

2023-24 MERCHANT PASS PROGRAM

The 2023-2024 winter season at Park City Mountain is almost here. We are excited to invite you and your employees to share another EPIC year at the largest Resort in the United States. Once again, we are offering a special rate and pass product for our valued Chamber Bureau members and their employees. This pass is an amazing value with access to 37 resorts in North America.

Park City Epic Local Merchant Pass - \$676

- **Restricted dates at Park City, Vail, Beaver Creek, Whistler Blackcomb, Stowe, Heavenly, Northstar and Kirkwood are:**
November 24-25 2023, December 26-31 2023
January 13 and February 17-18 2024
- 10 days total access (with restricted dates noted above) at Vail, Beaver Creek and Whistler Blackcomb.
- No restricted dates at Breckenridge, Keystone, Wilmot, Afton Alps, Mt Brighton, Okemo, Mount Sunapee, Stevens Pass, Mount Snow, Attitash, Wildcat, Crotched Mountain, Hunter, Liberty, Roundtop, Whitetail, Jack Frost, Big Boulder, Alpine Valley, Boston Mills, Brandywine, Mad River, Hidden Valley MO, Snow Creek, Paoli Peaks Seven Springs, Hidden Valley PA and Laurel.
- Includes 6 discounted Ski-With-A-Friend Tickets.

Requirements: Business must be a verified member of the Park City Chamber Bureau and must purchase the Merchant Pass for the employee. The business maintains ownership of the pass and the pass holder must be an active employee of the business.

Availability:

Merchant Passes will be available for purchase through the PC Merchant Pass Office from Monday, October 30th through Sunday, December 31st, 2023.

Starting **October 30th**, please contact the PC Merchant Pass team by calling **435-604-3118** or by emailing pcmerchantpass@vailresorts.com.

Note that payment will be limited to CREDIT CARD only.

Please allow at least 48 hours for us to return phone messages or emails.

Please see below for Merchant Pass program details, and contact the PC Merchant Pass Office with any questions.

Park City Mountain Merchant Pass Office

435-604-3118

pcmerchantpass@vailresorts.com

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DETAILS

Merchant Passes are owned by the Business, which designates an employee as the passholder. If a passholder is no longer employed by the business, the business retains the Merchant Pass and has the ability to transfer it to another employee. Employees are required to show a paystub dated within the last two weeks at time of pass pick up. Passes cannot be shared between individuals. Any fraudulent use of the Merchant Pass Program may cause business' participation to be suspended.

TWO PURCHASE OPTIONS AVAILABLE

DIRECT PURCHASE PROCESS:

Use this method if you know which employees you are purchasing passes for

- Business contacts PC Merchant Pass Office to get application form and returns it to us with employees' details.
- PC Merchant Pass Office calls business to collect credit card payment via phone.
- PC Merchant Pass Office notifies business when employees can visit Season Pass Office (at either Park City Village or Canyons Village) to collect their pass. **We will need at least 48 hours to process passes.**
- Employee visits the Season Pass Office with current paystub and ID to complete pass waiver and receive pass; if employee had a season pass last year, they should bring that pass so it can be reactivated.

VOUCHER PURCHASE PROCESS:

Use this method if you have not hired all employees yet

- Business purchases required number of vouchers via phone through the PC Merchant Pass Office and comes to appropriate Season Pass Office to collect vouchers.
- Business designates voucher to a particular employee by writing name on voucher and gives voucher to employee. (Business should keep their own record of the voucher number they provide to each employee).
- Employee redeems voucher by visiting a Season Pass Office (at Park City Village or Canyons Village) with current paystub and ID to complete pass waiver and receive pass.

Why use a voucher?

- Business can pre-purchase pass vouchers prior to hiring employees.
- Vouchers can be redeemed until April 1st, after general pass sales have ended.
- Unused vouchers are eligible for refund prior to April 14th, 2024. Subject to a \$15 per voucher processing fee.

PASS TRANSFER PROCESS:

- Business calls the Park City Mountain Merchant Pass office at **435.604.3118** to deactivate passes of employees who no longer work for their company.
- Each pass may be transferred *one time* to another employee of the same business by paying \$115 transfer fee.
- Business provides details of new employee who is receiving pass.
- New employee visits the Season Pass Office with current paystub and ID to complete pass waiver and receive pass.
 - Passes can only be transferred one time.
 - Suspended, revoked or refunded passes cannot be transferred.
 - Deadline to transfer is 04/01/2024.

MERCHANT PASS REFUND PROCESS:

- Unused vouchers will be refunded **if vouchers are returned to the Merchant Pass office by April 5, 2024**. No refunds after this date.
- Eligible refunds will be processed back to the credit card used by the business for the original purchase.
- There is a \$15 processing fee for each returned voucher
- Lost or stolen vouchers cannot be replaced or refunded.

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