## PANAMA CITY BEACH | 2020 PLANNING

OCTOBER 8, 2019



#### **TODAY'S DISCUSSION**

2020 STRATEGY
CREATIVE STRATEGY | MAKE IT YOURS ALL YEAR ROUND
MEDIA RECOMMENDATIONS



## MARKETING AMBITION | WHAT'S POSSIBLE

DRIVE INCREMENTAL DEMAND YEAR-ROUND TO PANAMA CITY BEACH TO INCREASE TAX REVENUE



## **BUSINESS OBJECTIVES**

- GROW AWARENESS OF THE PANAMA CITY BEACH EXPERIENCE
- ENCOURAGE REPEAT VISITATION



#### PATH FORWARD | OUR ROAD MAP

#### Reinforcing our brand positioning: Real. FUN. Beach

#### FY 2018

- Developed comms platform Make It Yours
- Built the foundation of the dynamic segmentation with six segments
- Created four personas
   (Adrenaline, Ecotourism,
   Family Beach, Romance)

#### FY 2019

- Leveraged data to identify audience motivations for all six segments
- Test and learn dynamic messaging for two segments (young families and couples)
- Added two personas:
   Foodie and Entertainment

#### FY 2020

 Leverage data and insights to elevate visitor experience and be more intentional with our strategic approach



#### PATH FORWARD | BUILDING ON 2019

#### WE HAVE A STRONG FOUNDATION TO BUILD UPON:

- Building off of the foundation of 2018 and 2019 Make It Yours platform
- Diversifying our portfolio
- Building mindset of year-round destination
- Creating a more personalized approach
- Activating local community

BUT THERE IS MORE WE CAN DO.



#### PATH FORWARD | HOW WE ARE EVOLVING

#### IN 2020, OUR FOCUS WILL BE:

- Increasing awareness and differentiation
- Increasing reach and engagement
- Increasing localization and personalization
- Increasing efficiency in delivery



#### PATH FORWARD | HOW WE BRING IT TO LIFE

# WE WANT TO INSPIRE VISITORS TO SEE THEMSELVES EXPERIENCING PANAMA CITY BEACH BEFORE, DURING AND AFTER VISITING THE DESTINATION

#### BEFORE

Familiarize new visitors with Panama City Beach

- Use experiences to show variety in destination
- Make it feel like visitors are forming and completing a collection
- Create dynamic messaging for all segments
- Increase awareness of the new personas

#### **DURING**

Entice visitors to become advocates of the experience

 Provide visitors the opportunity to document and share the experience, and reward\* them for sharing

\*Reward can be using assets as part of the content of brand

#### **AFTER**

Encourage visitors to come back

- Retarget visitors using personas showing there are still more experiences to collect
- Leverage the foundation of "How do you PCB" in social media to continue driving advocacy and encourage participation of past visitors





It's about how we experience those places viscerally, and how they change us when a monk or winemaker provides a new way to understand the world."



# OUR NEED TO SPEND TIME PRODUCTIVELY, AND DO MORE IN LESS TIME, DRIVES THE KIND OF EXPERIENCES WE WANT TO LIVE ON VACATION



The tours and activities sector is growing faster than the total travel market (airlines and hotels). By next year, it will grow to \$183 billion."





## **OUR VISION FOR 2020:**

IN A WORLD WHERE FILLING OUT OUR VACATION RÉSUMÉS BUILDS ACCOMPLISHMENT ...











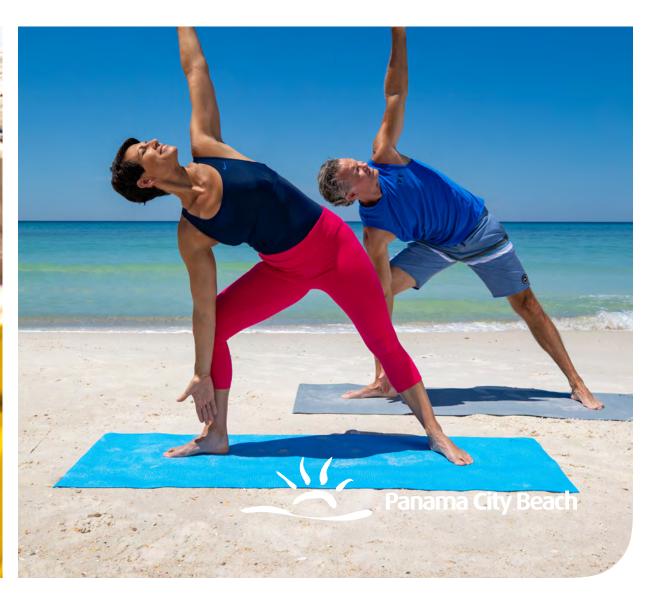
## **OUR VISION FOR 2020:**

... PANAMA CITY BEACH IS A DESTINATION WHERE PEOPLE CAN COLLECT EXPERIENCES WITH INTENTIONALITY MAKING DOWNTIME FEEL WORTH IT









## WHY IT IS RIGHT:

USES EXPERIENCES AS A WAY OF CREATING

DIFFERENTIATION, PERSONALIZATION AND LOCALIZATION



# TO GET CLOSER TO CONSIDERATION SET, ADD DEPTH TO MESSAGING THROUGH DYNAMIC MESSAGING FOR ALL SEGMENTS

**COUPLES** 



**Targeting** 

Messaging + Targeting

YOUNG FAMILIES



Demographics

Motivations

EMPTY NESTERS + WINTER RESIDENTS



Seasonality

Personas

**SUMMER FAMILIES** 



Geography

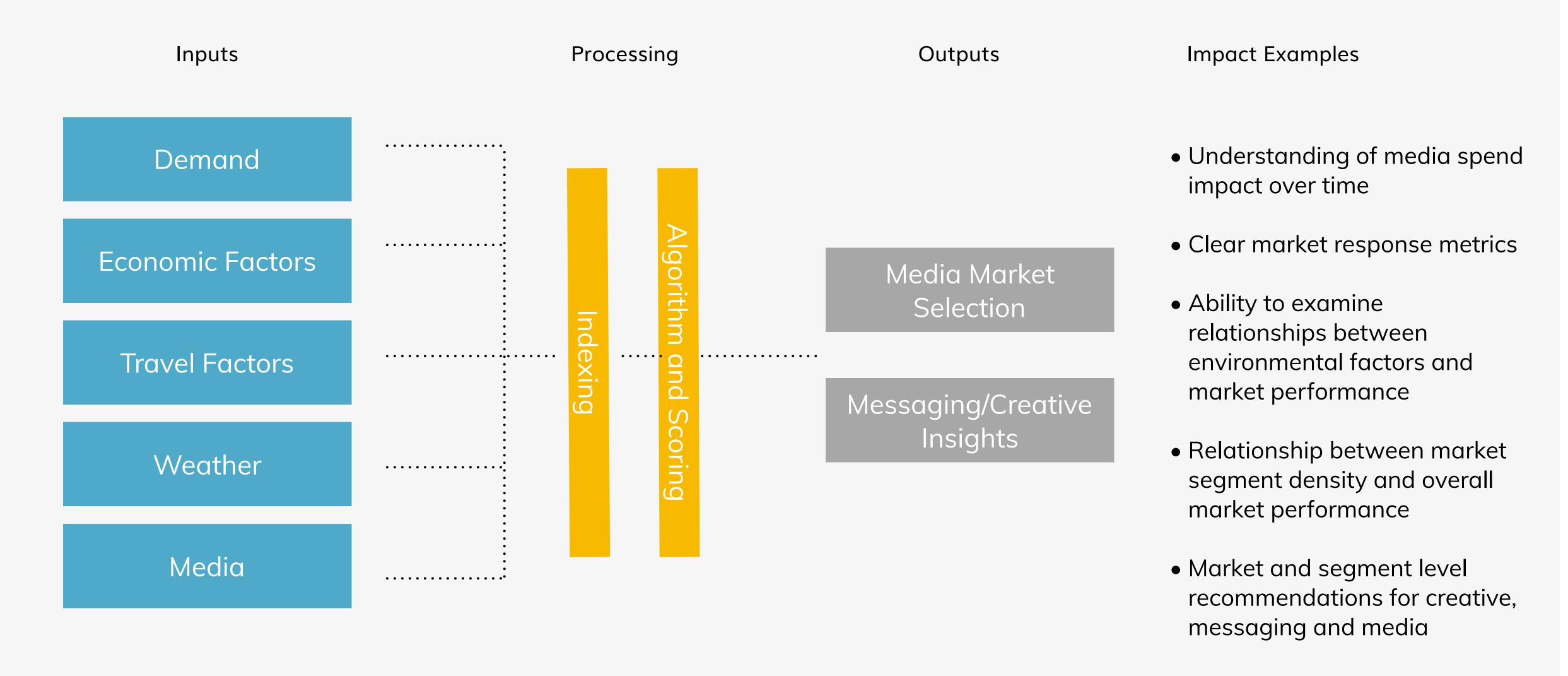
LONG WEEKEND



- Family Beach
- Eco-Adventure
- Adrenaline
- Entertainment
- Romance
- Foodie



#### USING DATA TO TIGHTEN UP OUR MARKET APPROACH TO INCREASE IMPACT





46

TRAVELERS TIRED OF DOING THE SAME OLD THING WILL SEEK OUT TRAVEL EXPERIENCES THAT WILL ALLOW THEM TO ACHIEVE A GOAL OR ACCOMPLISH

## SOMETHING THEY HAVE NEVER DONE BEFORE"

WE HAVE AN OPPORTUNITY TO REINFORCE THE VARIETY OF EXPERIENCES PCB HAS TO OFFER THAT KEEP VISITORS ENGAGED AND COMING BACK



#### CRITERIA FOR MESSAGING

- Works equally across all segments and supports the REAL. FUN. BEACH.
- Mixes new and existing assets for execution
- Leverages visual storytelling to drive higher engagement
- Offers data capture opportunities personalize and customize
- Shows the variety of the Panama City Beach experience
- Driven by content rather than channel only



# MAKE IT YOURS

**FAMILY BEACH** 



ECO-ADVENTURE ENTERTAINMENT

ROMANCE















#### MAKE IT YOURS FALL | INTRODUCING FOODIE AND ENTERTAINMENT

We'll continue the campaign, adding our two new personas to the mix.

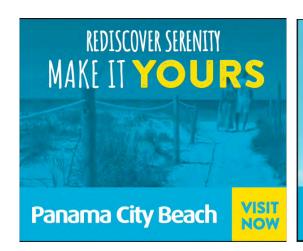
#### **FOODIE**



#### **ENTERTAINMENT**



#### **DYNAMIC CREATIVE**



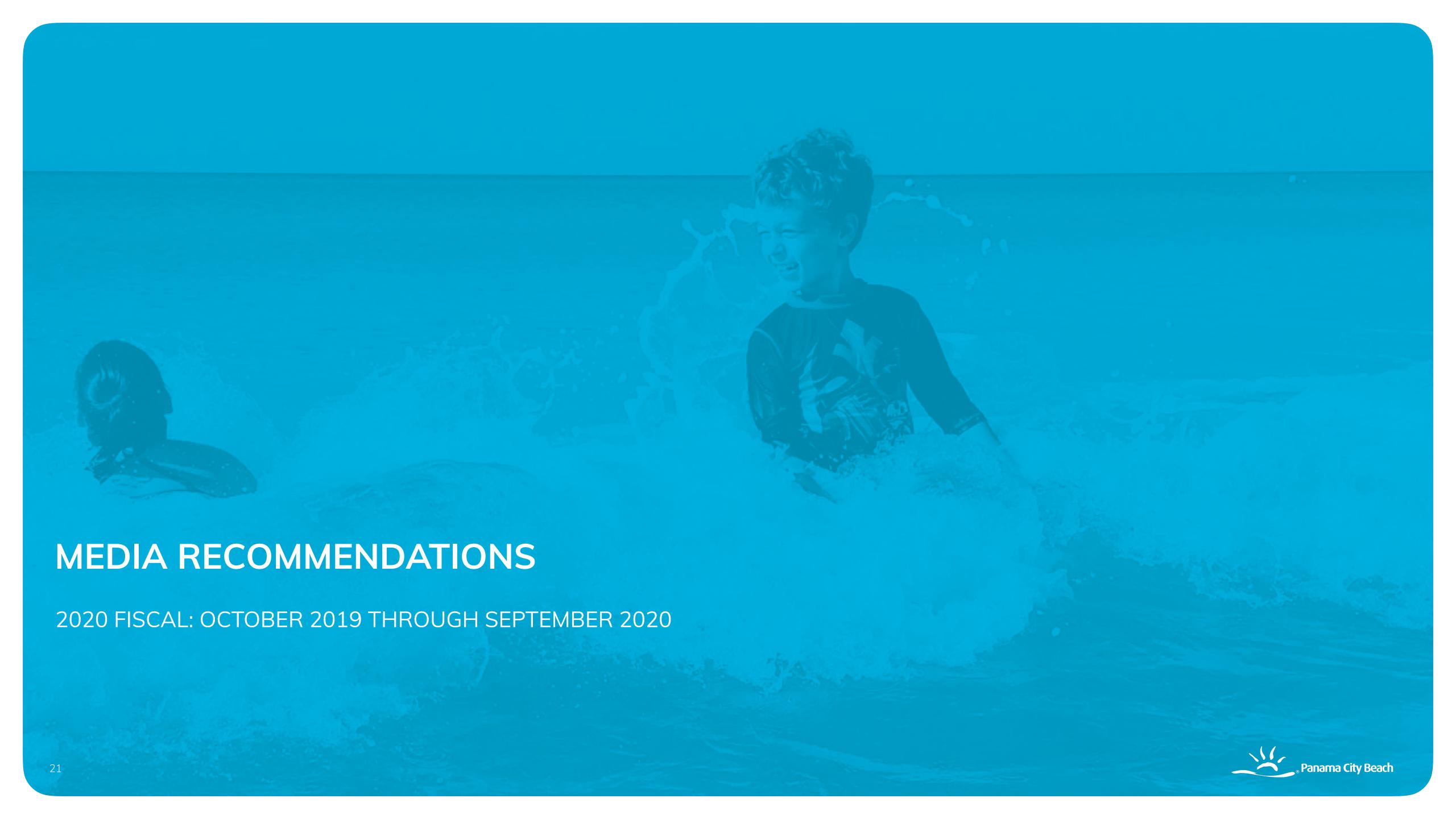












#### 2020 MEDIA PLANNING | STRATEGIC MEDIA APPROACH

Incorporate new highly targeted, data-driven efforts. Reach the most potential PCB visitors as they are engaged in media channels that align with our brand values.

