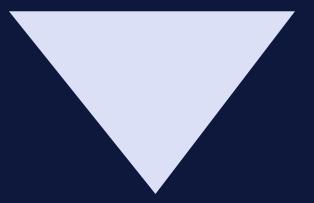
Williamsburg Tourism Council

Tuesday, July 9, 2024





Roll Call

James City County
Colonial Williamsburg Foundation
City of Williamsburg

Busch Gardens
Jamestown Rediscovery
Williamsburg Area Restaurant Association
Williamsburg Hotel & Motel Association
York County

Greater Williamsburg CoC

Ruth Larson, Chair Cliff Fleet, Vice Chair Doug Pons, Treasurer

Kevin Lembke Denise Kellogg Michael Claar Neal Chalkley Sheila Noll

Ben Ellington, Ex Officio



Public Comment

- Limit to three minutes
- State name and address

Roundtable Discussion



Approve Minutes

May 21, 2024



Vote

James City County Colonial Williamsburg Foundation City of Williamsburg

Busch Gardens
Jamestown Rediscovery
Williamsburg Area Restaurant Association
Williamsburg Hotel & Motel Association
York County

Ruth Larson, Chair Cliff Fleet, Vice Chair Doug Pons, Treasurer

Kevin Lembke Denise Kellogg Michael Claar Neal Chalkley Sheila Noll



Chair Report



Treasurer's Report

- Financials
 - Revenue/Expenses
 - Cash on Hand
 - Tax Revenue

Treasurer's Report

Revenue / Expenses May 2024

	Month					
	Actual	Budget	Variance			
REVENUE						
Sales Tax (58.1-603.2)	1,201,062	1,116,877	84,185			
\$1 Transient Tax	111,578	76,488	35,090			
Maintenance of Effort Funds	0	0	0			
Other	31,043	3,323	27,720			
Total Revenue	1,343,683	1,196,688	146,995			
EXPENSES						
Destination Marketing	1,430,417	1,248,166	(182,251)			
Other Sales & Marketing	139,429	66,000	(73,429)			
Labor & Benefits	114,965	186,538	71,573			
Admin	32,406	34,863	2,457			
Total Expenses	1,717,217	1,535,566	(181,650)			
Net Revenue Expense by Month	(373,534)	(338,878)	(34,656)			

Source: York County, Office of the Commissioner of Revenue - AND - Virginia Department of Taxation



Treasurer's Report

Revenue / Expenses Fiscal YTD as of May 31, 2024

		FY 2024					
	Actual	Budget	Variance				
REVENUE							
Sales Tax (58.1-603.2)	13,545,666	13,040,063	505,603				
\$1 Transient Tax	1,456,481	1,396,529	59,952				
Maintenance of Effort Funds	126,600	126,600	0				
Other	161,871	36,557	125,314				
Total Revenue	15,290,618	14,599,749	690,869				
EXPENSES							
Destination Marketing	12,838,792	13,668,231	829,439				
Other Sales & Marketing	539,979	591,510	51,531				
Labor & Benefits	1,255,525	1,568,195	312,670				
Admin	340,732	429,863	89,132				
Total Expenses	14,975,028	16,257,800	1,282,771				
Net Revenue Expense by Month	315,590	(1,658,051)	1,973,640				

Budget Remaining	Percent Remaining
654,620	4.6%
37,752	2.5%
(0)	0.0%
(121,990)	-305.9%
570,382	3.6%

2,181,208	14.5%
110,022	16.9%
443,524	26.1%
120,981	26.2%
2,855,734	16.0%

Net Position - Beginning of Year	3,343,746	3,343,746	0
Net Position - Current YTD	3,659,336	1,685,695	1,973,640

Source: York County, Office of the Commissioner of Revenue - AND - Virginia Department of Taxation



Operating Cash

Cash Balances	Mar-24						
	Actual		Budget		Variance		
Bank Account Balances: operations							
BB&T Reserve Checking	\$ 250,002	\$	250,000	\$	2		
BB&T ICS Investment Fund	\$ 510,048	\$	510,000	\$	48		
Ches Bank Checking	\$ 6,645,163	\$	2,196,213	\$	4,448,950		
Ches Bank Payroll	\$ 1,000	\$	-	\$	1,000		
Ches Bank CD	\$ -	\$	-	\$	-		
Total Cash on Hand	\$ 7,406,214	\$	2,956,213	\$	4,450,001		

Apr-24								
Actual			Budget	Variance				
\$	-	\$	250,000	\$	(250,000)			
\$	-	\$	510,000	\$	(510,000)			
\$	6,685,520	\$	1,379,366	\$	5,306,154			
\$	1,000	\$	-	\$	1,000			
\$	753,014	\$	-	\$	753,014			
\$	7,439,534	\$	2,139,366	\$	5,300,168			

