

At Mayo Civic Center, we know the welfare and security of event attendees is your top priority. As the home of Mayo Clinic, Rochester, MN is built on the foundation of care and innovation. Mayo Civic Center's parent company, ASM Global, is no different. ASM Global has been working with health official leaders, including the Centers for Disease Control (CDC) and the World Health Organization (WHO), to launch a new environmental hygiene program in response to the coronavirus pandemic. VenueShield, a comprehensive and best-in-class program, provides the highest levels of cleanliness and safety for our guests and employees. When we welcome your event to the building, these protocols are followed:



The building is frequently cleaned and disinfected, including high-touch areas and surfaces. Air quality is monitored by increasing building intake/air change rates during occupied event hours and air filters are frequently changed.



Temperature kiosks are located at the entrances. Attendees will be screened prior to entering the building. Anyone with a temperature over 100.4 degrees will not be allowed in the building.



Hand sanitizing stations are located throughout the building and at event entrances. Restrooms are monitored for supplies.



Face masks are required while indoors. All guests are expected to wear a face covering such as a cloth mask, face shield or non-medical grade disposable face covering.



Room layouts are socially distanced. Tables are placed at a minimum of six (6) ft from each other. Common areas and pre-function spaces will have aisles for directional use and safe distancing floor graphics are in place. Staggered arrival times will be coordinated to allow attendees to arrive in smaller groups.

