





# VISIT R•WAN C•UNTY

NORTH CAROLINA
Be an original.



DESTINATION
MARKETING REPORT
APRIL 2023

# LODGING MARKET DATA

## **HOTELS**

Occupancy (%)	2022								2023				Year To Date as of 3/31				
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr		2021	2022	2023
This Year	78.0	72.0	71.8	77.6	68.8	69.6	70.7	71.0	65.9	66.7	69.3	73.0	74.9		58.7	70.0	69.6
Last Year	73.2	72.8	77.5	72.7	69.1	71.2	74.2	72.6	66.1	66.5	71.0	73.5	78.0		57.5	58.7	70.0
Percent Change	6.6	-1.1	-73.0	6.8	-0.4	-2.3	-4.6	-2.2	-0.2	0.3	2.5	-0.7	-4.0		2.1	19.1	-0.5
ADR					2022					2023					Year To Date		
AUK	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr		2020	2021	2022
This Year	107.35	109.38	107.56	103.50	110.97	114.52	117.17	108.14	101.91	109.26	110.52	108.12	114.53		76.06	98.40	109.29
Last Year	82.25	86.44	88.47	91.58	93.33	95.29	100.52	96.87	94.60	94.97	98.60	100.70	107.34		85.60	76.06	98.40
Percent Change	30.5	26.5	21.6	13.0	18.9	20.2	16.6	11.6	7.7	15.0	12.1	7.4	6.7		-11.2	29.4	11.1
RevPAR	2022							2023					Year To Date				
REVEAR	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr		2020	2021	2022
This Year	83.77	78.78	77.22	80.36	76.34	79.67	82.89	76.76	67.20	72.90	76.55	78.96	85.77		44.67	68.84	76.10
Last Year	60.20	62.95	68.53	66.60	64.47	67.86	74.56	70.31	62.50	63.14	70.03	74.06	83.76		49.23	44.67	68.84
Percent Change	39.2	25.2	12.7	20.7	18.4	17.4	11.2	9.2	7.5	15.4	9.3	6.6	2.4		-9.3	54.1	10.5
Davianus	2022							2023				Year To Date					
Revenue	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr		2020	2021	2022
This Year	1,992,878	1,936,771	1,837,034	1,975,425	1,876,742	1,895,367	2,037,618	1,826,013	1,652,099	1,792,029	1,699,765	1,940,980	2,040,451		3,188,167	4,913,450	5,431,366
Last Year	1,432,071	1,547,407	1,630,436	1,637,219	1,584,933	1,614,291	1,832,902	1,672,602	1,536,457	1,552,239	1,554,973	1,820,509	1,992,686		3,513,289	3,188,167	4,913,450
Percent Change	39.2	25.2	12.7	20.7	18.4	17.4	11.2	9.2	7.5	15.4	9.3	6.6	2.4	,	-9.3	54.1	10.5

#### AirBnb & VRBO

Occupancy (9/)	2022								2023					Year To Date
Occupancy (%)	Apr	May	Jun	Jul	Aug	Sept	Nov	Dec	Jan	Feb	Mar	Apr		2023
This Year	44.6%	43.5%	54.2%	53.8%	41.2%	42.0%	44.8%	43.5%	33.0%	43.5%	39.1%	54.8%		46.9%
					•						••			
ADR				20	22					2023				Year To Date
ADIX	Apr	May	Jun	Jul	Aug	Sept	Nov	Dec	Jan	Feb	Mar	Apr		2023
This Year	\$159.00	\$173.00	\$172.00	\$378.00	\$179.00	\$187.00	\$252.00	\$237.00	\$266.00	\$260.00	\$232.00	\$203.00		\$221.00
RevPAR	2022							2023				Year To Date		
REVEAR	Apr	May	Jun	Jul	Aug	Sept	Nov	Dec	Jan	Feb	Mar	Apr		2023
This Year	\$71.00	\$76.00	\$93.00	\$203.00	\$74.00	\$79.00	\$113.00	\$103.00	\$88.00	\$113.00	\$91.00	\$113.00		\$108.00
Revenue	2022								2023					Year To Date
Revenue	Apr	May	Jun	Jul	Aug	Sept	Nov	Dec	Jan	Feb	Mar	Apr		2023
This Year	\$197,969	\$166,100	\$256,060	\$575,754	\$221,761	\$235,312	\$308,179	\$293,261	\$252,887	\$222,911	\$228,498	\$310,543		\$1,038,880.00

<sup>\*</sup>Information from Key Data - this information is not as up to date as Smith Travel, but it provides a sound look at the market.

