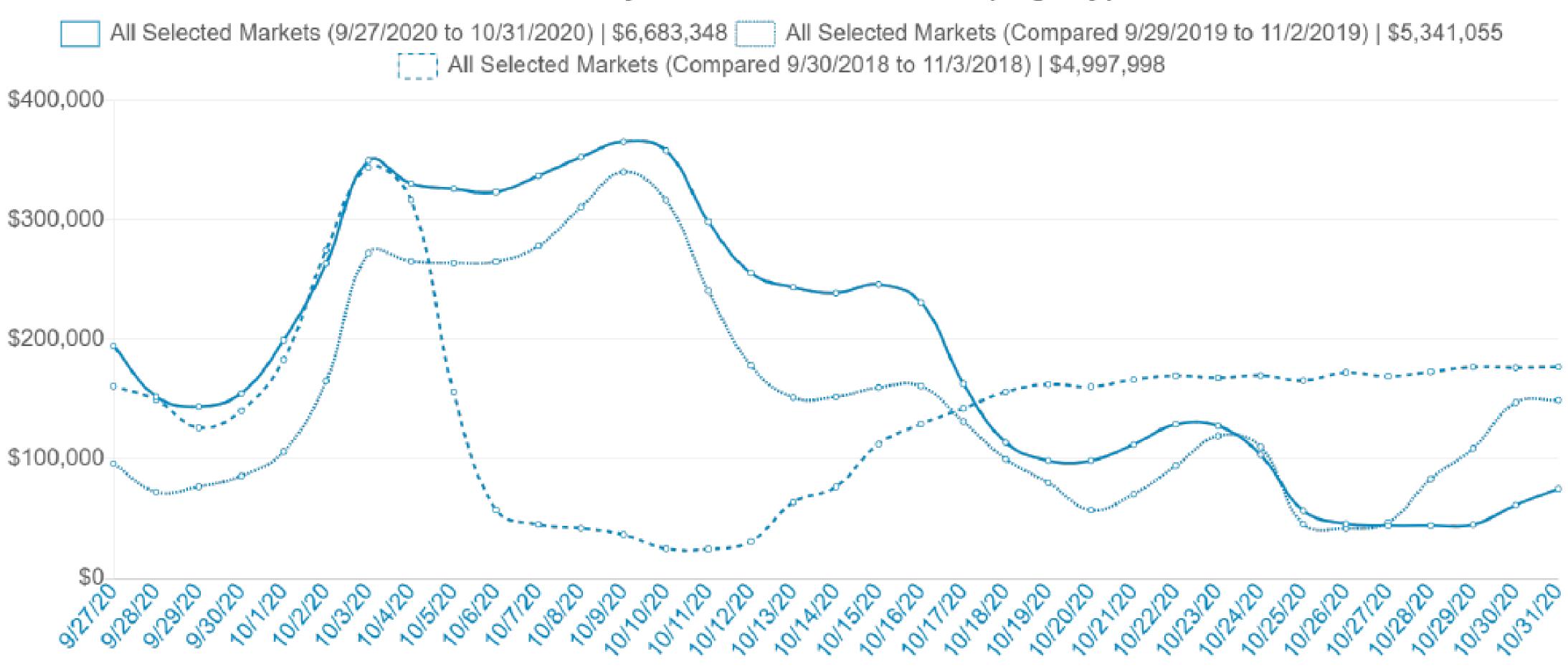
Panama City Beach Board Meeting

OCTOBER 2020





Panama City Beach Total Revenue (Nightly)

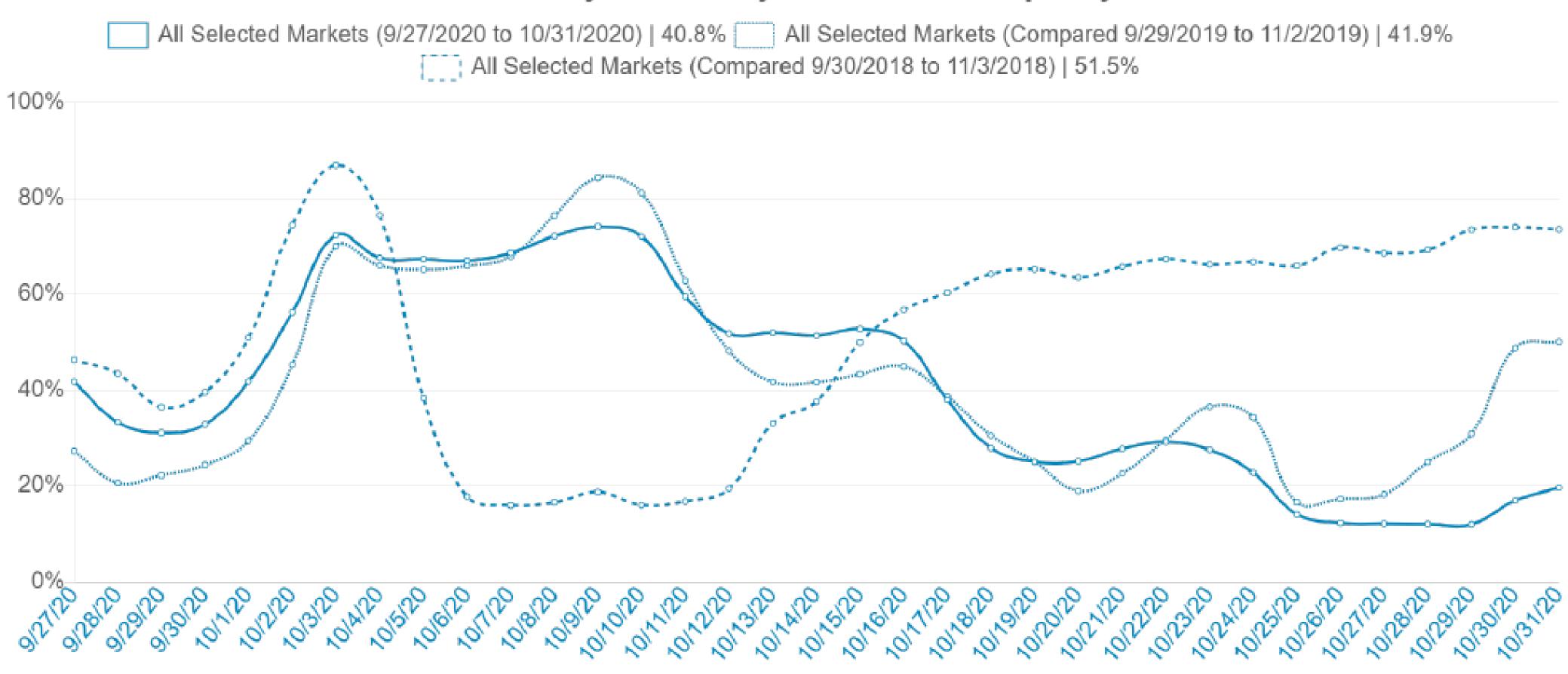


Copyright Key Data, LLC 2020 Created: 10/9/20 09:10 AM





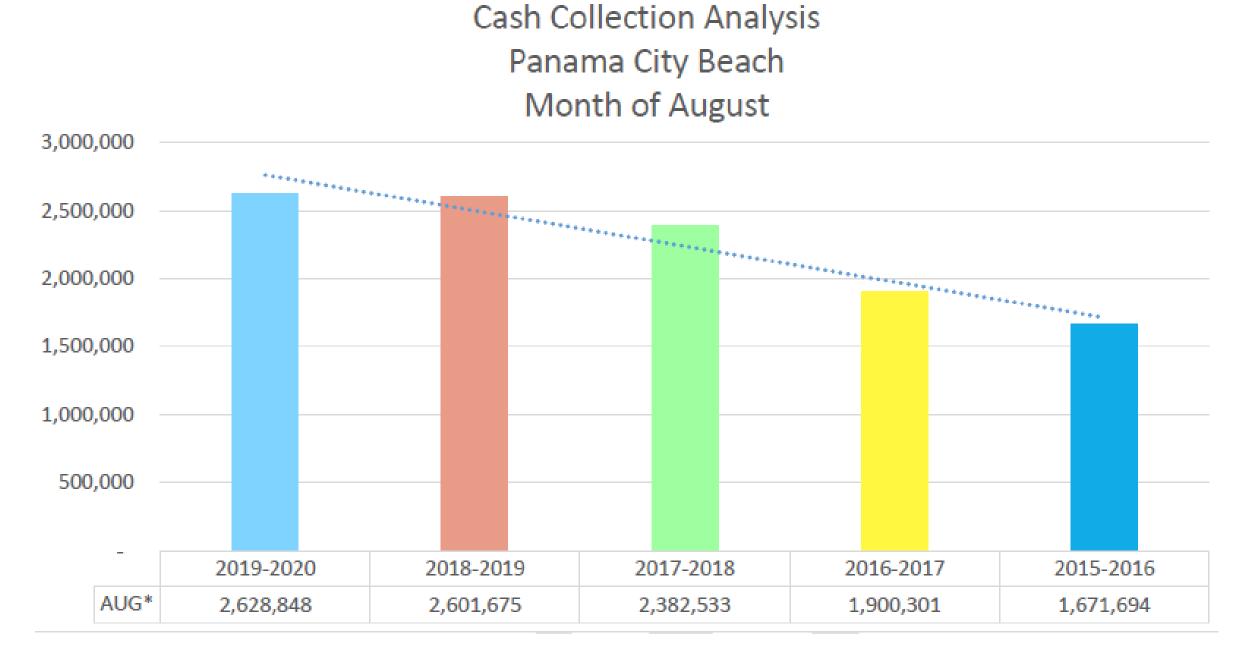
Panama City Beach Adjusted Paid Occupancy %



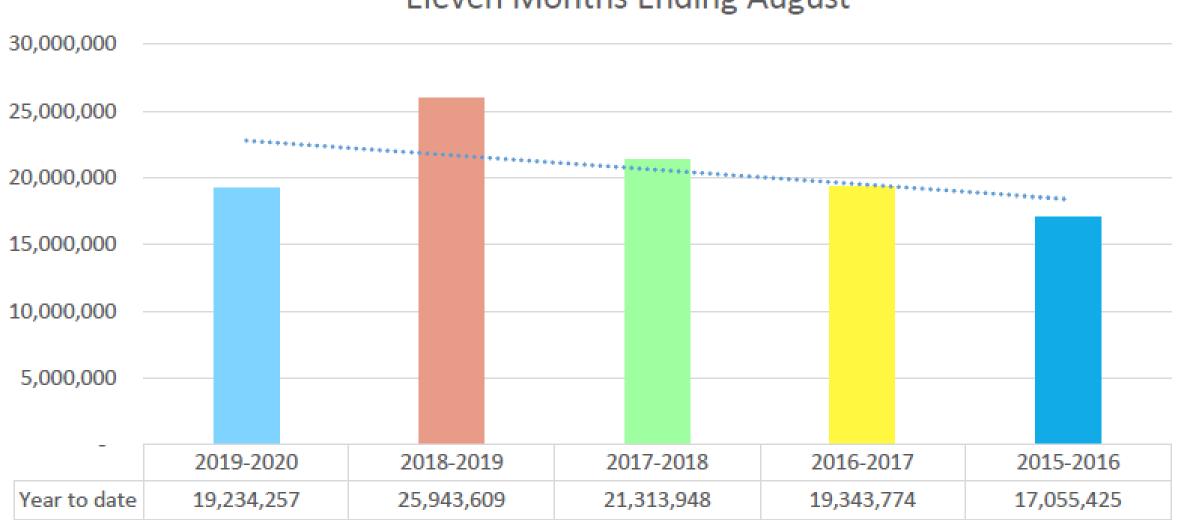
Copyright Key Data, LLC 2020 Created: 10/9/20 09:10 AM



