

ACCESSIBILITY GUIDE | CRISTAL PALACE | SOUTHPORT 2026  
3 - 4 APRIL | FREE EVENT

# CRISTAL PALACE



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## Accessibility Guide Introduction

Over the Easter weekend, Lord Street will be transformed into an open-air ballroom for thousands of party goers as we welcome French theatre company Transe Express to town. This breathtaking show will travel through 150 years of music and dance all underneath a 15m wide chandelier stage. This is a show that must be seen to be believed.

Cristal Palace is a FREE experience taking place in Southport from **Friday 3<sup>rd</sup> to Saturday 4<sup>th</sup> April 2026**, between **7:30pm and 9pm** each evening. We recommend entering the event site from 6pm onwards.

**Estimated Audience Attendance:** 10,000 visitors per night.

We will have additional screen displays for areas where visibility is limited. Please check our [website and FAQs](#) for the latest information.

For this event, there is a dedicated ticketed **Accessible Viewing Area**: [Book Now](#)  
These tickets are free and distributed first come first served.  
One ticket = 1 x accessible ticket plus 1 x carer.  
Limited seating will be available in this area if needed.

## Travel to Southport

Travelling to Southport is accessible and straightforward, with direct train routes from Liverpool and Manchester.

- **By Rail**

Southport Station is a 2-minute walk from the Town Hall Gardens. The station offers step-free access, lifts, and accessible toilets (Radar key required).

More info: [National Rail Southport Station Accessibility](#).

Journey planner: [National Rail Journey Planner](#)

- **By Bus**

Local services operated by Arriva and Stagecoach are wheelchair accessible.

Plan your journey: [Merseytravel Journey Planner](#).

More Info: [Accessibility via Merseytravel](#).

- **By Road**

There are two major routes into Southport: one from the north and one from the south. Both start on the M6 motorway. If you're travelling from the north, exit the M6 at junction 31 and head towards Preston. From there, take the A59 and follow the signs.

If you're travelling from the south, exit the M6 at junction 26 to join the M58. After you pass Skelmersdale, join the A570, which will take you all the way to Southport.

Finally, if you're travelling from the east, you should take the M62 or M65 instead.

## Car Parking

**There will be multiple road closures for this event that may impact parking spaces and availability, please plan your journey ahead and visit our [website and FAQs](#) for the latest information.**

**Blue Badge holders:** Free parking in Pay & Display bays throughout the town centre and dedicated accessible spaces marked as disabled. Blue Badge holders can also use parking places on street where waiting is free but time limited – for example ‘free parking for one hour’ - badge holders don’t have to leave they can stay all day.

More info: [Sefton Council Parking](#).

Locate Blue Badge Spaces: [Blue Badge Parking](#).

**\* Please note, the Blue Badge Parking website is an independent website and not operated by the council so we cannot guarantee the content.**

- Most council car parks have disabled bays, level access, and accept contactless payment. If you park in a private car park, please refer to the specific disabled parking T&Cs as they are not always free.
- Ocean Plaza and major retail parks provide wide bays and step-free access.

### **Car parks within close proximity to the event site:**

#### **Tulketh Street – West (PR8 1AN)**

Disabled Bays: Yes

Charges:

*Free for Blue Badge holders*

*Price range: £1.00 - £3.50*

Payment: Pay & Display, cards, cash, contactless.

#### **Tulketh Street – East (PR8 1AW)**

Disabled Bays: Yes

Charges:

*Free for Blue Badge holders*

*Charges: Similar to West (approx. £0.90–£3.50)*

Payment: Pay & Display, cards, cash, contactless

#### **London Street NCP (Southport Train Station PR9 0TJ)**

Disabled Bays: Yes

Charges:

*Please note: this car park is NOT free for Blue Badge holders*

*Price range: £2.00 - £4.50*

Payment: NCP App, card, ANPR system

**There are many other private car parks throughout Southport which may be suitable for your visit.**

*Please check individual car park closing times.*

- ***By Taxi***

Wheelchair-accessible taxis are available via local taxi firms, **we always recommend ringing and booking ahead** as many are booking only. On the day availability is not always available.

- Alpha Taxis – 01704 537777
- Central Cabs – 01704 544414
- One Call Taxis - 01704 547000

## Where to Stay

Southport offers a range of fully accessible and partially accessible accommodation options. We always recommend ringing ahead; to discuss your needs in detail so that the hotel can make direct recommendations and accommodations. The below list is not exhaustive:

Hotel Name	Rating	Accessible Rooms
<b>Waterfront Southport Hotel</b>	4★	Accessible rooms with interconnecting options, roll-in showers, emergency pull cords: <a href="#">The Waterfront Hotel - Accessibility</a> Tel: 01704 516220
<b>Premier Inn Southport Central</b>	3★	Accessible rooms with wet rooms or lowered baths; all on ground floor: <a href="#">Premier Inn</a> Tel: 0333 0919 817
<b>Travelodge Southport</b>	3★	Wheelchair-accessible rooms with adapted bathrooms; lifts available: <a href="#">Travelodge</a> Tel: 08715 591862
<b>Lord Street Hotel</b>	4★	Fully accessible room available with wet room, shower seat, rails and lift access. May not be fully suitable for wheelchair users due to heights of facilities: <a href="#">Lord Street Hotel - Accessibility</a> Tel: 01704 829027
<b>The Vincent Hotel</b>	4★	Fully accessible room available with additional rooms with walk-in showers: <a href="#">The Vincent Hotel - Accessibility</a> Tel: 01704 883 800

There is also a wide range of B&Bs, Air BnBs and private accommodations across Southport - available to view and gain more information on via the internet: [Google](#), [Air BnB](#), [Booking.com](#). We recommend checking out other hotels and their facilities directly or contacting them individually based on your specific needs – as there may be many other fantastic options available for your stay.

