



## **LWT AGM Minutes**

**Monday September 30, 2024**

**DATE:** September 30, Luggate Memorial Centre

**PRESENT:** See attached attendance list

**APOLOGIES:** See attached list. Accepted: Calum McLeod Seconded: Stef Zeestraten.

**MINUTES OF THE PREVIOUS MEETING:** October 18, 2023

Moved: Brona Parsons Seconded: Andrea Kendrick

### **MATTERS ARISING FROM 2023 MEETING:**

Moved: Brona Parsons Seconded: Andrea Kendrick

1. Sharing budget in advance of meeting – Lyal Cocks. Completed
2. Accommodation – Set a meeting with Richard Burdon – TBC
3. Clearer KPIs - David Goadby. Completed

### **CHAIRS REPORT:**

Moved: Liz Hills Seconded: Ed Taylor

- Overview of the year including the changes in the Board
- Acknowledged Andrea Kendrick for filling in during my 9-week break.
- Thank you to Samantha Stout who has stepped down.
- Thanks to the Board, Members, the LWT and isite teams for their continued hard work.

### **FINANCIAL REPORT:**

Moved: Brona Parsons Seconded: Gina Dempster

- The Auditors have now signed off on the Annual Accounts for YE 2024
- The Audited Financial Accounts have been shared online and notification of this posted in member newsletters to enable reading prior to the AGM

### **APPOINTMENT OF AUDITORS:**

**Motion:** Appointment of the auditors

**Accepted by:** Samantha Stout

**Seconded by:** Loz Ogle Basecamp Wānaka

### **ADOPTION OF ANNUAL REPORT:**

Moved: Stef Zeestraten Seconded: Andrea Kendrick

### **ELECTION OF THE BOARD:**

- By virtue of Board rotation and resignations, two positions on the Board were available for re-election.
- Three complying nominations had been received by due date
- Introduction by each candidate to the AGM

**Outcome:** Elected Board members were Charles Cochrane, and Leigh Stock.

### **ISITE GENERAL MANAGERS REPORT**

- Isite update evolved from information to inspiration.
- Overview of 2023 inclusive challenges and successes been filled with successes, opportunities and challenges.
- Top 2 to 3 isites out of the 60 in the country
- Benefits of conference that equated to 4800 room nights
- Notable increase US visitors
- Spending habits changed due to cost of living
- Exploring new ways to deepen and enhance the visitor experience inclusive new visitor tracking software
- Expanding retail range
- Forward outlook for summer promising

### **HEAD OF DESTINATION REPORT:** (recorded presentation)

- Organisational update
- Shared services
- Visitor and Economic Insights
- Destination marketing update
- Looking forward; focus on building on digital and marketing success and on visitation strategies for sustainable long-term growth.
- Industry Support

### **GENERAL BUSINESS:**

No general Business questions received.

**MEETING CLOSE: 6.05pm**

Signed:

Date:

## ATTENDEES AND APOLOGIES

Lake Wānaka Tourism AGM

2024

Attendance Register		
Business	First Name	Last Name
Active Massage	Gray	Campbell
Apsiring Guides	Doug	Beech
Apsiring Guides	Victoria	Wells
Ardmore Property Trust	Kevin	King
Basecamp Adventures	Loz	Ogle
Bike Glendhu	Jessie	Byrne
Crawford & Co	David	Crawford
Criffle Peak	Suzie	
Deep Canyon	Ros	Goulding
Dream Config	Kagwa	Kironde
Edgewater	Leigh	Stock
Festival of Colour	Ruth	Heath
Ground Up	Neil	Webster
Lake Hawea Station	Richie	Laming
Lake Wanaka Charters	Tim	Cuthbertson
Lakeside Apartments	Katy	Macpherson
Manuka Crescent Motel	Hellen	Faulkner
Minaret Ridge Retreat	Jayden	Sinonsohn
Racers Edge	Charlie	Cochrane
RealNZ ( Cardrona/TC)	Ruth	Knewstubb
Ridgeline Adventures	Mark	Orbell
Rippon Winery	Hazel	Nasta
Southern Alps Air	Anne & Paul	Cooper
The Artist House	Sonia	Kiki Jones
The Big Fig	Chrissie	Lahood
The Camp, Crosshill Domes, Waitoa	Sarah	Burdon
The Moorings	Darren	MacKay
The Next Chapter	Sally	Battson

The Secret Sauna	Nat	Van Hale
Tuk Tuk Taxi	Johnny	Stewart
Wanaka Chamber	Glen	Peat
Wanaka Horse Trekking	Samantha	Goos
Wanaka Water Taxi	Krystle	Theunissen
Warbirds over Wanaka	Ed	Taylor
Yello Taxi	Ramash	Swamy
<b>Board</b>		
Broom & Croft	Calum	McLeod
The Federal Group	Brona	Parsons
The Wedding Collective	Sam	Stout
The Lavender Farm	Steph	Zeestraten
Wānaka Top Ten Holiday Park	Andrea	Kendrick
Wastebusters	Gina	Dempster
Edgewater	Tania	Delahunty

<b>Apologies</b>		
A&P Show	Jane	Stalker
Alpine Group	Penny	Stevenson
Aspiring Helicopter	Alex and James	Ford
Cardona Distillery	Laura	Powers
Community Links	Kate	Murray
Criffel Holdings	Mandy	Bell
Discover Wanaka	Megan	Williams
Francesca	Sean	Smith
Glen Dene Station	Richard	Burdon
Lake Bar	Peter & Vicky	Byrne
Massage in Wanaka	Nicola	Romeri
Mountain Spirit	Randall	Richards
NZ Biketrails	Dave	Goadby
Outlet Camp Wanaka	Amy and Callum	Pearl/Urquart

Puzzling World	Duncan	Speak
Raspberry Creek	Jennifer	Elliot
Red Star Burgers/Burrito Craft	Julia	Magee
Ritual Café	Chris	Hadfield
River Journeys	Ruth	Garland
Rubys	Meetu	Saklani
Spice room	Meetu	Saklani
Totally Physiotherapy	Becky	Onyett
Wanaka Renta car	Barry	Bruce
Wanaka Self Storage	Yeverley	Mccarthy
Wanaka Transfers	Kisrty	Barkley
Wilkin River Jets	Danyel	Watson

<b>In Attendance - Other</b>		
<b>Lake Wānaka Tourism - team</b>	Molly Hope	
<b>Lake Wānaka Tourism - team</b>	Gizelle Regan	
<b>Lake Wānaka Tourism - team</b>	Elaine Kelly	
<b>Lake Wānaka Tourism - team</b>	Shannon Kelly	
<b>Lake Wānaka Tourism - iSite team</b>	Liz Hills	
<b>Lake Wānaka Tourism - team</b>	Nadia Ellis	
<b>DQ Team</b>	Ash Bickley	
<b>DQ - CE</b>	Mat Woods	
<b>DQ Board Chair</b>	Richard Thomas	
<b>DQ Team</b>	Sarah O'Donnell	
<b>DQ Team</b>	Katie Obermoser	