Tourist Development Tax, Bay County, Florida



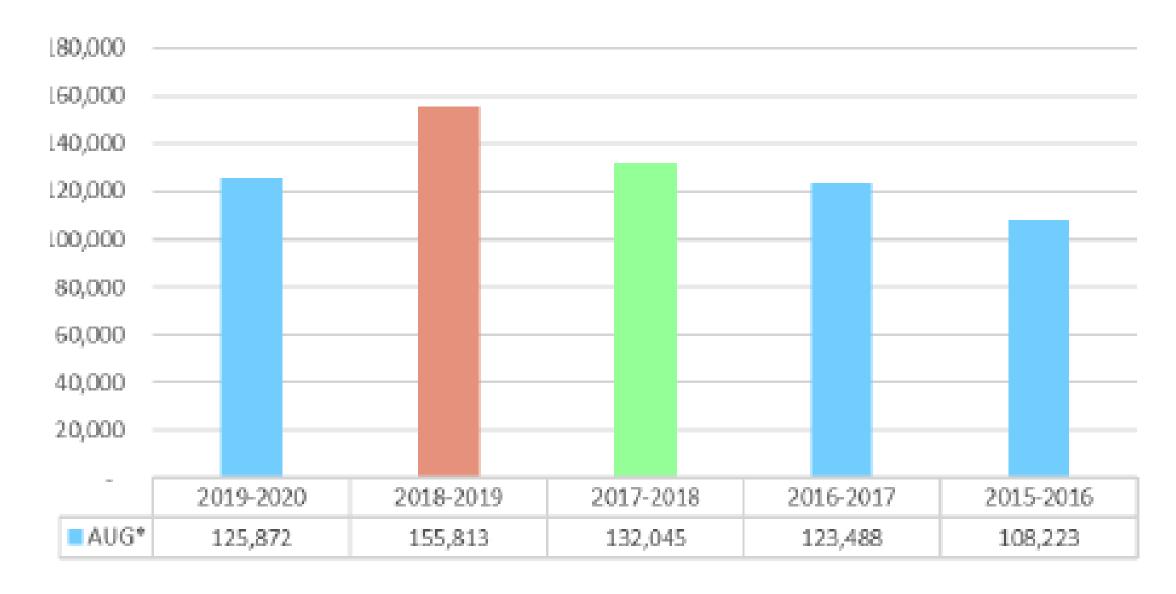
Cash Collection Analysis Panama City Beach Eleven Months Ending August



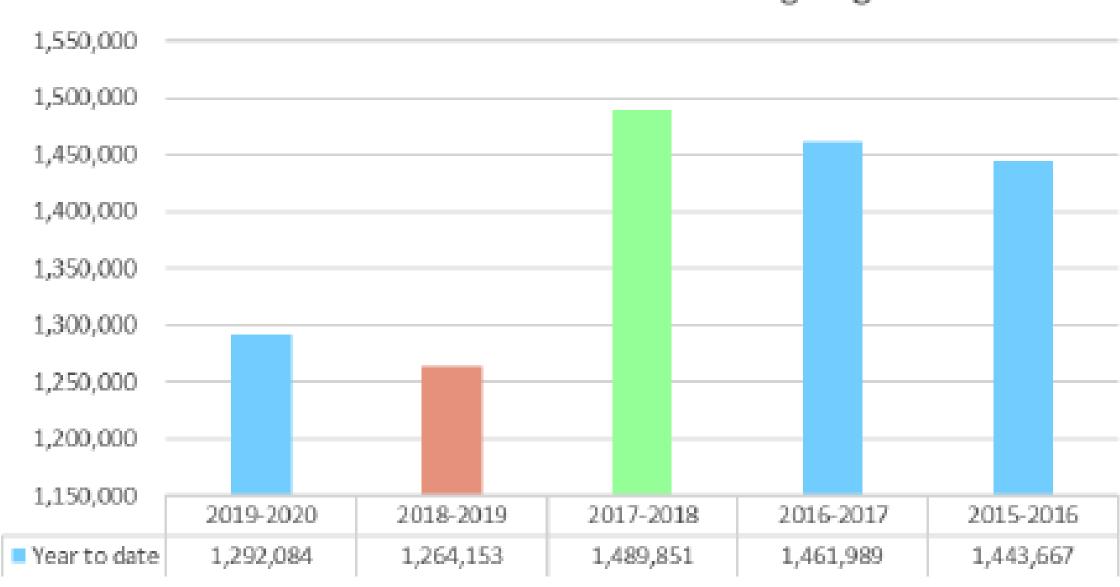


Tourist Development Tax, Bay County, Florida

Cash Collection Analysis
Panama City
Month of August



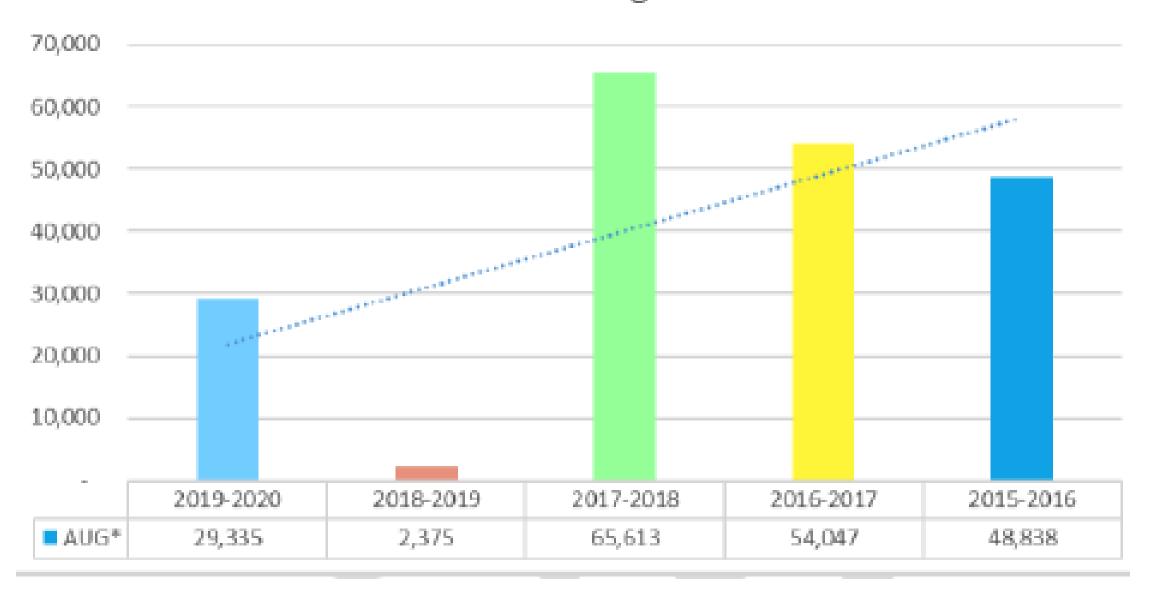
Cash Collection Analysis Panama City Eleven Months Ending August



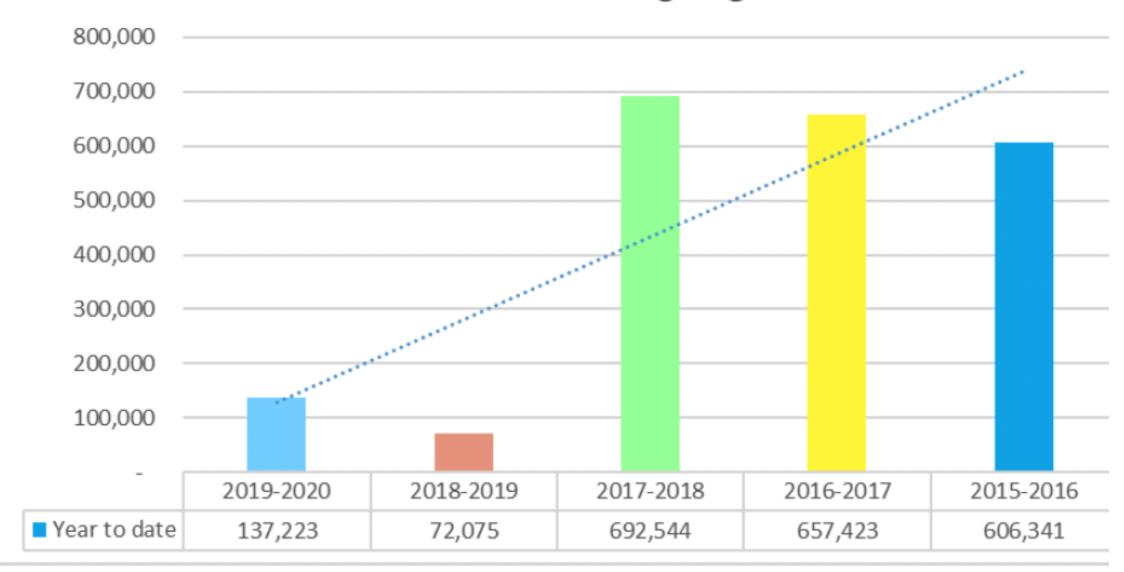


Tourist Development Tax, Bay County, Florida

Cash Collection Analysis Mexico Beach Month of August



Cash Collection Analysis Mexico Beach Eleven Months Ending August





REAL.FUN.BEACH. 2020 SUCCESSES

ALMOST \$2.1 MILLION

IN FLIGHT/LODGING BOOKINGS ATTRIBUTED TO DIGITAL CAMPAIGN EXPOSURES.

