

SOUTH TOWNE

4th Quarter Report for the South Towne Exposition Center

December 2015



Native American Powwow on New Year's Eve Closes Out Busy 4th Quarter

The **11th Annual New Year's Eve Powwow** made its first appearance at South Towne, having outgrown its previous location. The event featured Native American dances and a drum group from Fort Duchesne. It was one of **68 events** held during 4th Quarter.

The **Primary Children's Festival of Trees** attracted over 100,000 attendees in early December. Other large events included: the **Fall Home Show**, **Rocky Mountain Gun Show** (x2), the **Hot Tub, Swim and Spa Sale**, **Salt Lake Family Christmas Gift Show**, **What a Woman Wants**, **Crossroads of the West Gun Show**, **Chevrolet's Find New Roads Tour** and a **Dicken's Christmas**.

There were over a dozen expos and conferences, including: **American Public Works Fall Conference & Storm Water Expo**, **Firm Foundation Expo & Conference**, **Gluten Free Expo**, **Utah Education Association Convention & Education Expo**, **Pinner's Conference & Expo**, **Recycling Exhibition**, the **Utah Office of Multicultural Affairs Youth Leadership Summit**, **Governor's Office of Economic Development PTAC Symposium**, **Utah Head Start Association**, **Early Childhood Education Conference**, **UDOT Annual Conference**, **Utah Health Care Association Fall Convention** and the **Utah Association of CPAs Technology Conference**.

Meetings continue to be a big part of the Expo Center's business. This quarter's meetings included: **BD Medical ELT Meeting**, **Zija International Regional Meeting**, **City Church Trunk or Treat**, **An Evening of Light and Love**, **Comcast All Employees Meeting**, **Utah Dental Association/Salt Lake Area**, **Metrostudy Quarterly Executive Housing Market Briefing**, **Ultradent State of the Company Address**, **Le-Vel Local**, **Sunset Alliance Super Event 5** and **City Church Christmas Eve**. (Continued: See Events, page 3.)



Year-to-Date Recycling Totals

Cardboard — 16.3 tons

Single stream — 1 ton

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Facility Update

Seismic (earthquake) Bracing — This on-going project is nearing completion with only four braces left to be installed on Monday, January 11th. The project is set to wrap up on January 20th.

Boiler Refractory — The construction and installation of the #2 boiler refractory has been completed. This was the final phase of a three-part project that began in 2014.

Training — In addition to the company-wide training that took place at the Salt Palace in mid-December:

- Facility Director Rick Medina participated in a meeting to discuss emergency preparedness and relief efforts between the public and private sectors in the event of a major earthquake. Representatives from the state of Utah, FEMA, the Emergency Operations Committee and hospitality industry were part of this meeting held at the State Capitol's Emergency Operations Center.
- Chief Engineer Zach Nicholson and Rick Medina worked with Ralph Ley from the US Department of Homeland Security to complete the final vulnerability assessment that will allow STEC staff to plan, prepare and implement safer practices within the facility.
- Zach Nicholson and Rick Medina attended the 2nd annual Disaster Recovery Conference sponsored by Salt Lake County Office of Emergency Services.
- Event Manager Gerri Morgan, Zach Nicholson and Rick Medina, along with representatives from other SMG properties and other large venues from across the state, were part of a discussion conducted by Utah State Intelligence Analyst John McClure on terrorist threat assessment and responses.
- Rick Medina attended the Storm Water SOP training hosted by Salt Lake County's Dan Drumiler. STEC completed the procedural document and has trained key staff on its contents. Medina is a member of Salt Lake County's Storm Water Management Team.
- On December 21, the facility Safety Committee conducted the bi-annual emergency evacuation training and drill.

S.O.A.R.

