ADJOURN.

# Visit SLO CAL Executive Committee Agenda Thursday, January 14, 2021 3:00pm-5:00pm Video Conference – URL: https://us02web.zoom.us/j/85159530502 Meeting ID: 851 5953 0502 Call-In Phone Number: (669) 900-6833 Passcode: 114478

### 1. CALL TO ORDER

**ANNOUNCEMENTS** 

### 2. PUBLIC COMMENT (On Non-Agenda Items)

**CONSENT AGENDA** – motion required

### 3. Approval of November 12, 2020 Executive Committee Meeting Minutes

4. Approval of November and December Visit SLO CAL Financials Staff will request Committee approval of the November 12, 2020 Executive Committee Meeting Minutes, and the November and December Visit SLO CAL Financials.

### **CEO REPORT**

### 5. CEO Report (20 min)

Staff will provide an update on current projects, reporting and areas of focus for the months ahead.

6. COVID-19 Impact & Response Update (15 min) – motion required

Staff will provide an update on the impact of COVID-19 to the tourism industry and Visit SLO CAL's response to-date, as well as its planned efforts moving forward, and will request Committee approval to pursue federal relief efforts.

7. Travel Trade & Marketing Update (20 min)

Staff will provide an update on key travel trade and marketing initiatives, and provide an overview of the scope and timeline for Visit SLO CAL's agreement with Mering, as well as the additional funds allocated to media spend in the current fiscal year with Miles Partnership.

- 8. Oceano Dunes SVRA Advocacy (15 min) motion required Staff will request Committee approval to spearhead advocacy efforts in favor of re-permitting the Oceano Dunes SVRA, in advance of the upcoming Coastal Commission hearings.
- 9. FY2020-21 Budget Re-Forecast Update (30 min) motion required

The Committee will review Visit SLO CAL's FY2020/21 budget mid-year re-forecast and make a recommendation for Board approval.

C. Davison

C. Davison

C. Davison

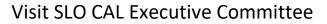
VISIT AGENDA Visit SLO CAL Executive Committee Brown Act Notice: Each speaker is limited to two minutes of public comment for items not on the agenda. Public comment for each agenda item will be called for separately and is also limited to 2 minutes per speaker. State law does not allow the Executive Committee to discuss or take action on issues not on the agenda, except that members of the Committee may briefly respond to statements made or questions posed by the person giving public comment. Staff may be directed by the Committee to follow-up on such items and/or place them on the next Committee agenda. The order of agenda items is listed for reference and items may be taken in any order deemed appropriate by the Executive Committee.

ADA Notice: Meeting facilities are accessible to persons with disabilities. If you require special assistance to participate in the meeting, notify Brendan Pringle at (805) 541-8000 at least 48 hours prior to the meeting.



11511

I F O R N I A



Visit SLO CAL Executive Committee Meeting Minutes Thursday, November 12, 2020 3:00pm Video Conference – URL: <u>https://us02web.zoom.us/j/81121895828</u> Meeting ID: 811 2189 5828

1. CALL TO ORDER: Clint Pearce

PRESENT (VIA VIDEO CONFERENCE): Mark Eads, Hemant Patel, Clint Pearce

ABSENT: Aaron Graves, Amar Sohi

STAFF PRESENT: Chuck Davison, Brendan Pringle

Call to Order at 3:01pm.

### 2. PUBLIC COMMENT (On Non-Agenda Items)

None.

### ANNOUNCEMENTS

Davison congratulated Aaron Graves and his wife Katelyn on their recent nuptials.

### **CONSENT AGENDA**

- 3. Approval of September 14, 2020 Executive Committee Meeting Minutes
- 4. Approval of September Visit SLO CAL Financials
- 5. Approval of Kathleen Naughton's Marketing Committee Application

Davison noted that Kathleen Naughton is the new Executive Director of SLO Coast Wine Collective, and would take the seat formerly held by Anne Steinhauer, their former Executive Director.

Public Comment – None.

Committee Discussion.

ACTION: Moved by Eads/Patel to approve the Consent Agenda as presented.

Motion carried: 3:0

### **CEO REPORT**

6. CEO Report

Visit SLO CAL and the South County Chambers are working with communities in the Five Cities on an effort to commission an economic impact report on the Oceano Dunes SVR. The report would identify key economic impacts should Oceano Dunes State Park remain shut down or portions of the park are closed, and provide the necessary data to inform the cities, the County and economic development agencies in our region. It would also provide guidance for future areas of economic opportunity. Visit SLO CAL's role would be a supportive one, providing oversight in the process, and funding if approved by the Board in the mid-year re-forecast. Likewise, Visit SLO CAL has been in conversations with the City of San Luis Obispo and Cal Poly about the development of an economic impact report that would identify how the full or partial closure of Cal Poly impacts the region's tourism industry. Discussions for this report are still in the planning phases, and Visit SLO CAL would co-lead this work with Cal Poly, with assistance and contribution from the City of San Luis Obispo. Visit SLO CAL's role would be a supportive one, providing oversight and funding, if approved by the Board in the re-forecast. Davison provided a staffing update, noting that Kyla Boast will be on maternity leave from December 7 - March 1, 2020, and that during her absence, Charles Crellin, former GM at the Sycamore Mineral Springs Resort, will be serving as a sales contractor at around 10 hours per week. The South County Chambers of Commerce is actively working on the redesign of the California Welcome Center, and is currently interviewing for a Welcome Center Manager. Their intent is to re-open the center before Black Friday and they are working with the local DMOs on representation buildout for their communities. The December Executive Committee Meeting is currently scheduled for December 10, 2020, which conflicts with Destinations International's Winter Board Meeting. Davison asked the Committee if they would like to cancel this meeting or reschedule for another date.

Public Comment – None.

Committee Discussion. The Committee agreed to cancel the December 2020 Executive Committee Meeting.

### **BUSINESS ITEMS**

### 7. COVID-19 Impact & Response Update

As part of the Strategic Direction 2023 imperative to "Lead the county tourism industry in a collaborative resilience planning effort, Davison shared the latest draft of a three-page COVID-19 Recovery Tracker that will be sent with the Board Business Intelligence Report and Community Business Intelligence Report in the future. Davison noted SLO CAL continues to outpace its competitive set by double digits. Davison noted that, at a local level, Visit SLO CAL expects that San Luis Obispo County will return to the purple tier next Tuesday. He also provided a national update on the possibility of a federal recovery package, consumer sentiment around travel and current travel spending levels. He outlined current air service effective December 2020, and reviewed the most recent STR report, noting that the question remains whether SLO CAL can hold leisure travel for the next few months.