- Utilize new targeting technology that is more focused and effective
- Employ a market selection approach through data analysis
- Drive media selection that features "real" visitor experiences
- Encourage engagement with the brand through media selection
- Invite audiences to share brand experiences



#### 2020 MEDIA PLANNING | FLIGHTING

#### Flighting

Continue to drive year-round visitation, with a lift in spring and fall.

Digital – Always on

Streaming Radio – Always on

#### Spring:

- January 20 through March

#### Fall:

- July and August
- Earlier start in July and book ending around Summer Olympics



# Southern Living



















DCICCOCC

Buzzfeed













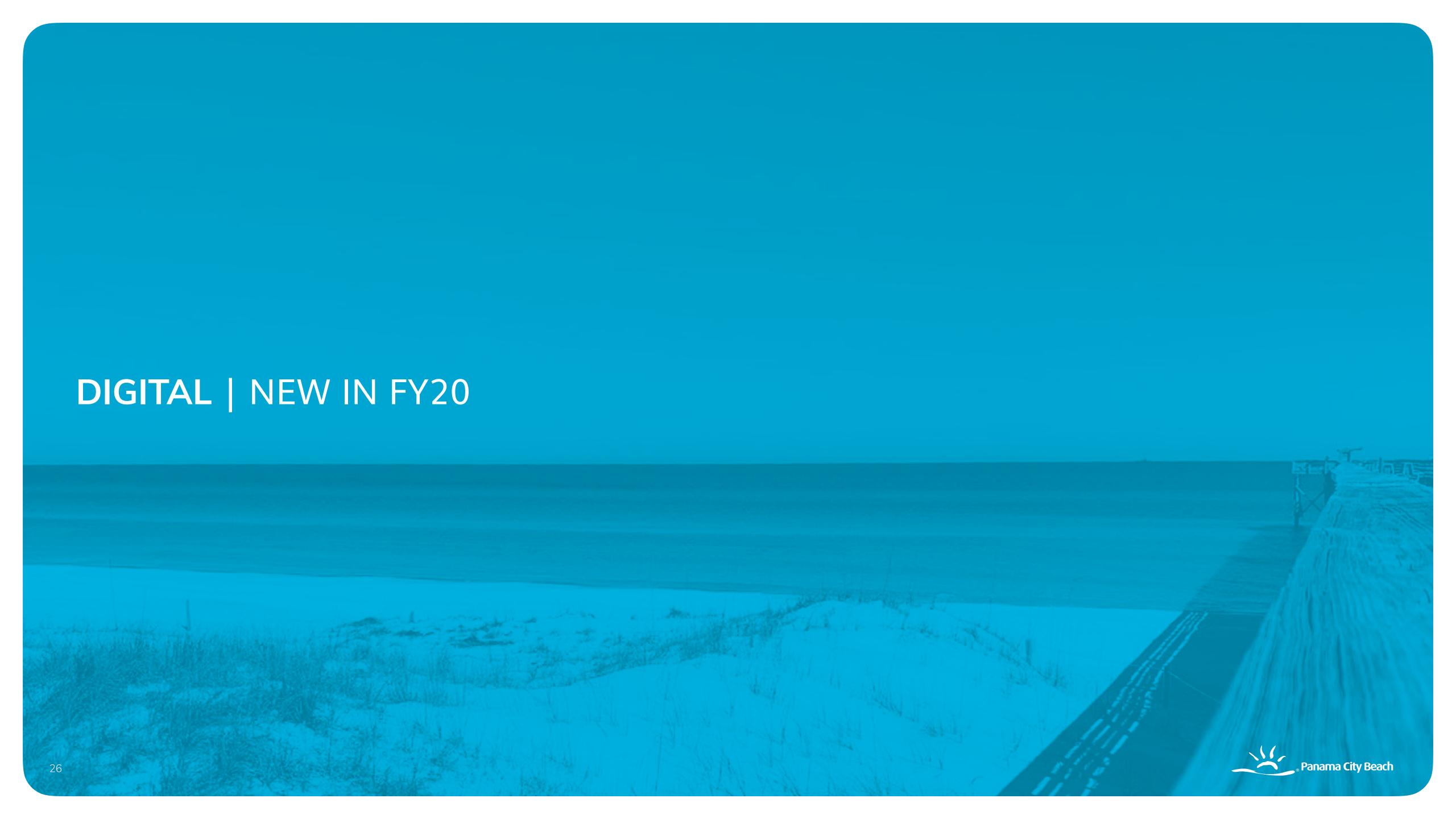












#### **DIGITAL** | ATTRIBUTION

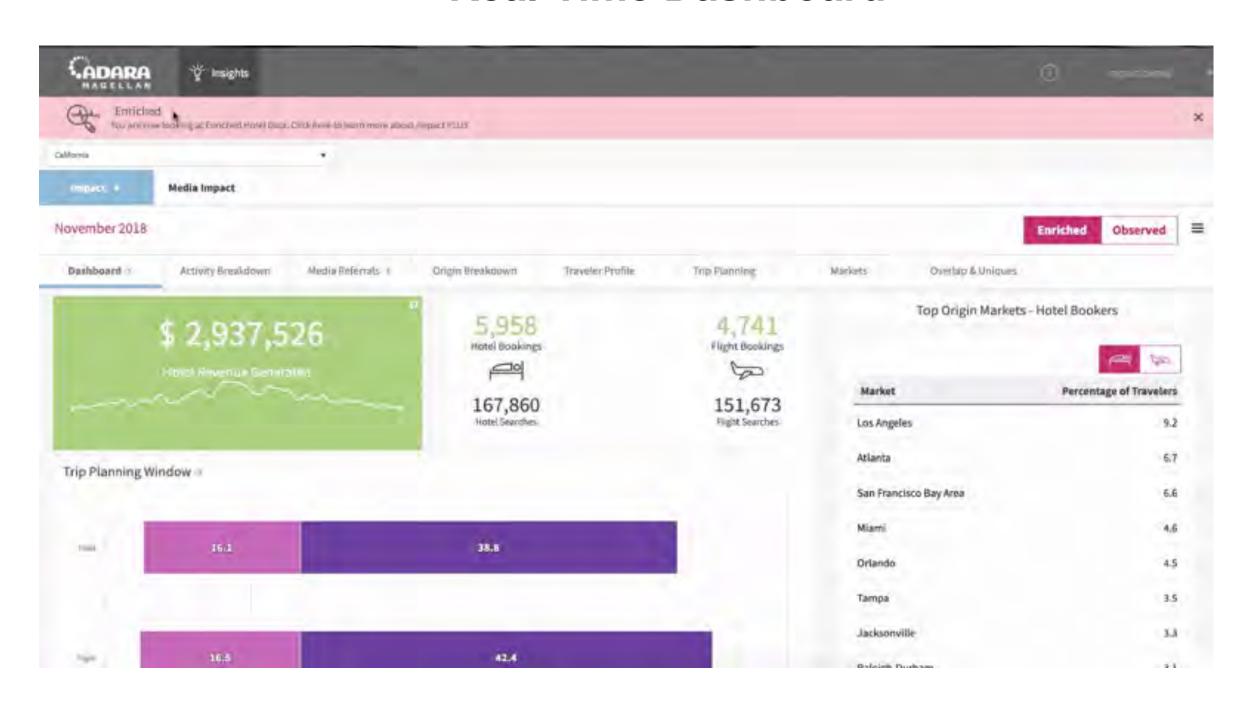


Adara Impact Plus is an attribution tool that allows PCB to measure, evaluate and optimize digital media partners and website traffic.

#### Value to PCB:

- Evaluate digital media partners in real time
- Track audience overlap
- Validate audience demographics
- Quantify digital marketing effectiveness

#### **Real-Time Dashboard**





#### **DIGITAL** | ALWAYS ON



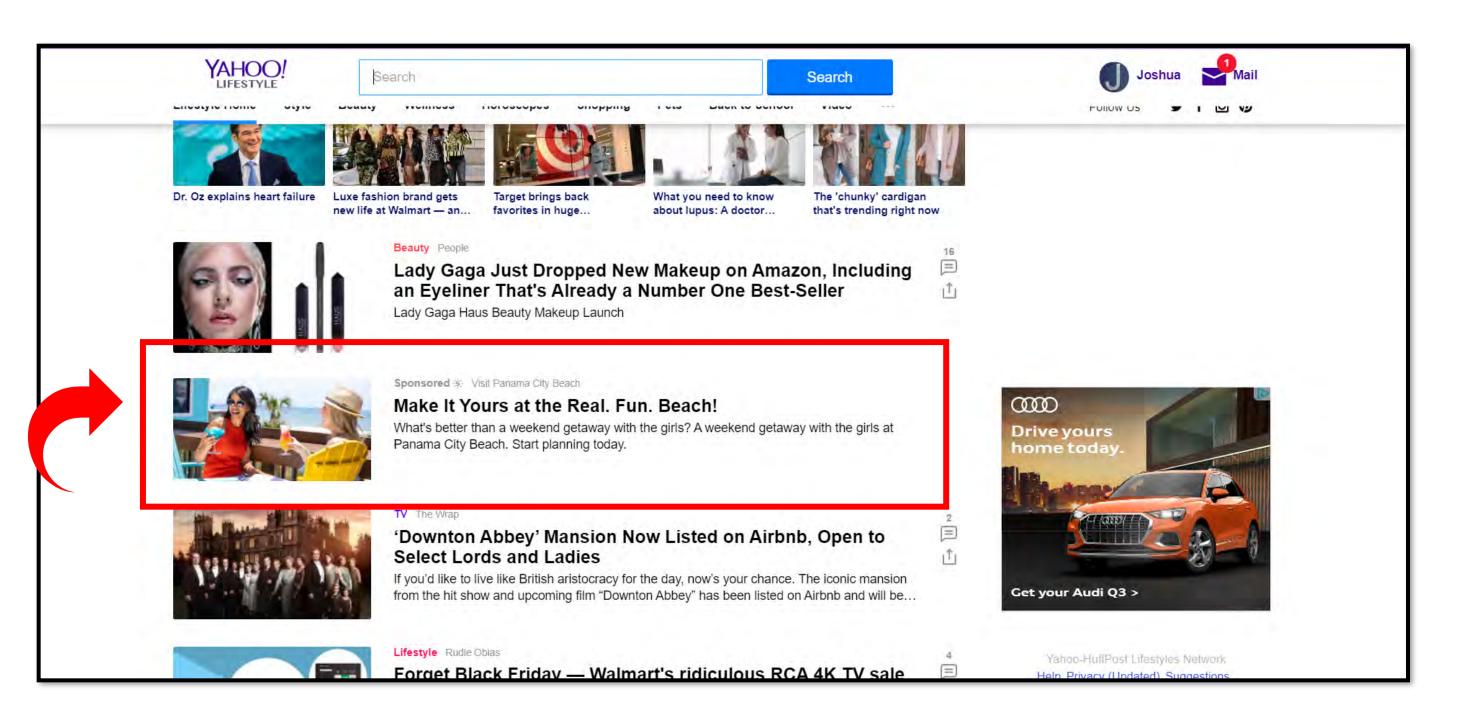
Provide effective brand awareness and frequency of message through cross-device digital delivery.

#### What's new:

- Native partners and ad formats
- Competitive targeting and creative
- Targeting travel endemic publishers

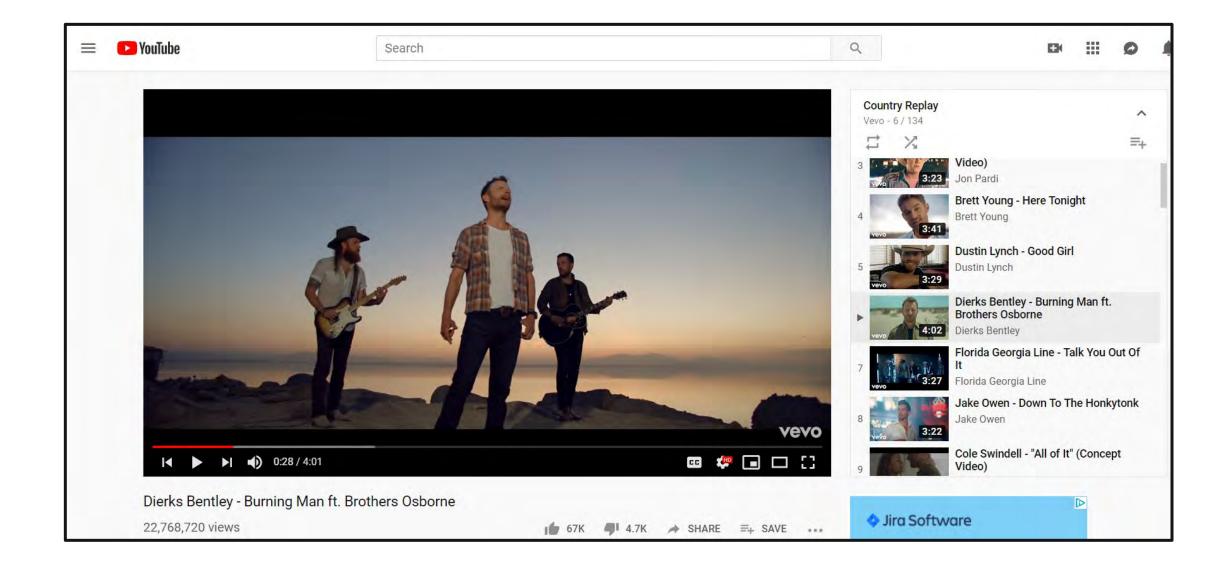








#### **DIGITAL** YOUTUBE & VEVO







Drive brand awareness with highly engaged viewers. Test and learn opportunity for digital video.

Reach target audience in a positive environment when they are actively engaged with content. Align PCB with relevant artists and genres.

Low duplication with other streaming platforms and traditional TV networks.

#### What is Vevo?

- Music video and entertainment platform
- Largest collection of music videos 85% of the market
- More than 2.9 billion video views per month

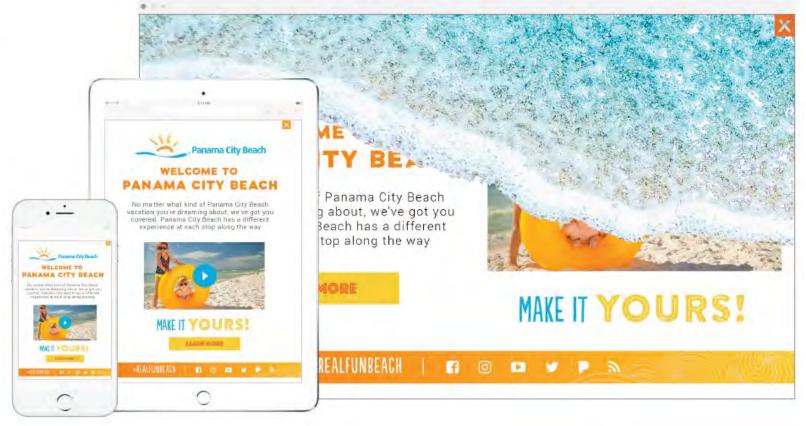


#### **DIGITAL** | UNDERTONE

Drive site traffic with fully customizable, high-impact ad units that jump off the page.

