



Tourism Focused Field Trip – Queenstown

OVERVIEW

This Info Pack is designed to help educators plan & coordinate field trips to Queenstown, for students focusing on key aspects of Tourism in their studies. Information is provided about available & discounted accommodation & food options for groups, as well as interactive sessions at activity operator sites. These sessions include a combination of talks from industry professionals, on current & relevant business & tourism topics, as well as discounted activity options, for those looking to combine practical learning opportunities with time spent in an operational environment.

SPEAKER & ACTIVITY OPTIONS

BUSINESS: AJ Hackett Bungy NZ

SESSION OVERVIEW: Visit the World Home of Bungy at the Kawarau Bridge, for an [educational talk](#) on the topic of your choice, from a member of the AJHB Head Office team. Watch the history of Bungy video presentation on the big screen &, before or after the talk, choose from a Zipride or Bungy Jump activity. There's also an onsite Bungy Café, serving hot drinks, refreshments, snacks & light meals – everything you need to make a great morning or afternoon for your group.



TOPICS: Choose from one of the following:

- Human Resources
- Branding & Marketing
- Technology
- Innovation
- Health & Safety

ACTIVITY OPTION: Enjoy some fun [Zipriding](#) along the Kawarau River, or take a leap of faith & do a solo or tandem [Bungy Jump](#), at the world's first commercial bungy site.

*A min. of 10 paid activities must be booked, to run an education talk.

TIMINGS: Talk + video will last for around 25mins. Groups of 10 min. should allow approx. 2 hours for an activity + talk (times may vary, depending on student numbers, but more accurate estimates can be provided, at time of booking).

LOCATION: Kawarau Bungy Bridge, Gibbston Highway (approx. 20min drive from central Queenstown).

*Bungy can provide bus transport to & from the Queenstown Bungy Centre, in central Queenstown, if required. Bungy recommend using your own transport, where possible, to better fit tight schedules.

OPENING HOURS: Hours vary, dependent on season but are approx. 9am – 4pm Winter & 8am – 7pm Summer.

CONTACT: Marc Perry, Queenstown Sales Manager – marc@bungy.co.nz / 027 656 9864 / www.bungy.co.nz

P/P COST: Approx. costs only – Zipride = \$50 / Kawarau Bridge Bungy Jump = \$175 Solo or Tandem).

* Based on time of year & group size, prices can be lowered. Please contact groups@bungy.co.nz for an official quote based on correct prices at your time of booking.

OTHER: If you are interested in arranging a food option for your group, see info in **Food** section & contact Marc for discounted meal options. Bungy also offer Business Studies education papers with a Tourism focus, for Level 3 AS91382; *Develop a Marketing Plan for a New or Existing Product or Experience* & AS91383; *Analyse a Human Resource Issue Affecting Business*. If you are interested in purchasing these for your school, please visit the following [link](#). Please contact heidi@gowithtourism.co.nz for a more in depth brochure on Bungy's offerings.

BUSINESS: iFLY

SESSION OVERVIEW: Enjoy an interactive lecture & activity session with GM Matt Wong, Sales & Marketing Manager Jason McKay Williams & Bodyflight Instructor Sveta Feigin.



These engaging & thought-provoking sessions bridge theory with fun, practical learning. Students can choose from 2 options & will witness the application of theoretical principles of tourism, business & science, from presenters with over 20 years' experience in tourism, in the heart of NZ's home of adventure.

TOPICS: Teachers can choose from the **S.T.E.M.** (Science, Technology, Engineering & Mathematics) Program, focused on the scientific principles of flight; or a Tourism & Businesses Program, offering industry insight into launching & growing a well-performing tourism business, in a competitive & challenging market.

Please advise Jason which of the following topics you would like covered from the Tourism & Business Program:

- Crisis management & business resilience (thriving post-COVID19)
- Tourism fundamentals
- Fundamentals of business entrepreneurship
- Business innovation & changing economic landscapes
- Launching a start-up tourism business
- Sales funnels & the importance of having a plan
- Marketing innovation & technology required for tourism operations
- Digital marketing & the value of being found online
- How to build a culture of success
- Securing & succeeding at interviews (careers & transferable skills)
- Fear of failure & paths to success
- Modern leadership

ACTIVITY OPTION: After the talk, experience the thrill of flight with [2 x wind tunnel flights](#) pp.

*The physics STEM includes an interactive workshop, followed by the opportunity to enjoy a physics-based flight demonstration; creative experiments in the wind tunnel & pro-flyer demonstration & flights with Instructor Sveta Feigin.

*A min. of 12 people must book to fly, to run an education talk.

TIMINGS: Allow 1.5 – 2.5 hours for the entire session, depending on group size & number of students flying. Sessions can be booked anytime during opening hours but are not available during school holidays.

LOCATION: iFLY Indoor Skydiving, 27 Brecon Street, Queenstown, 9300.

OPENING HOURS: 9am – 7pm, 7 days/week.

CONTACT: Jason McKay Williams, Sales & Marketing Manager - jwilliams@iflynz.co.nz / 027 2944 423 / www.iflynz.co.nz

P/P COST: 2 x flights + talk = \$49 (price valid for Physics STEM / Tourism & Business Program)

*When a min. of 12 students book, teacher flies FOC.

OTHER: To add a group photo, please contact Jason. Please contact heidi@gowithtourism.co.nz for a more in depth brochure on iFLY's offerings.

BUSINESS: Ziptrek Ecotours

SESSION OVERVIEW: Inspiring leaders of tomorrow by offering 'education in action' programs, to provide thought provoking ideas to excite the next generation. Choose from a STEM based, or customized learning session, as a fantastic way to apply theoretical skills in a practical setting. All students also get the chance to hear interesting commentary about sustainability & ecotourism provided in their Ziptrek tour. Talks can be given by:



- Trent – Executive Director
 - Nicky – Sales & Marketing Manager
 - Kenny – Sales Executive & YoungTEC Board Member
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- Mike – Operations Manager
 - Greg – Course Manager

TOPICS: Choose from any of the following:

- Biodiversity, introduced species & Predator Free 2050
- Tourism fundamentals applicable in the present day
- Futureproofing a business, to create value which delivers environmental, social & financial success
- Zero carbon businesses
- Structural design, physics & cables
- Benefits & challenges of architectural design
- Using technology to streamline business
- Remote area power systems & design for low energy

ACTIVITY OPTION: After the tailored lecture, head out to Line 6 for a ride on the world's steepest zipline & an educational experience like no other!