Public Comment – None.

Committee Discussion. Patel asked what Visit SLO CAL's plan is in case there is another shutdown. Davison responded that Visit SLO CAL would revert back to "dreaming"-based advertising. Eads noted that Visit SLO CAL is providing great information and to keep it coming.

### 8. Operational Plan Update

On November 3, 2020, the Visit SLO CAL Leadership Team held a quarterly check-in with Coraggio to discuss its progress on the Strategic Direction 2023 (SD2023) Operational Plan. During this check-in, the team provided updates on the current challenges impeding progress on Operational Plan items, planned responses to those challenges and the items they are tackling in the current and upcoming quarters. Davison outlined the key progress made on SD2023 initiatives.

Public Comment – None

Committee Discussion.

# 9. FY2020-21 Budget Re-Forecast Update

Davison provided an update on the budget re-forecast timeline. He also outlined the key programming and staff updates, and requested Committee feedback on items that Visit SLO CAL should or should not include in the re-forecast.

Public Comment – None

Committee Discussion.

### 10. Marketing Agency RFP Update

Davison outlined the timeline and process for Visit SLO CAL's marketing agency RFP. He noted that out of the seven responses, four agencies were invited to provide an oral presentation, and of those invited, three agencies - MMGY, Miles Partnership and Mering - presented to the evaluation committee, which consisted of three Marketing Committee members (Molly Cano, John Sorgenfrei and Ashlee Akers). Davison reviewed how the agencies were judged. He noted that Mering provided the strongest responses to the two oral presentation prompt questions, and demonstrated the strongest performance in creativity and media planning. He also noted that Mering's familiarity with SLO CAL as Visit California's agency was demonstrated in their presentation. On November 10, 2020, the evaluation committee presented their feedback and recommendation to the Marketing Committee, and the Marketing Committee recommended that the Board approve a contract with Mering as Visit SLO CAL's Agency-of-Record. Davison shared some of the spec work that Mering provided in their presentation, as well as Mering's highlight reel. Davison commented that Visit SLO CAL owes a debt of gratitude to Keith Ireland of Sunshine & Bourbon, formerly BCF, for his development of the SLO CAL brand and that Keith would be pleased to see Mering take the brand to the next level. Davison commented on how far the destination has come in the last five years that the gold standard in California tourism advertising (Mering) wanted to pitch our account. Davison also reminded the Committee that Miles Partnership is already contracted to buy Visit SLO CAL's media through June, and that the first few months of the new agency's contract (January-June) would be focused on the brand evolution and website refresh in addition to FY2021/22 planning.

Public Comment – None

Committee Discussion.

**ACTION:** Moved by **<u>Eads/Patel</u> to recommend that the Board allow the CEO enter into contract negotiations with Mering as Visit SLO CAL's marketing agency-of-record, as recommended by the Marketing Committee.** 

### Motion carried: 3:0

### 11. Travel Trade & Marketing Update

Davison reported out on recent and upcoming travel trade efforts, paid and owned media highlights for October. He also provided an update on partnerships and events, noting that five communities have approved a \$5000 sponsorship co-op, which will provide the additional funding necessary to host a National Series race in SLO CAL. He noted that all partners now have an Enhanced Listing (more robust than the standard listing) on the SLOCAL.com website, and that all Enhanced Listings were upgraded to Featured Listings. He also noted that Restaurant Month will be happening in January, and Visit SLO CAL has begun reaching out to restaurants for specials, including take-out options.

Public Comment – None.

Committee Discussion.

Davison noted upcoming agenda items.

### ADJOURNMENT

Adjourned at 4:37pm.