Undertone offers inventory across travel endemic and premium publishers.

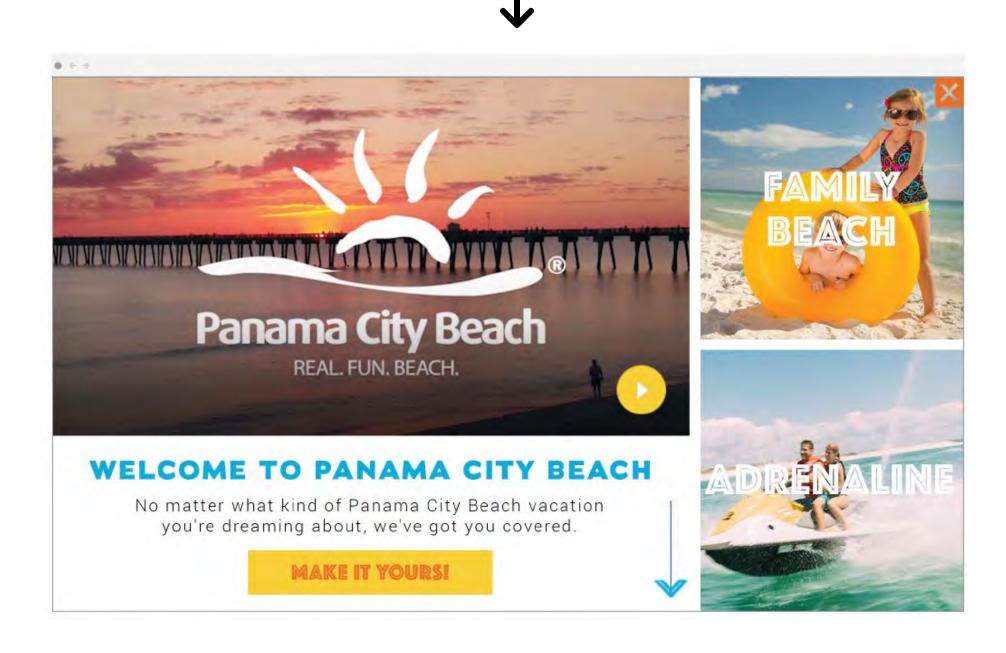






#### **Brand Reveal Example**







#### **DIGITAL** | EXPEDIA

Align with a top OTA by utilizing premium inventory on search and results pages.

Reach people actively planning trips to PCB or competing destinations. Drive new site sessions by reaching a new travel-intending audience.

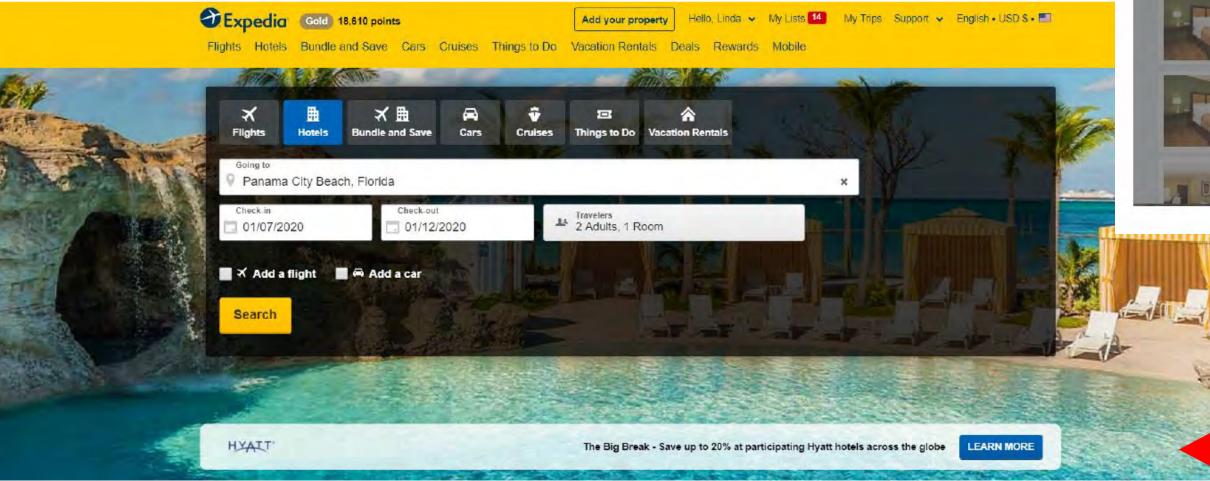
#### **Tactics**

- Native marquee large image on initial search page, **ALL** searches, drives to site
- Social integration Expedia's FB and IG
- Native results listing in **hotel** search results page
- Right middle unit NEW; custom ad, right side of **hotel** search results page

#### **Targeting**

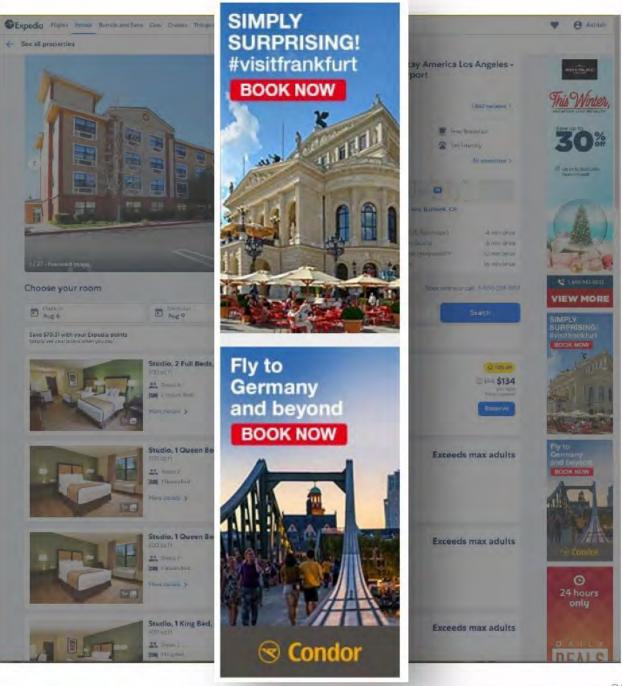
Users Searching for PCB or Competitive Destinations

#### Native Marquee on Expedia.com





#### Right Middle Custom Ad





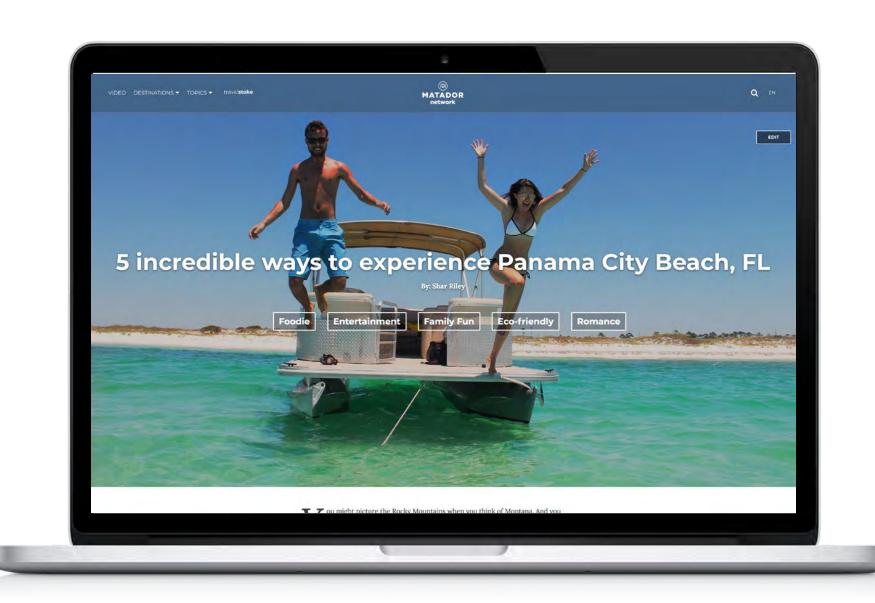


#### MEDIA | CONTENT DISTRIBUTION PARTNERS



Align with popular travel lifestyle brand, Matador Network.

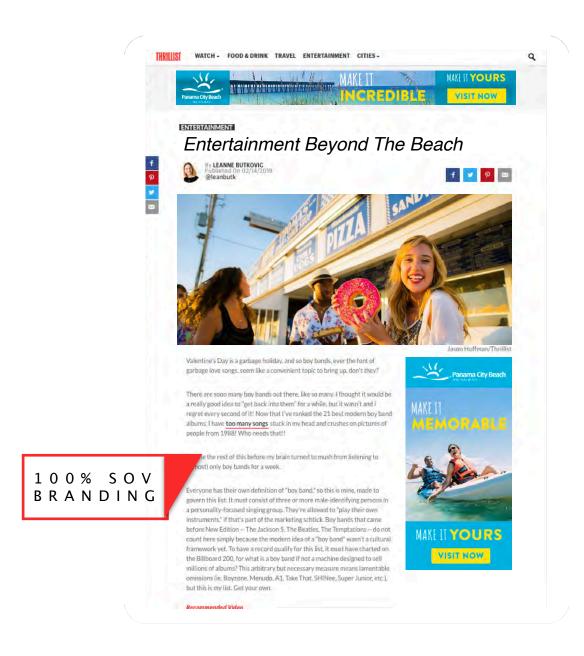
Drive brand awareness with travel-intenders and influential travelers. Drive brand engagement socially.

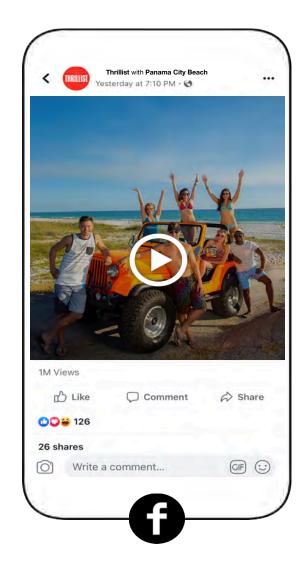


# THRILLIST

Drive site traffic and align with the Thrillist brand through a high-impact rich media unit and video post on Thrillist's social channels. Reach the engaged, travel-enthusiast audience.

Highlight the two new personas, Foodie and Entertainment.







#### MEDIA | CONTINUED PARTNERS



Use proprietary data and real-time information from OTAs, meta search engines, airlines, and hotel properties to deliver digital ads to travelers along their path to purchase.



Deliver digital messaging to audiences watching live TV, allowing PCB to make meaningful moments across all screens.

# Southern Living

Digital, social and print promotion, and event activation for UNwineD 2020.



Destination sponsorship — 100% share of voice on PCB's page.



#### MEDIA | PAID SOCIAL

Continue to grow and evolve social media strategies, engaging audiences across multiple channels. Lead the industry in both execution and results!



- 4x higher than industry average for brand lift metrics
- 9% lift YoY in video completion rates
- Dynamic creative



- Over 700% increase YoY link click-thru rates
- Instagram stories
   optimized to link clicks
- Message sequencing video test



- Snapchat lens intro!
- Swipe-up rate average 1.44% compared to travel industry <1%
- Brand study beta



- New in 2019
- 2x higher CTR than travel benchmark
- Scale campaign testing custom intent and planning moments



# INFLUENCER MARKETING | NEW IN FY '20 INVEST WITH PROVEN PARTNERS; SCALE UP EVENT ACTIVATION AND AMPLIFICATION Panama City Beach

#### MEDIA | INFLUENCER MARKETING

- Invest with proven partners
- Scale up event activation and social amplification

# Momtastic

- Two Mom Squad influencers in-destination
- Full-length and cutdown videos
- Social amplification
- Syndicated across all Momtastic units

# Buzzfeed

- BuzzFeed "creator" in-destination photo shoot
- Instagram posts from the creator and main BuzzFeed handle
- Custom post and social distribution of 2019
   PCB videos



- Take the insta-meet to the next level with more influencers and more amplification
- Incorporate new social tactics
- Make it easy for visitors to plan their trip and drive engagement with a #HowDoYouPCB photo map



# RADIO | NEW IN FY20

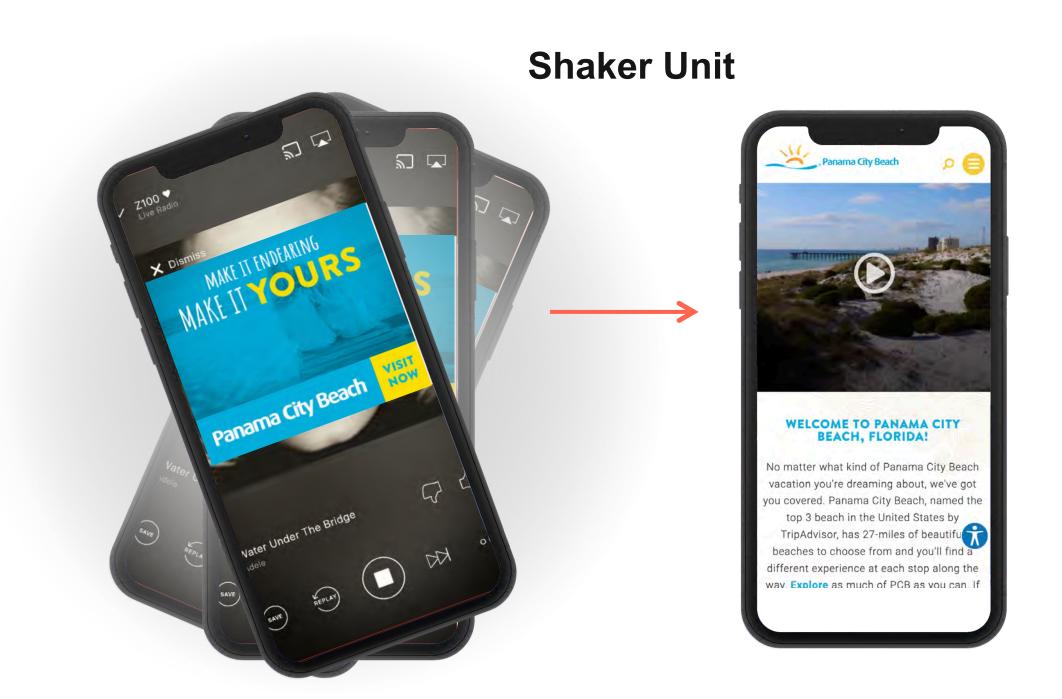


# MEDIA | RADIO



Expand reach across streaming radio with the nation's No. 1 media group. Get TV-like scale at a cost-effective price point. Broaden reach to all markets and effectively target qualified audience.