*Other options include [Kereru 2 Line tour + Drop](#); [Moa 4 Line tour](#); or [Kea 6 Line tour](#).

TIMINGS: Min. time = 1 hour for Line 6 zip ride + talk. Add additional hour for Moa & 2 hours for Kea Tour.

LOCATION: Ziptrek Treehouse is situated at the top of Bob's Peak, on Queenstown's Gondola Hill. Access the Treehouse via Skyline Gondola & walk 100 metres from the exit terminal or take the Tiki Walking Trail from the bottom of the Gondola (allow at least 1 - 1.5 hours). Line 6 tour is available from the Gondola Base Station, on Brecon Street.

OPENING HOURS: 9am – 5pm, 7 days/week.

CONTACT: Kenny Wynter, Sales Exec - salesnz@ziptrek.com / 021 946 160, or Nicky Busst, Sales Manager - nbusst@ziptrek.com / 03 441 2102 / www.ziptrek.co.nz

P/P COST: Line 6 = \$49 / Kereru = \$89 / Moa = \$129 / Kea = \$179.

*Min. booking of 15 students on Line 6 tour allows 2 teachers to zip FOC.

*[Skyline Gondola](#) ticket cost additional; access by foot FOC.

OTHER: Please contact heidi@gowithtourism.co.nz for a more in depth brochure on Zip Trek's offerings.

BUSINESS: The Playground

SESSION OVERVIEW: The Playground's custom-made [Resilience & Personal Strength Program](#) is implemented using their Ropes Challenge & Archery Combat activities. Students will learn key components of resilience & the importance of identifying personal strengths, in a challenging but fun environment, easily relatable to real life scenarios.

The importance of recognizing & utilizing different strengths of individuals in the group will be highlighted, as will the importance of working together & drawing on each other's strengths, in order to succeed. After the activities, a discussion about what's been learnt & how to use the valuable skills everyone has, in real life situations, to get the most out of life & yourself, will be facilitated.

TOPICS: Personal strength, resilience & the resilience journey experienced by the owners of The Playground, setting up a tourism business in Queenstown.

ACTIVITY OPTIONS: [Ropes Challenge](#) + [Archery Combat](#).

*Other activities including [Bubble Soccer](#), [Human Foosball](#), [Paintball](#) & [Human Whack-a-Mole](#) can be added to your session, for an extra cost, for groups looking for a longer experience.

TIMINGS: Two hours of activities & 30min discussion. (1 activity = approximately 1 hour).

LOCATION: Alan Reid's Road, off Malaghan's Road. Approx. 15mins out of Queenstown.

*For groups of up to 30 FOC transport can be provided.



OPENING HOURS: 8am – 8pm, 7 days/week. Summer only.

CONTACT: Penny Bolton, Owner – info@theplayground.kiwi.nz / 021 545 574 / www.theplayground.kiwi.nz

P/P COST: \$35 incl. Archery Combat + Ropes Challenge + talk.

*Min. booking 10 students. All teachers & parent help are FOC.

*All school bookings include 30% discount/activity when 2+ activities are booked. For larger groups, or bookings of 3+ activities, discounts can increase to 70%.

OTHER: Please contact heidi@gowithtourism.co.nz for a more in depth brochure on The Playground's offerings.

BUSINESS: Stay of Queenstown

SESSION OVERVIEW: An insight into the luxury accommodation sector & boutique stays. Talk to business owner Ingrid about starting a new business in a saturated market & the importance of having a USP, before seeing the beautiful rooms, all with lake & mountain views.

TOPICS: Discover everything required to provide outstanding hospitality & 5 star customer service, from branding to styling, privacy to gardening, marketing to sustainability & those all-important little touches (including flowers, fresh produce & scents) that really make a business stand out.

ACTIVITY OPTION: After a chat with Ingrid, dependent on room occupancy, have a viewing of one of the rooms or houses available onsite.

TIMINGS: 15 min. chat with Q&A session, followed by a 15 min. tour of the accommodation.

LOCATION: Stay of Queenstown, 89 Frankton, Queenstown, 9300.

OPENING HOURS: Host available 10am – 6pm, Mon – Fri (& as check-ins require).

CONTACT: Ingrid Pritchard, Owner – 021 684 454 / www.stayofqueenstown.co.nz / stayqueenstown@gmail.com

P/P COST: FOC.

BUSINESS: SITE Trampoline

SESSION OVERVIEW: Spend some time at the home of the world's biggest, most powerful trampolines. With over 20 interconnected trampolines in their trampoline park, 5 official Olympic trampolines, 2 massive Super trampolines, a foam pit & an air bag, SITE was designed as a place for freestyle sports lovers & athletes to practice their tricks safely.

SITE Trampoline is a globally recognized freestyle training facility, focused on empowering people to tap into their undiscovered potential & change the way they think about themselves & the challenges they face.

TOPICS: Choose from one of the following:

- Bootstrapping a business & finding fitting marketing channels to increase regional & international tourism
- How SITE creates memorable experiences for tourists, snowsports athletes, schools kids & seasonnaires
- Building credibility, through appropriate 'celebrity' partnerships
- How SITE attracts tourists by keeping the focus on locals & offering year-round activities
- The history of SITE Trampoline

ACTIVITY OPTION: 1 hour [freestyle jump](#) session.

*A min. of 10 paid activities must be booked, to run an education talk.

TIMINGS: 1 hour jump session + 15 minute talk.



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LOCATION: SITE Trampoline, 1/15 Red Oaks Drive, Remarkables Park Town Centre, Frankton, 9300.

OPENING HOURS: 12:30pm – 8:30pm Mon – Thur; 9am – 8:30pm Fri; 9:30am – 8:30pm Sat & Sun.