#### San Luis Obispo County Visitors & Conference Bureau 2020-2021 Financial Summary - November

			Bu	Idgeted for				MTD % of Total Income/								YTD % of Total Income/
Income	Th	is Month	50	Month	мт	D Variance	% Variance	Expenses	F	ISCAL YTD	В	udget YTD	YΤ	D Variance	% Variance	Expenses
Web & Ticket Revenue	\$	1,253	\$	700	\$	553	79.06%	0.20%	\$	5,242	\$	ů.	\$	1,742	49.78%	0.18%
Co-op Revenue	\$	-,	ŝ	-	\$		0.00%	0.00%	\$	-	\$		\$	(1,500)	-100.00%	0.00%
Interest Income	ŝ	137	ŝ	2.131	Š	(1,993)	-93.55%	0.02%	\$	2.267	\$		š	(7,903)	-77.71%	0.08%
TMD Income	Ŷ		Ť	2,101	Ť	(1,000)	00.0070	0.02/0	Ŷ	2,201	Ŷ	10,110	Ť	(1,000)		0.0070
Collected from Prior Year Assessments	\$	-	\$		\$	_	0.00%	0.00%	\$	111,509	\$		\$	111,509	0.00%	3.88%
Arroyo Grande	\$	6,955	\$	6,955	\$	-	0.00%	1.13%	\$	46,127	\$	46,127	\$	111,505	0.00%	1.61%
Atascadero **	э \$	6,955	э S	0,955	э \$	-	0.00%	0.00%	э \$	36,426	э \$		ъ \$	-	0.00%	1.27%
Grover Beach	э \$	3.265	-	3.265	э \$	-	0.00%	0.53%		19.278	э \$		ъ \$	-	0.00%	0.67%
		- 1	\$		· ·	-			\$			., .		-		
Morro Bay	\$	23,304	\$	23,304	\$	-	0.00%	3.78%	\$	158,386	\$		\$	-	0.00%	5.51%
Paso Robles	\$	40,429	\$	40,429	\$	-	0.00%	6.56%	\$	212,442	\$	212,442		-	0.00%	7.40%
Pismo Beach	\$	89,611	\$	89,611	\$	-	0.00%	14.54%	\$	608,838	\$	608,838		-	0.00%	21.20%
City of San Luis Obispo	\$	50,154	\$	50,154	\$	-	0.00%	8.14%	\$	291,154	\$	291,154	\$	-	0.00%	10.14%
Unincorporated SLO County	\$	102,563	\$	102,563	\$	-	0.00%	16.64%	\$	598,103	\$	598,103	\$	-	0.00%	20.82%
Adjustment for Actual TMD Collected	\$	298,642	\$	-	\$	298,642	100.00%	48.46%	\$	782,682	\$	-	\$	782,682	100.00%	27.25%
Total TMD Income	\$	614,923	\$	316,281	\$	298,642	94.42%	99.77%	\$	2,864,944	\$	1,970,754	\$	894,190	45.37%	464.85%
Total Income	\$	616,314	\$	319,112		297,202	93.13%	100.00%	\$		\$	1,985,923		886,530	44.64%	100.00%
** District pays quarterly	Ψ	010,014	Ŷ	010,112	Ψ	201,202	50.1076	100.0070	٣	2,072,400	٣	1,000,020	Ŷ	000,000	44.0470	100.0070
District pays quarterly																
Expenses																
Contingency Reserve	\$	30,809	\$	15.849	\$	14,960	94.39%	8.32%	\$	143.509	\$	98.713	\$	44,797	45.38%	8.44%
G&A	\$	16,525	ŝ	17.842	\$	(1,317)	-7.38%	4.46%	\$	112,098	\$	118,117		(6,019)	-5.10%	6.59%
Industry Research and Resources	\$	13,586	ŝ	15,767	\$	(2,181)	-13.83%	3.67%	\$	80.609	\$	80.914		(306)	-0.38%	4.74%
Travel Trade	ş S	14.608	ş S	16.859	\$	(2,101)	-13.36%	3.95%	э \$	71,993	э \$	94.126			-23.51%	4.24%
Communications	э \$	1	э S								э \$			(22,133)		
		18,046	-	17,512	· ·	534	3.05%	4.88%	\$	86,837			\$	(29,427)	-25.31%	5.11%
Advertising	\$	226,882	\$	244,128	\$	(17,246)	-7.06%	61.30%	\$	991,426	\$	1,180,985		(189,558)	-16.05%	58.33%
Promotions & Events	\$	5,839	\$	27,576	\$	(21,737)	-78.83%	1.58%	\$	17,486	\$	45,146		(27,659)	-61.27%	1.03%
Digital Marketing	\$	28,206	\$	26,167	\$	2,039	7.79%	7.62%	\$	126,712	\$	139,857		(13,145)	-9.40%	7.45%
Film Commission	\$	-	\$	-	\$	-	0.00%	0.00%	\$	300	\$	5,325		(5,025)	-94.37%	0.02%
Engagement & Advocacy	\$	15,629	\$	26,060	\$	(10,431)	-40.03%	4.22%	\$	68,795	\$	107,261	\$	(38,466)	-35.86%	4.05%
Total Expenses	\$	370,129	\$	407,760	\$	(37,631)	-9.23%	100.00%	\$	1,699,766	\$	1,986,707	\$	(286,942)	-14.44%	100.00%
Surplus(Deficit)	\$	246,185	\$	(88,648)	\$	334,833	377.71%		\$	1,172,687	\$	(784)	\$	1,173,471	149706.39%	
Cash Flow																
Surplus (Deficit)	\$	246,185							\$	1,172,687						
Beginning Cash Balance	\$ \$	2,738,771							\$	1,605,945						
Change in Accounts Receivable Change in Accrued Expenses	\$ \$	142,098 (70,541)							\$ \$	(234,076) 199,587						
Change in Prepaid Expenses	ծ Տ	(70,541) 27,412							ծ Տ	(3,243)						
Change in Accounts Payable	э \$	7,954							э \$	238,279						
Change in Reserve Contingency	\$	30,809	_						\$	143,509	_					
Visit SLO CAL Cash Balances	\$	3,122,689							\$	3,122,689						
Contingency Reserve - 5% of Cumulative Rev. Liability on Balance Sheet	\$	(1,111,062)							\$	(1,111,062)						
Net Available Cash	\$	2,011,627							\$	2,011,627						

Notes:

- \$246k surplus for November(\$335k larger surplus than budgeted). \$1.173 Million surplus year-to-date (\$1.173 Million larger surplus than budgeted).

- All TMD amounts accrued through September have been collected.

8:04 PM

12/14/20

Accrual Basis

# Visit SLO CAL **Balance Sheet Prev Year Comparison**

As of November 30, 2020

	Nov 30, 20	Nov 30, 19	\$ Change	% Change
ASSETS Current Assets				
Checking/Savings 1010 · Bank of the Sierra - TMD 1020 · Bank of the Sierra - Membership 1030 · Morgan Stanley - TMD 1040 · Morgan Stanley - Membership	1,626,380.75 288,327.96 1,039,950.06 107,180.79	957,985.98 276,702.34 812,848.50 105,833.75	668,394.77 11,625.62 227,101.56 1,347.04	69.8% 4.2% 27.9% 1.3%
Total Checking/Savings	3,061,839.56	2,153,370.57	908,468.99	42.2%
Accounts Receivable 1200 · Accounts Receivable	680,447.62	636,971.79	43,475.83	6.8%
Total Accounts Receivable	680,447.62	636,971.79	43,475.83	6.8%
Other Current Assets 1320 · Prepaid Rent 1340 · Workman's Comp Deposit 1350 · Prepaid Expenses 1330 · Employee Advances 1499 · Undeposited Funds	4,369.95 744.40 96,668.96 7.26 60,849.33	4,369.95 744.40 186,710.99 60.52 98,383.12	0.00 0.00 -90,042.03 -53.26 -37,533.79	0.0% 0.0% -48.2% -88.0% -38.2%
Total Other Current Assets	162,639.90	290,268.98	-127,629.08	-44.0%
Total Current Assets	3,904,927.08	3,080,611.34	824,315.74	26.8%
Fixed Assets 1400 · Fixed Assets 1405 · Computer Hardware/Software 1410 · Furniture & Fixtures 1415 · Leasehold Improvements 1425 · Office Equipment	37,349.33 101,040.00 71,766.15 19,488.10	37,349.33 101,040.00 71,766.15 19,488.10	0.00 0.00 0.00 0.00	0.0% 0.0% 0.0% 0.0%
Total 1400 · Fixed Assets	229,643.58	229,643.58	0.00	0.0%
1500 · Accumulated Depreciation 1505 · Comp. Hdwr/Sftwr. Acc. Depr. 1510 · Furn. & Fixt. Accum. Depr. 1515 · Leasehold Imp. Accum. Depr. 1525 · Office Equip. Accum. Depr.	-21,231.17 -14,984.00 -5,959.00 -26,197.00	-21,231.17 -14,984.00 -5,959.00 -26,197.00	0.00 0.00 0.00 0.00	0.0% 0.0% 0.0% 0.0%
Total 1500 · Accumulated Depreciation	-68,371.17	-68,371.17	0.00	0.0%
Total Fixed Assets	161,272.41	161,272.41	0.00	0.0%
Other Assets 1600 · Intangibles	15 750 00	45 750 00	0.00	0.0%
1605 · Trademark - Slocal	15,750.00	15,750.00	0.00	0.0%
Total 1600 · Intangibles Total Other Assets	15,750.00	15,750.00 15,750.00	0.00	0.0%
TOTAL ASSETS	4,081,949.49	3,257,633.75	824,315.74	25.3%
LIABILITIES & EQUITY Liabilities Current Liabilities				
Accounts Payable 2000 · Accounts Payable	273,587.90	211,171.93	62,415.97	29.6%
Total Accounts Payable	273,587.90	211,171.93	62,415.97	29.6%
Credit Cards 2060 · American Express Credit Card	8,662.53	16,709.01	-8,046.48	-48.2%
Total Credit Cards	8,662.53	16,709.01	-8,046.48	-48.2%
Other Current Liabilities 2070 · Accrued Liabilities 2010 · Deferred Revenue	198,972.00 0.00	166,409.56 4,000.00	32,562.44 -4,000.00	19.6% -100.0%