Make it easier than ever for a listener to go right to PCB's site. Reach new audiences to drive new site sessions.





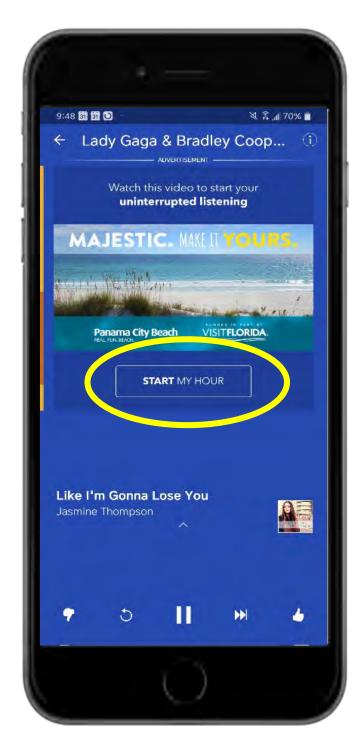
# MEDIA | RADIO



#### **Sponsored Listening**

Drive brand awareness and site traffic with video and in-audio display ads.

Offer listener option to unlock one hour of ad-free/uninterrupted listening in exchange for watching PCB's video.



#### **Custom Radio Station**

Continue to build brand engagement with custom station on Pandora digital radio.







# MEDIA | TELEVISION

Recommending a layered approach.

Reach as many qualified visitors as possible, when/where/how they are consuming TV.





# Jeff, Megan and Katy are all watching "Friends" at 9 p.m. on Wednesday



Jeff, Megan and Katy are watching the same show at the same time.

Each sees a different ad.

Targeting data is matched to set-top box. Allows for 100% effective impressions to be served.



# MEDIA | TELEVISION

# hulu

# ROME

- Complement addressable TV by continuing streaming TV ads in full-episode players, where our audience is most engaged
- Reach a targeted audience, maximizing effective impressions
- Geo-target to all markets

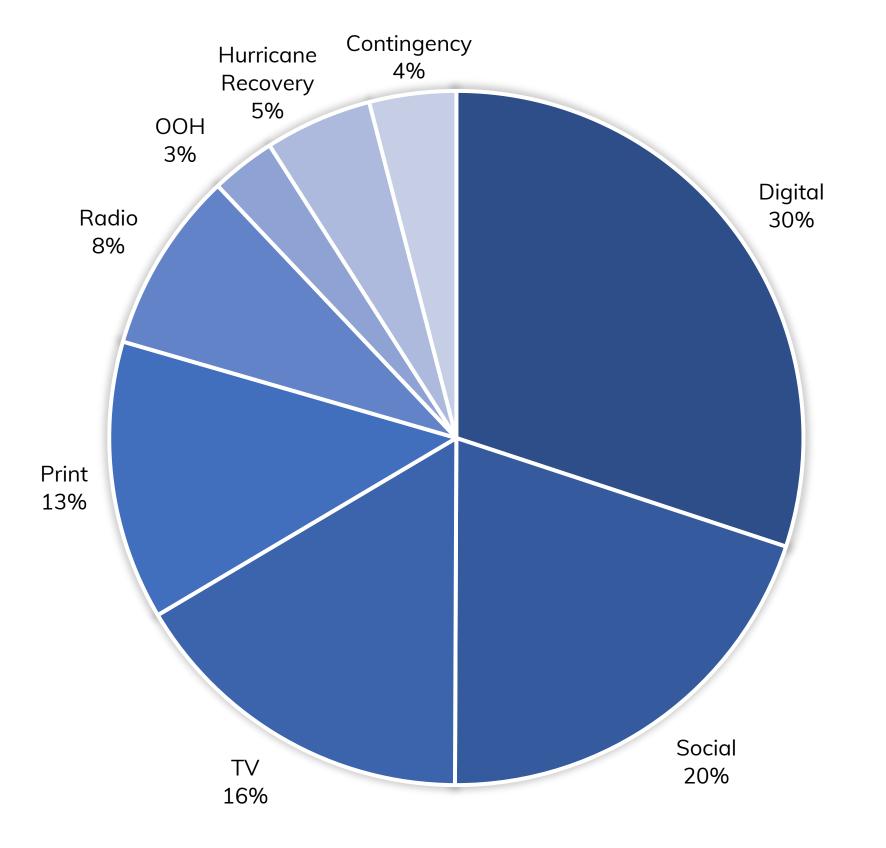






# MEDIA | BUDGET - RECAP FY 2020

FY20 Channel	FY20 Spend	% of Total Spend
Digital	\$1,503,166	30%
Social	\$1,000,000	20%
TV	\$820,770	16%
Print	\$650,000	13%
Radio	\$423,079	8%
ООН	\$150,814	3%
Hurricane Recovery	\$250,000	5%
Contingency	\$202,171	4%
Total Media Spend	\$5,000,000	





# PR RECOMMENDATIONS



# LHG | 2019 FISCAL YEAR HIGHLIGHTS

### 35 NATIONAL MEDIA

# HURRICANE MICHAEL PR PLAN – TDC LEADERSHIP

- 35+ national media interviews, 8 press conferences, 100 million impressions
- The Weather Channel, The New York Times, CBS, CNN, etc.

# DAN ROWE SMT – PCB OPEN FOR BUSINESS – MARCH

- Audience = 5,589,642
- Ad value = \$267,244

#### SUPPORTED WITH AWARDS COPY

• ESTO, Flagler, HSMAI



#### 39 PRESS TRIPS

#### CHASIN' THE SUN: FEB. 28 - MARCH 1

• Two Youtube influencers, Florida Sportsman Magazine

#### **UNWINED: MARCH 21-24**

- Six influencers, four media, 1,133,000 impressions
- Forbes, AARP, StyleBlueprint, Matador
   Network

#### **SCUBA DIVING: MAY 16-19**

- Four influencers, two media, 942,792 impressions
- Scuba Diving Magazine, Dive Training

#### PRESCHOOLERS IN PARADISE: AUGUST 4-7

Four influencers/bloggers, 488,500 impressions

#### 47 DESK SIDES

#### **TORONTO DESK SIDES – DECEMBER**

 Canadian Travel Press, Canadian World Traveler/Modern Mississauga, Travel Week, Have Baby Will Travel, Canadian Golfer, Globe & Mail, Jim Byers (AARP, Travel Pulse Canada), Alison Kent (Toronto Star, Reader's Digest Canada)

#### TRAV MEDIA'S INTERNATIONAL MEDIA

MARKETPLACE IN NYC – JANUARY

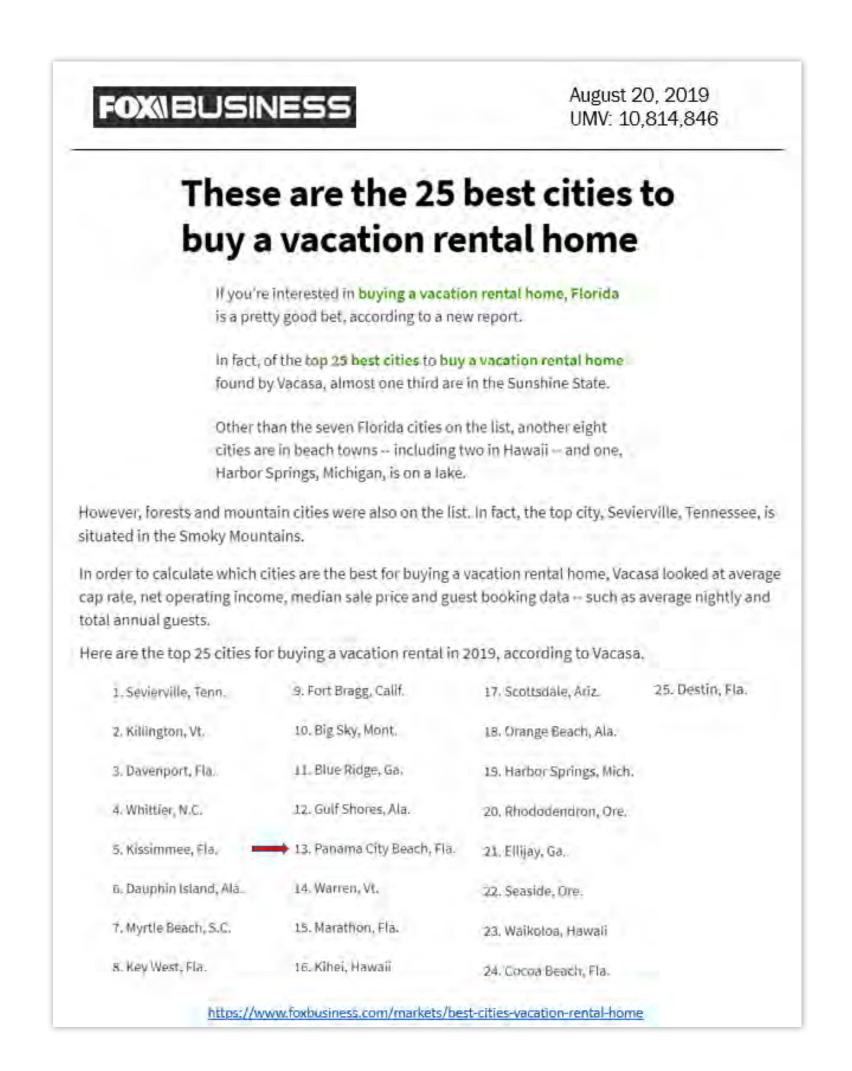
- Met with 30 journalists
- LHG escorted

#### **AUSTIN/HOUSTON DESK SIDES - MAY**

 Where to Retire Magazine, Austin American Statesman, Ready Set Jet Set Blog, Houstonia Magazine, @Jasmine.Elias (367,000 followers), CultureMap Houston, Texas Monthly



#### FISCAL YEAR IMPRESSIONS TO DATE = 1,286,345,915/ TOTAL AD VALUE TO DATE = \$1,237,872 (SURPASSED 2018, NOT COUNTING STORM)









September 24, 2019 UMV: 1,402,514

#### Panama City Beach is All Grown Up: 48 Hours in PCB

In some ways, Panama City Beach is like that friend you had back in high school. You remember Mandy. She was so much fun to be with, and you spent every summer together, going to the beach, hanging out in amusement parks, racing go-carts and maybe even sneaking into a bar or two. But eventually, you grew apart. After college you considered yourself a little more sophisticated, began going out with new friends and perhaps started a family. Over time, you found yourself spending summers at more refined spots, looking for upscale accommodations and experiences to befit your new standing in life and your family's needs.

Panama City Beach developed a reputation as a party town, thanks to multiple seasons of MTV Spring Break parties showing hordes of college-age kids cavorting on the beach and pounding beers. As a result, destinations along 30A gained in popularity with families thanks to quaint villages like Seaside and Watercolor that offered self-contained vacation experiences aimed at a more mature clientele. Additionally, last year's destruction caused by Hurricane Michael had a negative impact on tourism in the area. In truth, Panama City Beach was relatively unscathed. While there are parts of the Panhandle that are still recovering, the region definitely deserves your support, and PCB wants you to know that they are fully open for business and have changed a lot since the old MTV days.

There are plenty of upscale options for a vacation in Panama City Beach that rival any 30A experience, with the added benefit of still maintaining some of the nostalgic aspects of the vacations of your youth. Travel to the Panhandle is easier than ever now that the modern Northwest Florida Beaches International Airport (ECP) offers convenient flights from all over the Southeast on Southwest. And here's a little hint: It's actually a shorter drive to Panama City Beach from ECP than to 30A or Destin, so you can be checked in to your hotel and enjoying some quality beach time quicker when you travel to PCB. Here are some suggestions to maximize your elevated vacation experience in Panama City Beach.



It's easy to see why they call this area of Florida "The Emerald Coast." Image: Jamie Kingham

https://styleblueprint.com/everyday/weekend-in-panama-city-beach/



September 18, 2019 UMV: 36,989,744

#### Great weekend trips on the East Coast this fall



Panama City Beach, Florida • It's raining beach balls in Panama City Beach, Florida, this fall! About 8,000 of the brightly colored inflatables will fall from the heavens at the Pirates of the High Seas Fest, Oct. 11-13. Music, fireworks, magic shows, parades and storytelling are also on the schedule at this free annual event.

BENEDEK / GETTY IMAGES

https://www.usatoday.com/picture-gallery/travel/experience/america/2019/09/18/east-coast-weekend-trips-enjoy-fall/2366186001/



#### TOWN&COUNTRY

July 2, 2019 UMV: 2,021,850

#### The Best White Sand Beaches in the World

From the Maldives to Panama City Beach, there's something for everyone.