May-24								
	Actual		Budget		Variance			
\$	-	\$	250,000	\$	(250,000)			
\$	-	\$	510,000	\$	(510,000)			
\$	5,548,801	\$	1,025,485	\$	4,523,316			
\$	1,000	\$	-	\$	1,000			
\$	753,014	\$	-	\$	753,014			
\$	6,302,815	\$	1,785,485	\$	4,517,330			

Key Sources of Funds	Mar-24						
	Actual Budget				Variance		
State Disbursement	\$	1,063,557	\$	1,051,336	\$	12,221	
Total Gov't Sources	\$	1,063,557	\$	1,051,336	\$	12,221	

Apr-24							
	Actual Budget				Variance		
\$	1,063,557	\$	1,051,336	\$	12,221		
\$	1,063,557	\$	1,051,336	\$	12,221		

May-24							
	Actual		Variance				
\$	1,330,511	\$	1,051,336	\$	279,175		
\$	1,330,511	\$	1,051,336	\$	279,175		

Interest Earned:			
State Interest Paid	\$ -	\$ -	\$ -
BB&T Reserve Checking	\$ 2	\$ -	\$ 2
BB&T ICS Investment Fund	\$ 4	\$ -	\$ 4
Ches Bank Checking	\$ 11,493	\$ 3,323	\$ 8,170
Ches Bank CD	\$ -	\$ -	\$ -
Total Interest Earned	\$ 11,500	\$ 3,323	\$ 8,177

\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ -	\$ -	\$ -
\$ 10,731	\$ 3,323	\$ 7,408
\$ 3,014	\$ -	\$ 3,014
\$ 13,745	\$ 3,323	\$ 10,422

\$ 10,044	\$	3,323	\$	6,721
\$ 10,044	\$ \$	3,323	\$ \$	6,721

Accounts payable balance as of April 30, 2024: \$ 1,072,927
Uncleared checks & payments balance: 1,573,831

Total Open Payables transactions: \$ 2,646,758

Sales Tax

SOURCE: York County, Office of the Commissioner of Revenue



§§ 58.1-603.2 1/2 of 1%													
CY2023 / 2024	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
City of Williamsburg	\$220,208	\$213,243	\$256,700	\$238,658	\$219,434	\$231,252	\$215,248	\$251,890	\$151,905	\$156,001	\$205,256	\$220,784	\$2,580,578
James City County	\$504,459	\$518,835	\$560,191	\$633,248	\$519,452	\$526,194	\$541,964	\$666,053	\$387,783	\$426,600	\$511,176	\$540,740	\$6,336,695
York County	\$480,400	\$504,427	\$565,487	\$548,731	\$468,981	\$460,830	\$480,182	\$538,830	\$406,530	\$449,044	\$484,614	\$492,522	\$5,880,578
Total	\$1,205,067	\$1,236,505	\$1,382,378	\$1,420,637	\$1,207,867	\$1,218,276	\$1,237,394	\$1,456,773	\$946,218	\$1,031,645	\$1,201,046	\$1,254,046	\$14,797,851
Calendar YTD Total												\$4,432,955	
CY2022 / 2023	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
City of Williamsburg	\$90,027	\$207,491	\$220,587	\$193,545	\$198,351	\$210,454	\$199,225	\$253,949	\$148,068	\$165,892	\$196,748	\$244,871	\$2,329,208
James City County	\$629,207	\$537,213	\$592,409	\$554,137	\$508,735	\$509,470	\$490,752	\$691,788	\$380,432	\$440,402	\$490,853	\$519,871	\$6,345,267
York County	\$475,929	\$505,060	\$554,153	\$492,921	\$467,086	\$460,621	\$475,590	\$575,353	\$409,675	\$411,494	\$490,295	\$524,536	\$5,842,711
Total	\$1,195,162	\$1,249,764	\$1,367,149	\$1,240,604	\$1,174,172	\$1,180,544	\$1,165,567	\$1,521,091	\$1,054,706	\$1,017,788	\$1,177,895	\$1,289,277	\$14,633,718
Calendar YTD Total												\$4,539,666	