8:04 PM

12/14/20

Accrual Basis

# Visit SLO CAL **Balance Sheet Prev Year Comparison**

As of November 30, 2020

	Nov 30, 20	Nov 30, 19	\$ Change	% Change
2100 · Payroll Liabilities				
2115 · Company ETT Payable	0.00	0.28	-0.28	-100.0%
2125 · Company FUTA Payable	0.00	1.65	-1.65	-100.0%
2135 · Company SUI Payable	0.00	13.48	-13.48	-100.0%
2160 · Health Insurance Withheld	-550.98	-976.01	425.03	43.6%
Total 2100 · Payroll Liabilities	-550.98	-960.60	409.62	42.6%
Total Other Current Liabilities	198,421.02	169,448.96	28,972.06	17.1%
Total Current Liabilities	480,671.45	397,329.90	83,341.55	21.0%
Total Liabilities	480,671.45	397,329.90	83,341.55	21.0%
Equity				
3120 · Reserved Earnings	1,111,061.88	894,196.72	216,865.16	24.3%
3130 · Retained Earnings	1,317,528.76	1,586,777.19	-269,248.43	-17.0%
Net Income	1,172,687.40	379,329.94	793,357.46	209.2%
Total Equity	3,601,278.04	2,860,303.85	740,974.19	25.9%
TOTAL LIABILITIES & EQUITY	4,081,949.49	3,257,633.75	824,315.74	25.3%

