



## STEAMBOAT MERCHANT PASS PROGRAM 2024/2025 Fact Sheet

### Program Overview/Requirements

All Merchant Pass participants must be members in good standing with the Steamboat Springs Chamber Resort Association (SSCRA). Intended for use only by employees of the businesses (Young Adult and Child dependents qualify for discounted rate). Contractors, spouses, and friends are not eligible for passes. Program agreement must be signed by Merchant with Steamboat Ski & Resort Corporation (SSRC). An affidavit of employment will be provided by SSRC to the Merchant for each pass upon signing of Merchant Pass Agreement and payment of passes or pass deposits. Affidavits must be presented at the Steamboat Ticket Office by the employee to pick up the pass. There will be a \$50 replacement fee for each lost affidavit. SSCRA may audit 10% of businesses each January to ensure the pass holder is an active employee; proof of employment by a current paycheck stub may be required. If the pass holder is not an active employee, the pass will be redlined and ineligible for transfer. Future participation may be suspended indefinitely in the Merchant Pass program if the business violates this requirement. Businesses may offer payroll deduction or pay for employees' passes as a benefit.

### Pass Offer

- Merchant Passes are valid at Steamboat only!
- If purchased by December 12, 2024, Steamboat Springs Chamber Resort Association members are eligible to secure their employees pass rates with initial non-refundable deposits of \$99 per pass.
- After the December 12, 2024 deadline the deposit option will not be available, and all pass purchases must be paid in full. As well, **any affidavits presented after January 19, 2025 must be accompanied by full payment.** Please plan accordingly.
- The total balance due is to be paid no later than January 31, 2025. **Payments not made on time will result in redline of all employee passes associated with the Merchant agreement.** Each merchant will be provided with a Statement of Account on January 20, 2025. A \$75 fee will be assessed for all returned checks.
- Merchant Passes will no longer be available for purchase after **April 1, 2025.**
- **Night Skiing access will be complimentary** on all 2024-2025 season Merchant Passes including dependent passes. Night Skiing days and hours of operation are subject to change.

### Resort Closure Policy

Should Steamboat Ski Resort be closed for 10 or more days in the 2024-2025 season due to unforeseen circumstances, please contact [merchantpass@steamboat.com](mailto:merchantpass@steamboat.com) for updated policies. In response to COVID-19 or other circumstances, Steamboat may need to implement measures to prevent overcrowding by limiting access to the resort and mountain facilities (including parking lots, chairlifts, lodges, restaurants, activities, hotel, etc.). Mountain access is not fully guaranteed even with pre-booking or advanced product purchase, such as Merchant Passes or lift tickets, unless such priority access is confirmed by Steamboat Resort. These actions and all access rights, including priority access, are subject to change without notice in response to changing circumstances.

### Pass Rate

|   |        |
|---|--------|
| Adult (Ages 23+) Steamboat Season Pass*         | \$1249 |
| Young Adult (Ages 13-22) Steamboat Season Pass* | \$929  |

\*Merchant passes are valid at Steamboat only and include night skiing access

## Merchant Pass Benefits

| Important Dates and Benefits   | Merchant Pass   |
|--|---|
| Deposit  | \$99  |
| Deposit Deadline   | December 12, 2024   |
| Final Payment  | January 31, 2025  |
| Final Purchase   | April 1, 2025   |
| Friends & Family Discounted Tickets for Merchant and Young Adult passes. (Not included with Child or 4 & under passes) | Receive 10 vouchers for 25% off window rates. Purchase options and availability are subject to change |
| Transferability  | Each pass may be transferred one time with a \$50 fee. Transfer must occur before April 1, 2025       |
| Discounts  | 15% on Food & Beverage and Retail   |

Merchant pass holders will also be entitled to the following dependent pass benefits. Charges for dependent passes must be paid in full by the employee at the time of purchase and may not be charged to the Merchant account. Employee must first redeem affidavit to qualify. First Tracks pass may also be added to any pass pending available inventory and must be paid for by the employee. If employee Merchant Pass is revoked, pass add-ons including First Tracks products will no longer be valid without an active lift access product. These add-ons will also be non-refundable. Dependent passes are valid at Steamboat only. Age category will be determined on date of purchase.

| Dependent Pass Options | Rates |
|------------------------|-------|
| Young Adult (13 – 23)  | \$929 |
| Kids (5 – 12)          | \$479 |
| Kids 4 & under         | \$59  |

## Additional Payment Information

Initial deposits are non-refundable but unused affidavits can be applied to businesses' outstanding account balance. We will accept a merchant credit card for both deposit and account payment. Personal credit cards, cash, money orders, etc. will not be accepted. A \$75 fee will be assessed for all returned checks. The name on the payment type must bear the name of the merchant/administrator or Business. Ownership of each pass resides with the merchant and the merchant is responsible for all payments regardless of collection from employee.

**Refunds will be given only for valid documented medical reasons preventing the pass holder from skiing the remainder of the season or if the pass holder is hired by SSRC.** Refunds will be processed back to the business. A usage fee will be applied for each used day on the pass as well as a \$50 processing fee. If the usage fee exceeds the price of the pass, no refund will be given. Pass insurance is not available on the Merchant Pass paid by the company due to transferability. However, injury insurance is available on the Merchant Pass, paid directly by the employee. Both injury and pass insurance are available on the Young Adult or Child passes paid directly by the employee. If employee migrates into merchant pass from another pass product, they will be held to the refund policies of that product. For example, the IKON pass is a non-refundable product. No refunds are implied or guaranteed by moving from the IKON product to the Merchant Pass. For more information on injury insurance please follow the following link to the Spot Insurance website. [Additional Information on Spot Injury Insurance.](#)

Merchants may not charge their employees more than they are paying to SSRC for the passes. All Merchant transactions involving actual season pass issuance will be handled by the Main Ticket Office located in One Steamboat Place. All billing and other account transactions will be handled by the Ticket Office. We recommend that the merchant review and sign an agreement with each employee stating the conditions and ownership arrangement of the Passes and agreed payment plan, if any. **SSRC is not responsible for disagreements between merchants and employees arising from the use of an agreement or the merchant pass program.**

For a detailed description of rules and regulations of the Merchant Pass Program please visit

[www.steamboat.com/merchantpass](http://www.steamboat.com/merchantpass)

Merchant Pass Program inquiries please call 970-871-5256 or email [merchantpass@steamboat.com](mailto:merchantpass@steamboat.com)