## **EMAIL NEWSLETTER**

The strategy for Rowan County Tourism's email newsletter is to provide direct access to more information about upcoming activities and things to do in Rowan County. The email newsletter provides direct links to calendar listings and blog posts with more information about packages, things to do, places to see and activities to join in Rowan County.

**YTD AS OF APRIL 30, 2023** 

**AVERAGE OPEN RATE** 34.59%

**SUBSCRIBERS** 4,938





#### GUIDE: THE 2023

## Rowan County, NC







# VISITROWANCOUNTYNC.COM

The strategy for Rowan County Tourism's website is to create a user friendly experience for locals and visitors as they explore and learn more about Rowan County as a destination.

**YTD AS OF APRIL 30, 2023** 

**PAGEVIEWS** 86,910

**USERS / NEW USERS** 42,917 / 41,493

#### **VISITORS BY LOCATION YTD AS OF APRIL 30, 2023** NC CITIES: STATE:

North Carolina Georgia Virginia Florida New York

Salisbury Charlotte Raleigh Kannapolis Concord



#### ROOT REZ ONLINE BOOKING PLATFORM YTD

Reservations: 23 Room Nights: 29

**ADR:** \$169

**Revenue:** \$4,900

Package Bookings: 82.6%

**DESTINATION MARKETING REPORT** | APRIL 2023

# **SOCIAL MEDIA**

The strategy for Rowan County Tourism's social media platforms is to engage with locals and visitors by sharing upcoming activities, and encouraging short drive and regional visits to Rowan County. A consistent and strategic posting schedule is used across Facebook, Instagram, Twitter and our blog.

## **YTD AS OF APRIL 30, 2023**

#### **FACEBOOK**

FOLLOWERS **27,536** 

IMPRESSIONS 446,261

REACH **386,107** 

**ENGAGEMENT 21,547** 

#### **TWITTER**

FOLLOWERS 2,230

IMPRESSIONS 10,904

MENTIONS 5

#### **INSTAGRAM**

FOLLOWERS 2,780

impressions 84,403 REACH **40,776** 

ENGAGEMENT 2,401

## TIKTOK

FOLLOWERS
449

**209** 

#### **BLOG POSTS**

VIEWS **6,895** 

POSTS 28









Your Guide to the 2023
Cheerwine Festival
No. 20, 2021
Con a from most highly encorpored days in all of flow on County is the
flow or all come laggifler in.
fload water 3

# **INFLUENCER PARTNERSHIPS**

## @JENNA.AND.HER.GENTS YTD AS OF APRIL 30, 2023

**TIKTOK / INSTAGRAM** 

**Videos:** 8 / 2

**Views:** 1,720,000 / 112,499 **Likes:** 164,129 / 5,491

**Saves:** 829

**Comments:** 2,421 / 37

**Locations:** La Cava, NCTM, Wine About Winter, Swanee Theater, Cherry Treesort, Jiggy with the Piggy, Cannonballers

Game

**Up Next**: Cheerwine Festival (May), Patterson Farm (May)

@charlottemama INSTAGRAM

Videos: 1 Views: 7,974

**Engagements**: 196

Location: NCTM - Easter Bunny Express

@GROWINGWITHKELSEY / @PERFECTLYKELSEY TIKTOK / INSTAGRAM

Videos: 1 / 1

Views: 227.9k / 86.7k

Engagements: 27,466 / 4,790 Location: Cherry Treesort

# **TOTAL DIGITAL IMPACT**

YTD 2023

**ENGAGEMENT** 324,401

**REACH** 2,691,603







- \*Total Engagement includes email opens, pageviews, Facebook engagement, Twitter mentions, Instagram engagement, TikTok likes, TikTok likes (influencer). Instagram likes (influencer), TikTok Comments (influencer), instagram comments (influencer) & blog views.
- \*Total Reach includes email subscribers, pageviews, Facebook reach, Twitter Impressions, Instagram reach, TikTok views (influencer), Instagram views (influencer) & blog views.