#### San Luis Obispo County Visitors & Conference Bureau 2020-2021 Financial Summary - December

			_					MTD % of								YTD % of Total
Income	Tł	nis Month	Bu	dgeted for Month	мт	D Variance	% Variance	Total Income/ Expenses	F	ISCAL YTD	в	udget YTD	ΥТ	D Variance	% Variance	Income/ Expenses
Web & Ticket Revenue	\$	958	\$	700	\$	258	36.82%	0.17%	\$	6,200	\$		\$	2,000	47.62%	0.18%
Co-op Revenue	\$	-	ŝ	2.000	\$	(2,000)	-100.00%	0.00%	\$	0,200	\$		\$	(1,500)	-42.86%	0.00%
Interest Income	\$	254	ŝ	2,000	ŝ	(1,877)	-88.09%	0.05%	\$	2,520	ŝ		ŝ	(9,780)	-79.51%	0.07%
TMD Income	Ŷ	201	Ť	2,101	Ť	(1,011)	00.0070	0.0070	Ŷ	2,020	Ŷ	12,000	Ψ.	(0,100)		0.0770
Collected from Prior Year Assessments	\$	-	\$		\$	_	0.00%	0.00%	\$	111,509	\$	_	\$	111,509	100.00%	3.25%
Arroyo Grande	\$	6,148	ŝ	6,148	\$	_	0.00%	1.10%	\$	52,274	\$	52,274	\$	-	0.00%	1.52%
Atascadero **	\$	28,380	\$	28,380	\$		0.00%	5.08%	\$	64,806	\$		\$		0.00%	1.89%
Grover Beach	\$	1,952	ŝ	1,952	\$	-	0.00%	0.35%	\$	21,230	\$		\$	-	0.00%	0.62%
	ф \$	18.443	э \$	18.443	э \$	-	0.00%	3.30%	э \$	176.829	э \$		э \$	-	0.00%	5.15%
Morro Bay Paso Robles	э \$	29,482		29,482	э \$	-	0.00%	5.28%	э \$	241.924	э \$		э \$	-	0.00%	5.15% 7.05%
		- 1 -	\$		· ·									-		
Pismo Beach	\$	70,907	\$	70,907	\$	-	0.00%	12.69%	\$	679,745	\$	679,745		-	0.00%	19.81%
City of San Luis Obispo	\$	41,973	\$	41,973	\$	-	0.00%	7.51%	\$	333,127	\$		\$	-	0.00%	9.71%
Unincorporated SLO County	\$	65,352	\$	65,352	· ·	-	0.00%	11.70%	\$	663,455	\$	663,455		-	0.00%	19.34%
Adjustment for Actual TMD Collected	\$	294,916	\$	-	\$	294,916	100.00%	52.78%	\$	1,077,597	\$	-	\$	1,077,597	100.00%	31.41%
Total TMD Income	\$	557,552	\$	262,637	\$	294,916	112.29%	99.78%	\$	3,422,496	\$	2,233,390	\$	1,189,106	53.24%	612.51%
Total Income	\$	558,764	\$	267,467	\$	291,296	108.91%	100.00%	\$	3,431,217	\$	2,253,391	\$	1,179,826	52.36%	100.00%
** District pays quarterly																
Expenses																
Contingency Reserve	\$	27,926	\$	13,167	\$	14,759	112.09%	11.47%	\$	171,435	\$	111,880	\$	59,555	53.23%	8.82%
G&A	\$	17.080	\$	18,102	\$	(1,022)	-5.64%	7.02%	\$	129,178	\$	136,219	\$	(7,041)	-5.17%	6.65%
Industry Research and Resources	\$	13,186	ŝ	18,467	ŝ	(5,281)	-28.60%	5.42%	\$	93,795	\$	99.382		(5,586)	-5.62%	4.83%
Travel Trade	ŝ	10.813	ŝ	18,284	\$	(7,471)	-40.86%	4.44%	\$	82,805	\$	112,410		(29,604)	-26.34%	4.26%
Communications	\$	13.224	ŝ	17.887	\$	(4,662)	-26.07%	5.43%	\$	100.061	\$	134,151		(34,090)	-25.41%	5.15%
Advertising	\$	107.967	ŝ	97,428	\$	10,540	10.82%	44.35%	\$	1,099,394	\$	1,278,412		(179,019)	-14.00%	56.58%
Promotions & Events	\$	9,121	ŝ	5.601	\$	3.520	62.85%	3.75%	\$	26.607	\$	50,746		(173,013)	-47.57%	1.37%
Digital Marketing	s S	27.334	s S	26.532	э \$	802	3.02%	11.23%	э \$	154.046	э \$	166.389		(12,343)	-7.42%	7.93%
Film Commission	Տ	27,334	э S	20,532	э \$	602	3.02%	0.00%	э \$	300	э \$	5.325			-7.42%	7.93% 0.02%
Engagement & Advocacy	ծ Տ	- 16.785	э \$	- 30.093	э \$	(13,308)	-44.22%	6.90%	ֆ Տ	300 85.581	ֆ Տ		ծ Տ	(5,025)	-94.37% -37.69%	0.02% 4.40%
	-	.,		,		1 N N N N			1 C -			- /		(51,774)		
Total Expenses	\$	243,437	\$	245,560	\$	(2,124)	-0.86%	100.00%	\$	1,943,202	\$	2,232,268	\$	(289,065)	-12.95%	100.00%
Surplus(Deficit)	\$	315,327	\$	21,907	\$	293,420	1339.39%		\$	1,488,014	\$	21,123	\$	1,468,891	-6953.93%	
Cash Flow																
Surplus (Deficit)	\$	315,327							\$	1,488,014						
Beginning Cash Balance	\$	3,122,689							\$	1,605,945						
Change in Accounts Receivable	\$	101,530							\$	(132,546)						
Change in Accrued Expenses	\$ \$	(112,699)							\$ \$	86,888						
Change in Prepaid Expenses Change in Accounts Payable	\$ \$	27,283							\$ \$	24,040						
Change in Reserve Contingency	э \$	(100,617) 27,926	_						э \$	137,662 171,435	_					
Visit SLO CAL Cash Balances	\$	3,381,438	-						\$	3,381,438	-					
Contingency Reserve - 5% of Cumulative Rev. Liability on Balance Sheet	\$	(1,138,987)							\$	(1,138,987)						
Net Available Cash	\$	2,242,451							\$	2,242,451						

Notes:

- \$315k surplus for December (\$293k larger surplus than budgeted). \$1.49 Million surplus year-to-date (\$1.47 Million larger surplus than budgeted).

- All TMD amounts accrued through October have been collected.

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01/10/21

Accrual Basis

# Visit SLO CAL **Balance Sheet Prev Year Comparison** A

\s of	Dece	nber	31,	2020
-------	------	------	-----	------

	Dec 31, 20	Dec 31, 19	\$ Change	% Change
ASSETS Current Assets				
Checking/Savings 1010 · Bank of the Sierra - TMD 1020 · Bank of the Sierra - Membership 1030 · Morgan Stanley - TMD 1040 · Morgan Stanley - Membership	1,943,537.12 290,535.90 1,040,175.21 107,189.86	885,312.30 277,896.30 813,737.78 105,933.03	1,058,224.82 12,639.60 226,437.43 1,256.83	119.5% 4.6% 27.8% 1.2%
Total Checking/Savings	3,381,438.09	2,082,879.41	1,298,558.68	62.3%
Accounts Receivable 1200 · Accounts Receivable	578,917.99	592,489.75	-13,571.76	-2.3%
Total Accounts Receivable	578,917.99	592,489.75	-13,571.76	-2.3%
Other Current Assets 1320 · Prepaid Rent 1340 · Workman's Comp Deposit 1350 · Prepaid Expenses 1330 · Employee Advances 1499 · Undeposited Funds	4,369.95 744.40 69,243.00 149.85 0.00	4,369.95 744.40 209,368.02 7.26 64,154.99	0.00 0.00 -140,125.02 142.59 -64,154.99	0.0% 0.0% -66.9% 1,964.1% -100.0%
Total Other Current Assets	74,507.20	278,644.62	-204,137.42	-73.3%
Total Current Assets	4,034,863.28	2,954,013.78	1,080,849.50	36.6%
Fixed Assets 1400 · Fixed Assets 1405 · Computer Hardware/Software 1410 · Furniture & Fixtures 1415 · Leasehold Improvements 1425 · Office Equipment	37,349.33 101,040.00 71,766.15 19,488.10	37,349.33 101,040.00 71,766.15 19,488.10	0.00 0.00 0.00 0.00	0.0% 0.0% 0.0% 0.0%
Total 1400 · Fixed Assets	229,643.58	229,643.58	0.00	0.0%
1500 · Accumulated Depreciation 1505 · Comp. Hdwr/Sftwr. Acc. Depr. 1510 · Furn. & Fixt. Accum. Depr. 1515 · Leasehold Imp. Accum. Depr. 1525 · Office Equip. Accum. Depr.	-21,231.17 -14,984.00 -5,959.00 -26,197.00	-21,231.17 -14,984.00 -5,959.00 -26,197.00	0.00 0.00 0.00 0.00	0.0% 0.0% 0.0% 0.0%
Total 1500 · Accumulated Depreciation	-68,371.17	-68,371.17	0.00	0.0%
Total Fixed Assets	161,272.41	161,272.41	0.00	0.0%
Other Assets 1600 · Intangibles 1605 · Trademark - Slocal	15,750.00	15,750.00	0.00	0.0%
Total 1600 · Intangibles	15,750.00	15,750.00	0.00	0.0%
Total Other Assets	15,750.00	15,750.00	0.00	0.0%
TOTAL ASSETS	4,211,885.69	3,131,036.19	1,080,849.50	34.5%
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable 2000 · Accounts Payable	172,500.03	183,273.59	-10,773.56	-5.9%
Total Accounts Payable	172,500.03	183,273.59	-10,773.56	-5.9%
Credit Cards 2060 · American Express Credit Card	9,133.09	20,114.16	-10,981.07	-54.6%
Total Credit Cards	9,133.09	20,114.16	-10,981.07	-54.6%
Other Current Liabilities 2070 · Accrued Liabilities	85,300.00	124,085.85	-38,785.85	-31.3%