CONTACT: Billy Waller, Manager - marketing@sitetrampoline.co.nz / 03 451 0325 / 021 082 48591
/ www.sitetrampoline.co.nz

P/P COST: 1 hour jump = \$20 for groups of 10+ / \$22.25 for groups of less than 10.

BUSINESS: Family Adventures Rafting

SESSION OVERVIEW: Family Adventures specialise in soft adventure trips, rafting the upper reaches of the Shotover River. Their trip out by bus & back by raft is a unique way to experience the wonderful backcountry of the Wakatipu basin, offering a unique sightseeing trip through the famous Skippers Canyon – quite possibly the most spectacular drive in NZ & home of the Gold Rush!



The area is jam-packed with history & movie site locations from the Lord of the Rings series & Family Adventures can also offer a variety of team building options, for groups looking to add a little more to their trip to Queenstown.

TOPICS: During the trip, your guide will provide a commentary about scenic highlights, geological formations, historical points of interest & people that have helped shape Queenstown, as an international destination. They are also able to provide specific information, on request, about:

- H&S considerations
- Marketing to families
- Competition & the importance of USP's
- Family business vs. corporate companies
- Staffing issues in Queenstown

ACTIVITY OPTION: A [scenic, safe, Grade 2 River Rafting session](#) with approx. 1 – 1.5 hours on the water.

*Water confidence is not necessary & participants do not need to be able to swim.

TIMINGS: Trip is 5 hours in total. Groups must meet 15 mins. prior to departure & confirm their trip 24 hours prior, as the road can be affected by weather conditions.

*September & October departure time 12:30; November – March 07:45 & 13:30 daily.

LOCATION: Alpine Sports Shop, 39 Shotover Street, Queenstown.

OPENING HOURS: 9am – 7:30pm, 7 days/week.

CONTACT: Simon Singleton, Co-Owner - www.familyadventures.co.nz / 03 442 8836 / info@familyadventures.co.nz

P/P COST: Student = \$79 / Adult (18+) = \$99.

*Min. booking 4 students/group, teacher FOC with group booking.

*Max. group 30 pax.

OTHER: A media pack of your group's trip photos can be purchased for \$39; please book with Simon. All rafters must bring swimwear & a towel (it's best to arrive with your togs on, under your clothes, to make changing at the base building easier). Feel free to bring your own cameras. Morning or afternoon tea snacks will be provided, before & after the river trip. Helmets, wetsuits or over pants, polar fleeces, spray jackets, life jackets & booties will all be provided (all wetsuits & booties are sterilised after each trip).

BUSINESS: Queenstown Ice Arena

SESSION OVERVIEW: Home of the NZIHL Champions, the SkyCity Stampede, Queenstown Ice Hockey Club & Queenstown Ice Skating Club, Queenstown Ice Arena is owned by the Graham brothers & is the coolest workplace in town! Hear from GM Kellye Nelson, who has 10+ years' experience in branding, marketing, communication, media, functions coordinator & account management, about



what it takes to bring an established business into the modern day. After the talk, get your skates on & enjoy what the rink has to offer!

TOPICS: Choose from any of the following:

- How to keep your business fresh, with new marketing ideas & innovative products
- Dealing with different types of customers
- Health & Safety
- 1996 – 2020, the story of Queenstown's original outdoor ice rink
- Operating as a business, an event space & filming location for media

ACTIVITY OPTIONS: After your talk, get geared up for [Ice Bumper Car Rides](#) &/or [Ice Skating](#). All equipment hire included.

*Queenstown Ice Arena can also provide frisbees for [Frisbee Golf](#) in the Queenstown Gardens & offer a great \$7 Frisbee rental + hot drink combo offer; contact Kellye for details.

TIMINGS: Talk 15 – 20 mins. Ice Bumper Car Ride = 10 mins. Ice Skating sessions times are unlimited, during public session available on the day of booking, but allow for approx. 45 mins. Combo times dependent on length of skating session.

LOCATION: Queenstown Ice Arena, Queenstown Gardens, 29 Park Street, Queenstown, 9300.

OPENING HOURS: Hours vary daily. Approx. 12pm – 10pm, 7 days/week but best to check online calendar.

CONTACT: Kellye Nelson, General Manager – 03 441 8000 / www.queenstownicearena.co.nz/ / kellye@queenstownicearena.co.nz

P/P COST: Ice Bumper Car Ride = \$15 / Ice Skating = \$15 / Bumper Car & Ice Skating Combo = \$27.50

*No min. group size.

*If 10+ students are booked, teacher receives activity or combo FOC.

OTHER: Queenstown Ice Arena has an onsite café, which can provide drinks, snacks, or meals for your group. Contact Kellye to arrange catering & see info in **Food** section.

BUSINESS: Destination Queenstown

SESSION OVERVIEW: Destination Queenstown (DQ) is the Regional Tourism Organisation (RTO) responsible for coordinating, facilitating, motivating & developing the marketing of Queenstown, as the Southern Hemisphere's premier four-season lake & alpine resort.



As the neutral tourism contact point for the resort, they work with local businesses, tourism operators, the hospitality industry, accommodation providers, retailers & service sectors, to promote Queenstown as a unique, international visitor destination, that offers visitors truly memorable experiences. DQ are responsible for the branding & positioning of Queenstown &, on an international level, work closely with Tourism NZ &, in long haul markets, promote the wider Southern Lakes region alongside neighbours Destination Fiordland & Lake Wanaka Tourism. DQ has a core role in providing information, trade liaison & media promotion. Liaison with key markets, leveraging advertising investment, maintaining relationships, developing new contacts & providing updates on events, developments, new products & relevant news in our region is all part of their job.

TOPICS:

- Tourism in NZ
- DQ - who they are & what we do
- Marketing strategies
- Communication & Media
- Trade Marketing
- Conference & Incentive

TIMINGS: 25 – 30 minutes presentation + discussion time.

LOCATION: 50 Stanley Street, Queenstown, 9300.

OPENING HOURS: 9am – 5pm, Mon – Fri.

CONTACT: Marg Taylor, Receptionist - reception@queenstownNZ.nz / 03 441 0700 / www.queenstownnz.co.nz/about-us

P/P COST: FOC.