Panama City Beach, Florida



CONTRIBUTE VISIT PARAMA CITY REACH

Panama City Beach is situated on 27 miles of sugar-white sand beaches bordering clear, emerald-green waters where the Gulf of Mexico and St. Andrew Bay converge. Moreover, there are 320 days of sunshine annually, championship golf courses, and award-winning dining.

https://www.townandcountrymag.com/leisure/travel-guide/g28087877/best-white-sand-beaches/

#### **Forbes**

June 30, 2019 UMV: 62,012,460

How A Food & Wine Festival Is Helping To Shift The Narrative Of A Former Spring Break Destination

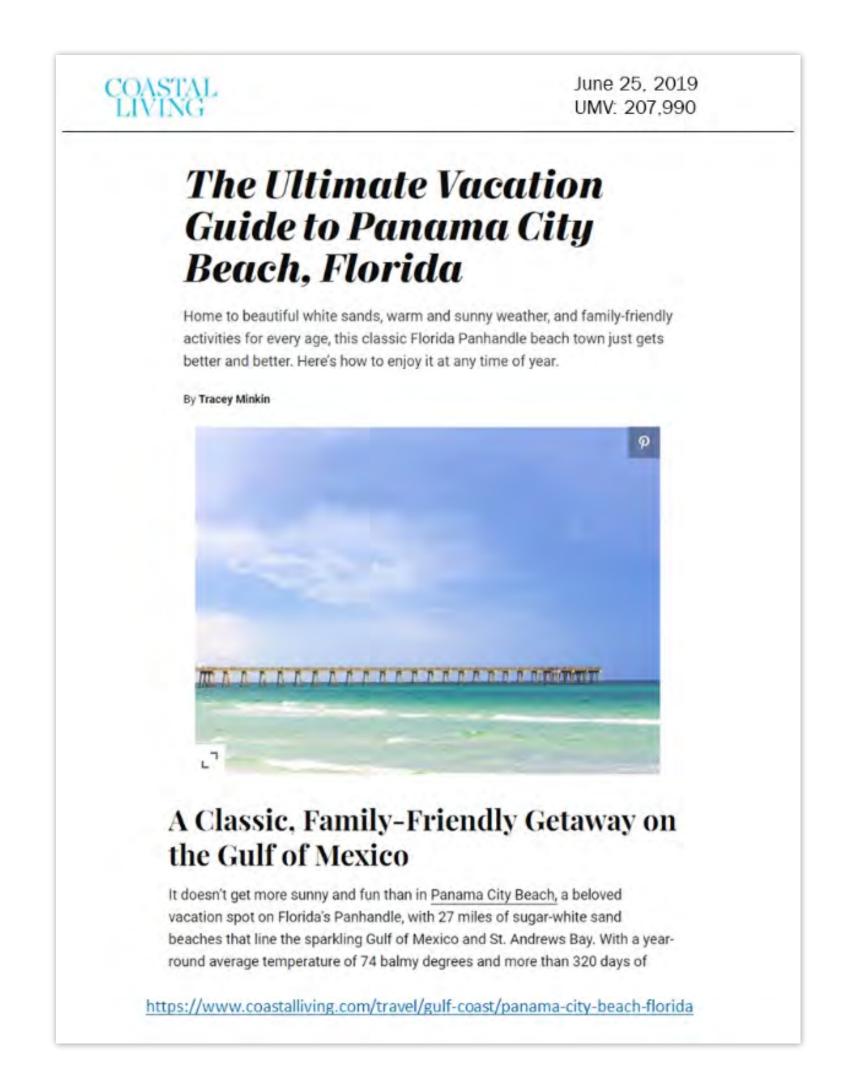


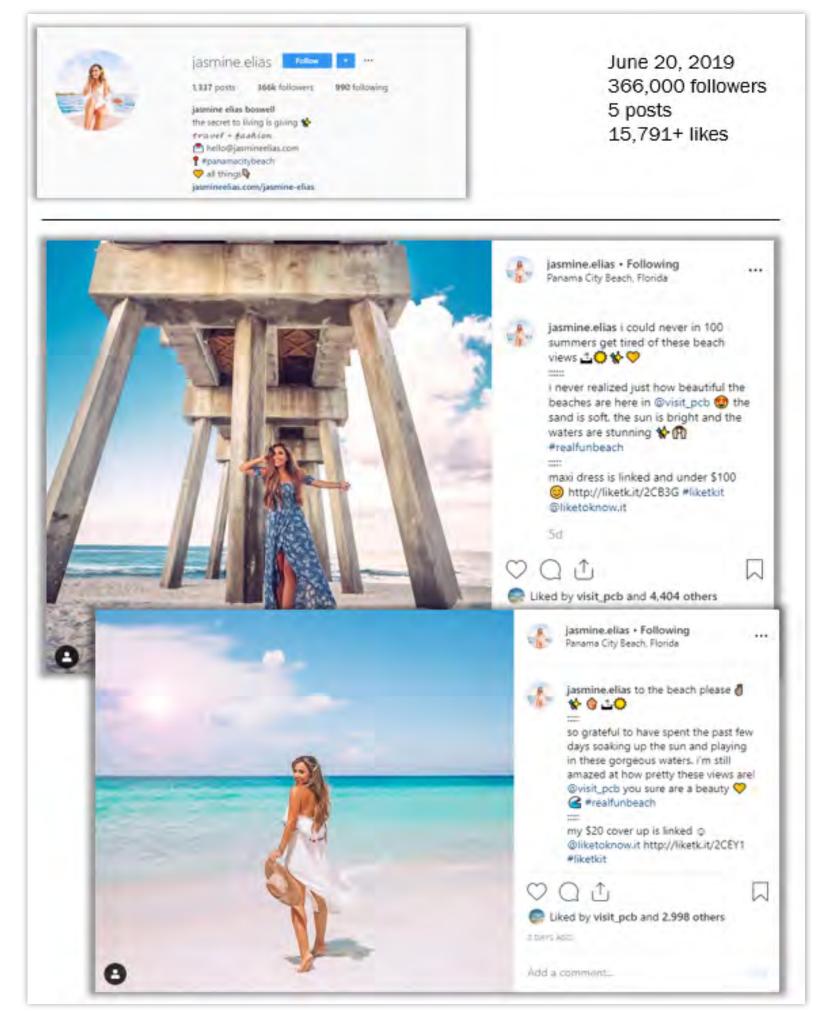
Popular year-round events in Panama City Beach are leading the shift from a college-centric to a family-friendly crowd credit visit Panama city Beach

A reputation, once established, can be a tough thing to shake and takes hard work and—most importantly—time to change. The Panama City Beach I first visited three years ago and have gotten to know through repeat visits has never felt like the raucous Spring Break destination it used to be, though the memories of that time are kept alive by those that knew it back then and (for the most part) haven't returned since their college days. But visit the destination now and there are tourists to be found year-round, and while the spring and summer are still peak season the vibe is much more family-friendly.

https://www.forbes.com/sites/abigailabesamis/2019/06/30/how-a-food--wine-festival-is-helping-to-shift-the-narrative-of-a-former-spring-break-destination/#8ac2ae75002b









**TexasMonthly** 

June 19, 2018 UMV: 558,150 **TexasMonthly** 

June 19, 2018 UMV: 558,150



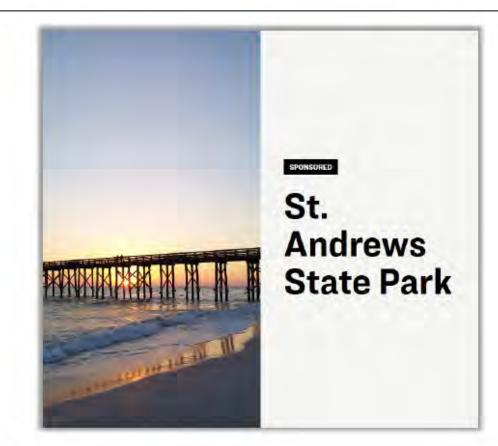
Words by Kristin Luna

he approach to Shell Island is one of splendor, particularly if you'r passenger on the first boat of the day to arrive to a near-empty paradise: Tepid emerald water laps up on the sugar-white sand like metronome, flocks of curious shorebirds perched on the crooked jetting out into the lagoon serve as your curious, albeit friendly welcome committee. It's rare to have an entire island to yourself, such is the charm of this uninhabited Panama City Beach locale.

https://www.texasmonthly.com/promotion/shell-island-the-jewel-of-bay

**TexasMonthly** 

June 19, 2018 UMV: 558,150

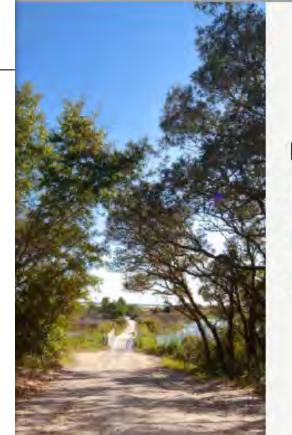


Words by Kristin Luna

ordering Panama City Beach to the far east, St. Andrews State Park is a former military reservation with Gulf access and some of the best beachfront real estate along the coast. More than 1,200 acres now comprise this bustling section of the shoreline, quadrupling its original size from when it was first established in 1947 as bits and pieces have slowly been added to the state park over the past 60 years.

Occupying a protected area spanning a mile and a half in length, this peninsula jutting out into the Grand Lagoon is rife in kitesurfing, boating, fishing and standup paddleboarding opportunities. Kayaking, too, is a favorite park pastime thanks to a sheltered cove and placid waters that lead out into the bay. For those not traveling with their own gear, water sports equipment is available for both rental and purchase on site from a shop at the park.

https://www.texasmonthly.com/promotion/st-andrews-state-park/



Camp Helen State Park

tin Luna

erhaps Panama City Beach's greatest draw is its eco-diversity, which can be experienced in full via a leisurely afternoon of roaming the grounds of Camp Helen State Park. The largest coastal dune lake in Florida, Lake Powell, borders Camp Helen to one side with the Gulf of Mexico confining it from the south, meaning the state park is populated with both fresh and saltwater and an abundance of flora and fauna.

spite for employees of a major, national textile manufacturer for more s during the mid-20th century, the historical buildings comprising the he structures near the lodge are listed on the National Historic Register laces; peering into the colorful cottages is worth it for a glimpse of ne park. The Big House, as the visitor center and lodge is called, was signed as a home for one of the owners.

https://www.texasmonthly.com/promotion/camp-helen-state-park/









June 19, 2019 UMV: 248,590,285

#### These Are the Most Popular Seaside Cities for the Fourth of July This Year, According to Vrbo

Everyone is headed to the beach-the question is which beach?

By Marisa Spyker

Blame it on the balmy summer weather, the allure of a cookout on the sand, or the magic of watching a fireworks show over the sea, but there's no better place to celebrate the stars and stripes than by the beach. Naturally, Americans tend to flock to our country's coastlines during the Fourth of July holiday (more so than on Memorial Day and Labor Day combined, says one survey).

But while every coastal town has its patriotic draws-from festive boat parades to an all-American-themed bash on a historic ocean liner-some escapes seem to be drawing tourists a lot more than others. According to Vrbo, 10 U.S. destinations are topping the trending list for the long Fourth of July weekend and—no surprise here—a whopping nine of them are at the beach. To determine the top 10, the vacation rental marketplace looked at cities that are seeing the largest uptick in bookings.

While the nine mega-popular coastal getaways span all three coasts (plus Hawaii), six are located in the South. Florida alone has three trending cities, including Miramar (a suburb of Fort Lauderdale), Panama City Beach, and Fort Walton Beach. Further west on the Gulf coast, Alabama's Gulf Shores is attracting patriotic revelers with its powder-white beaches and piercing blue

https://www.coastalliving.com/travel/popular-fourth-july-beach-destinations-2019

https://www.yahoo.com/lifestyle/most-popular-seaside-cities-fourth-234848520.html

https://www.msn.com/en-us/travel/article/these-are-the-most-popularseaside-cities-for-the-fourth-of-july-this-year-according-to-vrbo/ar-AADalGt



June 2019 CIRC: 76,548





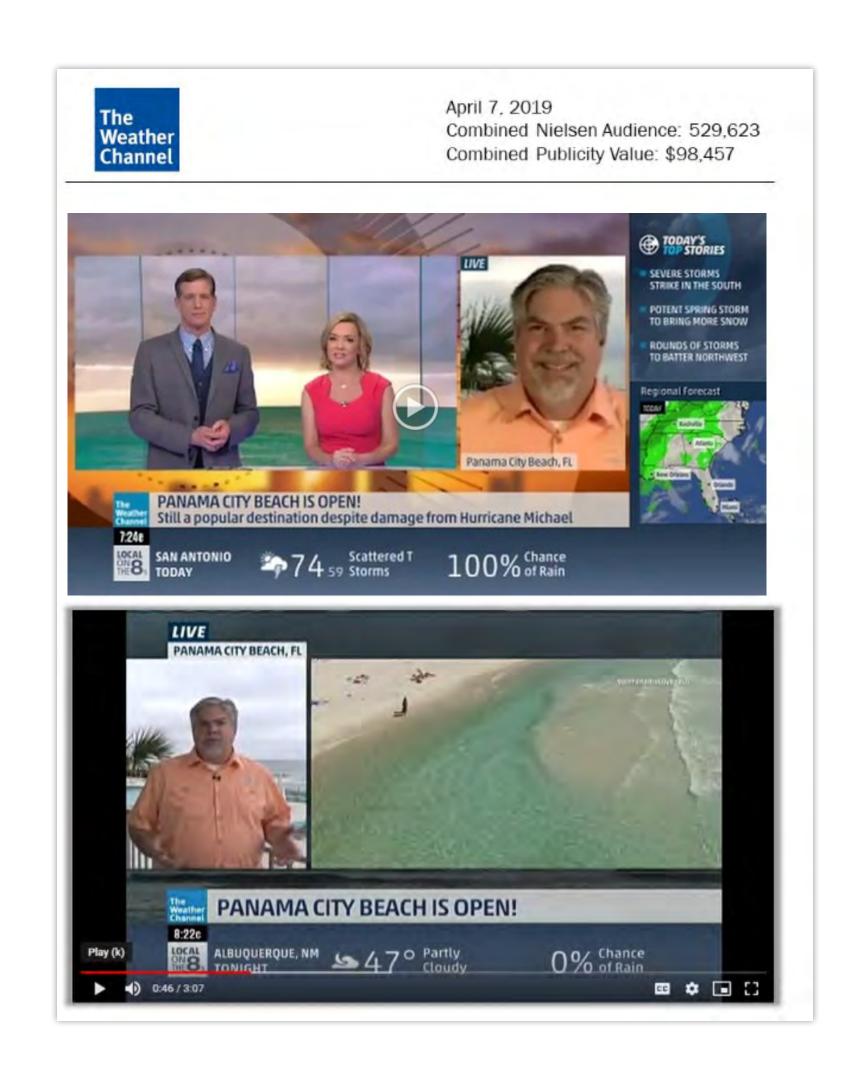
Plop. Plop.



