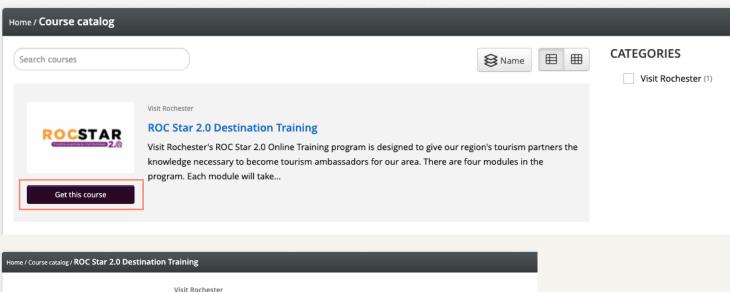
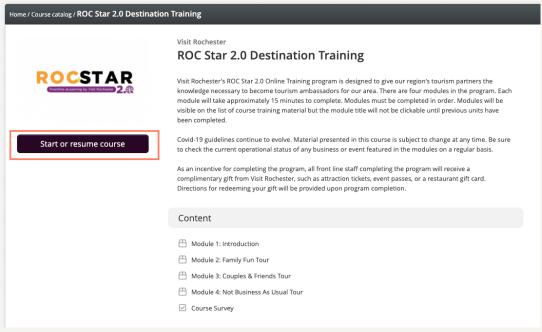


HOW TO BEGIN

- 1. Go to visitrochester.tourismetraining.com/catalog
- 2. Click on Get This Course.
- 3. Choose Sign Up and complete the form.
- 4. Confirmation will be sent to your email inbox.
- 5. Click on the link in the confirmation email to confirm your email address.
- 6. Login to the learning portal.
- 7. Click on **ROC Star 2.0 Destination Training** to open the course.
- 8. Click on **Start Course** to begin.











Online

Training that is online is more accessible to frontline staff.



On Demand

Available when it works for you. You can go in and out of the training as you need to.



Engaging

There are multiple fun and engaging activities throughout the training modules.



Rewards

Not only do you get ROC STAR status, you receive a reward for completion.

TECHNICAL TIPS

- Be sure your web browser is up to date.
- Chrome is the recommended browser to use.
- Use your email address as your username.

TECHNICAL ISSUES

For help or to report a technical issue, email VantEdge Support, support@vantedge.zendesk.com

Include the following information in your email:

- Type of device, operating system and browser you are using. (Example: laptop, Windows 10, Chrome)
- Name of module experiencing the issue
- Slide on which the module experienced the issue
- Description of the problem