BUSINESS: Shotover Canyon Swing

SESSION OVERVIEW: Shotover Canyon Swing's mission is to be the best at putting smiles on the faces of both customers & staff. They do more than jumping off cliffs; they offer an experience of a lifetime. Both their specially made extreme Zip Line & giant Rope Swing are feats of engineering & perfect examples of Kiwi ingenuity & their vision is to offer a 'not your average backyard' experience. Listen to their Sales Manager explain about the company's values & history, before taking the plunge into the Shotover Canyon!



TOPICS: The session will cover the values of the company - their VIBE:

- Vitality
- Innovation
- Being Safe
- Experience quality

Sessions will also touch on how thinking differently & providing next-level service help create the most memorable experience.

ACTIVITY OPTION: After the talk, the team will show you how they do their thing, by throwing you off the [Canyon Swing](#) in a jump style of your choice!

*The Fox not part of the Student Swing activity + talk deal.

TIMINGS: Talk 15 mins + activity (timing dependent on group size). Approx. 2.5 hours round trip.

LOCATION: 34 Shotover Street, Queenstown, 9300.

*Free transport is provided to the activity site, approx. 15 mins from town.

OPENING HOURS: 9am – 5pm, 7 days/week.

CONTACT: Salmon, Sales Manager - salmon@canyonswing.co.nz / www.canyonswing.co.nz / 027 293 0045

P/P COST: \$99 including Student Swing + talk + full media pack, to remember your visit!

*Min. booking 10 students to run an educational talk.

BUSINESS: Millbrook Resort

SESSION OVERVIEW: Experience the magic of Millbrook Resort & gain first-hand insight into the world of luxury accommodation.



Set upon 650 acres of lush green fairways, rolling hills & gentle streams, the internationally acclaimed resort boasts a variety of 5 star accommodation options including beautifully designed Deluxe Studios, 1 & 2 Bedroom Suites, Resort Homes & Luxury Retreats. It's easy to escape the everyday at Millbrook with a 27-hole championship golf course, tennis courts, bicycle hire, multiple restaurant venues, an award-winning day spa & health & fitness centre that features an indoor swimming pool, gymnasium, his & her saunas & 3 outdoor hot pools.

TOPICS: Hosted by a senior member of Millbrook's leadership team, learn all about Millbrook Resort's bespoke services & product offerings whilst enjoying a tour of the resort grounds. A discussion about careers within the tourism & hospitality industry is included, followed by a complimentary hot drink. For smaller groups, the opportunity to complete 'mock interview' sessions with Millbrook's People & Culture Manager will also be available.

*Topics & session timings can be tailored to suit group needs. Please contact Katie with details.

TIMINGS: 1 – 2 hours, depending on group size & how much time is available to spend at the resort.

LOCATION: Millbrook Resort, 1124 Malaghans Road, Arrowtown, 9371.

OPENING HOURS: 9am – 5pm, Mon – Fri (reception team available as check-ins require).

CONTACT: Katie Church, People & Culture Manager – 03 441 7000 ext. 9085 / katie.church@millbrook.co.nz / www.millbrook.co.nz

P/P COST: FOC.

OTHER: Max. group size 65, smaller groups preferred. View Millbrook's Recruitment video [here](#).

BUSINESS: Skyline Queenstown

SESSION OVERVIEW: With over 50 years of operation history, Skyline Queenstown has welcomed over 10 million visitors, since the original Gondola was installed, in 1967. From humble beginnings, the proudly NZ owned & operated company has evolved into a world class facility, offering guests a unique & fun-filled experience.



Take a ride with the Skyline Gondola to the top of Bob's Peak & enjoy panoramic views of Queenstown, where you'll be greeted & hosted by a friendly, experienced member of the Skyline whanau, who will provide your speaker session. After the educational talk, experience first-hand what all the hype is about & get everyone's heart racing with their famous, thrilling downhill Luge rides.

TOPICS: Learn all about Skyline's success story & gain educational insights into:

- Visitor demographics
- How Skyline supports the local community
- Sustainability initiatives
- Exciting plans for the future of Skyline, to grow Queenstown tourism

ACTIVITY OPTIONS:

- [Gondola](#): take a ride on the Southern Hemisphere's steepest Gondola for quick & easy access to Queenstown's most spectacular views. The Gondola rises 450 vertical metres above town, to Skyline complex on Bob's Peak.
- [Luge](#) is a fun filled gravity ride for all ages & abilities. 2 Luge tracks are situated above the Skyline complex, access by chairlift or walking track. The fun doesn't stop when the sun goes down, after sunset the Luge track lights up for [Night Luge](#). Once is never enough!

TIMINGS: Gondola ride duration approx. 7 – 10 minutes, each way.

LOCATION: Skyline Gondola Terminal, Brecon Street, Queenstown, 9300.

OPENING HOURS: Visit www.skyline.co.nz/queenstown for full operating schedule.

CONTACT: Collette Rogers, Sales Manager – reservations@skyline.co.nz / 03 441 0101 / www.skyline.co.nz

P/P COST:

Activity	Group Rate – Child	Group Rate – Adult 15 years+
Gondola	\$20.80	\$35.20
Gondola + 1 Luge Ride	\$32.80	\$47.20
Gondola + 2 Luge Rides	\$34.40	\$48.80
Gondola + 3 Luge Rides	\$36	\$50.40
Gondola + 5 Luge Rides	\$39.20	\$53.60

*Teachers ride Gondola FOC, when accompanying a study group.

*Teachers get 1 FOC Luge for every 15 paying students. If groups are smaller than 15 paying students, Teacher's ride the Luge for \$7.

OTHER: If the group is feeling hungry, add on the MK Combo Meal Deal, to enjoy generous portions of treats, to feed those hungry minds. Food is available 11am – 5pm & costs an additional \$21pp. Groups will be assigned an eating area in the Market Kitchen Café, or the Wakatipu Room, depending on group size. See **Food** section, for more info.

BUSINESS: Real Journeys

SESSION OVERVIEW: Real Journeys offer a variety of experiences in some of the most beautiful places on earth – from stunning Milford Sound, to spectacular Queenstown, through to the unspoilt magic of Stewart Island.