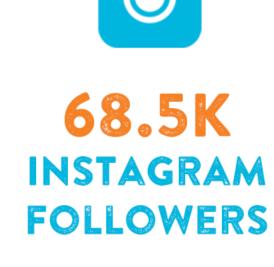
*SOURCE: ADARA IMPACT

PANDORA CUSTOM STATION AVERAGES 35-40 MIN PER SESSION

UNIQUE LISTENERS
PER WEEK



FOLLOWERS





1.3 MILLION **TWITTER YOUTUBE**

WEBSITE VISITS

IN 2020

265,254 **PANDORA VIEWS** LISTENERS



NEWSLETTER SIGN-UPS

INCREASED 144%

ORGANIC PARTNER REFERRALS FROM LISTING COUPONS AND DETAILS WERE

UP 5%



REAL.FUN.BEACH. 2020 SUCCESSES

ELEVATED THEMES FOR ANNUAL PRESS TRIPS - NYE Beach Ball Drop

- RESULT: Garnered over 5,674,590 media impressions from hosted

INFLUENCER TRIP

- RESULT: Named Best Alternative to NYC Times Square Celebration by *The Washington Post*

APPEARED ON NATIONAL BROADCAST OUTLETS

- RESULT: Featured on the Today Show and reached new markets nationwide

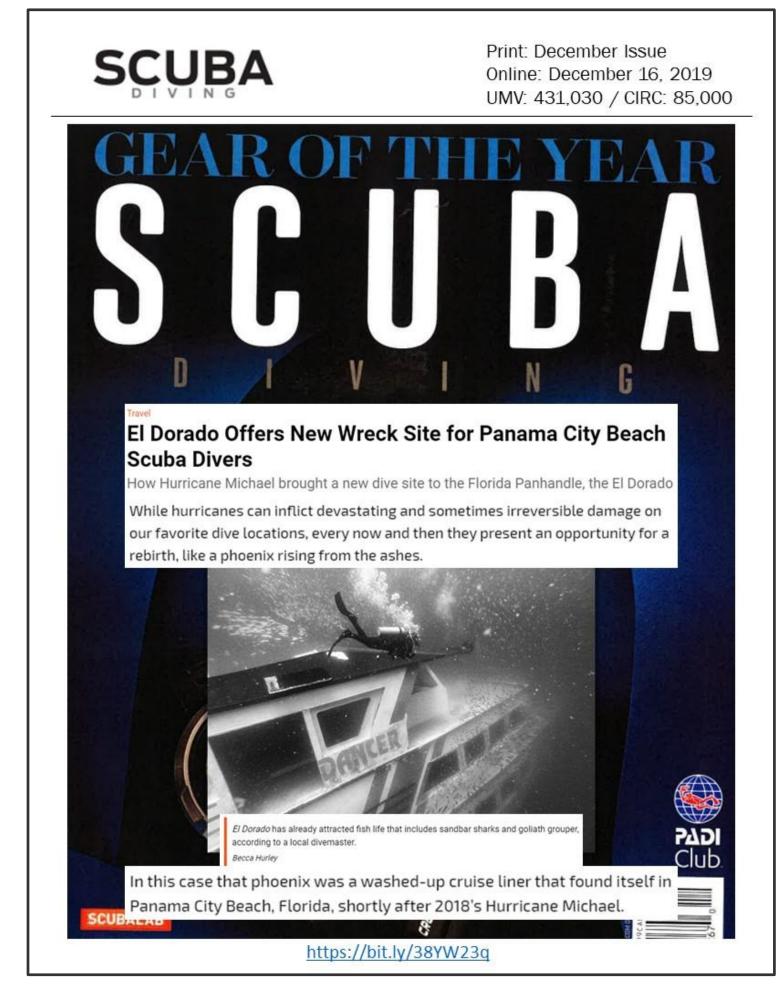
LED THE INDUSTRY WITH PREMIER VOLUNTOURISM OFFERING – Stay It Forward

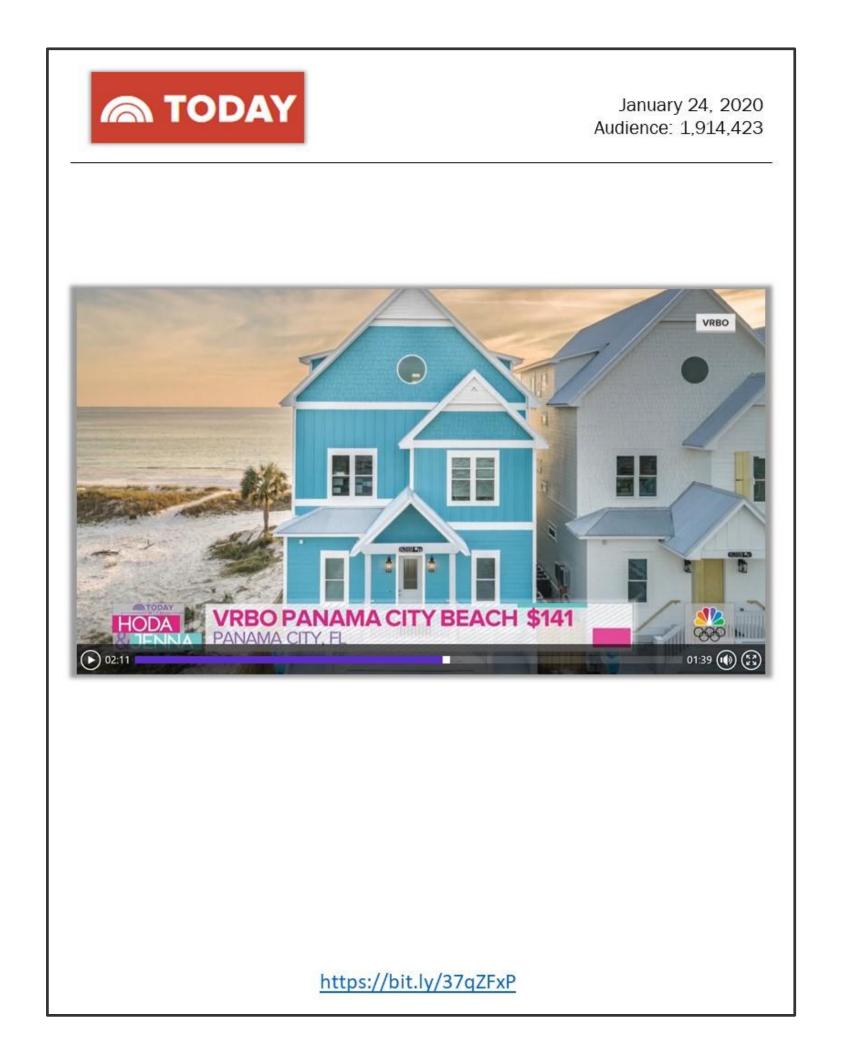
- RESULT: Syndicated coverage nationwide including in *The New York Times, The Washington Post, Miami Herald, Skift, U.S. News & World Report, Yahoo! Life* and more.



Fiscal Year Impressions to Date = 972,282,360 | Total AD Value to Date = \$899,361











December 17, 2019 UMV: 3,514,052

The Best New Year's Eve Celebration in Every State

Florida: New Year's Eve Beach Ball Drop



COURTESY VISIT PANAMA CITY BEACH

Imagine 10,000 inflatable beach balls falling from the sky at midnight, and you've got the idea of the New Year's Eve Beach Ball Drop in Panama City Beach. This fun annual event releases the balls from nets over the streets of Pier Park and also includes two fireworks shows, music, and other live entertainment. Here's the history behind why we drop a ball on New Year's in the first place.

https://bit.ly/2rLV3D7



January 2, 2020 UMV: 57,843,000

Get crowds off your calendar in 2020

Coachella, Mardi Gras, Comic-Con: The country's big annual events are, well, big. This year, check out these lesser-known alternatives.



Why you should switch: For New Year's Eve on Pier Park, a shopping and entertainment district overlooking the Gulf of Mexico, you might want to wear a hat. Not because your ears might get cold — December temps in Northwest Florida are typically in the 60s — but to protect your head during the ball release. The 13th annual event keeps the bodies busy with three concerts, two fireworks displays and a pair of ball drops — one at 8 p.m. and the other at midnight.

https://wapo.st/2SL8UEE



December 18, 2019 UMV: 36,989,744

These are the craziest things dropping this New Year's Eve

Possums, crabs and pickles are among the objects ringing in 2020



By Lydia Schrandt Editor

DECEMBER 18, 2019

We've all watched the ball drop in Times Square in New York to ring in the New Year, but the Big Apple celebration is just one of numerous festivities around the country. From coast to coast, cities drop all kinds of things to count down to midnight. From beach balls to buzzards, here are ten of this year's drops.

7. Beach ball | Panama City Beach, Florida

New Year's Eve on Panama City Beach wouldn't be complete without the dropping of a huge, glowing beach ball in Pier Park. For young revelers, the city also drops some 10,000 inflatable beach balls over the streets at 8 pm, followed by a fireworks show.



http://bit.ly/35SiOrE







January 15, 2020

UMV: 29,984,446 Syndications: 130,391,737

Tourists Can Help Rebuild Storm-Ravaged Town in Florida

By The Associated Press

Jan. 15, 2020, 11:51 a.m. ET

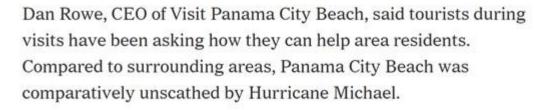


PANAMA CITY BEACH, Fla. - Officials in a Florida Panhandle beach town are hoping tourists want to do more than frolic in the surf and lay in the sun.

They're hoping tourists will help rebuild a neighboring beach town devastated by Hurricane Michael in 2018.

Officials in Panama City Beach on Tuesday introduced a program that allows tourists during their visit to help build homes and plant sea oats in the sand dunes of neighboring Mexico Beach, which was demolished by the category 5 storm.

The tourism promotion agency is offering a "Stay it Forward" package for tourists interested in helping out.



"Mexico Beach has come a long way but there is still work to do," Rowe said.

https://nyti.ms/38bQ2mu



January 16, 2020 UMV: 1,190,740





th natural disasters becoming so regular. "Stay it Forward" campaigns that see tourists helping to rebuild destroyed towns and beaches will be the new norm.

Officials in a Florida Panhandle beach town are hoping tourists want to do more than frolic in the surf and lay in the sun.

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"Mexico Beach has come a long way but there is still work to do." Rowe said.

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https://bit.ly/3fK2Y7J



January 15, 2020 UMV: 26,061,147

Tourists Can Help Rebuild Storm-Ravaged Town in Florida

Officials in a Florida Panhandle beach town are hoping tourists want to do more than frolic in the surf and lay in the sun.



FILE - In this Thursday, Oct. 11, 2018. file photo, rescue personnel perform a search in the aftermath of Hurricane Michael in Mexico Beach, Fla. Officials in in Mexico Beach are hoping tourists will help rebuild the neighboring beach town devastated by Hurricane Michael in 2018. Officials in Panama City Beach on Tuesday, Jan. 14, 2020 introduced a program that allows tourists during their visit to help build homes and plant sea oats in the sand dunes of neighboring Mexico Beach, which was demolished by the category 5 storm. (AP Photo/Gerald Herbert, File) in THE ASSOCIATED PRESS

PANAMA CITY BEACH, FLA. (AP) — Officials in a Florida Panhandle beach town are hoping tourists want to do more than frolic in the surf and lay in the sun.

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https://bit.ly/2zurnh6



yahoo!life

January 15, 2020 UMV: 10,030,975

Tourists can help rebuild storm-ravaged town in Florida

PANAMA CITY BEACH, Fla. (AP) — Officials in a Florida Panhandle beach town are hoping tourists want to do more than frolic in the surf and lay in the sun.