Transient Tax

SOURCE: York County, Office of the Commissioner of Revenue



Transient Tax \$1 of the \$2													
CY2023 / 2024	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
City of Williamsburg	\$54,023	\$97,914	\$33,812	\$30,119	\$37,836	\$41,814	\$31,726	\$33,937	\$36,901	\$35,855	\$18,595	\$79,266	\$531,798
James City County	\$49,960	\$24,973	\$69,058	\$31,594	\$35,602	\$41,928	\$32,135	\$24,009	\$38,773	\$25,548	\$32,557	\$40,469	\$446,606
York County	\$63,337	\$65,559	\$66,116	\$55,352	\$54,061	\$51,203	\$46,505	\$53,418	\$41,665	\$41,277	\$60,426	\$64,157	\$663,076
Total	\$167,320	\$188,446	\$168,986	\$117,065	\$127,499	\$134,945	\$110,366	\$111,364	\$117,339	\$102,680	\$111,578	\$183,892	\$1,641,480
Calendar YTD Total												\$515,489	
CY2022 / 2023	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
City of Williamsburg	\$58,379	\$36,281	\$51,383	\$47,851	\$22,852	\$43,719	\$52,725	\$16,250	\$39,621	\$16,525	\$21,985	\$35,178	\$442,749
James City County	\$63,164	\$24,694	\$70,889	\$47,765	\$22,287	\$41,935	\$32,628	\$28,103	\$29,026	\$31,700	\$19,309	\$61,820	\$473,320
York County	\$55,238	\$57,967	\$70,632	\$70,953	\$48,205	\$59,529	\$46,735	\$54,014	\$36,893	\$39,830	\$54,350	\$56,483	\$650,829
Total	\$176,781	\$118,942	\$192,904	\$166,569	\$93,344	\$145,183	\$132,088	\$98,367	\$105,540	\$88,055	\$95,644	\$153,481	\$1,566,898
Calendar YTD Total												\$442,720	

CEO Report



YTD Compared to 2023

Source: Monthly STR, Historic Triangle.