Discover for yourself what makes NZ so inspirational, by boarding the TSS Earnslaw & joining the Real Journeys team as they sail across to Walter Peak, to explore the heritage gardens, buildings & lakeside farm on the shores of Lake Wakatipu. After hearing from a member of the team, indulge in a high country tea in the colonel's homestead, or feed the animals on a guided farm tour.

TOPICS: Hear from a member of the Head Office HR or Marketing team about Real Journey's history & their own awesome story of how they have progressed through the company. Other topics that can be covered include:

- HR
- Marketing
- Careers in Adventure Tourism
- Agriculture & Farming
- Steam Ship Engineering
- Conservation
- Food & Beverage
- A topic of your choice, tailored to meet achievement outcomes for the trip – please contact Maura / Fiona.

ACTIVITY OPTIONS: TSS Earnslaw + Farm Tour + Afternoon Tea; getting to Walter Peak is an adventure in itself, by way of a leisurely 45 min. cruise aboard the historic TSS Earnslaw. An icon of Queenstown, this 107-year-old vintage steamship is the only hand-fired passenger-carrying steamship still operating in the southern hemisphere. Disembark & join the farm team to feed the animals at Walter Peak High Country Farm & indulge in a High country tea, while soaking in the views.

TIMINGS: Talks will last for approx. 20mins. & will be presented at the site of the activity, Activity times will depend on activity booked (return sailing = 1.5 hours. High country tea or BBQ lunch + farm tour = 3.5 hours.)

LOCATION: Depart Steamer Wharf, Queenstown

OPENING HOURS: TSS Earnslaw sailings depart at 12pm.

*9am – 11:30am, TSS Earnslaw is open to the public for breakfast, café food & coffee. See **FOOD** section for more info.

CONTACT: Maura Harper, People & Performance Advisor – maura.harper@realjourneys.co.nz / 027 310 8739 / www.realjourneys.co.nz/en/, Fiona Boffy, Local Sales Exec. – Fiona.boffy@wayfare.nz / 027 202 2361

P/P COST: Student from \$35 / Adults from \$65.

*Upgrade to gourmet BBQ lunch with optional Farm Tour for additional \$35

OTHER: Min. group size 10 students. 1:10 adult to student ratio.

BUSINESS: Kiwi Birdlife Park



SESSION OVERVIEW: Explore the 5 acre oasis at the Kiwi Birdlife Park. A family-owned & operated wildlife centre in the heart of Queenstown, dedicated to saving NZ's endangered wildlife species.

The Park is currently home to over 20 native bird & reptile species & a hive of bees, as part of managed conservation programs & rehabilitation projects. All admission & souvenir sales support & fund the Park's conservation work – so as well as having a good time, your group will be helping NZ's flora & fauna to flourish.

TOPICS: Self-guided audio tours are available FOC for each visitor & Park staff can also provide tailored talks on:

- Sustainability & environmental impact
- Eco-Tourism & Tourism
- Native Wildlife, including Birds, Bees & Reptiles
- Any other topic of your choice

*Kiwi Birdlife Park staff are also able to give Zoological & scientific presentations to students studying other subjects.

ACTIVITY OPTIONS:

Classic Park Visit:

- [Kiwi Encounters](#) / [Conservation Shows](#) occur multiple times/day, with timings season-dependent.
- Audio-guided tour.

Private Park Tour:

- Premium guided tour with a qualified & knowledgeable zoologist keeper, taking the group step-by-step around the park, with commentary.
- [Kiwi Encounters](#) / [Conservation Shows](#) occur multiple times/day, with timings season-dependent.

*If the group has a particular interest in a certain species/topic, specify this at time of booking & staff can ensure they provide specific, in-depth information.

*Private Kiwi &/or Tuatara Encounters can be arranged FOC for both tours, contact Alex for details.

TIMINGS: Guests typically stay for 1.5 – 2 hours, but you are more than welcome to stay as long as you like.

LOCATION: Kiwi Birdlife Park, Upper Brecon Street, Queenstown, 9300.

OPENING HOURS: Winter 9am – 5pm; Summer 9am – 6pm. 7days/week.

CONTACT: Paul Kavanagh, GM - manager@kiwibird.co.nz. Alexandra Isle, Marketing Manager - marketing@kiwibird.co.nz / www.kiwibird.co.nz / 03 442 8059.

P/P COST:

- Classic Park Visit = \$20 (students aged 15+); \$10 (students under 15)
- Private Park Tour = \$60

*Teachers FOC with school group

*Min. group 6 people, max. group 12 people – group sizes are restricted to reduce impact on wildlife

OTHER: Catering can also be provided for groups at the onsite cafe, see **Food** section for more info.

BUSINESS: GO Orange



SESSION OVERVIEW: Go Orange offer a diverse range of experiences from

Milford & Doubtful Sound Cruises, Kayaking in Fiordland & Queenstown, Whitewater Rafting, 4WD Unimog adventures & thrilling Jet boat rides. Join the GO crew for an exciting adventure, experiencing Queenstown from a different point of view, where you'll be challenged to delve deeper, go further & #gobeyond. The awesome team members & super knowledgeable

guides will provide a behind-the-scenes sneak peak into the activity of your choice & answer any questions on how you can join the team yourselves.