# **VISITOR INFORMATION: CELL PHONE DATA**

\*Cell Phone Data: includes data from Datafy from cell phones of out of town visitors (25+ miles) with location services enabled. It does not represent all visitors.\*

#### FEBRUARY, MARCH, APRIL (Rolling 90 Days)

#### **USERS** - (visitors from 25+ miles away)

**Cell Phones** 

701.275 \*unique and active devices with location services enabled

**Top In State Cities:** 

Charlotte Albemarle Winston Salem Greensboro **Top States:** 

North Carolina Georgia South Carolina Florida

Virginia

**Top Out of State Cities:** 

Fort Mill, SC

**ATTRACTIONS** Total Trips: 74,764

**Top Points of Interest:** 

Lazy 5 Ranch **NC** Transportation Museum Village at Gold Hill Rowan County Fairgrounds

Millbridge Speedway Patterson Farm

Cannon Ballers Tiger World

DINING **Total Trips:** 156,541

Top Local:

Blue Bay Seafood Casa Grande Mexican Hendrix BBQ Spencer DJ's

China Grove Family

Gary's BBQ

**Top Chain:** 

Chick-fil-a Starbucks Cracker Barrel Longhorn

Olive Garden **Dunkin Donuts** 

# PAID MARKETING PLACEMENTS

July 2022 - April 2023

MONTH	PLACEMENTS
July	65
August	81
September	87
October	60
November	52
December	52
January	37
February	34
March	33
April	44
Total	545

\*Paid placements include, but is not limited to: social media, Google Pay Per Click Ads, outdoor billboards, XM radio, Our State placements, Influencer placements, Cannon Ballers partnership.

# **HISTORIC SALISBURY TROLLEY**

The F&M Bank Trolley System is running for private events and weddings.

**2023 YTD BOOKINGS**: 92

Bookings over next 90 days: 16 2023 YTD Revenue: \$16,909.50



# **STAY & PLAY OVERNIGHT PACKAGES**

Day Out with Thomas: 13 Packages / 18 Room Nights

Polar Express: Returns in June



# **GROUP SALES**

EVENT	GROUP	SUPPORT	CVB	ROOM	<b>EVENT-VISITOR REALTED</b>
DATE	NAME	TYPE	INVESTMENT	NIGHTS	ECONOMIC IMPACT (YTD)
July 21-24, 2022	Southeastern Little League Tournament	Lodging	\$20,000	605	\$240,265.00
September 9-10, 2022	Smokeout	Lodging	\$33,317	156	\$279,383.00
January 11-15, 2023	RPCA	Lodging	\$9,700	615	335,084
May 11-14, 2023	Inspire National Dance Competition	Lodging	\$3,228	TBD-Est. 900	TBD
July 2023	Southeastern Little League Tournament	Lodging	TBD	TBD	TBD
September 7-10, 2023	Smokeout	Lodging	TBD	TBD	TBD
September 14-16	Bike Walk NC Annual Summit	Lodging	TBD	TBD	TBD

# **TOURISM SUPPORT**

July 2022 - April 2023

EVENT	GROUP	SUPPORT	CVB	ROOM	EVENT-VISITOR REALTED
MONTH	NAME	TYPE	INVESTMENT	NIGHTS	ECONOMIC IMPACT (YTD)
July	Dragon Boat	Lodging	\$4,394	21	\$23,942
July	Salisbury Parks & Rec: Summer Concert Series	Lodging	\$1,078	6	\$13,320
September - October	Day Out with Thomas	Package	\$13,750	232	\$1,003,293
September	Chamber of Commerce - Disney Institute	Hospitality	\$1,000	12	\$2,923
October	DSI: Bell Tower Brew Fest	Lodging, Package	\$3,000	11	\$33,065
December	The Polar Express	Package	\$33,697	495	\$6,039,654
February	Wine About Winter	Package	\$441	9	\$118,077
April	Earth Day Jam	Lodging	\$1,337	7	\$2,143
May	Salisbury Sculpture Show	Lodging	\$1,709	9	\$2,542
May	Cheerwine Festival	Lodging, Hospitality	TBD	TBD	TBD
July	Dragon Boat	Lodging	\$4,000	20	TBD
Total			\$56,919	786	\$7,238,959

# **WHAT'S AHEAD**

Rowan County Parks & Water Attractions Content Cannon Ballers Ticket Giveaway Polar Express Packages Little League World Series