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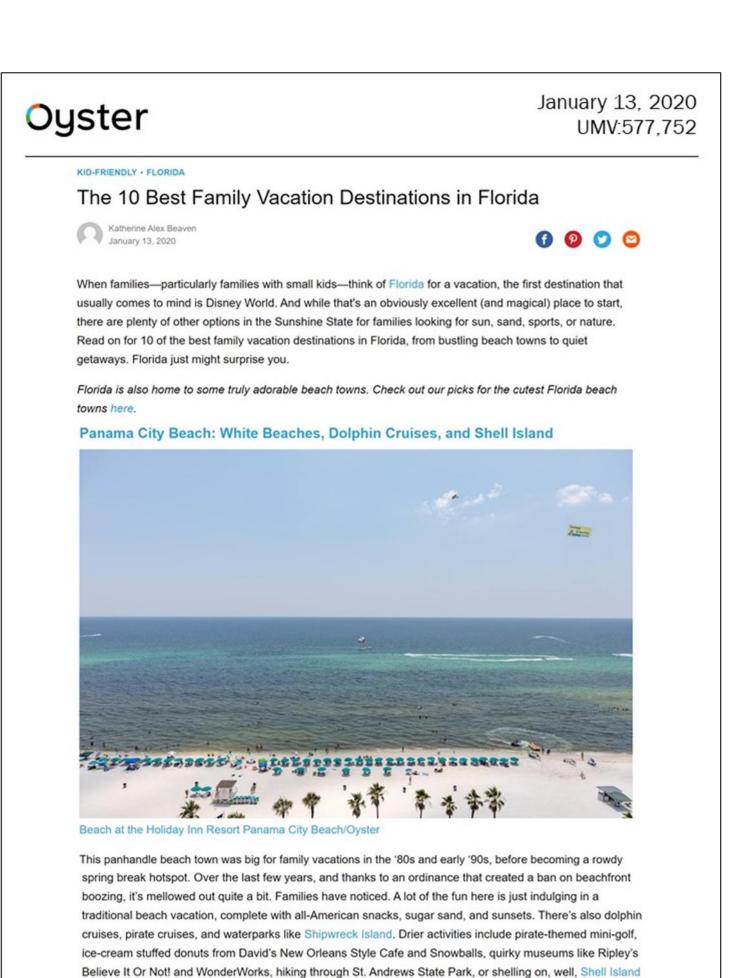
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"Mexico Beach has come a long way but there is still work to do," Rowe said.

https://yhoo.it/3fJYZs7



(located within St. Andrews State Park). Panama City Beach is a spring option the whole family will agree on.

http://bit.ly/2UD5WD7



February 20,2020 UMV: 299,310

Headliners for Panama City Beach's SandJam Announced













PHOTO: Crowd gathered at the main stage for SandJam 2019. (photo via Visit Panama City

With the annual rock music festival SandJam returning to Panama City Beach or its third year in a row, Visit Panama City Beach has announced that Shinedown, 311 and Weezer will be the headliners for this year's event. SandJam will be held at Panama City Beach's M.B Miller Pier from April 24-26.

Notable bands such as The Struts, Judah & the Lion, AJR, Rival Sons, Skillet and Manchester Orchestra are among the 20 additional musical acts that will also be performing from the festival's two stages.

http://bit.ly/2Pb4zrw







March 4, 2020 UMV: 434,182 Syndications: 3,698,013

Hungry for spring travel? Drink in these festivals

By Ari Bendersky, Tribune News Service Mar 4, 2020

For food lovers, one of the hardest choices to make when traveling to a new city is what restaurants to hit while there. A way to sidestep having to make those tough decisions is to plan your trip around a food and wine festival.

These well-organized events take place all over the country throughout the year, and this spring, some will transport you to fantastic destinations, including Maui, Aspen and Austin. So, don't forget to pack your favorite stretchy pants because there's no shortage of good eats ahead.

UNwineD Culinary Festival



When: March 20-21

While some food festivals feature plenty of eats and drinks, this one in Panama City Beach, Fla., adds in music (Death Cab for Cutie and Joywave) and the beautiful backdrop of the Gulf of Mexico. Head to the Deep South for two days of deliciousness in Aaron Bessant Park, kicking off Friday night with a concert and party featuring recent "Top Chef" winner Kelsey Barnard Clark. Tickets are \$175 each and include a private VIP bar and air-conditioned restrooms. Day two features the Grand Afternoon Tasting of treats from Northwest Florida chefs, plenty of drinks and the concert following the festivities. The tasting and concert cost \$75.

http://bit.ly/2wKojw8

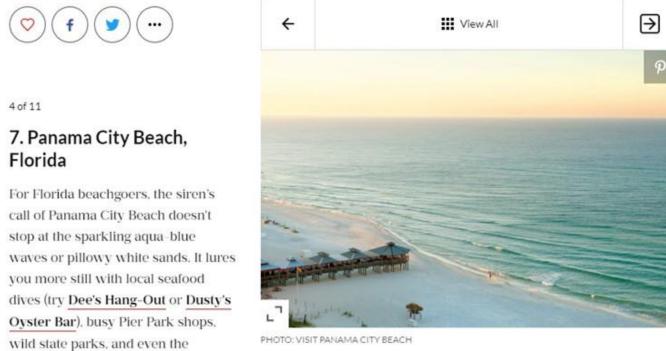




CIRC: 1,693,427

March 2020

The South's Best Beach Towns 2020



nostalgic putt-putt courses. In 2018, Hurricane Michael hit PCB's sister

city just over Hathaway Bridge painfully hard, but that only makes us pack our beach bags quicker. Southerners are a loyal bunch, and no one messes with the Gulf.

https://bit.ly/3gXyWxZ





April 16,2020 UMV: 4,745,654



7 OF 24

Panama City Beach, Florida

The Northwest Florida resort town is known for its beaches but you can still get the <u>virtual</u> historical tour of Gulf County. It highlights landmarks like the Cape San Blas Lighthouse, Wakulla Springs, and the Apalachicola River with background information on each. Panama City Beach also offers <u>webcam footage</u> from the iconic pier, Shell Island, and Captain Anderson's Marina.

Looking for an authentic beach experience? Panama City has a YouTube page featuring sounds and sights of the ocean that you can play on a loop. Add in the tunes from the PCB Pandora radio station with songs by Kenny Chesney, Dierks Bentley, and Zack Brown Band.

https://bit.ly/2VzwKTy



April 8, 2020 UMV: 1,907,220

Need something to look forward to? Here are 5 cheap flights from Atlanta for late summer vacations



By Rose Kennedy, The Atlanta Journal-Constitution

COVID-19 has interrupted a lot of schedules and rituals. But it doesn't have to take away your plans for vacation, if you settle on a cheap flight from Atlanta for a late summer trip in 2020.

Here are five roundtrip flights for late August and early September that are cheap to book in the next couple of weeks, along with a description of what makes each destination so appealing at any price:

Atlanta to Panama City Beach, Florida

The prices: Any Delta round trip starting about August 15 and running through mid-September costs about \$146, including non-stops.

The appeal: Palm trees! While many use Panama City Beach as a hub while they check out the nearby Gulf Coast town like pretty and luxurious Destin, Panama City Beach has its own 27 miles of sandy beaches and soothing blue waters and the snorkeling and deep-sea fishing that go with them. In addition to this taste of summer that you might have missed earlier in 2020, Panama City offers shopping, galleries and trolleys chugging along its historic St. Andrews district.

https://bit.ly/2wpjYyp

BUSINESS INSIDER

May 20, 2020 UMV: 50,593,920

The 10 places people most want to visit in the US once travel can resume, according to Booking.com

#9 - Panama City Beach, Florida



Booking.com

Panama City Beach was once notorious for its raucous spring breakers, but the area has since cleaned up its act. Now, it's a more affordable and family-friendly beach alternative to Miami.

Situated on the Gulf Coast, Panama City Beach could be mistaken for the Caribbean with its stunning white-sand beaches and gentle turquoise waves. Beyond lounging at the beach, popular activities include spotting dolphins, cooling off at Shipwreck Island Waterpark, shopping for kitschy souvenirs at Pier Park, and more. Spending a day boating out to secluded and pristine Shell Island sounds especially ideal for escaping any crowds.

https://bit.ly/2LGakeO





May 11, 2020 UMV: **26,061,147**

The 18 Best Dog-Friendly Beaches in the U.S.

Bring your pet along on an unforgettable beach vacation.

You and your pet will have a doggone good time at one of these dog-friendly beaches.

Pack up your pup, grab your sunglasses and hit the beach for a paws-itively fantastic trip that you'll never forget. Many beaches in the U.S. offer special amenities to accommodate beachgoers who bring their BFFs (best furry friends) with them. Travel to the rugged shoreline of the West Coast or splash in the warm emerald green waters of the Gulf of Mexico. You can also beach hop through Florida and then venture up to Maine along the East Coast. No matter where you choose, there's a perfect beach getaway awaiting you and your furry pal.



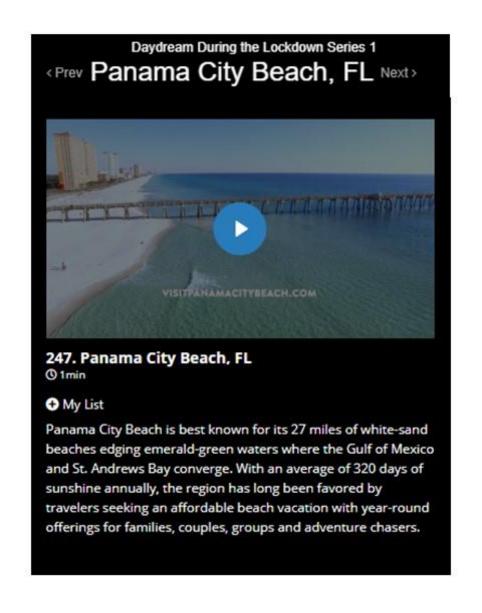
Dog Beach: Panama City Beach, Florida

Plan a trip to Florida's Gulf Coast to enjoy white beaches and sparkling emerald waters with your canine companion. Dog Beach extends 400 feet along Panama City Beach's coastline between beach access Nos. 56 and 58. This section is located directly across from Pier Park. Dogs must be on a leash, and the beach is open from sunrise to sunset. Nearby Frank Brown Park has a fenced-in playground where your furry friend can socialize and run free, as well as pet-friendly trails and greenways. For accommodations, plan to stay at the Sheraton Panama City Beach Golf & Spa Resort. Much of the resort is dog-friendly, and you can dine outdoors at Pelican's and Flip Flops with your pal.

https://bit.ly/2zAqxPL



June 2020 UMV: 4,229,121



https://bit.ly/3eNr28X

Parents.