TOPICS: Please choose from any of the following:

- Healthy & Safety
- Swift Water Rescue
- Maritime Regulations
- Careers in Adventure Tourism

ACTIVITY OPTIONS:

- **Jet Boat:** Discover Queenstown as you race down the Kawarau river, dart past the Shotover River & pack in plenty of those famous 360 degree spins. With twin V8 engines accelerating you down the river at speeds of up to 95kmph you'll go further up the river than anyone else. This iconic NZ experience is champion in the Jet Boat game & the team can't wait to have you on board.
- **Rafting:** Start with an unforgettable coach trip through Skippers Canyon, famous for its exciting cliff edges, to get your adrenaline pumping before you hit the water on the Shotover River. Experience grade 3-5 whitewater rapids in one of the most scenic environments in the world. The rapids can change on a daily basis but all guides are expertly trained & have a keen sense of adventure. They will guide you through canyons, navigate the rapids & the famous 170m Oxenbridge tunnel to finish.
- **Jet Boat to Rafting:** The Go Orange Jet Boat will race down the Kawarau river to your next stage of adventure. Jump straight into a raft with the team to complete the last section of river, where Jet Boats fear to go. Spend your afternoon paddling through the historic Kawarau gorge, famous for gold mining, wineries & it's stint in The Lord of the Rings franchise. Paddle & swim through grade 2-3 whitewater rapids with a brand-new cliff jumping section for adventure junkies. Complete your journey by tackling the famous 400m Dog Leg rapid – the longest commercially rafted rapid in NZ. Then head back to Rafting Base for a hot shower.

*For more information on other available activities, please contact Fiona.

TIMINGS: Talks last for approx. 20 mins. & will be presented at the site of the activity

- Jet Boat – 25 minutes or 60 minutes + talk
- Rafting – 4 hours (morning & afternoon departures) + talk

LOCATION: Go Orange Jet Boat Kiosk, Steamer Wharf, Queenstown / Go Orange Shop (Summer only), 37 Camp Street, Queenstown

OPENING HOURS: Hours vary, dependent on season but are approx. 9am – 4pm Winter & 8am – 7pm Summer.

CONTACT: Fiona Boffy, Local Sales Exec. – Fiona.boffy@wayfare.nz / 027 202 2361 / www.goorange.co.nz

P/P COST: Jet Boat = from \$29 / Rafting = from \$99

*For other activity prices & Jet Boat + Rafting Combo, please contact Fiona

OTHER: Min. group size 10 students, with 1 : 10 adult to student ratio.

- Jet Boat rider must fit into the smallest life jacket.
 - Rafting: Min. age 13 years. Min. weight 40kg / max. weight 120kg. Must be water competent, with moderate fitness.
-

FOOD OPTIONS:

BUSINESS: Taco Medic

MENU TYPE: Taco Medic's Mexican inspired, Kiwi created menu is designed to be a culinary celebration of healthy, fresh ingredients that nourish guests, respect the planet & inspire change. The menu is 100% gluten free & the Taco Medic team can accommodate everyone, no matter the dietary restriction.



BEST FOR: Lunch or Dinner.

LOCATION: 19 Grant Road, Frankton & 3 Searle Lane, Queenstown.

OPENING HOURS: Frankton: 10am – 8:30pm; Queenstown: 11:30am – 8pm. Both Mon to Sun.

CONTACT: Claire Murphy, Marketing Manager – marketing@tacomedic.co.nz / <https://tacomedic.co.nz> / 027 251 9665

P/P COST: 2 x tacos + soft drink = \$18.

*Min. booking 10 students.

*Payment can be made individually, but discount can only be redeemed when the group dines together.

OTHER: Frankton Taqueria has seating for a full dine-in group experience & space for a talk from one of the Management team about Food Tourism, Branding & Marketing, Health & Safety & industry compliance, or starting a business built on your passion – please contact Claire to organise. Queenstown Taqueria has minimal seating indoor & outdoor, but food can be taken onto Perky's boat to enjoy (see below).

BUSINESS: Bungy Cafe

MENU TYPE: Everything from burgers & chips, to salads, sandwiches, handmade sweet treats & a hot & cold cabinet full of pies, sushi, slices & pastries. There's something for everyone, once you've worked up an appetite doing one of their [awesome activities](#). Contact Marc for full menu.



BEST FOR: Breakfast or Lunch.

LOCATION: Kawarau Bungy Bridge, Gibbston Highway (approx. 20min drive from Queenstown).

OPENING HOURS: Opening times vary, dependent on season – contact Marc for more information.

CONTACT: Marc Perry, Queenstown Sales Manager – marc@bungy.co.nz / 027 656 9864 / www.bungy.co.nz

P/P COST: Costs vary dependent on meal option chosen; contact Marc to arrange discounted food + drink combo.

*Payment can be made individually, but discount can only be redeemed when the group dines together.

OTHER: Group talks & activities can also be provided, please see **Activity** section.

BUSINESS: Queenstown Ice Arena Cafe

MENU TYPE: Hot fast food, designed to fill you up quick when you finish your [on-ice activity](#)! Choose from Nachos, Hot Dogs, Hot Chips, Wedges, Toasties, Chicken Tenders & sweet treats, as well as a range of hot & cold beverages.



BEST FOR: Breakfast, Lunch or Dinner.

LOCATION: Queenstown Ice Arena, Queenstown Gardens, 29 Park Street, Queenstown, 9300.

OPENING HOURS: 12pm – 10pm, 7 days/week.

CONTACT: Kellye Nelson, GM – 03 441 8000 / www.queenstownicearena.co.nz / kellye@queenstownicearena.co.nz

P/P COST: Menu items range from \$1 – \$12.

OTHER: Group talks & activities can also be provided, please see **Activity** section. Café is fully licensed.

BUSINESS: Ferg Burger

MENU TYPE: Home of the world's best burger! At this infamous Queenstown mecca, Ferg crew love hosting, cooking & interacting with everyone, as well as showcasing beautiful Queenstown & the fantastic regional produce they combine into their much talked about burgers.

BEST FOR: Lunch or Dinner.

LOCATION: 42 Shotover Street, Queenstown, 9300.

OPENING HOURS: 8am – 4:30am, 7 days/week.

CONTACT: Joy Mulrey, Finance Administrator - accounts@fergfoods.com / 03 441 1232 / www.fergburger.com

P/P COST: Menu items range from \$11.50 – \$19.40 (no discounts available for groups).

OTHER: Phone ahead to pre-order, rather than standing in line. Vouchers can be pre-ordered & handed out to students, to avoid cash transactions. Minimal seating onsite, but you can take your burgers onto Perky's to enjoy (see below).



BUSINESS: Miss Lucy's

MENU TYPE: Queenstown's local rooftop pizzeria, serving up drool-worthy woodfired pizzas, jalapeno poppers, fries, wings & everything in-between. Miss Lucy's is your next spot for a nibble. The [menu](#) also offers a great range of breakfast butties & coffees.

