

THE ICE RINK SCHEDULE

NOVEMBER						
SUN	MON	TUES	WED	THUR	FRI	SAT
15	16	17	18	19	20	21 11am-10pm
22 11am-8pm	23 4pm-10pm	24 4pm-10pm	25 4pm-10pm	26 11am-8pm	27 11am-10pm	28 11am-10pm
29 11am-8pm	30 4pm-10pm					

DECEMBER						
SUN	MON	TUES	WED	THUR	FRI	SAT
		1 4pm-10pm	2 4pm-10pm	3 4pm-10pm	4 3pm-9pm	5 11am-10pm
6 11am-8pm	7 3pm-9pm	8 3pm-9pm	9 3pm-9pm	10 3pm-9pm	11 3pm-9pm	12 11am-10pm
13 11am-8pm	14 3pm-9pm	15 3pm-9pm	16 3pm-9pm	17 3pm-9pm	18 3pm-9pm	19 11am-10pm
20 11am-8pm	21 11am-10pm	22 11am-10pm	23 11am-10pm	24 11am-8pm	25 11am-8pm	26 11am-10pm
27 11am-10pm	28 11am-10pm	29 11am-10pm	30 11am-10pm	31 11am-10pm	JAN 1 11am-10pm	JAN 2 11am-10pm
JAN 3 11am-8pm						

For all issues or questions related to e-ticketing,
please contact pasea@icerinkevents.com.

THE ICE RINK FAQ

In order to maintain social distancing guidelines required this skating season, skaters under the age of 12 may have one non-skating parent or guardian accompany them into the venue. It would be best to purchase a skating ticket for a parent, adult, or teen to accompany small children.

WHERE CAN I PURCHASE TICKETS? CAN I BUY A TICKET ON-SITE?

Tickets must be purchased online. <https://waivermaster.com/sign.html?q=DGQEAJG4XPTW>

Your reservation is only valid for the time(s) and date(s) purchased. Tickets may be purchased on-site with your phone, but quantities are limited. To ensure you are able to get tickets, please purchase your tickets ahead of time.

ARE SKATES INCLUDED IN THE PRICE?

YES.

HOW LONG CAN I SKATE?

Tickets are valid for 1 hour of ice skating, which begins at the time of check-in. Your reservation is only valid for the time(s) and date(s) purchased.

DO I NEED TO WEAR A MASK, GIVEN THE ONGOING PANDEMIC?

YES. All guests entering the venue, and at all times during their visit, shall be required to wear a face mask or face covering, including while skating.

WHAT IS THE SMALLEST/LARGEST SKATE SIZE?

We have skates from Toddler-8 to Adult-15. We do offer double-runners for young children.

HOW OLD DOES A CHILD NEED TO BE TO ICE SKATE?

There is no age restriction, our motto is "if you can walk, you can skate". We do ask that anyone under the age of 12 be accompanied by an adult.

PLEASE NOTE: PARENTS ARE NOT ALLOWED TO CARRY CHILDREN WHILE SKATING.

CAN I USE MY TICKET ON A DIFFERENT DAY?

NO, your ticket is non-transferable to another day, or to another person.

WHAT IF I BUY A TICKET AND THE WEATHER IS UNFAVORABLE?

We continue to skate in light rain or drizzle. If heavy rain or severe storm conditions are expected, resulting in a venue closure, all ticket purchasers will be notified by email and have the opportunity to reschedule.

CONSIDERING THE COVID-19 PANDEMIC, HOW ARE YOU KEEPING EVERYONE SAFE ON THE ICE RINK?

The health and well-being of our guests and staff remains our top priority and we've implemented changes to keep you skating safely during the current pandemic.

- Tickets must be purchased online in advance, with a specific reservation time, to reduce person-to-person contact.
- Only skaters and one non-skating parent/guardian are allowed into the ice rink venue.
- Ice rink capacity has been reduced significantly to allow for social distancing.
- Staff and skaters will be required to wear a mask or face covering at all times.
- Hand sanitizer will be available for guests throughout the venue.
- High-touch points and equipment will be frequently disinfected.
- Ice rink staff procedures have been revised to allow for social distancing and monitoring.



THE ICE RINK FAQ

continued

CAN I ENTER THE VENUE WITH MY CHILD IF I'M NOT SKATING?

In order to maintain social distancing guidelines required this skating season, skaters under the age of 12 may have one non-skating parent or guardian accompany them into the venue. It would be best to purchase a skating ticket for a parent, adult, or teen to accompany small children.

DO YOU NEED TO WEAR SOCKS?

YES.

CAN I BRING MY OWN ICE SKATES?

YES; however, those with their own skates pay the same admission price as others.

IF I BRING MY OWN SKATES, DO YOU OFFER SKATE SHARPENING SERVICES?

NO. We do not offer sharpening services.

CAN I WEAR MY SHOES ON THE ICE?

NO. Only ice skates are allowed on the ice.

CAN I HAVE A STROLLER ON THE ICE?

NO.

CAN MY CHILD WEAR A HELMET?

Of course, extra protection is always encouraged. We do not rent helmets, but please feel free to bring your own.

DO YOU OFFER SKATE AIDS FOR TODDLERS?

Double runner skates for shoe sizes Toddler 8 to Youth 2 are available which are more stable for younger children.

ARE YOU ADA ACCESSIBLE?

Absolutely! Our ice rink is ADA compliant.

ARE WHEELCHAIRS ALLOWED ON THE ICE?

YES, we allow and encourage wheelchairs on the ice; please ask a Guest Service member for assistance.

DO YOU OFFER SKATING LESSONS?

NO.

WHERE IS THE ICE RINK LOCATED?

The ice rink is located on the lawn at the Paséa Hotel & Spa.