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01/10/21

Accrual Basis

#### Visit SLO CAL Balance Sheet Prev Year Comparison As 0

As of	Decem	ber	31,	2020
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	Dec 31, 20	Dec 31, 19	\$ Change	% Change
2100 · Payroll Liabilities				
2105 · 401K Deferred Savings Liability	0.00	880.85	-880.85	-100.0%
2115 · Company ETT Payable	0.00	7.44	-7.44	-100.0%
2125 · Company FUTA Payable	0.00	44.61	-44.61	-100.0%
2135 · Company SUI Payable	0.00	364.34	-364.34	-100.0%
2160 · Health Insurance Withheld	422.02	-1,938.35	2,360.37	121.8%
Total 2100 · Payroll Liabilities	422.02	-641.11	1,063.13	165.8%
Total Other Current Liabilities	85,722.02	123,444.74	-37,722.72	-30.6%
Total Current Liabilities	267,355.14	326,832.49	-59,477.35	-18.2%
Total Liabilities	267,355.14	326,832.49	-59,477.35	-18.2%
Equity				
3120 · Reserved Earnings	1,138,987.38	909,043.26	229,944.12	25.3%
3130 · Retained Earnings	1,317,528.76	1,586,777.19	-269,248.43	-17.0%
Net Income	1,488,014.41	308,383.25	1,179,631.16	382.5%
Total Equity	3,944,530.55	2,804,203.70	1,140,326.85	40.7%
TOTAL LIABILITIES & EQUITY	4,211,885.69	3,131,036.19	1,080,849.50	34.5%

# **Hotel Performance \***

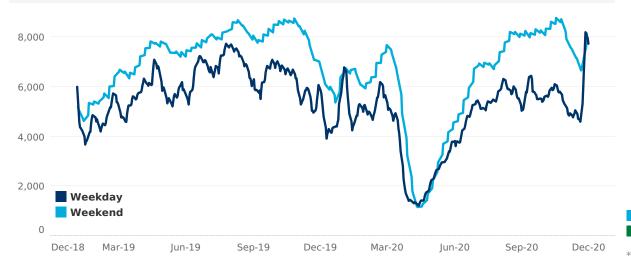
November 2020 and % change, San Luis Obispo County and competitive set

