



The Rhode Island Convention Center (RICC) is managed by ASM Global (ASMG) on behalf of the Rhode Island Convention Center Authority. ASMG is the world's leading venue management and services company, which has enabled the RICC to tap into the expertise and experience of a global network of more than 325 facilities in developing its COVID-19 Safe Plan to continue bringing experiences and meetings to life for the state of Rhode Island.

ASM Global subject matter experts have partnered with experts, health officials and industry leaders in environmental hygiene, sanitization, and fulfillment on all facets of the VenueShield Program. The program is designed to provide an evolving approach to the unique aspects of ASM Global-managed venues and is guided by input from the company's venue experts around the world, representing every venue type. The worldwide VenueShield Task Force is continuing to refine and develop the VenueShield Program by collecting and monitoring data, researching new technology and products, and updating best practices.

As the focus on COVID-19 shifts from total containment strategies to exploring the reopening of economies and lifestyle pursuits, the RICC has been developing their own COVID-19 Safe Plan to enable its venue to reopen to clients in the safest way possible. The RICC has drawn on VenueShield, the global program developed exclusively by ASMG, to prepare its customized comprehensive plan for the reopening of the venues. In doing so, it has considered the guidance provided by the state of Rhode Island and health authorities.

VenueShield pillars are used as a platform for the development of the VenueShield Reactivation Plan. These pillars are:

- Environmental Hygiene
- Customer Journey
- Food & Beverage Service
- Workforce Safety
- Public Awareness
- Technology & Equipment

The VenueShield Reactivation Plan is, and will continue to be, informed by organizations such as the Centers for Disease Control and Prevention (CDC), National Health Service (NHS) and World Health Organization (WHO). For more information on the ASM Global VenueShield program, please visit: [ASMVenueShield.com](https://www.asmglobal.com/venue-shield)

IMPORTANT INFORMATION TO KNOW

- Prior to every event, trained staff will follow CDC and local guidelines on the cleaning and disinfecting of all areas including touch points (handrails, seats, restrooms, etc.). The Environmental Hygiene program was developed with guidance from CDC, NHS, PHAA, WHO and experts in hygiene.
- Everyone that enters the Rhode Island Convention Center will be encouraged to wear a face mask or covering if they have been vaccinated and required to wear a mask if they have not been vaccinated.
- Throughout the Rhode Island Convention Center multiple non-contact hand sanitizer dispensers have been placed. Although nothing replaces washing our hands with soap and water, these hand sanitizer dispensers have been placed for the convenience of all who attend events at the arena.
- Do not attend events if you are currently or have been sick in the last 14 days, are experiencing a fever or other symptoms or reside with anyone who has these symptoms.
- Protocols may be adjusted without notice in accordance with guidelines from government and public health officials. For the most up-to-date information please refer to: [covid.ri.gov](https://www.covid.ri.gov)