June 18, 2020 UMV: 1,395,813

20 Magical Holiday Places to Take Your Kids Before They Grow Up

By Karen Cicero

16 of 1

New Year's Eve

The shimmery ball in Times Square has some family-friendly competition on New Year's Eve.
"The New Year's Eve fireworks in the Magic Kingdom, shown on December 30 and 31, will have shells that explode in the shape of numbers, counting down 10, 9, 8, and so forth," says Len Testa, founder of Touringplans.com. Here are some other cool places alternatives to a ball drop:



OTO: COURTESY OF PANAMA CITY BEACH CONVENTION & VISITORS BUREAU

- Lego Bricks: Legoland in Carlsbad, California, and Winter Park, Florida
- 200-pound Marshmallow Peep: Bethlehem, Pennsylvania
- Beach Balls: Panama City Beach, Florida
- · Pickle: Mount Olive, North Carolina
- Hershey's Kiss: Hershey, Pennsylvania

https://bit.ly/30UyGdF



BUSINESS INSIDER July 30, 2020 UMV: **35,370,424**

The best beaches you can drive to in the continental US, according to TripAdvisor

7. Panama City Beach



Courtesy TripAdvisor

Location: Bay County, on the Gulf in northwestern Florida

Nearest major city: 2 hours from Tallahassee, Florida

Photos of springbreakers partying and ignoring social distancing guidelines on Panama City Beach in mid-March prompted the beach to close in late March. The beach has reopened to visitors with social distancing guidelines in place and was one of the top 10 trending destinations on Airbnb in July.

https://bit.ly/33dG4IF

Southern Living

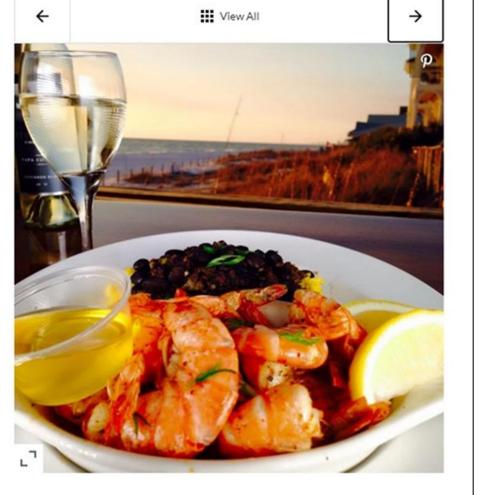
July 2, 2020 UMV: 3,131,962

The Best Seafood Dives in Florida

The great state of Florida is practically lined with amazing seafood spots. Here are the best of the best



Schooners's open-walled, right-on-the-sand, beach-party ambience and live music would ensure its popularity, but it also takes care with its Southern-flavored food—including excellent grits made with three cheeses. The creamy, smoky, spicy seafood gumbo starts a meal superbly. Also available are such surprises as seared crab cakes and grilled ahi tuna steak; 850-235-3555, schooners.com



https://bit.ly/2VNJiYo

TRAVEL+ LEISURE

July 28, 2020 UMV: **2,391,510**

These Are the Most Instagrammed Beaches in the World

From Thailand to Denmark, these beaches get all of the "likes."

6. Panama City Beach, Florida



A longtime spring break favorite, Panama City Beach in Florida is a surefire Instagram hit. And really, with its soft white sand beach and warm waters, it's a destination worth visiting well beyond graduation.

https://bit.ly/30eS2cG





August 27, 2020 UMV: 40,421,190

See something stunning at these 10 state parks



AUGUST 27, 2020

Spectacular sights

National parks might get all the fame and glory, but the United States is dotted with some stunning state parks as well. Check out these 10 fantastic views in state parks across the country.



Photo courtesy of iStock / CathysCamera

St. Andrews State Park - Florida

White sands and emerald waters make St. Andrews State Park a lovely spot to stop for visitors to the Florida Panhandle. This beach park is known for its water sports and bird-watching, so pack a lunch and plan to spend your day enjoying the air-andsea offerings of this former military reservation.

https://bit.ly/3jme045



September 29, 2020 UMV: 5,275,130

INSPIRATION > ADVENTURE

17 Top Luxury Outdoor Travel Experiences

Written by DEVORAH LEV-TOV Updated 09/29/20







With many Americans reporting that they feel safest visiting outdoor-centric destinations, and the CDC encouraging time outside as much as possible, the great outdoors is on almost everyone's travel list this year. But not everyone is an adventurous outdoorsman or woman. Luckily, being in nature doesn't have to mean pushing your boundaries (although that's certainly an option!), and there are plenty of luxury options offering a posh-and relaxingversion of nature. Throughout the country, luxury hotels, tour operators, and even wineries are offering deluxe outdoor experiences, focusing on getting Americans outside for everything from picnics to dog sledding to hot air balloon rides. These are our top luxury outdoor adventures in the U.S. to book for your next vacation.

16 Gather Round a Bonfire on the Beach in Florida

Eliminate the stress of gathering materials and setting up a beach bonfire safely and instead enlist Endless Rentals in Panama City, Florida. They'll set up one of their custom-built propane fire pits (that means no ash, no smoke), along with cozy hammocks for a beachside bonfire on Panama City Beach's 27-miles of sugar-white sand beaches. Endless Rentals also offers cornhole, coolers with ice, Bluetooth speakers, a table, and up to 15 chairs—all you need to do is bring the marshmallows! A fire attendee stays nearby the entire time just in case, and the company handles all clean-up as well. Hungry? Guests can opt for fine dining catering from Chef Derek Langford at Hunt & Gather.

https://bit.ly/3cl23DX

The New Hork Times

October 6, 2020 UMV: 29,886,442

Sizing Up the Rural-Urban Travel Divide: Who's Up and Who's Down

Remote U.S. destinations, where social distancing is easier, are generally faring better than cities, which are trying hard to get a bigger share of the leisure crowd.



Destinations like Shell island, near Panama City Beach, Fla., appeal to leisure travelers because it is easy to practice social distancing. Visit Panama City Beach

Beaches were top destinations over the summer as demonstrated in Panama Beach City in the Florida Panhandle. There, traffic was back to pre-pandemic expectations in June and July. August and September surpassed 2019 results.



"We feel it will continue next year," said Dan Rowe, the chief executive and president of Visit Panama Beach, predicting that socially distant vacations will remain the norm.

https://nyti.ms/3d4Dcu4



EXECUTIVE SUMMARY

BUSINESS GOAL

Drive short-term visitation.

AUDIENCE

New and past Panama City Beach visitors (dynamic segmentation evolution)

CHANNEL

Use a digital-first approach as it allows us to be flexible in flighting and frequent messaging optimization and helps drive more personalization.

MESSAGE

Reintroduce Make It Yours as overarching platform while using a laddering approach for other campaigns during Q4-Q1.

FLIGHTING

Less dependent on seasonality and more pulsing based on market conditions and consumer confidence



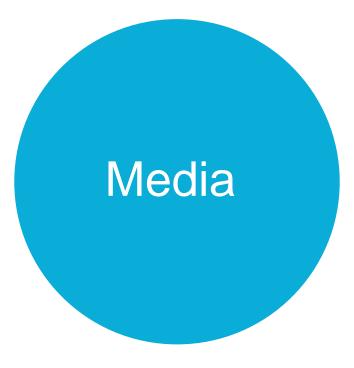
KEY LEARNINGS FEED THE PATH FORWARD



What is the landscape today?



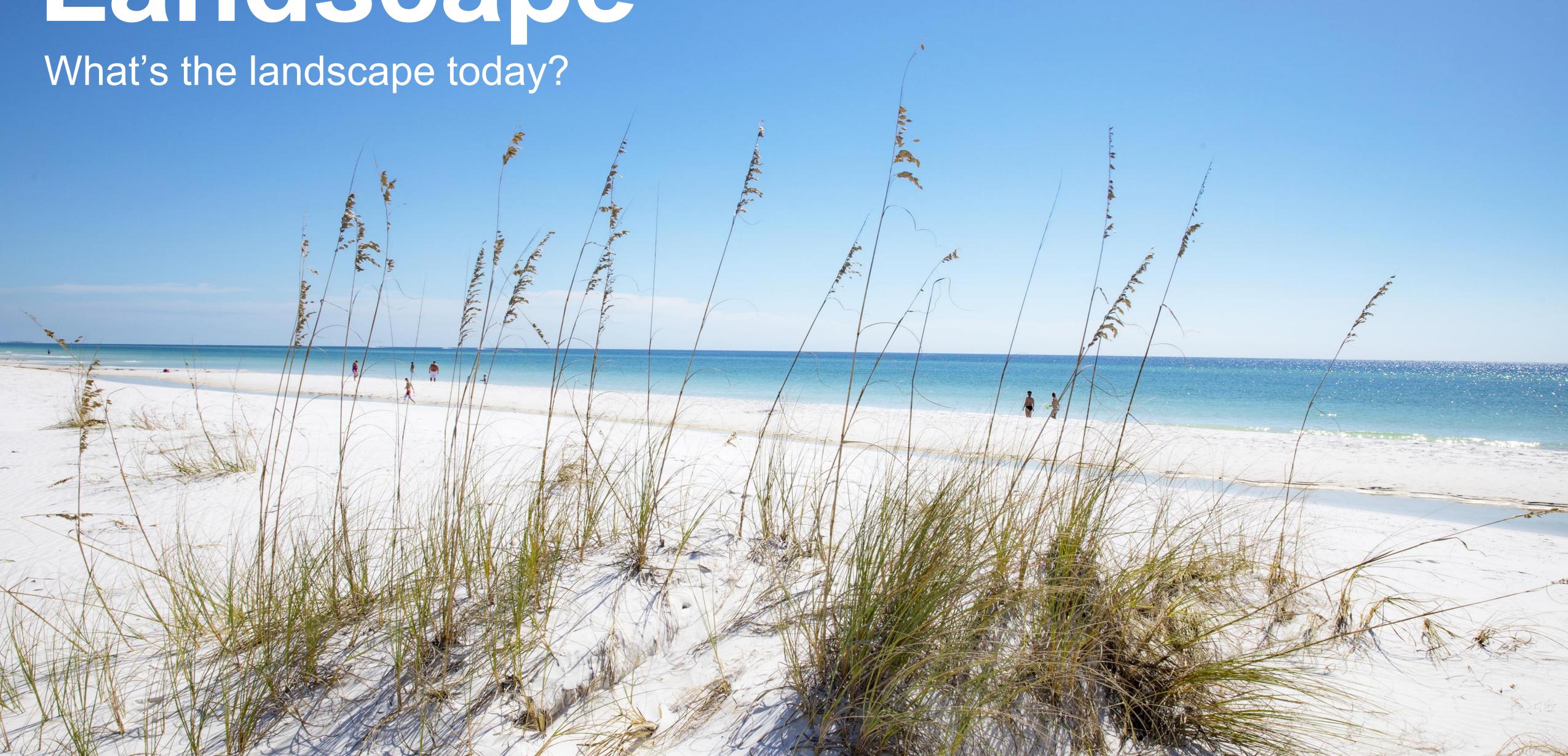
How can PCB entice new and existing visitors?



How are new and existing visitors consuming media?



Landscape



Stay on top of changing travel behaviors to accelerate conversion and build brand strength.