YTD Occupancy

44.60%

YTD 2023 Occupancy

46.70%

YTD ADR

\$131.30

YTD 2023 ADR

\$136.38

YTD RevPAR

\$60.00

YTD 2023 RevPAR

\$65.26

Occ % Change YTD from 2023

-4.5%

ADR % Change YTD from 2023

-3.7%

RevPAR % Change YTD from 2023

-8.1%



Hotel Performance

Occupancy

54.0%

ADR

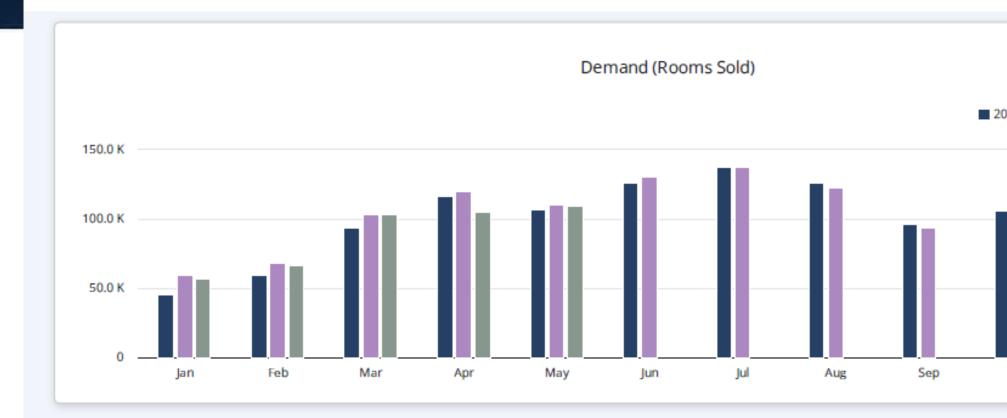
\$145.51

RevPAR

\$78.52

Last Month's Performance by Week



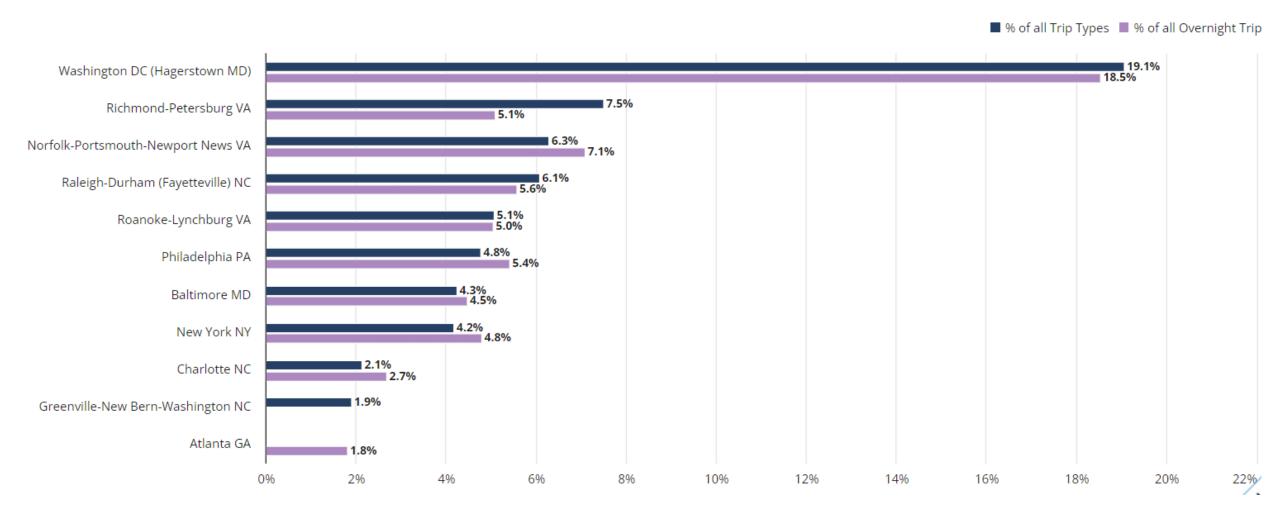


STR Monthly - Data Check

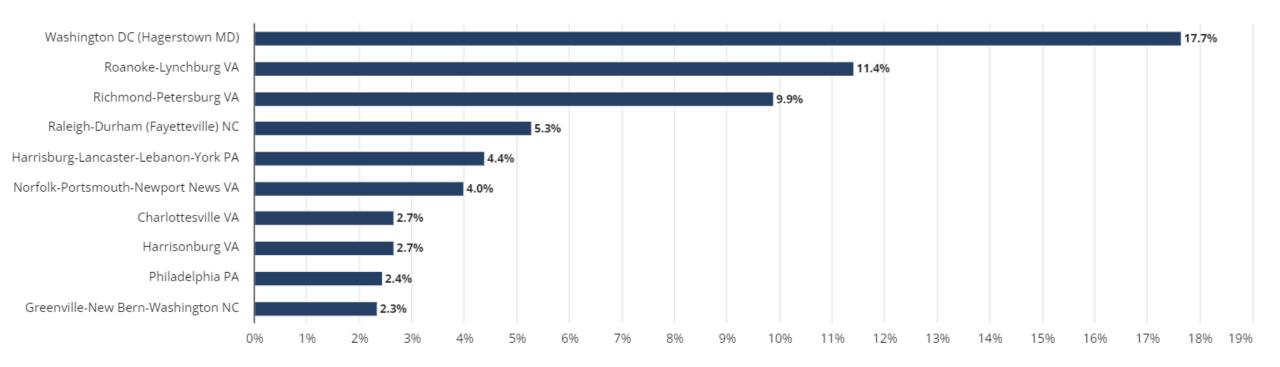
Displays the most recent data loaded into ZDOS. Monthly data is typically delivered on the 18th of the month for with data for the trailing mor May would be delivered on June 18th. STR data is loaded into the platform within 48 hours of delivery to data@zartico.com.



Top 10 Origin Markets



Spend by DMA - Tourism Only



First 2 Weeks

- Getting to know the team
- Learning internal processes, systems, policies
- Financial review
- Meet with key stakeholders
- Agency Partners / Vendors



First 2 Weeks - Meetings

- Ruth Larson James City County
- Robyn Hansen Attorney, Sands Anderson PC
- Cliff Fleet Colonial Williamsburg Foundation
- Doug Pons City of Williamsburg
- Terry Banez Greater Williamsburg Chamber of Commerce
- Kristi Olsen-Hayes York County Economic/Tourism Dev.
- Sheila Noll York County Board of Supervisors
- Neal Chalkley Harmony Hospitality
- Ron Kirkland Williamsburg Hotel & Motel Association
- Jim Horn Jamestown Rediscovery Foundation
- Eric Terry VA Restaurant, Lodging, and Tourism Association
- Mickey Chohany Second Street Restaurant
- Kevin Lembke Busch Gardens
- Connelly Partners Agency
- Percepture Agency



First 2 Weeks









1.4

VIRGINIA GAZETTE > VIRGINIA GAZETTE NEWS

New Visit Williamsburg CEO heralds 'new things on the horizon' for area



What's Next?