			occ	МОМ	ΥΟΥ	YTD	ADR	МОМ	YOY	YTD	RevPAR	МОМ	ΥΟΥ	YTD
	Community/County	Atascadero	46.2%	<b>▼ -16.6%</b>	<b>▼ -28.3</b> %	<b>▼ -30.8</b> %	\$121.06	▼ -8.8%	▲ 0.8%	<b>▼ -10.1%</b>	\$55.93	<b>▼ -23.9</b> %	<b>▼ -27.8</b> %	<b>▼ -37.3</b> %
		Cambria	57.5%	<b>▼ -23.3</b> %	<b>▼ -7.8</b> %	<b>▼ -21.1%</b>	\$192.66	▼ -5.2%	▲ 8.4%	<b>▼ -3.8</b> %	\$110.85	▼ -27.3%	<b>▼ -0.1%</b>	<b>▼ -21.0%</b>
		Morro Bay	48.8%	<b>▼ -23.0</b> %	<b>▼ -17.7%</b>	<b>▼ -22.5</b> %	\$138.35	<b>▼ -10.9</b> %	<b>10.0%</b>	<b>▼ -3.3</b> %	\$67.49	<b>▼ -31.5</b> %	<b>▼ -9.5</b> %	<b>▼ -22.5</b> %
		Paso Robles	54.7%	<b>▼ -15.2%</b>	<b>▼ -20.2%</b>	<b>▼ -31.0</b> %	\$135.61	▼ -7.8%	<b>▼ -2.8</b> %	<b>▼ -12.6</b> %	\$74.22	<b>▼ -21.8</b> %	▼ -22.4%	<b>▼ -37.9</b> %
Ā		Pismo Beach	55.9%	<b>▼ -21.5%</b>	<b>V -10.9%</b>	<b>▼ -18.1%</b>	\$193.25	<b>▼ -12.6%</b>	<b>▲ 16.1%</b>	▲ 5.5%	\$108.12	<b>▼ -31.4%</b>	▲ 3.4%	<b>▼ -10.5%</b>
ĕ		San Luis Obispo	49.9%	<b>▼ -19.5%</b>	<b>▼ -25.5%</b>	<b>▼ -29.1</b> %	\$145.06	<b>▼ -10.6%</b>	▼ -0.8%	▼ -9.0%	\$72.32	<b>▼ -28.0</b> %	<b>▼ -26.1%</b>	<b>▼ -33.7</b> %
Ĕ		San Simeon	41.1%	<b>▼ -24.3</b> %	<b>▼ -15.6</b> %	<b>▼ -26.3</b> %	\$126.59	<b>▼ -10.7%</b>	<b>▲ 6.8%</b>	<b>▼ -6.2</b> %	\$52.04	<b>▼ -32.3</b> %	<b>▼ -9.8</b> %	<b>▼ -29.3</b> %
S		North Coast	50.3%	<b>▼ -23.3</b> %	<b>▼ -11.3%</b>	<b>▼ -22.9</b> %	\$165.53	<b>▼ -7.1%</b>	<b>▲ 8.8</b> %	<b>▼ -4.3</b> %	\$83.30	<b>▼ -28.8</b> %	<b>▼ -3.5</b> %	<b>▼ -23.6</b> %
	Region	North County	52.4%	<b>▼ -15.6%</b>	▼ -22.4%	<b>▼ -31.0</b> %	\$132.37	<b>▼ -8.1%</b>	▼ -2.2%	▼ -12.1%	\$69.39	▼ -22.4%	<b>▼ -24.1%</b>	<b>▼ -37.9</b> %
	Region	South County	51.8%	<b>▼ -20.5</b> %	<b>▼ -19.6%</b>	<b>▼ -24.3</b> %	\$163.99	<b>▼ -12.1%</b>	▲ 8.2%	<b>▼ -0.9%</b>	\$84.99	<b>▼ -30.1%</b>	<b>▼ -13.0%</b>	<b>▼ -22.8</b> %
		Five Cities	53.6%	<b>▼ -21.3%</b>	<b>▼ -14.0%</b>	<b>▼ -20.0%</b>	\$179.56	<b>▼ -12.9</b> %	<b>▲ 14.7%</b>	<b>▲ 4.1%</b>	\$96.25	<b>▼ -31.5%</b>	<b>▼ -1.4%</b>	<b>▼ -14.0%</b>
r.		Monterey/Salinas	45.1%	<b>▼ -20.4</b> %	<b>▼ -32.9</b> %	<b>▼ -34.9</b> %	\$199.02	▼ -5.4%	<b>▼ -4.3</b> %	▼ -25.3%	\$89.79	<b>▼ -24.7%</b>	<b>▼ -35.8</b> %	<b>▼ -49.5</b> %
Ň	Community/County	Napa Valley	45.5%	<b>▼ -15.4</b> %	<b>▼ -35.2%</b>	<b>▼ -44.0</b> %	\$260.44	<b>▲ 3.6</b> %	<b>▼ -18.3</b> %	<b>▼ -26.3</b> %	\$118.43	<b>▼ -12.4%</b>	<b>▼ -47.1%</b>	<b>▼ -56.5</b> %
d	community/county	Santa Barbara/Santa Maria	49.6%	<b>▼ -18.5</b> %	<b>▼ -21.7%</b>	<b>▼ -30.2</b> %	\$200.10	<b>▼ -8.1</b> %	<b>▲ 1.8%</b>	<b>▼ -13.2%</b>	\$99.34	<b>▼ -25.1%</b>	<b>▼ -20.3</b> %	<b>▼ -36.8</b> %
u o		Santa Rosa	49.4%	<b>▼ -26.1%</b>	<b>▼ -32.6</b> %	<b>▼ -29.0</b> %	\$141.96	▼ -6.0%	<b>▼ -16.2%</b>	▼ -25.7%	\$70.17	<b>▼ -30.5</b> %	<b>▼ -43.6</b> %	<b>▼ -46.1%</b>
0	State	California	45.3%	<b>▼ -14.7%</b>	<b>▼ -36.3</b> %	<b>▼ -34.8</b> %	\$117.55	▼ -7.0%	<b>▼ -29.3</b> %	<b>▼ -26.9</b> %	\$53.27	<b>▼ -20.6</b> %	▼ -55.0%	<b>▼ -50.4</b> %

\* In addition to slowdown in demand, hotel occupancy is being further suppressed by new supply in the San Luis Obispo County market.

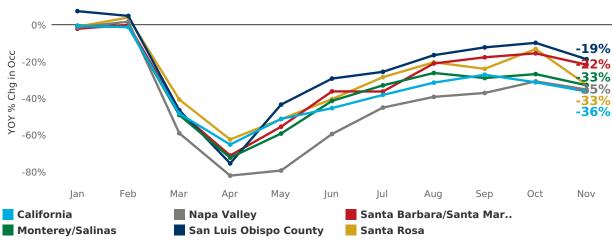
## **Room Demand**

Daily room nights sold, San Luis Obispo County



# Occupancy for San Luis Obispo County and Competitive Set \*

2020 % change YOY relative to the same month in 2019



\* In addition to slowdown in demand, hotel occupancy is being further suppressed by new supply in the San Luis Obis.



# COVID-19 RECOVERY TRACKER COMP-SET PERFORMANCE (2/3)





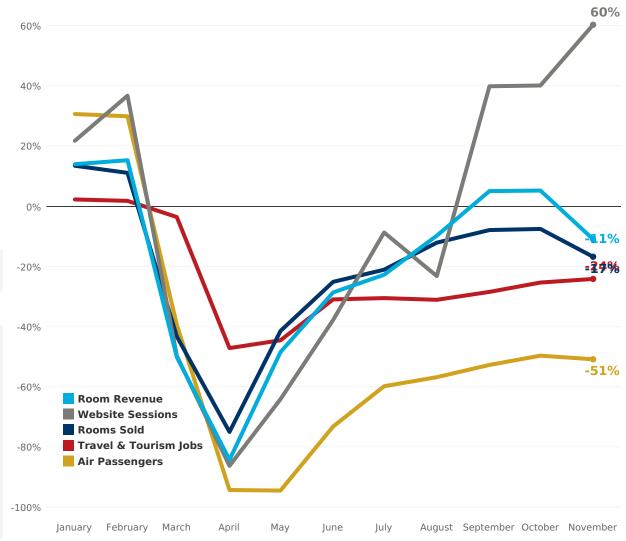
### **Employment Trends**

2020 job trends and % change relative to the same month in 2019

YOY % Chg Travel & **Total Nonfarm** YOY % Chg Nonfarm **Travel & Tourism** Tourism California SLO County California SLO County California SLO County California SLO County 17,583,500 120,400 ▲ 1.5% 2,009,800 19,600 ▲ 2.4% January ▲ 2.5% **▲ 4.3%** ▲ 3.5% February 17,604,500 121,700 **1.5%** 2,027,000 19,900 **▲ 1.9%** ▲ 5.3% 17,394,000 121,500 ▲ 0.2% ▲ 2.1% 1,940,200 19,500 ▼ -3.5% ▲ 2.1% March 14,988,700 April 101,100 ▼-13.7% **▼-16.4%** 1,077,000 10,000 ▼ -47.0% ▼ -49.2% May 15.137.600 100.000 ▼ -12.9% ▼ -18.0% 1.139.300 10.600 ▼ -44.4% ▼ -47.3% 15,689,000 105,200 ▼ -9.9% **V**-13.8% 1,429,200 14,300 ▼ -30.6% June ▼ -30.8% July 15,772,500 103,600 ▼ -9.6% ▼ -12.4% 1,439,500 14,800 ▼ -30.4% ▼ -28.2% 15,886,300 103,200 **v** -9.1% **V**-13.2% 1,423,600 14,700 ▼ -31.0% ▼ -28.6% August 15,988,700 ▼ -27.4% September 104,100 ▼ -8.5% ▼ -12.0% 1,460,300 14,600 ▼ -28.4% October 16,134,300 106,300 **▼ -7.8%** ▼ -12.7% 1,525,000 14,800 ▼ -25.2% ▼ -26.7% November 16,191,400 107,200 ▼ -7.6% **▼ -12.3%** 1,543,400 14,900 ▼ -24.0% ▼ -25.5%

