

# **Greater Wilmington Convention and Visitors Bureau**

STRATEGIC PLAN 2024-2028



Who we are and where we're going

# **MISSION**

To stimulate economic growth for New Castle County and elevate Greater Wilmington as a tourism destination by attracting visitors for leisure travel, events, and conferences.

# **VISION**

A well-recognized and highly valued small tourism destination with big offerings, delivering unforgettable experiences based in history, culture, and the natural world.

# **VALUES**

#### **MOTIVATION**

We are passionate about our destination and what we do. We want to spread our passion and positivity at every opportunity.

#### **PARTNERSHIP**

We connect and collaborate very well as a team, bringing respect and integrity to our work. We also have a vested interest in connecting – and connecting with – our tourism partners so we all may succeed in bringing our industry to a higher level.

### **KNOWLEDGE**

We know Greater Wilmington and the Brandywine Valley intimately. We are motivated by curiosity and are always wanting to learn and experience what's new ... and then share that knowledge out.

### **INCLUSION**

We believe that our strength as a team and as a destination comes from the diversity of our people, experiences, and perspectives, and this carries through in everything we do.

## **PILLARS**

Our areas of focus for the strategic plan

#### **PROMOTER**

Elevate the awareness
of Greater Wilmington
as a competitive choice of
destination for
Mid-Atlantic getaways, events,
and conferences.

## **CONVENER**

Create a forum for moving our tourism industry forward and stimulating connections.

### **ADVOCATE**

Serve as a respected and valued champion of the tourism industry, regionally and state-wide.