Service for Success/Outreach to Our Community/Awareness of Safety/Responsibility to Our Environment

Sales Continue to be Strong

October

- 3 Key Elements 2016
- Utah Education Assoc. Convention & Education Expo 2016
- Teaching Self-Government Couple Parenting Mastery 2016
- Verisk Health Analyst Coding Conference 2016
- City Church Trunk or Treat
- Aromatools 2016
- World Wide Dreambuilders Regional Rally
- Utah Banks Assoc. Women in Banking
- Crazy Daisy Cheer Boutique 2016
- Utah Library Association Conference 2017
- Classic Car Auction 2016
- AutoRama 2017
- AutoRama 2018
- City Church Christmas Dinner
- International Sportsmen's Expo 2019
- International Sportsmen's Expo 2020
- The Great Salt Lake Business Conference 2016
- Dickens' Christmas 2016
- Utah Boat Show & Watersports Expo 2022
- Utah Sportsman's Vacation & RV Show 2022
- Classic Car Auction 2016

November

- Sentry West Insurance Casino Night
- Utah Power Credit Union Annual Meeting 2016
- Crazy Daisy Cheer Boutique
- Corkery 60th Birthday Party 2016
- Crossroads of the West Gun Show 2017
- Utah Open Source Open West 2016
- Finau Funeral
- Sons of Baseball Foundation Banquet 2016
- City Church Christmas Eve
- Rocky Mountain Self-Defense Tournament of Champions
- Rocky Mountain Gun Show 2017 (x3)
- Utah Prepare Conference 2016
- Utah Asphalt Conference
- SAGE testing 2016

Events (cont.)



Modern Expo & Events Decked the Hall for Holiday Parties

There was also a diverse mix of other uses for the facility during the quarter, including: **The Utah Snow & Avalanche Workshop, K-9 Nose Work, Utah Health Care Association Emergency Preparedness Training, NCEES Engineering & Surveying Exams, National Guard Job Fair, Utah State University Open House, Utah Valley University Open House, IATSE Local 838**

Training and an American Red Cross Blood Drive.

Utah Food Services was kept busy with the following events: **Romance Writers Luncheon & Book Signing, Intermountain Kennel Club Christmas Party, Workers Compensation Fund Christmas Party, Century West Insurance Casino Night, City Church Christmas Dinner, inContact Holiday Party and Gough Construction Holiday Party.**

Dance and cheerleading competitions and related shows included: **JAMZ Cheer & Dance Championship, Crazy Daisy Cheer Boutique** and the **Universal Cheerleaders Regional competition.**

Seminars included: **Angel's Hands Howlin' with Angels, Healing through Fitness, Life Leadership (x9), Togetherness Project, World Wide DreamBuilders and Hope Haven Couple's Night.**



Debbie Goddard Recognized as Employee of the Quarter

Debra Goddard's mention as Employee of the 3rd Quarter was inadvertently left out of the previous quarterly report. Denny Britton was featured, but he is actually the 4th Quarter winner.

Debbie has been a member of the Security Department for nearly 15 years.

She enjoys a variety of outdoor activities, including snowmobiling and riding ATVs. Debbie is also a movie buff and *Braveheart* tops her list of films. She is a native Utahn.



South Towne Event Staff Dressed Up for Opening Night of the Festival of Trees.



SMG Employees Help with Shriners Children's Hospital Winter Carnival

Company-wide toy drive helped kids have merrier Christmas

Sales Manager Sharlene Romero represented South Towne for the 4th Quarter Employee Action Committee service project. She was joined by several employees from the Salt Palace who staffed two of the booths at the Shriners Hospital annual Winter Carnival.

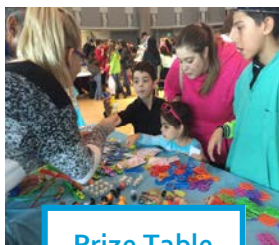


The event was held Monday, December 21st in the Hospital's event center and featured about a dozen separate "carnival" games for patients and their siblings, along with refreshments. There was also a main stage event with a magician, and Mr. and Mrs. Claus were there to listen to children's wishes at the "Santa Station."