**Due to road closures, access to some of these hotels may be affected. Please plan your route ahead of arrival.**

## Changing Places Facilities

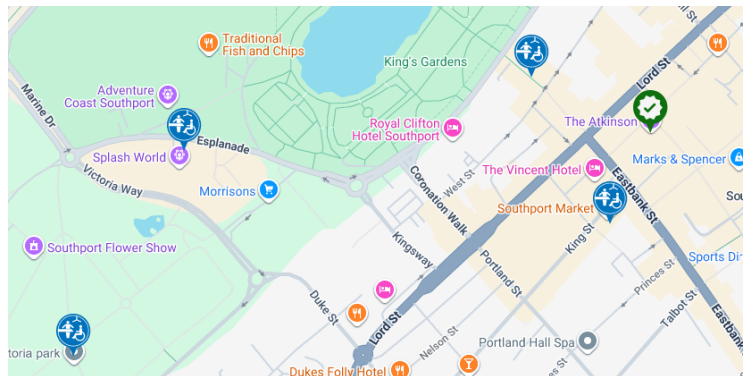


A Changing Places toilet is a larger, fully equipped accessible toilet with a hoist and adult-sized changing bench for people with complex disabilities.

For more information on Changing Places toilet facilities in Southport, and for specific details: [‘Find a Changing Places Toilet’](#)

### Southport Market (Market Street)

Day	Opening Hours
Wednesday	10:00 – 22:00
Thursday	10:00 – 22:00
Friday	10:00 – 23:00
Saturday	10:00 – 23:00
Sunday	10:00 – 18:30



### Dunes Splashworld (The Esplanade)

Day	Opening Hours
Monday	07:00 – 22:00
Tuesday	07:00 – 22:00
Wednesday	07:00 – 22:00
Thursday	07:00 – 22:00
Friday	07:00 – 22:00
Saturday	09:00 – 16:00
Sunday	09:00 – 16:00

**Victoria Park (The Esplanade)**

<b>Day</b>	<b>Opening Hours</b>
Monday	09:00 – 16:00
Tuesday	09:00 – 16:00
Wednesday	09:00 – 16:00
Thursday	09:00 – 16:00
Friday	09:00 – 16:00
Saturday	09:00 – 16:00
Sunday	09:00 – 16:00

**The Life Rooms (Scarbrick Avenue)**

<b>Day</b>	<b>Opening Hours</b>
Monday	09:00 – 16:30
Tuesday	09:00 – 16:30
Wednesday	09:00 – 16:30
Thursday	09:00 – 16:30
Friday	09:00 – 16:30

**Overview of Event**

Flashing Lights	Strobe Lights	Other Effects	Music	Noise	Seating	Floor/Access
The show includes stage, chandelier and spot lighting. There will be lighting transitions throughout, but they do not flash.	No	The performance includes pyrotechnics. These special effects will be loud and surprising on occasion during the show.	The show takes audiences through 150 years of music and dance. Styles and genres included are, baroque music to techno, with some swing jazz, Latino, rock and French Cancan.	Audiences should prepare for pyrotechnics. These effects can be loud and surprising. Whilst these pyrotechnic moments are featured throughout; we want to draw attention to one loud firecracker moment at 17'28".	There is no seating within the general event viewing area. There will be some chairs placed within the Accessible Viewing Area if they are required for ticketholders.	The entrances and exits to Town Hall Gardens are level, along with level pavements entering both the North and South entrances to the event viewing areas on Lord Street. Some paving flags are uneven.



Level pathways through the gardens, low fencing, wheelchair accessible entrances and exits to the main event site.

Access to the ticketed Accessible Viewing Area will be located at Corporation Street which can be accessed from Chapel Street. More detail around accessing the Accessible Viewing Area will be available on the ticket information.

**Entry to Accessible Viewing Area:** [Map](#)

**Entry to Accessible Viewing Area:** [What3Words](#)



For this event, there is a dedicated ticketed Accessible Viewing Area ([Tickets Here](#)). These tickets are free and distributed first come first served.

**One ticket = 1 x accessible ticket plus 1 x carer.**

Limited seating will be available in this area if needed.

## Need Additional Help?

- For more information, including specific road closures, please visit our FAQs page:

[Cristal Palace FAQs](#)

- Stewards will be present at the event and road closure points.
- Staff will assist with accessibility needs.
- Radios and air horns will be used for communication and emergency alerts.