b> 28%
New Hampshire	\$10,052	▲ 202%	216	<b>-</b> -55%	\$75,088	<b>▲</b> 110%
Arizona	\$2,883	<b>2</b> %	332	<b>-</b> -5%	\$61,503	<b>▲</b> 31%
Illinois	\$13,448	▲ 99%	1,842	<b>2</b> %	\$61,478	<b>-</b> -1%
Total	\$4,006,924	<b>~ 36</b> %	57,699	<b>▼ -17</b> %	\$41,902,201	<b>- 17</b> %









## KeyData Short Term Rental Total Rent

# Outerbanks.org Organic Search Visits

# Zartico Normalized Visitor Spend

## FYTD: Top 50 Cities

City	8	State	#	Total Rent	$\downarrow$
		Virginia		\$2,632,340	
Richmond		Virginia		\$2,383,338	
Pittsburgh		Pennsylvania		\$2,345,875	
Alexandria		Virginia		\$1,955,146	
Mechanicsville		Virginia		\$1,852,454	
Midlothian		Virginia		\$1,799,073	
Chesapeake		Virginia		\$1,602,416	
Fredericksburg		Virginia		\$1,586,162	
Virginia Beach		Virginia		\$1,531,668	
Charlottesville		Virginia		\$1,469,326	
Williamsburg		Virginia		\$1,461,409	
Raleigh		North Carolina		\$1,408,206	
Fairfax		Virginia		\$1,408,110	
Arlington		Virginia		\$1,361,662	
Glen Allen		Virginia		\$1,194,084	
Ashburn		Virginia		\$1,161,475	
Washington		District of Columbia		\$1,129,188	
Kill Devil Hills		North Carolina		\$1,121,460	
Leesburg		Virginia		\$1,088,893	
Manassas		Virginia		\$1,013,277	
Vienna		Virginia		\$934,081	
Kitty Hawk		North Carolina		\$925,684	
Frederick		Maryland		\$883,268	
Herndon		Virginia		\$874,937	
Springfield		Virginia		\$823,880	
Silver Spring		Maryland		\$805,836	
Roanoke		Virginia		\$802,192	
Chesterfield		Virginia		\$784,594	
Philadelphia		Pennsylvania		\$771,011	
Winchester		Virginia		\$767,510	
Cary		North Carolina		\$764,033	
Yorktown		Virginia		\$757,278	

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City	State	# Visits
Ashburn	Virginia	49,327
New York	New York	45,226
Atlanta	Georgia	36,873
	Florida	33,479
Chicago	Illinois	12,978
Virginia Beach	Virginia	12,367
Philadelphia	Pennsylvania	12,257
Roanoke	Virginia	11,501
	North Carolina	10,874
Raleigh	North Carolina	10,837
Boston	Massachusetts	9,986
	Virginia	9,880
Charlotte	North Carolina	9,800
Kill Devil Hills	North Carolina	9,721
Baltimore	Maryland	9,556
Washington	District of Columbia	7,401
Nags Head	North Carolina	6,454
	Pennsylvania	6,125
Dallas	Texas	5,754
Miami	Florida	5,053
Kitty Hawk	North Carolina	4,469
Orlando	Florida	4,176
Reston	Virginia	3,944
Los Angeles	California	3,724
Manteo	North Carolina	3,565
Corolla	North Carolina	3,529
Jet	Oklahoma	3,291
Richmond	Virginia	3,036
	Ohio	2,966
Norfolk	Virginia	2,908
Pittsburgh	Pennsylvania	2,854
	Georgia	2,822

## FYTD: States

8	State	#	Visitor Spend	$\downarrow$
	Virginia		\$259,803,531	
	North Carolina		\$132,359,194	
	Pennsylvania		\$73,194,930	
	Maryland		\$56,940,068	
	New York		\$26,176,629	
	New Jersey		\$21,326,164	
	Florida		\$18,314,577	
	Ohio		\$16,598,879	
	West Virginia		\$14,564,541	
	South Carolina		\$6,793,068	
	Indiana		\$5,655,995	
	Connecticut		\$5,337,278	
	Tennessee		\$5,314,334	
	Delaware		\$4,999,692	
	Massachusetts		\$4,471,434	
	California		\$3,931,160	
	Texas		\$3,423,421	
	Georgia		\$3,331,447	
	Michigan		\$3,192,647	
	District of Columbia		\$3,067,688	
	Kentucky		\$2,937,307	
	Illinois		\$2,518,970	
	Colorado		\$2,063,694	
	Alabama		\$1,775,607	
	New Hampshire		\$1,590,774	
	Washington		\$1,580,318	
	Vermont		\$1,525,256	
	Wisconsin		\$1,473,497	
	Oregon		\$1,369,019	
	Minnesota		\$1,237,172	
	Missouri		\$1,188,571	
	Arizona		\$1,148,845	