

## **Terms & Conditions of Participation**

VISIT SALT LAKE

Visitor Experience Exchange: Terms & Conditions of Participation

### **PLEASE READ CAREFULLY BEFORE REGISTERING.**

These Terms & Conditions apply to all individuals registering for the 2026 Visitor Experience Exchange (the “Program”) hosted by Visit Salt Lake (“VSL”).

#### **1. Program Inclusions and Exclusions**

- Included in Program Fee: Lodging (June 21–28, 2026), group meals, ground transportation in Switzerland, hosted programming, and activities described in the official itinerary.
- Not Included: Airfare to/from Switzerland, optional excursions or personal travel, individual medical/travel insurance, personal expenses, room service, tips, or items not expressly included.

#### **2. Participant Fees**

- Delegate Fee: \$7,500 USD
- Guest Fee: \$5,000 USD  
*Flights are not included.*

#### **3. Payment Terms**

- 50% deposit due at time of registration
- 50% due by February 20, 2026
- If registration occurs after February 26, 2026, 100% of Payment is Due to complete registration.

All payments will be collected online via the designated registration portal. Non-payment by deadlines may result in forfeiture of participation without refund.

#### **4. Cancellation and Transfer Policy**

- All payments are non-refundable.

- However, participation may be transferred to another individual with prior written approval by Visit Salt Lake. VSL reserves sole discretion in approving transfers and may deny any transfer it deems inappropriate.
- Any such transfer request must be received no later than 30 days prior to departure.

**5. Force Majeure / Cancellation by VSL**

VSL reserves the right to cancel, reschedule, or modify the Program in whole or in part for any reason, including but not limited to acts of God, pandemic, travel restrictions, strikes, civil unrest, terrorism, war, or other force majeure events. In such cases, VSL has sole discretion as to compensation for any and all refunds, losses, or damages to participants.

**6. Participant Responsibility**

Participants must comply with all travel regulations, passport/visa requirements, and local laws. Failure to do so may result in removal from the Program without refund.

**7. Governing Law and Jurisdiction**

This agreement shall be governed by the laws of the State of Utah. Any disputes shall be brought in the state or federal courts located in Salt Lake County, Utah.

**8. Mediation Requirement**

In the event of any dispute arising out of or relating to participation in the Program, the parties agree to first attempt to resolve the dispute through confidential mediation in Salt Lake County, Utah, before initiating any legal action. If mediation is unsuccessful, the matter may be submitted to a court of competent jurisdiction as described herein.

**9. Acceptance of Terms**

By submitting registration and payment online, and checking the box indicating acceptance, the participant affirms that they have read, understood, and agreed to these Terms & Conditions and the separate Liability Release and Assumption of Risk Waiver.