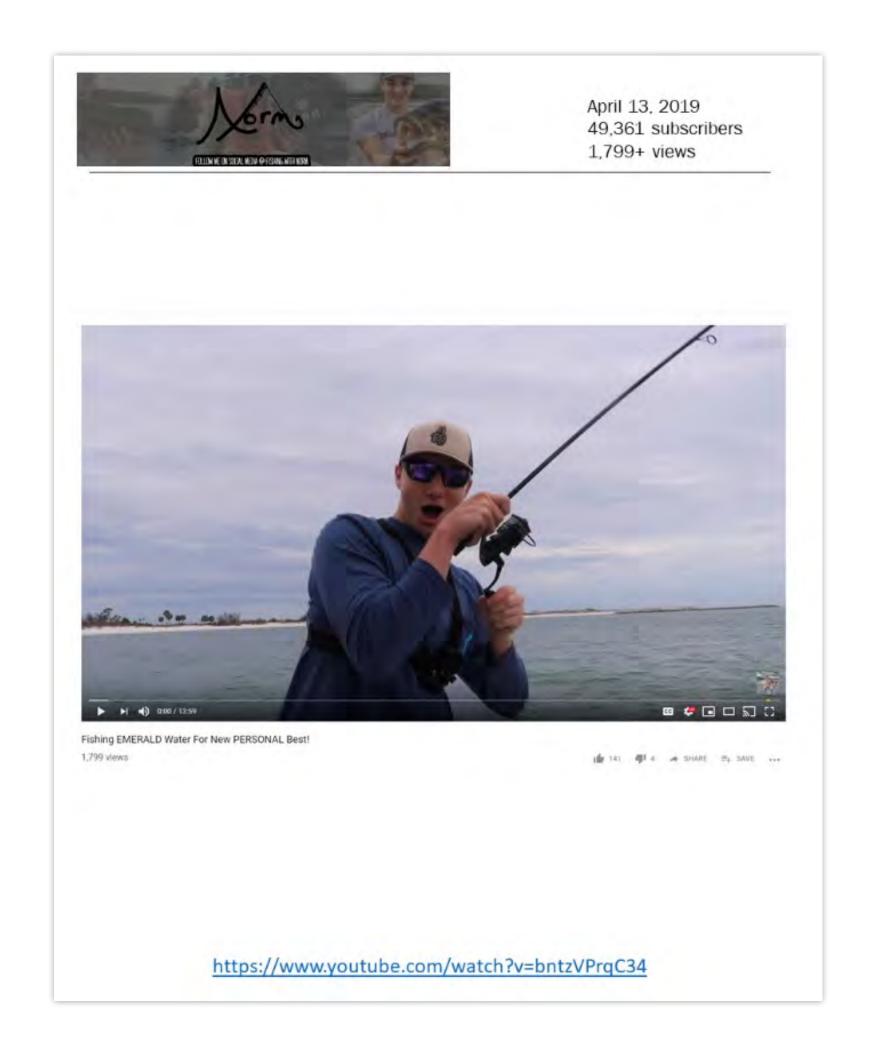
https://www.zinio.com/reader/readsvg/429867/38

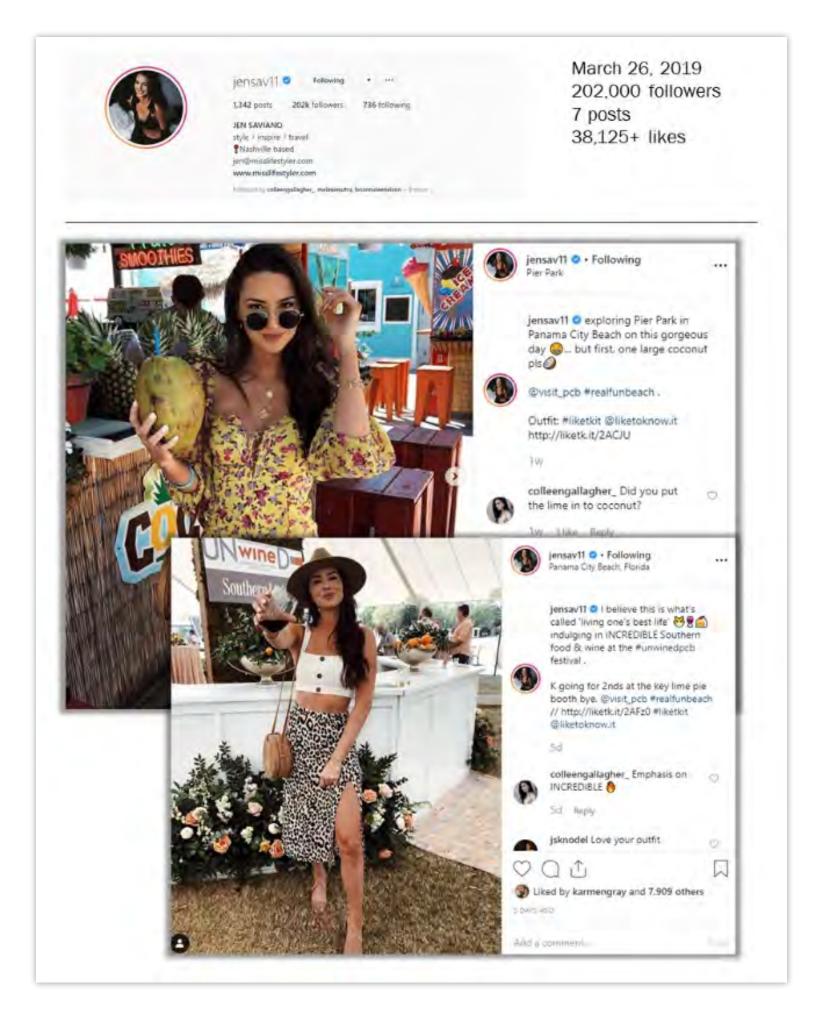




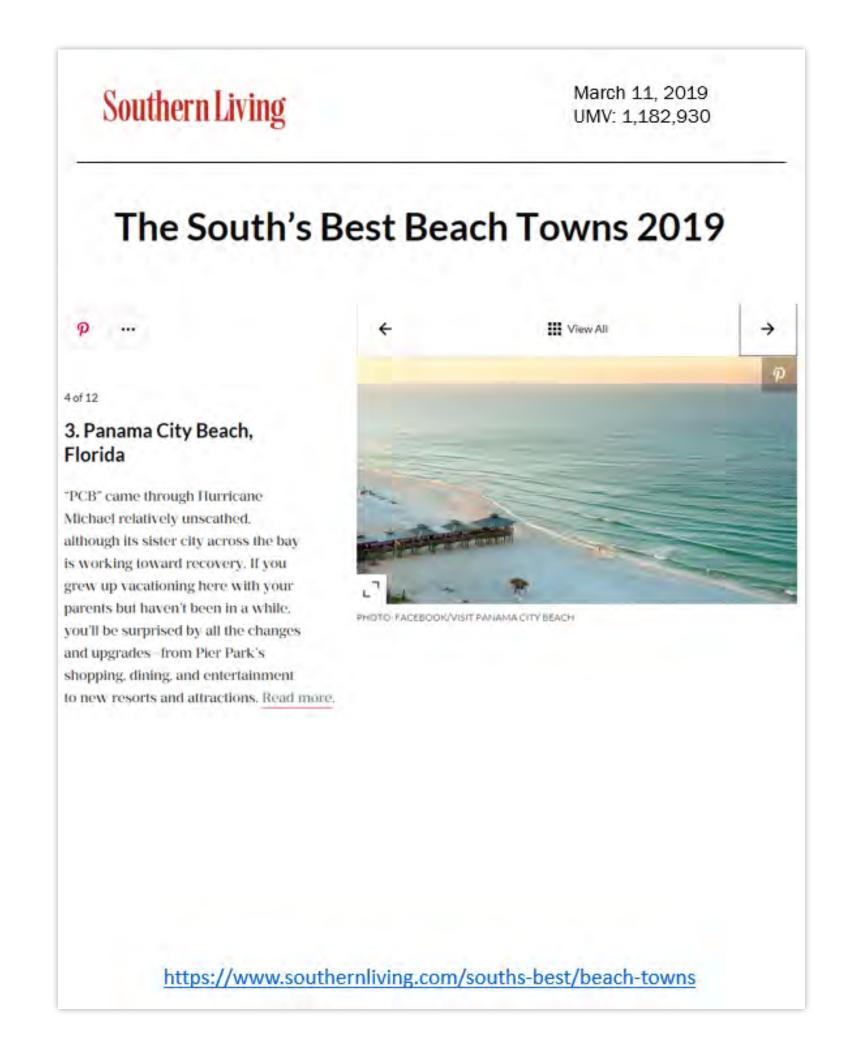














February 28, 2019 UMV: 6,235,710

These are the 10 best beaches in America – and this one remains No. 1

The Sunshine State remains the top destination according to TripAdvisor.

# 3. PANAMA CITY BEACH - PANAMA CITY BEACH, FLORIDA

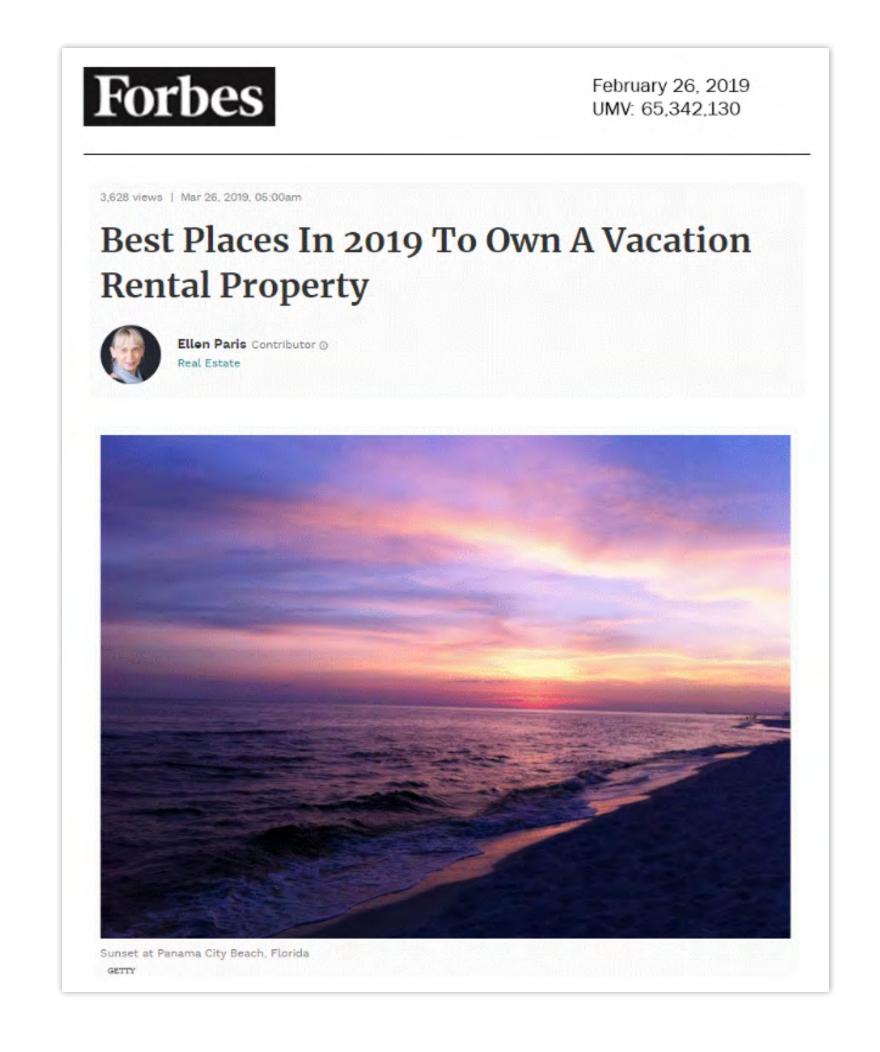


- The pier at Panama City Beach. Getty Images stock

Panama City Beach jumps into the top 10 after being unranked last year, boosted by its fine white sand and tranquil waters. The area was hit hard by Hurricane Michael in October, so any visit to the beautiful beach in the Panhandle also helps recovery efforts. You can find Panama City Beach hotel deals here.