- Micro-cations at destinations that are easy to access and navigate
- Driving over flying though flying is revamping quickly (82% of Americans have already traveled or will travel within 6 months (MRI-Simmons)
- Domestic destinations will gain more popularity.
- Change in the type of destination Americans will visit (40% of Americans will switch to a different type of vacation and destination than what they usually choose)
- Decision-making is driven more by the ability to connect than to gain social status



The automobile played a significant role in the explosive popularity of leisure travel in the United States after World War II. H. Armstrong Roberts/ClassicStock, via Getty Images



BRAND
How can PCB entice new and existing visitors?



Business goal: Make PCB a year-round destination

Business objectives (brand strength): Awareness/perception, acquisition and retention

Brand ambition: To build a path to belonging

How to evolve year-round approach

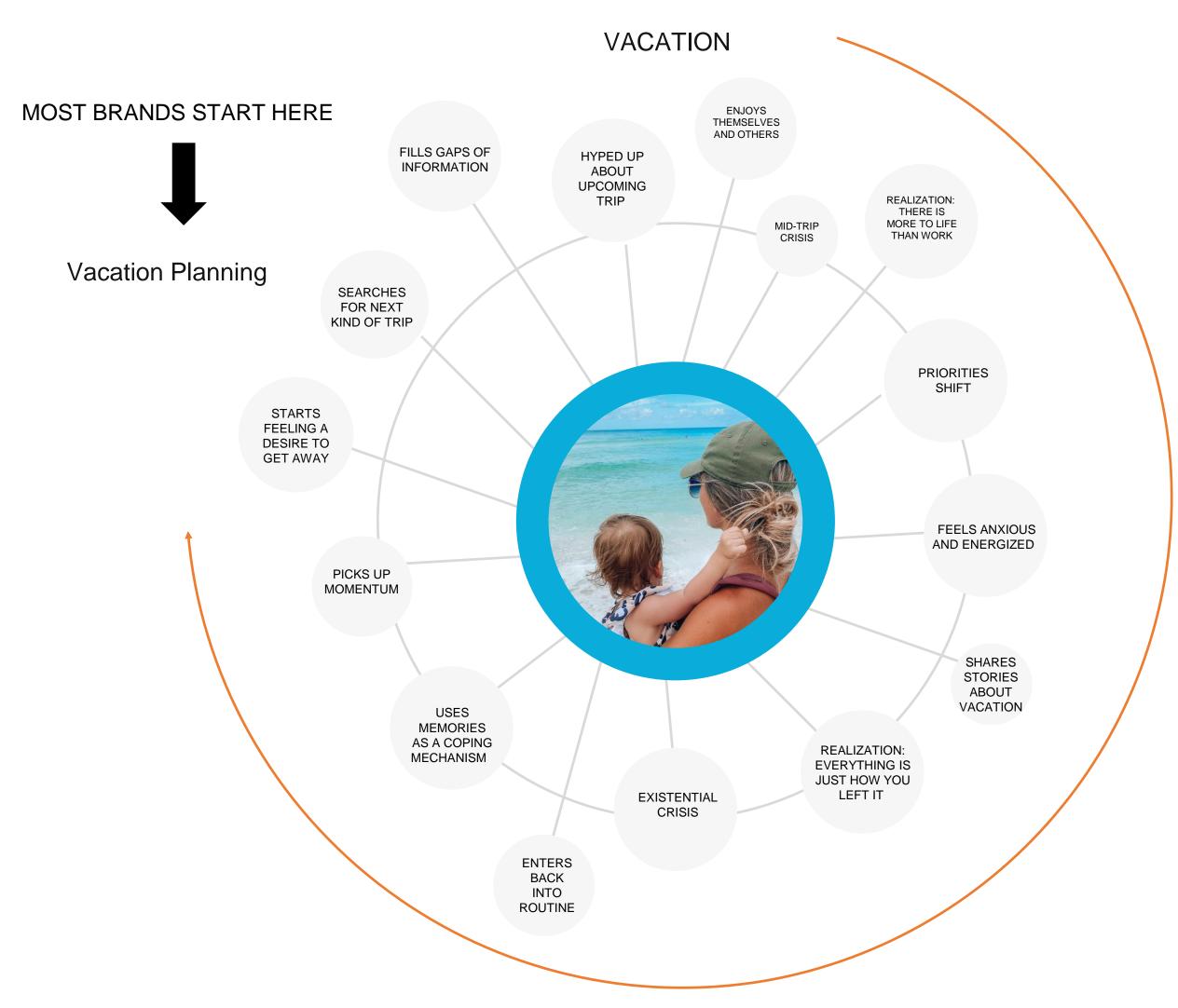
Right now, we are focusing on seasonality. And instead, we can focus on personalization.



What makes a family vacation truly great is the excitement of getting away and making memories that you can relive anytime.



Use triggers, mindset and needs to prolong the feeling of vacation.



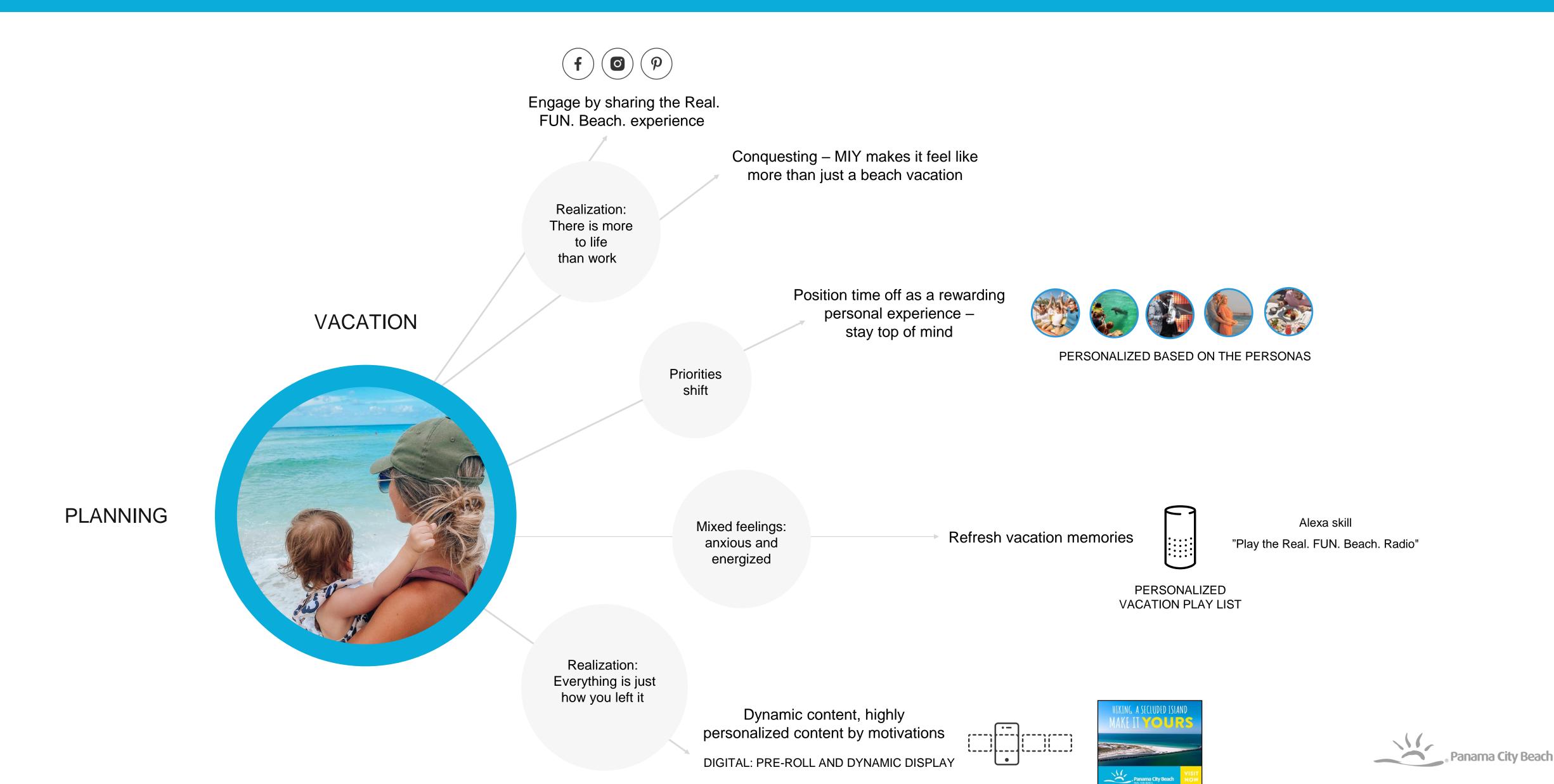
FALLING BACK TO ROUTINE

★ WE WANT TO START HERE

Deliver an engagement proposition to give people an escape from what they are doing and feel attached to the brand.



Use media and content to deliver our message in a relevant way.



A COMMUNICATION STRATEGY GROUNDED IN MARKETING LEVERS

Comms strategy: Make the Fun of vacation an everyday feeling

MARKETING LEVER

MARKETING LEVER

MARKETING LEVER

Increase Awareness

Reach existing and prospective visitors to increase brand awareness by cultivating connection through fun.

Increase Brand Affinity

Increase positive brand perception by highlighting the emotion of the experience.

Increase Relationship

Deepen relationship with existing and new audiences by helping people connect with personal interests.

