



# GUESTS/PARENTS FAQ

**What restrictions will be in place?**

**What is happening to enhance the safety and cleanliness of the venue?**

**What process can Athletes, Participants, Spectators, and other Guests to the venue expect for entry?**

**Guidelines for activity.**

**We are all in this together – and together we are stronger!**

- Our venue is proud to be a partner to our community as we all come back stronger than ever. We know there are many in our area hurting and experiencing hardships. We are committed to providing a safe, clean, positive environment to help you and your family come and enjoy the activities you love the most.

**What restrictions will be in place?**

- Outdoor playing fields and surfaces will be open for limited use with distancing requirements that include:
  - Guests may use the bleachers, but we ask that you respect social distancing.
  - Bleachers may be assigned limited seating.
  - Guests are encouraged to bring in their own chairs.
  - Social distancing of families watching games must be 6 feet apart, cones or other markers will be used to help communicate spacing.
- Activities that do not adhere to government guidance will not be allowed.
- We will be monitoring social distancing and guests not complying will be reminded to practice distancing. In the event guests will not comply with social distancing practices, they may be asked to leave the premises.
- Any vendors offering services will be required to be separated by appropriate distance and must demonstrate cleaning and disinfection practices.

## What is happening to enhance the safety and cleanliness of the venue?

- **Staff Team Members**
  - Our team members are temperature tested before starting work each shift.
  - Team members are screened prior to each shift to ensure they do not currently have virus symptoms and have not been exposed to anyone who has tested positive for COVID-19.
  - We require all employees to report any illness to a supervisor.
  - We require notification of any COVID-19 positive cases in a team members household.
  - We will provide personal protective equipment including masks to all team members, and training on how to use it, based on CDC guidelines
  - Our team members are provided sanitizing stations, such as a wash basin with soap and/or bottle of hand sanitizer.
  - We prohibit congregating of 10 or more team members in break rooms or common areas and limit capacity of such areas to allow for safe social distancing.
- **Food Service Areas**
  - We have incorporated CDC recommendations, OSHA and local Health Department standards, and industry best practices into operating guidelines for our staff to follow.
- **Additional Cleaning/Safety Standards**
  - Restrooms are cleaned with sanitizing solutions several times a day.
  - We have placed signage throughout the venue encouraging distancing, hand washing, and other safe practices.
  - We will be continuously monitoring and improving our operations for the safety of our athletes, spectators, and team members.
  - We are committed to communicating with coaches, event owners, participants, vendors, and other visitors to the facility our guidelines and requesting everyone work together to keep us all safer .
  - We are providing hand sanitizer in high traffic areas.

## What process can Athletes, Participants, Spectators, and other Guests to the venue expect for entry?

- The Panama City Beach Sports Complex will have a reduced capacity for occupancy, to allow for appropriate social distancing (50% capacity).

## Guidelines for Activity

- Discourage social congregation in play areas.
- Consider asking for a parent/guardian be present at the facility with anyone in the facility under age 18.
- Practice caution with equipment and clean frequently touched surfaces between uses. Contamination by respiratory droplets from an infected person can potentially survive on hard surfaces for several days.
- Try to restrict specific equipment to a particular group, arena of play, or day of the week.
- If someone is identified to be positive for COVID-19 and makes contact with venue equipment, either remove the equipment from use or thoroughly disinfect.
- Spraying sports balls and other high-touch equipment with a disinfectant spray at the conclusion of play is recommended.
- Coaches and instructors should have their own marked equipment to avoid sharing with others.
- The following are additional considerations:
  - Before going into play areas, wash your hands with a disinfectant soap and water (for 20 seconds or longer), or use a hand sanitizer if soap and water are not readily available.
  - Clean and wipe down your equipment, including water bottles. Do not share equipment such as wristbands, grips, hats and towels.
  - Bring a full water bottle to avoid touching a tap or water fountain handle.
  - If you need to sneeze or cough, do so into a tissue or upper sleeve.
  - Arrive as close as possible to when you need to be there.
  - Avoid touching gates, fences, etc. if you can.
  - Consider limiting extra physical contact with other players (such as shaking hands, a high five, or chest bumps) and NO whispering to each other from a close distance to strategize.
  - Avoid touching your face after handling a ball, or other equipment. Wash your hands promptly if you have touched your eyes, nose or mouth.
  - Avoid sharing food, drinks or towels.
  - Remain six feet apart from other players when taking a break.
  - If a ball from another field or court comes to you, send it back with a kick or with equipment vs. handling with your hands, when possible.
  - AFTER PLAY, Leave the play area as soon as reasonably possible.
  - After play, wash your hands thoroughly or use a hand sanitizer.
  - Consider limiting extra-curricular or social activity in the play area.