- Review Agency RFP's / make selections
 - Agency of record
 - Public Relations
 - Sports
- Review/Refine Department Goals
- Finalize Fiscal Q1 & Q2 plans
 - Messaging / Media placement
- Continue to meet with key stakeholders

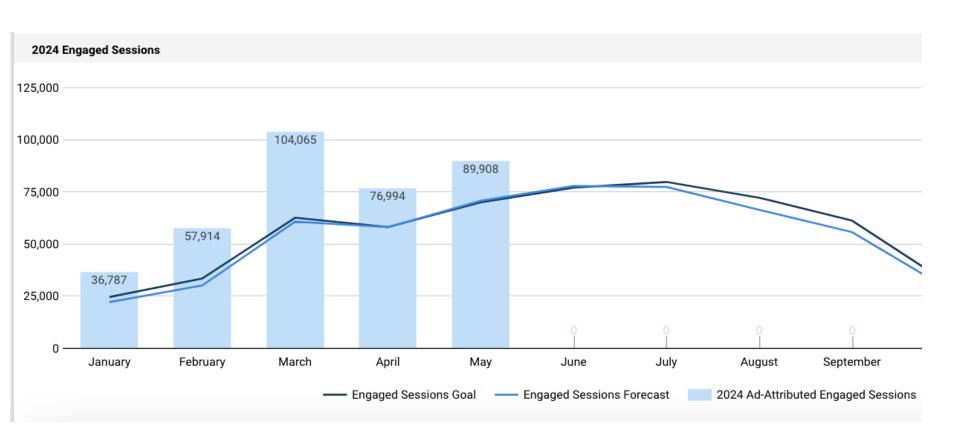




Marketing

Website

2024 Media and the New Website are both driving more engaged site traffic compared to 2023



Q1 Engaged Site Sessions are significantly surpassing both forecast and goal, at **47% over goal**.



Website: Top Pages By Site Sessions May-June

Strong summer trip planning indicators across the web site







89,000+ sessions 83% engagement rate

48,000+ sessions 77% engagement rate

39,000 sessions 70% engagement rate

+22%

Visitor Guide Downloads

+264%

Newsletter Sign-ups

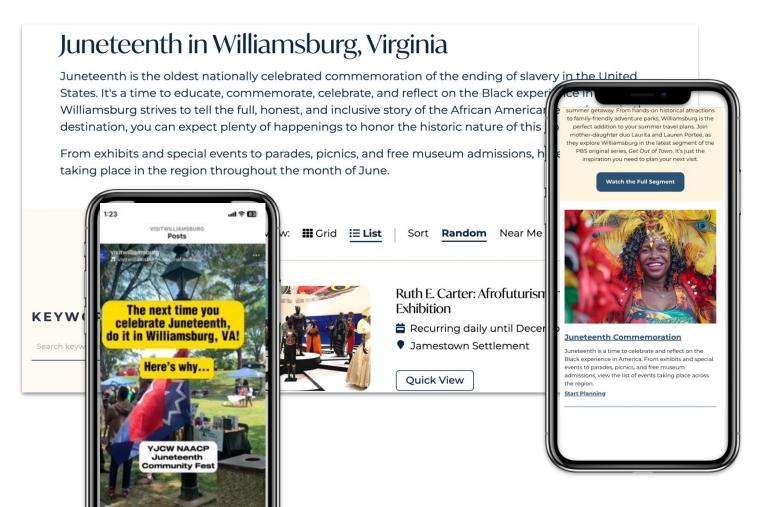


Spotlight: Juneteenth

OA

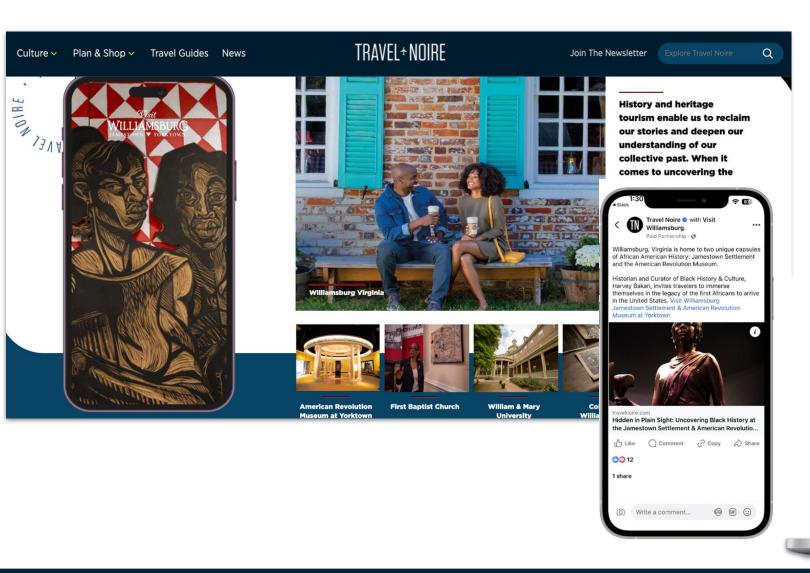
As a direct result of marketing efforts, Juneteenth Events Page saw the greatest number of engaged sessions across entire website June 1-19

- Dedicated Web Page
- Paid digital media support through native advertising partner
- Paid email marketing support through VistaGraphics
- Email marketing to our own consumer database
- Organic social media messaging
- Influencer marketing support





Content Partnership Launch: Travel Noire



Content Hub runs
June - August on
Travel Noire site

Display and social (organic and paid) will be promoting the content and driving users to the site, delivering an estimated 2.8M impressions.