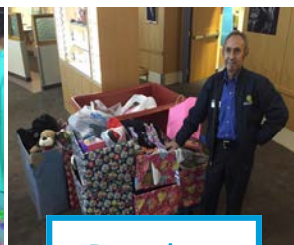
SMG offered a beanbag toss and had children select a variety of little toys as their prize. They also received books that were donated by Barnes & Noble. Various businesses from Salt Lake participated in the carnival.

Prior to the carnival, SMG mounted a product drive for the children being treated at the facility. Donations were collected during our annual employee training session in mid-December. Kudos to our staff for being so generous! Over three dozen stuffed animals, a dozen pairs of PJs, and over \$150 in cash were donated along with many toys, games, puzzles, books and a gift card.

Shriners specializes in treating children with orthopaedic and neuromusculoskeletal disorders, as well as serving as a burn center for children. Shriners treats patients regardless of their family's ability to pay.



Prize Table



Donations



Volunteers

4th Quarter Sales (continued)

December

- Crazy Daisy Boutique 2016
- Classic Car Auction 2017
- Winter Palooza 2017
- Utah Health Information Network 2016
- Autorama 2019
- U of U Hire Alumni 2016
- Piano Gallery Sales Event 2016
- Argosy University Graduation 2016
- Church of God Conference 2016
- All about Baby Expo 2016
- Hometown Living Expo 2016
- New Year's Eve Powwow
- Get Motivated Business Seminar 2016
- Prophetic Appointed Times 2016
- U of U Alumni Association UXPO 2016
- Auto Owners Insurance Company Meeting 2016
- Metrostudy 4Q Executive Housing Market Briefing 2016
- Wasatch Rails Train Show 2016
- School Nutrition Utah Summer Conference 2017



SMG is a worldwide leader in public facility management and hospitality services. Since 1977, SMG has contracted with 230 facilities around the world. The South Towne Exposition Center has been part of the SMG family since 2000.

www.smgworld.com

Visit Us At

www.southtowneexpo.com



2015 Wraps Up with Employee Training Sessions and Recognition Luncheon

On December 14th, Supervisors, Managers and Directors attended a half-day K'nekt leadership training session. Katie Wells from the SMG corporate office conducted the training that included lectures, videos and team break-out sessions. In between the two courses, a lunch was served and HR gave an update on open enrollment and other benefit-related issues.

On the 15th, there were three, one-hour presentations by organizations whose work is relevant to our work in public facility management. The first presentation was given by Tracy Ita and Sgt. Tony Russell of the Salt Lake Police Department on active shooter scenarios. They gave a mixed media presentation on the history of mass shootings and cited specific examples from the Salt Lake City area. They stressed the importance of always being aware of one's surroundings and to follow the police department's advice: If you see something, say something!



The next speaker was Rebecca Sanchez, Director of the Salt Lake County Mayor's Office of Diversity Affairs. Her presentation gave us all tips on how to be more sensitive to people who are not like us, including understanding gender, race, age and socio-economic differences. The presentation incorporated role-playing using some of the employees in a scenario of interacting with a person with disabilities.

The final presenter was Eric Bonin, the Salt Lake Program Manager for Splore, a national program which offers a variety of indoor and outdoor sporting activities for people with disabilities. He offered a mixed media presentation illustrating the fact that just because someone is disabled doesn't make them unable to enjoy many activities, including rock climbing, river rafting and skiing.

The presentations were then followed by the Employee Recognition Luncheon, catered by Utah Food Services. General Manager Dan Hayes gave a recap of the year's activity at all three SMG facilities and talked briefly about the coming year. Employees who have been with the company for three, five, ten and above years received Years of Service certificates. Employees of the Year were also named from each facility and they received a special certificate and cash award. (See below.) All of this was interspersed with performances by some of the talented people who work at our facilities. Leona Schultz from the Business Center and Bryant Larsen, Salt Palace Office Administrator both sang. Engineer Josh Densley performed a two-part magic show/stand-up comedy routine. Special guests included Erin Litvack and Holly Yocom from the Salt Lake County Community Services Department.

EMPLOYEES OF THE YEAR



Mike Garcia
SPCC



Bill Jiminez
EPEC



Jimmy Mosley
STEC