Panama City Beach

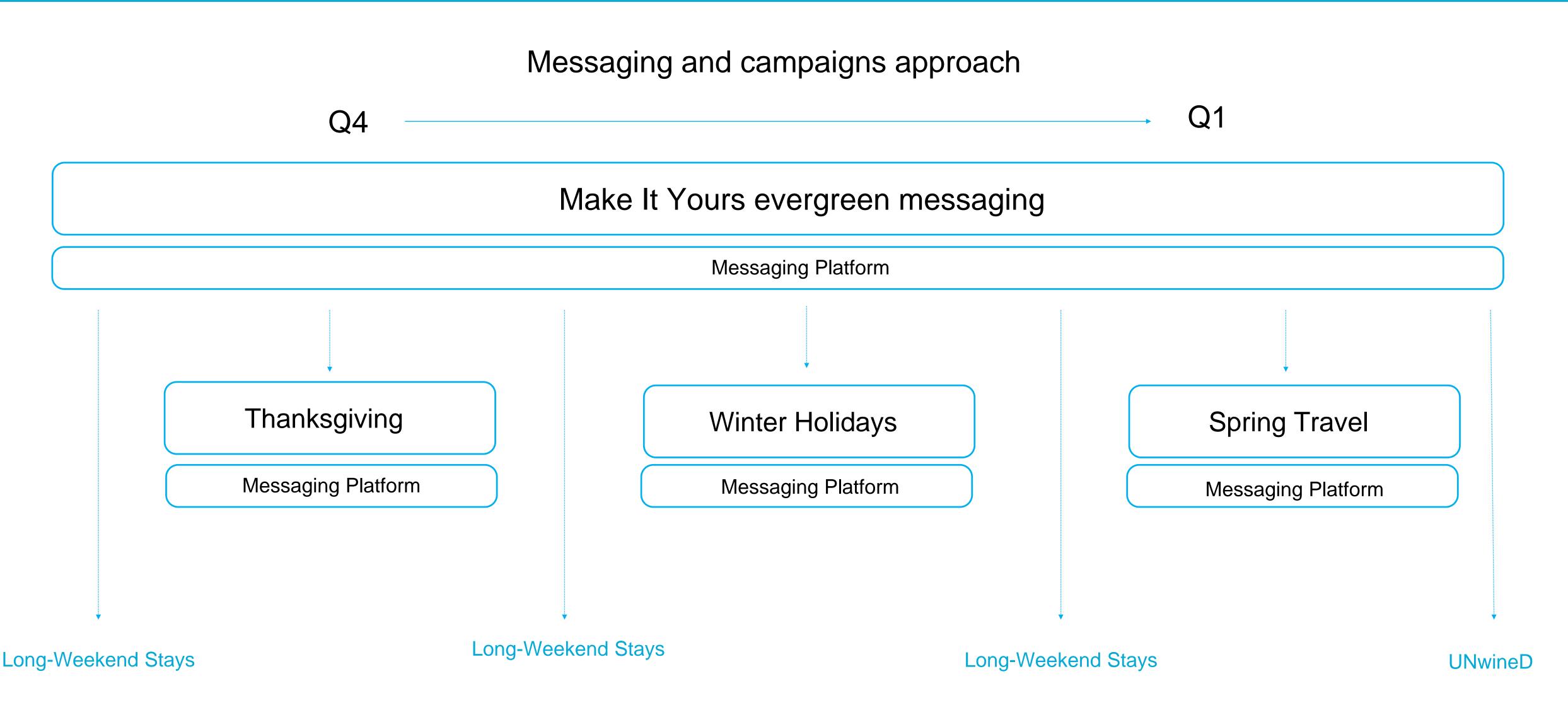
MAKE IT YOURS KEEPS FUN PART OF EVERYDAY LIFE

Make It Yours has been an invitation for visitors to create a vacation as unique as they are. Now we're taking it one step further. Because returning from vacation can feel like an emotional roller coaster, MIY 2021 will help smooth reentry into normal life, filling the inevitable post-vacation emotional void in an engaging way while prolonging the fun vacation state of mind.

Make It Yours personalizes not only the experience itself, but also the emotional connection to that happy experience. By keeping those feelings going, MIY 2021 helps each visitor keep a little bit of PCB fun alive inside them and helps prevent them from falling back into routine.



Next quarter initiatives represent an opportunity to prolong the feeling of vacation.





Make It Yours. Make It Now. | Paid Social













:10 VIDEO











THANKSGIVING FALL GETAWAY

THANKSGIVING AT THE BEACH

PCB REVIVES THANKSGIVING

To reawaken the love of being together among families tired of virtual celebrations or being cooped up together at home, PCB will invite everyone to celebrate Thanksgiving at the beach.



STAY IT FORWARD FALL OR SPRING VACATION







AUDIENCE

Broaden audience and market approach





VISITATION FROM NEW MARKETS LED TO EXPANDING MARKET FOOTPRINT

ALWAYS ON

Atlanta
Albany, GA
Birmingham
Chattanooga
Columbus, GA
Dothan
Huntsville

Memphis Mobile

Montgomery

Nashville

Orlando

Tallahassee

Flighted

Chicago
Dallas
Houston
Indianapolis
Jacksonville
Louisville
Minneapolis
New Orleans

Opportunity

Cincinnati/Columbus
Little Rock
Kansas City
Northeast (NY, Newark)



Shifts in people's mindsets and behaviors create an opportunity to reframe audience approach and account for evolving needs.

KEY QUESTIONS

- Which audiences are most likely to travel to PCB in the remainder of 2020 2021?
- How can we stay top of mind for audiences who aren't comfortable traveling yet?
- What are the motivators and detractors for travel?
- How long are visitors willing to stay in destination?

DATA SOURCES









Behavioral segments

PCB VISITORS

Families, Young Couples, Empty Nesters

Visited PCB within past six months

OTHER BEACH VISITORS

Families, Young Couples, Empty Nesters

Visited a beach within past six months but not PCB

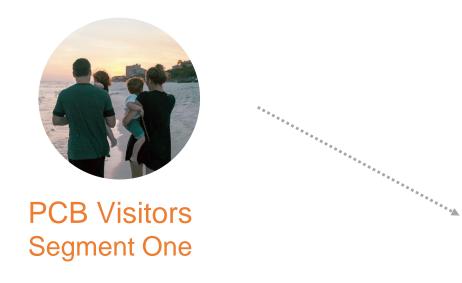
POTENTIAL BEACH VISITORS

Families, Young Couples, Empty Nesters

Traveled to a non-beach destination within past six months



Delivering personalization through message sequencing





Other Beach Visitors Segment Two



Potential Beach Visitors Segment Three MESSAGING TERRITORIES How we pique their interest

PERSONAS
How we align with their interest

OPPORTUNITIES

How we emotionally connect with what's important to them

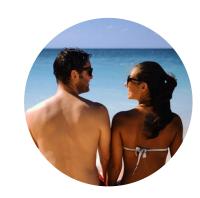


Opportunity to use behavioral retargeting to reinforce the variety of experiences PCB has to offer

OPPORTUNITIES



PCB Visitors Segment One



Other Beach Visitors Segment Two



Potential Beach Travelers
Segment Three

CELEBRATIONS



Capitalize on family reunions, small weddings, birthday celebrations and anniversaries. Capture the fun in the moment of being reunited.

SPORTS



Target families that have visited in the past for sports tournaments when promoting long-weekend stays. Ignite the feeling of playing sports again and the fun that comes with it.



Expand personas roster to reinforce value props while giving people new ways to experience the destination.

- Increase engagement with the use of dynamic content through an omni-channel approach
- Use personas to support marketing efforts from the sales team in the new environment
- Use visitation data to retarget audiences and provide new reasons to visit
- Promote an active, safe vacation through the lens of familiarity

Family Beach



Romance



Entertainment

Eco-Adventure

Adrenaline



Foodie





MEDIA

How are new and existing visitors consuming media?



Reprioritizing to impact personalization is key as we move into 2021

SHIFTS IN CONSUMPTION

- Binging TV and streaming channels
- Increase in time spent with social
- Nervous segments consuming more traditional media
- Expect long-term habits to return to normal



Applying the marketing levers in the paid media strategy

INCREASE AWARENESS

Deliver broad-reaching placements to potential new visitors and reach PCB loyalists giving them a reason to return. Digital video will be key in building awareness and interest across multiple

channels.

INCREASE BRAND AFFINITY

Align media selection with opportunities to engage through native, streaming audio and retargeting to deliver messages personalized to an audience's motivation to travel.

INCREASE RELATIONSHIP

Offer opportunities for audiences to engage with PCB through paid social and display, driving toward specific conversions such as sign-ups for e-newsletters, Visitor Guides and events.

DIGITAL-FIRST APPROACH ALLOWS US TO BE NIMBLE



AN EXAMPLE OF PARTNERS



























Identifying primary channel roles

Video	Audio (Streaming)	Social (Paid and Organic)	Digital Banners	Native content	Influencer Marketing	Search	Direct/CRM	
PRIMARY CHANNELS								
Delivering the sights, sounds, energy and variety of a PCB visit	Offering audiences a way to experience PCB at home and providing them a platform to stay connected	Balance of brand building through organic and multiple conversion points through paid	Opportunity to personalize and optimize messaging by audience and personas	Driving site traffic and content consumption through organic feel and relevant placements	Inviting influencers to destination and providing custom itineraries and experiences	Early brand interception – seeding brand message and nurturing with relevant information all the way to conversion	Focusing on reengagement to faster conversion; drive organic social followers, relationship and brand discovery.	
COMMS PILLAR								
Awareness	Brand Awareness/ Engagement	Brand Awareness/ Engagement	Conversion	Brand Awareness/ Engagement	Brand Awareness/ Engagement	Conversion	Conversion	
TACTICAL ACTIVATION								
Cross-screen strategies	Custom station Sponsored listening Event promotion	Cross platform Sentiment targeting Content driven	Dynamic messaging Retargeting	Highly curated content that provides shared value	Cross-channel content Endorsement	Brand, competitive conquest, events	Visitors Guide, direct mail subscription, email, text	



PAID MEDIA BUDGET

SOCIAL	\$925,000	23.13%
DIGITAL DISPLAY + NATIVE	\$725,000	18.13%
DIGITAL / STREAMING VIDEO	\$650,000	16.25%
STREAMING AUDIO	\$500,000	12.50%
PRINT	\$200,000	5.00%
ООН	\$140,000	3.50%
OPPORTUNITY BUDGET	\$860,000	21.50%
TOTAL	\$4,000,000	



Applying the marketing levers in the earned media strategy

INCREASE AWARENESS

- Promote last-minute bookings and highlight local partners and promotions to drive markets, including Texas and Tennessee
- Stimulate awareness of the PCB Sports Complex and the destination as the foremost sports tourism market in the South
- Develop new target audiences willing to drive farther and those looking to travel domestically rather than internationally
- Define experience for weekend trippers

INCREASE BRAND AFFINITY

- Continue to promote PCB as the ultimate destination to experience niche offerings
- Promote more of Panama City Beach's Real. FUN. activities
- Expand social media reach with content shared in real time through influencer trips, including calculating ROI and estimated dollar metrics

INCREASE RELATIONSHIP

- Further develop and promote Panama City Beach's personas through targeted media and influencer trips
- Further engage local community with media support



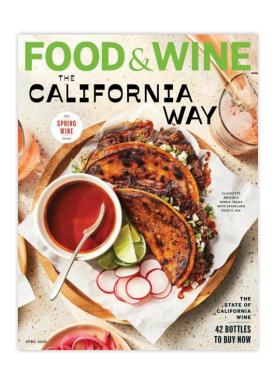
Continue to focus on national print and broadcast media through features and leading national trend stories.

A sampling of targeted national media for 2021: travel, lifestyle, culinary, bridal, fishing, golf, trades, etc.

