

S O U T H W E S T A D V E N T U R E T O U R S



The safety and wellbeing of our guests and employees is a core value of Southwest Adventure Tours. This guidance is to mitigate the transmission for COVID-19 and other seasonal diseases through exposure from the daily operation of our fleet vehicles and equipment. By employing regular cleaning and disinfecting practices to our fleet we can effectively minimize the transmission of these diseases while utilizing our vehicles and equipment.

Note: Wearing gloves will not stop transmission if you touch a potentially contaminated surface and then touch your face or other surface with the gloves on.

Guidance for cleaning vehicles during the trip, before, and after:

1. Clean commonly touched surfaces that are heavily soiled or dirty before and after operation and before disinfecting; wearing chemical gloves (i.e. nitrile gloves) is highly recommended.
2. Follow cleaning activities with an approved disinfectant; wearing chemical gloves (i.e., nitrile gloves) is highly recommended.
3. All commonly touched surfaces used in the vehicle should be cleaned and disinfected at the end of the day; common surfaces include but are not limited to:
 - a. Passenger grab handles
 - b. Tops of all seats
 - c. Entrance handrails
 - d. Arm Rests
 - e. All doors and handles
 - f. Driver & Passenger lights and air controls
 - g. Window ledges
 - h. Driver control knobs including air, steering wheel, shifter, etc
 - i. Ice Chests or Water Containers

Safety Measures During Tours:

The best way to protect ourselves is to avoid being exposed to the virus. The CDC always recommends simple everyday preventative steps to help prevent the spread of respiratory virus, including:

- Masks are required anytime guests and guides are inside a tour van, inside any restaurants, indoors at hotels and any other areas where you cannot keep 6ft distance. When guests are outside in the parks, hiking or exploring various areas, masks are optional as long as you can keep 6ft distance between individuals. Regardless if you are in a state or county that masks are not required, we are still going to wear them.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth with unwashed hands.

- Wash your hands often with soap and water for at least 20 seconds (hum the “Happy Birthday” song twice for an easy estimate.)
- If soap and water are not available, use an alcohol-based hand sanitizer containing 60% alcohol or more
- Cover your cough or sneeze with a tissue and then throw the tissue away. If no tissue is available cough or sneeze into your arm, not your hand.

In addition to the above:

- Hand sanitizer, tissues, masks, and disinfectant wipes are available in all vehicles for the use of the tour participants and guides
- Equipment & Luggage Handling. After loading and unloading passenger luggage, tour guide/driver will use hand sanitizer or wash hands prior to any other activity
- For social distancing measures, we recommend everyone stay 6ft away as much as possible. If 6 ft is not available during transportation, indoors, or while visiting areas in the parks IE Boardwalks, restrooms, viewpoints, etc. Southwest Adventure Tours recommends clients use masks or gators if they choose to. We will make them available to all tour participants. Guides will try to maintain 6ft between themselves and guests while offering interpretation during hikes and at various viewpoints and overlooks. Guides will always encourage the group to not congregate at choke points and remain distanced. We will also try and visit areas that are less frequented during the tour.
- Cleaning any shared equipment: Binoculars, Spotting Scopes, Trekking Poles, etc. Guide will wipe down all items after each use by clients with CDC recommended cleaning supplies.
- Group Size. Southwest Adventure Tours operates tours in Mercedes Benz Sprinter Vans or other small vehicles. Per CDC recommendations we are operating tours at 10 participants or less including the guide. That will allow us as much space in the vehicle as possible.
- Food/Drinks: Southwest Adventure Tours doesn’t prepare food for clients. All meals are purchased from restaurants in location. Southwest Adventure Tours will encourage guests to use hand sanitizer or wash hands prior to every meal regardless if they are sack lunches or if they are in restaurants. Any meals will be encouraged to be consumed with social distancing measures in mind but without taking over picnic areas and impacting other guests.

If a passenger or tour guide/driver starts showing symptoms of the flu or coronavirus while on a multiday tour the tour guide/driver will notify dispatch immediately. Action will be determined on a case-by-case basis.

We are monitoring the latest updates and most current information regarding the Coronavirus closely, while partnering with the American Bus Association, IMG, and federal resources to stay abreast of the most recent updates. Southwest Adventure Tours will listen to the CDC and adjust accordingly to their recommendations regarding the coronavirus.