



STEAMBOAT SPRINGS
CHAMBER RESORT ASSOCIATION, INC.

Service Excellence Training

What is Service Excellence Training?

In our fresh and exciting customer service training program, your business has the opportunity to enhance the customer experience. The hour long training is fast-paced, highly participatory and will get you and your team on the same page and speaking the same language on how you will engage in exceptional customer service.

The Steamboat Springs Chamber Resort Association puts on two one-hour trainings for Chamber members and their staff each year. The group sessions are held in the fall and the spring. Private staff trainings are available for your team at any time of year.

Investment

Group Sessions

Platinum	Gold	Silver	Bronze
1 free training for full staff	6 free entries to training	3 free entries to training	discounted entries to training

OR

Private Staff Training

Platinum	Gold	Silver	Bronze
1 free training for full staff	6 free entries; then \$25 per person, max \$250	3 free entries; then \$25 per person, max \$250	\$25 per person, max \$250

Learn

- Who we are as a community
- What makes our town work
- How our community is funded
- About our local economy
- How to work as a team to create a great customer experience
- Ways to keep customers coming back, because our paychecks depend on it!
- Activities to recommend to guests

Contact

To book trainings or to learn more about the Service Excellence Training, please contact Anna Bridger at anna@steamboatchamber.com or (970) 875-7004

Presented by