Content Partnership Launch: Essence



21-minute docu-style video highlighting local community members working to tell the larger narrative around Black History and the impact on the founding of the nation.

Display ads, email and social content across Essence/VW channels will drive traffic to content for two months with projected number of 6,815,359 impressions.

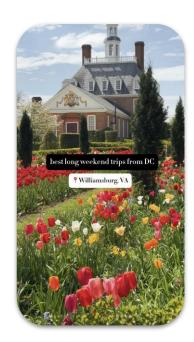


May/June Influencer Program Highlights

May/June Live Content:

9 IG Reels and TikTok videos garnered ...

176.5K+ impressions



9.5K+ engagements



5.42% average ER



What their followers are saying...

Hoping to make it there this summer and saving this itinerary ⊕□

Haven't been here since i was a kid! feel like i'd appreciate it so much more now.

Thank you for reminding me to head over!!!! The tulips •

The food looks amazing and love that it's walkable 🙂

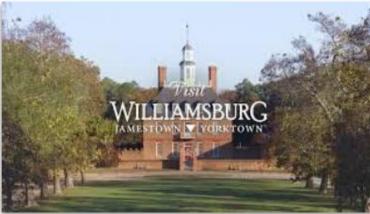
What a great recommendation!

Such a beautiful town.
Definitely have to visit here.

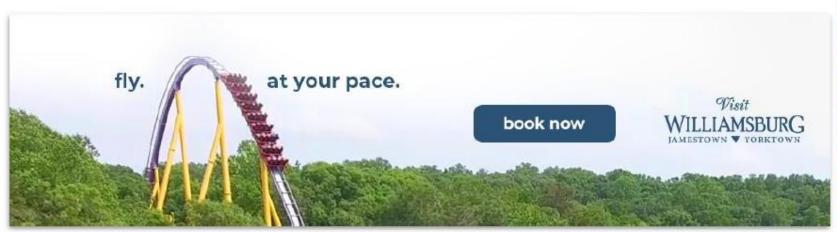


Life At Your Pace











Public Relations



Washington, D.C. Media Event – June 18, 2024







- 24 Journalists attended including: Washington Post, Washingtonian, DC News Now, NBC News, National Geographic Traveler, PBS, Arlington Magazine, Fox 5 DC, Forbes
- 10 Partners displayed













May 1– June 30, 2024

Global Impressions

616.6 Million

44Placements

*YoY 2023 - 390.7 Million Impressions & 10 Placements

Key Media Placements | May 1 – June 30, 2024

"9 Unique Things to Do in Williamsburg, Virginia for an Unforgettable Vacay"

- Yasmin Coleman



"35 Great Getaways for
Summer Weekends and Day
Trips"
- Washingtonian Staff

"Memorial Weekend Facts You Must Know, Plus Great American Travel and More Hot Reads"

- Nicole Pelletiere

"Williamsburg with Tweens-A Perfect Family Day"

- Jennifer

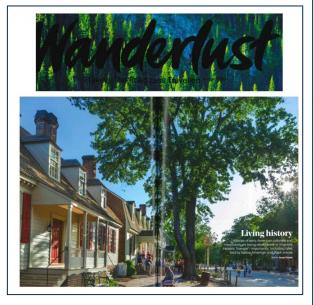
AOI "35 Must-Visit Destinations to Experience the Ultimate 4th of July Weekend Getaway"

- Jill Schildhouse

Reader's Digest



Key Media Placements cont. | May 1 – June 30, 2024



Aol.

9 Unique Things to Do in Williamsburg, Virginia for an **Unforgettable Vacay**

Parade YASMINE COLEMAN
May 2, 2024 at 7:10 AM

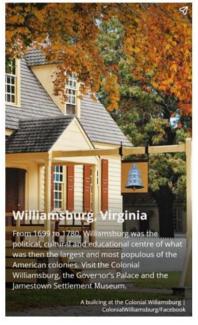


The many many ways to celebrate July 4



l, visiting a battlefield or chatting with ordinary citizens, including those who were enslaved. In Yorktown, head to







3 great American cities for history buffs and patriotic travelers this summer

These American cities offer a blend of historic sites, museums and national treasures By Erica Lamberg Fox News