BEST FOR: Breakfast or Dinner.

*The restaurant can be opened specially at lunch times for groups, but this must be pre-arranged.

LOCATION: Rooftop, JUCY Snooze, 47 Camp Street, Queenstown, 9300.

OPENING HOURS: 8am – 11am & 5pm – 9pm, 7 days/week.

CONTACT: Matt Healy, Restaurant Manager - Matt.Healy@misslucys.com / info@Misslucys.com / www.misslucys.co.nz / 03 974 4029

P/P COST: Dinner = \$18 (group platters including pizzas & a range of sides); Breakfast = \$8 (butty & hot drink combo).

OTHER: Ali Appelman (GM) or Matt can also give a talk to students, on a topic of your choice, relating to the Accommodation sector. Miss Lucy's is above JUCY Snooze & Ali is also able to provide discounted group accommodation in the pod hostel, see **Accommodation** section.

BUSINESS: Erik's Fish & Chips

MENU TYPE: Classic Kiwi Fish & Chips made from locally sourced ingredients, by Southern Lakes locals. The entire kitchen is gluten & nut free, dairy free & Halal, so it's the perfect takeaway for those with dietary requirements. For something a little different, [Erik's menu](#) also offers a range of seafood, kumara wedges, cauliflower bites, red onion wedges, handmade hotdogs & deep friend kiwifruit & banana desserts!

BEST FOR: Lunch or Dinner.

LOCATION: 13 Earl Street, Queenstown, 9300.

OPENING HOURS: 12pm – 8:30pm, 7 days/week.

CONTACT: Anna Arndt, Owner - www.eriksfishandchips.co.nz / 03 441 3474

P/P COST: \$10 fish & small chips meal deal, + tomato sauce \$1, + drink \$2.50. \$6.50 Kids meal deal includes hot dog or 4 fish bites & half scoop of chips.



OTHER: There is a small indoor seating area at Erik's but food can be taken away to be enjoyed at the lakefront, or eaten on Perky's (see below).

BUSINESS: Perky's Floating Bar is NZ's only floating licensed premises. With endless views of Lake Wakatipu & surrounding mountains, the vessel is permanently moored on the Million Dollar Cruise jetty. As a BYO venue, the Captain encourages people to bring their own takeaways onboard, enjoy the heated rooftop deck, or snuggle up in the inside wooden booths & enjoy a drink from the Perky's menu. You can even order [Devil Burger](#) to be delivered to the boat!



MENU TYPE: [Drinks only](#).

BEST FOR: Lunch or Dinner.

LOCATION: Queenstown Bay, opposite Patagonia, on the Million Dollar Cruise jetty.

OPENING HOURS: 12-11pm 7 days/week.

CONTACT: info@perkys.co.nz / www.perkys.co.nz / 021 664 043

P/P COST: 1 x drink (soft drinks range from \$4 - \$6).

OTHER: Food can be bought from anywhere & enjoyed on board, as long as a drink is purchased from Perky's bar.

BUSINESS: Lord of the Fries

MENU TYPE: Lord of the Fries is a purpose driven company, saving the world bite by bite. It's owners, Bruce & Baksho, firmly believe that the food they sell makes a difference in the world, as they help the planet transition to a plant-based diet.



Lord of the Fries are the largest vegan fast-food chain, with 30 stores across NZ & Australia & have been on a mission for the past 15 years to help the world eat better & to introduce friends, local & abroad, to more sustainable food options. The Lord of the Fries menu is all-inclusive 100% vegan, halal & kosher certified to those seeking an ethical, plant-based menu offering.

BEST FOR: Lunch or Dinner.

LOCATION: Next door to iFLY, Brecon Street, Queenstown, 9300.

OPENING HOURS: Mon - Thu 12pm - 7pm; Fri 12pm - 8pm; Sat 11:30am - 8pm; Sun 11:30am - 7pm

CONTACT: Fernanda Roux, Manager - fernanda@lordofthefriesco.nz / www.lordofthefries.co.nz / 022 497 8059

P/P COST:

- \$15 = Mini Burger + Side / Regular Fries + Classic Sauce
- \$20 = Mini Burger + Side / Regular Fries + Classic Sauce + Karma Cola / Water
- \$25 = Mini Burger + Side / Regular Fries + Classic Sauce + Karma Cola / Water + 3 x Donuts

*10% discount off all other additional [menu](#) items.

OTHER: Min. group size 5 people. Orders must be placed min. 72 hours in advance.

BUSINESS: Skyline Queenstown

MENU TYPE: The [Market Kitchen](#) includes a state-of-the-art pizza oven for gourmet pizzas.

Enjoy a delicious Combo Meal shared platter, created on site by their experienced chefs. The MK Combo Meal includes margherita & meatlovers pizza; chicken tenders & crispy fish; chips & onion rings/green salad & a choice of soft drink.



BEST FOR: Lunch or Dinner.

LOCATION: Market Kitchen, Skyline – top of Gondola. Groups will be assigned an eating area in the Market Kitchen Café, or Wakatipu Room, depending on group size.

OPENING HOURS: Market Kitchen 11am – 5pm, 7 days/week.

CONTACT: Collette Rogers, Sales Manager – reservations@skyline.co.nz / 03 441 0101 / www.skyline.co.nz

P/P COST: \$21

OTHER: Min. group size 2 pax. MK Combo Meal must be pre-booked & cannot be purchased onsite. Group talks & activities can also be provided, please see **Activity** section.

BUSINESS: Kiwi Birdlife Park



MENU TYPE: Traditional café food available for purchase onsite.

Commercial kitchen can provide food of any type, when pre-arranged. Qualified onsite Chef can cater to all dietary requirements. Contact Alex for more info.

BEST FOR: Breakfast or Lunch.

*Indoor café & upstairs large group seating area can be reserved.

LOCATION: Kiwi Birdlife Park, Upper Brecon Street, Queenstown, 9300.

OPENING HOURS: Winter 9am – 5pm; Summer 9am – 6pm. 7days/week.