### **Recovery Indicators**

% change relative to the same month in 2019, San Luis Obispo County



\* Tracking of travel spending losses started in February 2020.

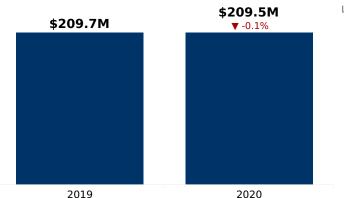
Source: STR, Bureau of Labor Statistics, San Luis Obispo County Regional Airport, Google Analytics, and Tourism Economics via US Travel Assoc.

Curated by

# COVID-19 RECOVERY TRACKER COMP-SET PERFORMANCE (3/3)

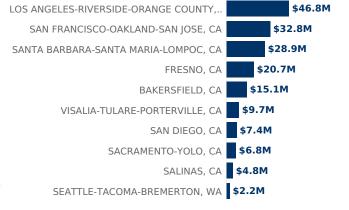


#### Visa Card Spending by Visitors Spending in CY2020 Q3 and YOY % change, San Luis Obispo County



### **Visa Card Spending**

Spending by origin market in CY2020 Q3 and % change YOY, San Luis Obispo County



# **Visa Card Spending**

2%

1%

29%

26%

18%

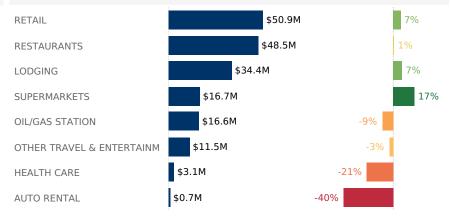
12%

0%

-2%

-13%

Spending by sector in CY2020 Q3 and % change YOY, San Luis Obispo County



#### **Grand Total** CY2020 visitation by Quarter, San Luis Obispo County Visitors YOY % Change 2020 2020 01 Q2 Q3 **Q1** Q2 Q3 ▼ -12.8% Total 1.4M **0.8M** 1.9M **V**-11.5% ▼ -57.6% 0.50M 0.66M 0.32M ▼ -10.8% ▼ -56.1% ▼-17.2% Day 0.90M 0.53M 1.26M ▼ -11.9% ▼ -58.4% ▼ -10.3% Overnight 1.34M 1.93M ▼ -10.1% Domestic 0.84M ▼ -11.2% ▼ -56.0% 0.05M 0.00M 0.00M ▼ -18.6% ▼ -96.8% ▼ -97.0% International

Source: VisaVue and Tourism Economics

Curated by STOURISM ECONOMICS

# San Luis Obispo County Visitors & Conference Bureau 2020/2021 Budget - Reforecasted

lances		al 20/21 Re- orecasted	-	Fotal 20/21 Original		/	0/ Marianaa
Income	-	Budget	•	Budget		/ariance \$	% Variance
Web & Ticket Revenue	\$	10,400	\$	8,400	\$	2,000	23.81%
Co-op Revenue	\$	-	\$	35,025	\$	(35,025)	-100.00%
Interest Income	\$	5,120	\$	25,801	\$	(20,681)	-80.15%
TMD Income	<b>^</b>	444 500	•		•		400.000/
Collected from Prior Year Assessments	\$	111,509	\$	-	\$	111,509	100.00%
Arroyo Grande	\$	106,521	\$	106,521	\$	0	0.00%
Atascadero **	\$	132,961	\$	134,414	\$	(1,453)	-1.08%
Grover Beach	\$	41,988	\$	41,988	\$	0	0.00%
Morro Bay	\$	370,764	\$	352,110	\$	18,654	5.30%
Paso Robles	\$	526,803	\$	526,803	\$	0	0.00%
Pismo Beach	\$	1,539,842		1,306,277	\$	233,565	17.88%
City of San Luis Obispo	\$	810,252	\$	761,784	\$	48,468	6.36%
Unincorporated SLO County	\$	1,248,440	\$	1,350,808	\$	(102,368)	-7.58%
Adjustment for Actual TMD Collected	\$	1,191,597		-	\$	1,191,597	100.00%
Total TMD Income	\$	6,080,676	\$	4,580,705	\$	1,499,971	32.75%
Total Income	\$	6,096,196	\$	4,649,931	\$	1,446,265	31.10%
** District pays quarterly							
Expenses							
Contingency Reserve	\$	304,554	\$	229,455	\$	75,099	32.73%
G&A	\$	291,168	\$	301,937	\$	(10,769)	-3.57%
Industry Research and Resources	\$	252,742	\$	206,735	\$	46,007	22.25%
Travel Trade	\$	252,275	\$	324,454	\$	(72,179)	-22.25%
Communications	\$	289,478	\$	319,665	\$	(30,187)	-9.44%
Advertising	\$	3,023,456	\$	2,291,918	\$	731,538	31.92%
Promotions & Events	\$	75,211	\$	100,861	\$	(25,650)	-25.43%
Digital Marketing	\$	377,798	\$	383,127	\$	(5,329)	-1.39%
Film Commission	\$	22,461	\$	21,325	\$	1,136	5.33%
Engagement & Advocacy	\$	424,076	\$	469,996	\$	(45,920)	-9.77%
Total Expenses	\$	5,313,218	\$	4,649,473	\$	663,745	14.28%
Surplus(Deficit)	\$	782,978	\$	458	\$	782,520	-170986.63%

### Notes:

Surplus will be allocated in the final budget reforecast.