https://www.today.com/money/2019-best-beaches-america-around-world-t149582

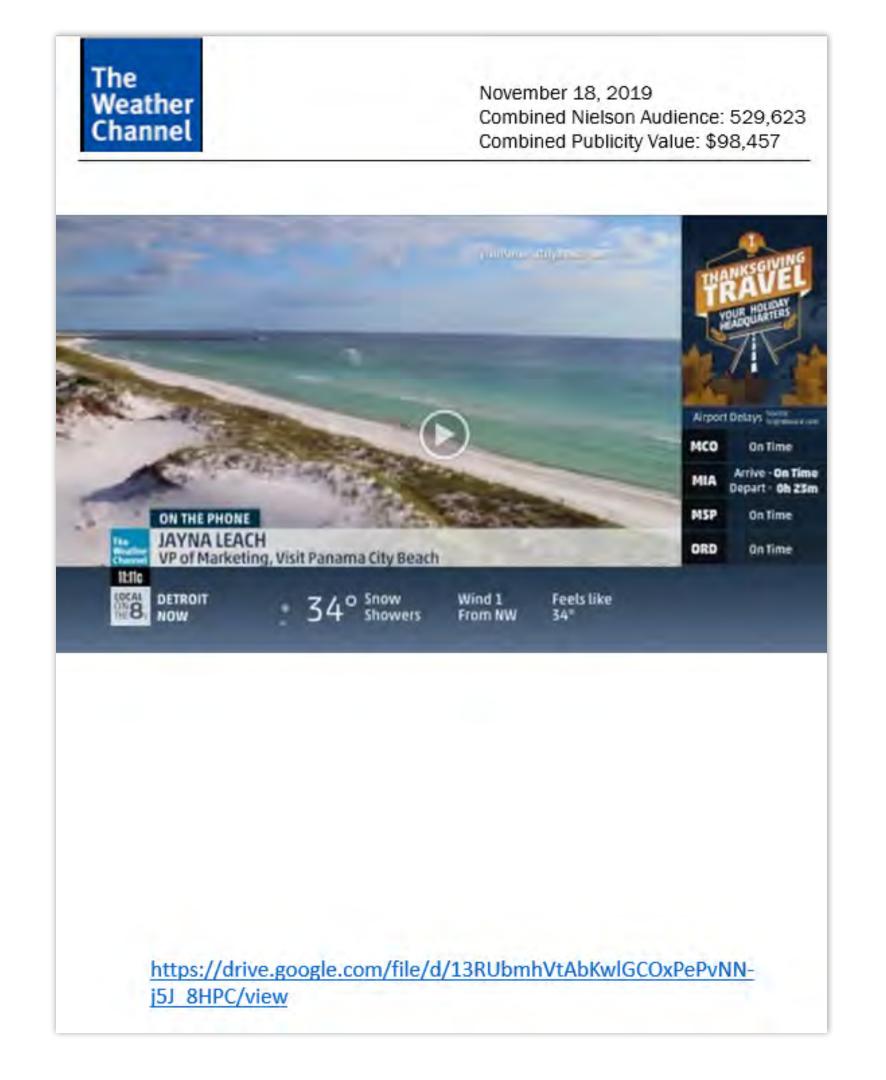






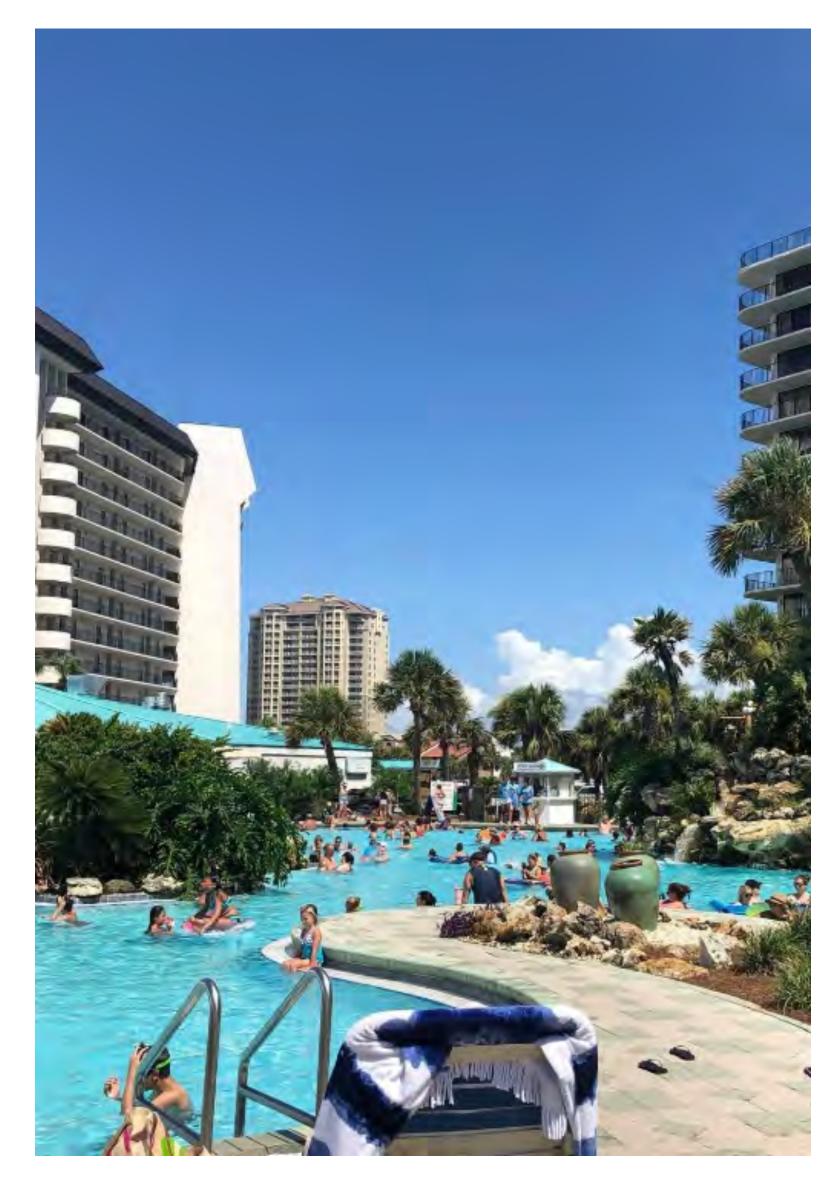








# **LHG** | 2020 GOALS



- Generate more national PR focus on national broadcast
   Develop unique ideas for pitching Today Show + Good Morning America
- Drive awareness of PCB as FUN family-centric alternative for Texas market
- Drive awareness for new hotels/resorts
- Engage local community with media support, spotlight locals
- Continue to promote PCB as the ultimate destination to experience niche offerings like scuba diving (El Dorado), snuba, shopping, fishing, bird watching, etc.
- Develop new target audiences through Make It Yours 2020 personas, making sure appeal goes beyond just families
- Maintain strong DMO local partner connections
- Promote more of PCB's Southern culture
  - Increase interest from publications like Southern Living
  - Define experience for day trippers
  - o Expand social media reach Instagram, Facebook, Snapchat, Pinterest
  - Add value to Mexico Beach and Panama City



# **LHG** | 2020 IDEAS





#### 2019-2020 Press Trip Plan

- February: Chasin' The Sun
- Secure top YouTube influencers with fishing focus
- March: UNwineD
- Keep focus on high-level travel influencers
- June: scuba diving
- Mix of media and influencers
- Focus on high-quality underwater photographers
- August: Preschoolers in Paradise 2.0
- Change from mother/daughter to mother, husband and 1-2 kids
- Secure three families with LHG host
- December: NYE Beach Ball Drop

#### 2020 Desk Sides

• NYC (Jan.), Washington, D.C., Chicago, Nashville, Atlanta

#### **Broadcast Ideas**

- Today Show:
- o Travel deals: Fourth of July, Labor Day, Columbus Day
- Pitch low rates along with PCB events: Real. Fun. Fourth, Lobster Fest, Pirates Fest
- Invite Today Show to PCB: average cost = \$300,000
- Good Morning America:
- o Cute, heartwarming videos of things like the Adopt a Sea Turtle program at Gulf World Marine Park, International Coastal Cleanup Day, dolphin sightings, etc.
- o Pitch Pauline Frommer for "Best Places to Travel in 2020" segment



## **LHG** | 2020 IDEAS

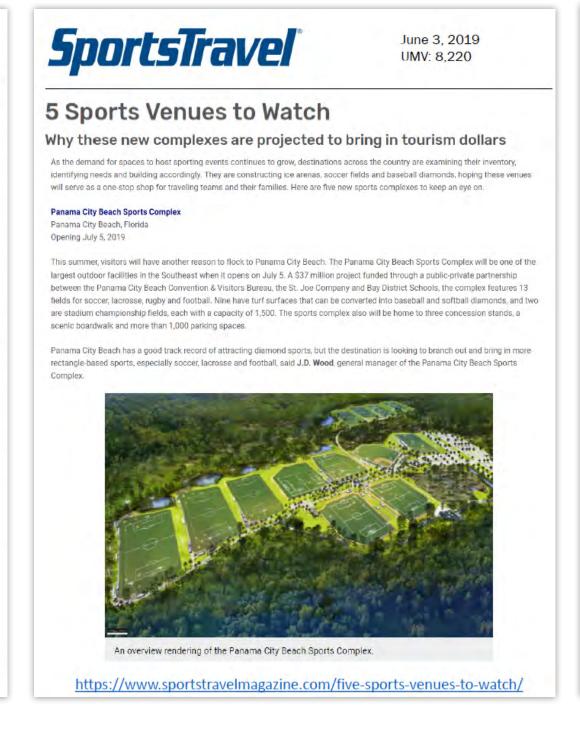
#### **PCB Sports Complex**

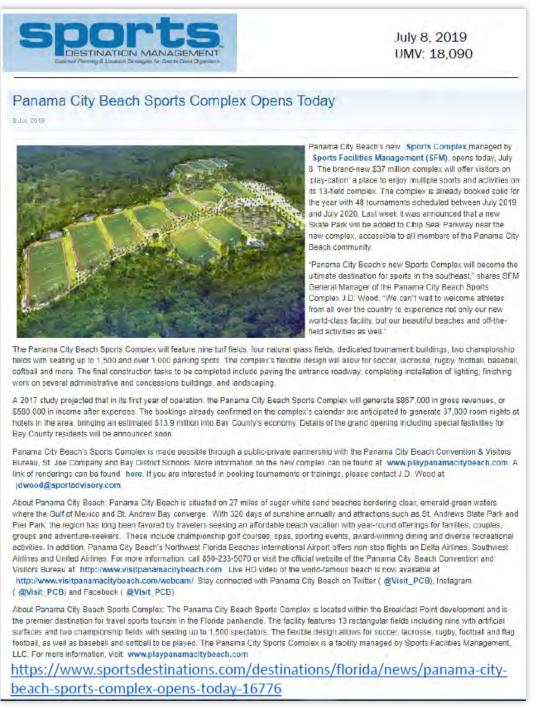
- Southern Moms Guide to Sports Travel: tips
- Research award opportunities
- Sports Destination Management: Champions of Economic Impact in Sports Tourism Awards
- SportsEvents magazine: 2020 Readers' Choice Awards





- Sports Complex Grand Opening on Oct. 5; LHG secured:
- Matt Swenson, Connect Sports
- Mary Helen Sprecher, Sports Destination Management
- Pitch special sections of sports trade publications:
- SportsEvents, Lindy's Sports, SportsTravel, Sports ETA,
   Triathlete, Florida Saltwater Regulations, Connect Sports







# ADDITIONAL ACTIVATIONS



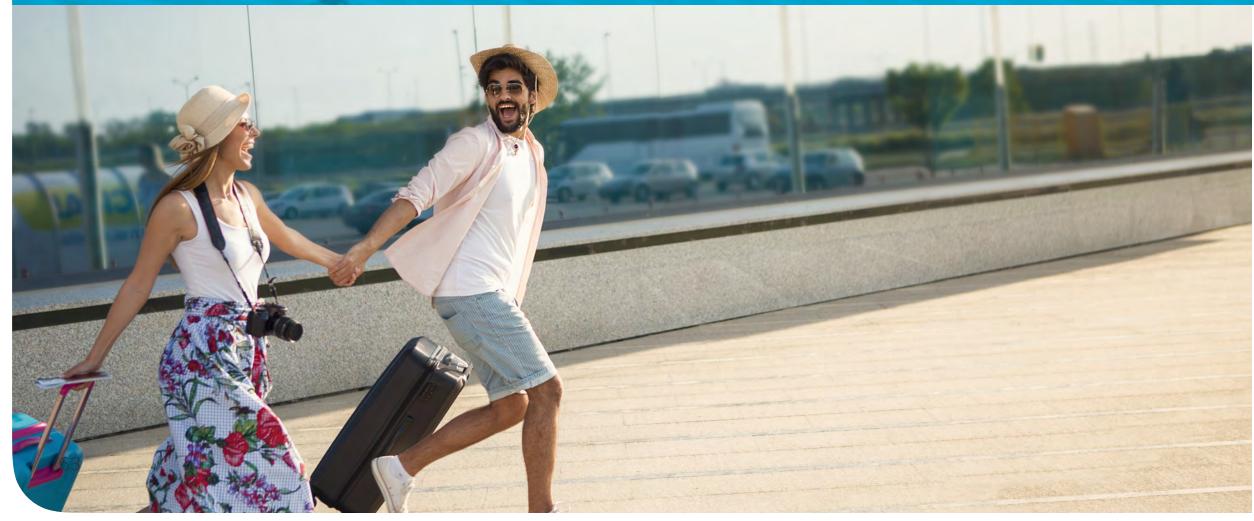
AS AN EXTENSION OF OUR MIY 2.0 PLAN, WE'LL ADD FOOTAGE TO OUR COLLECTION FOR ALL PERSONAS WHILE CREATING INTERESTING LONG-FORM AND DIGITAL CONTENT



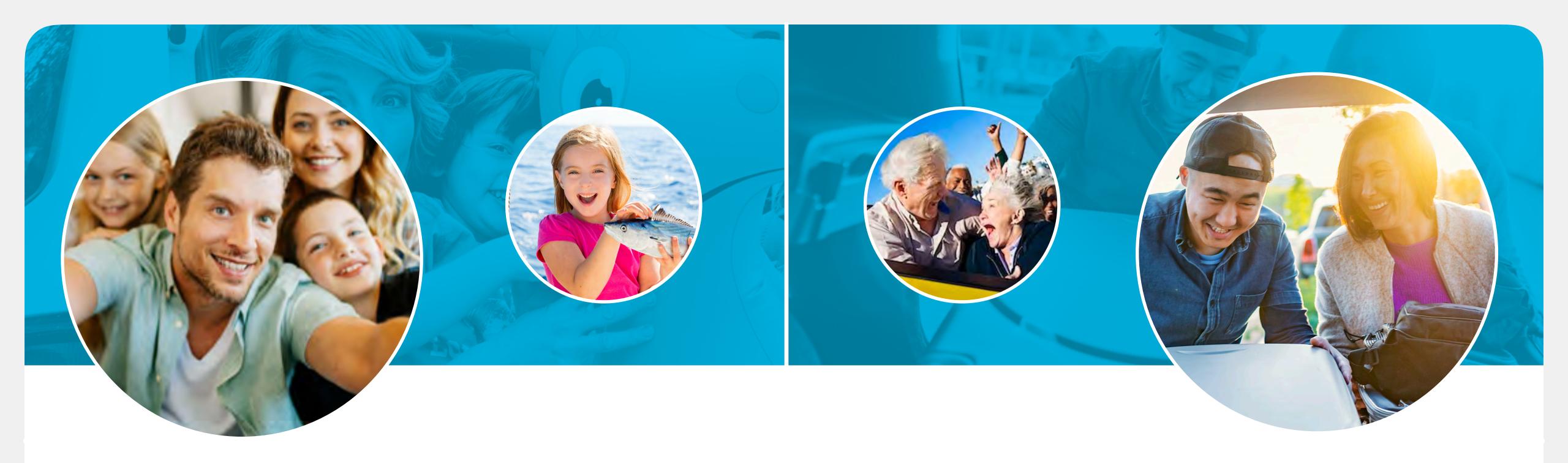


# PUTTING REALITY INTO REAL. FUN. BEACH.

Panama City Beach has so many amazing ways to make it yours. To prove it, we're going to find real families and couples who fit neatly into one of our segments and invite them to be part of a show where we document their PCB experience with a free trip.







The twist? Once the families get here, we're switching things up. The low-key foodie couple who came to wine and dine? They're getting the trip designed for the family that loves adventure and entertainment. And vice versa. The result is a made-to-watch reality series as we show them truly enjoying a vacation they wouldn't have planned but quickly grow to love.



# INTRODUCING THE MAKE IT YOURS EXPERIMENT | LONG-FORM VIDEO

Moderated by a fun, likable host, we'll see a foodie couple's ups and downs as they try out roller coasters and air-boating, and a family's discovery of great food and great conversation.

As a reward, we surprise them with the very trip they wanted in the first place — proving that at Panama City Beach, you can truly Make It Yours.















INTRODUCING ADDITIONAL ACTIVATIONS TO CELEBRATE THE BEST OF THE PCB FOODIE EXPERIENCE AND TO ENCOURAGE REPEAT VISITATION



79.92% SAID GOOD FOOD AND UNIQUE DINING ARE THE MOST IMPORTANT ATTRIBUTES WHEN SELECTING A VACATION DESTINATION

**SOURCE:** YOUNG STRATEGIES 2018 POST HURRICANE SURVEY





# HOW DO FOODIES PCB?













# HOW DO FOODIES PCB?

To celebrate the best places the Seafood Capital of the South has to offer, we will feature the best restaurants, engage visitors in a fun PCB foodie conversation in social media, and offer them a chance to win a foodie pass.