CONTACT: Paul Kavanagh, GM – manager@kiwibird.co.nz. Alexandra Isle, Marketing Manager – marketing@kiwibird.co.nz / www.kiwibird.co.nz / 03 442 8059.

P/P COST: \$15-\$25, dependent on meal choices.

OTHER: Group talks & activities can also be provided, please see **Activity** section.

BUSINESS: Real Journeys



MENU TYPE: Choose from breakfast menu & cabinet items in the onboard café. High country morning or afternoon tea includes scones, cakes & slices freshly baked at the farm. The BBQ [lunch menu](#) offers seasonal dishes including salads, vegetables & a variety of succulent meats cooked on the wood-fired BBQ. Vegetarian options are available & there are delectable desserts to make room for too.

BEST FOR: Breakfast or Lunch.

LOCATION: TSS Earnslaw, depart Steamer Wharf, Queenstown

OPENING HOURS: 9am – 11:30am, TSS Earnslaw is open to the public for breakfast, café food & coffee. Sailings depart at 12pm, BBQ lunch & high country tea served from 1pm.

CONTACT: Fiona Boffy, Local Sales Exec. – Fiona.boffy@wayfare.nz / 027 202 2361 / www.realjourneys.co.nz/en/.

P/P COST:

- Breakfast = [Menu items](#) range from \$12.50 – \$22.50
- High Country Tea = Student from \$35 / Adults from \$65 (including Earnslaw sailing)
- BBQ Lunch = Student from \$70 / Adults: from \$100 (including Earnslaw sailing & farm tour)

OTHER: Min. group size 10 students. 1 : 10 adult to student ratio.

ACCOMMODATION OPTIONS:

BUSINESS: Lakeland Park Christian Camp

ACCOMMODATION TYPE: Bunk Beds, in 3 different blocks:

- Shotover Block is fully self-contained & sleeps up to 28.
- Main Camp sleeps 74 – 130.
- Self-contained units sleep up to 12.

*No food options offered, all accommodation is self-catered.

LOCATION: 496 Peninsula Road, Kelvin Heights, Kelvin Peninsula, Queenstown, 9300.

CONTACT: Lynette Weir, Manager - info@lakelandpark.co.nz / 03 442 8809 / www.lakelandpark.co.nz

P/P COST: Base rate of \$24/night pp for groups of 16+. Groups of less than 16, will pay a min. charge/night for the Shotover Block. Bedding can be hired at \$20pp, for the length of the stay. If main camp is booked & group numbers are less than 30, min. \$600 charge applies.

OTHER: Different groups may be onsite, but each group will have exclusive use of a kitchen. Transport from Kelvin Heights to Queenstown can be via [water taxi](#) or [bus](#).



BUSINESS: Nomads

ACCOMMODATION TYPE:

- 6 share dorm with ensuite
- 4 share dorm with ensuite

LOCATION: 5/11 Church Street, Queenstown, 9300.

CONTACT: Emer Collins, General Manager – emer@nomadsworld.com / <https://nomadsworld.com/new-zealand/nomads-queenstown/> / 03 441 3922

P/P COST: Approx. prices, based on season

- 6 share dorm with ensuite = \$24/day Winter/Spring 2020; \$28/day Summer 2020/2021
- 4 share dorm with ensuite = \$26/day Winter/Spring 2020; \$32/day Summer 2020/2021

OTHER: If students are under 18, they will have exclusive access to dorm rooms with ensuite bathrooms & there will be no sharing of bathroom/bedroom facilities with other guests. For students over 18, prices may be cheaper with shared facilities. The hostel has a communal kitchen, with dining room & common room attached, open from 7am – 10pm daily. There is also a pool table & sauna.



BUSINESS: JUCY Snooze

ACCOMMODATION TYPE: JUCY pods are a private space in a shared room, that's able to be completely enclosed.

- FAMILY POD Room \$165.00 p/n, sleeps 8, everyone gets their own POD
- Extra PODS \$23.00 p/n sleeps 1

LOCATION: 47 Camp Street, Queenstown, 9300.

CONTACT: Ali Appelman, Manager JUCY Snooze – Ali.Appelman@jucyworld.com / www.misslucys.co.nz / 03 974 4029 / 021 920 880

P/P COST: Based on 8 sharing 1 family pod = \$20.6/day. Book before 31/10/20 using promocode JUCY15 to get extra 15% off.

OTHER: Onsite compact kitchenette. JUCY Snooze also has a rooftop restaurant & social space – Miss Lucy's, which overlooks Queenstown's rooftops, Lake Wakatipu & the Remarkables mountain range. Groups can add a Breakfast butty



& hot drink combo for \$8pp, or a pizza & sides Lunch or Dinner option for \$18pp, see **Food** section. Ali is free to give a talk to students, on a topic of your choice, relating to Accommodation sector.

BUSINESS: YHA Queenstown Lakefront

ACCOMMODATION TYPE: The hostel welcomes groups of all sizes with a variety of room types, from shared dorms, to private rooms with ensuites. Beds include individual bedside lights & power, dorms include lockable cupboards with charging ports. All dorm rooms are privatised for school & youth groups.



Room Types:

- 3 – 8 bed dorms with shared facilities
- 6 bed dorms with ensuite
- Single, Double & Twin rooms with shared facilities
- Queen rooms with ensuite

LOCATION: YHA Queenstown Lakefront, 88-90 Lake Esplanade, Queenstown, 9300.

CONTACT: Topaz River, Groups Coordinator - queenstown.groups@yha.co.nz / www.yha.co.nz/hostels/south-island-hostels/yha-queenstown-lakefront / 03 442 8413

P/P COST: Dorms from \$26pp/night / private rooms starting at \$70/night; prices vary dependent on season.

OTHER: Our team will work to place your rooms as close together as possible, separated by gender, where required. YHA will provide all H&S & Risk documents. All beds include linen & are fully made up on arrival. Towels may be added for \$1pp for the duration of the stay. There is lots of space for cooking & relaxing with a large fully-equipped communal kitchen & multiple lounge areas. Continental group breakfast (incl. breads, cereals, yogurts, fruits etc.) can be added for \$10 pp/day.