1. Williamsburg, Virginia



LODGING

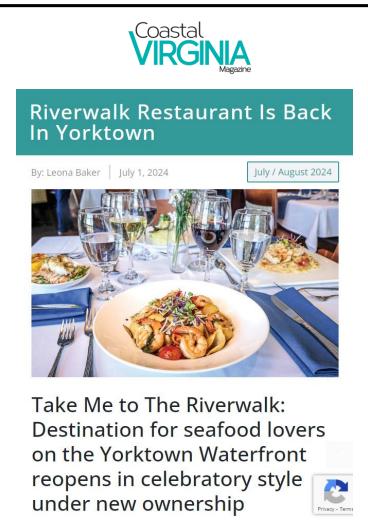
This Week's Comings & Goings

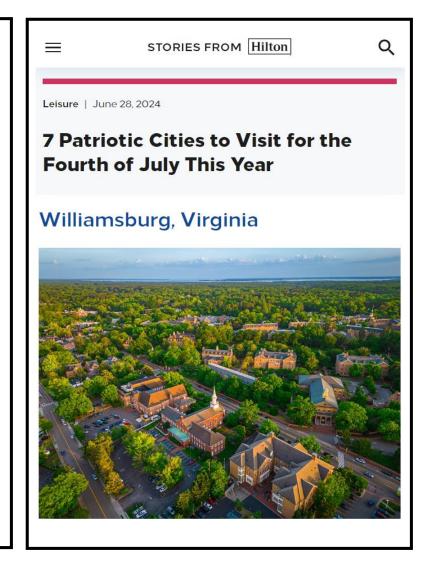
By LODGING Staff - May 23, 2024

The Williamsburg Tourism Council announced Edward Harris as CEO. Harris most recently served as president and CEO of Discover Lancaster in Pennsylvania and brings more than 20 years of marketing and tourism experience to the role

















7 Patriotic Towns to Visit in the South



July 02 | 2024

Williamsburg, Virginia

We've saved the best for last! Williamsburg provides you with plenty of opportunities to celebrate early America, and on July Fourth its celebrations include a reading of The Declaration of Independence by costumed actors and a 13-gun salute to honor the United States' original colonies. Patriotic sites in the area include Colonial Williamsburg, Historic Jamestown, Yorktown Battlefield and the American Revolution Museum.

While those seven towns are perfect for an all-American visit, there are plenty of other patriotic locales across the South. Just look for the history, the nostalgic feeling, the fireworks—and the red, white and blue.

Read more travel stories:





Sales

Sales Leads | May 11, 2024 – June 28, 2024

ISSUE DATE	LEADS	ROOM NIGHTS
05/17/2024	Maximum Tours	900
05/17/2024	Creative Planners	25
05/17/2024	Raker Family Vacation	20
05/17/2024	Grand Classroom	22
05/17/2024	Grand Classroom	40
05/17/2024	Grand Classroom	22
0517/2024	Grand Classroom	30
05/17/2024	Grand Classroom	31
05/24/2024	Pentecostal Assemblies of the World	160
05/31/2024	Virginia Motorcoach Association	30
06/07/2024	World Champion Taekwondo	500
06/07/2024	Chesapeake DockDogs	2000
06/07/2024	S365inc	180
06/07/2024	Grand Classroom	22
06/07/2024	Cypress Planning Group	440
06/14/2024	Global Travel Alliance	19
06/14/2024	Global Travel Alliance	74



Sales Leads | May 11, 2024 – June 28, 2024

ISSUE DATE	LEADS	ROOM NIGHTS
06/14/2024	Global Travel Alliance	38
06/14/2024	Global Travel Alliance	21
06/14/2024	Global Travel Alliance	42
06/14/2024	Tower Federal Credit Union	82
06/14/2024	Creative Planning	25
06/28/2024	3 rd 8inch Howitzer Battery Sp Reunion	65
06/28/2024	USS FDR CV – 42 Reunion, Inc.	210
06/28/2024	USS Joseph Strauss DDG – 16	252
06/28/2024	USS Boston 2026 Reunion	465
06/28/2024	USS Boston 2027 Reunion	465