# HOW DO FOODIES PCB | PCB FOODIE EXPERIENCE









# HOW DO FOODIES PCB?

# STEP 1 NOMINATE



NOMINATE
YOUR FAVORITE
PCB RESTAURANT

PAID SOCIAL WEBSITE

STEP 2
FEATURE



FEATURE NOMINEES

WEBSITE
ORGANIC AND BOOSTED SOCIAL

STEP 3
VOTE



VOTE FOR YOUR FAVORITE

PAID SOCIAL RESTAURANT KIT

# STEP 4 ANNOUNCE



ANNOUNCE WINNERS OF A FOODIE PASS

**BOOSTED SOCIAL** 

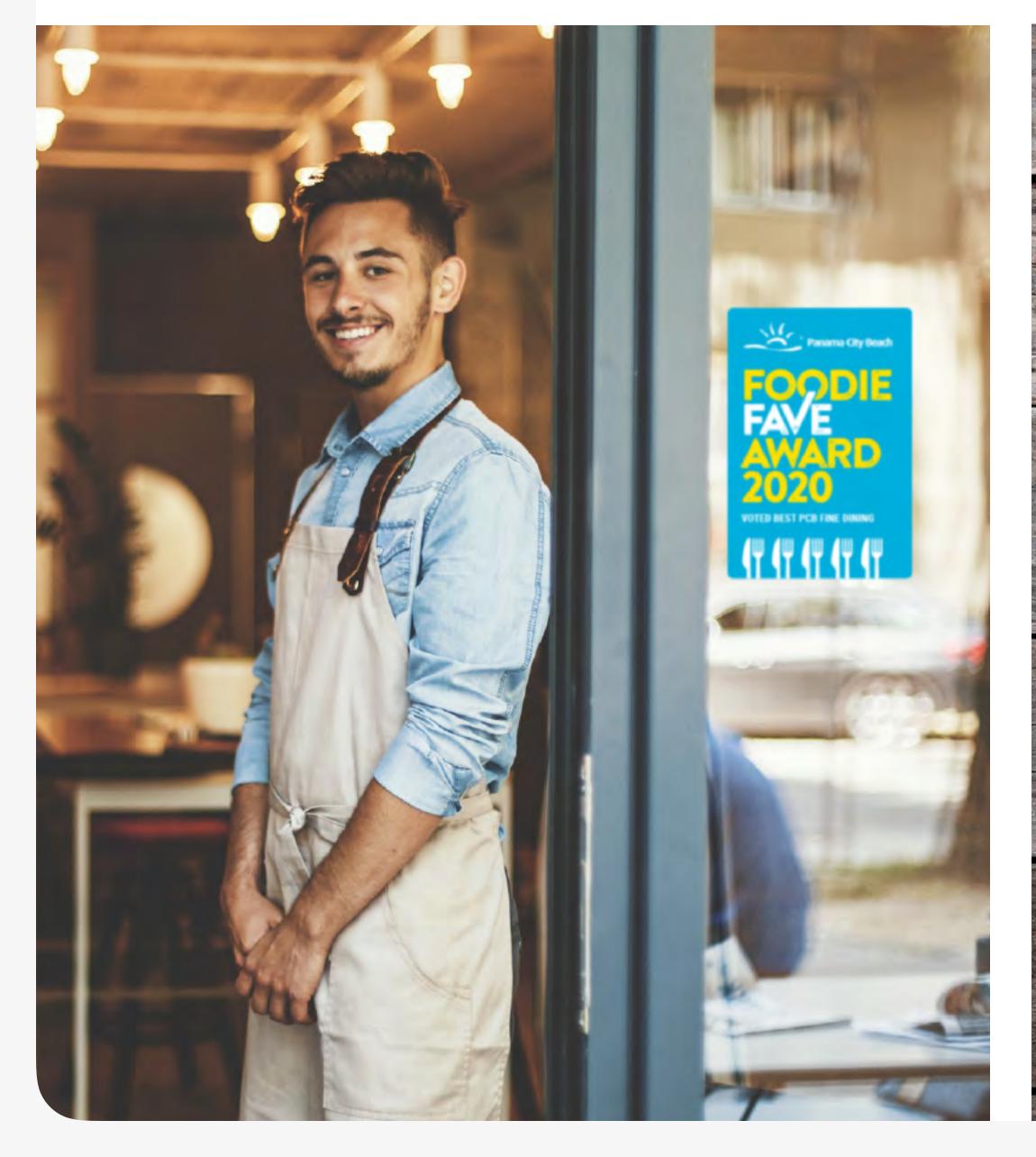


ANNOUNCE
WINNERS OF A PCB
FOODIE AWARD

**PAID SOCIAL** 



# HOW DO FOODIES PCB? | BE THE WINNER: RESTAURANTS AND THE VISITORS





### HOW DO FOODIES PCB? | FEATURE NOMINEES

### IG/SNAPCHAT/FB STORY AD | RESTAURANT KIT









### HOW DO FOODIES PCB? | VOTE FOR YOUR FAVORITE NOMINEE







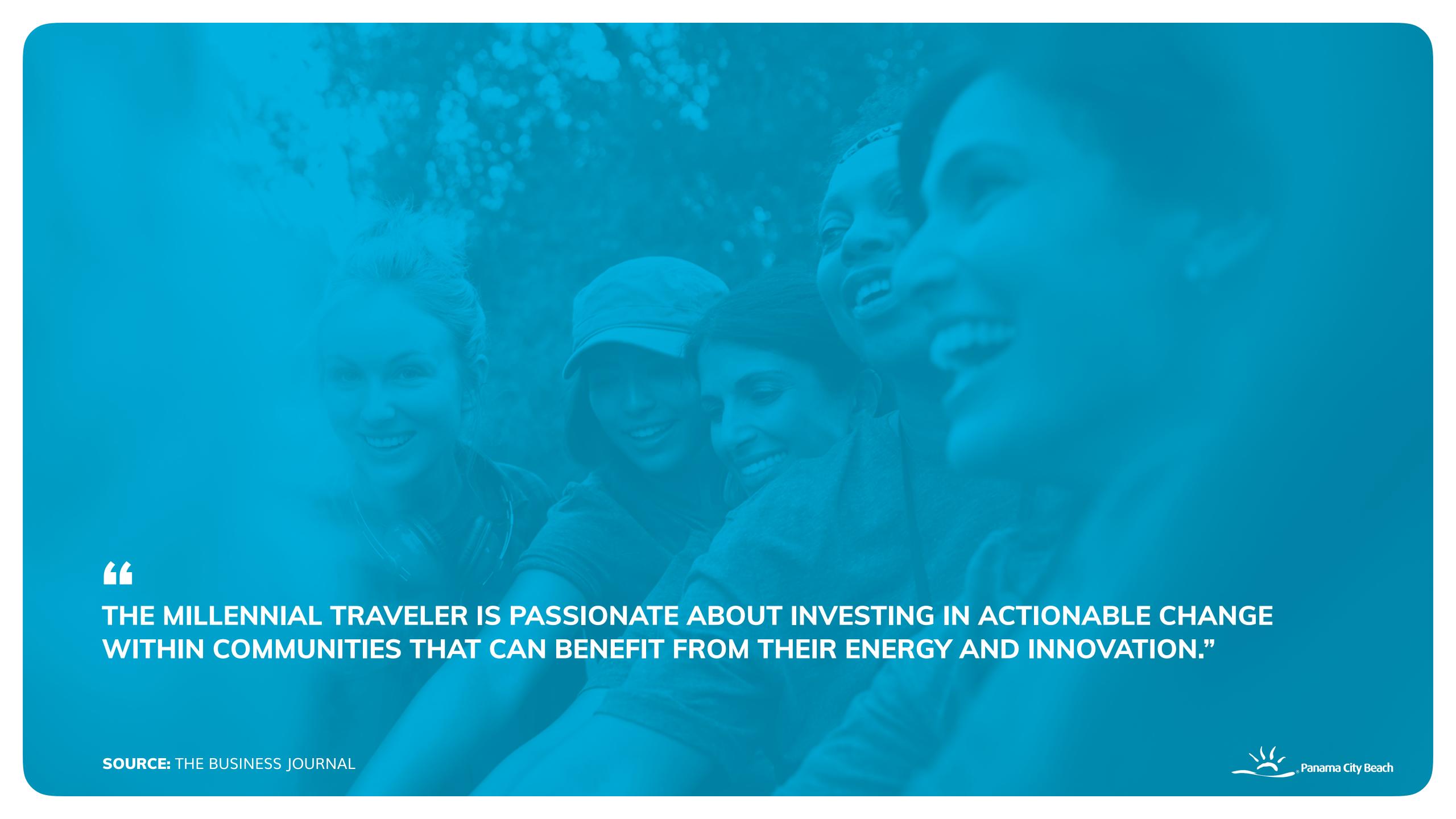
















# PCB REINVENTS VACATION



### TODAY: UNIQUE TO BAY COUNTY



PANAMA CITY





MEXICO BEACH

PANAMA CITY BEACH





While visitors can fully enjoy all the fun of PCB beaches, food, adventure and romance, they can also help recovering communities nearby.















# FORWARD Output Description: Output Descr

Take a vacation and give a helping hand at the same time. We're reinventing vacation with the STAY IT FORWARD package. It's one destination.
Two great experiences.

Spend time enjoying all the fun, beach, surf, roller coasters, seafood and more that PCB has to offer.

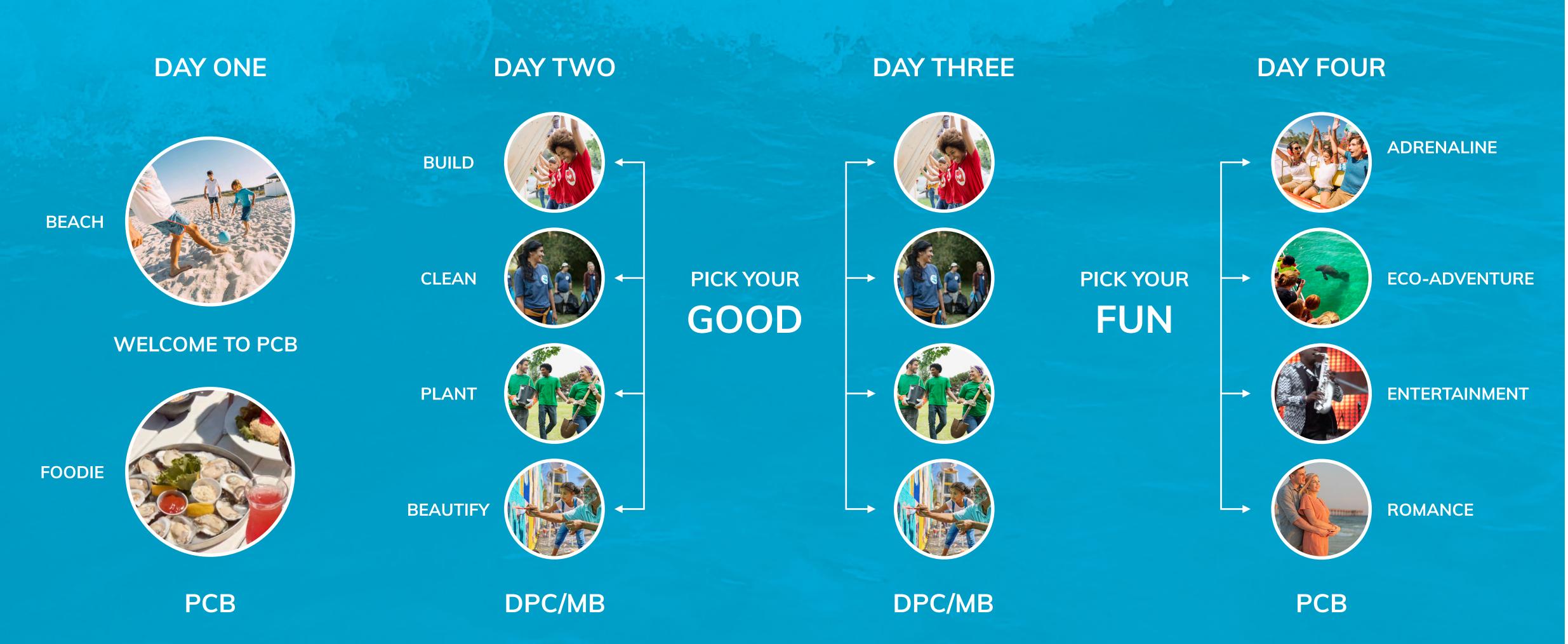
Then spend time helping neighboring areas. Put giving into taking a vacation.

STAY IT FORWARD. Just one more way to Make It Yours.



## STAY IT FORWARD. MAKE IT YOURS.

Choose a fun vacation package and include a helping opportunity of your choice in Bay County.









### PCB REINVENTS VACATION | PLAN YOUR VACATION NOW











# PUTTING REALITY INTO REAL. FUN. BEACH.



### **HOW DO FOODIES PCB?**



### **STAY IT FORWARD**





### MAKE IT YOURS | YEAR-ROUND 2020

**PERSONALIZED** 

**CONNECTED** 

**AUTHENTIC** 

**DIVERSE** 

**EMOTIONAL** 

**TANGIBLE** 

FALL



Introduce new
personas:
Foodie and Entertainment.

Focus on 1:1 personalization.

I AM THANKFUL



One year after the hurricane, community comes together with appreciation.

PUTTING REALITY INTO REAL. FUN. BEACH.



Put real families into situation that will give them a new and refreshed perspective of PCB experiences.

**ENTERTAINMENT** 









**STAY IT FORWARD** 



Reinvent vacation and bring new audiences.

**HOW DO FOODIES PCB?** 



Celebrate the best places
the Seafood Capital of
the South has to offer.



### **OUR PATH TO EVOLVE IN 2020:**

### **INCREASE AWARENESS AND DIFFERENTIATION:**

- Evolve brand message to deepen relationship with visitors while continuing to build on the variety of the Panama City Beach experience

### **INCREASE REACH AND ENGAGEMENT:**

- Increase audience reach, especially segments with multiple motivations
- Use data to tighten up market approach

### **INCREASE LOCALIZATION AND PERSONALIZATION:**

- Extend dynamic messaging to all segments
- Leverage "authenticity" to make experience feel personal

### **INCREASE EFFICIENCY IN DELIVERY:**

- Be more intentional with media partners and placements to increase impact



# THANK YOU