- AFAR
- Bloomberg Pursuits
- Bridal Guide
- Brides
- CBS This Morning
- Chicago Tribune
- CNN
- Condé Nast Traveler
- Destination I do
- Fathom Away
- Field & Stream
- Fodor's Travel
- Food & Wine
- Forbes
- Frommer's
- Golf Digest
- Golf Magazine

- Good Morning America
- Lonely Planet
- Matador Network
- Outdoor Life
- Outside
- Southern Living
- Sport Fishing
- The New York Times
- Thrillist
- Travel + Leisure
- Travel Weekly
- USA Today
- The Wall Street Journal
- The Washington Post

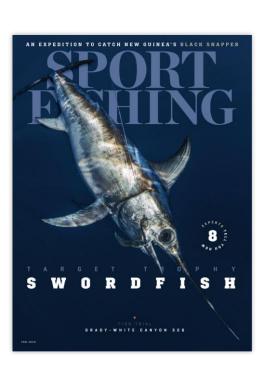












Influencer marketing

October:

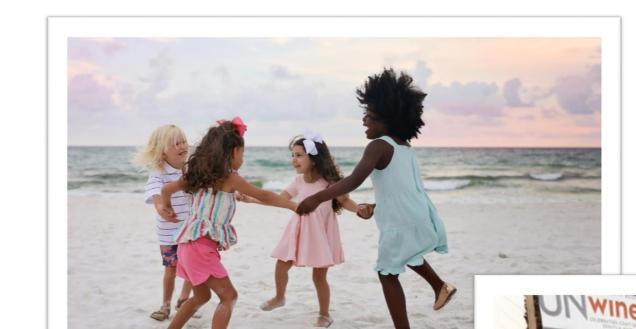
- Continue to engage influencers who have visited PCB in the past to keep PCB top of mind for future visits
- Example: Send PCB Pirates Fest package to best family and lifestyle influencers within PCB's drive market to post on their social media Jessica Fay, based in 30A
 - Lindsey Lutz, based in Birmingham Mireille Beckwith, based in Atlanta Margret Rojas, based in Houston

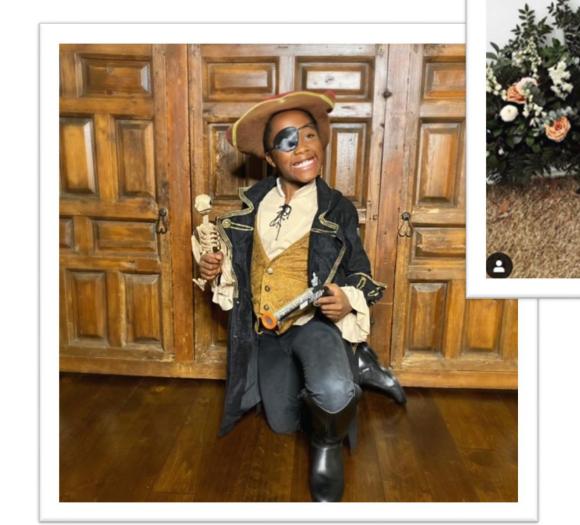
November – February:

- Begin hosting individual influencer trips (lifestyle, travel and family)
- Focus on different personas
- Highlight new programming and initiatives foodie passport, celebrations, holiday programming, vacation rental homes, Stay It Forward, etc.

March:

- UNwineD
- Invite/host influencers secured for 2020, including Jessica Fay, Kristin Coffey Pressley, Shea Leigh Mills, Heather Poppie Coates, Ashley Bell, Colleen Gallagher and Jennifer Saviano







Event promotion and strategic partnerships

UNWINED 2021

- Create and send simple but thoughtful invitation (including UNwineD swag) to influencers for them to open/post on social media
- Partner with UNwineD vendor to send small bottle of wine + cheese pairing
- Create individualized itineraries for influencers, highlighting social distanced, exclusive experiences (private boat tours, beach bonfire, spa treatments, etc.)

PARTNER / HIGHLIGHT VACATION HOME RENTALS

Create accommodation content to share throughout the year on the PCB website and social media, providing easy access for interested travelers and media.

Examples:

- Top 5 luxurious homes + villas
- Top 10 beachfront vacation homes
- Quirky Airbnbs in Panama City Beach
- The best home rentals for "travel pods"





8 Small Beach Cottage Rentals in Florida



Check out these tiny vacation homes for rent on Airbnb and HomeAway on beaches around Florida

Panama City Beach

Capitalize on those working remotely through the end of the year, specifically in November and December.

LAUNCH PCB AS A "ZOOM TOWN" FOR WINTER 2020

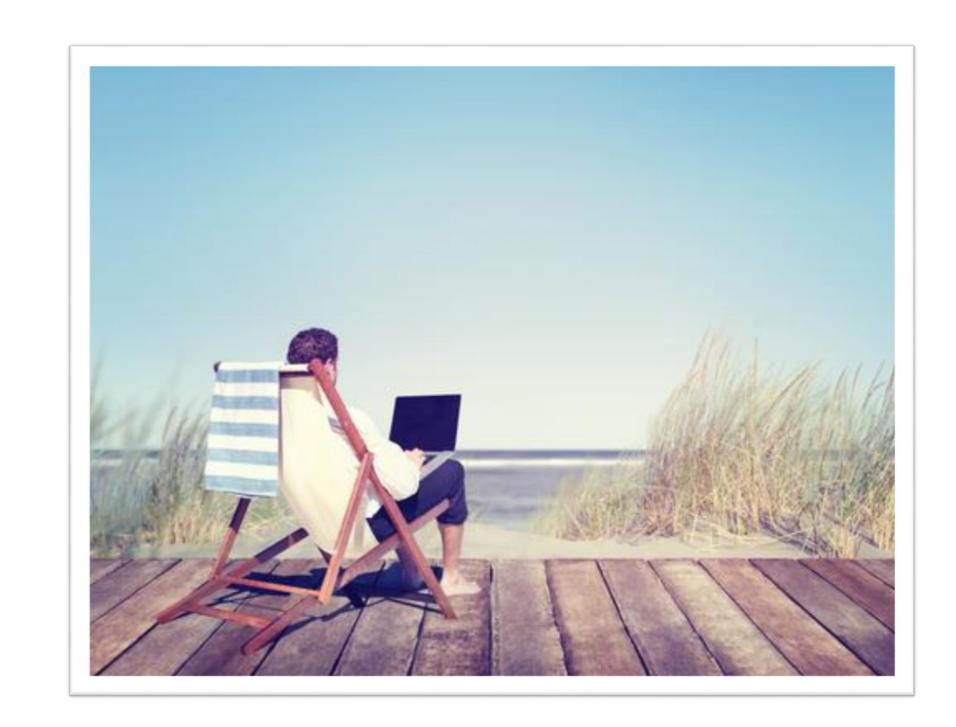
"Zoom Towns" are defined as destinations that well-paid workers, such as corporate executives, flee to in order to work from a home with extra space and solitude.

• Examples: Barbados, Lake Tahoe, The Hamptons

PARTNER WITH AREA HOTELS, RESORTS AND VACATION HOME RENTALS TO PROVIDE A VARIETY OF EXTENDED-STAY ACCOMMODATION DEALS FOR WINTER THAT HIGHLIGHT AMENITIES AND FEATURES FOR REMOTE WORKERS

Highlight appropriate amenities and features for remote workers:

- Work with a view
- Free high-speed internet etc.



Families to host celebrations on a more intimate level at the beach

REAL. FUN. CELEBRATIONS

Celebration kits (kid and adult), available at the Visitor Information Center:

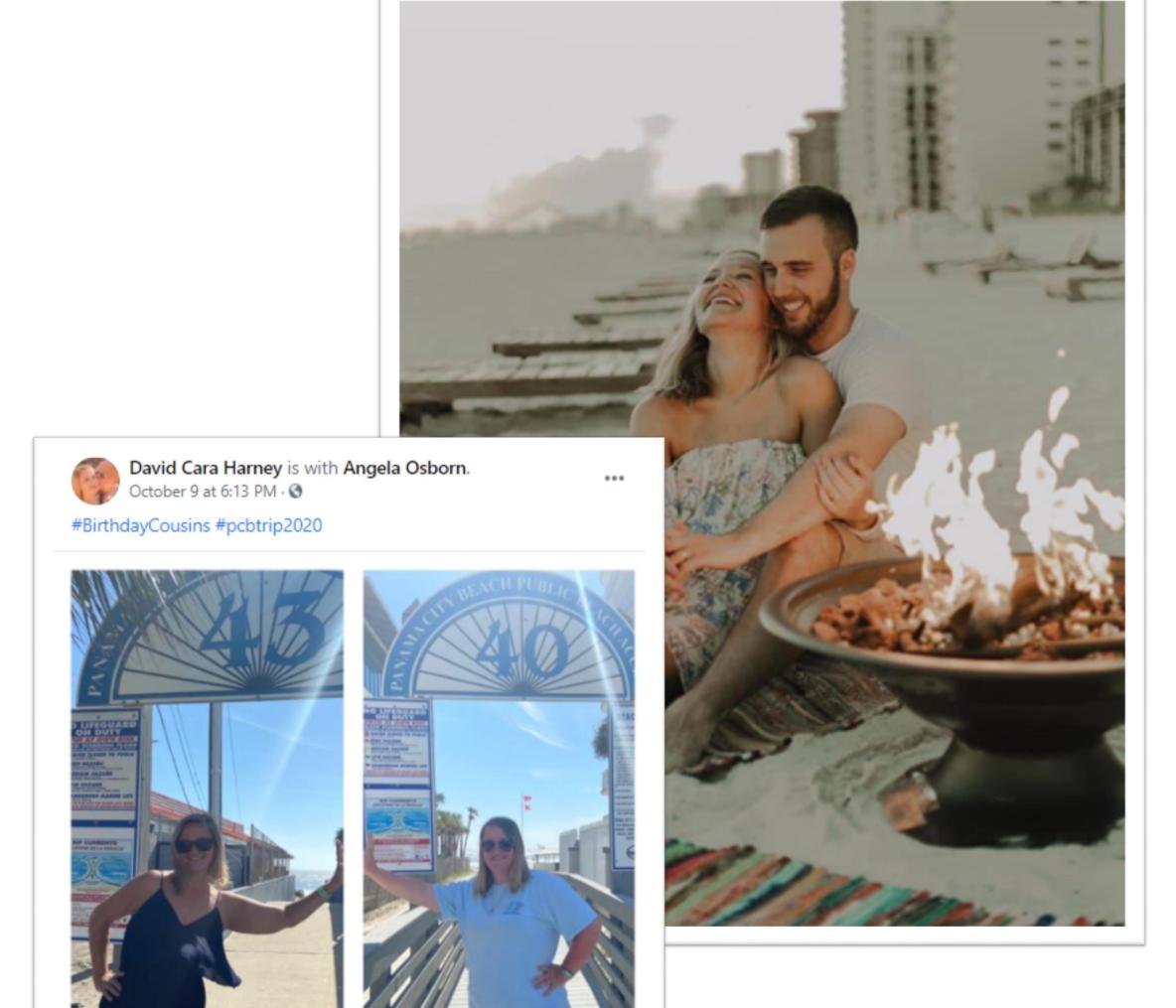
 Include Real. FUN. Birthday swag and itinerary suggestions for both kids and adults

Foodie passport – celebratory edition:

- Free ice cream cone at a Beach Ice Cream shop
- Complimentary cocktail at participating restaurant

Luxurious/exclusive elopement and anniversary experiences for adults:

- Private beach bonfire
- Private sunset cruise with champagne toast





Allow families the opportunity to individually experience Stay It Forward.

LAUNCH STAY IT FORWARD 2.0

- Highlight educational and volunteer components (community service hours for virtual school and home school)
- Provide Stay It Forward kits at the Visitor Information Center for pickup
- Include Stay It Forward swag
- Encourage social media posting and tagging of PCB, documenting the experience
- Host individual influencers and their families to participate and document on social media