Definite Bookings | May 11, 2024 – June 28, 2024

Date	Definite Booking	Property	Room Nights
06/01 – 06/03/20204	Education First	Wyndham Garden	25
06/02 – 06/04/2024	Education First	Springhill Suites	101
06/02 – 06/04/2024	Education First	Comfort Inn	36
06/02 – 06/04/2024	Education First	Holiday Inn & Suites Gateway	40
06/03 – 06/05/2024	Education First	Wyndham Garden	27
06/05 – 06/09/2024	Education First	Wingate	48
06/05 – 06/07/2024	Education First	Holiday Inn Express Busch Gardens	17
06/05 – 06/06/2024	Grand Classroom	The Woodlands	55
06/08/2024	Global Travel Alliance	Embassy Suites	36
06/06 – 06/08/2024	Education First	Springhill Suites	26
06/07/2024	Education First	Residence Inn	123
06/08/2024	Education First	Springhill Suites	14
06/09/2024	Education First	Springhill Suites	51
06/10/2024	Education First	Holiday Inn Express Busch Gardens	31
06/10/2024	WorldStrides	DoubleTree	51
06/12/2024	Education First	Residence Inn	29
06/12/2024	Education First	Holiday Inn & Suites Gateway	50
06/12/2024	Education First	Best Western Historic Area Inn	46
06/13/2024	Education First	Residence Inn	53
06/13/2024	Education First	Residence Inn	44
06/14/2024	Grand Classroom	Springhill Suites	50
06/17/2024	Education First	Holiday Inn & Suites Gateway	32



Definite Bookings | May 11, 2024 – June 28, 2024

Date	Definite Booking	Property	Room Nights
06/17/2024	VCTM Conference 2024	DoubleTree	500
06/19/2024	Education First	Holiday Inn & Suites	35
06/22/2024	Education First	Residence Inn	41
06/23/2024	Education First	Springhill Suites	36
06/24/2024	Education First	Springhill Suites	22
06/27/2024	Payton-Mack Family Reunion	Kingsmill	60
06/27/2024	Education First	Residence Inn	13
06/28/2024	Education First	Springhill Suites	29
11/09 – 11/11/2024	VCU Technology	The Griffin Hotel	20
02/13/2025	Grand Classroom	Embassy Suites	22
03/03/2025	Grand Classroom	Springhill Suites	31
03/27/2025	Grand Classroom	Embassy Suites	22
03/30 – 03/31/2025	Global Travel Alliance	Fairfield Inn & Suites	74
04/30 – 05/02/2025	Grand Classroom	Embassy Suites	30
05/04 – 05/08/2025	AFC Vacations	Embassy Suites	120
05/17/2025	Global Travel Alliance	Embassy Suites	21
06/13 – 06/15/2025	Grand Classroom	Embassy Suites	40
09/22 – 09/25/2025	AFC Vacations	Embassy Suites	90
09/29 – 10/02/2025	AFC Vacations	Embassy Suites	90
10/06 – 10/09/2025	AFC Vacations	Embassy Suites	90
10/13 – 10/16/2025	AFC Vacations	Embassy Suites	90



Definite Bookings	May 11. 2	2024 – June	28, 2024
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Date	Definite Booking	Property	Room Nights
10/20 – 10/24/2025	AFC Vacations	Embassy Suites	90
12/06 – 12/09/2025	AFC Vacations	Embassy Suites	120



Shows and Events

- Small Market Summit May 21 24, 2024, DuPage, Illinois (DEI/MICE)
- Military Reunion Network Summit June 21 24, 2024, Washington, DC (DEI/MICE)

Client Events and Site Visits

- Grand Classroom May 29, 2024, Charlottesville, Virginia
- WorldStrides May 30, 2024, Charlottesville, Virginia
- Mann Travels June 12, 2024, Charlotte, NC
- Burke Christian Tour June 13, 2024, Maiden, NC











Upcoming Shows/Client Events

DATE	UPCOMING SHOWS	LOCATION
August 9 – 13, 2024	SYTA Annual	New York, New York (Group)
August 18 – 20, 2024	Destination Southeast	Point Clear, AL (MICE)
August 27 – 29, 2024	Connect Sports	Milwaukee, WI (Sports)
August 27 – 30, 2024	Virginia Motorcoach Association	Williamsburg, VA (Group)
September 16 – 18, 2024	CRUSA GTE	Charlottesville, VA (International)



Sports Update



Present Highlights:

- Visit Williamsburg met with John Di Meglio and Steven Ryan from KemperSports on June 27th
- The Sports Complex is at 85% design competition.
- The KemperSports Marketing Department is working on a one-page overview of the Sports Complex for Visit Williamsburg to take to market, starting in August:

(I.E. Connect Aug 27-29th, TEAMS Sept 23-26, Sports Congress Dec 8-11th, Sports ETA April 14-17th)

Looking Forward:

- "KemperSports is thrilled to collaborate with Visit Williamsburg to bring exciting and entertaining experiences to the new sports
 complex in the Historic Triangle. This partnership underscores our commitment to providing top-notch facilities and memorable
 events in a region rich with history and culture." Steven Ryan
- KemperSports and Visit Williamsburg have established a monthly meeting schedule that follows the HTRFA board meeting.
 The next meeting with KemperSports is on Wednesday, July 10th



Old & New Business

Adjourn Next Meeting - TBD **TBD** Visit WILLIAMSBURG